Stand next to shade end that has the battery and using the remote follow the below steps.

Step 1: Press the UP button to retract the shade to the fixed position.

Step 2 : Hold and Press the UP and DOWN buttons at the same time and Release both buttons after the shade vibrates a single time.

Step 3: Press the UP and STOP buttons simultaneously and Release both buttons after the shade vibrates a single time. Once shade vibrated, it means the fixed position is deleted. If the shade DOESN'T vibrate while pressing both UP and STOP buttons, it means the module doesn't get activate and you'll have to wait for 30 seconds till the shade automatically vibrates a single time, then you can repeat above procedures and delete the fixed position. Please let me know if you have any issues or questions.