



Parts Warranty

Shower Faucet Warranty

AKDY Shower Faucets are designed and manufactured to the highest standards in quality and durability set-forth by AKDY Imports, LLC. ("AKDY"). AKDY warrants to the original purchaser, for a lifetime of normal indoor residential use starting from the initial date of purchase, that the shower faucet covered under this warranty is free from defects in materials and manufacturing workmanship. The warranty is not transferable to a subsequent owner.

Mechanical components such as spray head assembly (includes engine, aerators, structure, restrictors, back flow preventers, sprayer hoses, braided supply line hoses, etc.) are warranted to be free of defects in material and workmanship under normal usage for a period of three (3) years under this warranty. AKDY further warrants mechanical component (cartridge) to be free from defects in material and workmanship under normal usage for a period of three (3) years. The warranty commences from the initial date of purchase by the original owner.

Reported and proven defective product, used solely in a residential application and installed in accordance with the AKDY installation instructions, will be covered by this warranty for repair or replacement of equal value.

All incidental or consequential damages are specifically excluded.

AKDY reserves the right to examine the product in question, prior to repair or replacement.

Domestic shipping charges are covered for the three (3) years of the warranted replacement part or product. HI, AK, and Puerto Rico additional shipping charges may apply; International shipping fees are not covered.

What is not covered:

1. Any damages caused by misuse, abuse, improper maintenance, physical deposits, exposure to corrosive materials, installation or operation error, unauthorized alteration and repair, or use of cleaners not in compliance with recommended instructions, whether performed by a contractor, service company, or yourself.
2. Normal wear and tear
3. Obsolete, discontinued or display products, whether the product is purchased at unauthorized seller, online or on clearance.
4. Labor costs or any other costs associated with the removal or reinstallation of said product.
5. Any complimentary accessories included with purchase.

AKDY shall not be liable in case of incidental or consequential damages, such as loss of use, delay, or property damage as specifically excluded.



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For industrial, commercial and business uses, AKDY covers the warranty and its terms for Three (3) years from the date of purchase.

As some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on the length of warranty, the above limitations or exclusions may vary from state to state.

Except as provided by law, this warranty excludes all other warranties, conditions and guarantees, whether expressed or implied, statutory or otherwise, including without restriction those of merchantability or of fitness for use.

AKDY reserves the right to change, modify, and/or update the warranty policy at any time.

To obtain warranty service, please contact AKDY Imports, LLC., either through your seller or personally, at:

Phone: 1- (888) 808-0450

Email: help@akdyusa.com

Address: 8807 Rochester Ave., Rancho Cucamonga, CA 91730

Please be prepared to present the following information:

- Model number or description of the component part
- Date of Purchase and installation
- Proof of purchase
- Description of the defect(s)