

WARRANTY CARD



IMPORTANT INFORMATION

Support

Toll-free Customer Support: 888-737-9984

E-mail support: ing.support@beaninformationlogistics.com

Hours of Operation: Monday-Friday

8:30AM – 3:30PM PST (closed holidays)

Safety & Handling

Fire Hazard Warning

Use of an AC Adapter / Charger other than the one supplied with this product may result in overheating the battery, damaging the product and potentially becoming a fire hazard. WiiRobot Co.,Ltd. is not responsible for any damages caused by use of an AC Adapter / Charger.

Battery: The battery used in the Vacuum Robot is Lithium-Ion. Lithium-Ion batteries should be properly disposed of when damaged or disposed.

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WARRANTY

Products: ROVE G2800

Warranty Term: WIROBOT CO. LTD (ROVE) warrants this unit against defects in material and workmanship for a period of one (1) year from the original date of purchase.

Parts and Labor: If the unit is found to be defective during this warranty period, WIROBOT CO. LTD will repair the unit using new or "refurbished" parts or replace it with a new or "refurbished" product. "Refurbished" part or "refurbished" product means a part or product that has been restored to its original specification. Repair of the unit or replacement of the unit is at the sole discretion of WIROBOT CO. LTD. Labor charges will be covered by WIROBOT CO. LTD within the warranty period. Repaired or replaced parts or products will be warranted for the remainder of the original warranty period, or ninety (90) days, whichever is longer.

Limitations: This Limited Warranty covers defects in material and workmanship which occur during normal use. It does not cover issues caused by acts of God or occurrences of nature, misuse, abuse, accidental damage, damage in transit, cosmetic defects, contact with foreign substances causing damage, or damage caused by extreme temperature. This limited warranty also does not cover defects caused by unauthorized modifications or calibrations, reception issues, the intrusion of foreign elements such as computer or internet viruses, damage caused by installation, or the use of parts. Any charging device or power supply not supplied by ROVE for its model is considered unauthorized. Any damage caused by using this product due either to the unauthorized accessory, to the ROVE product or to any item, belonging, person, animal or other entity is not the responsibility of WIROBOT CO. LTD. Further, any damage to the ROVE product caused by using an unauthorized accessory is not covered under this warranty. Proof of purchase or a receipt showing date of original purchase must be presented for this warranty to be honored.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED IN THIS DOCUMENT. ANY IMPLIED WARRANTIES SHALL BE LIMITED IN DURATION AS OUTLINED ABOVE, INCLUDING IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ALL IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE FOR COMMERCIAL PURCHASERS ARE EXCLUDED. BEAN INFORMATION TECHNOLOGY SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THE TOTAL LIABILITY TO BEAN INFORMATION TECHNOLOGY FOR ANY AND ALL LOSSES AND DAMAGES DUE TO ANY CAUSE WHATSOEVER, SHALL NOT EXCEED THE PURCHASE PRICE OF THIS PRODUCT. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State. Please consult applicable state laws for a determination of your rights. There shall be no extensions, modifications or additions to this warranty authorized by any agent or employee of WIROBOT CO. LTD or by any of its distributors or resellers.

Obtaining Warranty Service: Please contact BEAN INFORMATION LOGISTICA Customer Service (as outlined below) for detailed instructions to obtain warranty service.

Warranty Service Inquiries:

E-mail support: ing.support@beaninformationlogistics.com

Toll-free Customer Support: 888-737-9984

Hours of operation:

Monday-Friday 8:30AM – 3:30PM PST (closed holidays)

Warranty service is only available from an Authorized WIROBOT CO. LTD Warranty Service Center. The nearest Authorized Warranty Service Center can be determined by contacting WIROBOT CO. LTD Customer Service. Products requiring warranty service must be shipped to the WIROBOT CO. LTD Authorized Warranty Service Center freight prepaid, in original packaging or packaging with the same degree of protection as original packaging. WIROBOT CO. LTD, or an Authorized WIROBOT CO. LTD Warranty Service Center will ship your product back to you freight prepaid upon completion of warranty service. All products submitted for warranty service must contain a copy of the original dated receipt and must have the factory applied serial number affixed to the product. WIROBOT CO. LTD is not responsible for damage incurred by freight.

Prior to delivering or shipping any products for warranty service you must obtain a Warranty Service Authorization from WIROBOT CO. LTD Customer Service.

This warranty is valid for covered product sales in the United States, Canada and Puerto Rico only, and covers units which are used only in the United States, Canada and Puerto Rico.

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