

BHI

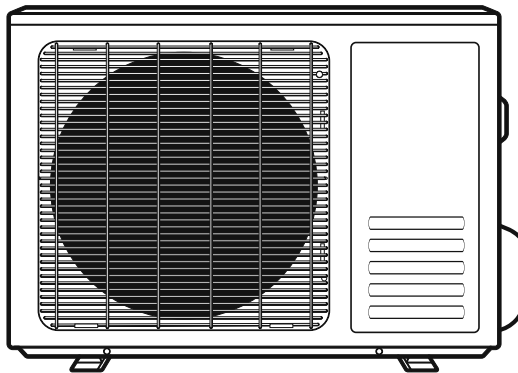
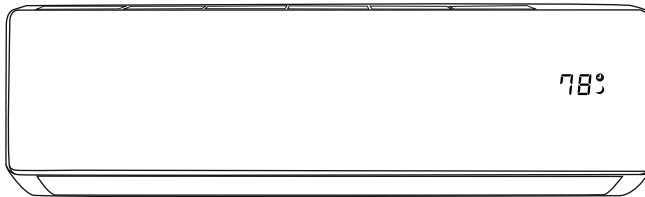
DC Inverter Ductless Mini Split Room Air Conditioner with Heat Pump

Model No.: BHI-T17-12K115V-US (12K BTU,17 SEER2)

BHI-T17-24K230V-US (22K BTU,17 SEER2)

BHI-T19-24K230V-US (24K BTU,19 SEER2)

BHI-T19-36K230V-US (36K BTU,19 SEER2)



Customer & Technical Support information
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"BHI" Outdoor Unit has "Heating Belt" that works by Temperature Sensor, if temperature lower than 32°F (0°C) degree, it would start to heat and when over than 32°F (0°C) degree, would stop working automatically to ensure that Outdoor Unit does not freeze, it's a great feature to use BHI Mini Split AC at cold temperature region / area / season.

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* The design and specifications are subject to change without prior notice for product improvement. Consult with the sales agency or manufacturer for details.

* The shape and position of buttons and indicators may vary according to the model, but their function are the same.

SAFETY PRECAUTIONS

SAFETY RULES AND RECOMMENDATIONS FOR THE INSTALLER

1. Read this guide before installing and using the appliance.
2. During the installation of the indoor and outdoor units, access to the working area should be forbidden to children. Unforeseeable accidents could happen.
3. Make sure that the base of the outdoor unit is firmly fixed.
4. Check that air cannot enter the refrigerant system and check for refrigerant leaks when moving the air conditioner.
5. Carry out a test cycle after installing the air conditioner and record the operating data.
6. Protect the indoor unit with a fuse of suitable capacity for the maximum input current or with another overload protection device.
7. Ensure that the mains voltage corresponds to that stamped on the rating plate. Keep the switch or power plug clean. Insert the power plug correctly and firmly into the socket, thereby avoiding the risk of electric shock or fire due to insufficient contact.
8. Check that the socket is suitable for the plug, otherwise have the socket changed.
9. The appliance must be fitted with means for disconnection from the supply mains having a contact separation in all poles that provide full disconnection under "over voltage category III conditions", and these means must be incorporated in the fixed wiring in accordance with the wiring rules.
10. The air conditioner must be installed by professional or qualified persons.
11. Do not install the appliance at a distance of less than 50 cm from inflammable substances (alcohol, etc.) Or from pressurized containers (e.g. spray cans).
12. If the appliance is used in areas without the possibility of ventilation, precautions must be taken to prevent any leaks of refrigerant gas from remaining in the environment and creating a danger of fire.
13. The packaging materials are recyclable and should be disposed of in the separate waste bins. Take the air conditioner at the end of its useful life to a special waste collection center for disposal.
14. Only use the air conditioner as instructed in this booklet. These instructions are not intended to cover every possible condition and situation. As with any electrical household appliance, common sense and caution are therefore always recommended for installation, operation and maintenance.
15. The appliance must be installed in accordance with applicable national regulations.
16. Before accessing the terminals, all the power circuits must be disconnected from the power supply.
17. The appliance shall be installed in accordance with national wiring regulations.
18. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

SAFETY PRECAUTIONS

SAFETY RULES AND RECOMMENDATIONS FOR THE INSTALLER

19. **D**o not try to install the conditioner alone, always contact specialized technical personnel.
20. **C**leaning and maintenance must be carried out by specialized technical personnel. In any case disconnect the appliance from the mains electricity supply before carrying out any cleaning or maintenance.
21. **E**nsure that the mains voltage corresponds to that stamped on the rating plate. Keep the switch or power plug clean. Insert the power plug correctly and firmly into the socket, thereby avoiding the risk of electric shock or fire due to insufficient contact.
22. **D**o not pull out the plug to switch off the appliance when it is in operation, since this could create a spark and cause a fire, etc.
23. **T**his appliance has been made for air conditioning domestic environments and must not be used for any other purpose, such as for drying clothes, cooling food, etc.
24. **A**lways use the appliance with the air filter mounted. The use of the conditioner without air filter could cause an excessive accumulation of dust or waste on the inner parts of the device with possible subsequent failures.
25. **T**he user is responsible for having the appliance installed by a qualified technician, who must check that earthing/grounding is done in accordance with current legislation and insert a thermos magnetic circuit breaker.
26. **T**he batteries in the remote controller must be recycled or disposed of properly. For disposal of scrap batteries, please discard the batteries as sorted municipal waste at the accessible collection point.
27. **N**ever remain directly exposed to the flow of cold air for a long time. The direct and prolonged exposition to cold air could be dangerous for your health. Particular care should be taken in the rooms where there are children, old or sick people.
28. **I**f the appliance gives off smoke or there is a smell of burning, immediately cut off the power supply and contact the Service Center.
29. **T**he prolonged use of the device in such conditions could cause fire or electrocution.
30. **H**ave repairs carried out only by an authorised Service Center of the manufacturer. Incorrect repair could expose the user to the risk of electric shock, etc.
31. **U**nhook the automatic switch if you foresee not to use the device for a long time. The airflow direction must be properly adjusted.
32. **T**he flaps must be directed downwards in the heating mode and upwards in the cooling mode.
33. **E**nsure that the appliance is disconnected from the power supply when it will remain inoperative for a long period and before carrying out any cleaning or maintenance.
34. **S**electing the most suitable temperature can prevent damage to the appliance.

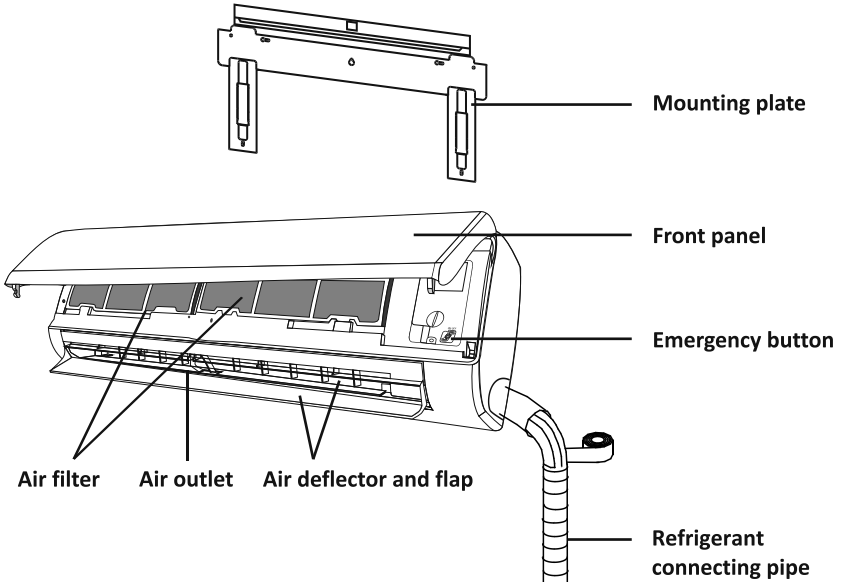
SAFETY PRECAUTIONS

SAFETY RULES AND PROHIBITIONS

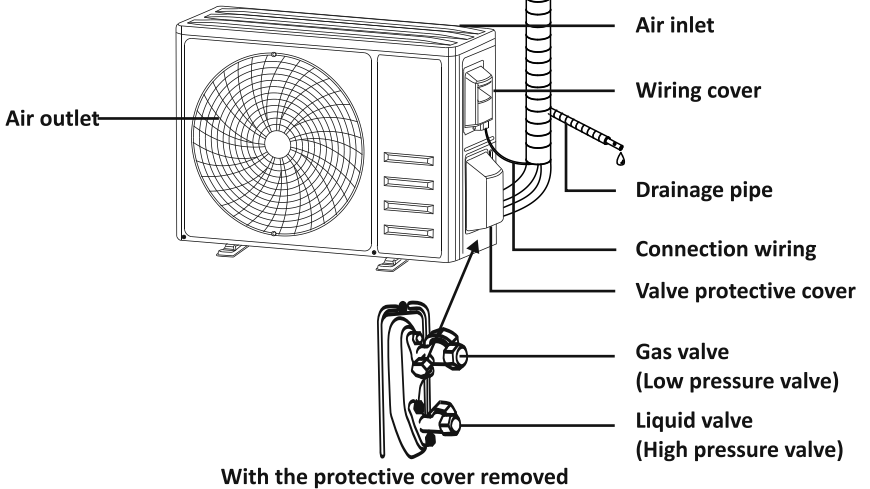
1. **D**o not bend, tug or compress the power cord since this could damage it. Electrical shocks or fire are probably due to a damaged power cord. Specialized technical personnel only must replace a damaged power cord.
2. **D**o not use extensions or gang modules.
3. **D**o not touch the appliance when barefoot or parts of the body are wet or damp.
4. **D**o not obstruct the air inlet or outlet of the indoor or the outdoor unit. The obstruction of these openings causes a reduction in the operative efficiency of the conditioner with possible consequent failures or damages.
5. **I**n no way alter the characteristics of the appliance.
6. **D**o not install the appliance in environments where the air could contain gas, oil or sulphur or near sources of heat.
7. **T**his appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
8. **D**o not climb onto or place any heavy or hot objects on top of the appliance.
9. **D**o not leave windows or doors open for long when the air conditioner is operating.
10. **D**o not direct the airflow onto plants or animals.
11. **A** long direct exposition to the flow of cold air of the conditioner could have negative effects on plants and animals.
12. **D**o not put the conditioner in contact with water. The electrical insulation could be damaged and thus causing electrocution.
13. **D**o not climb onto or place any objects on the outdoor unit.
14. **N**ever insert a stick or similar object into the appliance. It could cause injury.
15. **C**hildren should be supervised to ensure that they do not play with the appliance. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

NAME OF PARTS

Indoor Unit



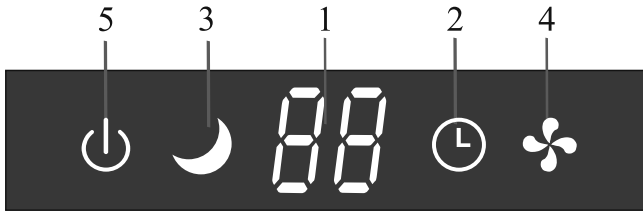
Outdoor Unit



Note: This figure shown may be different from the actual object. Please take the latter as the standard.

NAME OF PARTS

Indoor Display



No.	LED	Function
1		Indicator for Timer, temperature and Error codes.
2		Lights up during Timer operation.
3		SLEEP mode
4		The symbol appears when the unit is turned on, and disappear when the unit is turned off.
5		The symbol appears when power on.

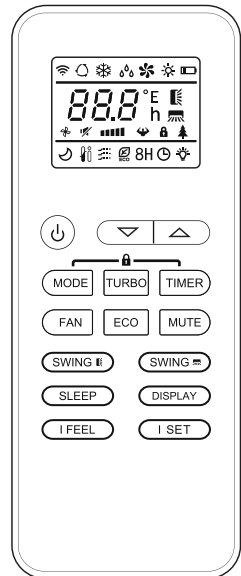
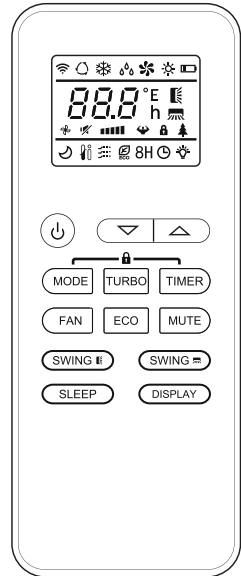


The shape and position of switches and indicators may be different according to the model, but their function is the same.

REMOTE CONTROL






Remote control DISPLAY

No.	Symbols	Meaning
1		Battery indicator
2		Auto Mode
3		Cooling Mode
4		Dry Mode
5		Fan only Mode
6		Heating Mode
7		ECO Mode
8		Timer
9		Temperature indicator
10		Fan speed: Auto/ low/ low-mid/ mid/ mid-high/ high
11		Mute function
12		TURBO function
13		Up-down auto swing
14		Left-right auto swing
15		SLEEP function
16		Health function
17		I FEEL function
18		8°C heating function
19		Signal indicator
20		Gentle wind
21		Child-Lock
22		Display ON/OFF




The display and some functions of the remote control may vary according to the model.

REMOTE CONTROL

No.	Button	Function
1		To turn on/off the air conditioner .
2	^	To increase temperature, or Timer setting hours.
3	v	To decrease temperature, or Timer setting hours.
4	MODE	To select the mode of operation (AUTO, COOL, DRY, FAN, HEAT).
5	ECO	To activate/deactivate the ECO function.
		Long press to activate/deactivate the 8°C heating function (depending on models).
6	TURBO	To activate/deactivate the TURBO function.
7	FAN	To select the fan speed of auto/low/mid/high.
8	TIMER	To set the time for timer on/off.
9	SLEEP	To switch-on/off the function SLEEP.
10	DISPLAY	To switch-on/off the LED display.
11	SWING 	To stop or start horizontal flaps louver movement or set the desired up/down air flow direction.
12	SWING 	To stop or start vertical deflectors louver movement or set the desired left/right air flow direction.
13	I FEEL	To switch-on/off the I FEEL function.
14	MUTE	To switch-on/off the MUTE function.
		Long press to activate/deactivate the GEN function (depending on models).
15	MODE + TIMER	To activate/deactivate the CHILD-LOCK function.
16	SWING 	To activate/deactivate the SELF-CLEAN function (depending on models).
	+ SWING 	
17	FAN + MUTE	To activate/deactivate the GENTLE WIND function (depending on models).
18	SLEEP + DISPLAY	To activate/deactivate the HEALTH function (depending on models).
19	I SET	To memory the setting temperature, setting mode and setting fan speed as you need.

 The display and some functions of the remote control may vary according to the model.

 The shape and position of buttons and indicators may vary according to the model, but their function is the same.

 The unit confirms the correct reception of each button with the beep.

REMOTE CONTROL

Replacement of Batteries

Remove the battery cover plate from the rear of the remote control, by sliding it in direction as the arrow.

Install the batteries according the direction (+ and -) shown on the Remote Control.

Reinstall the battery cover by sliding it into place.

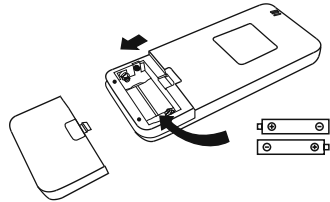
⚠ Use 2 pieces LRO3 AAA (1.5V) batteries.

Do not use rechargeable batteries.

Replace the old batteries with new ones of the same type when the display is no longer legible.

Do not dispose batteries as unsorted municipal waste.

Collection of such waste separately for special treatment is necessary.



⚠ For some models, each time when insert the batteries in the remote controller for the first time, you can set the Cooling only or Heating pump control type. As soon as you insert the batteries, turn off the remote controller, and operate as below.

1. Long press the **MODE** button, until the (❄) icon flash, to set the Cooling only type.

2. Long press the **MODE** button, until the (🔥) icon flash, to set the Heating pump type.

Note: If you set the remote control in cooling mode, it will not be possible to activate the heating function in units with a heating pump. If you need to reset, take out the batteries and install again.

⚠ For some models of the remote controller, you can program the temperature display between °C and °F.

1. Press and hold the **TURBO** button over 5 seconds to get into the change mode;

2. Press and hold the **TURBO** button, until it switch to °C and °F;

3. Then release the pressing and wait for 5 seconds, the function will be selected.

Note:

1. Direct the remote control toward the Air conditioner.
2. Check that there are no objects between the remote control and the Signal receptor in the indoor unit.
3. Never leave the remote control exposed to the rays of the sun.
4. Keep the remote control at a distance of at least 1m from the television or other electrical appliances.

REMOTE CONTROL

COOLING MODE

COOL ❄️

The cooling function allows the air conditioner to cool the room and reduce Air humidity at the same time.

To activate the cooling function (COOL), press the **MODE** button until the symbol ❄️ appears on the display.

With the button ▼ or ▲ set a temperature lower than that of the room.

FAN MODE (Not FAN button)

FAN 🌀

Fan mode, air ventilation only.

To set the FAN mode, press **MODE** until 🌀 appears on the display.

DRY MODE

DRY 💧

This function reduces the humidity of the air to make the room more comfortable.

To set the DRY mode, Press **MODE** until 💧 appears in the display. An automatic function of pre-setting is activated.

AUTO MODE

AUTO 🔄

Automatic mode.

To set the AUTO mode, press **MODE** until 🔄 appears on the display.

In AUTO mode the run mode will be set automatically according to the room temperature.

HEATING MODE

HEAT ☀️

The heating function allows the air conditioner to heat the room.

To activate the heating function (HEAT), press the **MODE** button until the symbol ☀️ appears on the display.

With the button ▼ or ▲ set a temperature higher than that of the room.

⚠️ In HEATING operation, the appliance can automatically activate a defrost cycle, which is essential to clean the frost on the condenser so as to recover its heat exchange function. This procedure usually lasts for 2-10 minutes. During defrosting, indoor unit fan stop operation. After defrosting, it resumes to HEATING mode automatically.

⚠️ **(For North American market)**

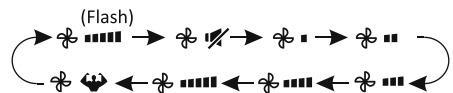
If necessary, you can press ECO button 10 times within 8 seconds under heating mode to start the forced defrosting. It will defrost the outdoor ice much faster.

FAN SPEED function (FAN button)

FAN 🌀
■■■■

Change the operating fan speed.

Press **FAN** button to set the running fan speed, it can be set to AUTO/ MUTE/ LOW/ LOW-MID / MID/ MID-HIGH/ HIGH/ TURBO speed circularly.




Child-Lock function

1. Long press **MODE** and **TIMER** button together to activate this function, and do it again to deactivate this function.
2. Under this function, no single button will active.



REMOTE CONTROL

TIMER function ---- TIMER ON

 To automatically switch on the appliance.


When the unit is switch-off, you can set the TIMER ON.

To set the time of automatic switch-on as below:

1. Press **TIMER** button first time to set the switch-on,  and  will appear on the remote display and flashes.
2. Press \wedge or \vee to button to set desired Timer-on time. Each time you press the button, the time increases/decreases by half an hour between 0 and 10 hours and by one between 10 and 24 hours.
3. Press **TIMER** button second time to confirm.
4. After Timer-on setting, set the needed mode (Cool/ Heat/ Auto/ Fan/ Dry), by press the **MODE** button. And set the needed fan speed, by press **FAN** button. And press \wedge or \vee to set the needed operation temperature.

CANCEL it by press **TIMER** button.

TIMER function ---- TIMER OFF

 To automatically switch off the appliance.

When the unit is switch-on, you can set the TIMER OFF.

To set the time of automatic switch-off, as below:





1. Confirm the appliance is ON.
2. Press the **TIMER** button at first time to set the switch-off.
Press \wedge or \vee to set the needed timer.
3. Press **TIMER** button at the second time to confirm.




CANCEL it by press **TIMER** button.

Note: All programming should be operated within 5 seconds, otherwise the setting will be cancelled.

SWING function




1. Press the button **SWING** to activate the louver,
 - 1.1 Press  to activate the horizontal flaps to swing from up to down, the  will appear on the remote display.
Press again to stop the swing movement at the current angle.
 - 1.2 Press  to active the vertical deflectors to swing from left to right, the  will appear on the remote display.
Press again to stop the swing movement at the current angle.
2. If the vertical deflectors are positioned manually which placed under the flaps, they allow to move the air flow direct to rightward or leftward.
3. For some inverter heating models, press horizontal **SWING** and vertical **SWING** together button at the same time, it will activate the Self-Clean function.

-  This adjustment must be done while the appliance is switched off.
-  Never position “Flaps” manually, the delicate mechanism might get seriously damaged!
-  Never put fingers, sticks or other objects into the air inlet or outlet vents. Such accidental contact with live parts might cause unforeseeable damage or injury.

TURBO function




To activate turbo function, press the **TURBO** button, and  will appear on the display. Press again to cancel this function. In COOL/ HEAT mode, when you select TURBO feature, the appliance will turn to quick COOL or quick HEAT mode, and operate the highest fan speed to blow strong airflow.

REMOTE CONTROL

MUTE function


MUTE 

1. Press **MUTE** button to activate this function, and  will appear on the remote display. Do it again to deactivate this function.
2. When the MUTE function runs, the remote controller will display the auto fan speed, and the indoor unit will operate at lowest fan speed to help experience a quiet feeling.
3. When press FAN/ TURBO button, the MUTE function will be cancel. MUTE function can not be activated under dry mode.

SLEEP function

SLEEP 


Pre-setting automatic operating program.

Press **SLEEP** button to activate the SLEEP function, and  appears on the display. Press again to cancel this function.

After 10 hours running in sleep mode, the air conditioner will change to the previously set mode.

I FEEL function (Optional)

I FEEL 

Press **I FEEL** button to activate the function, the  will appear on the remote display. Do it again to deactivate this function.


This function enables the remote control to measure the temperature at its current location, and send this signal to the air conditioner to optimize the temperature around you and ensure the comfort.

It will automatically deactivate 8 hours later.

ECO function

ECO 

In this mode the appliance automatically sets the operation to save energy.

Press the **ECO** button, the  appears on the display, and the appliance will run in ECO mode. Press again to cancel it.

Note: The ECO function is available in both COOLING and HEATING modes.

DISPLAY function (Indoor display)

DISPLAY

Switch ON/OFF the LED display on panel.

Press **DISPLAY** button to switch off the LED display on the panel. Press again to switch on the LED display.

GEN function (Optional)



1. Turn on the indoor unit at first, and long press **MUTE** button 3 seconds to activate, and do it again to deactivate this function.
2. Under this function, short press **MUTE** button to select the General type L3 - L2 - L1 - OF.
3. Select OF and wait 2 seconds to exit it.


* If the indoor unit displays "0A", please use the remote to raise the operating gear of the GEN mode, and the compressor will restart after stopping for 3 minutes.


REMOTE CONTROL


SELF-CLEAN function (Optional)

Only optional for some heating pump inverter appliance.


To active this function, turn off the indoor unit at first, then press  and  button at the same time toward the indoor unit, until hear a beep, and [AC] will appear on the remote controller display and the indoor LED display.

1. This function helps carry away the accumulated dirt, bacteria, etc from the indoor evaporator.
2. This function will run about 30 minutes, and it will return to the pre-setting mode. You can press  button to cancel this function during the process.
You will hear 2 beeps when it's finished or cancelled.




 It's normal if there is some noise during this function process, as plastic materials expand with heat and contract with cold.

 We suggest operating this function at the following ambient conditions to avoid certain safety protection features.




Indoor unit	Temp < 86°F (30°C)
Outdoor unit	41°F (5°C) < Temp < 86°F (30°C)

 It's suggested to utilize this function every 3 months.




8°C heating function (Optional)

1. Long press  button over 3 seconds to active this function, and  () will appear on the remote display.
Do it again to deactivate this function.
2. This function will auto start the heating mode when the room temperature is lower than 8°C (46°F), and it will return to standby if the temperature reaches 9°C (48°F).
3. If the room temperature is higher than 18°C (64°F), the appliance will cancel this function automatically.

Gentle Wind function (Optional)

1. Turn on the indoor unit, and change to COOL mode, then long press  and  button together 3 seconds to active this function,  will appear on the display.
Do it again to deactivate it.
2. This function will auto close the vertical flaps, and give you the comfortable gentle wind feeling.

Health function (Optional)

1. Turn on the indoor unit at first, and long press  and  button together 3 seconds to active this function,  will appear on the display.
Do it again to deactivate it.
2. When the HEALTH function is initiated, the Ionizer/ Plasma/ Bipolar Ionizer/ UVC Lights (depending on models) will be energized and running.

I SET function (Optional)

Remember your favorite setting and run into it by press One button

Remember the favorite setting:

1. In each mode (COOLING/ HEATING/ FAN/ DRY), long press " I SET " button over 3 seconds to remember it;
 2. When "AU" flashing appears on the remote controller display, that means the remote controller remember your favorite setting;
- * Press any button to quit, and you can reset it by repeat 1, 2 operation.

Run into the favorite setting:

1. In each mode (COOLING/ HEATING/ FAN/ DRY), one press " I SET " button to active;
2. The appliance will run as your favorite setting and you will see [AU] flashing on the remote controller;
3. Press it again or other buttons to cancel this function.

OPERATION INSTRUCTIONS

- ❶ Attempt to use the air conditioner under the temperature beyond the specified range may cause the air conditioner protection device to start and the air conditioner may fail to operate. Therefore, try to use the air conditioner in the following temperature conditions.

Fixed air conditioner:

MODE	Heating	Cooling	Dry
Room temperature	0°C~27°C(32°F~80°F)	17°C~32°C(63°F~90°F)	
Outdoor temperature	-7°C~24°C(19°F~75°F)	T1 climate: 15°C~43°C(59°F~109°F) T3 climate: 15°C~52°C(59°F~125°F)	

Inverter air conditioner:

MODE	Heating	Cooling	Dry
Room temperature	0°C~27°C(32°F~80°F)	17°C~32°C(63°F~90°F)	
Outdoor temperature	-15°C~24°C(5°F~75°F) (Low temperature heating: -15°C~24°C (-4°F~75°F))	T1 climate: 15°C~50°C(59°F~122°F) T3 climate: 15°C~55°C(59°F~131°F)	

With the power supply connected, restart the air conditioner after shutdown, or switch it to other mode during operation, and the air conditioner protection device will start. The compressor will resume operation after 3 minutes.

- ❶ **Characteristics of heating operation (applicable to Heating pump)**
Preheating:

When the heating function is enabled, the indoor unit will take 2~5 minutes for preheating, after that the air conditioner will start heating and blows warm air.

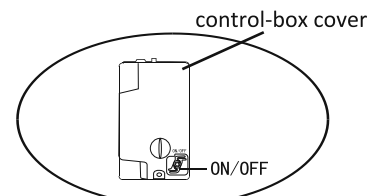
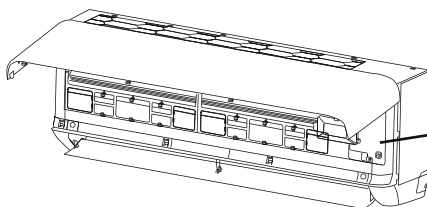
Defrosting:

During heating, when the outdoor unit frosted, the air conditioner will enable the automatic defrosting function to improve the heating effect. During defrosting, the indoor and outdoor fans stop running. The air conditioner will resume heating automatically after defrosting finish.

- ❶ **Emergency button:**

Open the panel and find the emergency button on the electronic control box when the remote controller fails. (Always press the emergency button with insulation material.)

Current status	Operation	Respond	Enter mode
Standby	Press the emergency button once	It beeps briefly once.	Cooling mode
Standby (Only for heating pump)	Press the emergency button twice in 3 seconds	It beeps briefly twice.	Heating mode
Running	Press the emergency button once	It keeps beeping for a while	Off mode



(open the panel of indoor unit)

INSTALLATION PRECAUTIONS

Pipe Length and Additional Refrigerant

Inverter Models Capacity (Btu/h)	9K-12K		18K-24K		30K-36K	
Length of pipe with standard charge	5m/16ft	5m/16ft	5m/16ft	5m/16ft	5m/16ft	5m/16ft
Length of pipe with standard charge (Like: North American, etc.)	7.5m/24ft	7.5m/24ft	7.5m/24ft	7.5m/24ft	7.5m/24ft	7.5m/24ft
Maximum distance between indoor and outdoor unit	15m/49ft	15m/49ft	20m/65ft	20m/65ft	30m/98ft	30m/98ft
Additional refrigerant charge	20g/m	15g/m	30g/m	25g/m	30g/m	25g/m
Max. diff. in level between indoor and outdoor unit	10m/32ft	10m/32ft	15m/48ft	15m/48ft	20m/65ft	20m/65ft
Type of refrigerant	R22/R410A	R32	R22/R410A	R32	R22/R410A	R32

ON-OFF Models Capacity (Btu/h)	9K-12K		18K-36K	
Length of pipe with standard charge	5m/16ft	5m/16ft	5m/16ft	5m/16ft
Maximum distance between indoor and outdoor unit	15m/49ft	15m/49ft	15m/49ft	15m/49ft
Additional refrigerant charge	20g/m	15g/m	30g/m	25g/m
Max. diff. in level between indoor and outdoor unit	5m/16ft	5m/16ft	5m/16ft	5m/16ft
Type of refrigerant	R22/R410A	R32	R22/R410A	R32

Torque Parameters

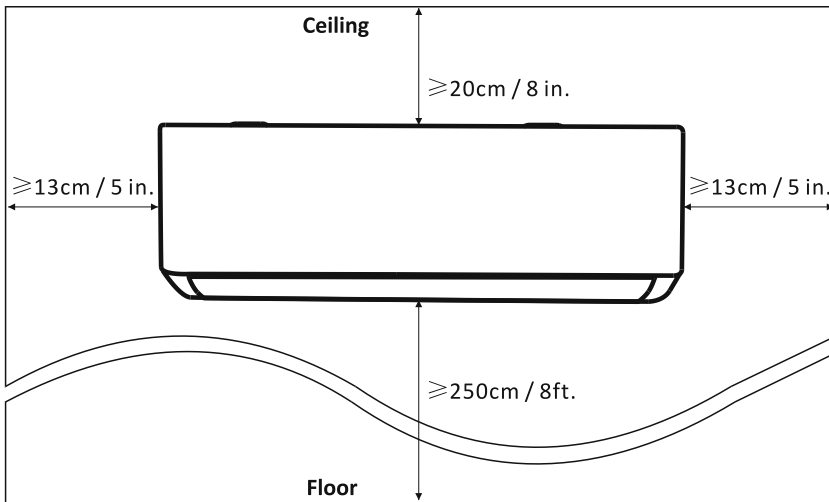
PIPE Size	Newton meter[N x m]	Pound-force foot (lbf-ft)	Kilogram-force meter (kgf-m)
1/4 " (ϕ 6.35)	15 - 20	11.1 - 14.8	1.5 - 2.0
3/8 " (ϕ 9.52)	31 - 35	22.9 - 25.8	3.2 - 3.6
1/2 " (ϕ 12)	45 - 50	33.2 - 36.9	4.6 - 5.1
5/8 " (ϕ 15.88)	60 - 65	44.3 - 48.0	6.1 - 6.6

INDOOR UNIT INSTALLATION

Step1: Select Installation location

- 1.1 Ensure the installation complies with the installation minimum dimensions (defined below) and meets the minimum and maximum connecting piping length and maximum change in elevation as defined in the System Requirements section.
- 1.2 Air inlet and outlet will be clear of obstructions, ensuring proper airflow throughout the room.
- 1.3 Condensate can be easily and safely drained.
- 1.4 All connections can be easily made to outdoor unit.
- 1.5 Indoor unit is out of reach of children.
- 1.6 A mounting wall strong enough to withstand four times the full weight and vibration of the unit.
- 1.7 Filter can be easily accessed for cleaning.
- 1.8 Leave enough free space to allow access for routine maintenance.
- 1.9 Install at least 10 ft. (3 m) away from the antenna of TV set or radio. Operation of the air conditioner may interfere with radio or TV reception in areas where reception is weak. An amplifier may be required for the affected device.
- 1.10 Do not install in a laundry room or by a swimming pool due to the corrosive environment.
- 1.11 For ETL certification area, Caution: Mount with the lowest moving parts at least 8 ft. (2.4 m) above floor or grade level.

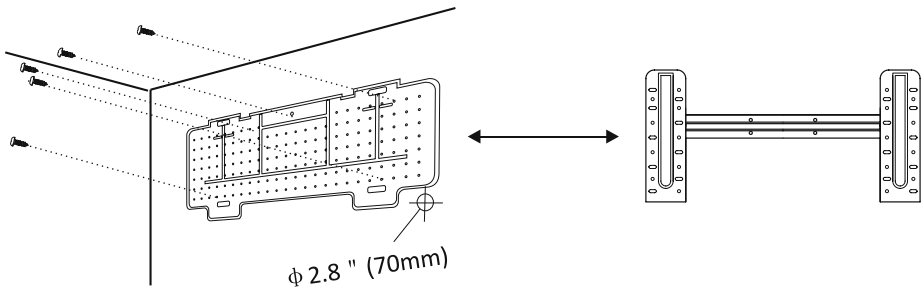
Minimum Indoor Clearances



INDOOR UNIT INSTALLATION

Step2: Install Mounting Plate

- 2.1 Take the mounting plate from the back of indoor unit.
- 2.2 Ensure to meet the minimum installation dimension requirements as step 1, according to the size of mounting plate, determine the position and stick the mounting plate close to the wall.
- 2.3 Adjust the mounting plate to a horizontal state with a spirit level, then mark out the screw hole positions on the wall.
- 2.4 Put down the mounting plate and drill holes in the marked positions with drill.
- 2.5 Insert expansion rubber plugs into the holes, then hang the mounting plate and fix it with screws.



Note:

- (I) Make sure the mounting plate is firm enough and flat against the wall after installation.
- (II) This figure shown may be different from the actual object, please take the latter as the standard.

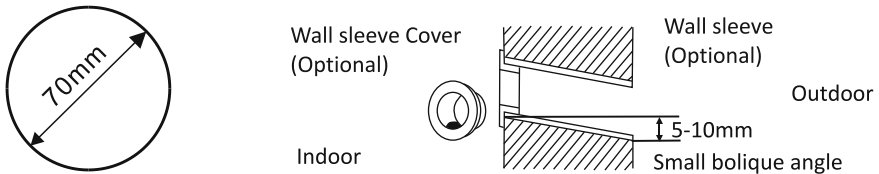
Step3: Drill Wall Hole

A hole in the wall should be drilled for refrigerant piping ,the drainage pipe, and connecting cables.

- 3.1 Determine the location of wall hole base on the position of mounting plate.
- 3.2 The hole should be have a 70mm diameter at least and a small oblique angle to facilitate drainage.
- 3.3 Drill the wall hole with 70mm core drill and with small oblique angle lower than the indoor end about 5mm to 10mm.
- 3.4 Place the wall sleeve and wall sleeve cover(both are optional parts) to protect the connection parts.

Caution:

When drill the wall hole, maker sure to avoid wires, plumbing and other sensitive components.



INDOOR UNIT INSTALLATION

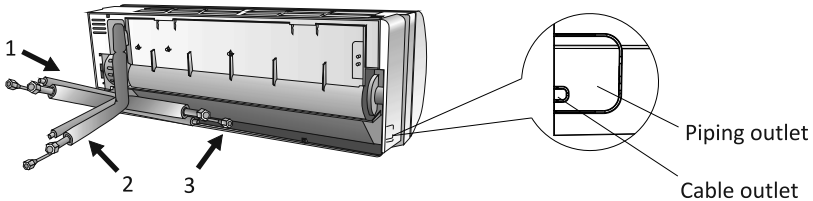
Step4: Connecting Refrigerant Pipe

4.1 According to the wall hole position, select the appropriate piping mode.

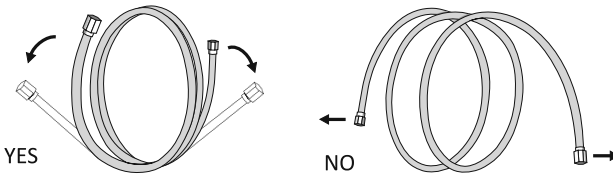
There are three optional piping modes for indoor units as shown in the figure below:

In Piping Mode 1 or Piping Mode 3, a notch should be made by using scissors to cut the plastic sheet of piping outlet and cable outlet on the corresponding side of the indoor unit.

Note: When cutting off the plastic sheet at the outlet, the cut should be trimmed to smooth.



4.2 Bending the connecting pipes with the port facing up as shown in the figure.



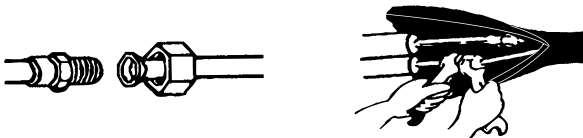
4.3 Take off the plastic cover in the pipe ports and take off the protective cover on the end of piping connectors.

4.4 Check whether there is any sundry on the port of the connecting pipe and make ensure the port is clean.

4.5 After align the center, rotate the nut of the connecting pipe to tighten the nut as tightly as possible by hand.

4.6 Use a torque wrench to tighten it according to the torque values in the torque requirements table; (Refer to the torque requirements table on section **INSTALLATION PRECAUTIONS**)

4.7 Wrap the joint with the insulation pipe.

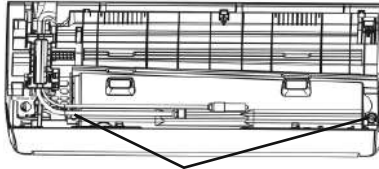


INDOOR UNIT INSTALLATION

Step5: Connect Drainage Hose

5.1 Adjust the drainage hose(if applicable)

In some model, both sides of the indoor unit are provided with drainage ports, you can choose one of them to attach the drainage hose. And plug the unused drain port with the rubber attached in one of the ports.

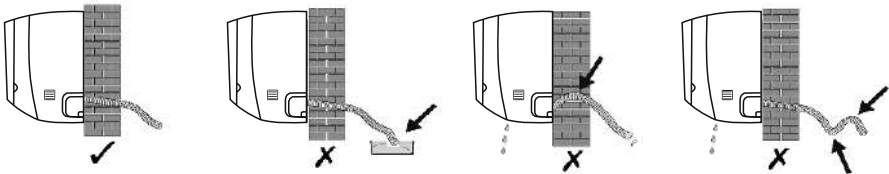


Drainage ports

5.2 Connect the drainage hose to the drainage port, ensure the joint is firm and the sealing effect is good.

5.3 Wrap the joint firmly with teflon tape to ensure no leaks.

Note: Make sure there is no twists or dents, and the pipes should be placed obliquely downward to avoid blockage, to ensure proper drainage.



Step6: Connect Wiring

6.1 Choose the right cables size determined by the maximum operating current on the nameplate.

(Check the cables size refer to section **INSTALLATION PRECAUTIONS**)

6.2 Open the front panel of indoor unit.

6.3 Use a screwdriver, open the electric control box cover, to reveal the terminal block.

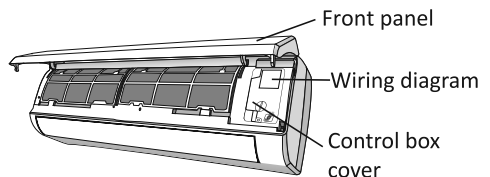
6.4 Unscrew the cable clamp.

6.5 Insert one end of the cable into the position of control box from the back of the right end of the indoor unit.

6.6 Connect the wires to corresponding terminal according to the wiring diagram on the electric control box cover. And make sure that they are well connected.

6.7 Screw the cable clamp to fasten the cables.

6.8 Reinstall the electric control box cover and front panel.

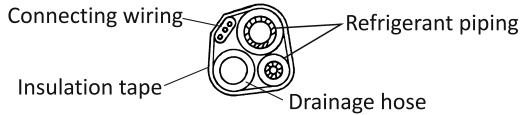


INDOOR UNIT INSTALLATION

Step7: Wrap Piping and Cable

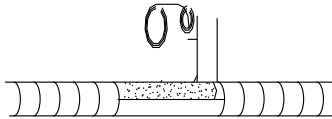
After the refrigerant pipes, connecting wires and drainage hose are all installed, in order to save space, protect and insulate them, it must be bundle with insulating tape before passing them through the wall hole.

7.1 Arrange the pipes ,cables and drainage hose well as the following picture.



Note: (I) Make sure the drainage hose is at the bottom.
(II) Avoid crossing and bending of parts.

7.2 Using the insulating tape wrap the refrigerant pipes, connecting wires and drainage hose together tightly.



Step8: Mount Indoor Unit

- 8.1 Slowly pass the refrigerant pipes, connecting wires and drainage hose wrapped bundle through the wall hole.
- 8.2 Hook the top of indoor unit on the mounting plate.
- 8.3 Apply slight pressure to the left and right sides of the indoor unit, make sure the indoor unit is hooked firmly.
- 8.4 Push down the bottom of indoor unit to let the snaps onto the hooks of the mounting plate, and make sure it is hooked firmly.

Sometimes, if the refrigerant pips were already embedded in the wall, or if you want to connecting the pips and wires on the wall, do as below:

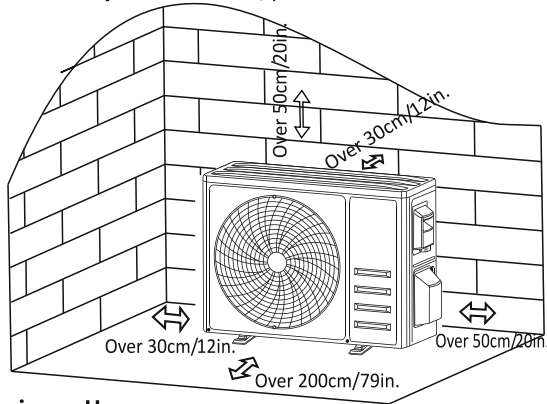
- (I) Hook the top of the indoor unit on the mounting plate without piping and wiring.
- (II) Lift the indoor unit opposite the wall, unfold the bracket on the mounting plate, and use this bracket to prop up the indoor unit, there will be a big space for operation.
- (III) Do the refrigerant piping, wiring, connect Drainage hose, and wrap them as **Step 4 to 7**.

OUTDOOR UNIT INSTALLATION

Step1: Select Installation Location

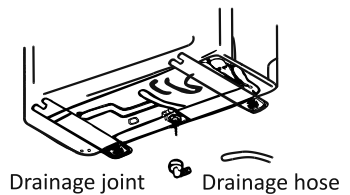
Select a site that allows for the following:

- 1.1 Do not install the outdoor unit near sources of heat, steam or flammable gas.
- 1.2 Do not install the unit in too windy or dusty places.
- 1.3 Do not install the unit where people often pass. Select a place where the air discharge and operating sound will not disturb the neighbors.
- 1.4 Avoid installing the unit where it will be exposed to direct sunlight (other wise use a protection, if necessary, that should not interfere with the air flow).
- 1.5 Reserve the spaces as shown in the picture for the air to circulate freely.
- 1.6 Install the outdoor unit in a safe and solid place.
- 1.7 If the outdoor unit is subject to vibration, place rubber blankets onto the feet of the unit.



Step2: Install Drainage Hose

- 2.1 This step only for heating pump models.
- 2.2 Insert the drainage joint to the hole at the bottom of the outdoor unit.
- 2.3 Connect the drainage hose to the joint and make the connection well enough.

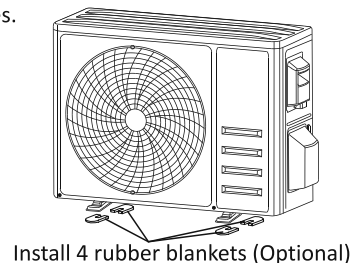


Step3: Fix Outdoor Unit

- 3.1 According to the outdoor unit installation dimensions to mark the installation position for expansion bolts .
- 3.2 Drill holes and clean the concrete dust and place the bolts .
- 3.3 If applicable install 4 rubber blankets on the hole before place the outdoor unit (Optional).
This will reduce vibrations and noise.
- 3.4 Place the outdoor unit base on the bolts and pre-drilled holes.
- 3.5 Use wrench to fix the outdoor unit firmly with bolts.

Note:

The outdoor unit can be fixed on a wall-mounting bracket. Follow the instruction of the wall-mounting bracket to fix the wall-mounting bracket on the wall, and then fasten the outdoor unit on it and keep it horizontal. The wall-mounting bracket must be able to support at least 4 times of the weight of outdoor unit.

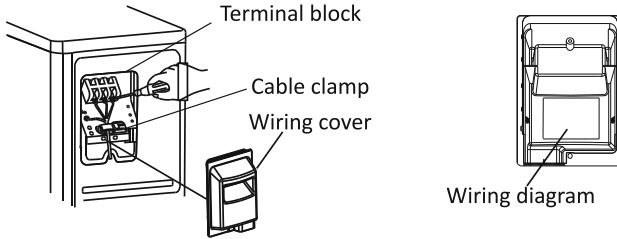


OUTDOOR UNIT INSTALLATION

Step4: Install Wiring

- 4.1 Use a phillips screwdriver to unscrew wiring cover, grasp and press it down gently to take it down.
- 4.2 Unscrew the cable clamp and take it down.
- 4.3 According to the wiring diagram pasted inside the wiring cover, connect the connecting wires to the corresponding terminals, and ensure all connections are firmly and securely
- 4.4 Reinstall the cable clamp and wiring cover.

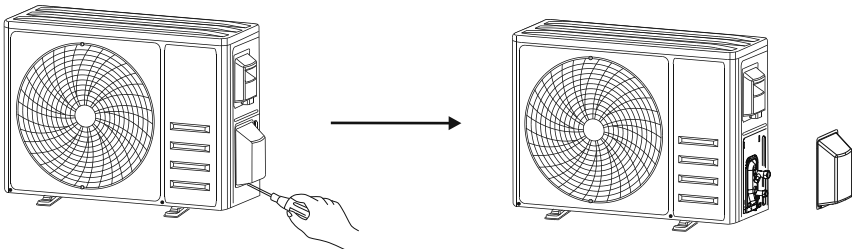
Note: When connecting the wires of indoor and outdoor units, the power should be cut off.



Step5: Connecting Refrigerant Pipe

- 5.1 Unscrews the valve cover, grasp and press it down gently to take it down(if the valve cover is applicable).
- 5.2 Remove the protective caps from the end of valves.
- 5.3 Take off the plastic cover in the pipe ports and check whether there is any sundry on the port of the connecting pipe and make ensure the port is clean.
- 5.4 After align the center, rotate the flare nut of the connecting pipe to tighten the nut as tightly as possible by hand.
- 5.5 Use a spanner hold the body of the valve and use a torque wrench to tighten the flare nut according to the torque values in the torque requirements table.

(Refer to the torque requirements table on section **INSTALLATION PRECAUTIONS**)



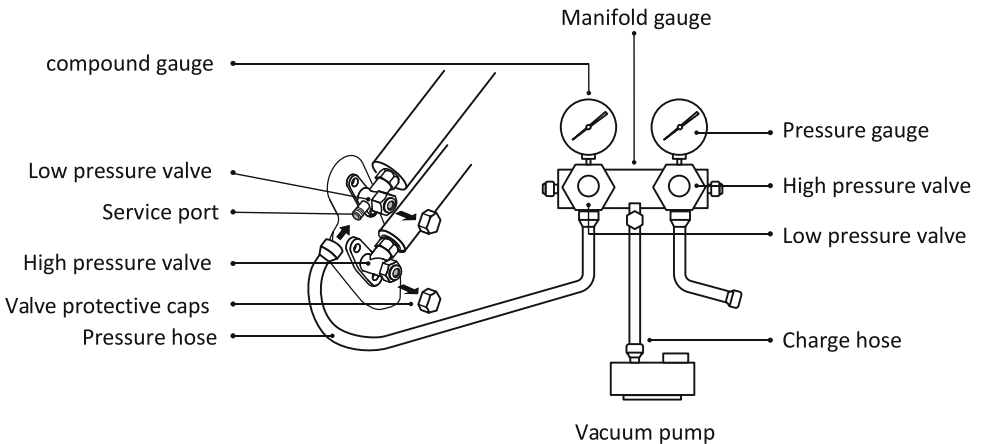
Take down the valve cover



OUTDOOR UNIT INSTALLATION

Step6: Vacuum Pumping

- 6.1 Use a spanner to take down the protective caps from the service port, low pressure valve and high pressure valve of the outdoor unit.
- 6.2 Connect the pressure hose of manifold gauge to the service port on the outdoor unit low pressure valve.
- 6.3 Connect the charge hose from the manifold gauge to the vacuum pump.
- 6.4 Open the low pressure valve of the manifold gauge and close the high pressure valve.
- 6.5 Turn on the vacuum pump to vacuum the system.
- 6.6 The vacuum time should not be less than 15 minutes, or make sure the compound gauge indicates -0.1 MPa (-76 cmHg)
- 6.7 Close the low pressure valve of the manifold gauge and turn off the vacuum.
- 6.8 Hold the pressure for 5 minutes, make sure that the rebound of compound gauge pointer does not exceed 0.005 MPa .
- 6.9 Open the low pressure valve counterclockwise for $1/4$ turn with hexagonal wrench to let a little refrigerant fill in the system, and close the low pressure valve after 5 seconds and quickly remove the pressure hose.
- 6.10 Check all indoor and outdoor joints for leakage with soapy water or leak detector.
- 6.11 Fully open the low pressure valve and high pressure valve of the outdoor unit with hexagonal wrench.
- 6.12 Reinstall the protective caps of the service port, low pressure valve and high pressure valve of the outdoor unit.
- 6.13 Reinstall the valve cover.



TEST OPERATION

Inspections Before Test Run

Do the following checks before test run.

Description	Inspection method
Electrical safety inspection	<ul style="list-style-type: none">• Check whether the power supply voltage complies with specification.• Check whether there is any wrong or missing connection between the power lines, signal line and earth wires.• Check whether the earth resistance and insulation resistance comply with requirements.
Installation safety inspection	<ul style="list-style-type: none">• Confirm the direction and smoothness of drainage pipe.• Confirm that the joint of refrigerant pipe is installed completely.• Confirm the safety of outdoor unit, mounting plate and indoor unit installation.• Confirm that the valves are fully open.• Confirm that there are no foreign objects or tools left inside the unit.• Complete installation of indoor unit air inlet grille and panel.
Refrigerant leakage detection	<ul style="list-style-type: none">• The piping joint, the connector of the two valves of the outdoor unit, the valve spool, the welding port, etc., where leakage may occur.• Foam detection method: Apply soapy water or foam evenly on the parts where leakage may occur, and observe whether bubbles appear or not, if not, it indicates that the leakage detection result is safe.• Leak detector method: Use a professional leak detector and read the instruction of operation, detect at the position where leakage may occur.• The duration of leak detection for each position should last for 3 minutes or more; If the test result shows that there is leakage, the nut should be tightened and tested again until there is no leakage; After the leak detection is completed, wrap the exposed pipe connector of indoor unit with thermal insulation material and wrap with insulation tape.

TEST OPERATION

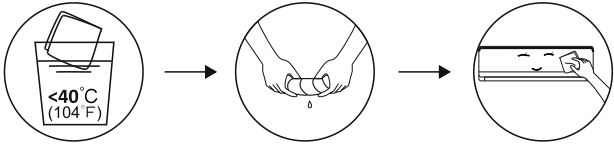
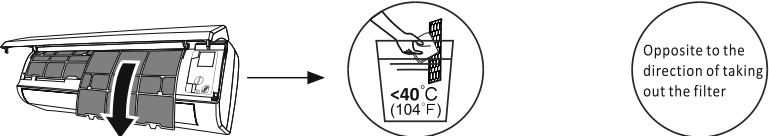
Test Run Instruction

1. Turn on the power supply.
2. Press the ON/OFF button on the remote controller to turn on the air conditioner.
3. Press the Mode button to switch the mode COOL and HEAT.
In each mode set as below:
COOL-Set the lowest temperature
HEAT-Set the highest temperature
4. Run about 8 minutes in each mode and check all functions are properly run and respond the remote controller. Functions check as recommended:
 - 4.1 If the outlet air temperature respond the cool and heat mode
 - 4.2 If the water drains properly from the drainage hose
 - 4.3 If the Louver and deflectors(optional) rotate properly
5. Observe the test run state of the air conditioner at least 30 minutes.
6. After the successfully test run, return the normal setting and press ON/OFF button on the remote controller to turn off the unit.
7. Inform the user to read this manual carefully before use, and demonstrate to the user how to use the air conditioner, the necessary knowledge for service and maintenance, and the reminder for storage of accessories.

Note:

If the ambient temperature is excess the range refer to section OPERATION INSTRUCTIONS, and it can not run COOL or HEAT mode, lift the front panel and refer to the emergency button operation to run the COOL and HEAT mode.

MAINTENANCE

<p>Warning</p>	<ul style="list-style-type: none"> • When cleaning, you must shut down the machine and cut off the power supply for more than 5 minutes. • Under no circumstances should the air conditioner be flushed with water. • Volatile liquid (e.g. thinner or gasoline) will damage the air conditioner, so only use soft dry cloth or wet cloth dipped with neutral detergent to clean the air conditioner. • Pay attention to cleaning the filter screen regularly to avoid dust covering which will affect the filter screen effect. When the operating environment is dusty, the cleaning frequency should be increased appropriately. • After removing the filter screen, do not touch the fins of the indoor unit to avoid scratching.
<p>Clean the unit</p>	<div style="text-align: center;">  <p>Wring it dry Gentle wipe the unit surface</p> <p>Tip: Wipe frequently to keep air conditioner clean and good appearance .</p> </div>
<p>Clean the filter</p>	<div style="text-align: center;">  <p>Take out the filter from the unit Clean the filter with soapy water and air dry it Replace the filter</p> <p>Opposite to the direction of taking out the filter</p> <p>Tip: When you find accumulated dust in the filter, please clean the filter in time to ensure the clean, healthy and efficient operation inside the air conditioner.</p> </div>
<p>Service and maintenance</p>	<ul style="list-style-type: none"> • When the air conditioner is not in use for a long time, do the following work: Take out the batteries of the remote controller and disconnect the power supply of the air conditioner. • When starting to use after long-term shutdown: <ol style="list-style-type: none"> 1. Clean the unit and filter screen; 2. Check whether there are obstacles at the air inlet and outlet of indoor and outdoor units; 3. Check whether the drain pipe is unobstructed; Install the batteries of the remote controller and check whether the power is on.

TROUBLESHOOTING

MALFUNCTION	POSSIBLE CAUSES
The appliance does not operate	Power failure/plug pulled out.
	Damaged indoor/outdoor unit fan motor.
	Faulty compressor thermomagnetic circuit breaker.
	Faulty protective device or fuses.
	Loose connections or plug pulled out.
	It sometimes stops operating to protect the appliance.
	Voltage higher or lower than the voltage range.
	Active TIMER-ON function.
Damaged electronic control board.	
Strange odor	Dirty air filter.
Noise of running water	Back flow of liquid in the refrigerant circulation.
A fine mist comes from the air outlet	This occurs when the air in the room becomes very cold, for example in the “COOLING” or “DEHUMIDIFYING/DRY” modes.
A strange noise can be heard	This noise is made by the expansion or contraction of the front panel due to variations in temperature and does not indicate a problem.
Insufficient airflow, either hot or cold	Unsuitable temperature setting.
	Obstructed air conditioner intakes and outlets.
	Dirty air filter.
	Fan speed set at minimum.
	No refrigerant.
The appliance does not respond to commands	Remote control is not close enough to indoor unit.
	The batteries of remote control need to be replaced.
	Obstacles between remote control and signal receiver in indoor unit.
The display is off	Active DISPLAY function.
	Power failure.
Switch off the air conditioner immediately and cut off the power supply in the event of:	Strange noises during operation.
	Faulty electronic control board.
	Faulty fuses or switches.
	Spraying water or objects inside the appliance.
	Overheated cables or plugs.
	Very strong smells coming from the appliance.

TROUBLESHOOTING

ERROR CODE ON THE DISPLAY

In case of error, the display on the indoor unit shown the following error codes:

Display	Description of the trouble
<i>E1</i>	Indoor room temperature sensor fault
<i>E2</i>	Indoor pipe temperature sensor fault
<i>E3</i>	Outdoor pipe temperature sensor fault
<i>E4</i>	Refrigerant system leakage or fault
<i>E6</i>	Malfunction of indoor fan motor
<i>E7</i>	Outdoor ambient temperature sensor fault
<i>E0</i>	Indoor and outdoor communication fault
<i>E8</i>	Outdoor discharge temperature sensor fault
<i>E9</i>	Outdoor IPM module fault
<i>ER</i>	Outdoor current detect fault
<i>EE</i>	Outdoor PCB EEPROM fault
<i>EF</i>	Outdoor fan motor fault
<i>EH</i>	Outdoor suction temperature sensor fault

DISPOSAL GUIDELINE (European)

This appliance contains refrigerant and other potentially hazardous materials. When disposing of this appliance, the law requires special collection and treatment. **DO NOT** dispose of this product as household waste or unsorted municipal waste.

When disposing of this appliance, you have the following options:

- Dispose of the appliance at designated municipal electronic waste collection facility.
- When buying a new appliance, the retailer will take back the old appliance free of charge.
- The manufacturer will also take back the old appliance free of charge.
- Sell the appliance to certified scrap metal dealers.
- Disposing of this appliance in the forest or other natural surroundings endangers your health and is bad for the environment. Hazardous substances may leak into the ground water and enter the food chain.



BHI

Wi-Fi Function User Manual



This description is applied to Air Conditioners with Wi-Fi function. Please read the manual carefully before using the product and keep it for future reference.

Let's get start!

Operation guideline. Please take below simple guideline instruction as reference.

Operation Steps	Operation Items	New Account	Re-install APP (registered before)
Step 1	Download and Install APP	YES	YES
Step 2	Activate APP	YES	YES
Step 3	Registration Account	YES	NO
Step 4	Login	YES	YES
Step 5	Add Device to control	YES	Registered Device will remain.

Note: If you registered the account and added device before, when you re-install the APP again and login, the added device will remain .

FCC Caution (FCC ID: 2ANDL-TYWE1S)

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

The distance between user and device should be no less than 20cm.

CONTENTS

Wi-Fi Module specification and basic information.....	1
Download and Install the App.....	2
Activate APP.....	3
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Wi-Fi Module specification and basic information

1. Minimum specifications on a Smart phone:

Android 5.0 version or higher

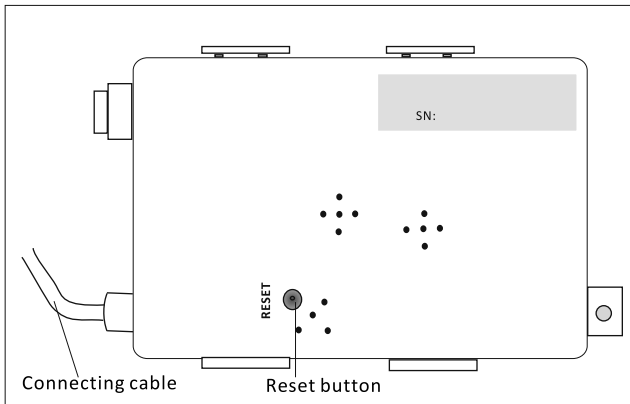
IOS 9.0 version or higher

2. Basic parameters for Wi-Fi module

Parameters	Details
Network frequency	2.400 - 2.500GHz
Standards of WLAN	IEEE 802.11 b/g/n(channels 1-14)
Protocol stack support	IPv4/IPv6/TCP/UDP/HTTPS/TLS/MulticastDNS
Security support	WEP/WPA/WPA2/AES128
Network type support	STA/AP/STA+AP

3. Wi-Fi module location and appearance in indoor unit

Open the front panel, the Wi-Fi module is nearby the electric box cover or on the panel.



Download and Install the App



SmartLife-SmartHome

For Android smart phone

Method1: Please scan the QR code with a browser scanner, download and install the APP.

Method2: Open the Google "Play Store" on your smart phone and search "SmartLife-SmartHome", download and install the APP.



For IOS smart phone

Method1: Please scan the QR code and follow the tips to get into "AppStore", download and install the APP.

Method2: Open the Apple "AppStore" on your smartphone and search "SmartLife-SmartHome", download and install the APP.



Note:

Please enable the permissions of Storage/Location/Camera for this APP when installing. Otherwise it will have some problems when operating.

Activate APP

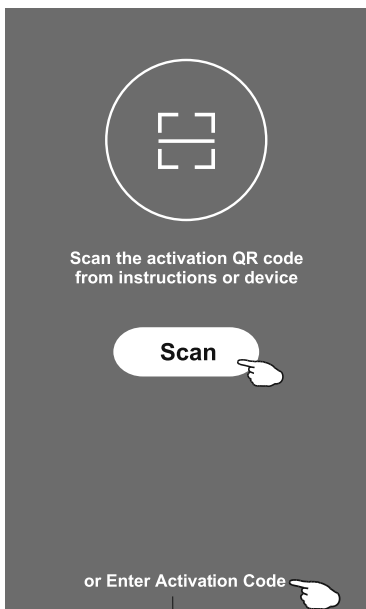
The first time the app is used, it will need activating.

1. Launch the APP "SmartLife-SmartHome" on your smart phone.

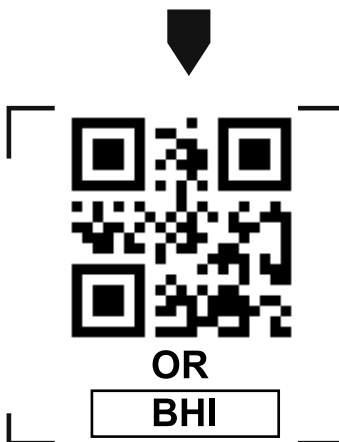


SmartLife-SmartHome

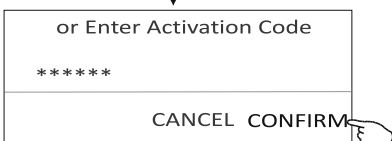
2. Method1: Tap button "Scan" and scan the right Activate QR code
Method2: Tap "or Enter Activation Code" in bottom of the screen, then enter the activate code and tap "CONFIRM".



Activate QR code and activation code

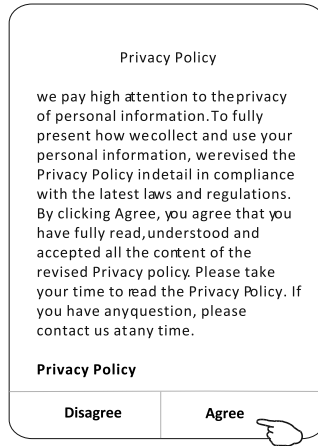
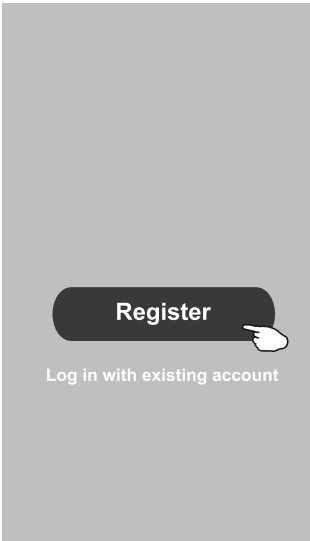


Note: Without the QR code or activation code, you can't activate the APP and using it, please keep them safe.

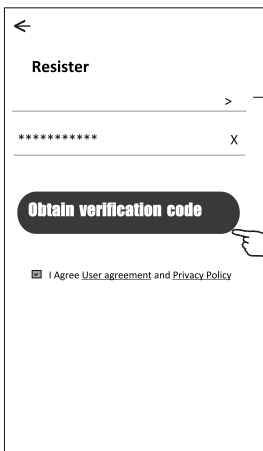


Registration

- 1.If you don't have any account please tap button "Register".
- 2.Read the Privacy Policy and tap "Agree".

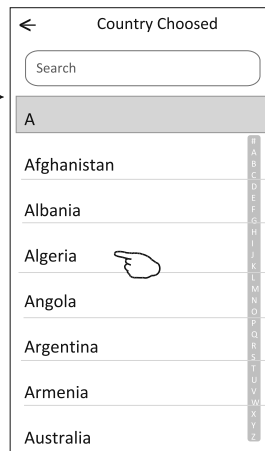


3. Tap ">" and choose the country.
4. Enter your e-mail address.
5. Tap the button "Obtain verification code".



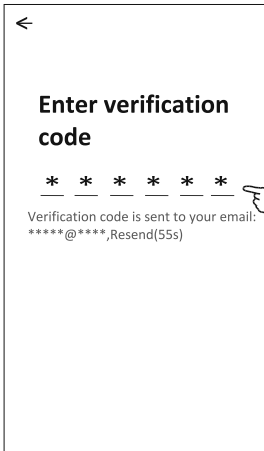
enter your e-mail address here

Search the country or slide the screen up/down to find and choose the Country.



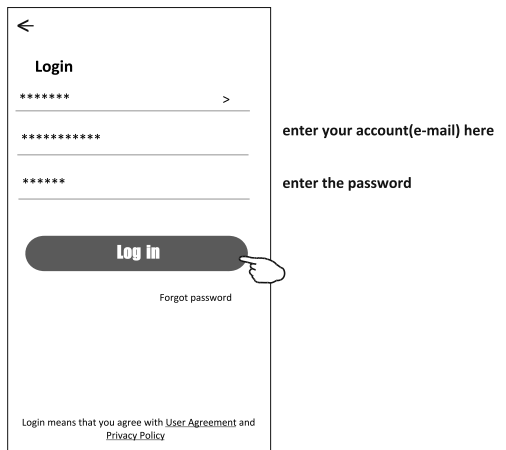
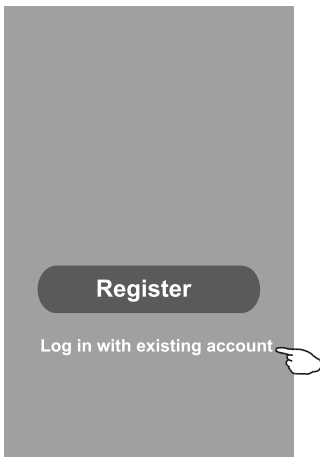
Registration

6. Enter the verification code you received from e-mail.
7. Set the Password with 6-20 characters including characters and numbers.
8. Tap "Done",



Login

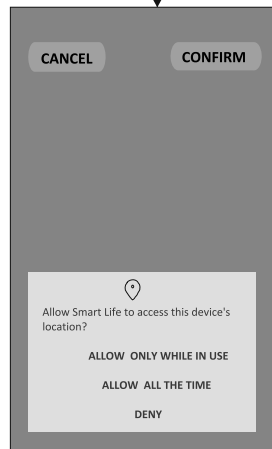
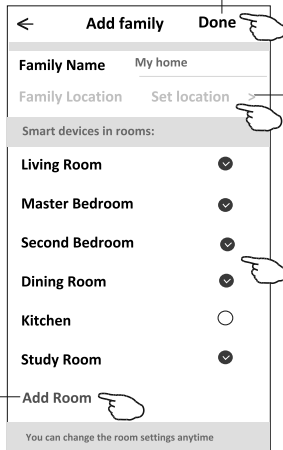
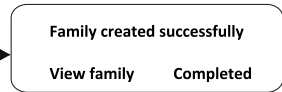
1. Tap "Log in with existing account".
2. Enter your registered account and password.
3. Tap "Log in" button.



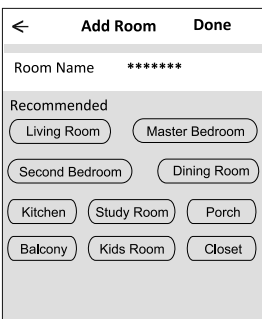
Login

The first time the APP is used, Create family is needed:

4. Tap "Create family".
5. Create a name.
6. Set the location.
7. Choose default rooms or add new rooms.
8. Tap "Done" and "Completed".



choose the recommended room or make a new room, then tap Done.



Note:
The app can open the map on your phone and you can set the location where you are.

Login

Forgot the password

If you forgot the password or you want to reset the password, operate as below:

1. Tap "Forgot password".
2. Enter your account(e-mail address) and tap button "Obtain verification code".
3. Enter the verification code received by your e-mail.
4. Set the new password and tap button "Done".

←

Login

***** >

Email address

Password

Log in

[Forgot password](#)

Login means that you agree with [User Agreement](#) and [Privacy Policy](#)

←

Forgot password

***** >

***** X

Obtain verification code

←

Enter verification code

* * * * *

Verification code is sent to your email:
***** ,Resend(55s)

←

Set Password

***** 👁

6-20 characters for password, including character, numbers

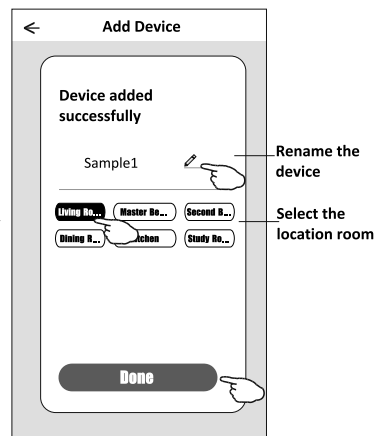
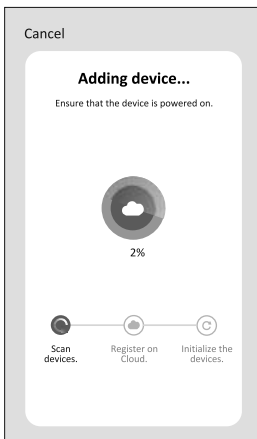
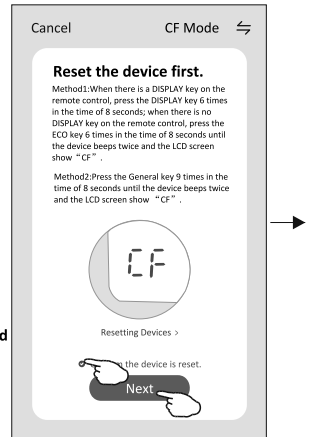
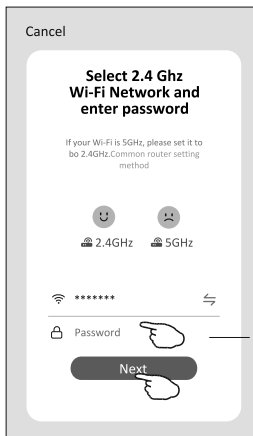
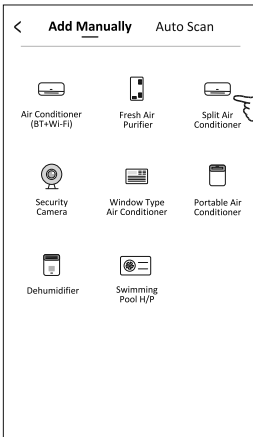
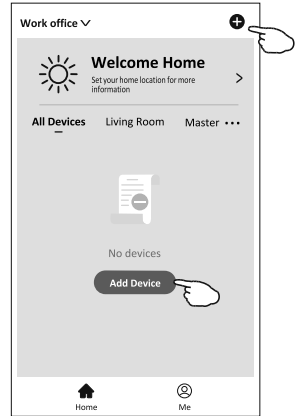
Done

Add device

There are 2 modes CF(Quick connection) and AP(Access Point) for adding device.

CF mode

- 1.Power on the indoor unit, no need to launch the air conditioner.
- 2.Click "+" in the upper right corner of the "Home" screen or tap "Add device" on the room which has no device.
- 3.Tap the "Split Air conditioner" logo.
- 4.Input the password of the Wi-Fi which the same as your smart phone connected, then tap "Next".
- 5.Follow the comments on the next screen to reset the Wi-Fi module then check "Confirm the device is reset" and tap "Next".
- 6.You can see the percent rate of connecting process, at the same time "PP", "SA", "AP" shining in turn on the indoor display. "PP" means "Searching the router" "SA" means "connected to the router" "AP" means "connected to the server"



Add device

There are 2 methods to add the device.

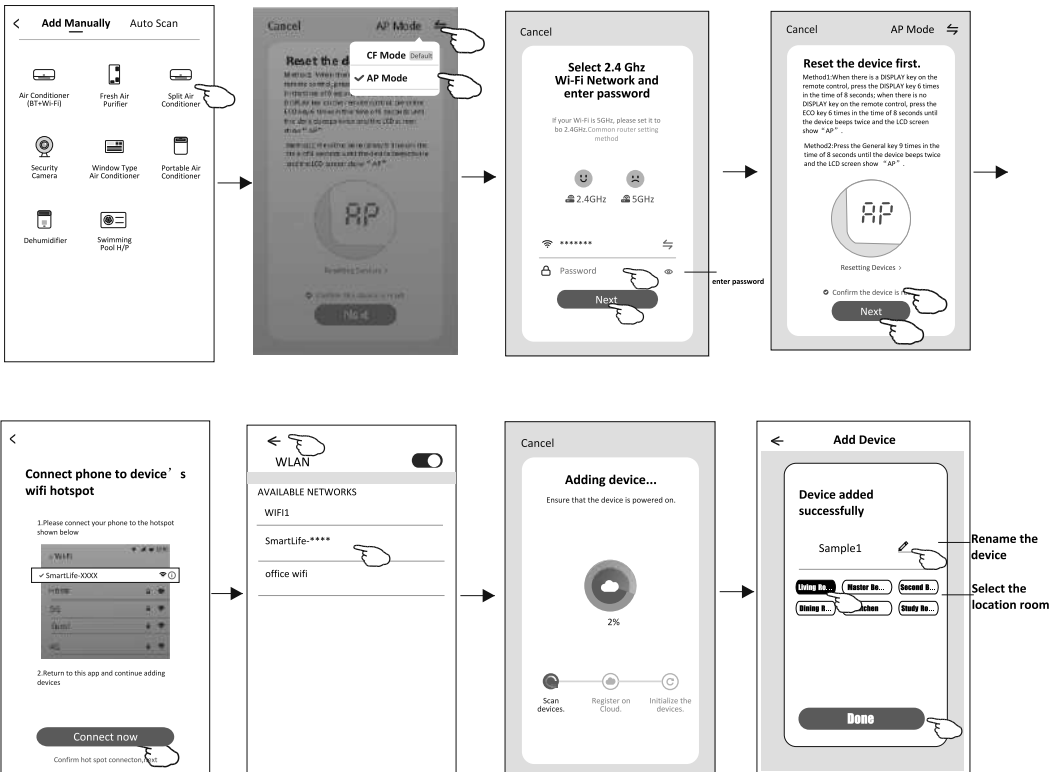
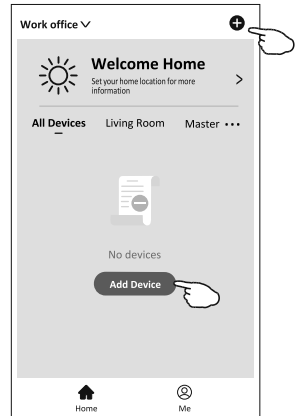
2-AP mode

1. Power on the indoor unit, no need to launch the air conditioner.
2. Click "+" in the upper right corner of the "Home" screen or tap "Add device" on the room which has no device.
3. Tap the "Split Air Conditioner" logo.
4. Input the password of the Wi-Fi which the same as your smart phone connected, then tap "Next".
5. Tap ⇨ in the upper right corner and choose "AP Mode" then follow the comments on the screen to reset the Wi-Fi module then check "Confirm the device is reset" and tap "Next".
6. Read the instruction carefully and tap "Connect now".
7. In the network setting screen, select "SmartLife-****", and tap "←".
8. You can see the percent rate of connecting process, at the same time "PP", "SA", "AP" shining in turn on the indoor display.

"PP" means "Searching the router"

"SA" means "connected to the router"

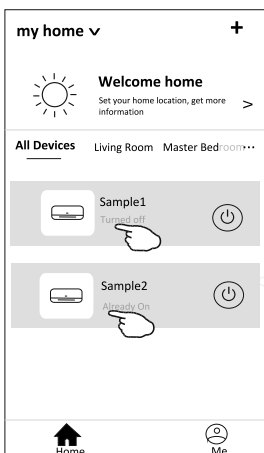
"AP" means "connected to the server"



Air conditioner control

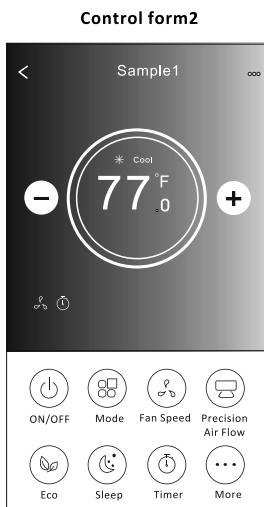
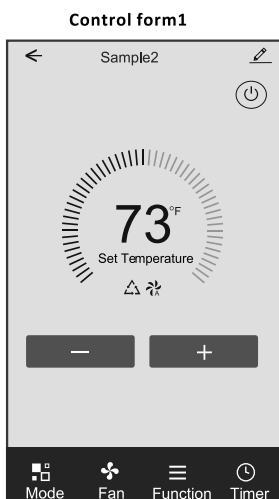
The device control screen will pop up automatically after adding the device.

The device control screen will pop up manually by tapping the device name on the home screen.



Note:

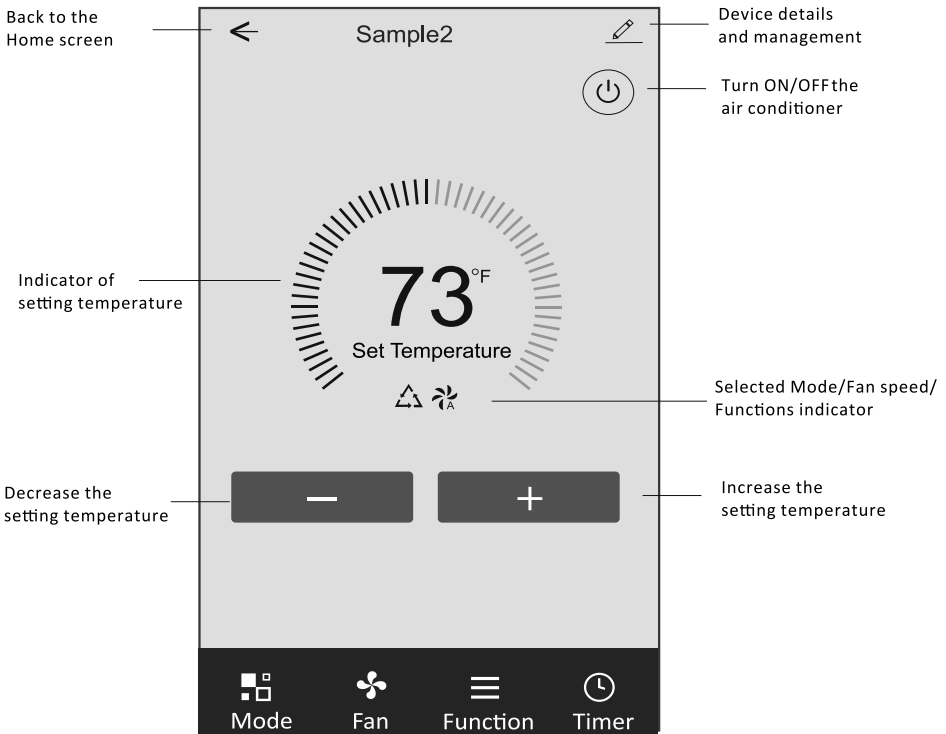
There are two different control forms base on different software or Wi-Fi module firmware. Please read the manual carefully base on the real control interface.



Air conditioner control

Control form1

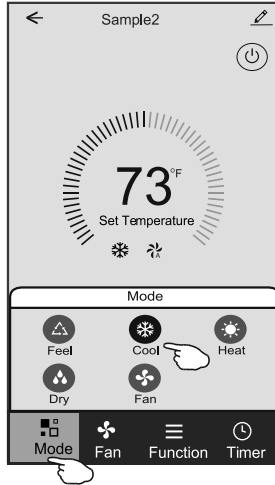
The main control interface



Air conditioner control

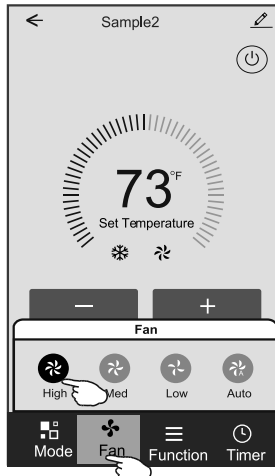
Control form1-Mode setting

1. Tap Mode to pop up the Mode screen.
2. Select one of the mode Feel/Cool/Heat/Dry/Fan.
3. Tap anywhere around the setting temperature to cancel the Mode setting.



Control form1-Select fan speed

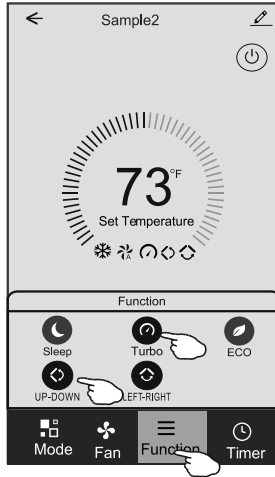
1. Tap Fan to pop up the Fan screen.
2. Select one of the fan speed High/med/Low/Auto.
3. Tap anywhere around the setting temperature to cancel the selection.



Air conditioner control

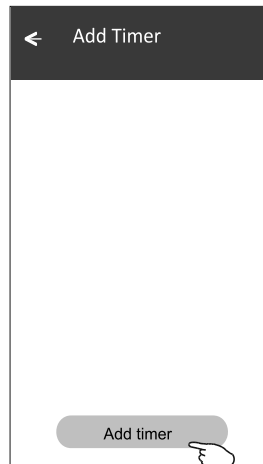
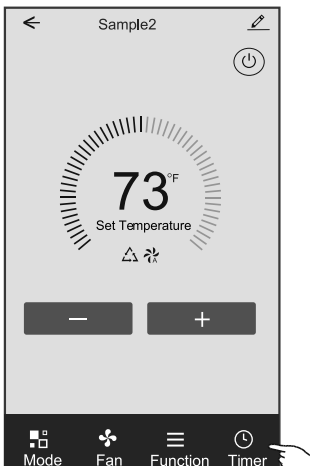
Control form1-Function setting

1. Tap Function to pop up the Function screen.
2. Select one of the functions Sleep/Turbo/ECO.
3. Select UP-DOWN/LEFT-RIGHT for auto swing with direction of UP-DOWN/LEFT-RIGHT.
4. Tap anywhere around the setting temperature to cancel the Function setting.



Control form1-Timer adding

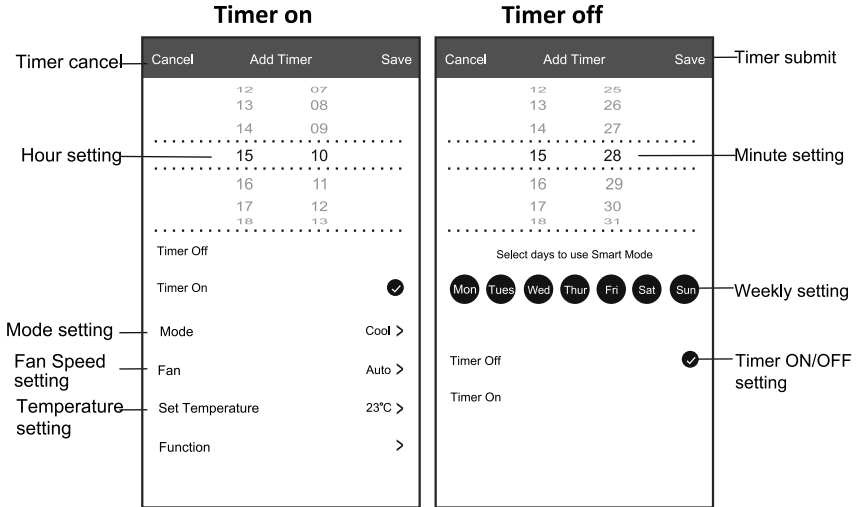
1. Tap Timer to pop up the Add Timer screen.
2. Tap Add Timer.



Air conditioner control

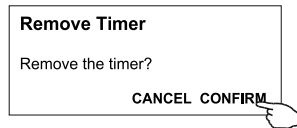
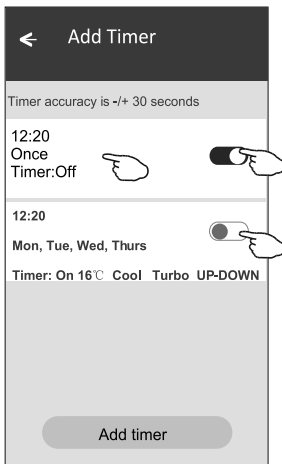
Control form1-Timer adding

3. Select the time, select the repeat days and Timer on/off.
4. Select the Mode/Fan speed/Function and select the setting temperature for Timer on.
5. Tap Save to add the timer.



Control form1-Timer Management

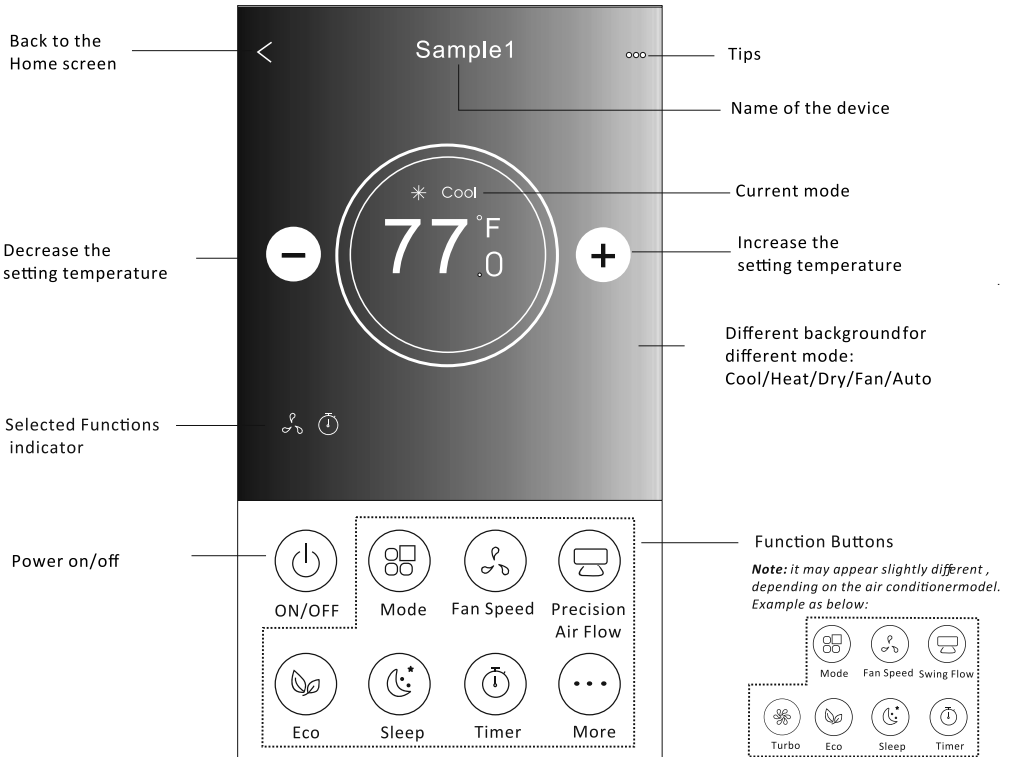
1. Tap the bar of timer to edit the Timer like the Timer adding process.
2. Click the switch to enable or disable the Timer.
3. Hold ind the bar of Timer about 3seconds and pop up the Remove Timer screen, tap CONFIRM and remove the Timer.



Air conditioner control

Control form2

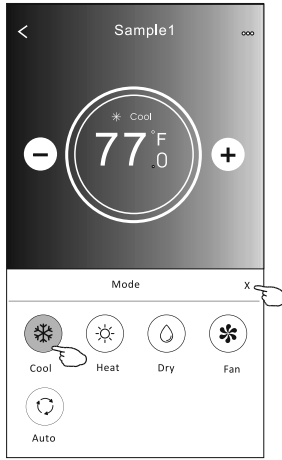
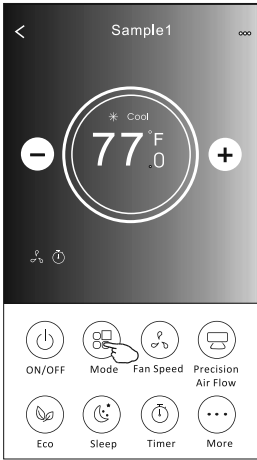
The main control interface



Air conditioner control

Control form2-Mode setting

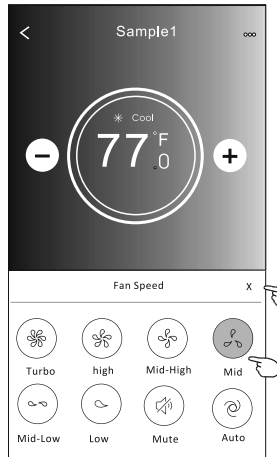
1. Tap the Mode button.
2. There are 5 modes on the Mode screen, tap one button to set the Air conditioner working mode.
3. Tap the X button to back the main control screen.
4. The mode and background will change on the screen.



Note: please read the details of each mode in the user manual to control more comfortable.

Control form2-Fan speed selection

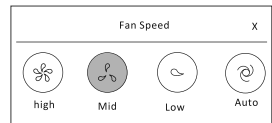
1. Tap the Fan speed button.
2. Choose your desired fan speed and tap it.
3. Tap the X button to back the main control screen.
4. The selected fan speed indicator will appear on the screen.



Mode	Fan Speed
Cool	All speeds
Fan	All speeds
Dry	
Heat	All speeds
Auto	All speeds

Note:
Fan Speed can't be adjusted on Dry mode .

Note: Fan Speed screen may appear slightly different, depending on the air conditioner model. Example as below:

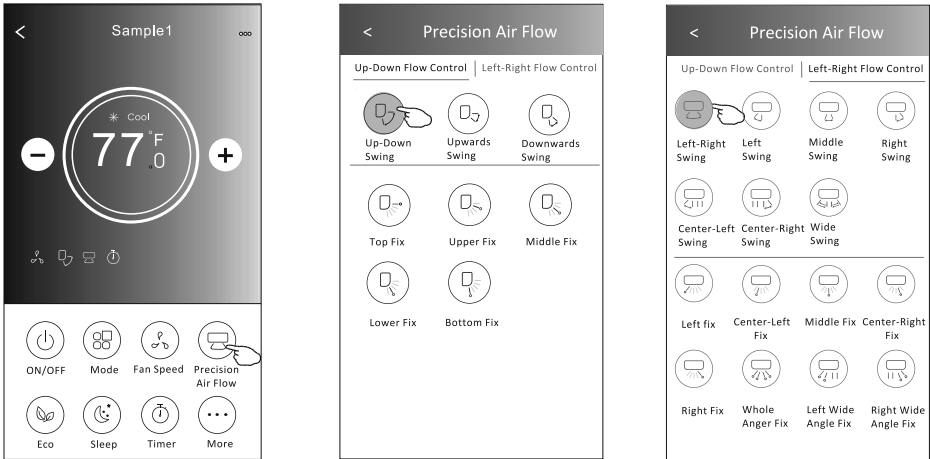


Air conditioner control

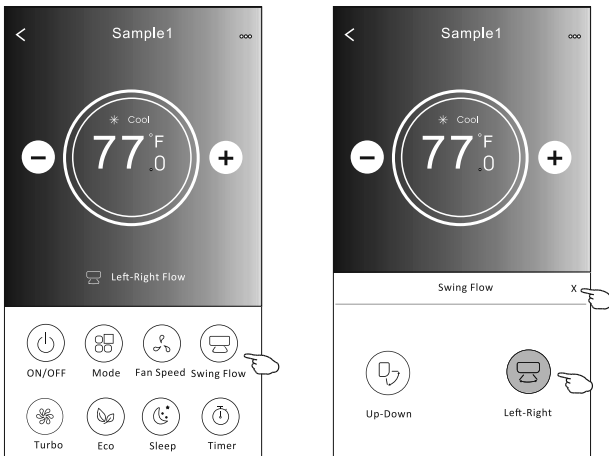
Control form2-Air Flow control

1. Tap the Precision Air Flow button or Swing Flow button.
2. Choose your desired air flow and tap it.
3. Tap the X button to back to the main control screen.
4. The selected air flow indicator will appear on the screen.

Note: For some models without auto Left-Right wind, If you active it, you will hear a beep, but no any actions.



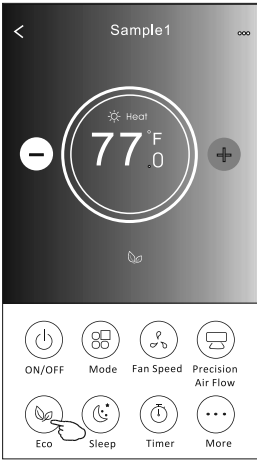
Note: The Main controlscreen and Air Flowscreen may appear slightlydifferent , depending on the airconditioner model.Example asbelow:



Air conditioner control

Control form2-ECO function

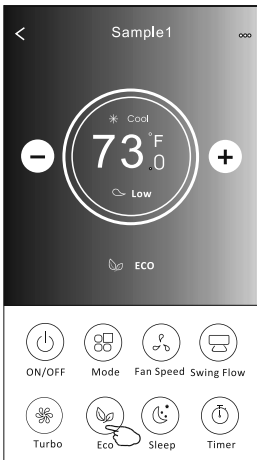
- 1.For Eco function, just tap the button to activate the function, the button will be lighting and the indicator will appear on the screen.
- 2.Tap again to disable the function.
- 3.Temperature controlled for some air conditioner model:
 In Cooling mode, the new setting temperature will $\geq 78^{\circ}\text{F}$.
 In heating mode, the new setting temperature will $\leq 77^{\circ}\text{F}$.



Mode	ECO enabled
Cool	Yes
Fan	
Dry	
Heat	Yes
Auto	

ECO is disabled on Fan/ Dry/Auto mode .

Note: The Main controlscreen and ECOcontrol method mayappear slightly different, depending on the airconditioner model.Example asbelow:

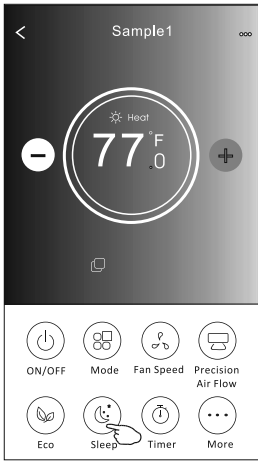


Note:
 ECO is disabled on Turbo/Sleep mode too for some air conditioner model.

Air conditioner control

Control form2-Sleep function

1. Tap the Sleep button.
2. Choose your desired sleep mode and tap it.
3. Tap the X button to back to the main control screen.
4. The selected sleep mode indicator will appear on the screen.

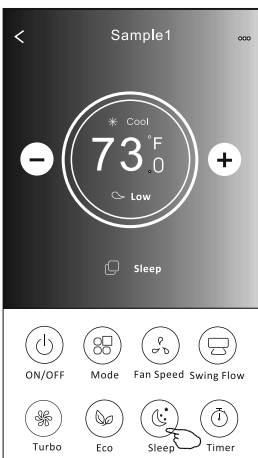


Mode	Sleep enabled
Cool	Yes
Fan	
Dry	
Heat	Yes
Auto	

Sleep is disabled on Fan/ Dry/Auto mode .

Note:

The Main control screen may appear slightly different ,depending on the air conditioner model.
Example as below:



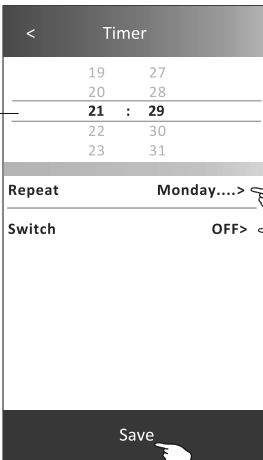
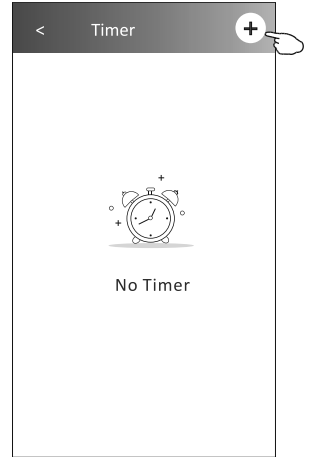
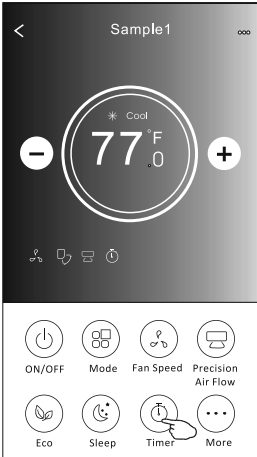
Note:

Sleep is disabled on Turbo/Sleep mode too for some air conditioner model..

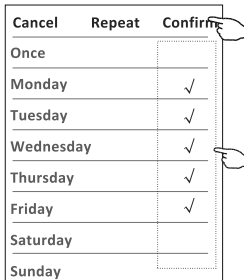
Air conditioner control

Control form2-Timer(on) setting

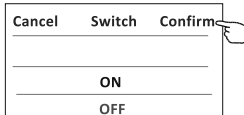
1. Tap the Timer button.
2. Tap + in the upper right corner of the Timer main screen.
3. Choose the Time/Repeat/Switch OFF then tap Save.
4. The timer(off) will appear on the Timer main screen.



Tap repeat> then tap your desired repeat days or Once, then tap Confirm your selection.



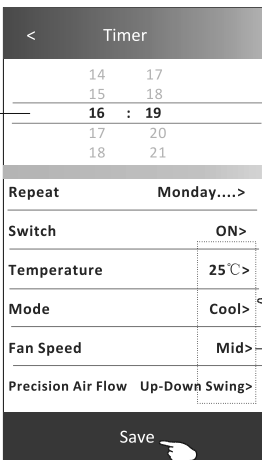
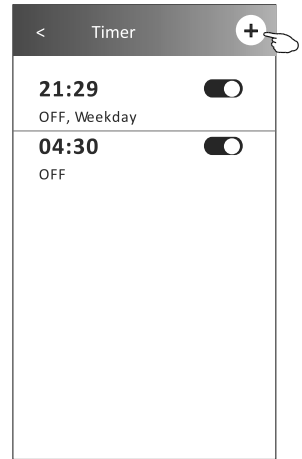
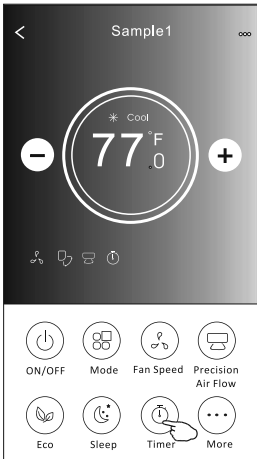
Tap Switch> then slide the screen to choose ON and Confirm.



Air conditioner control

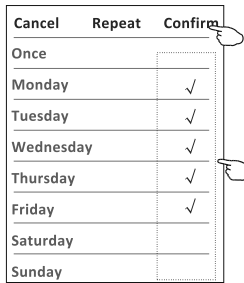
Control form2-Timer(off) setting

1. Tap the Timer button.
2. Tap + in the upper right corner of the Timer main screen.
3. Set the Time/Repeat Date/Switch(ON)/Temperature/Mode/
Fan speed/Air Flow as your desired and then tap Save.
4. The timer will appear on the Timer main screen.

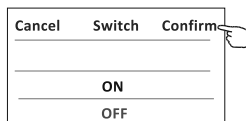


Slide up or down
to select time

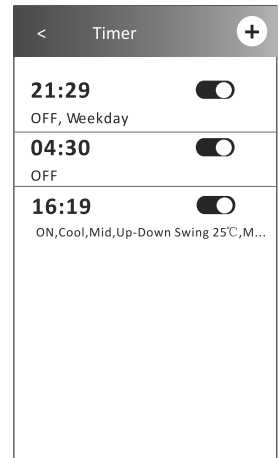
Tap repeat> then tap your desired
repeat days or Once, then tap
Confirm your selection.



Tap Switch> then slide the
screen to choose ON
and Confirm.



Tap Temperature/Mode/Fan Speed/
Air Flow > one by one then setas your
desired as mentioned in the previous
chapter and tap Confirm the setting.



Air conditioner control

Control form2-Timer management

1.Change the Timer setting:

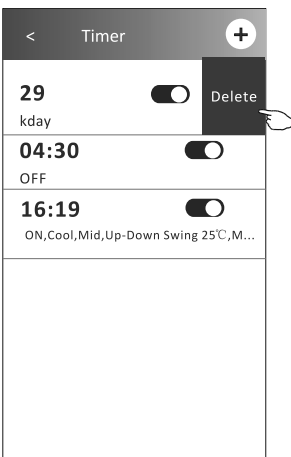
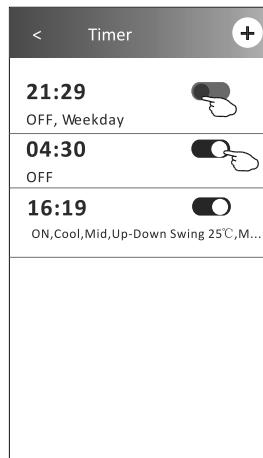
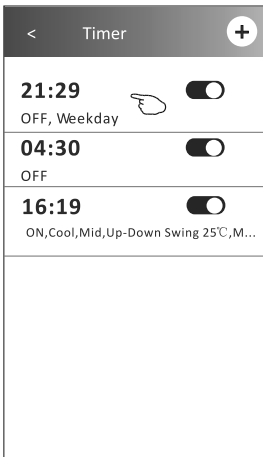
Tap anywhere of the timer list bar except the switch bar to get into the Timer setting screen, change the setting and then tap save.

2.Enable or Disable the Timer:

Tap the left of the switch to disable the Timer.
Tap the right of the switch to enable the Timer.

3.Delete the Timer:

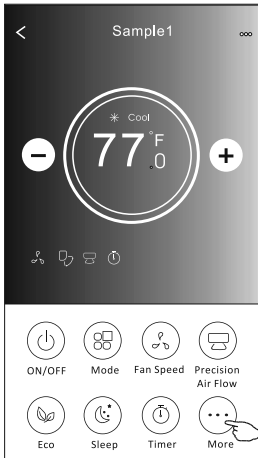
Slide the list bar of the Timer from right to left until Delete button appear, then tap delete.



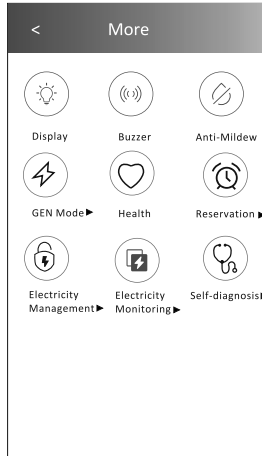
Air conditioner control

Control form2-More functions




1. Tap the More button to operate additional functions if it appears on the screen.




Note:
Some air conditioner model don't have the more button.

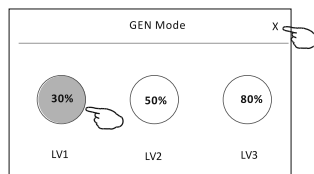
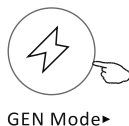


Note: The appearance maybe different , some icons will be hidden if the air conditional do no have this function or do not enable on the current mode.

2. Tap the "  " to switch on/off the indoor LED display.
Display
3. Tap the "  " to switch on/off the buzzing when operating through Wi-Fi APP.
Buzzer
4. Tap the "  " button to activate the Anti-Mildew function, if it is available on the screen.
Anti-Mildew

After AC turning off , it will start drying , reduce residual moisture and prevent mould, after function finish, it will automatically turn off.

5. Tap the "  " to switch on/off the healthy function, if it is available on the screen.
Health
It activate the antibacterial ioniser function.This function only for models with the ioniser generator.
6. Tap the "GEN Mode" button, if it is available on the screen.
In this Mode, you can choose one of the three levels of current.
The air conditioner will maintain proper current to save energy.



Air conditioner control

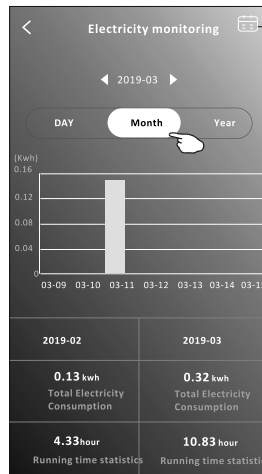
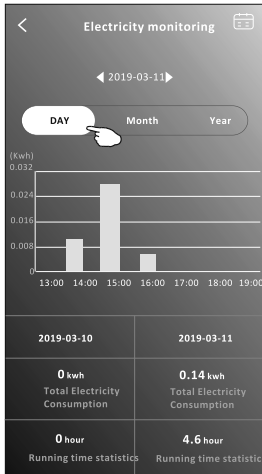
Control form2-More functions

7. Tap the "Electricity Monitoring" button if it is available on the screen.

In this function, you can monitor the air conditioner electricity consumption.



Electricity Monitoring ▶



You can tap this button to pop up the calendar then select the date.

8. Tap the "Self-Cleaning" button, if it is available on the screen.



Self-Cleaning

Check the details of the Self-Cleaning function on User Manual.

9. Tap the "8°C Heat" button, if it is available on the screen.

This function help keep the room temperature over 8°C.

Check the details of the 8°C Heat function on User Manual.



8°C Heat

10. Tap the "Reservation" button, if it is available on the screen.

You can set the time, repeat day, temperature, mode, fan speed, air flow as you desired and then tap Save to activate the function.

The air conditioner will automatically reach your settings at the appointment time.



Reservation ▶

Reservation	
14	17
15	18
16	: 19
17	20
18	21

Repeat setting **Monday... >**

Temperature **25°C >**

Mode **Cool >**

Fan Speed **Mid >**

Precision Air Flow **Up-Down Swing >**

Save

16:19:00

ON, Cool, Mid, Up-Down Swing 25°C, M...

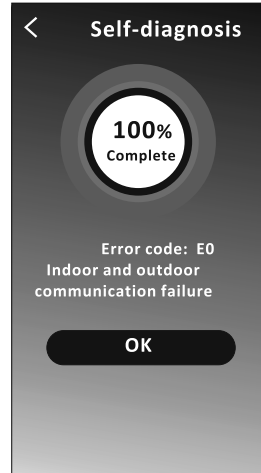
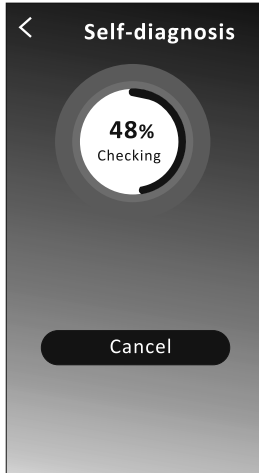
After the reservation is set up, the air conditioner will automatically reach your set requirement at your appointment time.


Air conditioner control

Control form2-More functions


11. Tap the "Self-diagnosis" button, if it is available on the screen.

The air conditioner will automatically diagnosis itself and indicate the Error code and the problem instructions if possible.



12. Tap the "  " button if it is available on the screen.


This function allow the air conditioner to turn on/off the display automatically according to the light intensity.

13. Tap the "  " button if it is available on the screen.

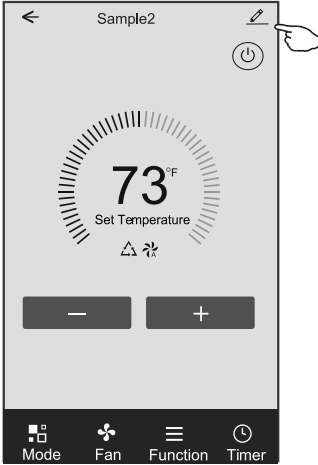
In this function, the air conditioner will blow soft airflow through the micro holes on the deflector.

Air conditioner control

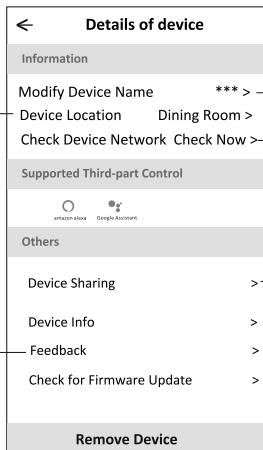
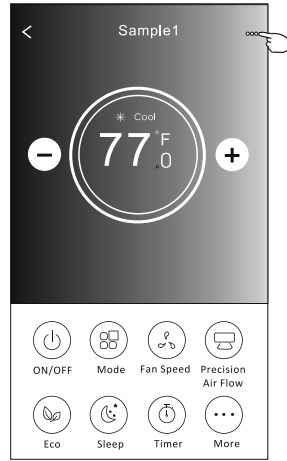
Device details and management

Tap  on control form1 or tap ... on control form2 , get into the device details screen. Here you can get some useful information and sharing the device to other accounts. Check the following pictures and instructions carefully.

Control form1



Control form2



Tap to change the device location to another room

Feed back the problems or some suggestions to the APP administrator.

Tap to check the network status

Tap to check the network status

Tap to got the instruction for connecting the amazon alexa or Google Assistant voice controller

Tap to sharing the device to other account

Tap to check the Virtual ID/Wi-Fi name/IP address MAC address/Time Zone/Wi-Fi single strength

Check and update the firmware

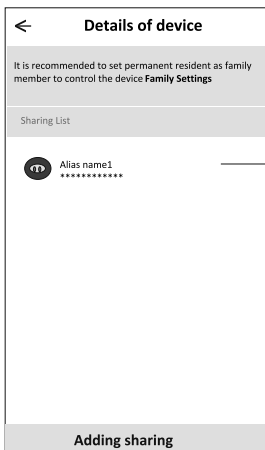
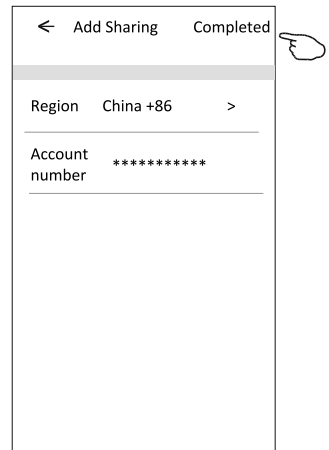
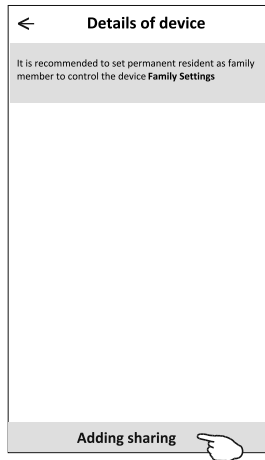
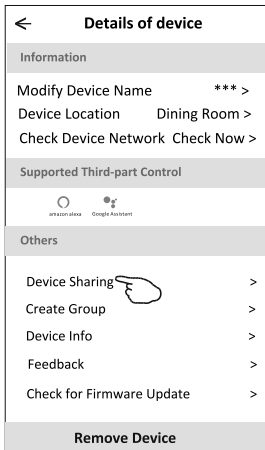
Tap to remove the device and the device will be reset automatically once be deleted.

Air conditioner control

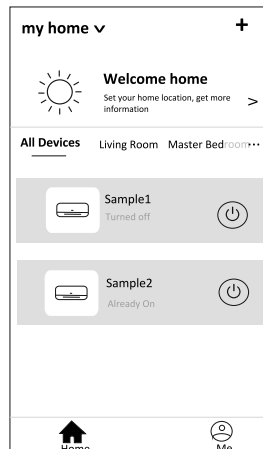
Device details and management

How to share the devices to other accounts?

1. Tap "Device Sharing" and pop up Device Sharing screen.
2. Tap "Add Sharing".
3. Select the region and enter the account which you want to sharing.
4. Tap "Completed", the account will appear on your sharing list.
5. The received sharing members should hold pressing the home screen and slide down to refresh the device list, the device will appear on the device list.



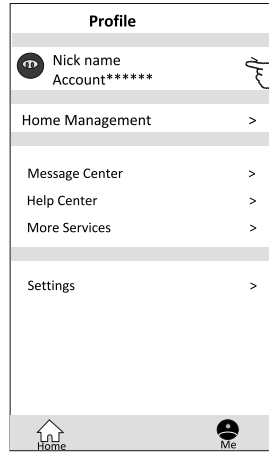
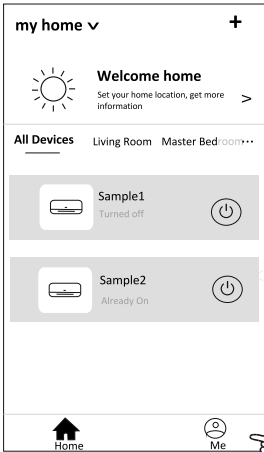
Hold the bar about 3s then you can delete the sharing account.



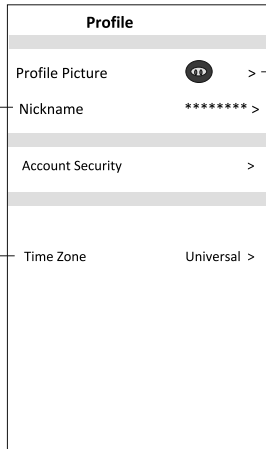
Hold on and slide down to refresh the device list

Account management

Account Profile setting

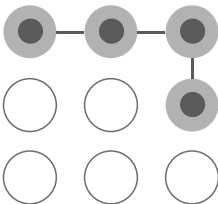


Change the nick name of your account

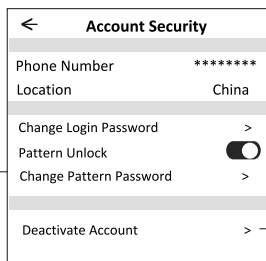


Select a picture for the account from local album

Select the time zone



Set a pattern password for launching the APP



Change the password like reset password on page7

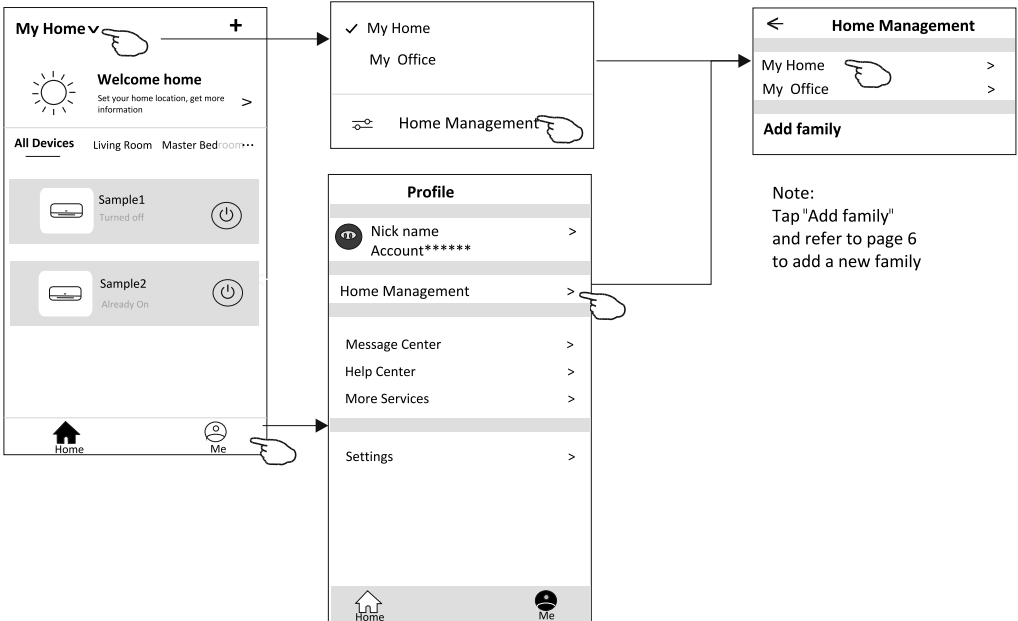
Tap the switch to enable or disable the Pattern password

Please carefully to deactivate the account for all data will be deleted.

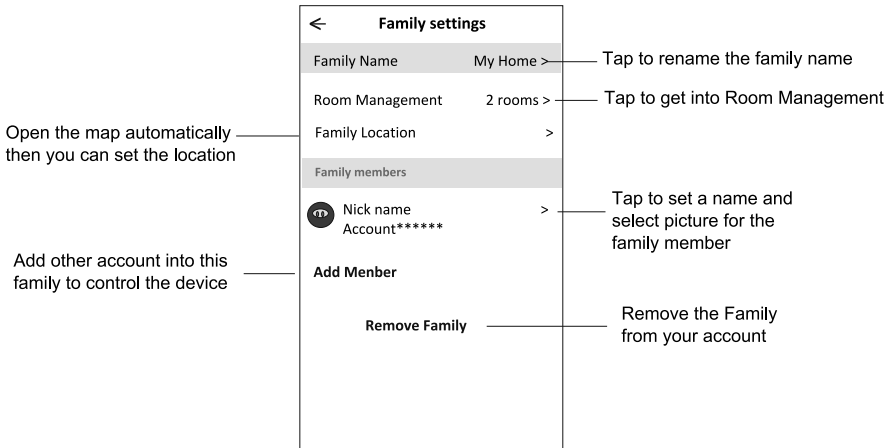
Account management

Home(Family) management

1. Tap the name of home at the left upper corner of the Home Screen and select the Home Management.
Or tap Me and tap Home Management.
2. Tap one of the families in the family list and get into Family Settings screen.



3. Set the family as the following indicators.



Notice

1. For technical update, there is maybe deviation of the actual items from what is on the manual. We express our apologies. Please refer to your actual product and APP.
2. Smart air conditioner APP can be altered without notice for quality improvement and also be deleted depending on the circumstances of manufacturing firms .
3. In case Wi-Fi signal strength is weakened, smart App may be disconnected. So make sure the indoor unit near to wireless router.
4. DHCP server function should be activated for wireless router.
5. The internet connection may fail because of a firewall problem. In this case, contact your internet service provider.
6. For smart phone system security and network setting, make sure Smart air conditioner APP is trusted.

Trouble Shooting

Description	Analysis of cause
<p>Air conditioner can't be configured successfully</p>	<ol style="list-style-type: none"> 1. Check the mobile connected WLAN router SSID and password is correct; 2. Check whether there are additional settings of WLAN router as shown below. <ol style="list-style-type: none"> 1) Firewall by router itself or by PC 2) MAC address filtering 3) Hidden SSID 4)DHCP server <p>Reboot WLAN router, mobile device and air conditioner (WLAN module) and connect air conditioner by CF mode again. Before rebooting, check nobody has already connected to same air conditioner.</p>
<p>Mobile can't control air conditioner</p>	<ol style="list-style-type: none"> 1. When air conditioner (WLAN module) is rebooted and app displays Device remove, ignoring this confirmation will lead to mobile device losing control permission of the air conditioner. You will need to connect the air conditioner by CF mode again. 2. In case of power failure, mobile device will lose control permission of air conditioner for 3 minutes after power failure. (Notification will now show up on the mobile device.) If you cannot control the app (air conditioner) even after power restored, you will need to connect the air conditioner by CF mode again.
<p>Mobile can't find air conditioner</p>	<ol style="list-style-type: none"> 1. App display Air conditioner Device offline. Please check the following conditions. <ol style="list-style-type: none"> 1)The air conditioner has been reconfigured. 2)Air conditioner out of power. 3)Router out of power. 4)Air conditioner can't connect to router. 5)Air conditioner can't connect to network through the router. 6)Mobile device can't connect to network. 2. After adding the device, it disappears in device list . Hold and slide down to refresh the device list. If it has no change, shut down the app and start again.

TROUBLESHOOTING & WARRANTY

BEFORE YOU CALL FOR SERVICE

IF THE AIR CONDITIONER FAILS TO OPERATE:

- A) Check to make sure that the air conditioner is plugged in securely, if it is not, remove the plug from the outlet, wait 10 seconds and plug it in again securely.
- B) Check for a blown circuit fuse or a tripped main circuit breaker. If these seem to be operating properly, test the outlet with another appliance.
- C) Check if electricity to the main power switch of the unit appears to be working.
- D) Make sure that both units are in the upright position.

IF NONE OF THE ABOVE SOLVES THE PROBLEM, CONTACT A QUALIFIED TECHNICIAN.



WARNING: DO NOT TRY TO ADJUST OR REPAIR THE AIR CONDITIONER YOURSELF.

CUSTOMER SERVICE

IMPORTANT

If you have a problem with this product, please contact the below

**DATED PROOF OF PURCHASE, MODEL # AND SERIAL #
REQUIRED FOR WARRANTY SERVICE**

**Customer & Technical Support Information
(Please contact us BEFORE returning product)**

**Website: www.bhiair.com
Contact Phone # : 1-626-427-3298
(Mon-Fri, 9am-5pm/PST)
Email: support@bhiair.com
help@bhiair.com**

BEST HOUSEWARE INC - Limited Warranty Statement

The following limited warranty shall apply to only the Original Purchaser, at Original Installation Site, of the Best Houseware Inc products used without interruption by the Original Purchaser.

BEST HOUSEWARE INC PRODUCT LIMITED WARRANTY

Subject to the terms and conditions set forth below, Best Houseware Inc (the 'company') warrants the products purchased from BEST HOUSEWARE INC or from a BEST HOUSEWARE INC authorized reseller/retailer to be free from defects in materials or workmanship under normal consumer use during the respective Warranty Period set forth below. The Limited Warranty begins on the date of original installation (the date stated on the registration form. If products are not registered, the warranty period begins from the delivery time.)

In the event that the product is found to be defective in materials or workmanship during the applicable warranty period, BEST HOUSEWARE INC will provide part replacement, at its option, for the defective part. BEST HOUSEWARE INC will provide the following benefits, subject to the conditions stated below:

- **Parts and Accessories** - For a period of ONE (1) YEAR beginning on the date of this limited warranty applied. Best Houseware Inc will supply, at its option, either new, like kind or rebuilt replacement parts. Items are not otherwise covered or excluded under this warranty.
- **Compressor** - For a period of FIVE (5) YEARS beginning on the date of this limited warranty applied. Best Houseware Inc will supply, at its option, either new, like kind or rebuilt replacement compressor(s).
- **Proper Installation** - This Limited Warranty applies only to Air Conditioners that are installed in accordance with all applicable building codes and permits, BEST HOUSEWARE INC's installation and operation instructions and good trade practices. Installation by contractors who are licensed for HVAC is strongly recommended and registration of product is only available for products installed by HVAC licensed contractor.
- Warranty applies only to products remaining at their original installation address.
- This warranty is non-transferable and assigned to the Owner named in the Product Registration.

Any replacement parts will be new or refurbished and the serviced unit will be warranted for the remainder of the original Warranty Period, or thirty (30) days from the date of shipment of the Product back to you, whichever is longer.

REGISTRATION

Registration of products within 30 days of purchasing provides exact starting date of this limited warranty and streamlined warranty service. Registration form can be downloaded from www.bhiar.com >>Information>> BEST HOUSEWARE INC Registration form. Please fill it out and email to registration@bhiar.com.

LIMITATIONS OF WARRANTIES: ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHAT SO EVER.

THIS WARRANTY DOES NOT COVER:

- Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units;
- Normal maintenance as outlined in the Installation and/or Owner's Manuals, including, but not limited to filter cleaning and/or replacement, and lubrication.
- Damage and/or repairs required as a consequence of faulty installation or application;
- Products sold and/or installed outside the continental United States, or products designed for markets other than the United States;
- Cosmetic blemishes or imperfections that do not affect functionality of the product;
- Product is not sold by Best Houseware Inc or its authorized retailers;
- Product that has a serial number or any part(s) thereof altered, defaced or removed in any way;
- Damage and/or failure caused by power surge, interruptions of electrical power, faulty power supply, unauthorized alteration, improper wiring or installation or fluctuations in electrical power; Damage as a result of freight transportation;
- Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant;
- Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
- Consumable components, such as air filters, are not covered under parts warranty;
- Product installation or set up, or removal of product from the location where it was originally installed;
- Parts not supplied or designated by Best Houseware Inc, or damages resulting from their use;
- Damage and/or failure caused by fire, water, wind, floods, corrosive environments, impact damage from projectiles, earthquake, theft, riot, vandalism, forced majeure, acts of war, or any and all acts of God;

Best Houseware Inc reserves the right to refuse and return, freight collect, Products (i) that are not covered by Best Houseware Inc Warranty; or (ii) for which there is no trouble found. Product delivered to Best Houseware Inc or a Best Houseware Inc Authorized Service Provider without proper authorization may be refused and returned, without prior notice, to the Customer freight collect.

Under no circumstances shall Best Houseware Inc be liable for any indirect, incidental, special, punitive or consequential damages or other economic loss, whether based on breach of warranty, breach of contract, tort or otherwise, even if Best Houseware Inc has been advised of the possibility of such damage. In no event shall Best Houseware Inc liability exceed the purchase price of the product.

NO OTHER WARRANTIES:

The express warranty stated above is exclusive and in lieu of all other expressed or implied warranties and conditions (if any) including any created by any other statements, documentation, or packaging. No other warranties or conditions are made with respect to the product or warranty services by any person, including but not limited to Best Houseware Inc and its suppliers.

MODIFICATION:

No term or condition of this Limited Warranty may be amended or modified except by an instrument in writing executed by the authority of Best Houseware Inc. BEST HOUSEWARE INC holds the right to amend the terms and conditions of this Limited Warranty from time to time without notice.

Contact

To receive instructions for obtaining repair or replacement warranty services as well as general troubleshooting, you may call 909-979-9892. Our office hours are Monday – Friday, 9AM to 5PM Pacific Time. You may also send the request by email to support@bhiar.com.