Remote Control Tips & Tricks

Toggle Fan ON/OFF

- Press to turn the fan ON or OFF
- **Secret Command:** After a Power Cycle, hold this button for 3 seconds to pair a new remote with a fan. (*See New Remote Pairing Instructions on reverse side)

Fan Speed (1 to 6)

- Press + or – to increase or decrease the fan speed. The remote LED lights will indicate the fan speed selected.
- **Secret Command:** If you hold down the Fan Speed "–" button for three seconds it will send a discrete Fan OFF command.

Natural Breeze Mode

- Press to enable a variable fan speed that simulates a natural breeze.
- To turn off, press the Fan Speed "+" or "–" or the Fan ON/OFF button.

Fan Timer Mode

- Set the fan to turn off automatically after **2**, **4**, or **8** hours by pressing the desired timer button.
- To disable, press the Fan Speed "+" or "–" or the Fan ON/OFF button.

Up & Down Light Control

- Select if you want to control the **UP**, **DOWN**, or **BOTH** light sources.



ALL ON/OFF

- When Fan or Light is ON, press to turn both the fan and light to OFF.
- If the fan and light are OFF, pressing this button will turn both ON.

Toggle Light ON/OFF

- Press to turn the light ON or OFF

Light Brightness

- Tap the button without holding to adjust brightness in steps.
- **Secret Command:** Hold the Brightness "+" or "–" button to gradually adjust brightness.

Light Color Change

- Tap to cycle through color temperatures
- **Secret Command:** Hold for a step-less gradual shift.

Summer/Winter Mode

- HOLD the **Summer** or **Winter** button for 3 seconds to switch between downward (summer) and upward (winter) airflow.

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Note: The handheld remote comes pre-paired with your fan. If the remote does not operate the fan, please follow the New Remote Pairing Process.

See back page for Handheld Remote Pairing, Unpairing, and other commands.

Handheld Remote
Pairing, Unpairing & Other Commands

Pairing a New Remote to Your Fan

1. **Power Cycle the Fan:** Switch the fan's main power **OFF** and then **ON** using the wall switch or breaker.
2. **Pair the Remote:** After the power cycle, hold the **Fan ON/OFF** ( ) button on the remote for 3 seconds.
    - **Confirmation:** The remote's LEDs will flash, and the fan will beep and flash, indicating successful pairing.

Note: You can pair up to four (4) remotes to a single fan.

Unpairing the Remote

1. Press and hold the **2H button for 3 seconds** until the remote's LEDs flash 3 times.
2. Press and hold the **8H button for 3 seconds** until the remote's LEDs flash 3 times.
3. Press and hold the **2H button again for 3 seconds** until the remote's LEDs flash 10 times, confirming unpairing.

Reset the Fan's Smart Network/Wifi Settings

To reset the fan's smart network/Wi-Fi settings and reconnect to a new Wi-Fi or smart home ecosystem:

1. Press and hold the **2H button** on the remote for **3 seconds** until the remote LEDs flash **3 times.**
2. Repeat this process with the **4H button**, then the **8H button**, ensuring the LEDs flash **3 times** after each hold.
3. Once all three buttons have been held in sequence **(2H → 4H → 8H)**, the remote LEDs will flash **10 times** and the fan will beep, confirming the network/Wi-Fi reset is complete.
4. **If needed, power cycle the fan:** Switch the fan's main power **OFF** and then **ON** using the wall switch or breaker.

Troubleshooting & Tips

If the fan does not spin or light up, please check that it is receiving power.

1. **Power Cycle the Fan:** Switch the fan's main power OFF and then ON using the wall switch or breaker.
2. **Test the Fan:** Press the Light or Fan ON/OFF buttons on the remote to see if the fan responds.
3. **Re-pair the Remote (if needed):** If the fan still does not respond, try re-pairing the remote to the fan.

If issues persist, contact the Altitude support team for assistance.

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Need Help?