

PRODUCT WARRANTY POLICY

All **Bliss Hammocks by Snowjoe LLC** products are guaranteed against manufacturing defects for 1 full year from the date of purchase. Damage caused by the environment (prolonged exposure to wind, rain, snow, heavy humidity, mold, mildew, rot, rusting, fire etc.), improper use, or improper care and maintenance is not covered. Normal wear and tear of the product should be expected and does also not fall under the warranty. Misused and mistreated items are also not a manufacturer's defect. Any submitted claims must be accompanied by the proof of purchase and photos of the damaged product in question. Your request will not be reviewed without these items. Claims will be responded to within 5 business days. Please note, if an item has been discontinued, we reserve the right to offer a similar model in it's place. Some products are only available while supplies last. If a product is no longer available, it cannot be replaced. Replacement product cannot be offered if you have already obtained a monetary refund from the vendor you purchased from for a defective item. Approved claims may not result in a new product, replacement parts may be sent at our discretion. Submission of a claim does not guarantee an approval.

Email: help@blisshammocks.com
Call : 1-866-SNOWJOE (1-866-766-9563)



Mail: Snow Joe®, LLC
305 Veterans Blvd, Carlstadt, NJ 07072

*Warranty excludes clearance/closeout items, non-retail, private sales, and auction website sales

**This warranty gives you specific legal rights and you may also have other rights which vary from state to state.