

FAQ

Q: Why is the detergent box divided into two compartments? Can you use fabric softener?

A: Dear customer, only the left compartment can be used. You can put detergent or fabric softener into it.

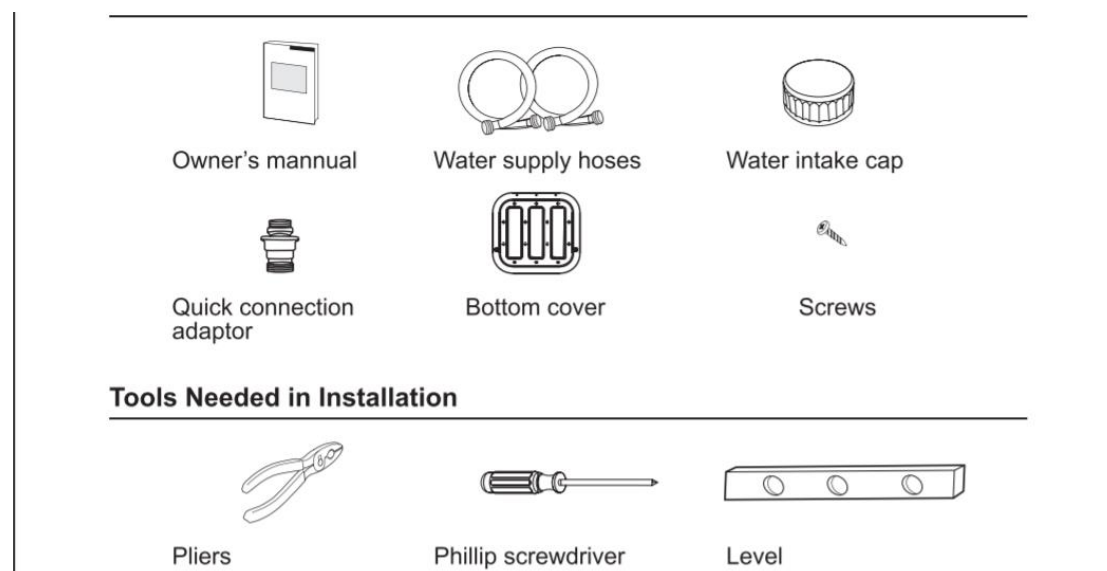
Q: Can I manually add water?

A: Dear customer, please connect the inlet hose to add water, please refer to the manual for more details.

Q: What tools are needed to set up?

A: Accessories in our package: Owner's manual, water supply hoses, water intake cap, quick connection adaptor, bottom cover and screws.

Tools needed in installation: pliers for unpacking, Phillip screwdriver for fixing the screw on bottom cover.



Q: Why is there leftover water inside the machine?

A: Dear customer, products are tested before being sold, so there will be some water left. Before using it, we suggest running the normal program once with no clothes in it.

Q: What is the length and diameter of inlet and drain hose?

A: Dear customer, inlet hose is 3.94 feet long, inner diameter is 0.62 inches and outer diameter is 1 inches. Drain hose is 4.72 feet long, inner diameter is 0.91 inches and outer diameter is 0.94 inches.

Q: What's the temperature of the water in hot mode?

A: Dear customer, the temperature of the water depends on the mode you select and the temperature of the incoming hot water. In hot mode, the hot water inflow time is longer than in warm water mode.

Q: If I only have one faucet, which hose should I connect?

A: Please connect the cold water inlet hose and select cold water mode.

Cycle Guide

Program	Load Size		Soak Time (about)	Wash Time (about)	Rinse Times	Final Spin Time	Total Time
	Default	Scope					
Normal	Large	Sm, Med, Lg	—	15 min	1	8 min	34 min
Heavy	Large	Sm, Med, Lg	—	15 min	2	7 min	52 min
Delicate	Large	Sm, Med, Lg	—	12 min	1	5 min	35 min
Quick	Med,	Sm,	—	3 min	1	4 min	15 min
		Med,	—	3 min	1	4 min	19 min
		Lg	—	3 min	1	4 min	22 min
Bulky	Large	Sm, Med, Lg	15 min	15 min	2	9 min	69 min
Spin Only	—	—	—	—	—	24 min	26 min

Contact information

Dear customer, if you have any questions, we are available to help by phone at

866-646-4332

Have a great day.