

# IN-HOME FULL SERVICE LIMITED WARRANTY

**Dispenser:** 5-year warranty  
**Stainless Steel Tank:** 3-year warranty  
**Filtration System:** 1-year warranty (excluding replaceable filtration cartridge)

This warranty is provided by InSinkErator, a business unit of Emerson Electric Co., ("InSinkErator" or "Manufacturer" or "we" or "our" or "us") to the original consumer owner of the InSinkErator product with which this warranty is provided (the "InSinkErator Product"), and any subsequent owner of the residence in which the Product was originally installed ("Customer" or "you" or "your").

InSinkErator warrants to Customer that your InSinkErator Product will be free from defects in materials and workmanship, subject to the exclusions described below, for the "Warranty Period", commencing on the later of: (a) the date your InSinkErator Product is originally installed, (b) the date of purchase, or (c) the date of manufacture as identified by your InSinkErator Product serial number. You will be required to show written documentation supporting (a) or (b). If you are unable to provide documentation supporting either (a) or (b), the Warranty Period commencement date will be determined by Manufacturer, in its sole and absolute discretion, based upon your InSinkErator Product serial number.

## What is Covered

This warranty covers defects in materials or workmanship, subject to the exclusions below, in InSinkErator Products used by a consumer Customer for residential use only, and includes all replacement parts and labor costs. YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF THE INSINKERATOR PRODUCT.

## What is not Covered

This limited warranty does not extend to and expressly excludes:

- Losses or damages or the inability to operate your InSinkErator Product resulting from conditions beyond the Manufacturer's control including, without limitation, accident, alteration, misuse, abuse, neglect, negligence (other than Manufacturer's), failure to install, maintain, assemble, or mount the InSinkErator Product in accordance with Manufacturer's instructions or local electrical and plumbing codes.
- Wear and tear expected to occur during the normal course of use, including without limitation, cosmetic rust, scratches, dents or comparable and reasonably expected losses or damages.

In addition to the above exclusions, this warranty does not apply to InSinkErator Products installed in a commercial or industrial application.

## No Other Express Warranty Applies

This warranty is the sole and exclusive warranty provided to the Customer identified above. No other express warranty, written or verbal, applies. No employee, agent, dealer, or other person is authorized to alter this limited warranty or make any other warranty on behalf of Manufacturer. The terms of this warranty shall not be modified by the Manufacturer, the original owner, or their respective successors or assigns.

## What we will do to Correct Problems

If your InSinkErator Product does not operate in accordance with the documentation provided to you, or you have questions concerning your InSinkErator Product or how to determine when service is needed, please call the toll free InSinkErator AnswerLine at 1 (800) 558-5700, or visit our website at [www.insinkerator.com](http://www.insinkerator.com). You may also notify us at: InSinkErator Service Center, 4700 21st Street, Racine, Wisconsin 53406 USA.

The following information must be provided as part of your warranty claim: your name, address, phone number, your InSinkErator Product model and serial number, and if necessary, upon request, written confirmation of either: (a) the date shown on your installation receipt, or (b) the date shown on your purchase receipt.

Manufacturer or its authorized service representative will determine, in its sole and absolute discretion, if your InSinkErator Product is covered under this warranty. You will be given the contact information for your closest authorized InSinkErator Service Center. Please contact your InSinkErator Service Center directly to receive in home warranty repair or replacement service. Only an authorized InSinkErator service representative may provide warranty service. InSinkErator is not responsible for warranty claims arising from work performed on your InSinkErator Product by anyone other than an authorized InSinkErator service representative.

If a covered claim is made during the Warranty Period, Manufacturer will, through its authorized service representative, either repair or replace your InSinkErator Product. Cost of replacement parts or a new InSinkErator Product, and cost of labor for repair or installation of the replacement InSinkErator Product are provided at no cost to you. Repair or replacement shall be determined by Manufacturer or its authorized service representative in their sole discretion. All repair and replacement services will be provided to you at your home. If Manufacturer determines that your InSinkErator Product must be replaced rather than repaired, the warranty on the replacement InSinkErator Product will be limited to the unexpired term remaining in the original Warranty Period.

## Limitation of Liability

TO THE EXTENT PERMITTED BY LAW, IN NO EVENT SHALL MANUFACTURER OR ITS AUTHORIZED SERVICE REPRESENTATIVES BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, INCLUDING ANY ECONOMIC LOSS, WHETHER RESULTING FROM NONPERFORMANCE, USE, MISUSE OR INABILITY TO USE THE INSINKERATOR PRODUCT OR THE MANUFACTURER'S OR ITS AUTHORIZED SERVICE REPRESENTATIVE'S NEGLIGENCE. MANUFACTURER SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY DELAY IN PERFORMANCE AND IN NO EVENT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED IN CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER SORT OR OTHERWISE), SHALL MANUFACTURER'S LIABILITY TO YOU EXCEED THE PRICE PAID BY THE ORIGINAL OWNER FOR THE INSINKERATOR PRODUCT.

The term "consequential damages" shall include, but not be limited to, loss of anticipated profits, business interruption, loss of use or revenue, cost of capital or loss or damage to property or equipment.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

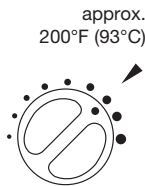
# CARE AND USE

## ⚠ WARNING

**Electric Shock Hazard:** To prevent electrical shock, disconnect power before servicing unit. Use only a properly earthed (grounded) and polarized electric outlet.

## ADJUSTING THE THERMOSTAT

Factory temperature pre-set is 200°F (93°C) (205°F (96°C) for HWT-HP Tank)). To reset the thermostat to 200°F (93°C) (205°F (96°C) for HWT-HP Tank)), turn the indicator one notch to the right of vertical. After adjusting, depress the tap handle for 20 seconds for water to re-heat to the new setting.



- ☐ To adjust water temperature, turn thermostat dial on the front of the tank clockwise to increase temperature or turn anticlockwise to decrease temperature. Repeat if necessary. All changes should be minimal.

## ⚠ WARNING

**Scalding Hazard:** Do not allow water to boil. May result in severe burns.

## SEASONAL STORAGE/DRAINAGE

Anytime the steaming hot water tap is not used for extended periods of time, unplug and drain unit. If it is below freezing you will need to unplug the unit and drain it.

- ☐ Disconnect power from unit (unplug unit).
- ☐ Push hot water tap lever and allow water to flow until it is cool.
- ☐ Shut the cold water tap off at the valve.
- ☐ Disconnect tubes from the tank.
- ☐ Unhook tank from wall.
- ☐ Hold tank upside down and drain the water into the sink.
- ☐ Towel dry any water drippings from tank area.
- ☐ Reinstall tank to wall and reconnect tubes.
- ☐ Remove and discard filter cartridge, if applicable.
- ☐ To put back into working order, install new filter cartridge (if applicable) and turn on cold water supply at valve. Depress the hot water dispenser faucet lever and hold until water flows from the spout. Reconnect the electrical cord.

## CLEANING THE TAP AND TANK

- ☐ Only use mild cleaners to clean the tap and plastic components.
- ☐ Cleaners with acids, abrasives, alkaline, and organic solvents will result in deterioration of the plastic components and void the warranty.

## FILTER GUIDE AND REPLACEMENT

Replace filter cartridge when there is an obvious decrease in water flow to the tap or if there is an objectionable taste or odor to the water.

When the inlet and outlet ports have been closed and the filter's internal pressure has been relieved, water (about 2oz; 60ml) will discharge from vent line.

If the new filter cartridge cannot be inserted, insert the old one and turn until it stops, remove it and then retry the new cartridge.

The disposable filter cartridge MUST be replaced every 6 months, at the rated capacity or sooner if a noticeable reduction in flow rate occurs.

Filter replacement instructions:

- ☐ Replace with an InSinkErator® filter.
- ☐ Place pan or dish towel under the filter to catch water drainage during change.
- ☐ Slowly turn the cartridge anticlockwise completely until it stops (1/4 turn).
- ☐ Pull cartridge straight down and discard.
- ☐ Insert new cartridge into filter head.
- ☐ Top surface of cartridge will become flush with the bottom of the filter head when fully engaged.
- ☐ Turn the cartridge clockwise until it stops (1/4 turn).
- ☐ Open tap to expel trapped air.
- ☐ Run water for 3 minutes before usage.

## ⚠ CAUTION

### Personal Injury:

- Regularly check for signs of corrosion by examining the appearance of the dispensed water every three (3) months.
- If there is any discoloration or rusty appearance, unplug and drain unit as described in the Seasonal Storage/Drainage section on this page of the manual.
- If the water discoloration remains after draining and refilling unit, discontinue use and contact an authorized InSinkErator service agent.

**AnswerLine®**  
1-800-558-5700