



*Committed to Quality*

## Limited Lifetime Warranty

United States Marble ("US Marble") Engineered Marble, Granite, & Onyx products are warranted to the original purchaser to be free from manufacturing defects. United States Marble will, at its option, replace, repair, or make suitable adjustment, where our inspection shows any such defects occurring in normal use, in a residential application, to the original owner/purchaser. Normal wear and tear excluded. Commercial applications excluded. Bathtub warranty limited to 5 years; whirlpool hardware, if any, limited to the warranty of the original equipment manufacturer. Contact US Marble for further details. US Marble is not responsible for any removal, installation or labor cost, or any consequential damages as a result of any defective product. Improper installation, care or maintenance of the product, or water temperature exceeding 150°F (+/- 3°F), will void this warranty. Implied warranties, including that of merchantability, are expressly limited in duration to the expiration of the warranty. This warranty gives you specific legal rights. You may also have other rights which vary from state to state. This is our exclusive written warranty. Warranty Registration Card must be submitted within 60 days of the Original Purchaser's receipt of the product to validate this warranty. To obtain warranty service you must have your original sales receipt. You may contact the place of purchase to initiate, or contact US Marble at 7839 Costabella Ave, Remus, MI 49340.

### **NOTE:**

Dimensions are nominal. Delivered product may vary  $\pm 1/4"$ .

### **NOT COVERED BY WARRANTY:**

- US Marble does not replace product on the basis of color hues, veining patterns, or intensity. Store samples are a representation of the final product – and can vary in shading and veining. Website and/or brochure color illustrations should be used as a reference only. Customers should make their final color selections from actual store samples. Gloss finish is standard. Optional matte finish tones down the color. When matted, darker colors may look dramatically different than the gloss finish.
- US Marble does not replace product resulting from damages occurring after delivery; during installation or storage of the product; improper storage/handling; water temperatures in excess of 150°; use of abrasive or improper cleaners or chemicals; repair by someone other than US Marble factory-trained representatives.





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## Warranty Application

To obtain warranty service or additional information, call or write us and be prepared to provide pertinent information regarding your claim or problem, including the sale's Order Number and description of the product. Warranty Registration Card must be submitted within 60 days of the original purchaser's receipt of the product to validate this warranty. US Marble does not cover reinstallation costs.

### **ORIGINAL PURCHASER**

Engineered Marble/Granite/Onxy Item Purchased:

☐ Vanity Top ☐ Shower/Surround/Accessories ☐ Other \_\_\_\_\_

Name \_\_\_\_\_ Place of Purchase \_\_\_\_\_

Address \_\_\_\_\_ Location \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone #1 \_\_\_\_\_ Email \_\_\_\_\_

Phone #2 \_\_\_\_\_

Special Order Production Number (from box): \_\_\_\_\_ Please attach copy of purchase receipt.

### **PROJECT INFORMATION**

What description best describes your project? ☐ Bathroom Remodel ☐ New Addition ☐ New Construction  
Other \_\_\_\_\_

What other products did you purchase for your project? (check all that apply)

Cabinet ☐ Faucet ☐ Toilet ☐ Tile ☐ Shower Walls ☐ Shower Floor ☐ Lighting ☐ Bathtub

Paint/Wall Covering ☐ Accessories ☐ Vanity Top ☐ Other \_\_\_\_\_

### **CUSTOMER SATISFACTION SURVEY** Please take a moment to tell us about your purchasing experience.

Rank in order of importance (1 = most important, 10 = least important) the following criteria used when choosing your bathroom vanity top:

____ Price	____ Color (top/deck & bowl)	____ Available sizes
____ Lead time to delivery	____ Customization options	____ Warranty
____ Brand name	____ Easy to clean	____ Easy to maintain
____ Bowl style (undermount, integral, drop-in)		

Who installed your US Marble product?

Contractor/Installer ☐ Homeowner

How was your buying experience?

Easy ☐ Somewhat easy

Difficult ☐ Very difficult

Comments \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Would you consider US Marble products for another bathroom project?

Yes ☐ No

Comments \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Has the product met your expectations?

☐ Yes ☐ No

Comments \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Did you receive color samples?

☐ Yes ☐ No

Did this help you make your color decision?

☐ Yes ☐ No

Comments \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Would you recommend US Marble? ☐ Yes ☐ No

Comments \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_