

INSTALLATION

Product Manual

Version: 330129-01-24A-XD



IMPORTANT INFORMATION!

please read the entire manual before starting to assemble and/or using this product. follow the manual thoroughly and keep it for further reference.



AVOID SCRATCHES!

In order to avoid scratching this furniture should be assembled on a soft layer-could be a rug.



IMPROVE EFFICIENCY !

Try to find a partner to install with you, which can speed up the installation efficiency and shorten the time.



ANTI-TOPPLE WARNING !

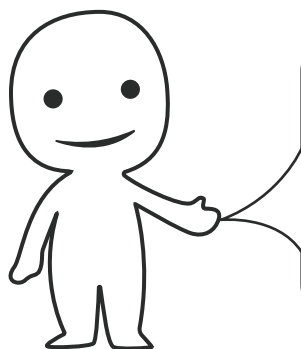
Overturned furniture can cause serious or fatal crush injuries. To prevent tipping over, be sure to use the wall attachment, if not included with this product. Please purchase the wall attachment that fit your wall. If unsure, seek professional advice. Please read and follow each step of the instructions carefully.

IMPORTANT !

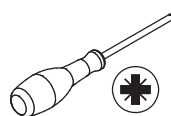
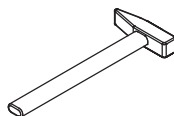
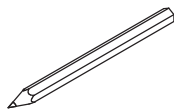
It is important that any product which is assembled using any kind of screw is re-tightened 2 weeks after assembly, and once every 3 months - in order to assure stability through-out the lifespan of the product.

For regular maintenance and cleaning of the product, for the frame, please use a rag dipped in neutral detergent to fully wipe it, and then dry it with a clean rag. For glass materials, wipe with a rag dampened with water glass cleaner, and then dry with a dry rag.

Do not use an electric screwdriver, and do not use too much force when installing, because the board is easy to break.

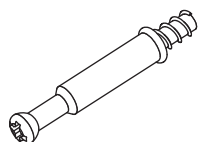


Please prepare the following tools



When installing, please carefully confirm whether each screw corresponds to the manual, accessories with similar shapes can be distinguished by size

A x 36 +4



Ø 6 x 35 mm

B x 36 +4



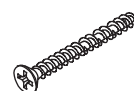
Ø 15 x 10 mm

C x 24 +2



Ø 6 x 30 mm

D x 2



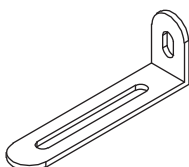
Ø 4 x 35 mm

E x 38 +4



Ø 4 x 12 mm

F x 2

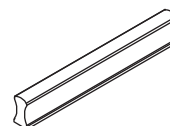


G x 4

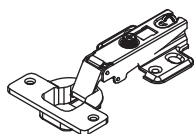


Ø 4 x 16 mm

H x 2



J x 6



K x 16 +2

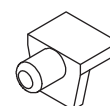


Ø 3 x 14 mm

L x 16 +2



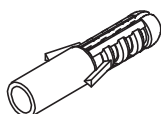
M x 8



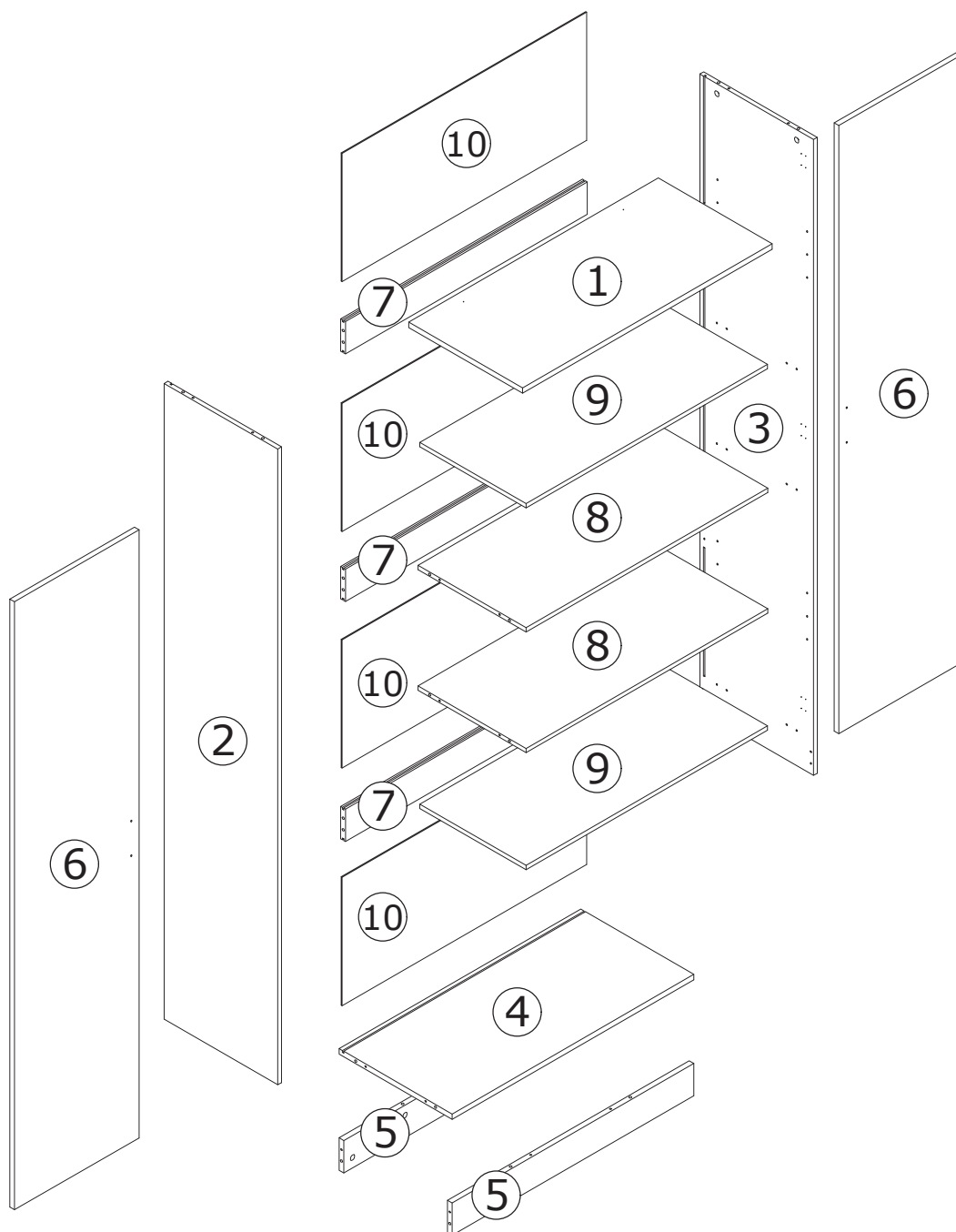
N x 4



O x 2



Ø 6 x 30 mm



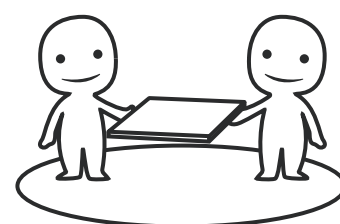
⚠ WARNING



Children have died from furniture tipover. To reduce the risk of furniture tipover:

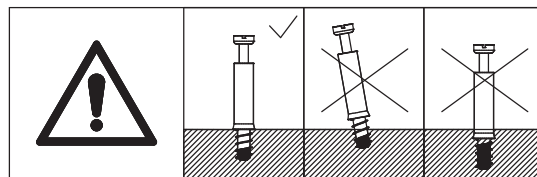
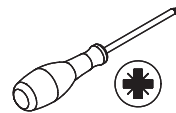
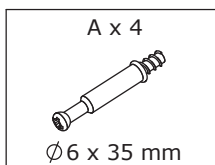
- ALWAYS install Anti-tip device provided.
- NEVER put a TV on this product.
- NEVER allow children to stand, climb or hang on drawers, doors, or shelves.
- NEVER open more than one drawer at a time.
- Place heaviest items in the lowest drawers.

*This is a permanent label.
Do not remove!*

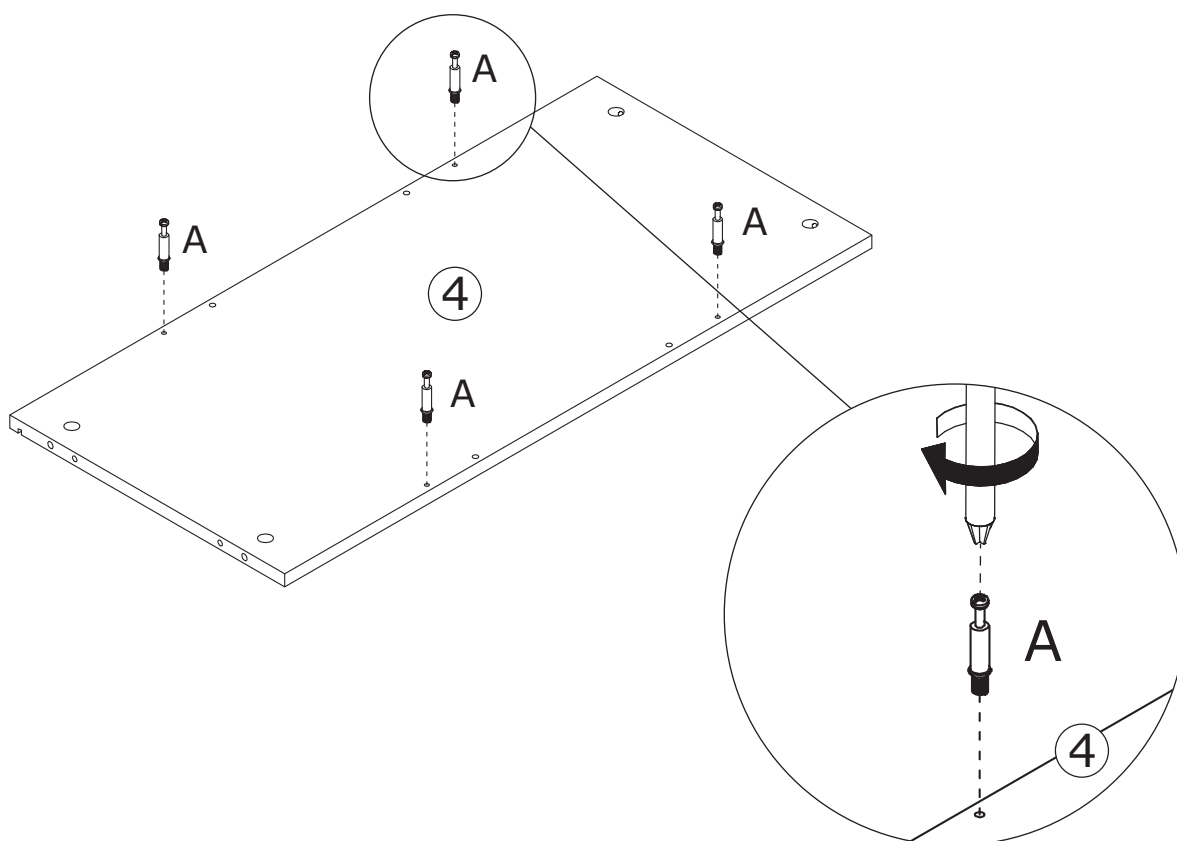


ASSEMBLED BY 2 ADULTS

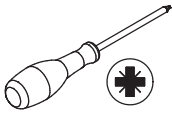
1

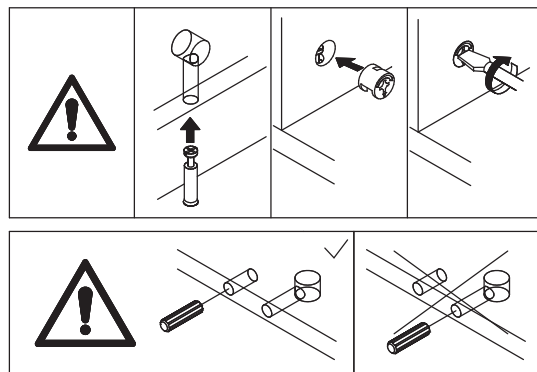


Screw eccentric rod(A)
into board 4 at first.

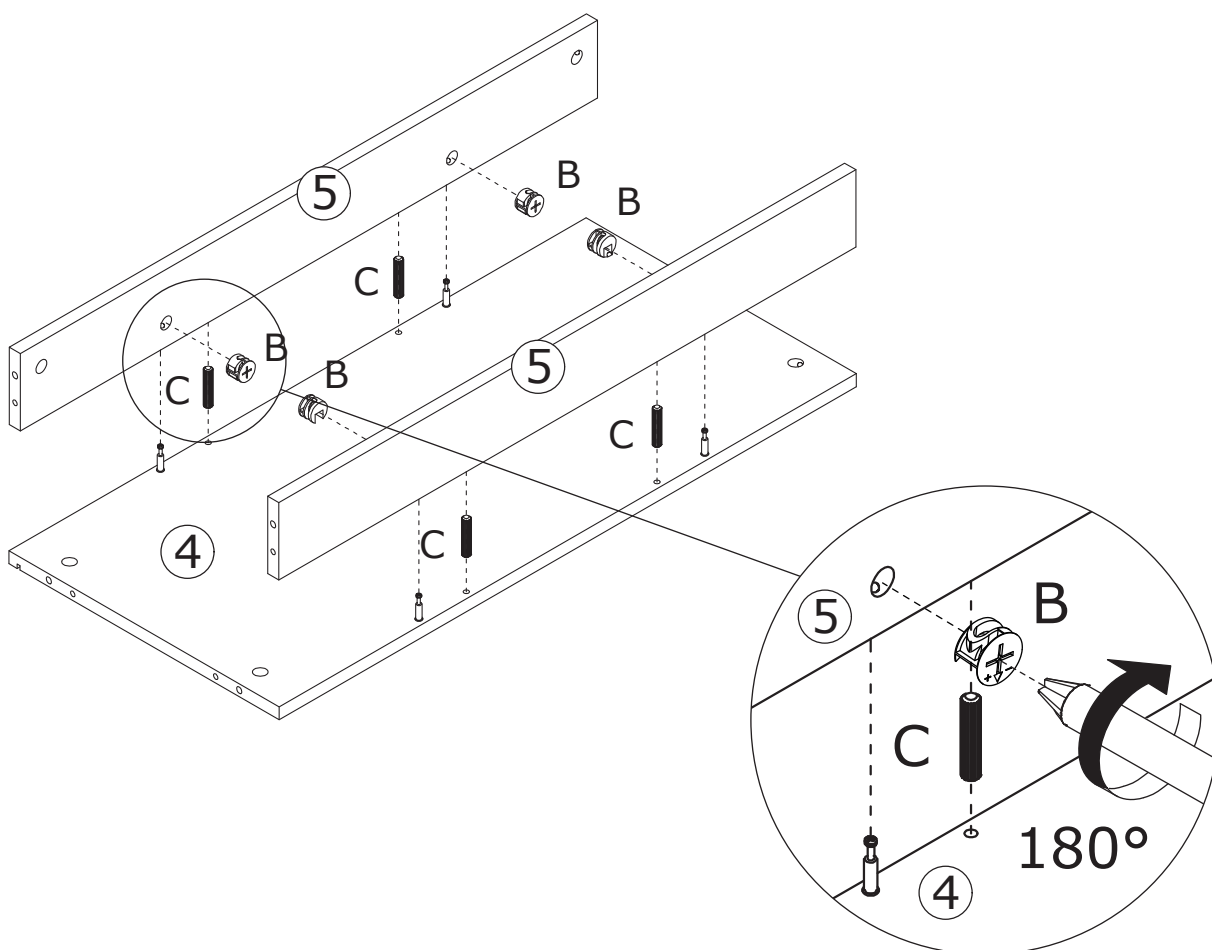


2

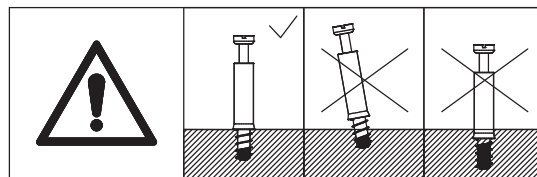
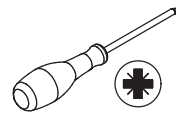
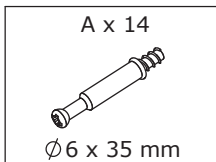
<p>B x 4</p>  <p>Ø 15 x 10 mm</p>	<p>C x 4</p>  <p>Ø 6 x 30 mm</p>	
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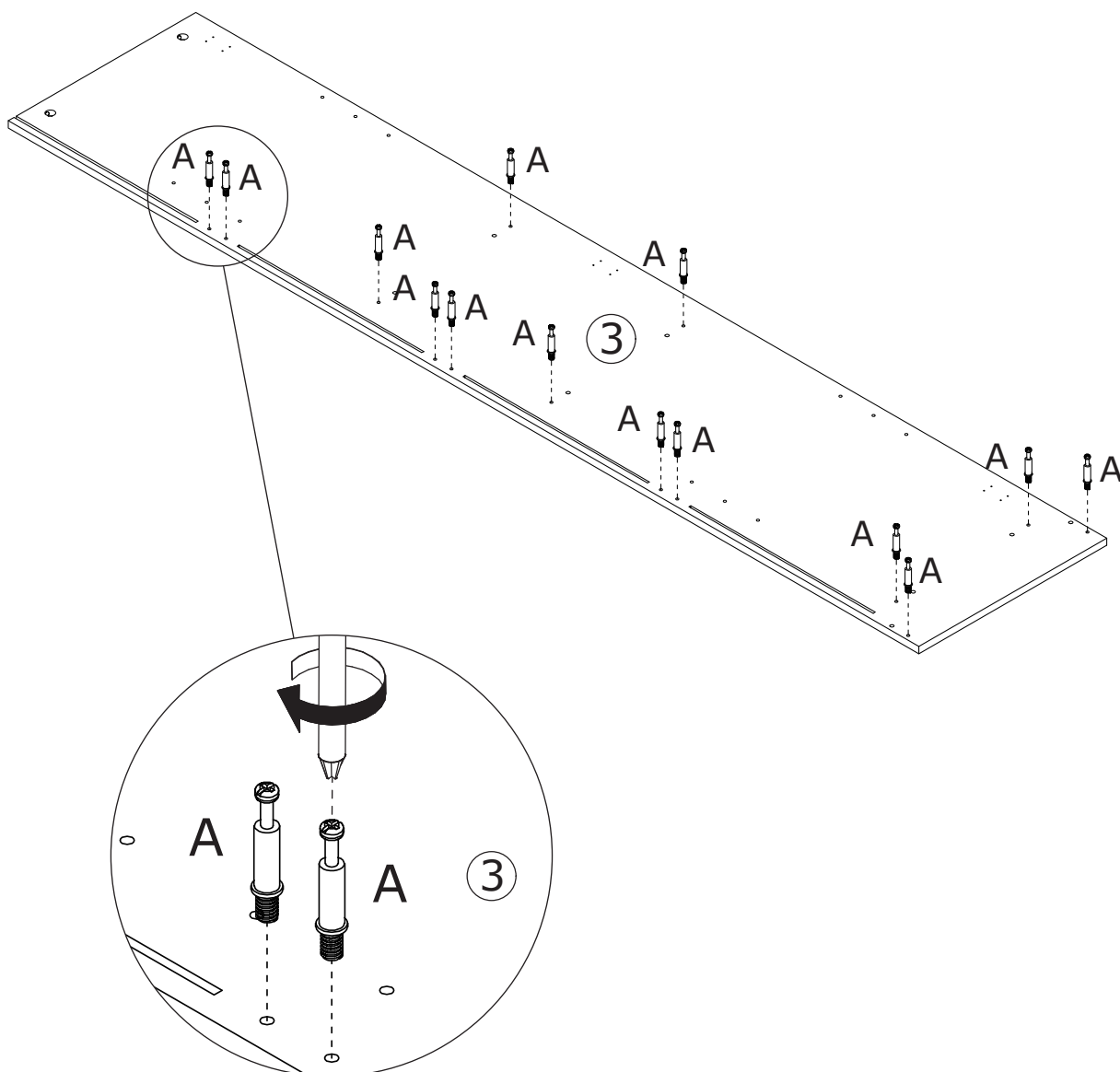
Attach board 5 to board 4 using wooden dowel(C), add cam lock(B) into board 5 and turn clockwise to tighten as shown.



3



Screw eccentric rod(A)
 into board 3 at first.



4

B x 14

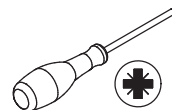


Ø15 x 10 mm

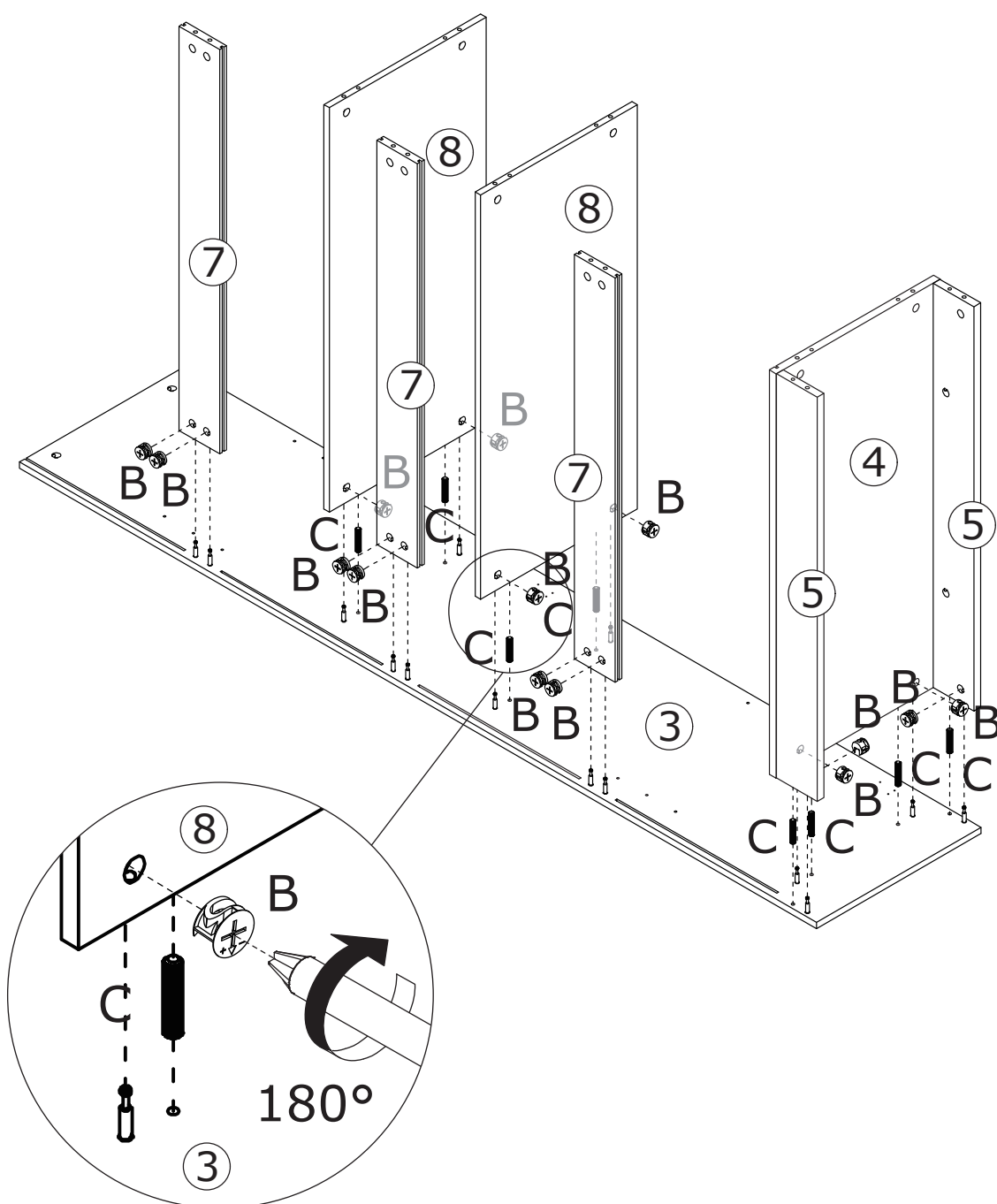
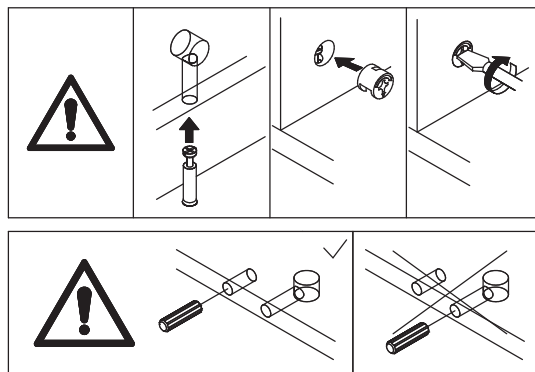
C x 8



Ø6 x 30 mm

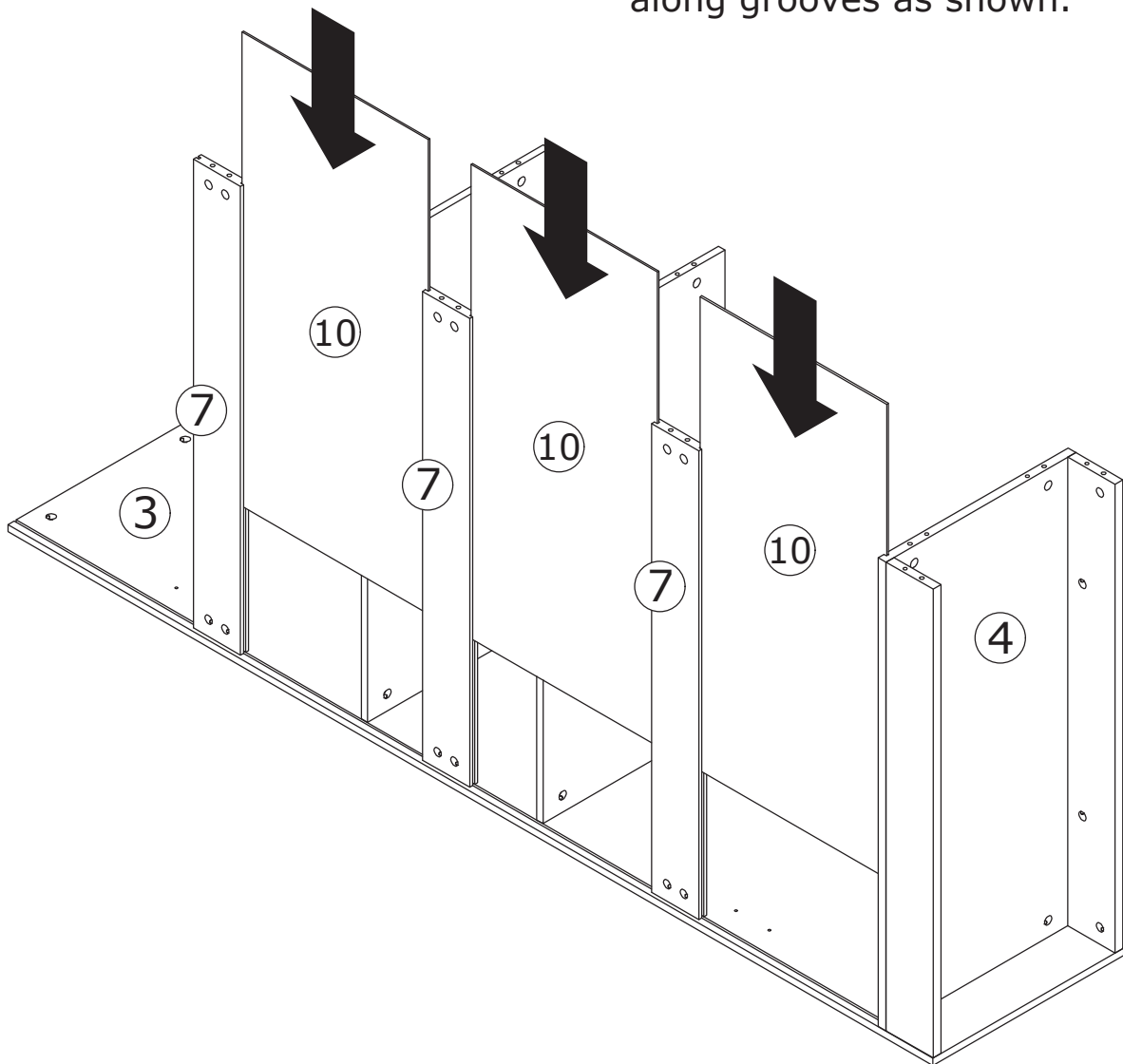


Attach board 7, 8, 4 and 5 to board 3 using wooden dowel(C), add cam lock(B) into board 7, 8, 4, 5 and turn clockwise to tighten as shown.

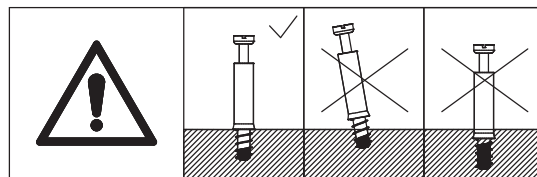
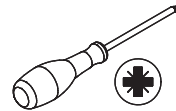
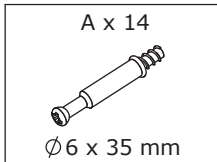


5

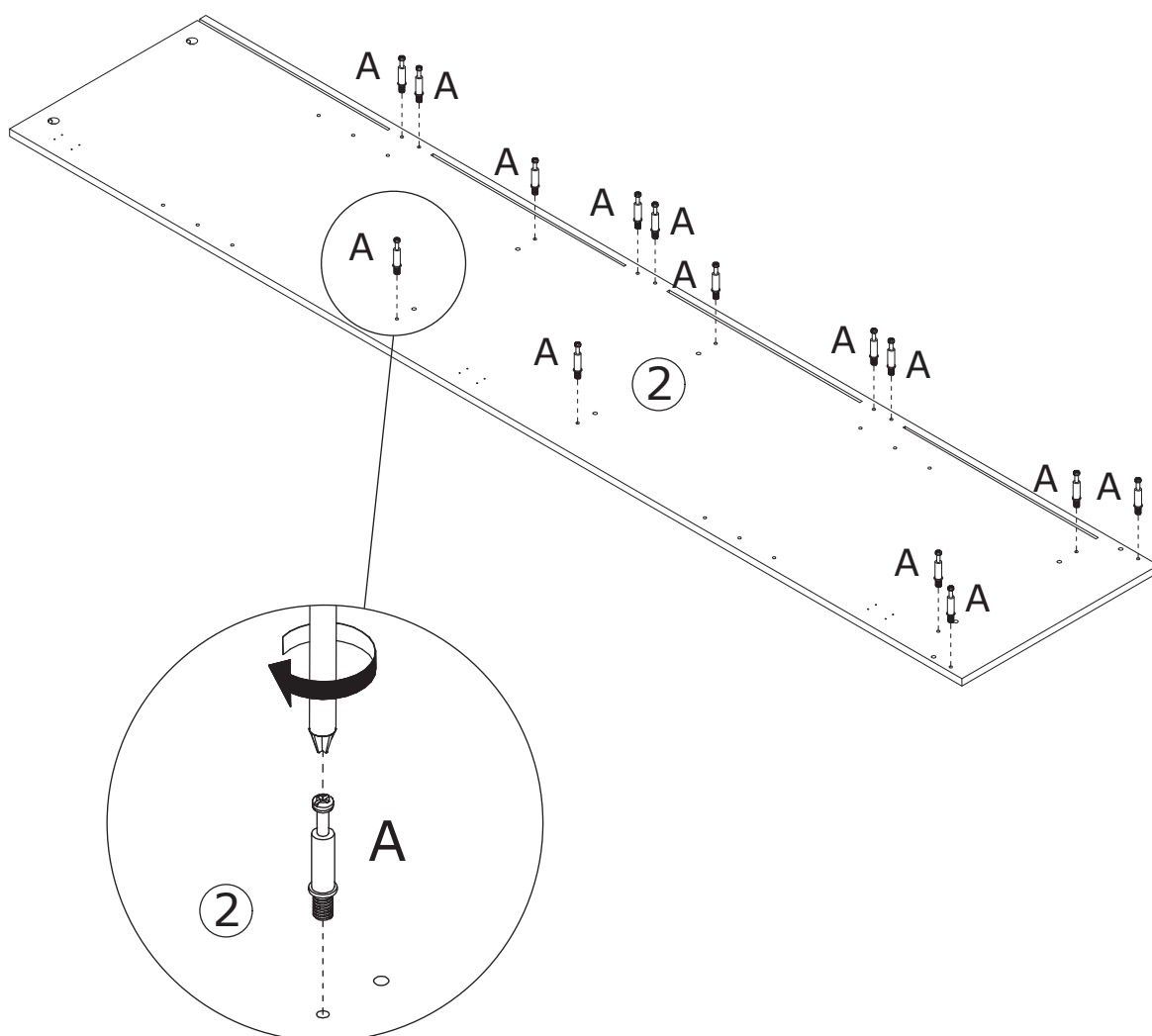
Insert back board 10
along grooves as shown.



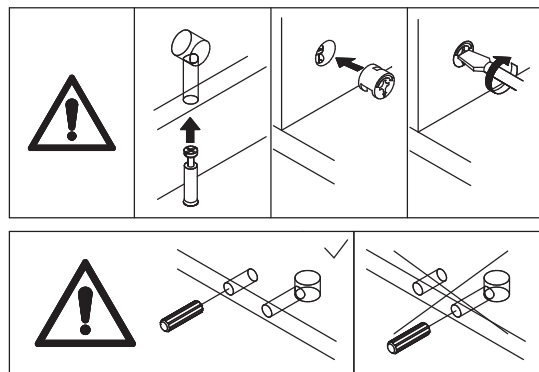
6



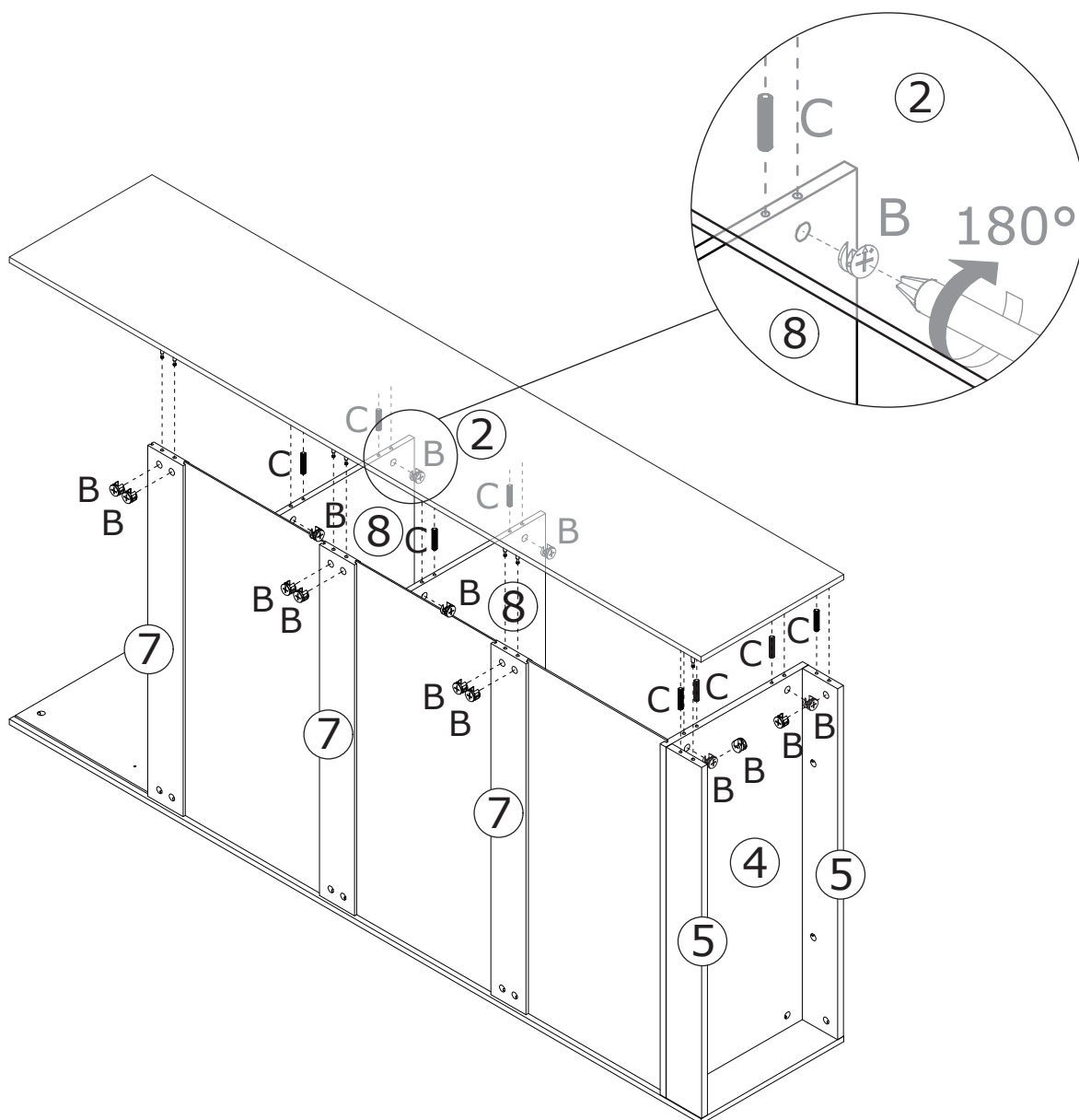
Screw eccentric rod(A)
 into board 2 at first.



7

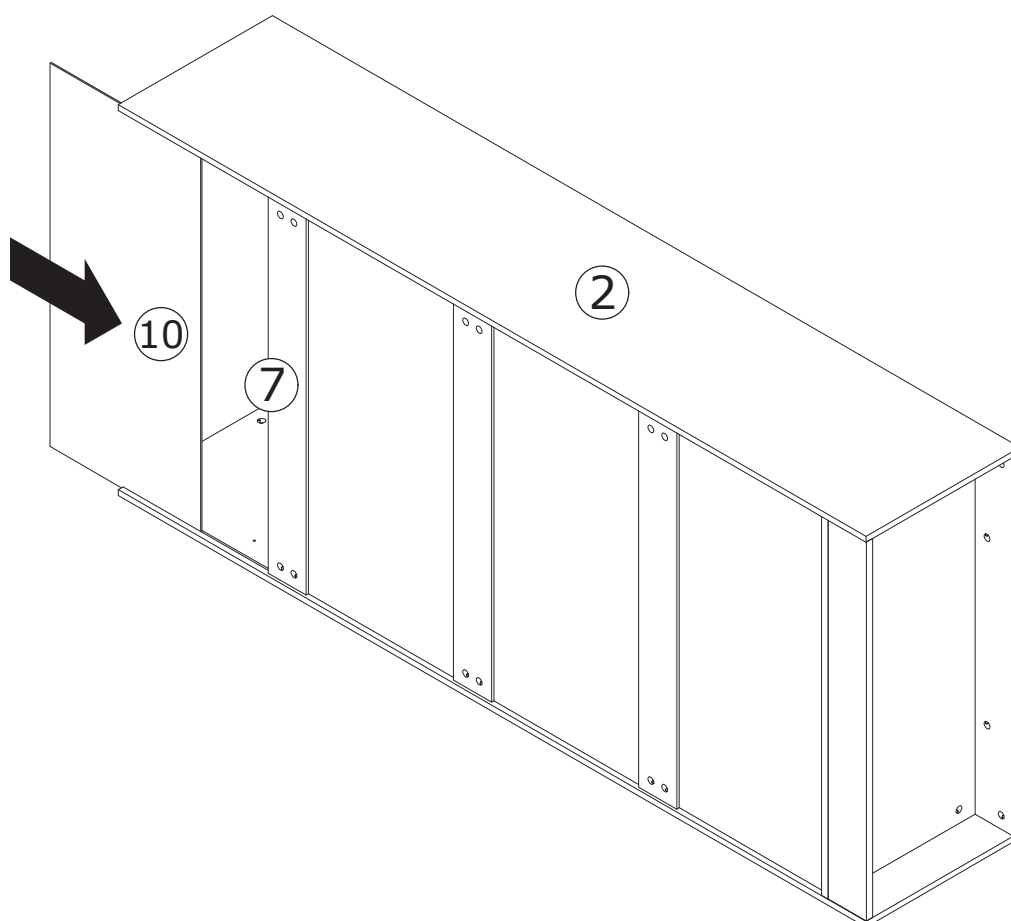


Attach board 2 to board 7, 8, 4 and 5 using wooden dowel(C), add cam lock(B) into board 7, 8, 4, 5 and turn clockwise to tighten as shown.

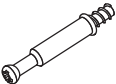

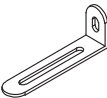
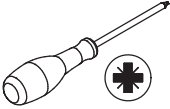


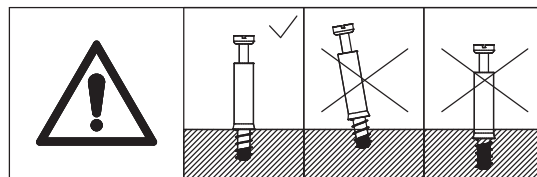
8

Insert back board 10
along grooves as shown.

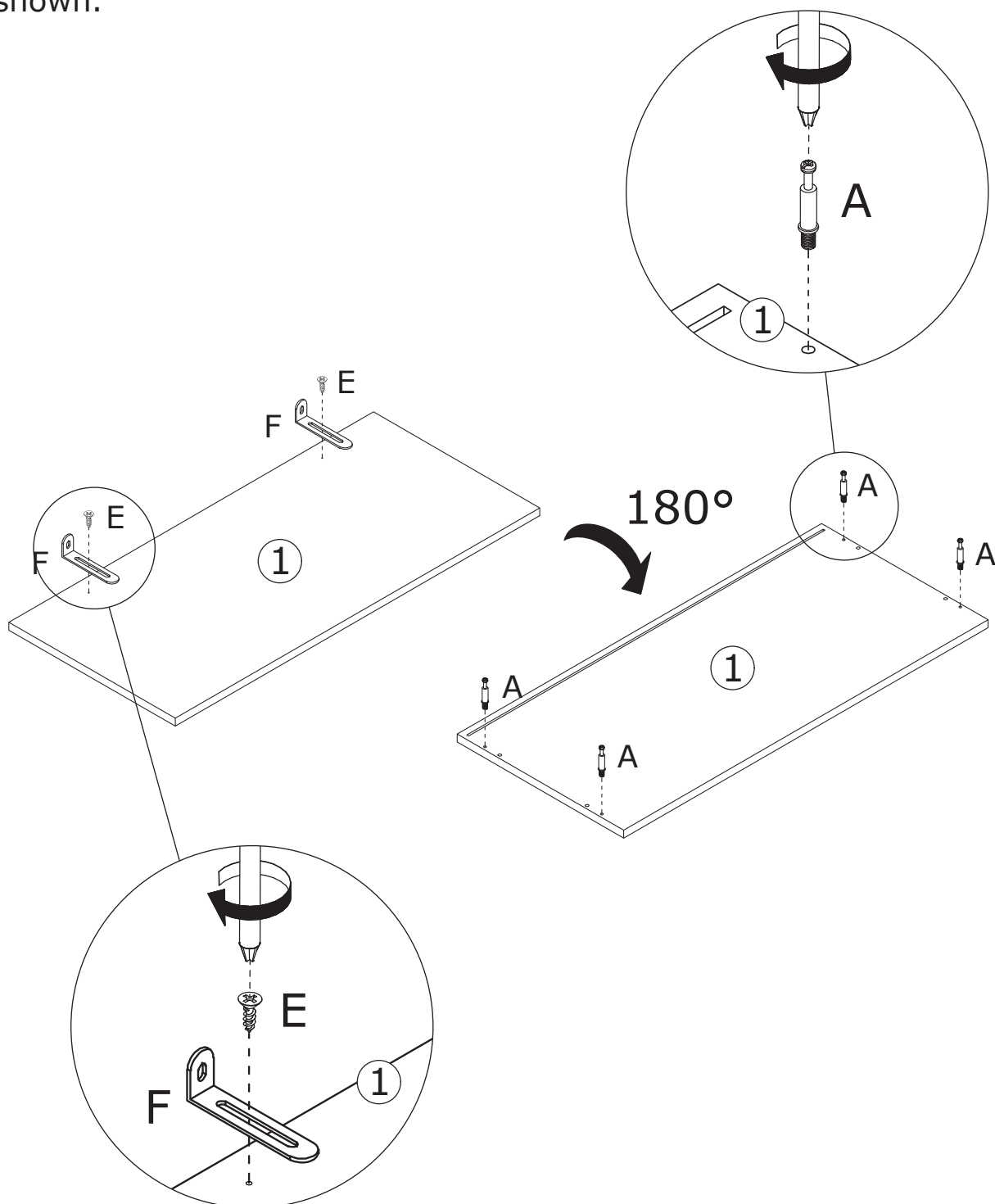


9

<p>A x 4</p>  <p>Ø6 x 35 mm</p>	<p>E x 2</p>  <p>Ø4 x 12 mm</p>	<p>F x 2</p> 	
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Fix part(F) with to board 1 screw(E).
Flip to back, screw eccentric rod(A) into as shown.



10

B x 4

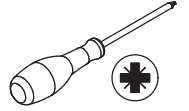


Ø 15 x 10 mm

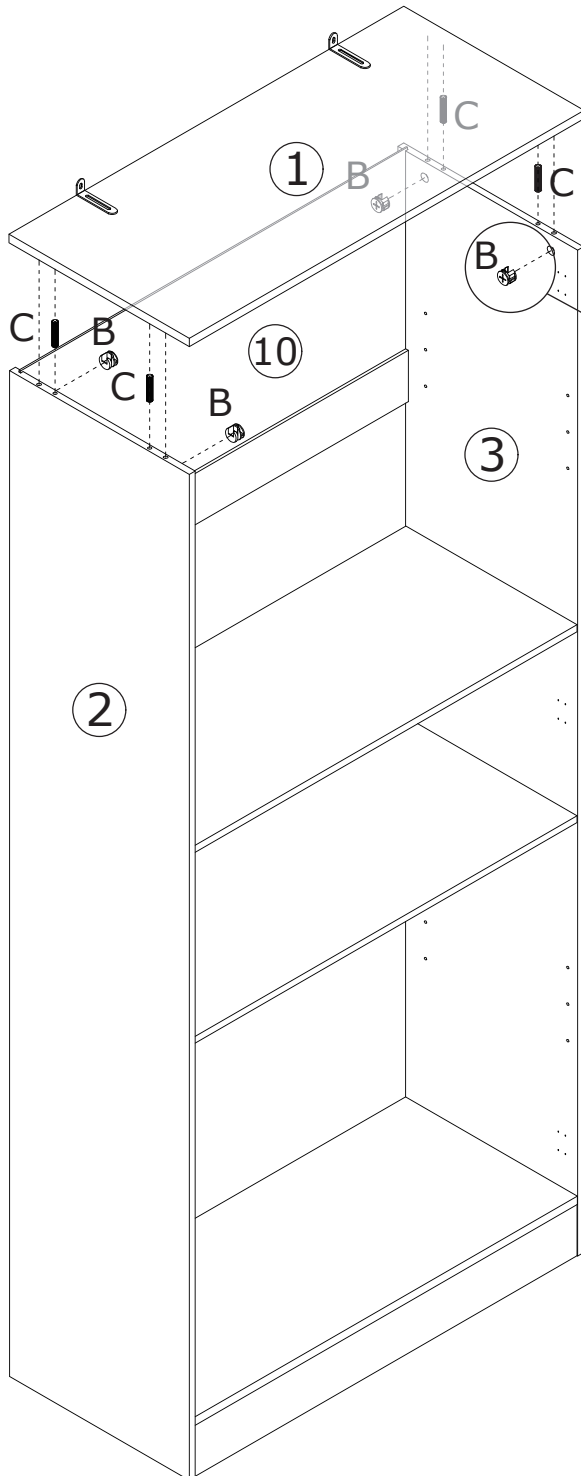
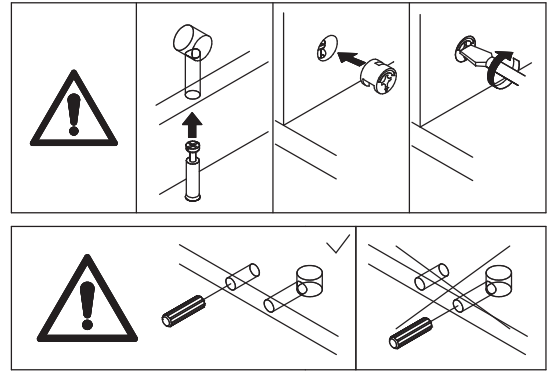
C x 4



Ø 6 x 30 mm



Attach board 1 to top using wooden dowel(C), add cam lock(B) into board 2, 3 and turn clockwise to tighten as shown.



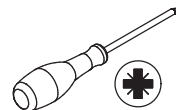
11

K x 16

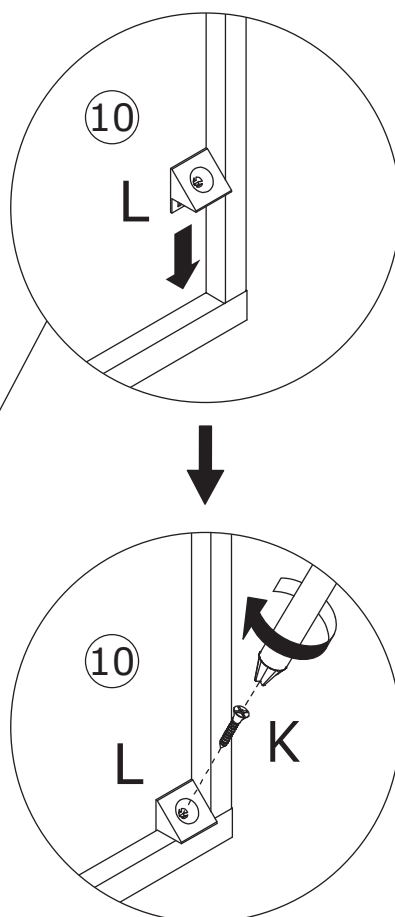
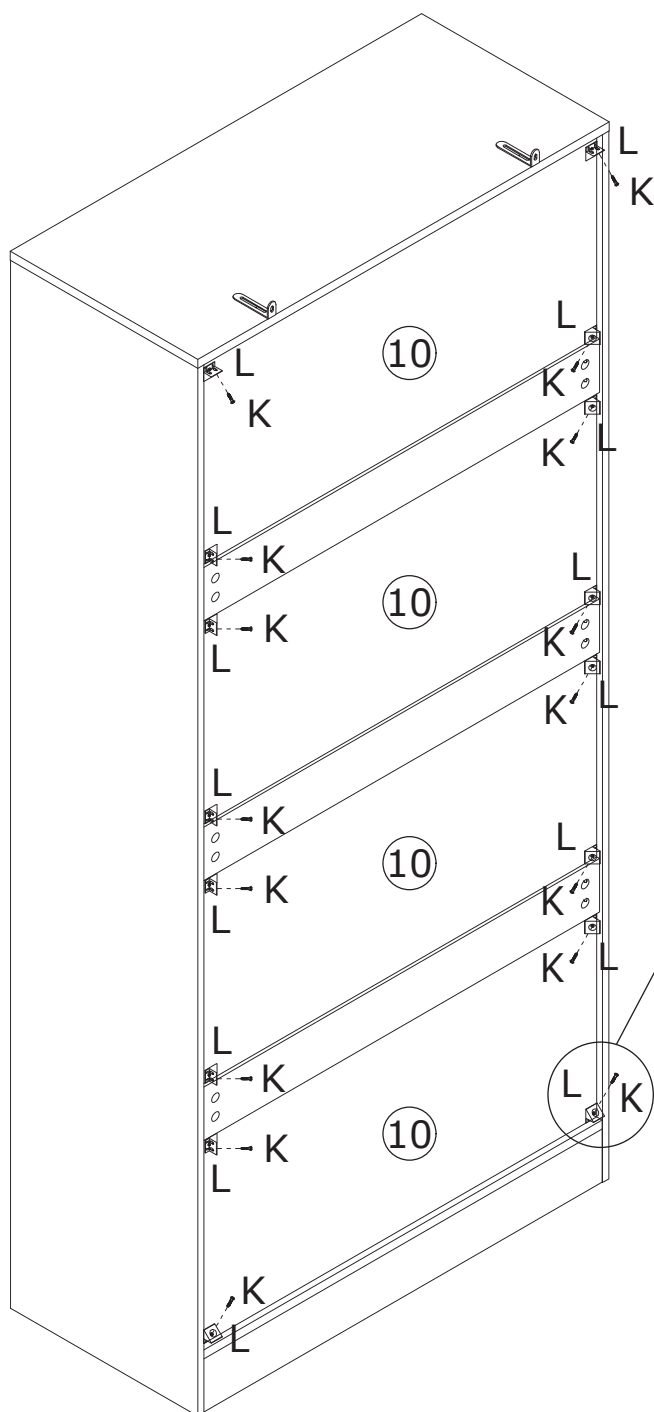


Ø3 x 14 mm

L x 16



Insert buckle(L) into back slots
and fix with screw(K) as shown.

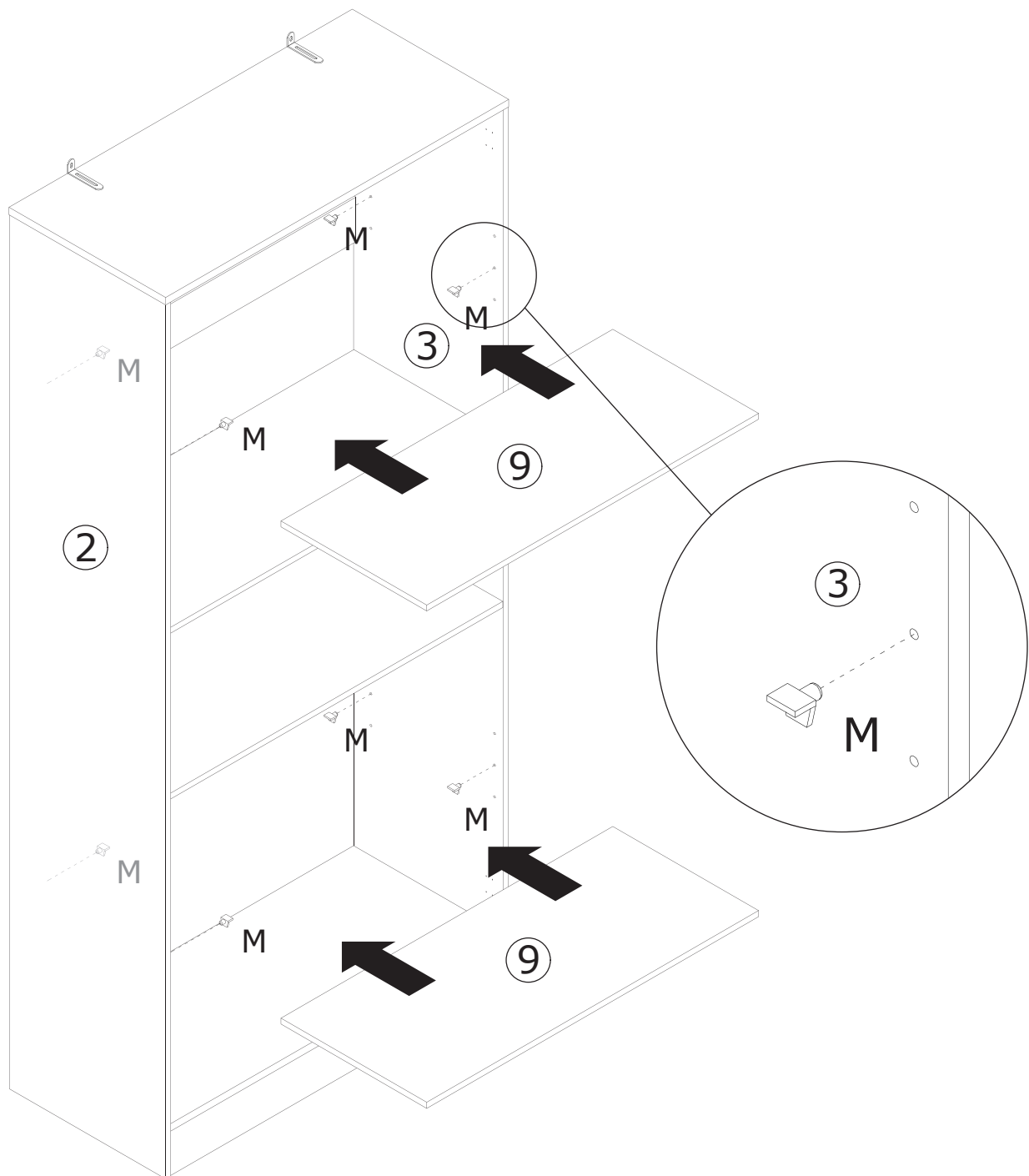


12

M x 8



Insert layer pin(M) into board 2 and 3, and place shelf board 9 on.



13

E x 12



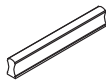
Ø4 x 12 mm

G x 4

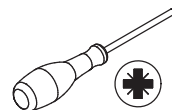
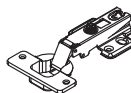


Ø4 x 16 mm

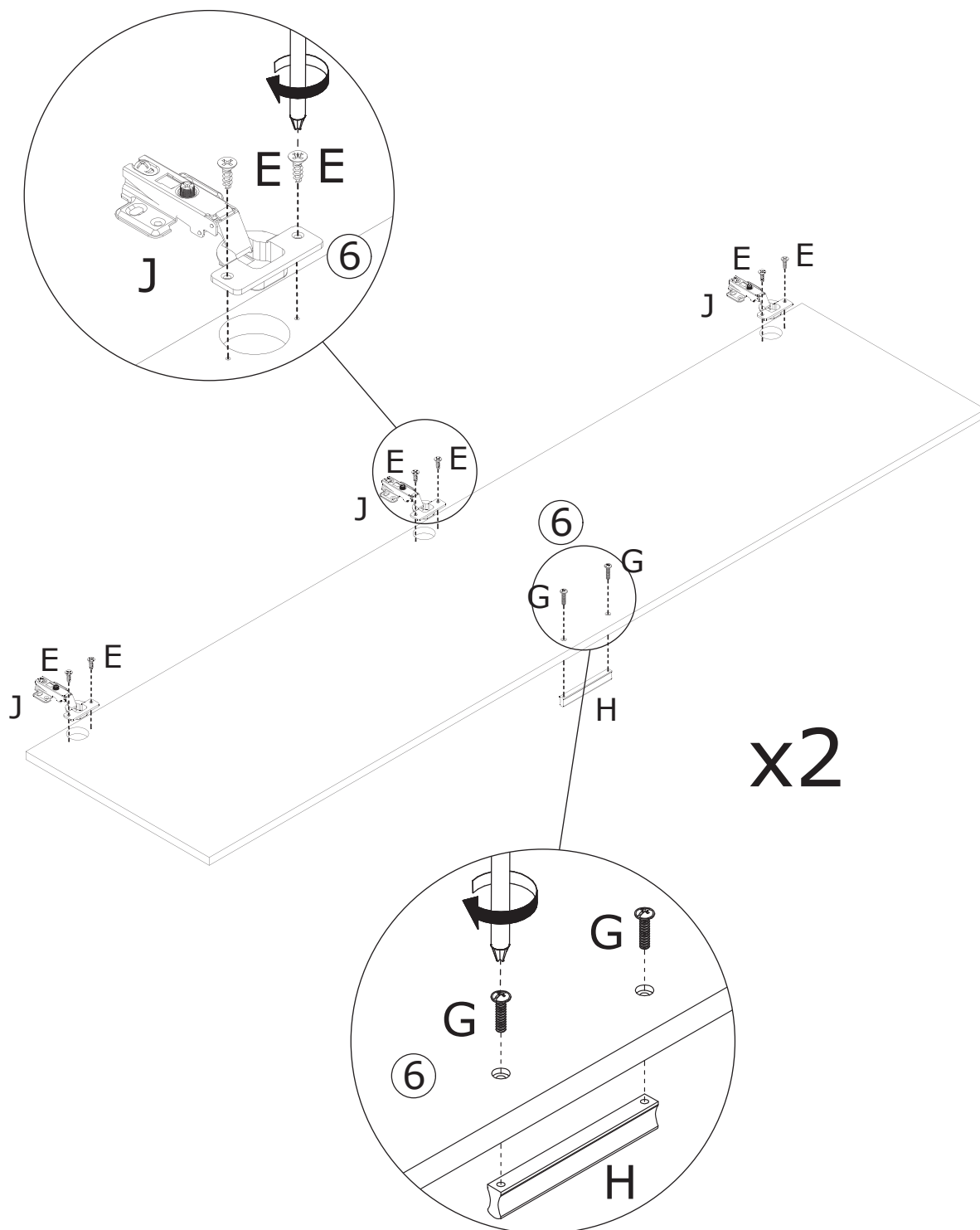
H x 2



J x 6



Fix hinge(J) to board 6 with screw(E) as shown.
Fix handle(H) with screw(G).



x2

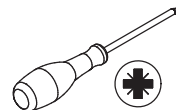
14

E x 24

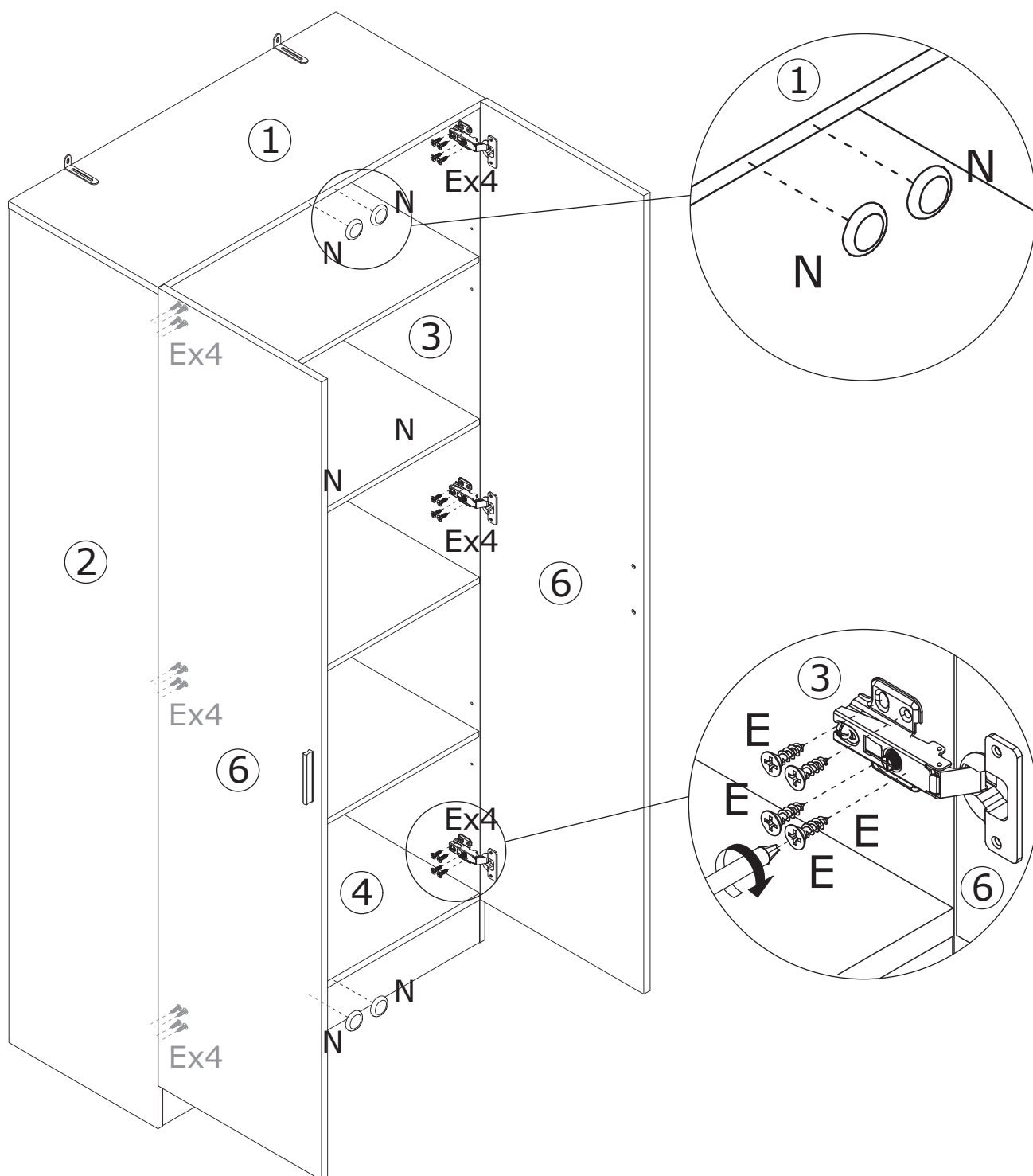


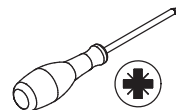
Ø4 x 12 mm

N x 4



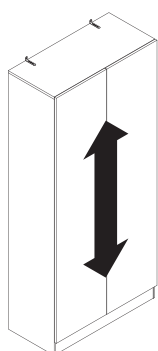
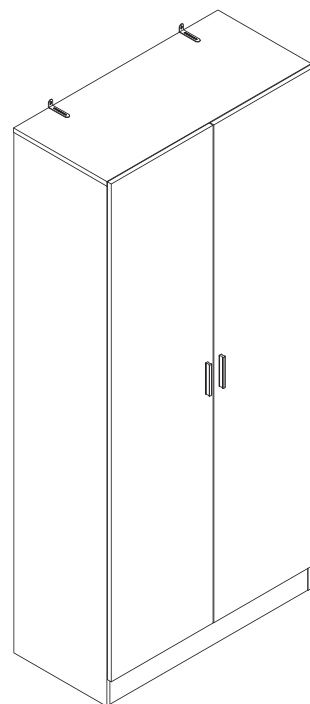
Assemble door 6 to board 2 and 3 by fixing hinge with screw(E) as shown.



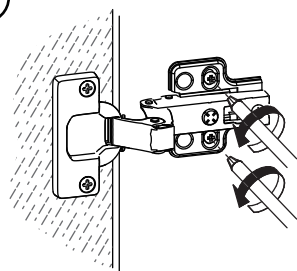


If doors are still not aligned if the hinges are properly correctly, please watch the video.

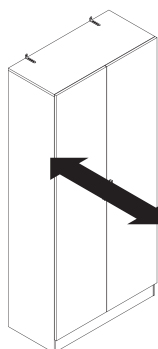
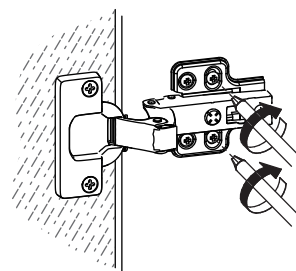
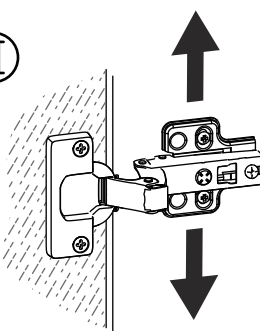
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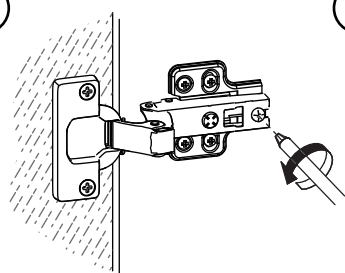
I



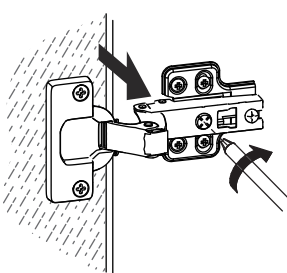
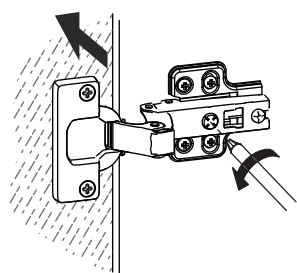
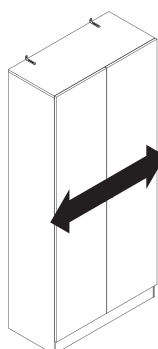
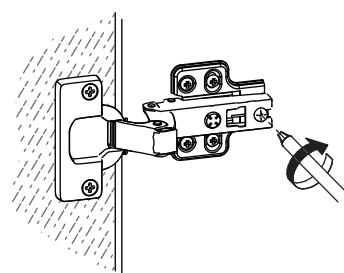
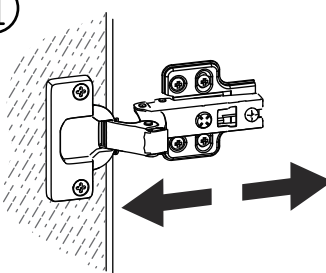
II



I



II

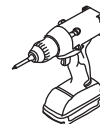
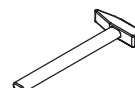
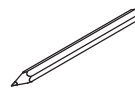


16

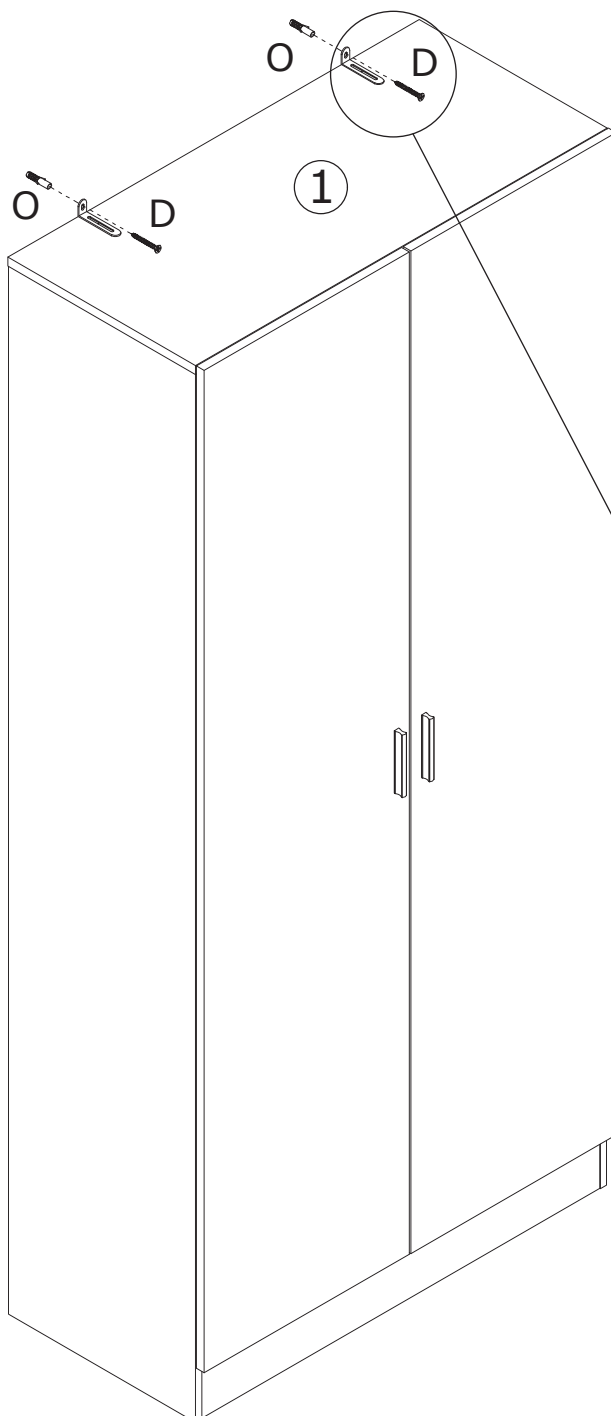
D x 2



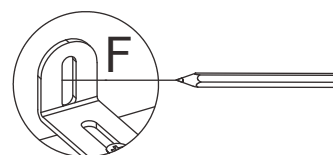
O x 2



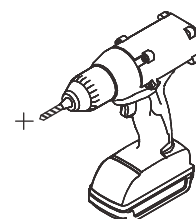
Install anti-tipping device as shown.



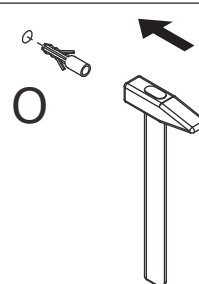
1.



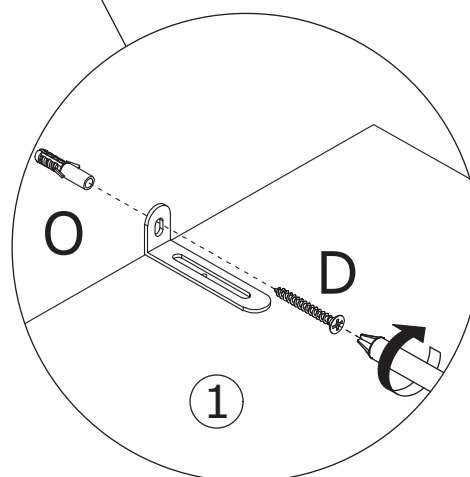
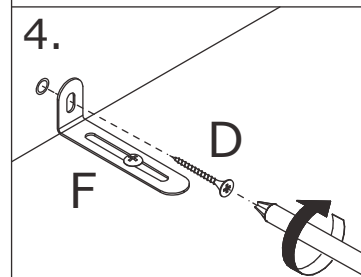
2.



3.



4.



WARRANTY

WARRANTY CLAIMS

- There is a 30-day warranty for broken furniture or any other problems that do not work properly. The warranty will start from the date of purchase which must be verified by proof of purchase.
- Before making a claim, we may be able to answer your query, simply call us. Please leave your purchase order number, along with some details of the problem, if you want a replacement part. We will arrange within 48 hours. If there is out of stock, we will reply with a shipping date.
- The product must be used in accordance with the instructions provided. For health reasons.
- For other reasons, if the furniture needs to be returned, it must be cleaned and dried and operated within 30 days of receipt.

Type of Warranty Claim

- Failure to follow the furniture instructions will invalidate the warranty. Attention please.
- Does not include damage during installation, but includes damage during transportation.

Scope of responsibility

- Shall not bear any responsibility for misuse or user damage and / or loss of parts during the installation of furniture.
- After using, the damage and scratches of the furniture are not covered by the warranty.

The Warranty Relates to All Bought in The Us and Covers The Following Areas

- Sheet parts: 1 month from the date of purchase.
- Electrical parts: 1 month from the date of purchase.

RETURNS

CHANGED YOUR MIND AND NEED TO RETURN YOUR ITEM?

PLEASE FOLLOW THE BELOW INSTRUCTIONS:

- If you have purchased and have simply changed your mind, follow the retailer's instructions for returns.

DEFECTIVE ITEMS

- If your item is defective in any way, i.e. it doesn't work but you can't identify why, in the first instance, please call us.

DAMAGED ITEMS

- If you receive an order with obvious shipping damage from the retailer, then we suggest the delivery is refused. If the delivery has been accepted and then shipping damage is found, please follow the specific instructions advised by the retailer.
In all circumstances please save all packaging material and paperwork for the order. Please be aware that if you dispose of packaging material or attempt to return the merchandise without contacting the fulfiller, you jeopardise your chances of making a claim, and you may not receive a credit for the return.

AFTER-SALES CONTACT



feedbackstation@163.com

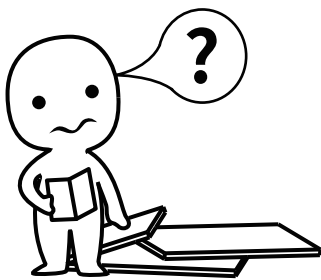


(303)800-6387

INSTALLATION

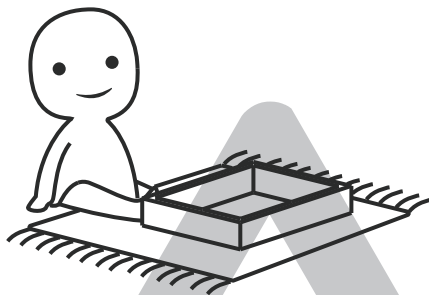
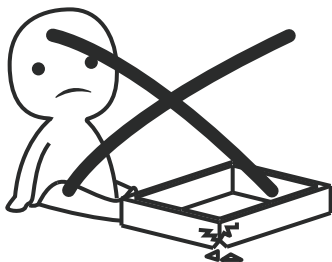
Product Manual

Version: 330129-02-24A-XD



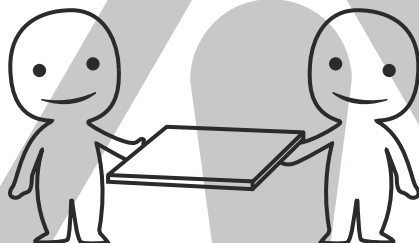
IMPORTANT INFORMATION!

please read the entire manual before starting to assemble and/or using this product. follow the manual thoroughly and keep it for further reference.



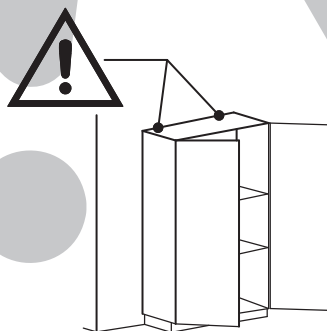
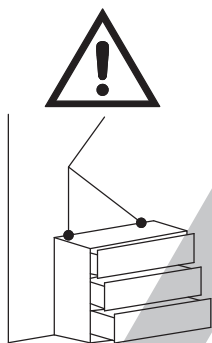
AVOID SCRATCHES!

In order to avoid scratching this furniture should be assembled on a soft layer-could be a rug.



IMPROVE EFFICIENCY !

Try to find a partner to install with you, which can speed up the installation efficiency and shorten the time.



ANTI-TOPPLE WARNING !

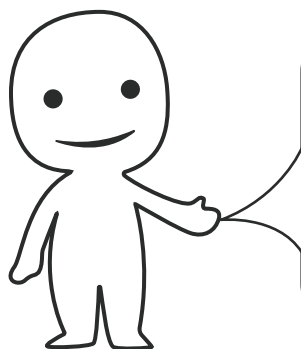
Overturned furniture can cause serious or fatal crush injuries. To prevent tipping over, be sure to use the wall attachment, if not included with this product. Please purchase the wall attachment that fit your wall. If unsure, seek professional advice. Please read and follow each step of the instructions carefully.

IMPORTANT !

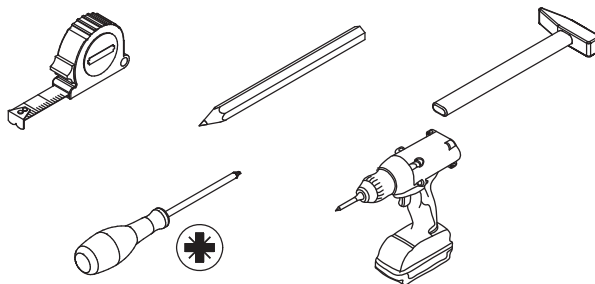
It is important that any product which is assembled using any kind of screw is re-tightened 2 weeks after assembly, and once every 3 months - in order to assure stability through-out the lifespan of the product.

For regular maintenance and cleaning of the product, for the frame, please use a rag dipped in neutral detergent to fully wipe it, and then dry it with a clean rag. For glass materials, wipe with a rag dampened with water glass cleaner, and then dry with a dry rag.

Do not use an electric screwdriver, and do not use too much force when installing, because the board is easy to break.

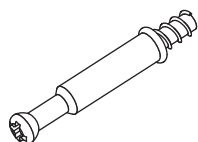


Please prepare the following tools



When installing, please carefully confirm whether each screw corresponds to the manual, accessories with similar shapes can be distinguished by size

A x 62 +4



Ø 6 x 35 mm

B x 62 +4



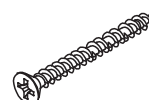
Ø 15 x 10 mm

C x 32 +3



Ø 6 x 30 mm

D x 42 +4



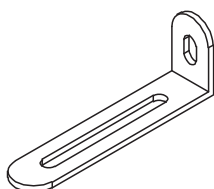
Ø 4 x 35 mm

E x 65 +4



Ø 4 x 12 mm

F x 2

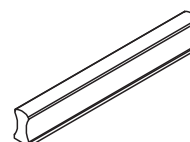


G x 20 +2

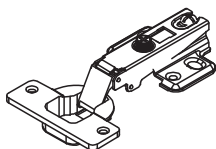


Ø 4 x 16 mm

H x 10



J x 4

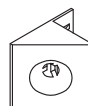


K x 24 +2



Ø 3 x 14 mm

L x 24 +2



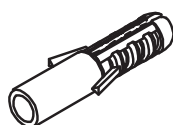
M x 8



N x 8



O x 2

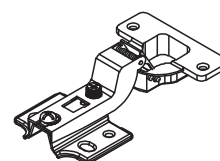


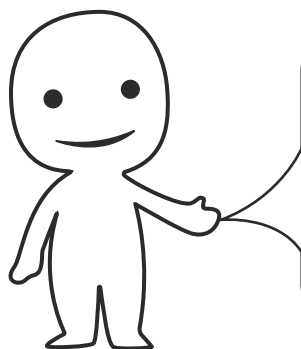
P x 72 +4



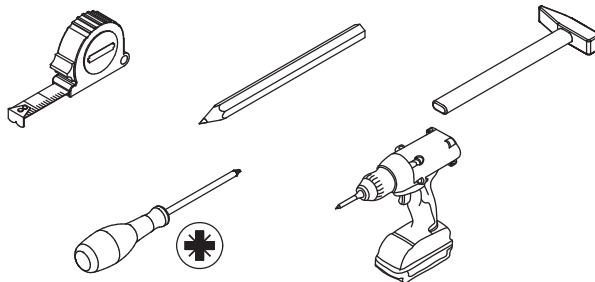
Ø 3 x 10 mm

Q x 4



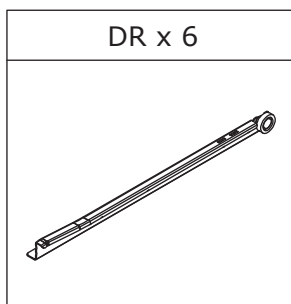
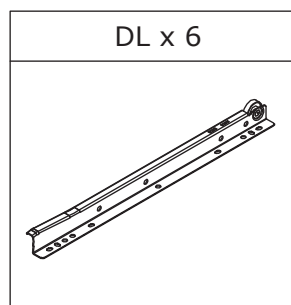
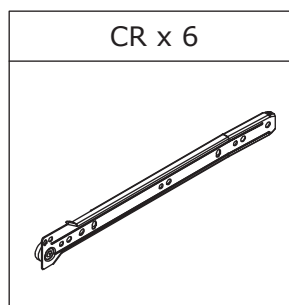
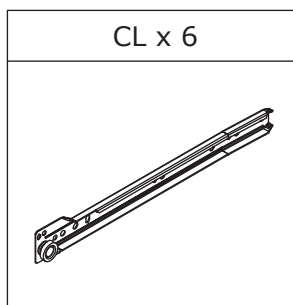
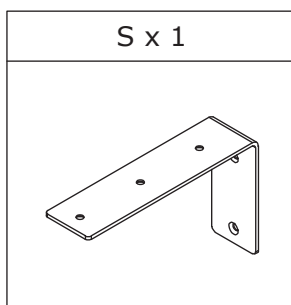


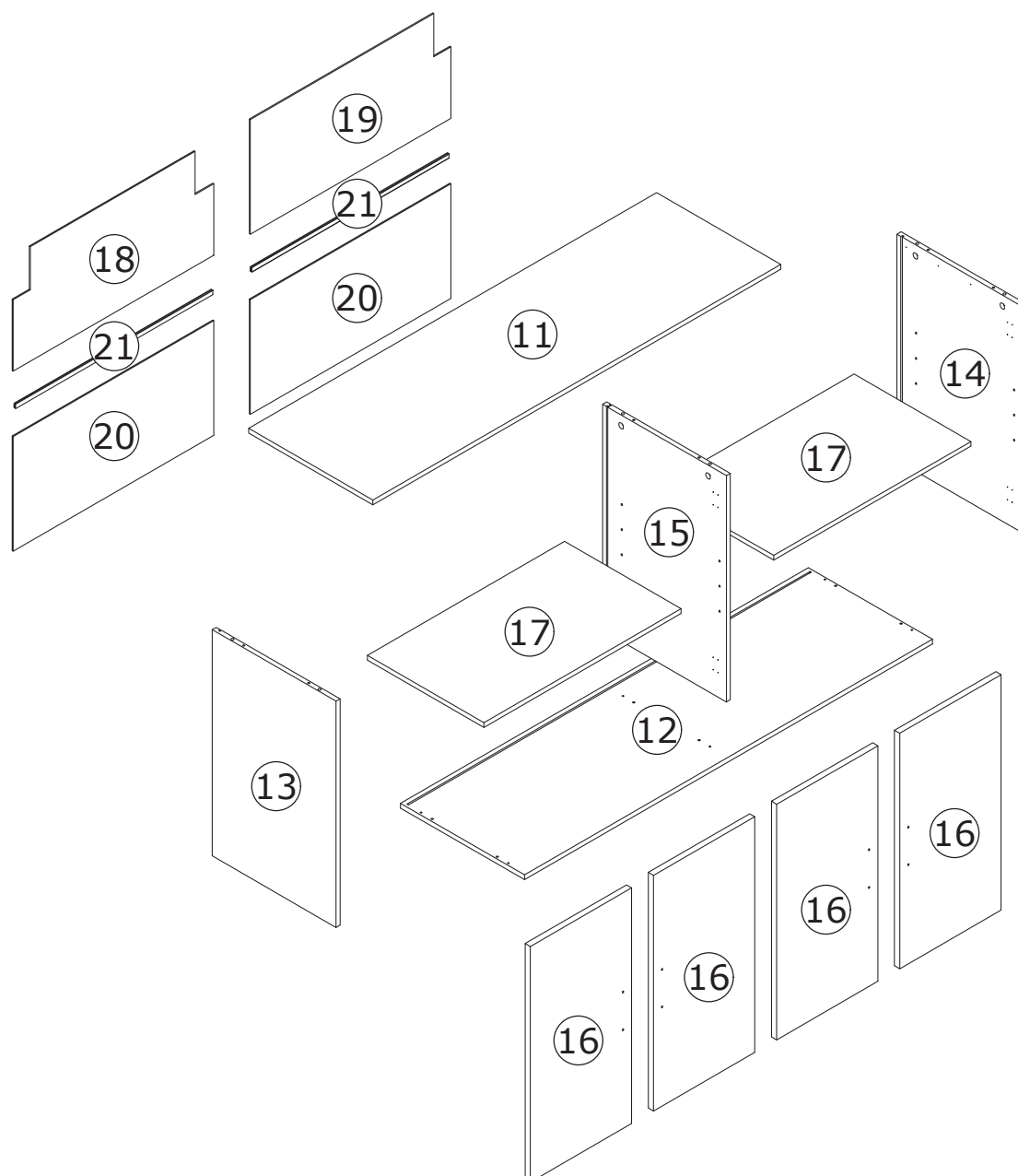
Please prepare the following tools



When installing, please carefully confirm whether each screw corresponds to the manual, accessories with similar shapes can be distinguished by size

R x 1				
R-1	R-2	R-3	R-4	R-5
		x2	x2	x4
		Ø 8 x 60 mm	Ø 4.5 x 60 mm	M8 x 60 mm





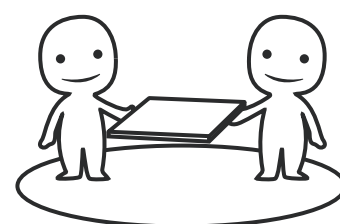
⚠ WARNING



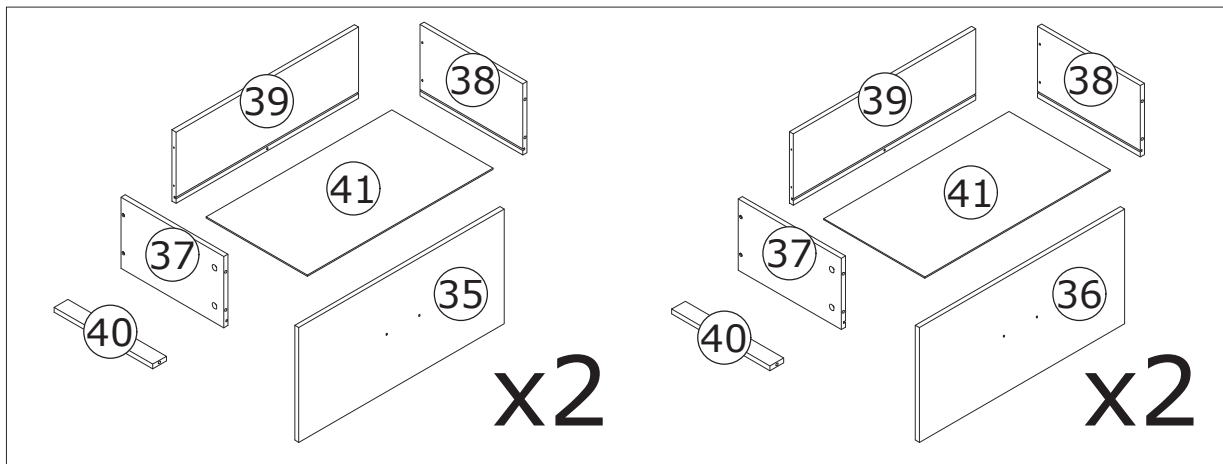
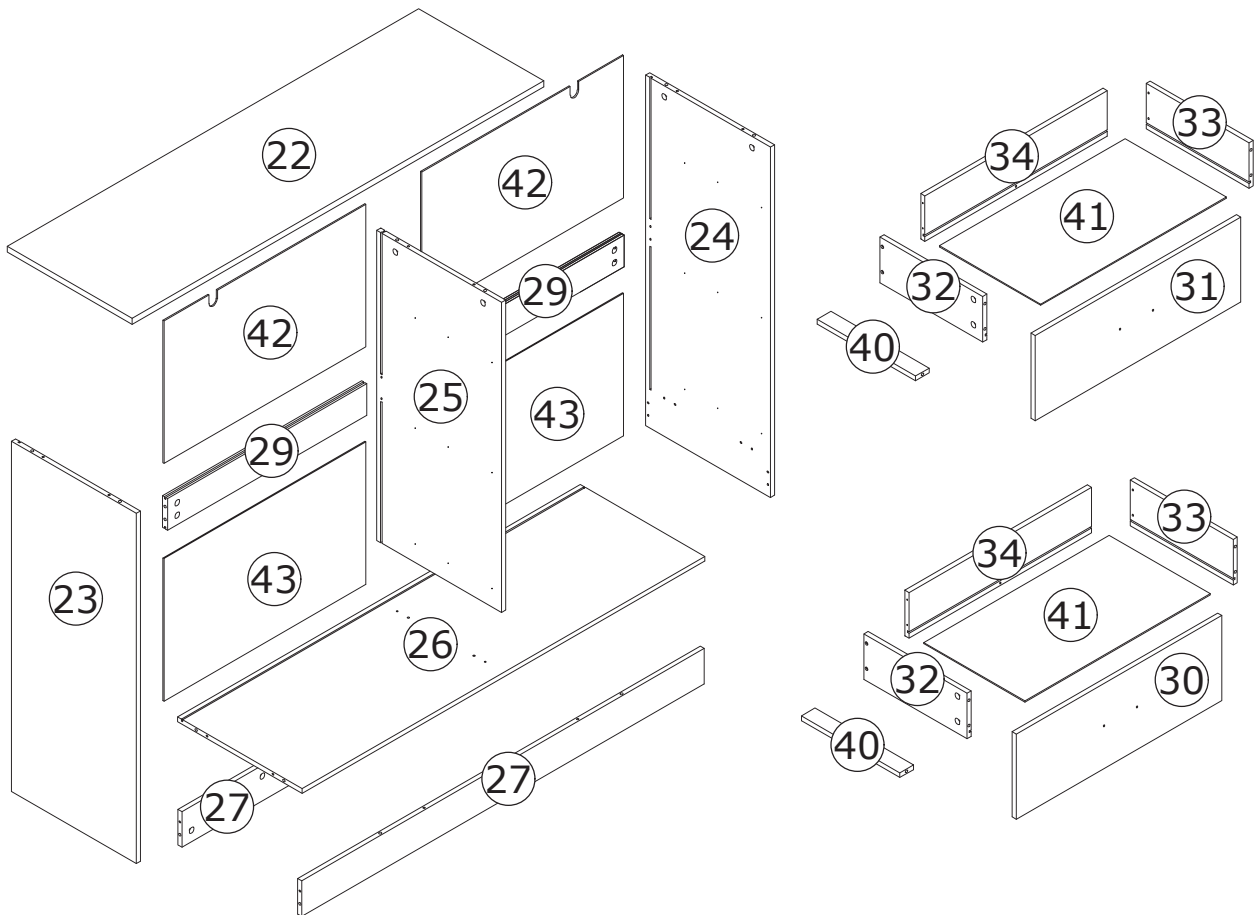
Children have died from furniture tipover. To reduce the risk of furniture tipover:

- ALWAYS install Anti-tip device provided.
- NEVER put a TV on this product.
- NEVER allow children to stand, climb or hang on drawers, doors, or shelves.
- NEVER open more than one drawer at a time.
- Place heaviest items in the lowest drawers.

*This is a permanent label.
Do not remove!*



ASSEMBLED BY 2 ADULTS



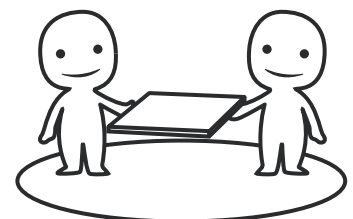
⚠ WARNING



Children have died from furniture tipover. To reduce the risk of furniture tipover:

- ALWAYS install Anti-tip device provided.
- NEVER put a TV on this product.
- NEVER allow children to stand, climb or hang on drawers, doors, or shelves.
- NEVER open more than one drawer at a time.
- Place heaviest items in the lowest drawers.

*This is a permanent label.
Do not remove!*



ASSEMBLED BY 2 ADULTS

1

C x 6

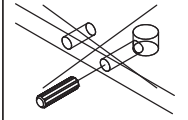
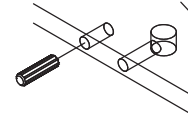
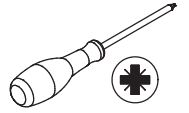


Ø6 x 30 mm

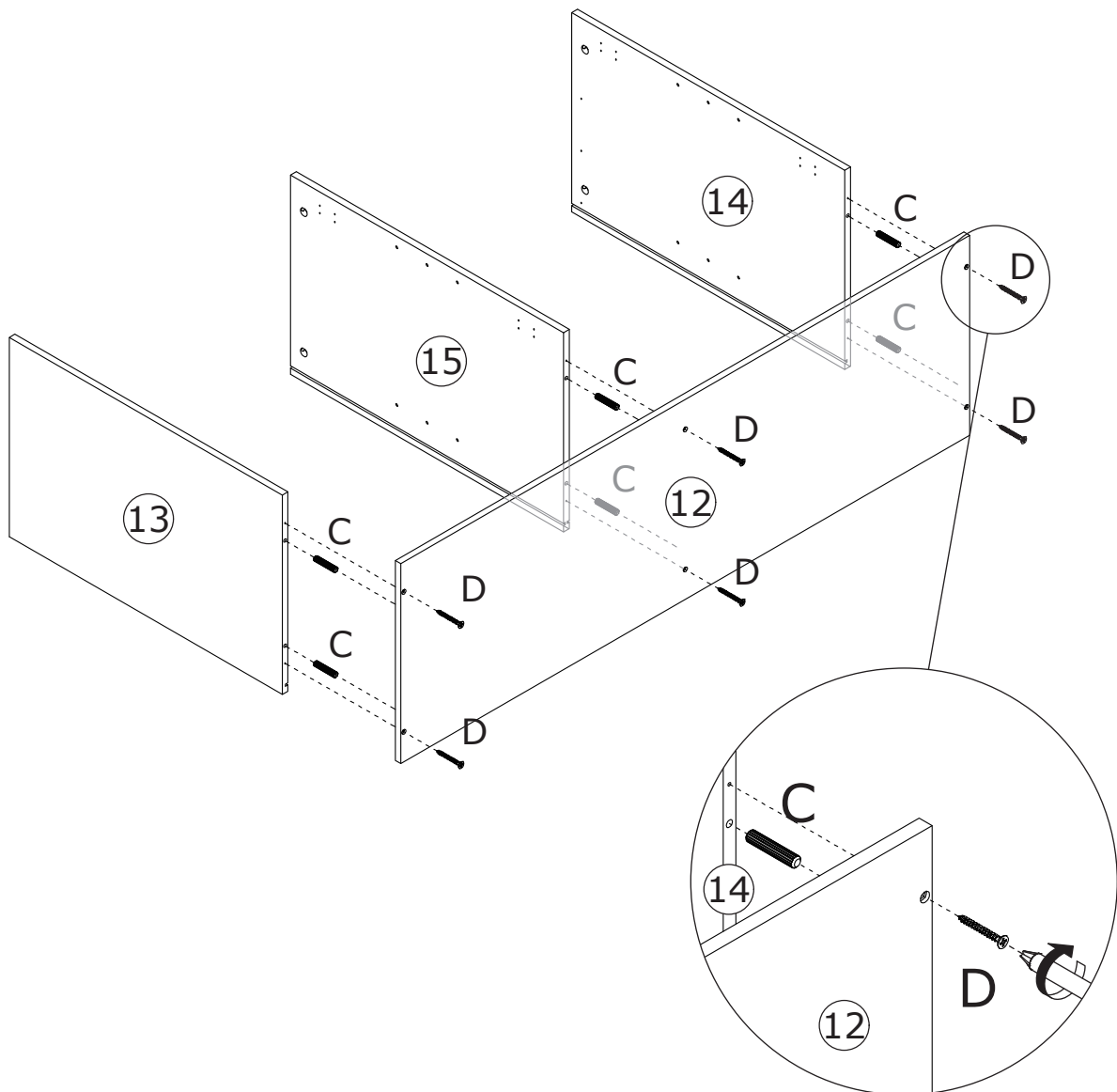
D x 6



Ø4 x 35 mm

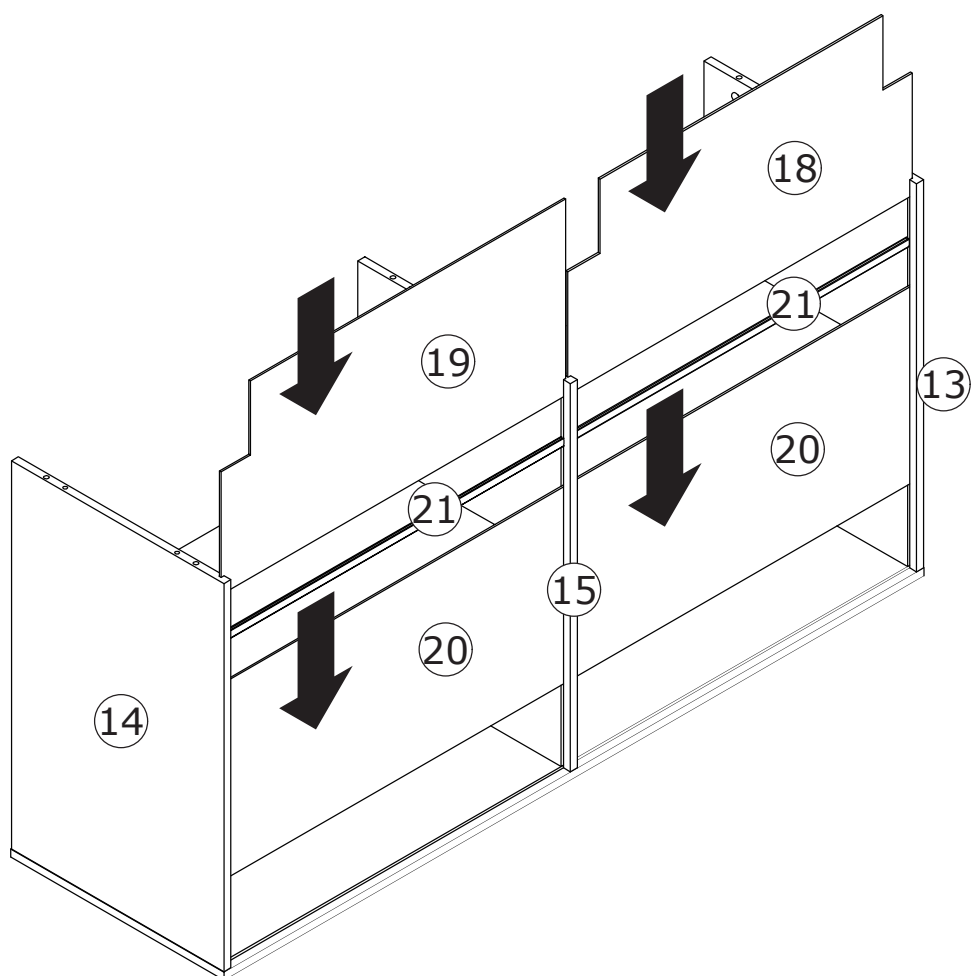


Attach board 13, 15 and 14 to board 12 using wooden dowel(C), and fix with screw(D) as shown.

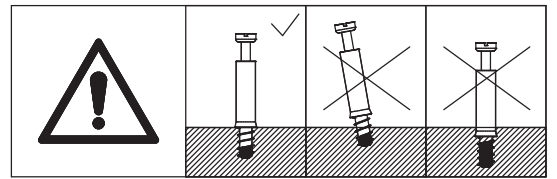
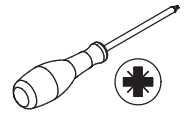
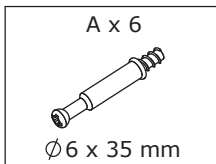


2

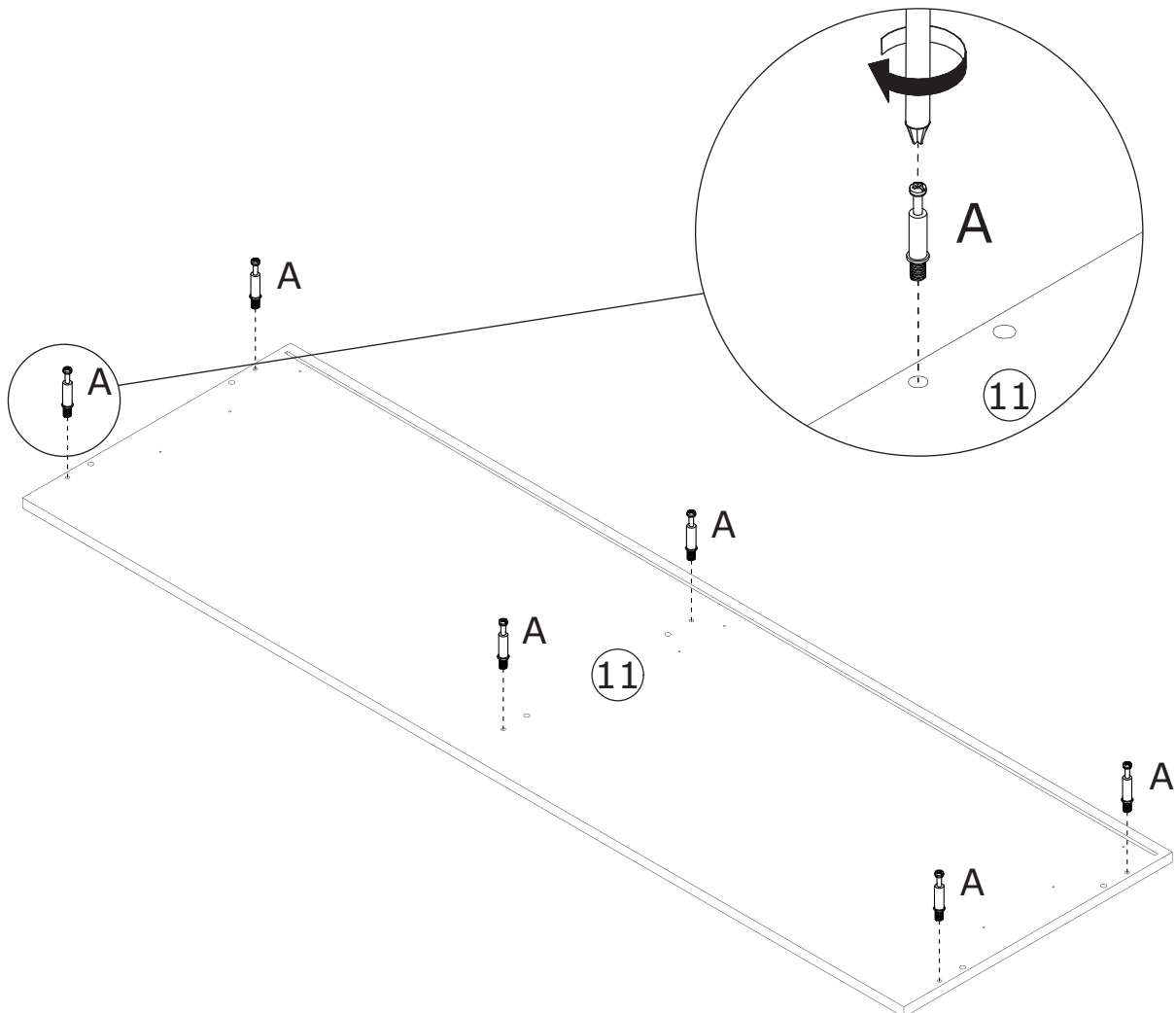
Insert back board 19, 18, 20 and plank 21 along grooves as shown.



3



Screw eccentric rod(A)
 into board 11 at first.



4

B x 6

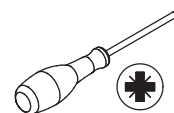


Ø15 x 10 mm

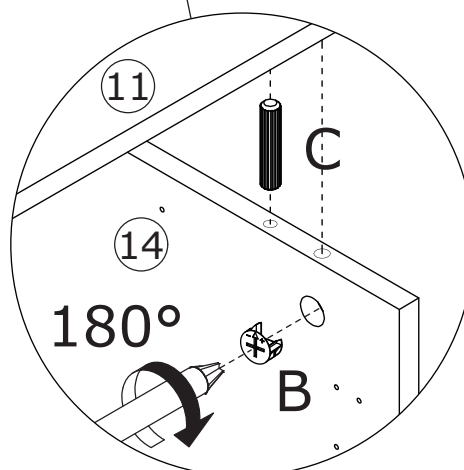
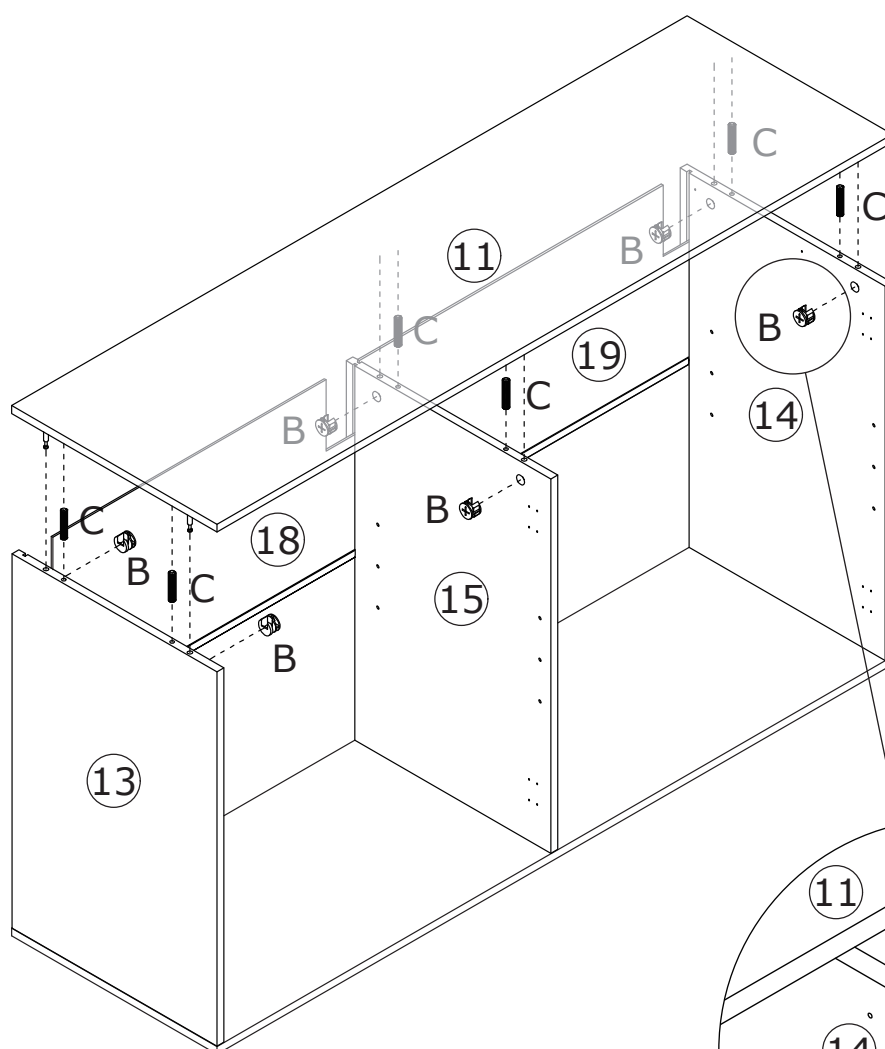
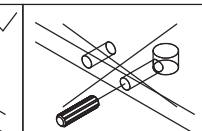
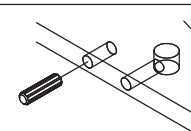
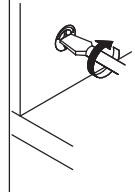
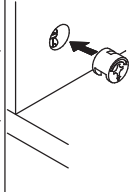
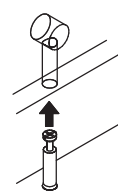
C x 6






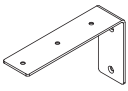
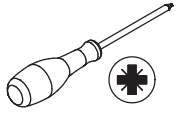
Ø6 x 30 mm



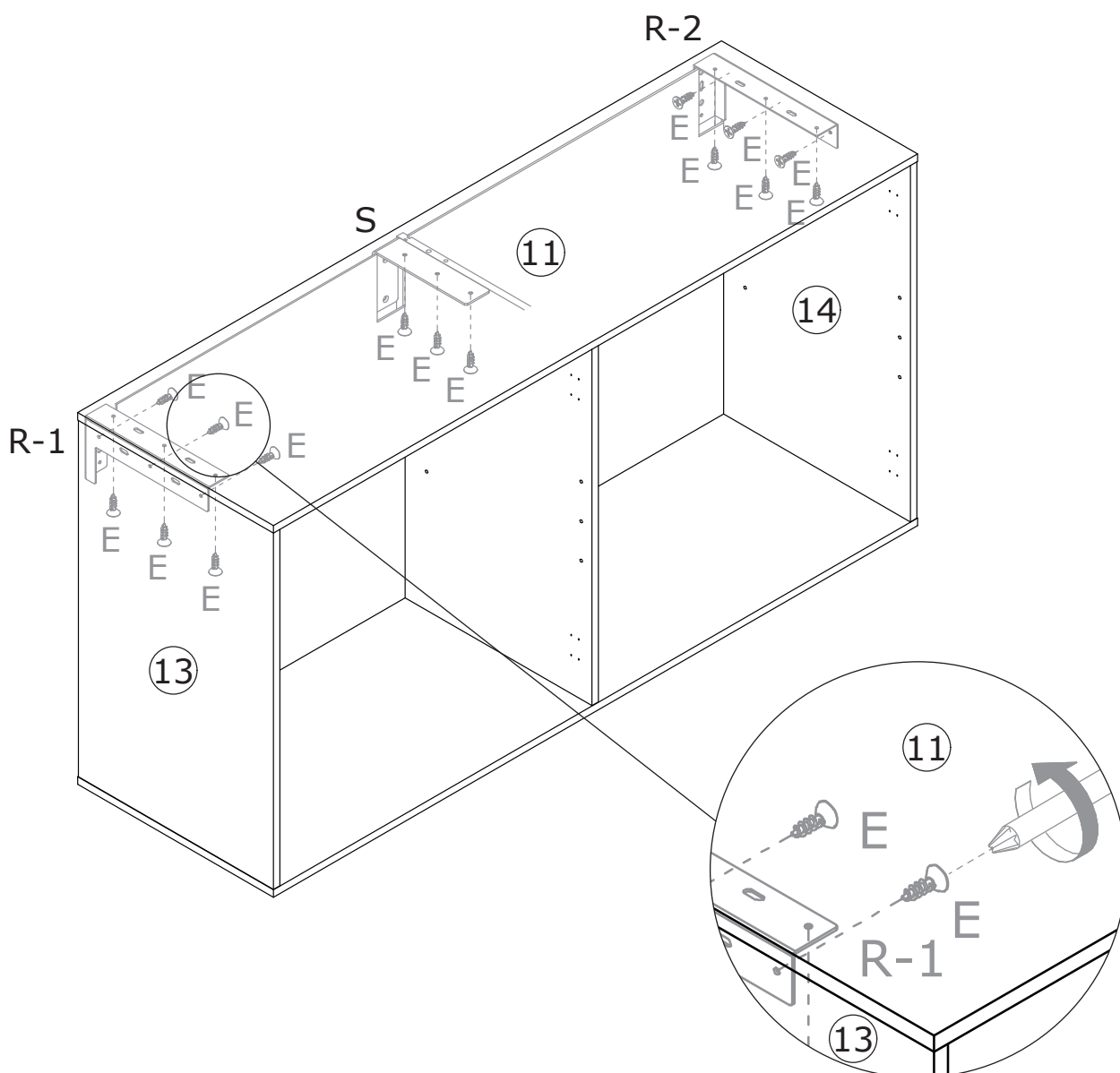
Cover board 11 to the component using wooden dowel(C), add cam lock(B) into board 13, 15, 14 and turn clockwise to tighten as shown.



5

<p>E x 15</p>  <p>Ø4 x 12 mm</p>	<p>R x 1</p> <p>R-1</p>  <p>R-2</p> 	<p>S x 1</p> 	
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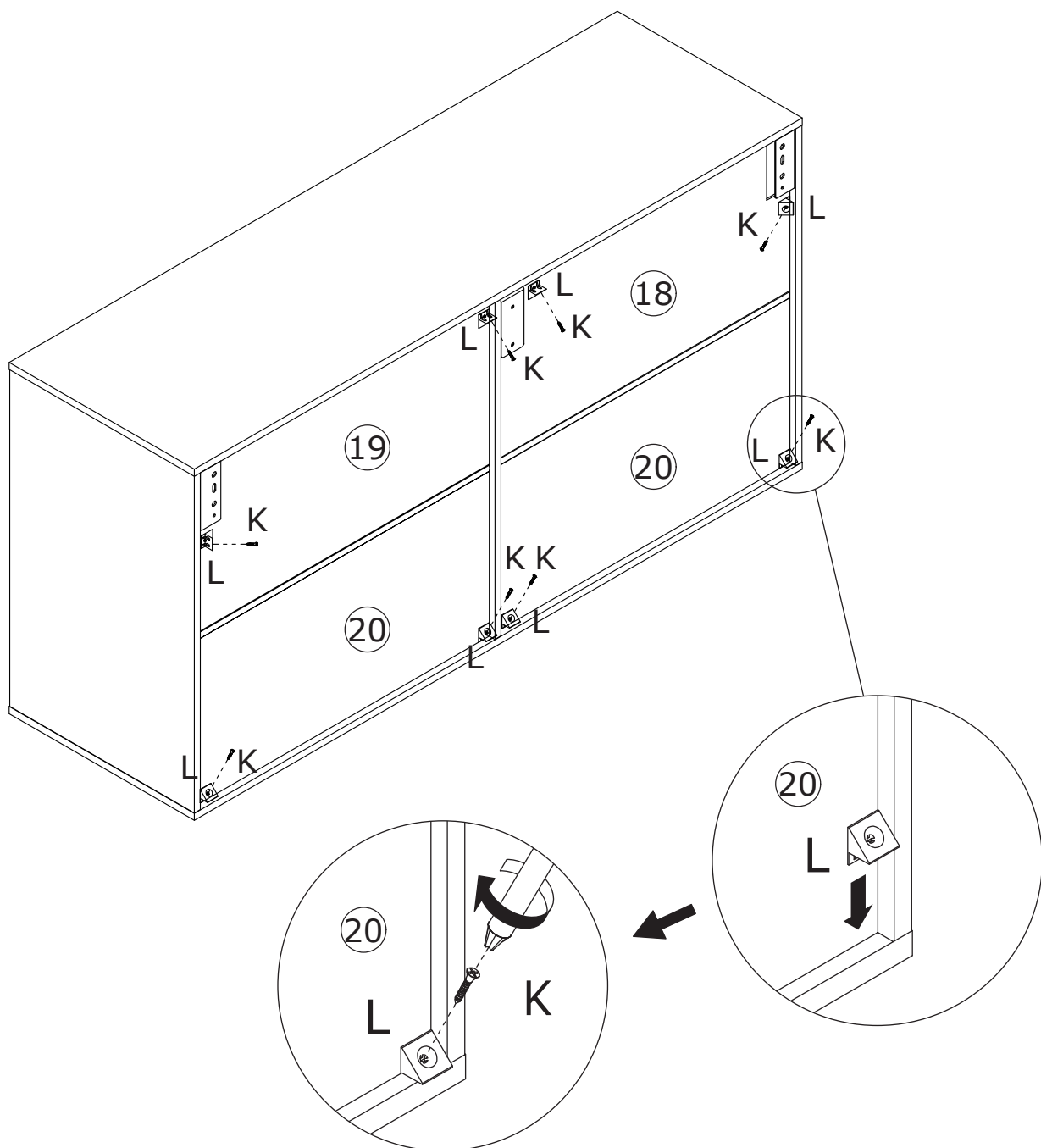
Fix iron part(R&S) to board 13, 11, 15 and 14 using screw(E) as shown.



6

<p>K x 8</p>  <p>Ø3 x 14 mm</p>	<p>L x 8</p> 	
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Insert buckle(L) into back slots
and fix with screw(K) as shown.

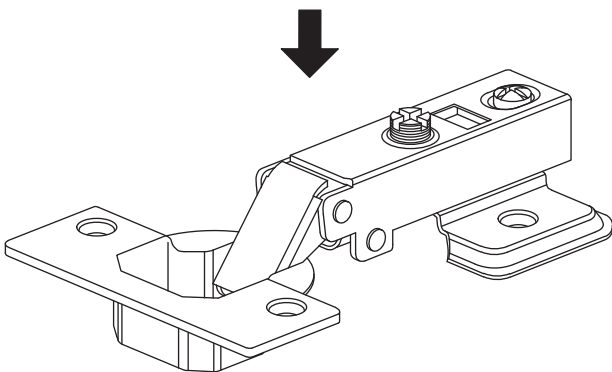


Pay attention to the difference between the middle parts of the two types of door hinges.

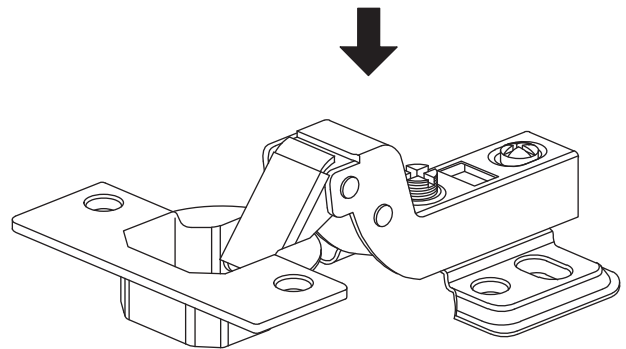


The full coverage door hinges(J) are used on outermost door panel.

The curved door hinges(Q) are used on the door panel in the middle of the cabinet.



J



Q

8

E x 8



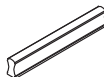
Ø4 x 12 mm

G x 4

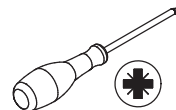
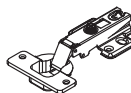


Ø4 x 16 mm

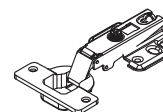
H x 2



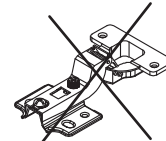
J x 4



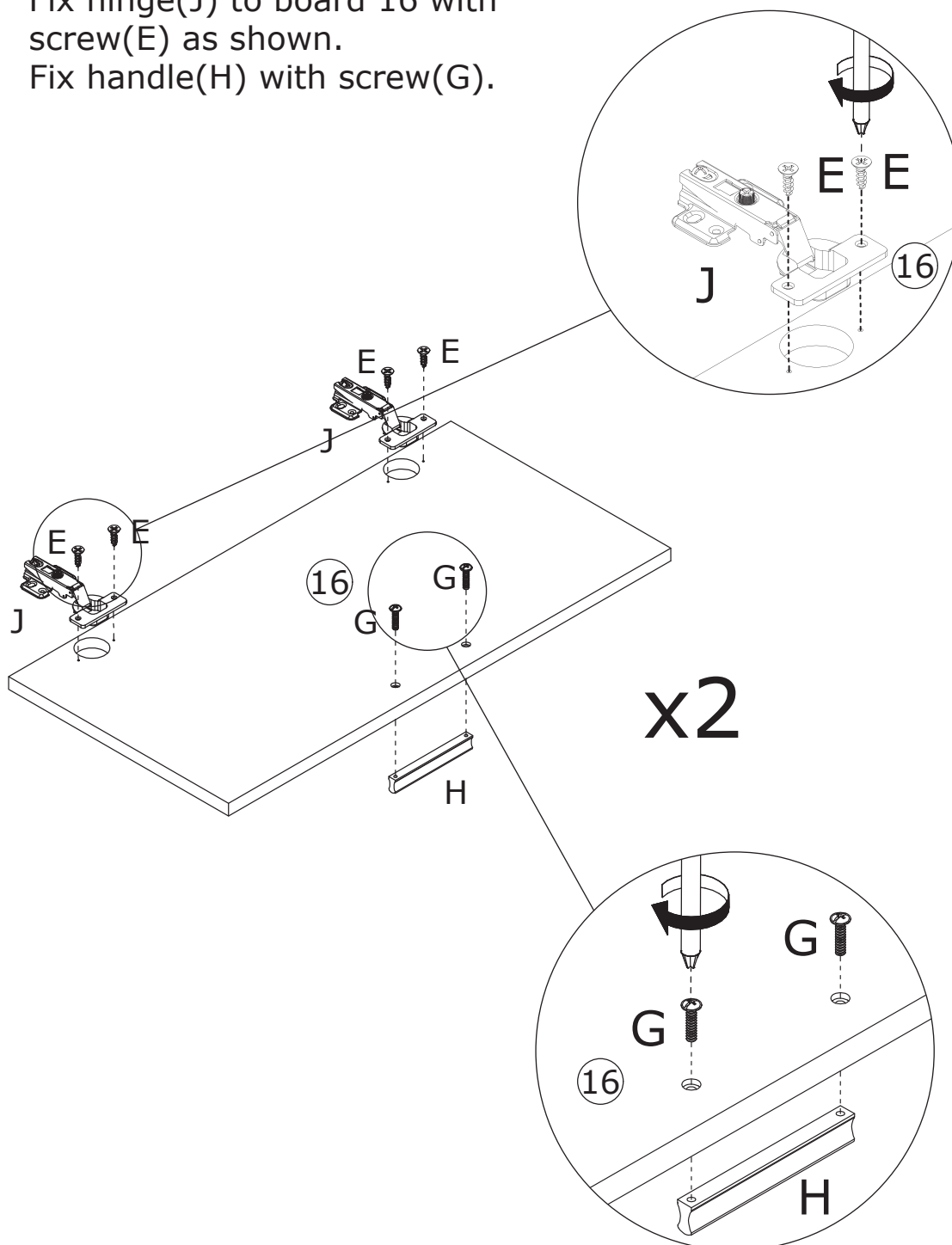
J



Q



Fix hinge(J) to board 16 with screw(E) as shown.
Fix handle(H) with screw(G).

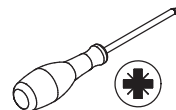


9

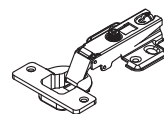
E x 16

 $\varnothing 4 \times 12 \text{ mm}$

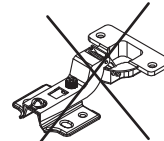
N x 8



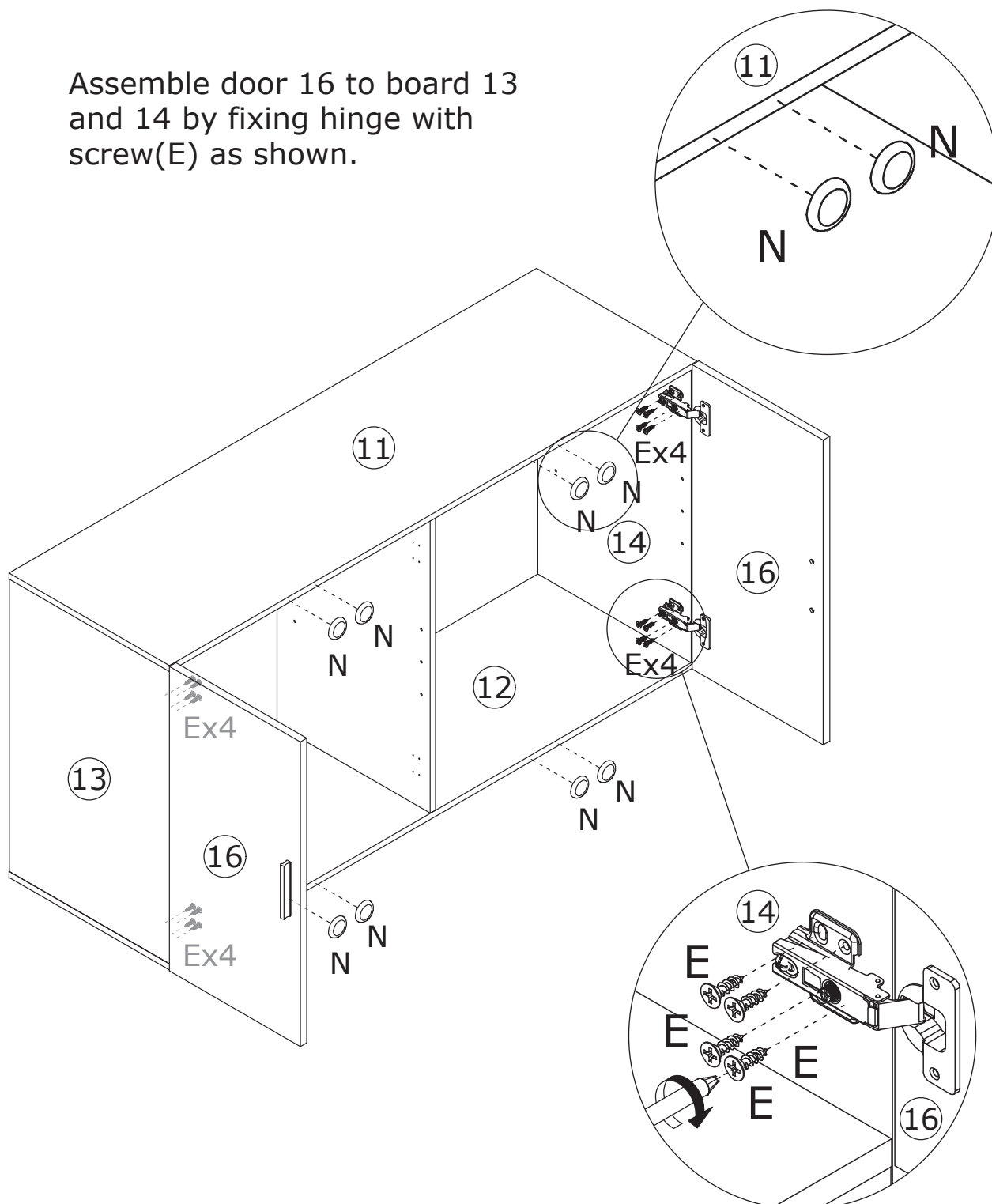
J



Q



Assemble door 16 to board 13 and 14 by fixing hinge with screw(E) as shown.



10

E x 8



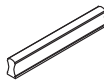
Ø4 x 12 mm

G x 4

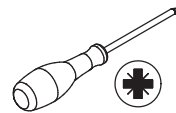
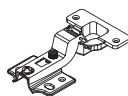


Ø4 x 16 mm

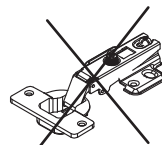
H x 2



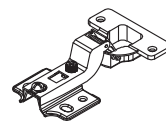
Q x 4



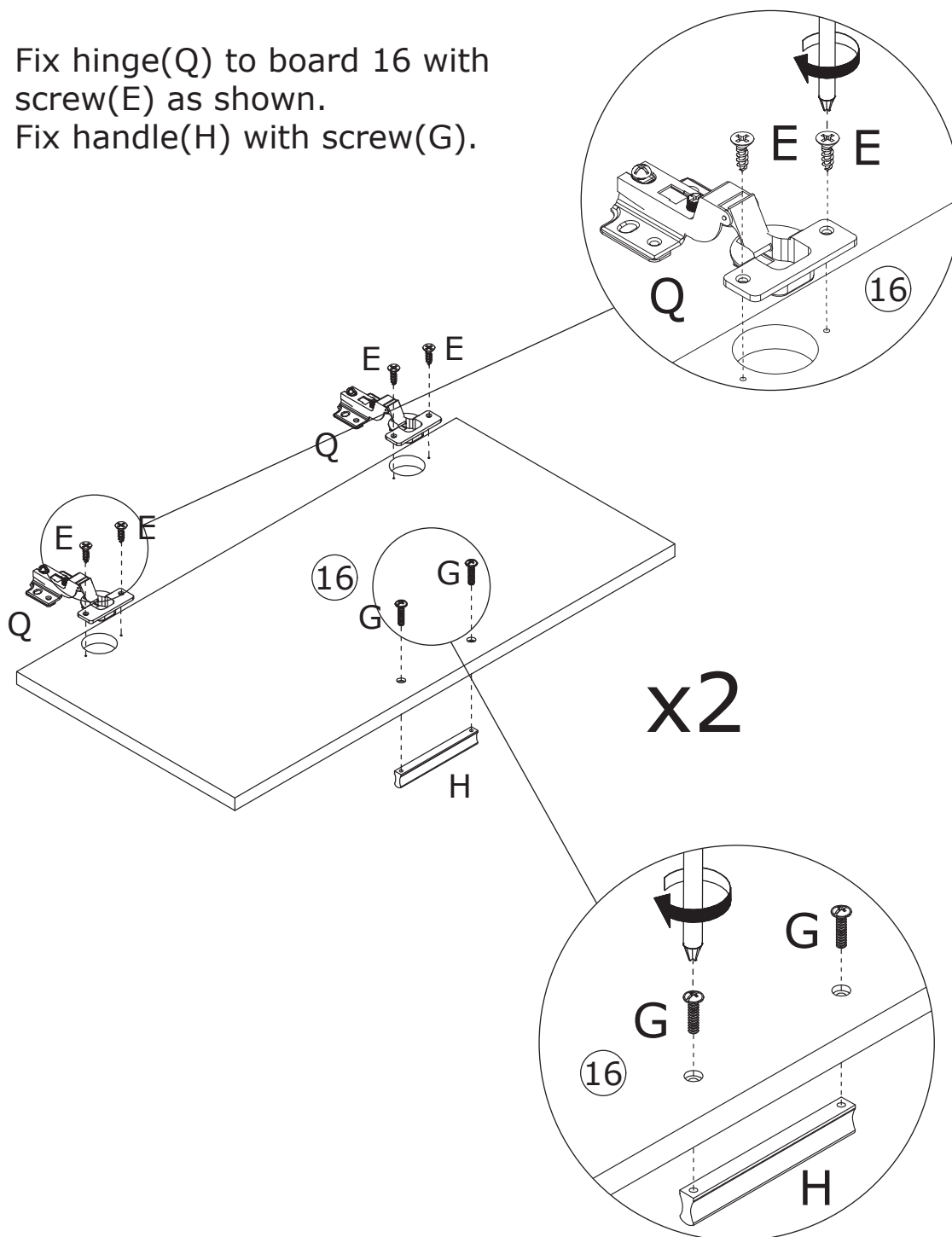
J



Q



Fix hinge(Q) to board 16 with screw(E) as shown.
Fix handle(H) with screw(G).

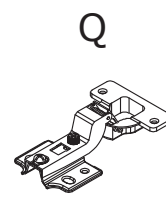
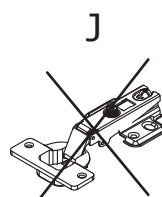


11

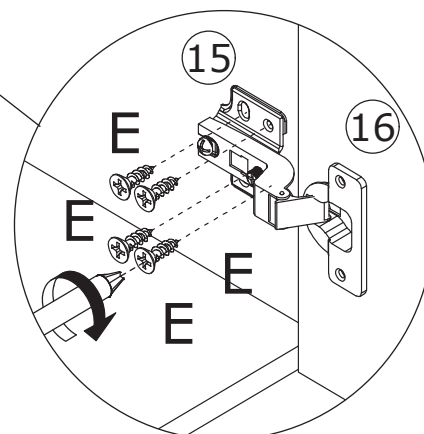
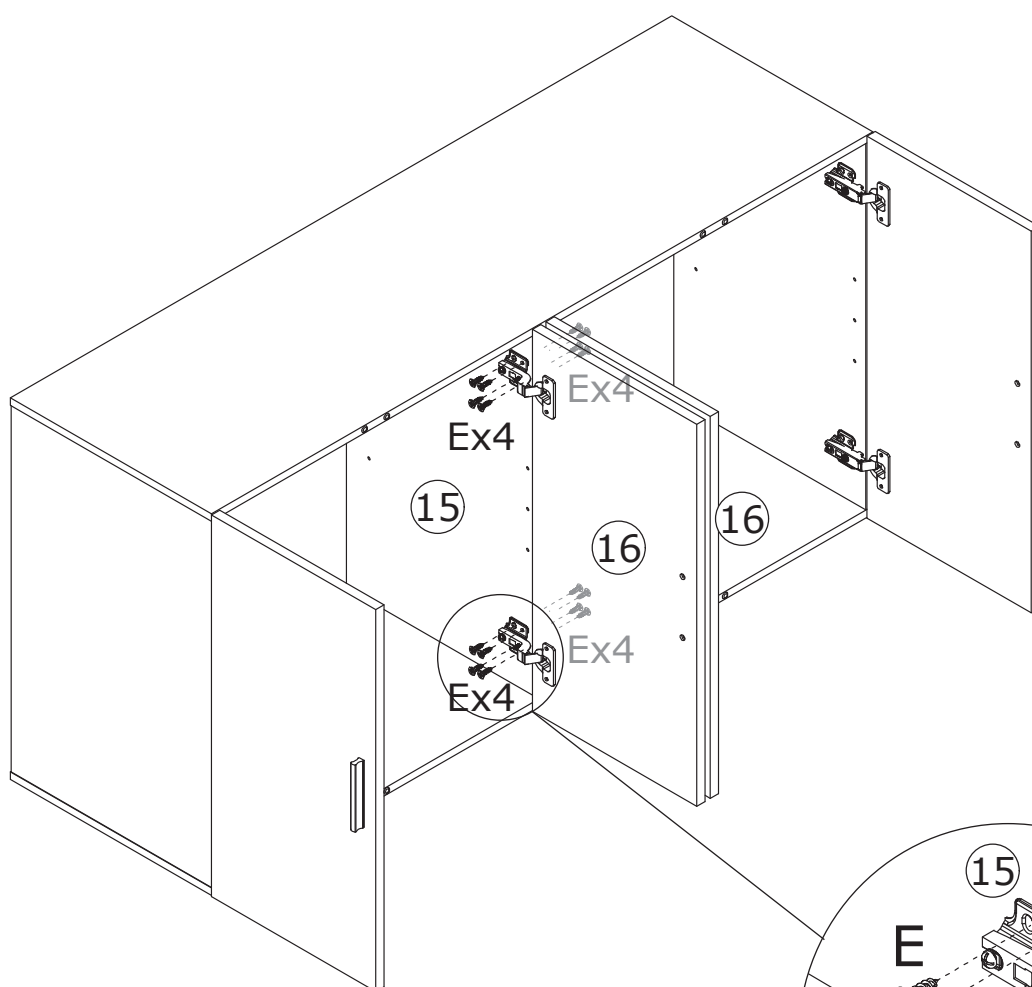
E x 16



Ø4 x 12 mm

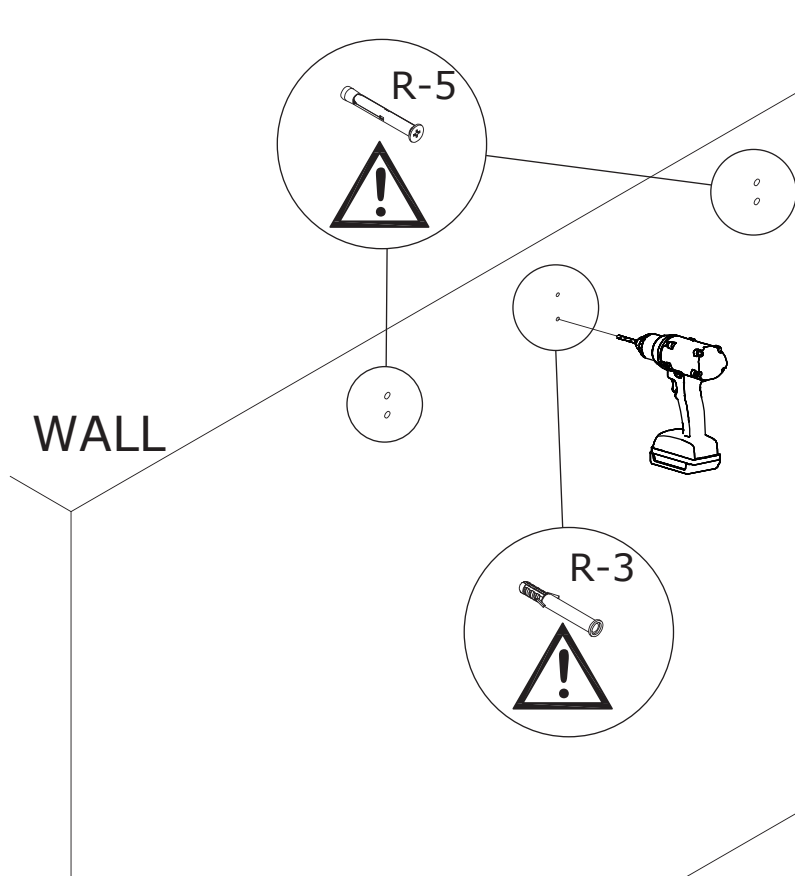
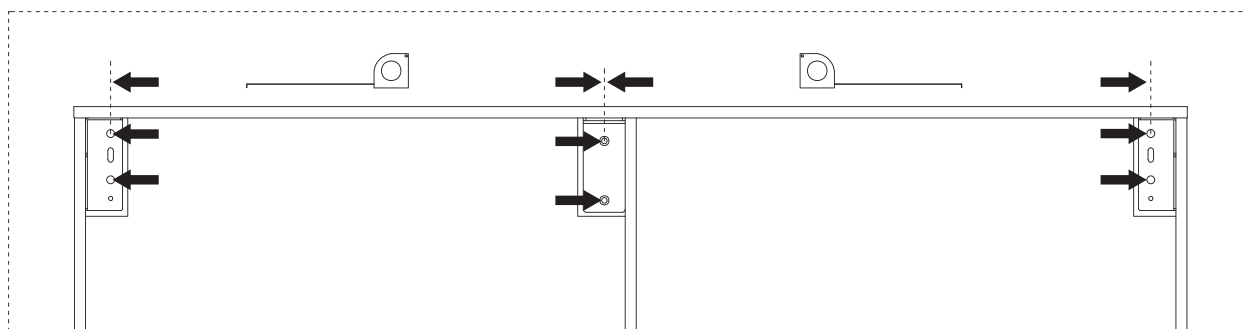
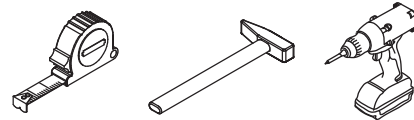


Assemble door 16 to board 15 by fixing hinge with screw(E) as shown.

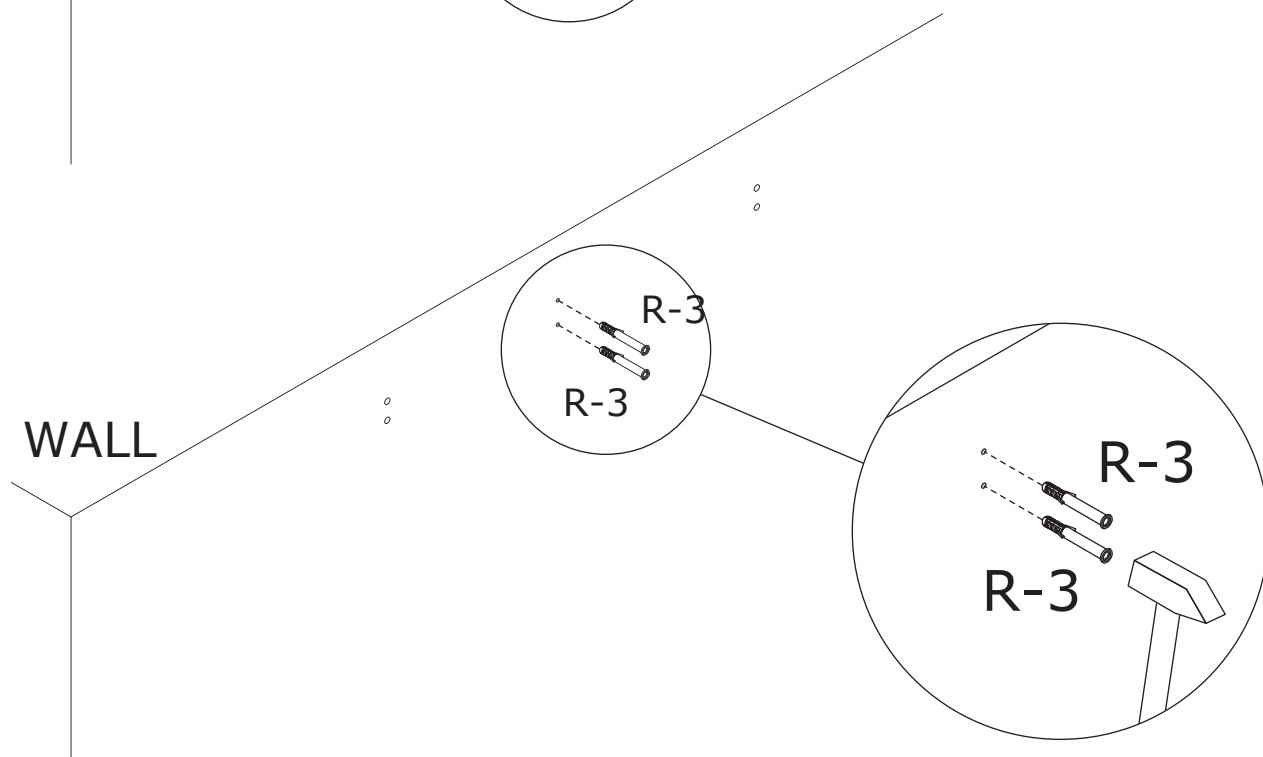


12

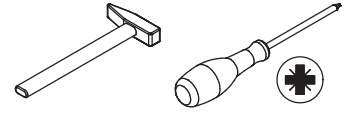
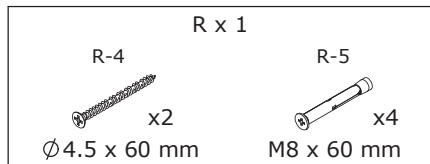
R x 1
R-3
x2
Ø8 x 60 mm



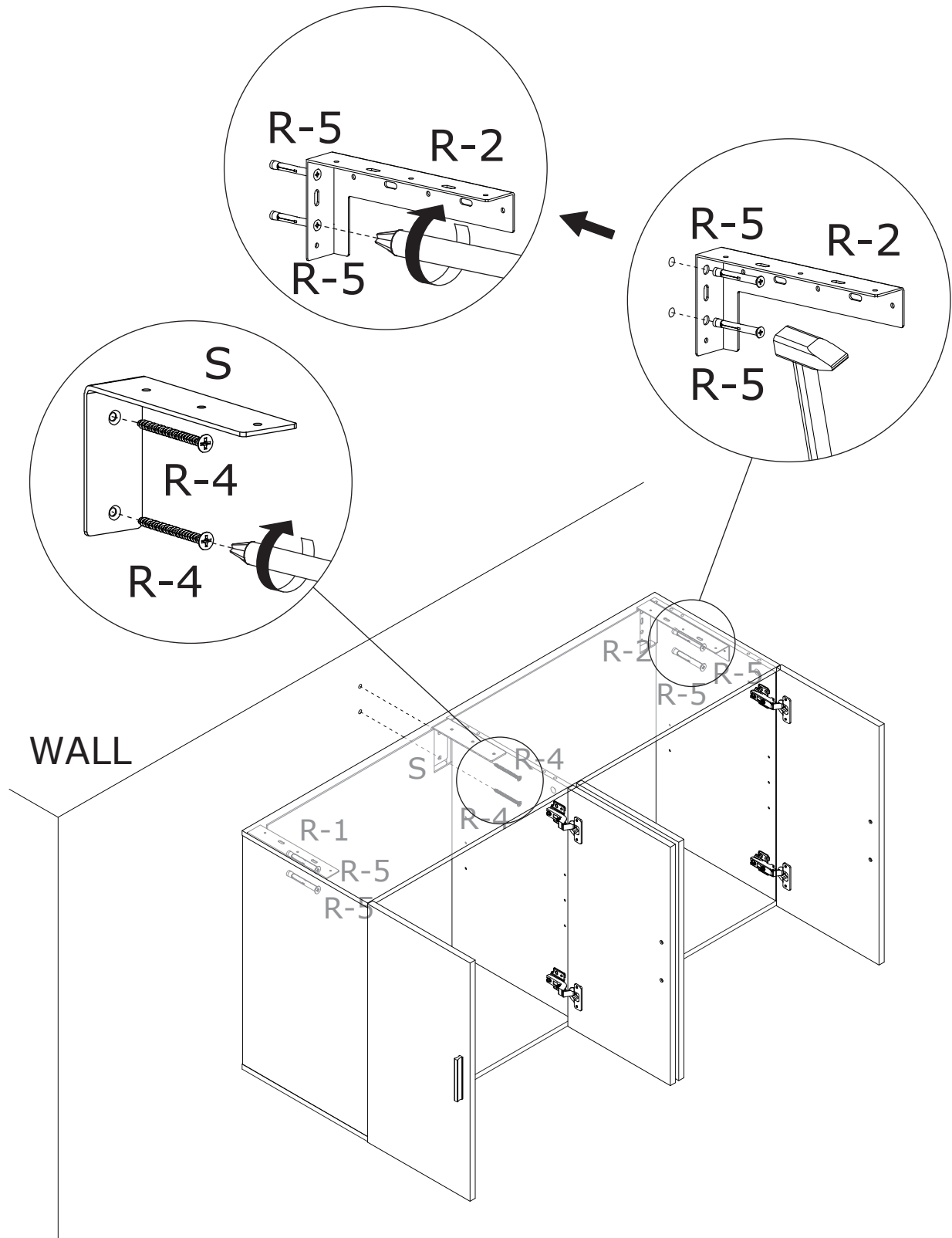
Measure the distance between the holes in the iron pieces and then drill holes in the wall. Knock the (R-3) into the hole as shown.



13



Attach the unit to wall by fixing iron part(S) to the (R-3) using screw(R-4) at first. Pass the (R-5) through iron part(R-1, R-2) and knock it into the hole.

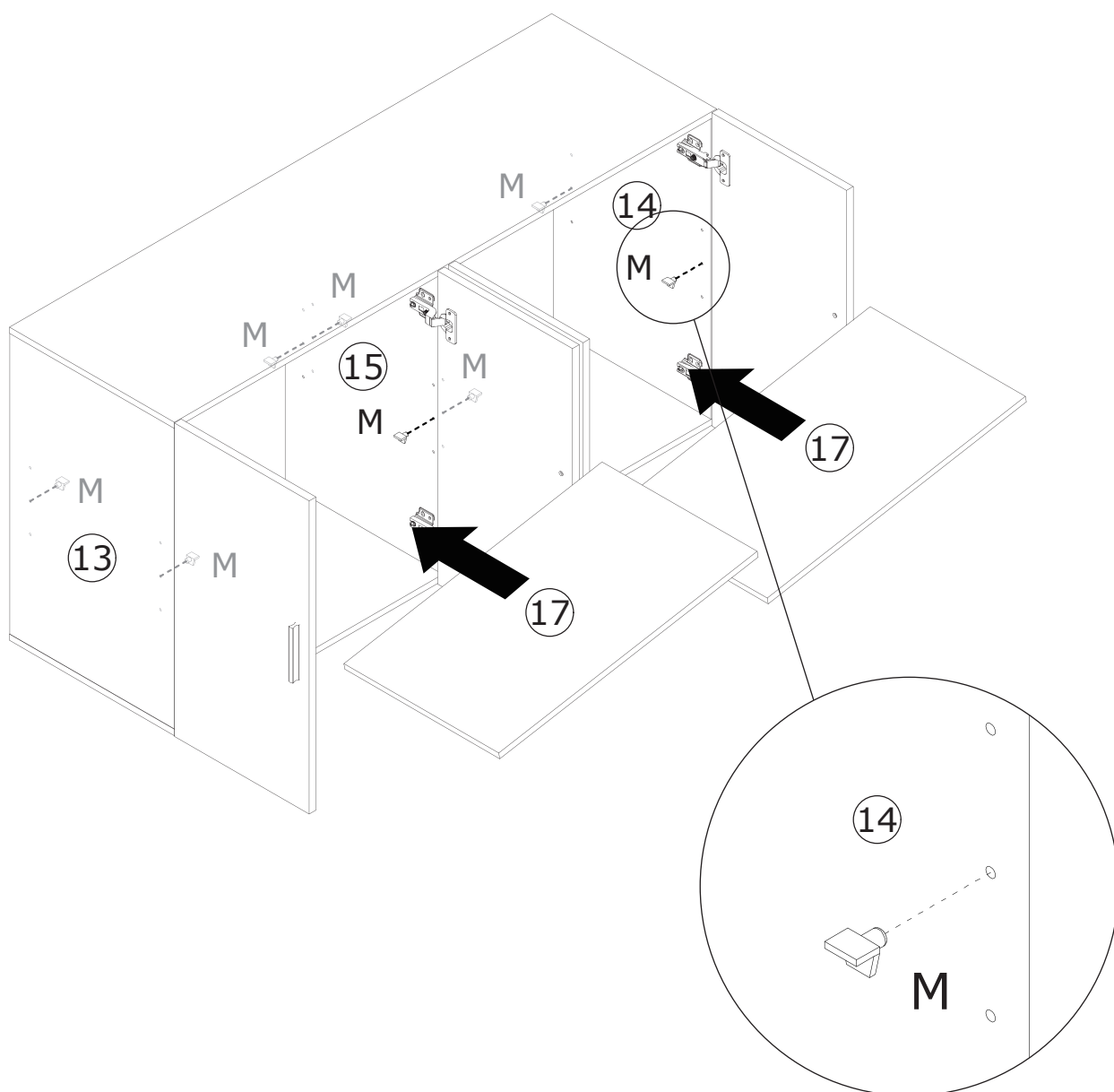


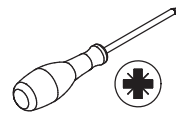
14

M x 8



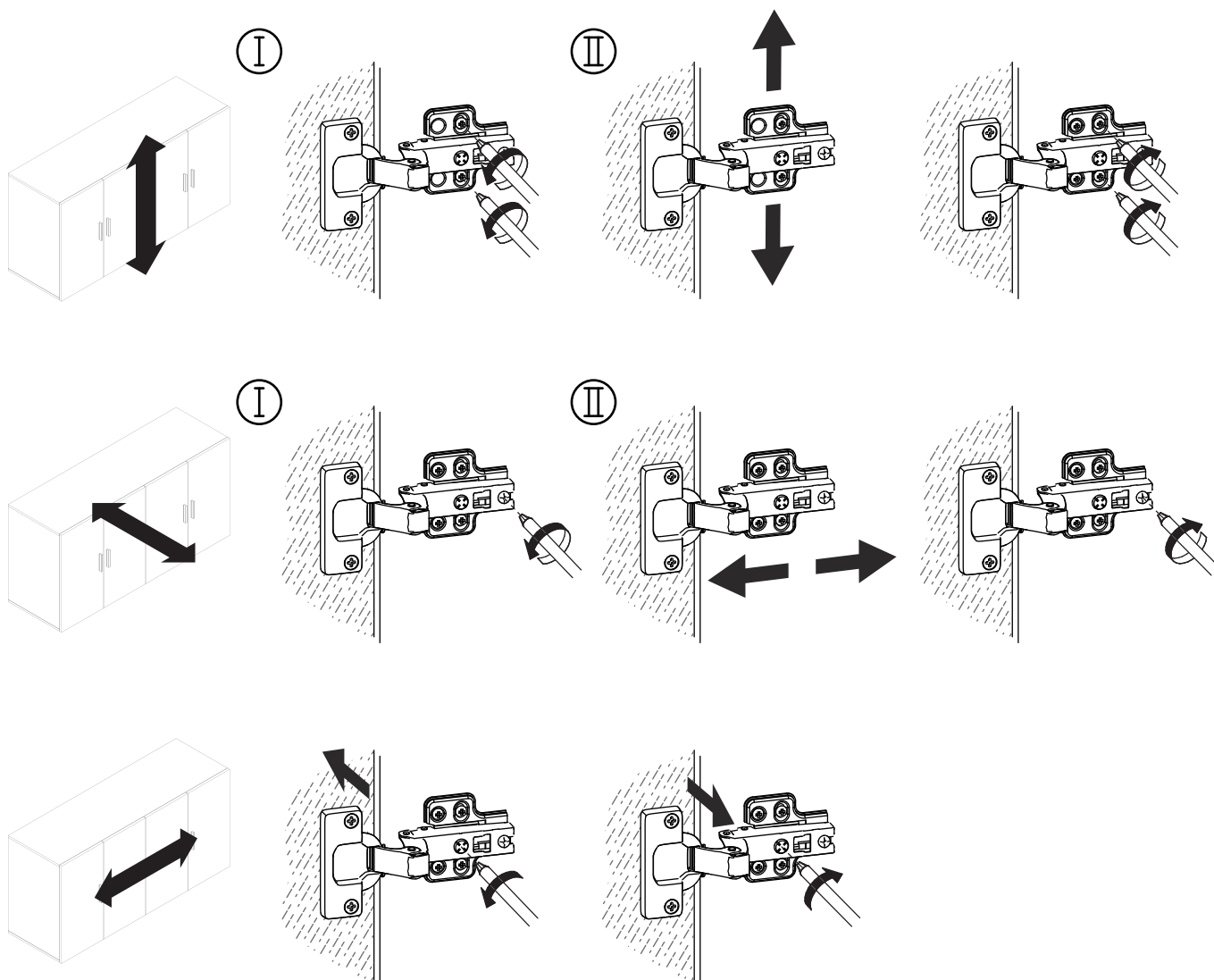
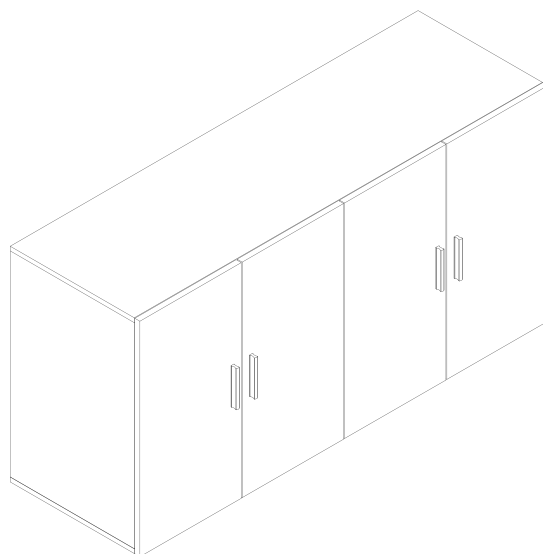
Insert layer pin(M) into board 13, 15 and 14, then place shelf board 17 on as shown.



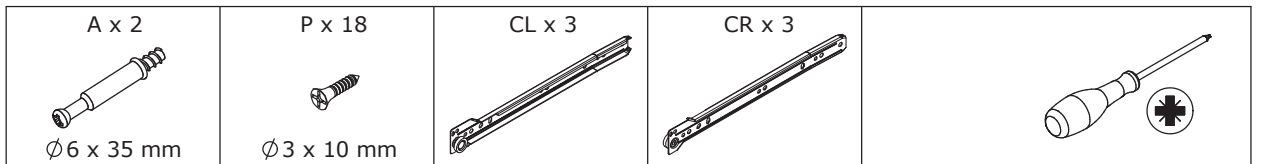


If doors are still not aligned if the hinges are properly correctly, please watch the video.

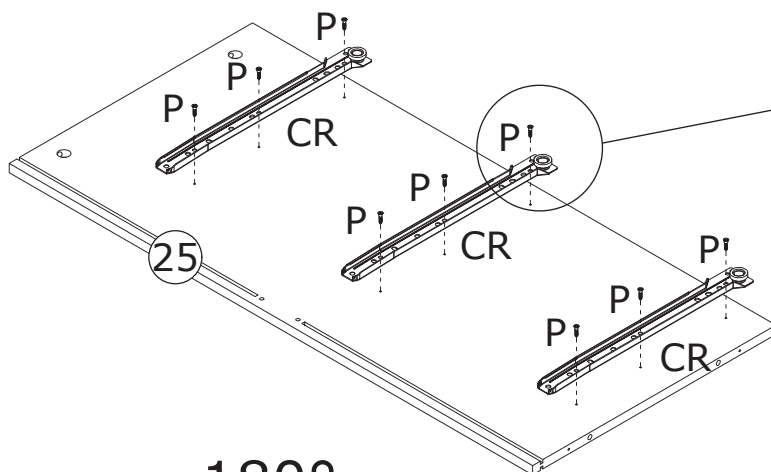
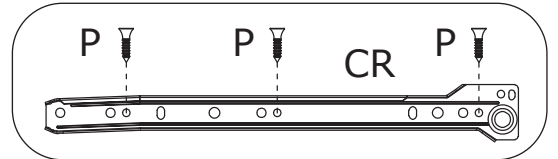
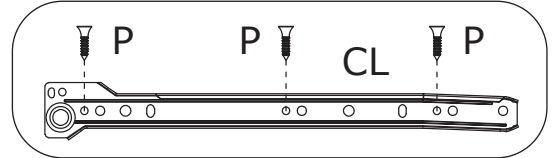
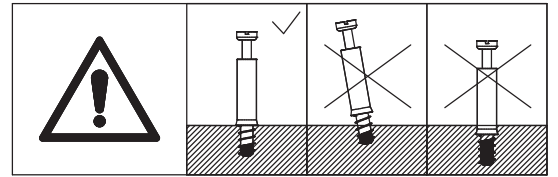
<https://youtu.be/n0Lb36SoODM>




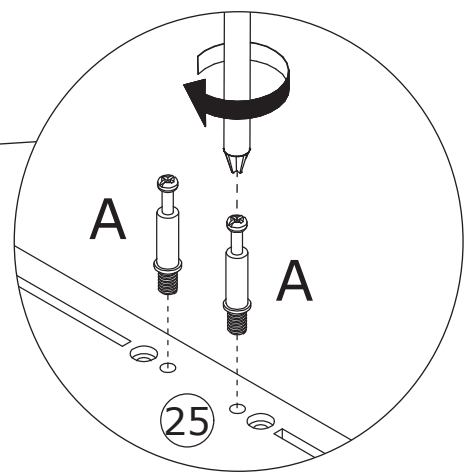
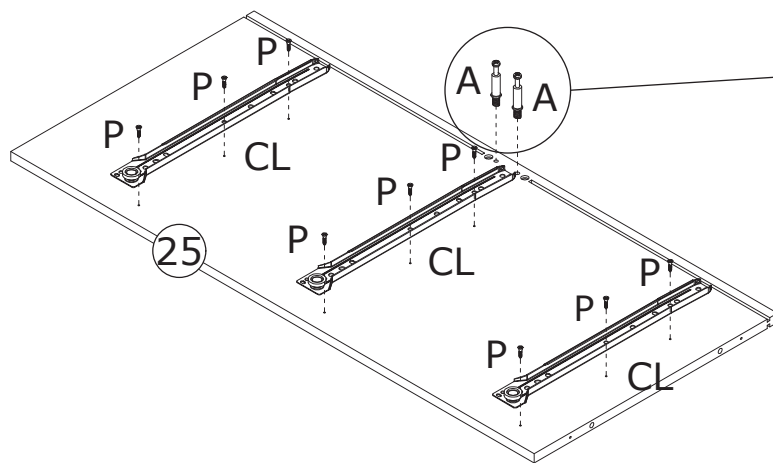
16



Fix rail(CR) to board 25 with screw(P) at first.
Flip to back, fix rail(CL) and screw eccentric rod(A) into as shown.



180°

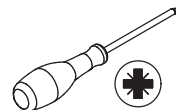



17

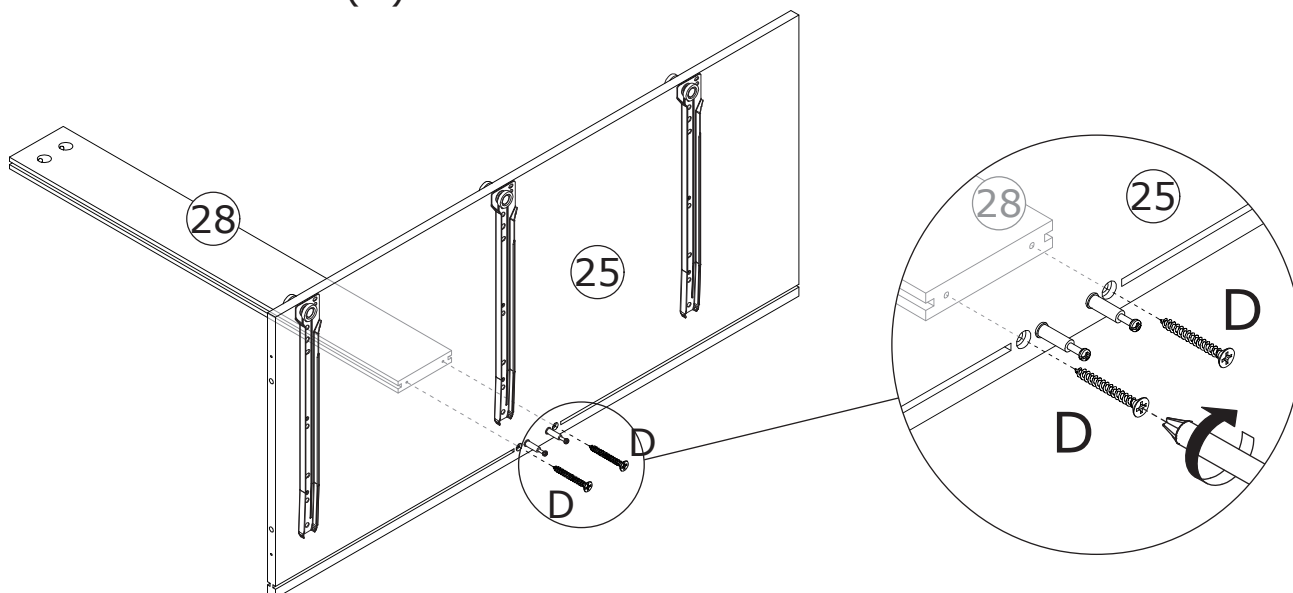
D x 2



Ø4 x 35 mm



Fix board 28 to board 25 with screw(D) as shown.

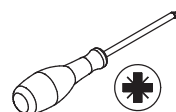


18

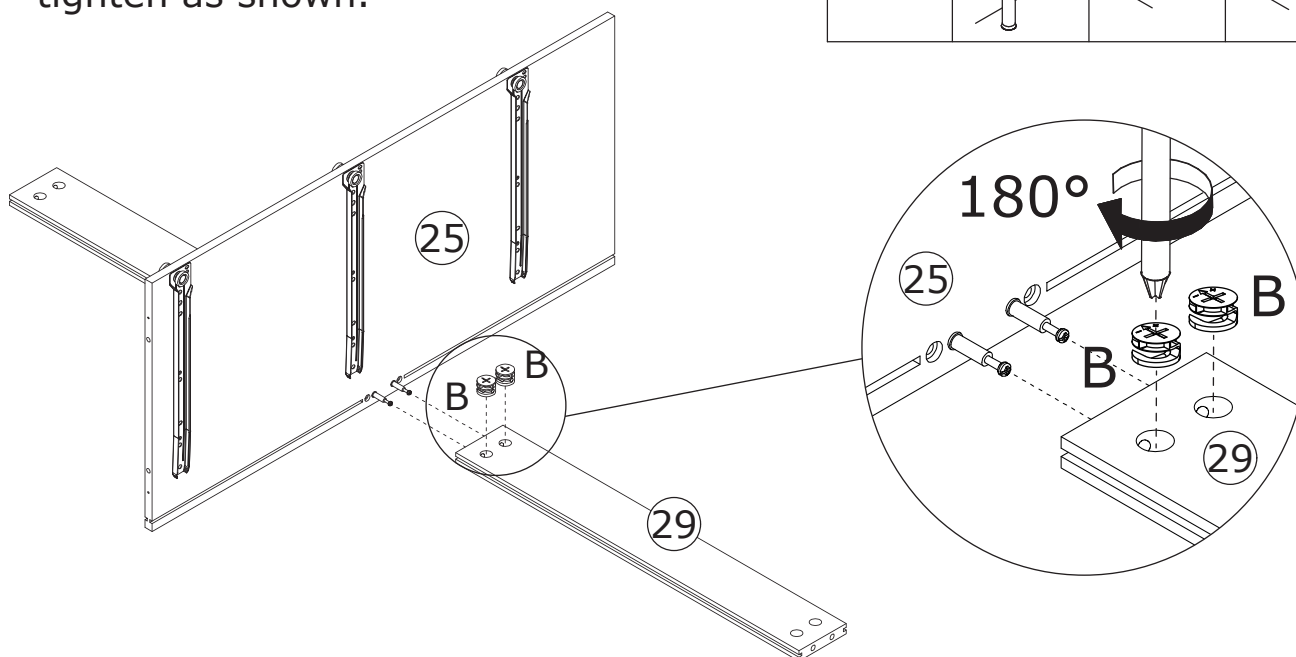
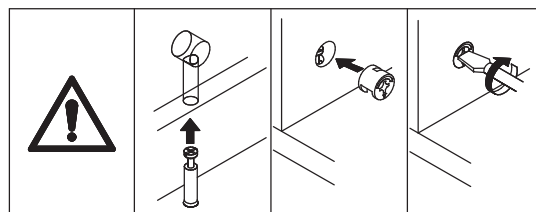
B x 2



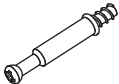
Ø15 x 10 mm

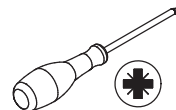


Attach board 29 to board 25, add cam lock(B) into and turn clockwise to tighten as shown.

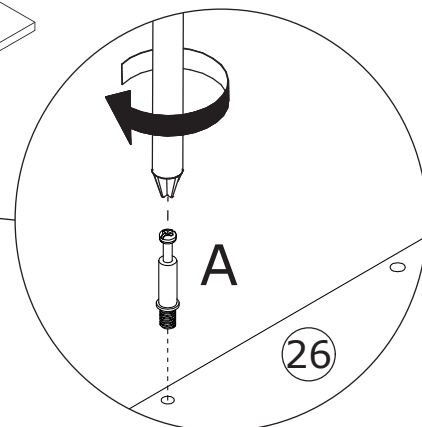
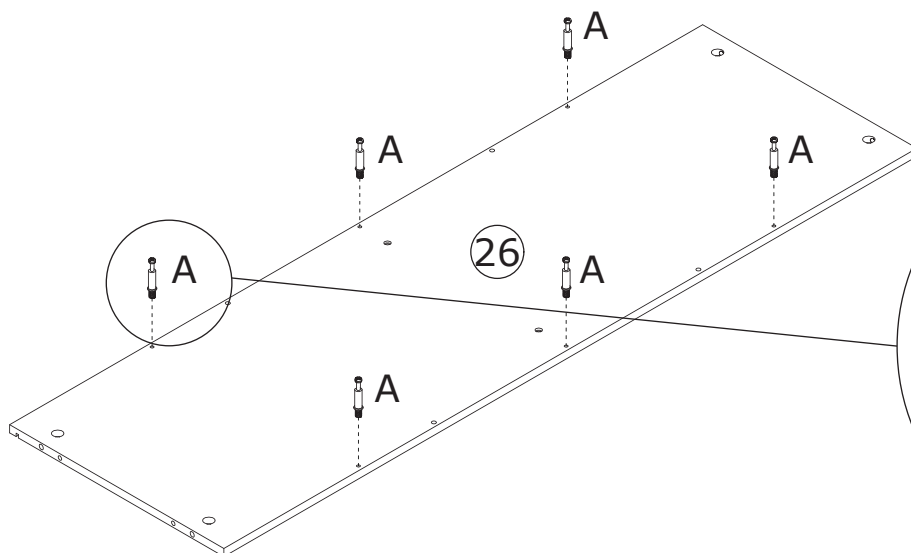
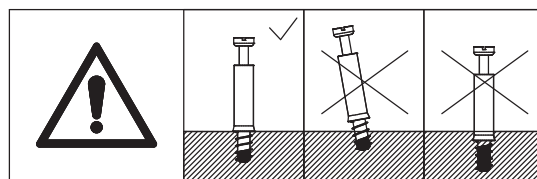


19


A x 6

 Ø6 x 35 mm




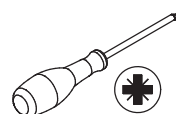
Screw eccentric rod(A)
 into board 26 at first.



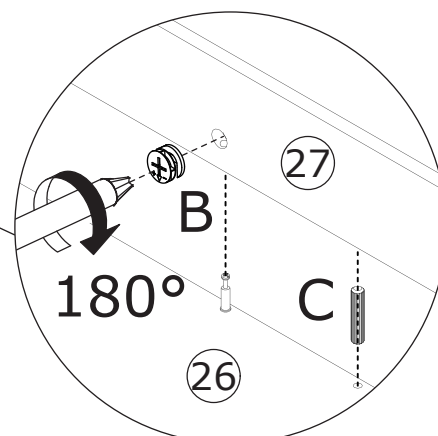
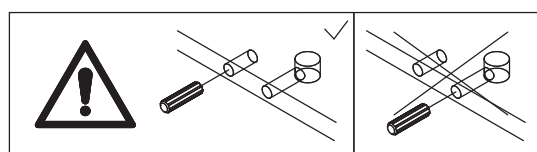
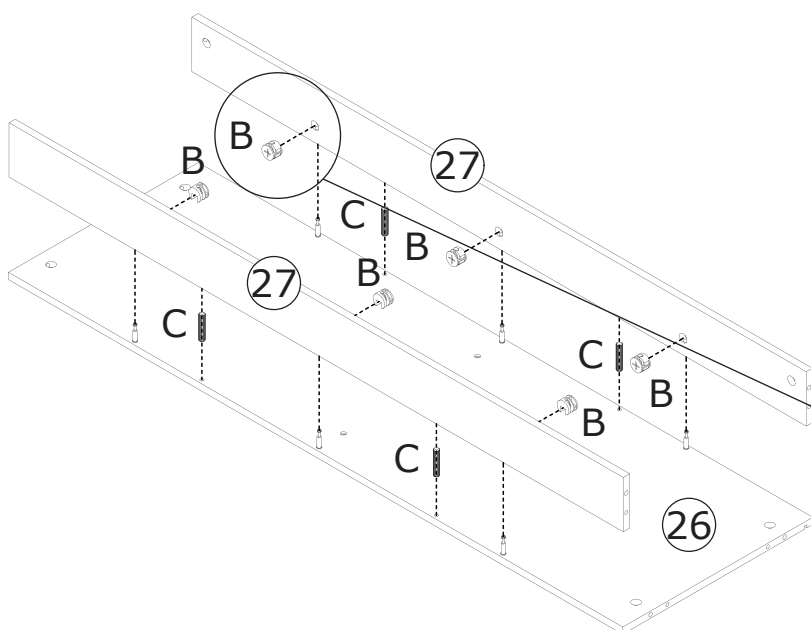
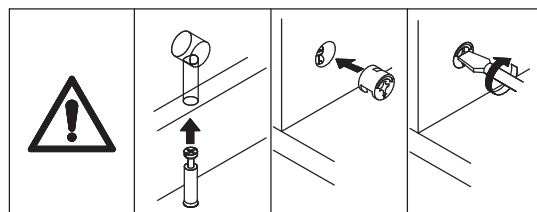
20

B x 6

 Ø15 x 10 mm

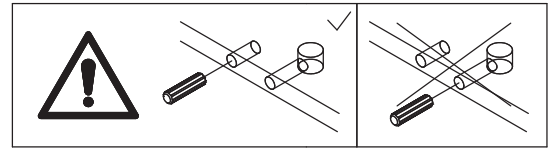
C x 4

 Ø6 x 30 mm



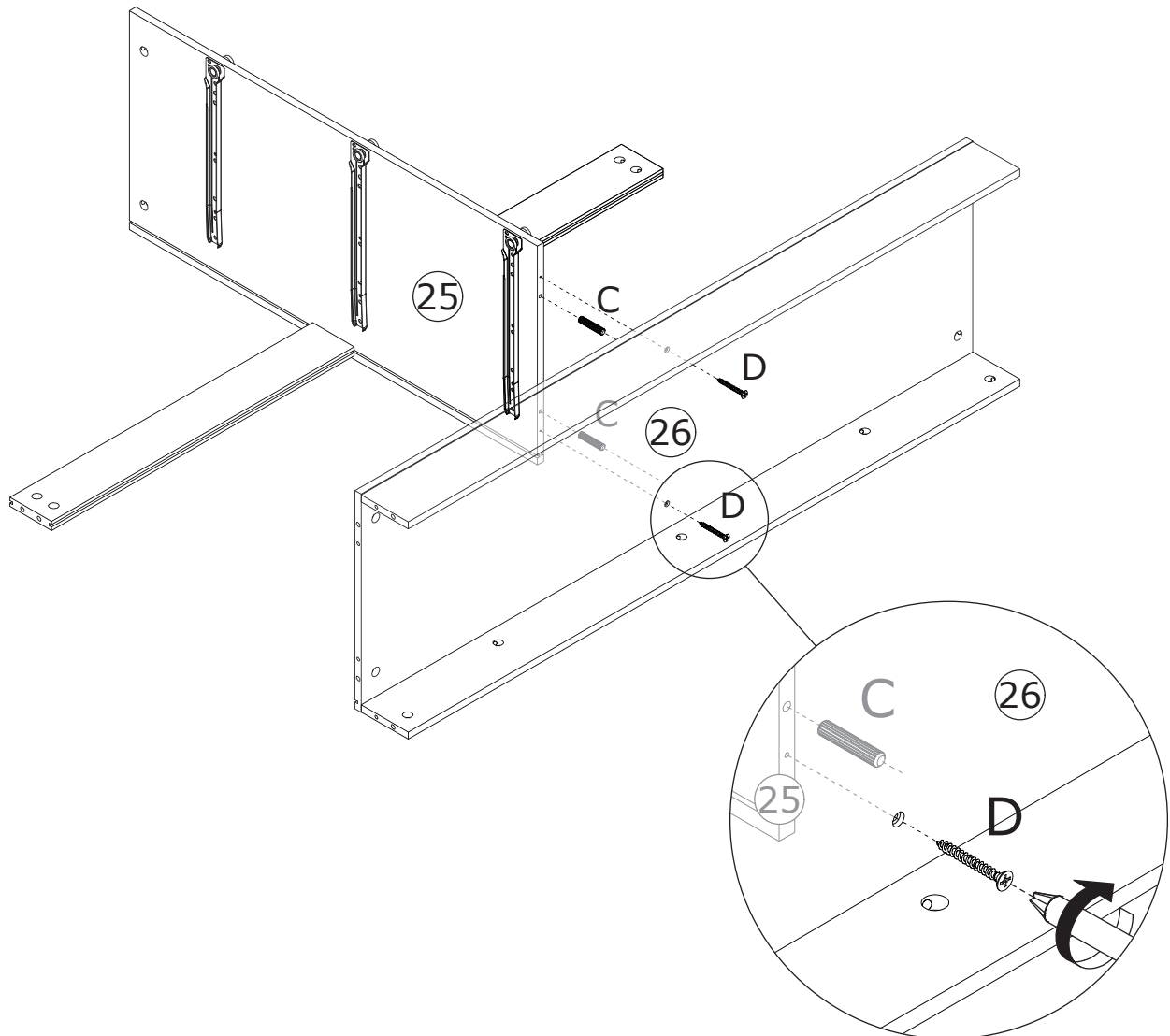
Attach board 27 to board 26 using wooden
 dowel(C), add cam lock(B) into and turn
 clockwise to tighten as shown.



21

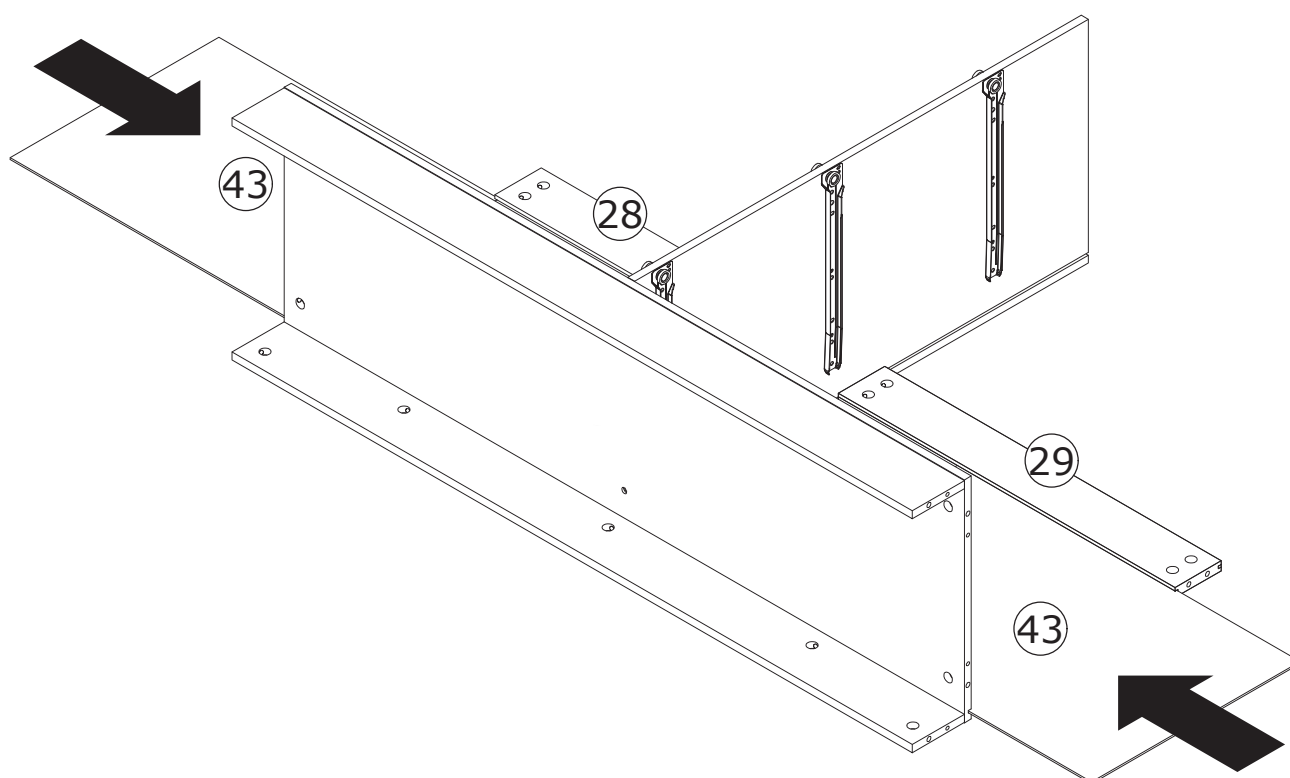


Attach board 26 to board 25 using wooden dowel(C), and fix with screw(D) as shown.

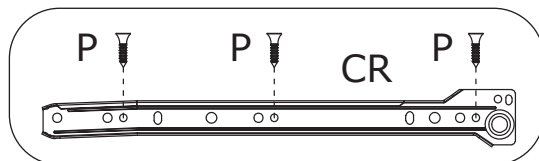
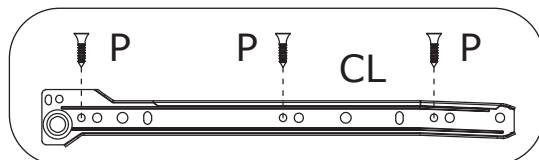
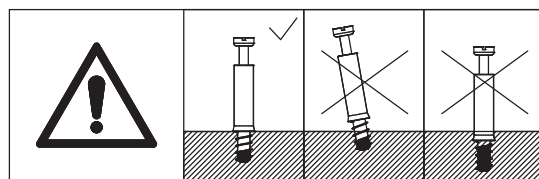
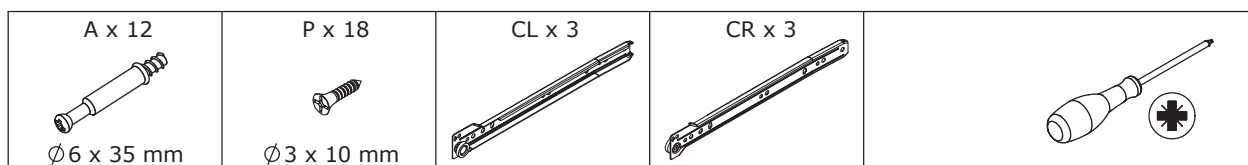


22

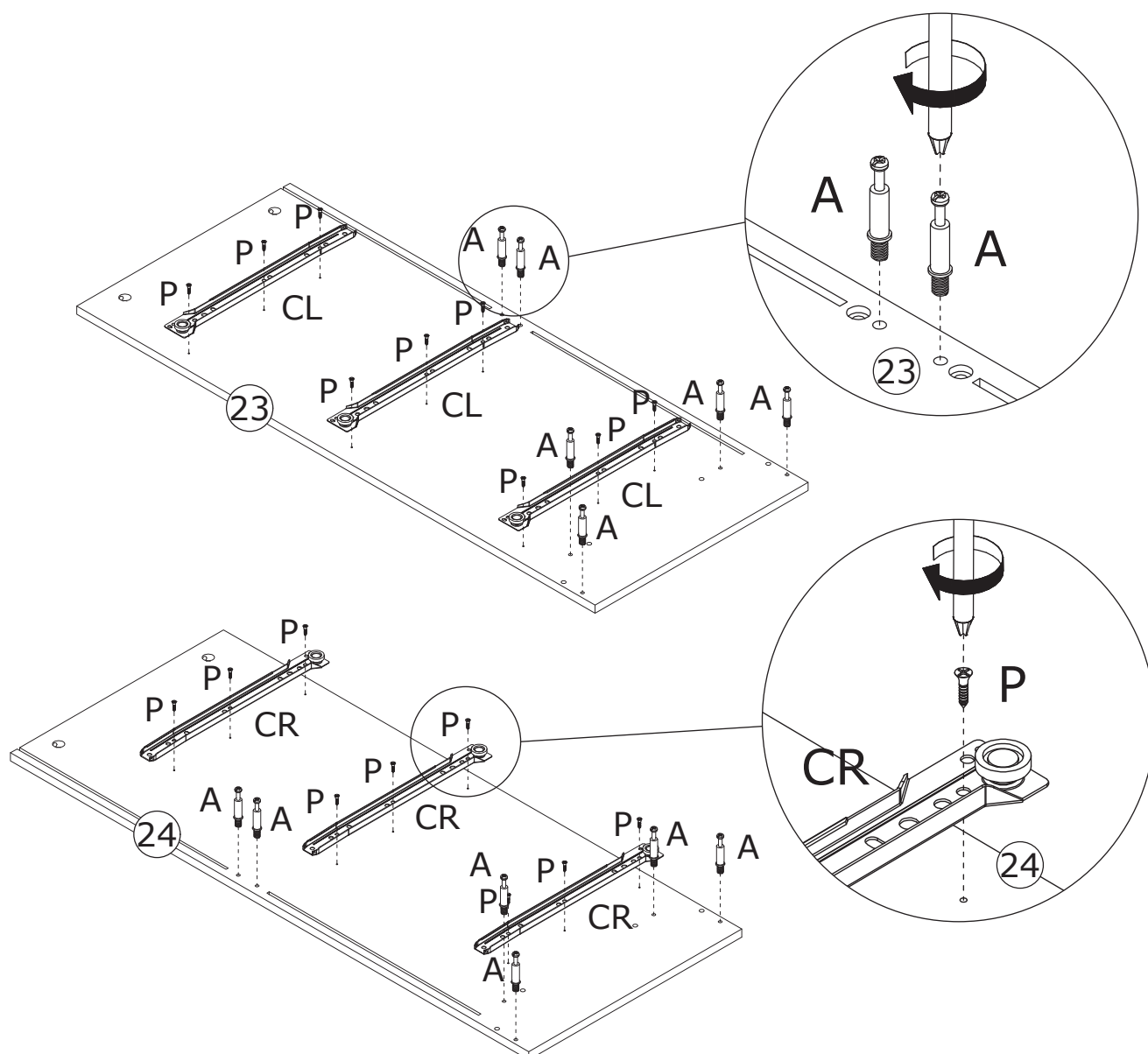
Insert back board 43
along grooves as shown.



23



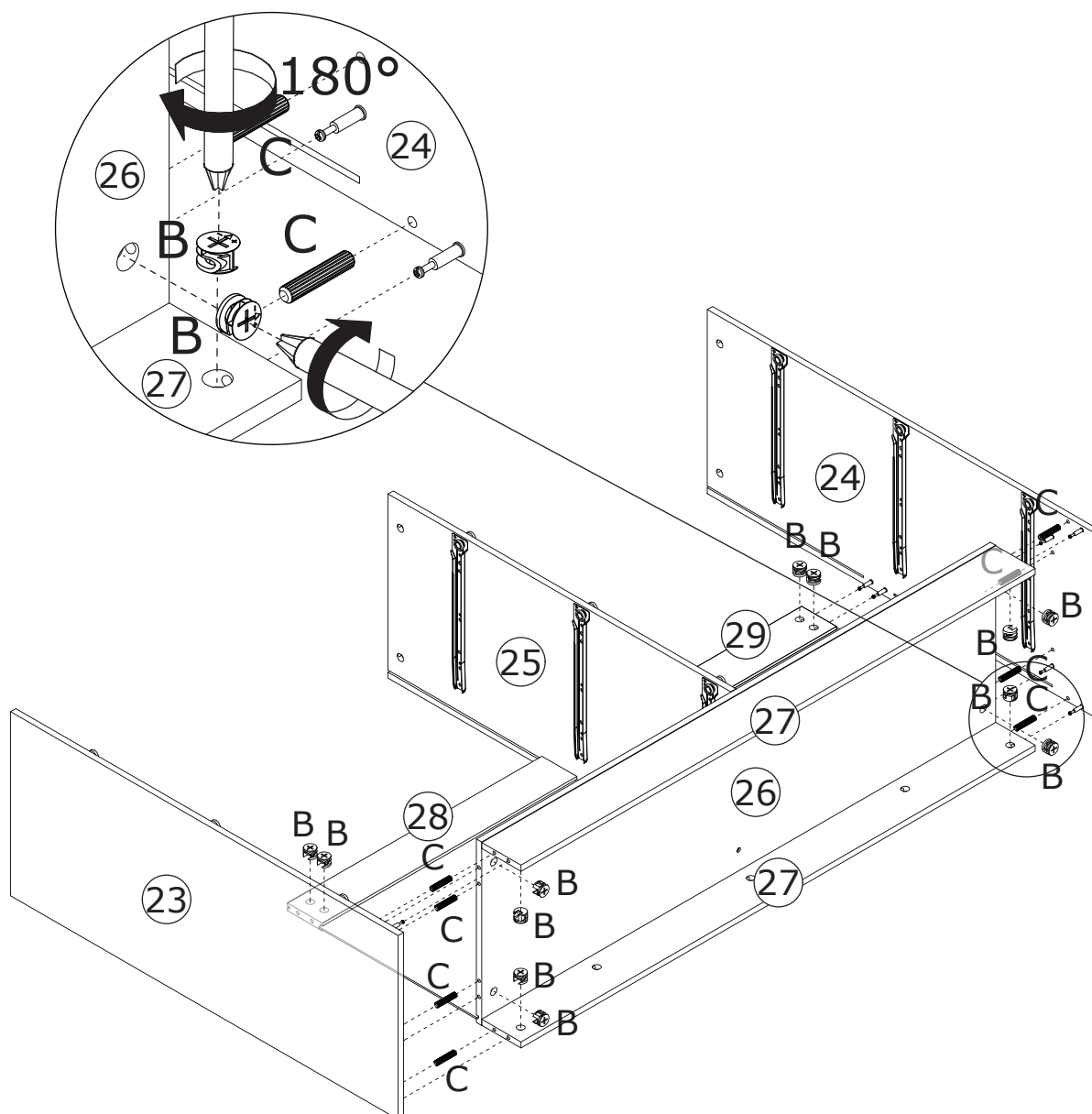
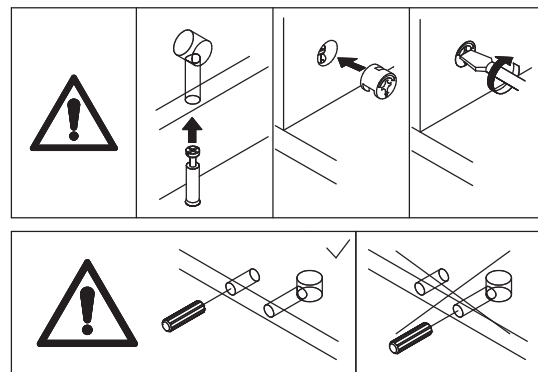
Screw eccentric rod(A) into board 23 and 24 at first.
Fix rail(CL) and (CR) to board 23 and 24 with screw(P) as shown.



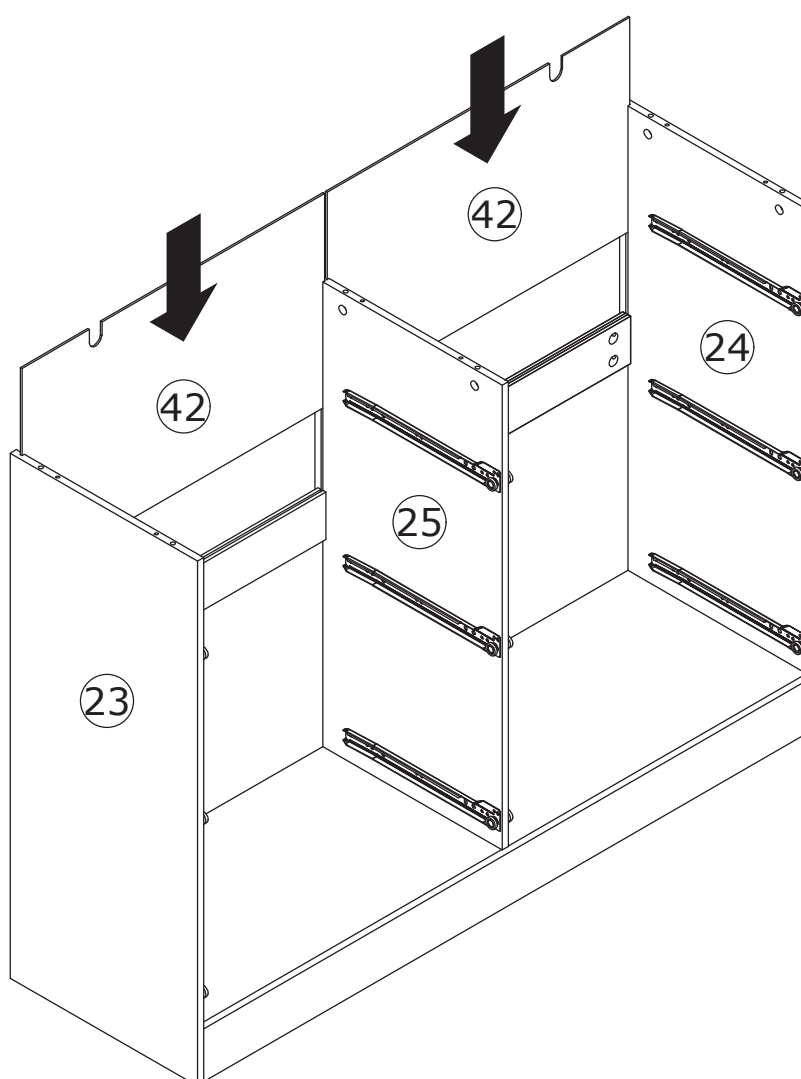
24

<p>B x 12</p>  <p>Ø15 x 10 mm</p>	<p>C x 8</p>  <p>Ø6 x 30 mm</p>	
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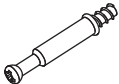

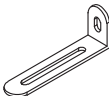
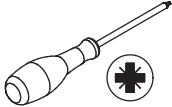
Connect board 23 and 24 to board 28, 29, 27 and 26 using wooden dowel(C), add cam lock(B) into board 18 and turn clockwise to tighten as shown.

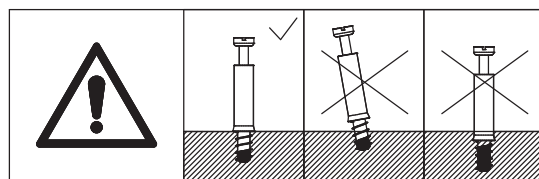


Insert back board 42 along grooves as shown.

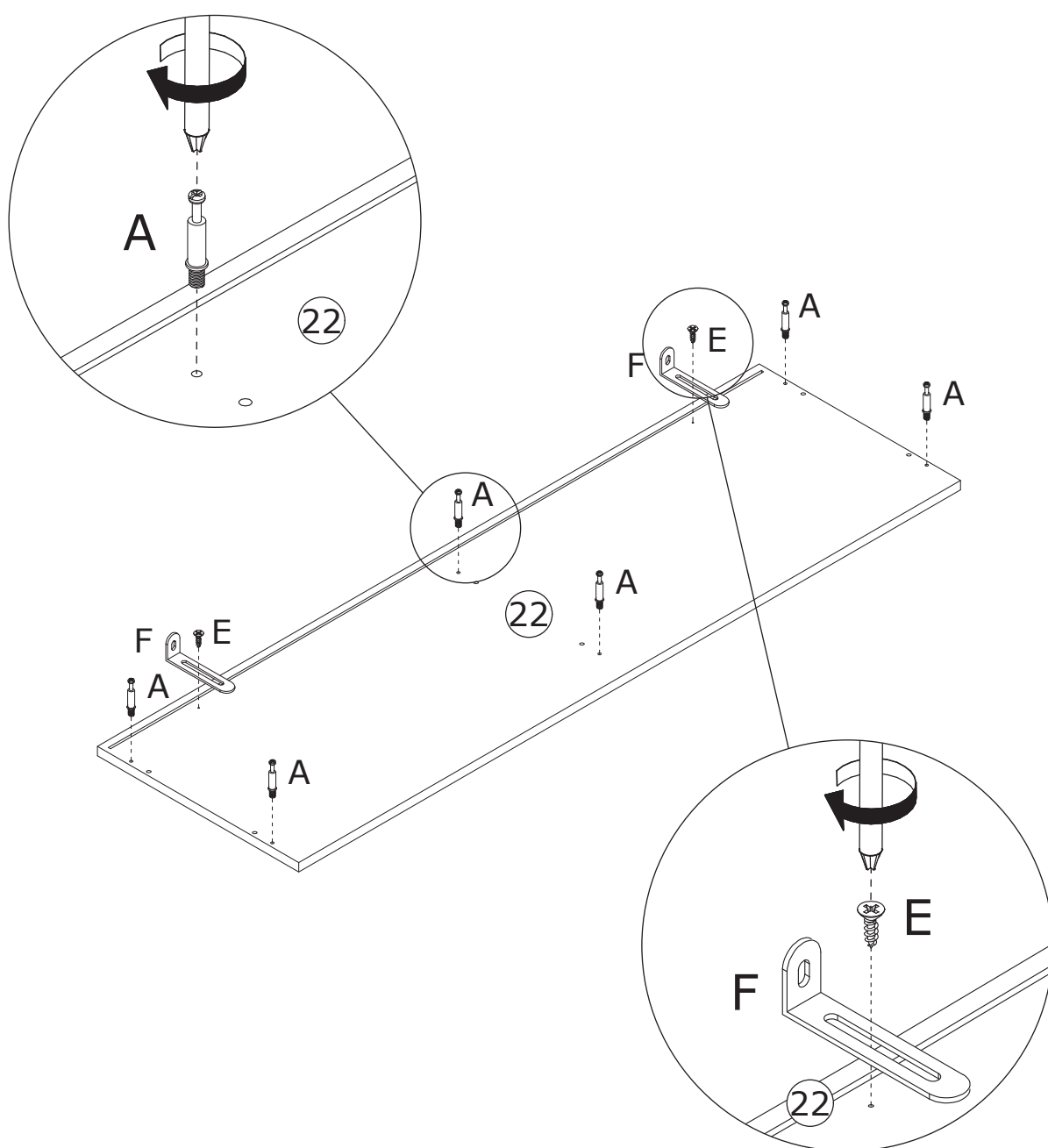


26

<p>A x 6</p>  <p>Ø6 x 35 mm</p>	<p>E x 2</p>  <p>Ø4 x 12 mm</p>	<p>F x 2</p> 	
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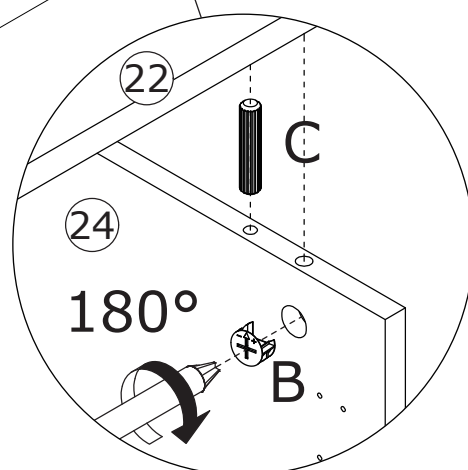
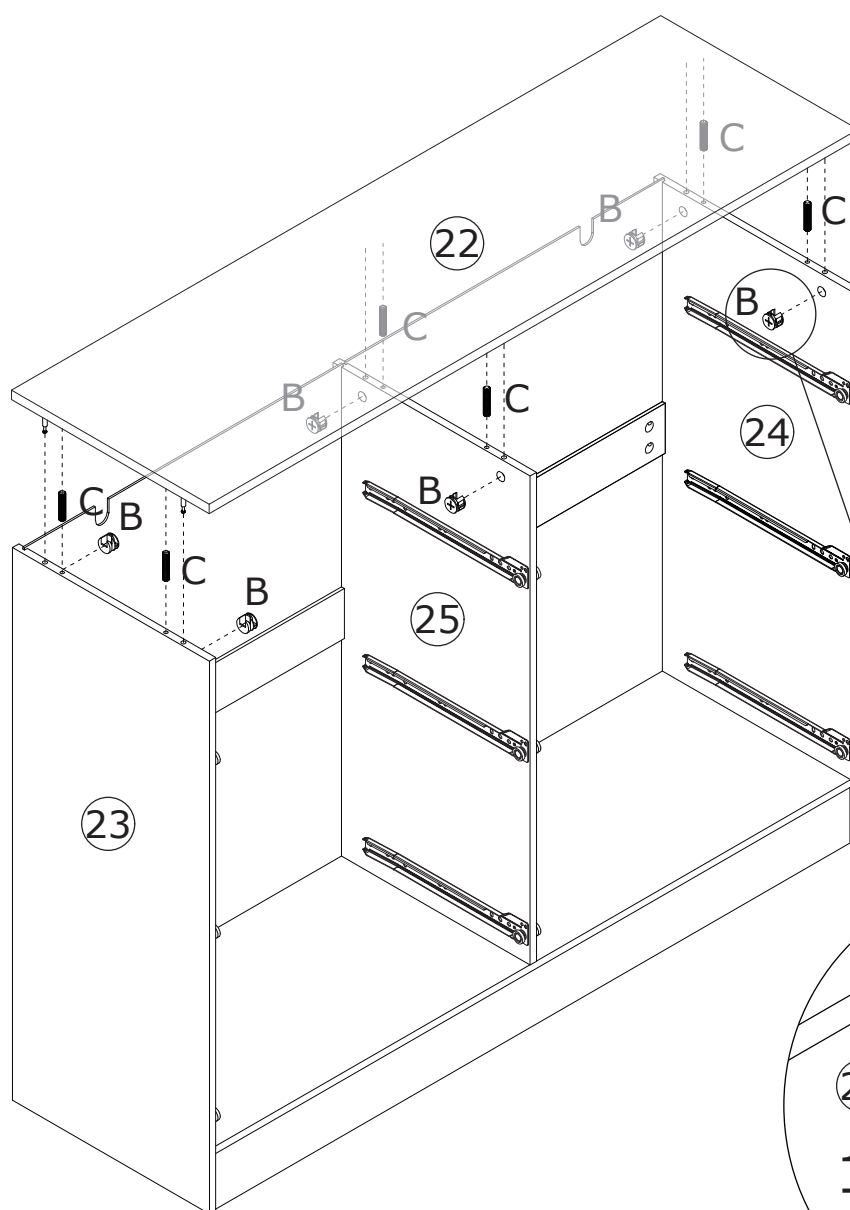
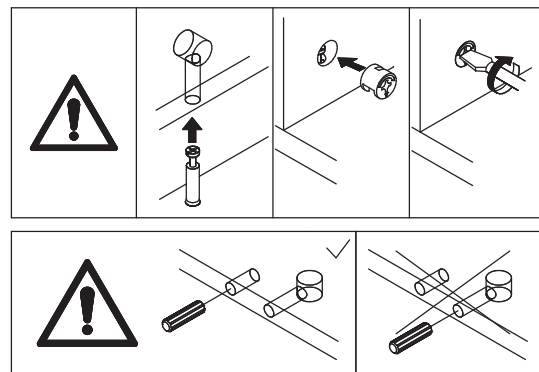
Screw eccentric rod(A) into board 22 at first.
Fix part(F) with screw(E) as shown.



27



Cover board 22 to the component using wooden dowel(C), add cam lock(B) into and turn clockwise to tighten as shown.



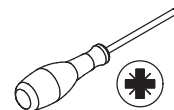
28

K x 16

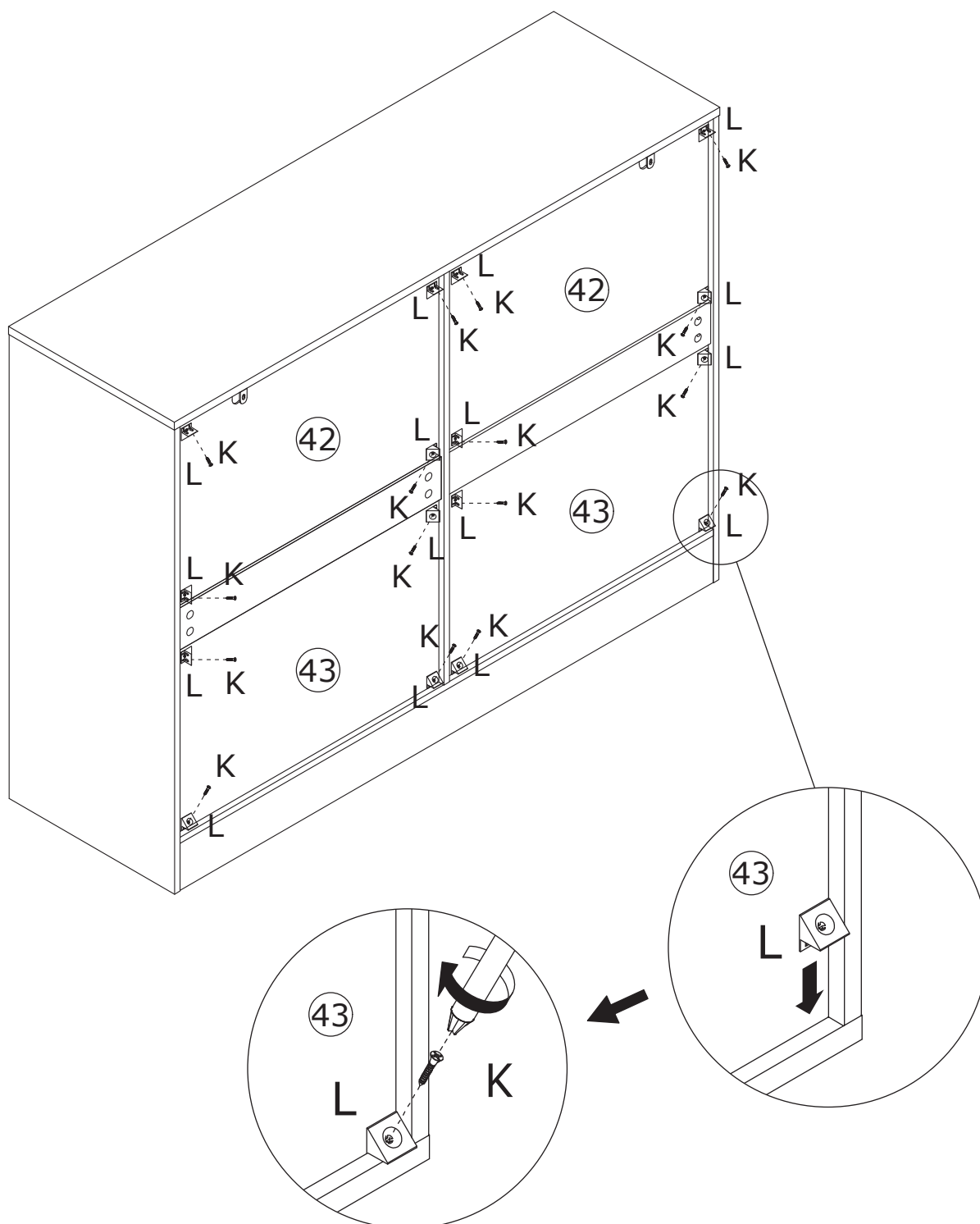


Ø3 x 14 mm

L x 16



Insert buckle((L) into back slots
and fix with screw(K) as shown.



29

D x 2

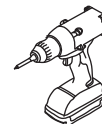
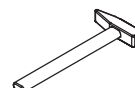
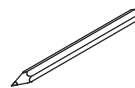


Ø4 x 35 mm

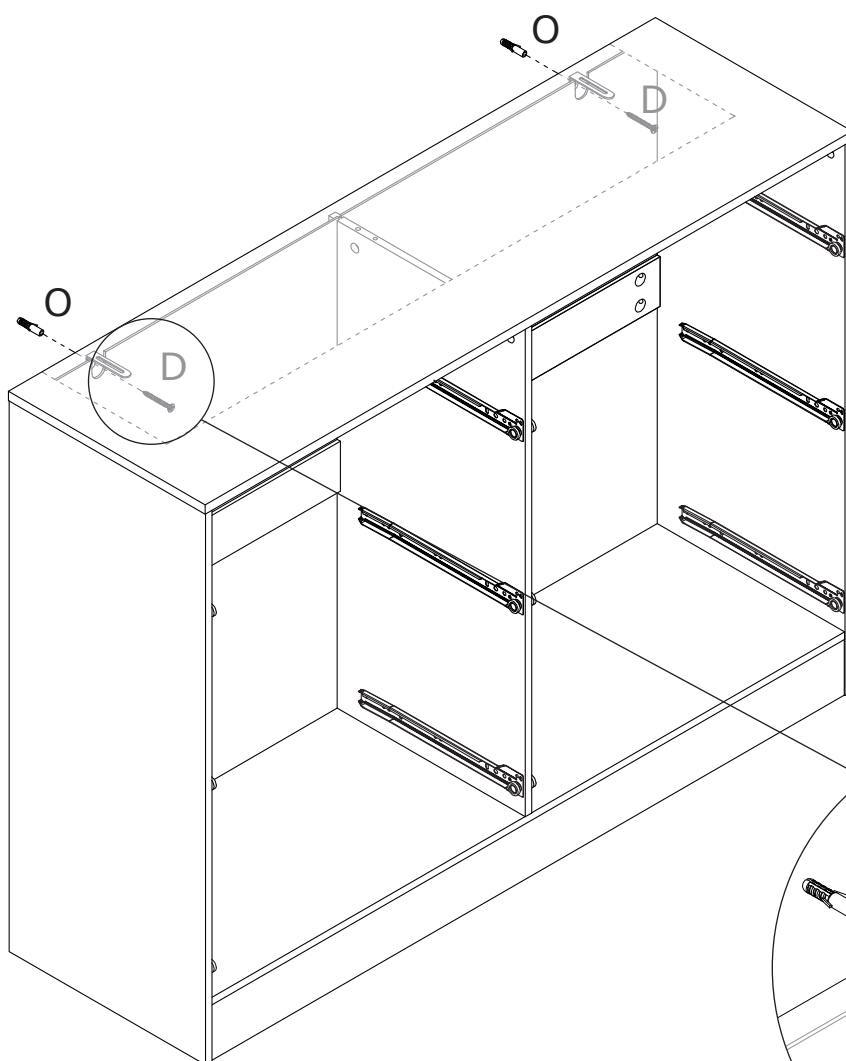
O x 2



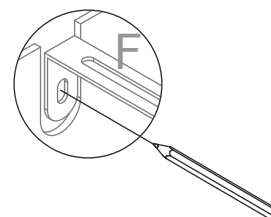
Ø6 x 30 mm



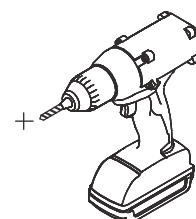
Install anti-tipping device as shown.



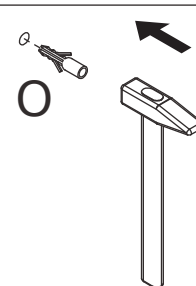
1.



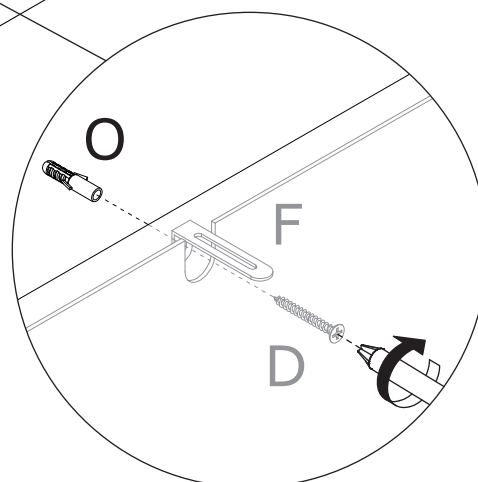
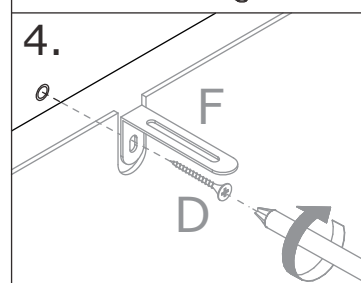
2.



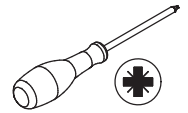
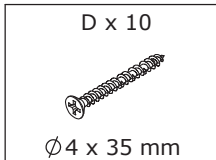
3.



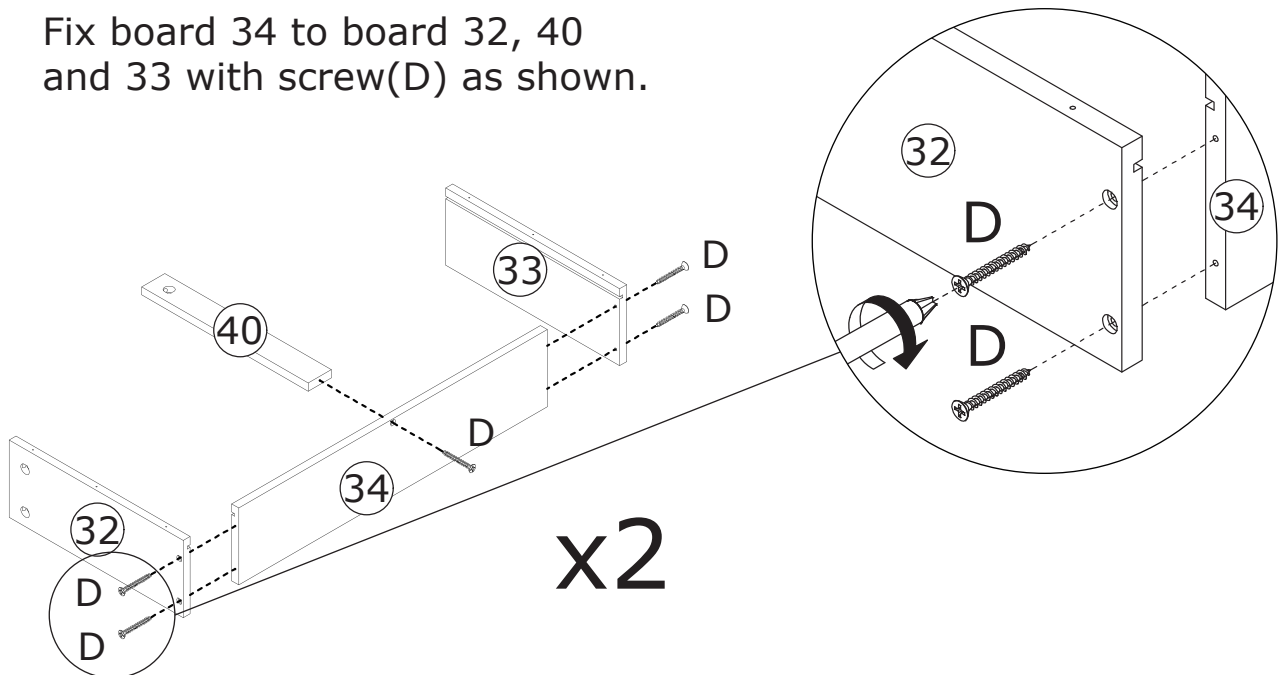
4.



30

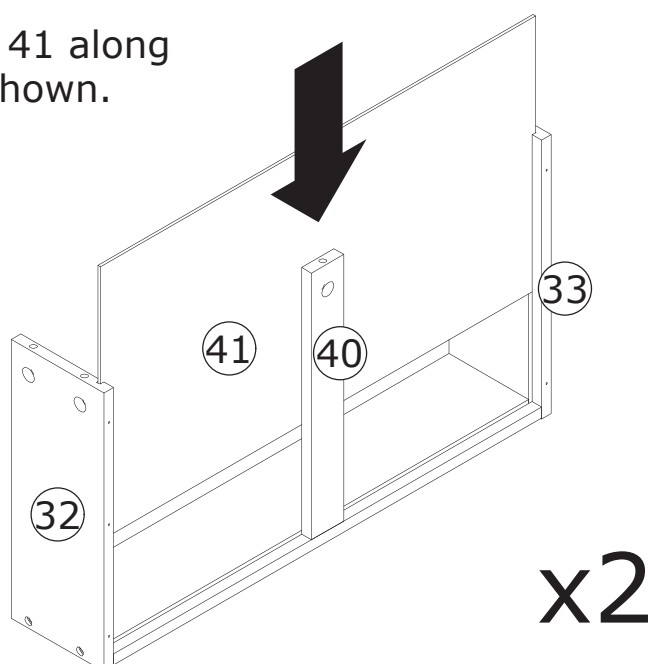


Fix board 34 to board 32, 40 and 33 with screw(D) as shown.

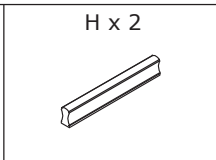
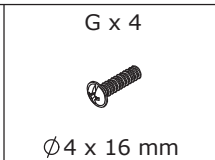
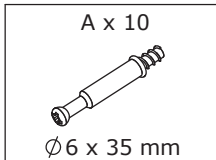


31

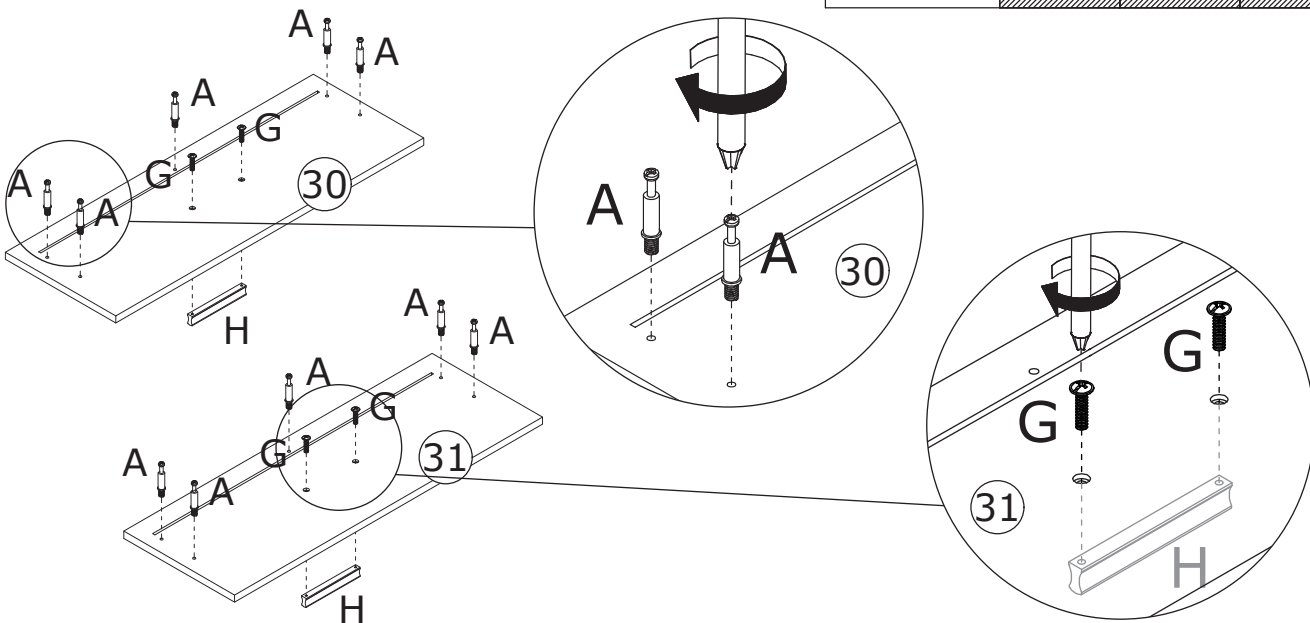
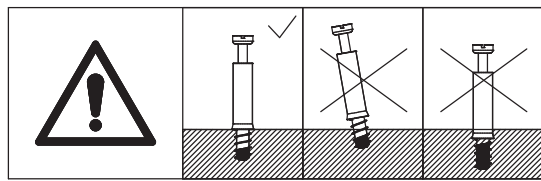
Insert board 41 along grooves as shown.



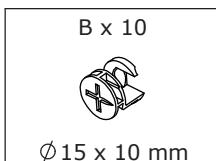
32



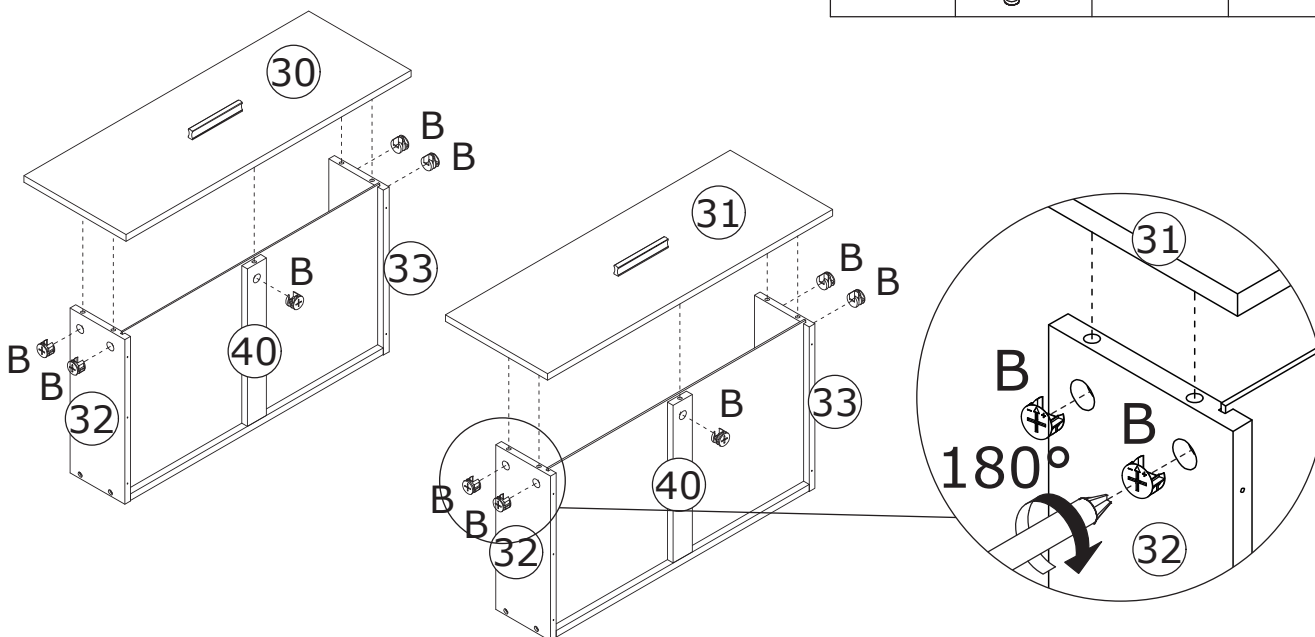
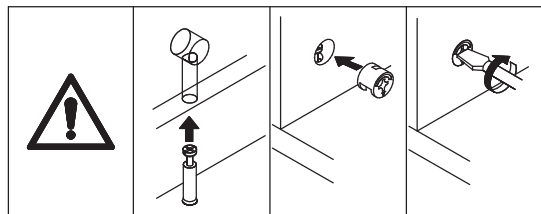
Screw eccentric rod(A) into board 30 and 31 at first.
Fix handle(H) with screw(G).



33



Attach board 30 and 31 to board 32, 40 and 33 respectively, add cam lock(B) and turn clockwise to tighten as shown.

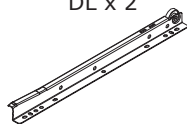


34

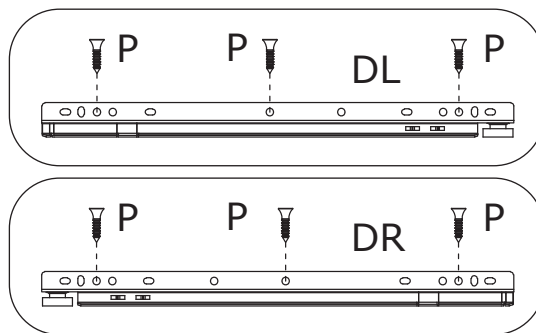
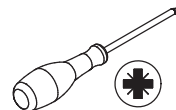
P x 12



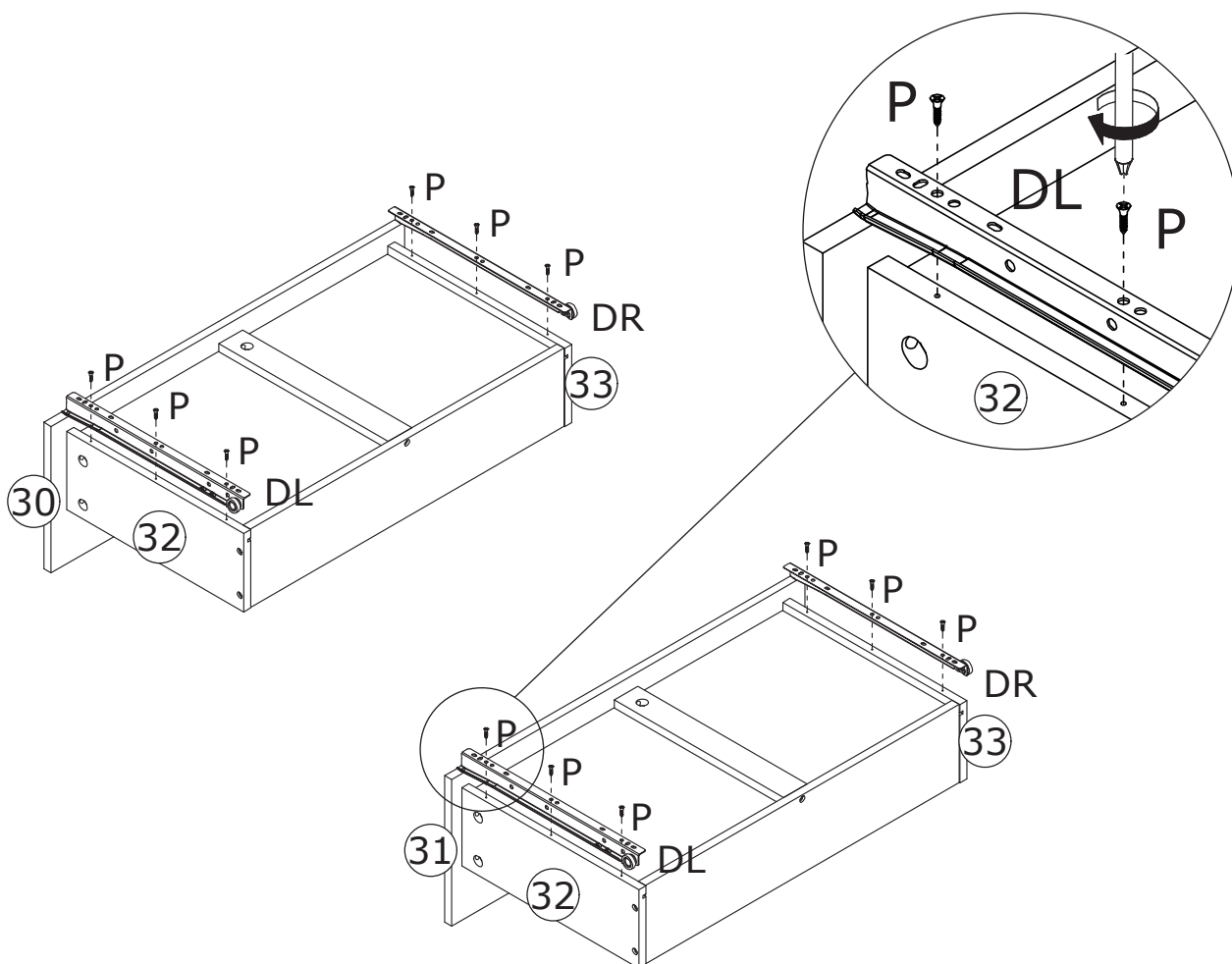
DL x 2



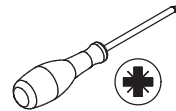
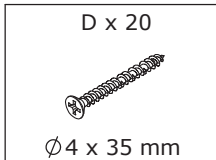
DR x 2



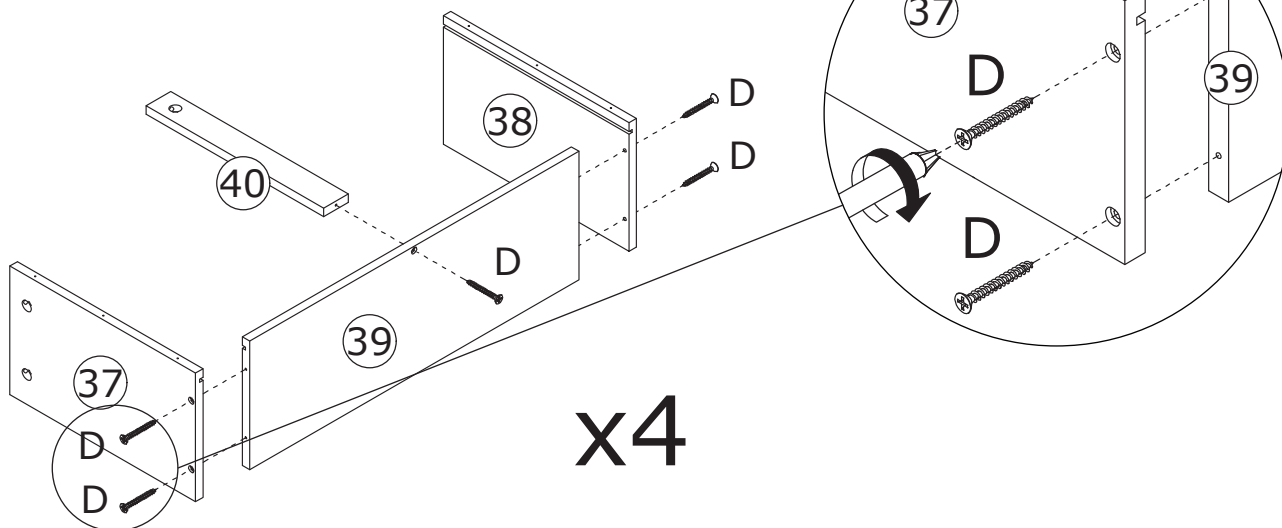
Fix track(DL) and (DR) to board 32 and 33 with screw(P) as shown.



35

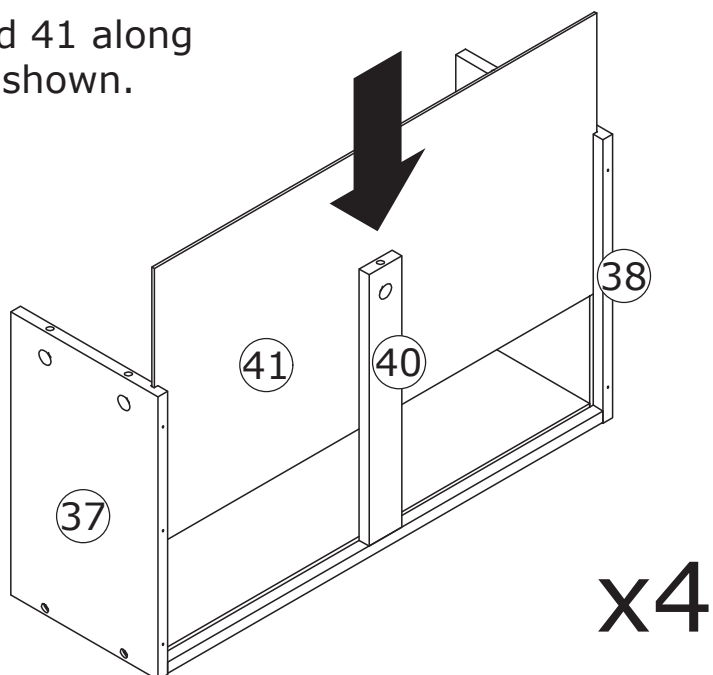


Fix board 39 to board 37, 40 and 38 with screw(D) as shown.

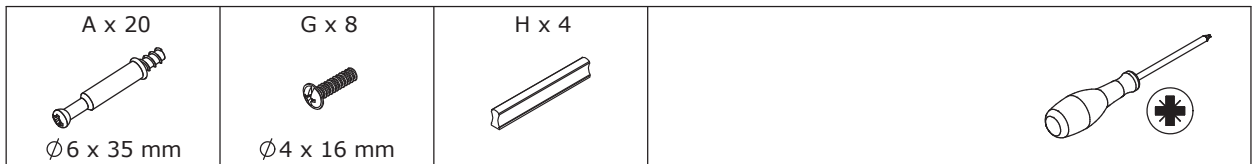


36

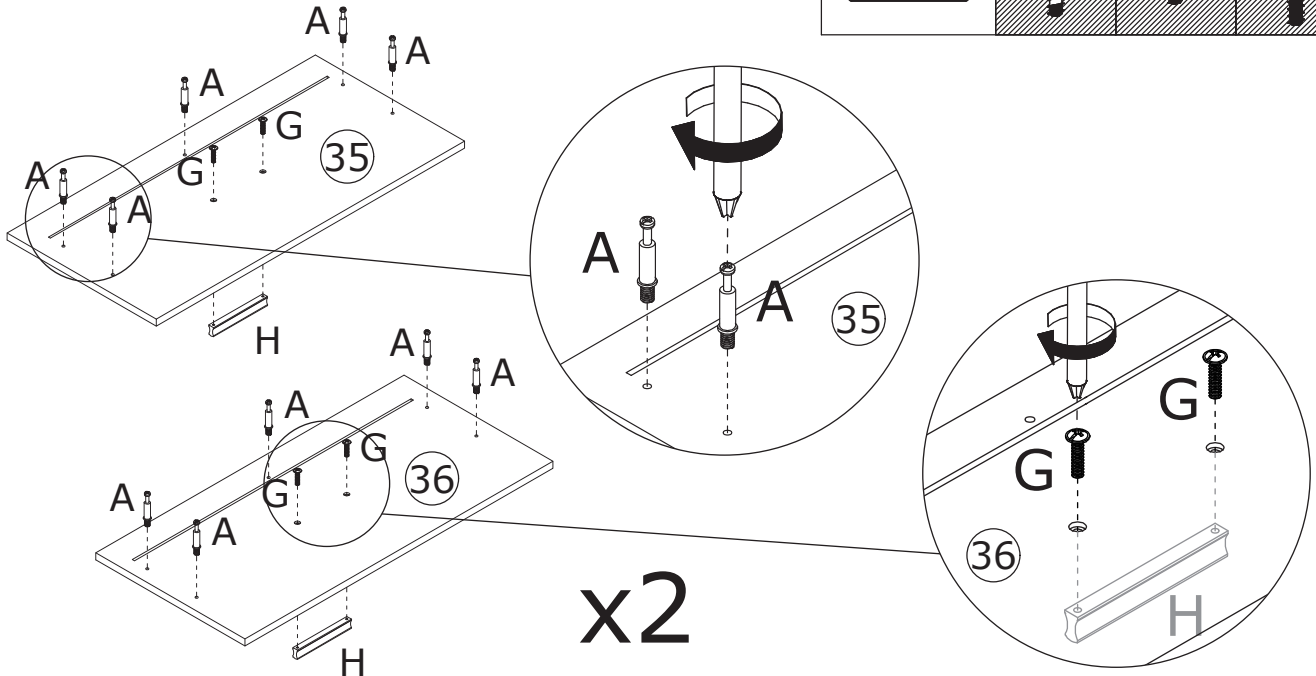
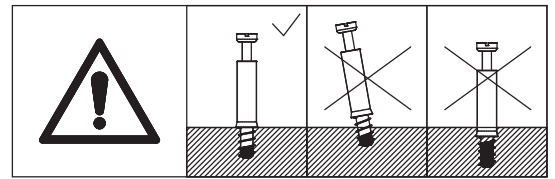
Insert board 41 along grooves as shown.



37



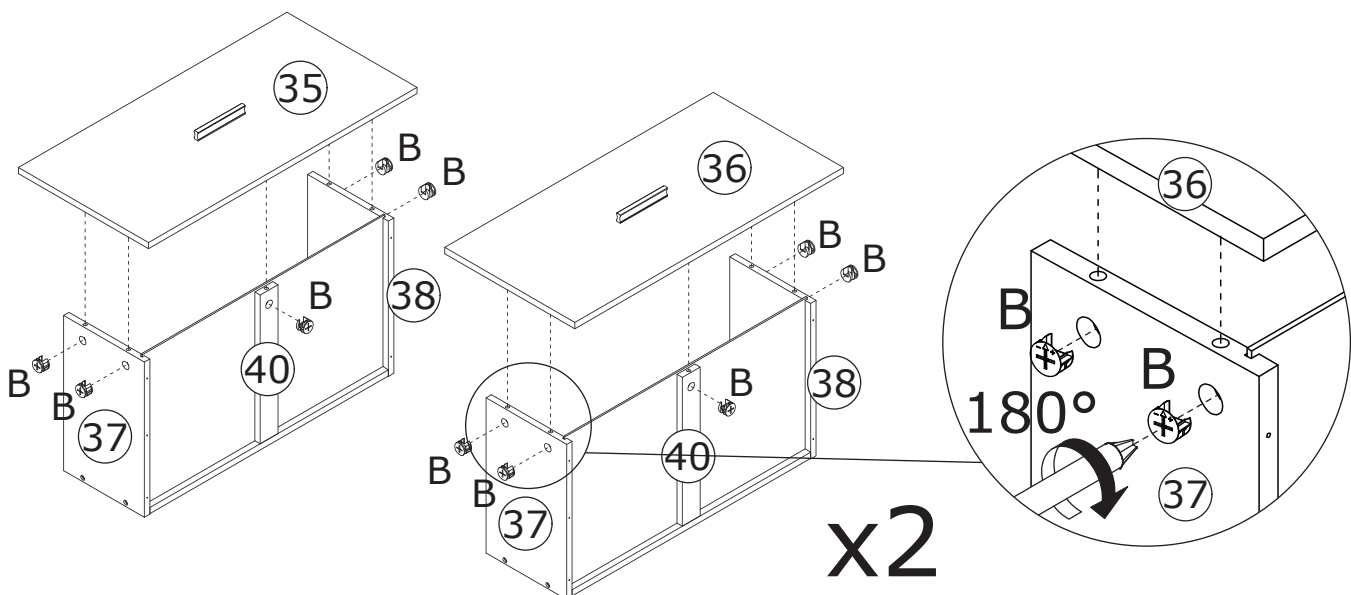
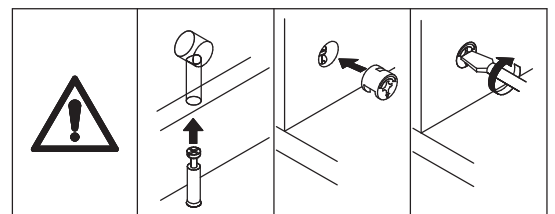
Screw eccentric rod(A) into board 35 and 36 at first.
Fix handle(H) with screw(G).



38



Attach board 35 and 36 to board 37, 40 and 38 respectively, add cam lock(B) and turn clockwise to tighten as shown.

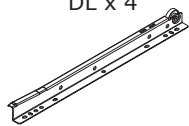


39

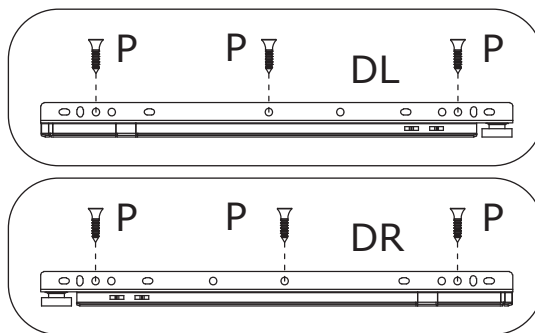
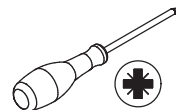
P x 24



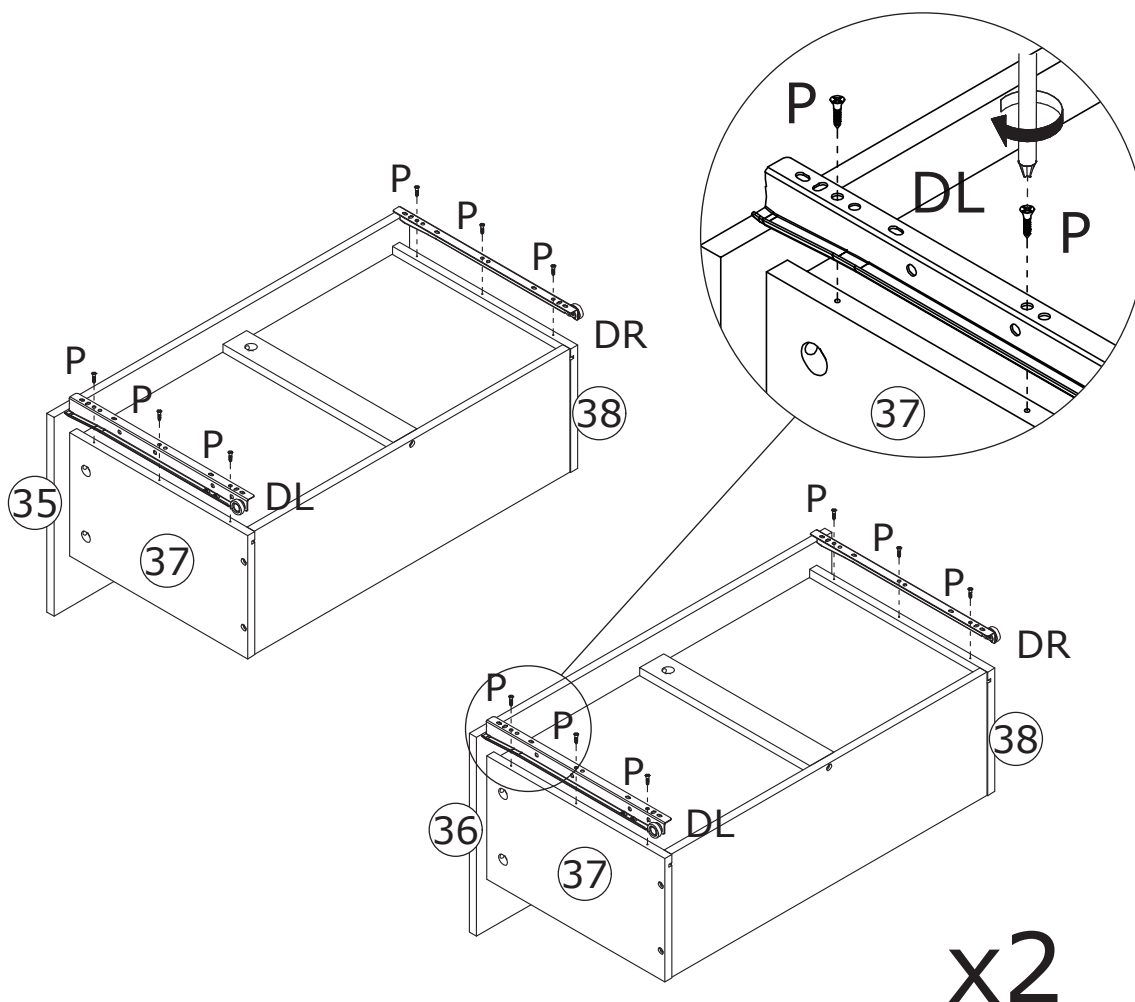
DL x 4



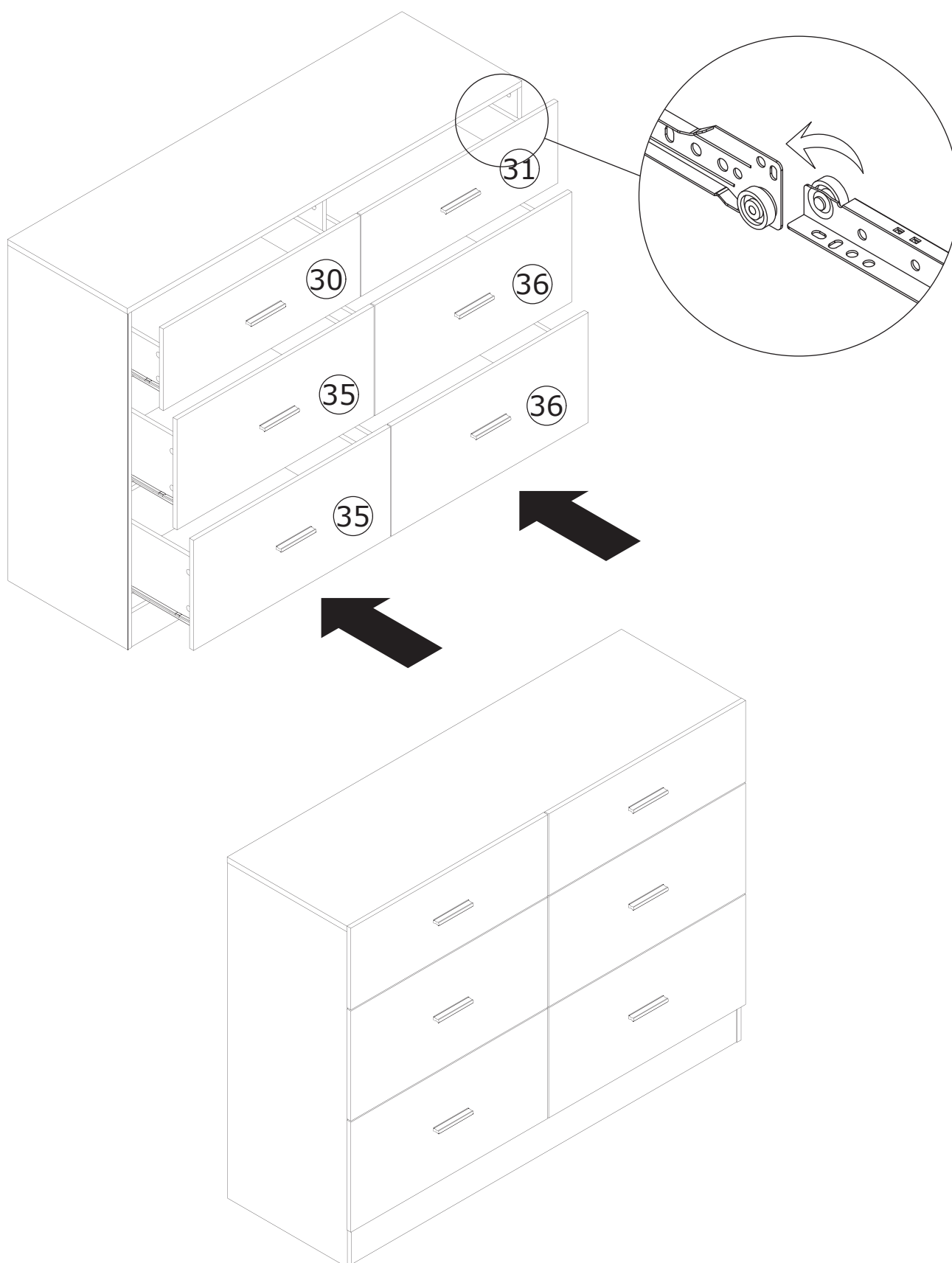
DR x 4



Fix track(DL) and (DR) to board 37 and 38 with screw(P) as shown.



40



WARRANTY

WARRANTY CLAIMS

- There is a 30-day warranty for broken furniture or any other problems that do not work properly. The warranty will start from the date of purchase which must be verified by proof of purchase.
- Before making a claim, we may be able to answer your query, simply call us. Please leave your purchase order number, along with some details of the problem, if you want a replacement part. We will arrange within 48 hours. If there is out of stock, we will reply with a shipping date.
- The product must be used in accordance with the instructions provided. For health reasons.
- For other reasons, if the furniture needs to be returned, it must be cleaned and dried and operated within 30 days of receipt.

Type of Warranty Claim

- Failure to follow the furniture instructions will invalidate the warranty. Attention please.
- Does not include damage during installation, but includes damage during transportation.

Scope of responsibility

- Shall not bear any responsibility for misuse or user damage and / or loss of parts during the installation of furniture.
- After using, the damage and scratches of the furniture are not covered by the warranty.

The Warranty Relates to All Bought in The Us and Covers The Following Areas

- Sheet parts: 1 month from the date of purchase.
- Electrical parts: 1 month from the date of purchase.

RETURNS

CHANGED YOUR MIND AND NEED TO RETURN YOUR ITEM?

PLEASE FOLLOW THE BELOW INSTRUCTIONS:

- If you have purchased and have simply changed your mind, follow the retailer's instructions for returns.

DEFECTIVE ITEMS

- If your item is defective in any way, i.e. it doesn't work but you can't identify why, in the first instance, please call us.

DAMAGED ITEMS

- If you receive an order with obvious shipping damage from the retailer, then we suggest the delivery is refused. If the delivery has been accepted and then shipping damage is found, please follow the specific instructions advised by the retailer.
In all circumstances please save all packaging material and paperwork for the order. Please be aware that if you dispose of packaging material or attempt to return the merchandise without contacting the fulfiller, you jeopardise your chances of making a claim, and you may not receive a credit for the return.

AFTER-SALES CONTACT



feedbackstation@163.com



(303)800-6387