



## **Read Before Installation**

1. **INSPECT BEFORE CUTTING.** Do not cut or install until you have verified product, color, and size. No claims for manufacturing defects, incorrect product, incorrect color, or shortages will not be honored once carpet has been cut, glued, stapled, or installed. No claims will be honored if the carpet is installed with visual defects. **IF YOU INSTALL IT, YOU OWN IT.**
2. **\*\*This product is intended for direct glue-down\*\*** It is not intended to be loose-laid as a rug, or installed with snaps. Products with woven polypropylene may be installed over pad and *4-way power stretched* with a tack-strip. Any installation method other than direct glue-down or tack-strip/stapling voids any and all warranties (expressed and implied).
3. No claims for manufacturing defects, incorrect product, incorrect color, or shortage will be honored once carpet has been cut, glued, stapled, or installed. *The product should be kept clean and dry until installed.*
4. **WE DO NOT GUARANTEE SEAMLESS INSTALLATION.**
5. Specifications are derived from averages resulting from normal manufacturing tolerances in yarn, fiber, temperature, and humidity, and may vary within normal industry tolerances. Performance is not affected by such variances. Variance may be up to seven percent, plus or minus.
6. All patterned carpets, due to manufacturing processes, are subject to some pattern run-off when pattern matching. **UNDER NO CIRCUMSTANCE SHOULD THE MILL EDGE BE USED FOR PATTERN MATCHING. WE DO NOT GUARANTEE EXACT PATTERN MATCH.** A 1 ½" bow and skew tolerance is industry standard.
7. Carpet will vary from dye lot to dye lot, due to yarn variations; actual merchandise is not guaranteed to exactly match the sample.
8. Pattern streaks and banding are visually apparent streaking in patterned carpet resulting from linear (side by side) positioning of pattern elements visible in both width and length directions. **IT IS NOT A CARPET DEFECT**, but is inherent in solution dyed graphic and cut/loop patterns. This is a characteristic, which may be objectionable in long corridors and other large areas, but not visible in smaller rooms. Also, with solution dyed polypropylene, banding is an inherent characteristic.
9. All CRI installation procedures must be followed during installation. All warranties apply only to carpet properly installed over manufacturer approved pad (or direct glue-down) and installed according to current CRI installation procedures, **SEAM SEALER MUST BE USED.** No delamination claims will be honored if these procedures are not followed. (Refer to **CRI Carpet Installation Standard 2009** {this "new" standard has combined both previous standards: CRI-104 Standard for Installation of Commercial Textile Carpet, CRI-105 Standard for Installation of Residential Carpet}. These standards may be found at: <http://www.carpet-rug.org/carpet-and-rug-industry/installation-resources.cfm>.)
10. The best way to care for/clean your new indoor/outdoor carpet is to vacuum it with a **SUCTION VACUUM ONLY.** If your vacuum has a beater bar, you should disengage it when vacuuming indoor/outdoor carpet. Using a beater bar or brush can cause yarns to "feather out" or lose their twist, resulting in pilling or fuzzing. They can also cause snags started by pets or rough furniture to pull and run. Any such snags should be clipped immediately with scissors to minimize the "run". Polypropylene fibers are inherently color-fast. Any stains should be cleaned as soon as they are found. This can be done with water and household detergent (such as Dawn dish soap). Wet the area, apply a small amount of soap, and rub briskly with a clean rag or soft bristled brush; then rinse thoroughly and allow the area to dry completely. Proper care and maintenance (including vacuuming these products with suction only) will ensure your new indoor/outdoor carpet will maintain its unique character for a long time to come.