

Lifetime Warranty

Fully Transferable



Ekena Millwork EnduraWall Decorative 3D Wall Panel Limited Lifetime Warranty

Ekena Millwork provides a LIFETIME WARRANTY to the original purchaser of our line of EnduraWall Decorative 3D Wall Panels. This LIFETIME WARRANTY provides that the PVC material will be free from manufacturer defects in material and workmanship under approved normal use.

If a defect is discovered in an Ekena PVC product and the above conditions have been met, the customer should notify us in writing within thirty (30) days of discovering the said defect. The customer may be required to return the product to Ekena Millwork for evaluation. Ekena will then review the product and installation methods, and determine if replacement, repair, or refund is appropriate. This warranty does not cover or include labor, transportation costs, or any other expenses incurred in connection with the purchase, use, or installation of the item(s). Replacements, repairs, or refunds are the only options under this limited warranty.

This limited warranty does not cover damage from the result of mishandling in transportation, acts of God, customer modifications, vandalism, misuse, abuse, improper maintenance, unreasonable care, or other causes that did not arise from manufacturer defects in workmanship and/or materials. No person, retailer, sales rep, dealer, service facility, or entity of any type is authorized to change, modify, or amend the terms of this limited warranty in any manner. Ekena shall not be liable to the customer or to any other entity for any incidental or consequential damages or loss of profit from any defect in any items.

Any claim under this warranty must be made in writing and postmarked within 30 days after discovery of the defect to:

Ekena Millwork - EnduraWall Decorative 3D Wall Panel
Attn: Warranty Department
1501 Patman Dr.
Clarksville, TX 75426

Ekena Millwork® must be allowed a reasonable opportunity to determine and fulfill its obligations under this warranty before the homeowner or others make any repairs. The homeowner's failure to abide by the terms of this provision shall void any responsibility of Ekena Millwork® to pay for repairs or other work done by third parties.