

BUIL-IN WINE COOLER

SKU: FWC006-24BL-USZX

MODEL: WC-04S

TROUBLESHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE	SOLUTION
The wine cooler does not run.	The wine cooler may not be plugged in, or plug may be loose.	Ensure the wine cooler has been plugged in properly.
	The wine cooler is turned off.	Press  to turn on the cooler.
	House fuse blown or tripped circuit breaker.	Check/replace fuse. Reset circuit breaker.
The wine cooler is not cold enough.	External environment may require a higher setting.	Set a colder setting. Allow several hours for the temperature to stabilize.
	The wine cooler has recently been disconnected for a period of time.	It takes 3-4 hours for the Wine Cooler to cool down completely.
	Prolonged or frequent door openings.	Open the door less often.
	The door is not closed completely.	Close the door properly.
	The door gasket does not seal properly.	Check the door gasket. Clean or change gasket if necessary.
The compressor turns on and off frequently.	The room temperature is hotter than normal.	It's normal for the wine cooler to work harder under these conditions.
	A large amount of contents has been added to the cooler.	A large amount of contents cause the wine cooler to run more until the desired temperature is reached.
	Prolonged or frequent door openings.	Open the door less often.
	The temperature has not been set correctly.	Press either  or  to check the set temperature, and set the temperature properly.
	The door is not closed completely.	Close the door properly.
	The door gasket does not seal properly.	Check the door gasket. Clean or change gasket if necessary.

For Customer Service Support

Call: 1-833-632-0897

Email: support@homyd.com

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PROBLEM	POSSIBLE CAUSE	SOLUTION
The light does not work.	Not plugged in.	Plug the cooler in.
	The circuit breaker tripped or a blown fuse.	Check the breaker and/or fuses.
	The light button is "OFF".	Press  to turn the light ON.
Vibrations.	The cooler is not leveled.	Check to assure that the cooler is level.
	The bottles are vibrating.	Make sure the bottles don't touch each others.
	There is an object under the cooler.	Remove the object under the cooler.
The cooler seems to make too much noise.	The cooler is not level.	Level the cooler.
	Normal noise from the flow of the refrigerant	The rattling noise may come from the flow of the refrigerant, which is normal. As each cycle ends, you may hear gurgling sounds caused by the flow of refrigerant in your cooler. Contraction and expansion of the inside walls may cause popping and crackling noises.
The door will not close properly.	The cooler is not level.	Level the cooler.
	The door was reversed and not properly installed.	Re-install the door properly.
	The gasket is dirty.	Clean the door gasket.
	The shelves are out of position.	Place the shelves properly.
Moisture build up on interior or exterior of the wine cooler.	This is normal during high humidity periods.	Lower the room humidity.
	This is normal in high temperature environment.	Move the cooler to a cooler place, and avoid heat and sunlight.
	Prolonged or frequent door openings.	Open the door less often.
	The door does not seal completely.	Check door gaskets for proper seal.
Error Code: E1-E2-E3-E4-E7-E8	A sensor has failed.	Contact the customer service

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