



ONE-YEAR LIMITED WARRANTY

UFP Warranty Corporation (the “Warrantor”) is pleased to extend this One-Year Limited Warranty (the “Warranty”) for all applicable products manufactured by Outdoor Essentials (the “Product(s)"). This Warranty is solely extended to, and only valid for, the first retail consumer of the Product and is non-transferable and non-assignable to subsequent owners. Subject to the terms, conditions, exclusions, and limitations set forth herein, Warrantor warrants for a period of ONE (1) year from the date of original purchase (the “Warranty Period”), when used for its intended purpose, properly assembled, installed and maintained according to Warrantor’s published instructions and applicable building codes, and subjected at all times to normal exposure conditions, the Product is free from defects in material and workmanship.

If at any time during the Warranty Period, Warrantor determines that the Product has failed to meet the terms set forth in this Warranty, Warrantor will, in Warrantor’s sole discretion: (a) repair the Product; (b) furnish a sufficient replacement product for the failed Product; or (c) refund the original purchase price of the Product as set forth on the original invoice or receipt. Warrantor’s obligation under this Warranty shall in no event exceed the original purchase price of the Product. If a claim is made under this Warranty on a Product that is no longer available, Warrantor reserves the right to substitute a similar product of equivalent value. Any replacement product provided in response to a valid warranty claim shall be warranted only for the balance of the Warranty Period.

THIS WARRANTY SETS FORTH WARRANTOR’S ENTIRE RESPONSIBILITY AND SOLE AND EXCLUSIVE LIABILITY IF THE PRODUCT FAILS TO MEET THE TERMS SET FORTH IN THIS WARRANTY. EXCEPT FOR THE WARRANTIES SET FORTH HEREIN, WARRANTOR HEREBY DISCLAIMS ANY OTHER WARRANTIES WHATSOEVER, EXPRESS OR IMPLIED, UNDER STATUTE OR ARISING OTHERWISE IN LAW FROM A COURSE OF DEALING OR USAGE OF TRADE, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE.

LIMITATIONS ON WARRANTY

This Warranty does not cover any of the following:

- Damage arising out of assembly, installation, or use that fails to comply with Warrantor’s instructions, guidelines, restrictions, warnings, local zoning codes, local building codes, and/or generally accepted construction practices;
- Claims arising out of the natural characteristics of wood, including, without limitation, natural variations in grain, mineral streaks, knots, warping, cupping, splitting, cracking, twisting, checking, and shrinkage;
- Damage or failure to the Product arising out of negligence, mistreatment, misuse, physical abuse, vandalism, scratches, falling objects, vermin, insects, bugs, termites, mice, rats, or any other accidental damage beyond Warrantor’s control;
- Damage arising out of a failure to properly: maintain the Product; repair, alter, or modify the Product; or store and/or handle the Product;
- Damage or failure to the Product arising out of movement, collapse, or settling of the supporting structure or ground on which the Product is assembled or installed;
- Damage caused by foreign substances, abrasive compounds, or other chemical or biological factors (including, but not limited to, chemicals, cleaning solutions, sap, etc.);
- Normal weathering or any other ordinary wear and tear over the life of the Product;
- Commercial use - the Product must be used in a standard single family residential application;
- Damage or failure to the Product arising out of prolonged, abnormal, or continuous exposure to water;
- Damage or failure to the Product arising out of mold or mildew; pollution, or any other abnormal environmental conditions; or acts of God or other extreme weather conditions (including, but not limited to, fire, lightning, hail, heavy rains, heavy winds, unusually high temperatures, hurricane, tornado, earthquake, etc.);
- Products that are disassembled prior to inspection; or
- Products purchased or installed outside of the United States or Canada.

In addition to the forgoing exclusions, this Warranty shall not apply to, and Warrantor hereby expressly disclaims, any warranty coverage for labor costs, including, without limitation, costs associated with the removal, disposal, delivery, installation, reinstallation, construction, repair, or any other labor related expenses. Warrantor’s exclusive obligation under the terms of this Warranty is limited to, in its sole discretion, repairing the Product, furnishing sufficient replacement Product to repair the failed Product or refunding the original purchase price of the Product as set forth on the original invoice or receipt.

IN NO EVENT SHALL WARRANTOR BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, PUNITIVE, SPECIAL OR INDIRECT DAMAGES ARISING OUT OF OR RELATING TO ANY DEFECTIVE PRODUCT. THIS WARRANTY SUPERSEDES ALL PRIOR AGREEMENTS, REPRESENTATIONS AND/OR UNDERSTANDINGS REGARDING THE SUBJECT MATTER HEREOF, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES SET FORTH IN PRODUCT LITERATURE, LABELS OR PRODUCT CONTAINERS. PURCHASE OF THE PRODUCT IS ACCEPTANCE OF THE TERMS OF THIS WARRANTY.



OUTDOOR
ESSENTIALS®

ONE-YEAR LIMITED WARRANTY

CLAIM PROCEDURE

All claims must be submitted in writing within thirty (30) days of actual or constructive discovery of a possible defect or failure covered by this Warranty. To make a claim under this Warranty, the first retail consumer of the Product must compile: (a) proof of purchase of the Product, as shown on the original invoice or receipt; and (b) documentation of the defect, including photographs of the alleged damage. From there, contact customer service at:

Phone Number: **844-529-5882**

Website: <https://www.ufpretailsolutions.com/contact-us>.

The first retail consumer must also mail the claim to the following address:

UFP Warranty Corporation

Attn: Outdoor Essentials Warranty Claim

2801 East Beltline Ave NE

Grand Rapids, MI 49525

Before honoring this Warranty, Warrantor must be given the opportunity to investigate any claim, including, without limitation, inspecting the Product in its allegedly defective condition and taking any samples or photographs required to verify the defect. Disassembly of the allegedly defective Product prior to inspection by Warrantor shall nullify this Warranty.

Any refund or material replacement pursuant to this Warranty shall fully, finally, and completely settle, release, and forever discharge Warrantor, its subsidiaries, parents, affiliates, and their respective officers, directors, and employees, of and from any and all claims the first retail consumer may have, in any way arising from, relating to, or connected with the failed Product.