

PHILIPS

Home Access

Palm recognition lock

5000 series

Palm recognition

Unprecedented ease of unlocking

DDL250X-14HWC

With this Philips smart lock, the world's first residential deadbolt with patented palm recognition, enjoy the most convenient unlocking experience. Or unlock with a key, PIN code, or the Philips Home Access app to make returning home stress-free.



Satin nickel

Matte black



Wi-Fi



Palm vein
recognition



App



PIN code



Key



Doorbell
chime

Palm recognition

Unlock with your palm ID conveniently and securely



Multiple ways to unlock

Multiple ways to unlock your door with ease



Grab and go

Simplify your exiting procedure



Built-in Wi-Fi

Built-in Wi-Fi enables you to control your lock remotely



Create PIN codes remotely

Create PIN codes remotely with schedules to suit your needs



Smart home ready

Smart home gets ready for your effortless voice control



Simple sharing

Simply share access anytime, anywhere



Easy installation

Easy installation with just a screwdriver



Specifications

Overview		Modes		Key Features	
Material	Aluminum alloy	Operation mode	Manual mode	Safety	AES128
Color	Satin nickel / Matte black		Auto mode		Local storage
Bolt type	Dead bolt	Security mode	Privacy mode		Door position sensor
Keyway	SC1	Power		Alarms	Low battery alarm
Connectivity	Built-in Wi-Fi	Power supply	4 CR123A batteries		Wrong entry limit alarm
Unlock Methods		Emergency powering	Not supported		Jam alarm
Unlocking from outside	Palm ID	Operating Environment		Remote control	Remotely unlock
	Home Access app	Temperature	From -35 °C to 66 °C		Manage user account
	PIN code	Humidity	0-95%		Create schedule PIN codes
	Key	Installation Requirements			Simple sharing
Unlocking from inside	Thumb turn	Door thickness	1-3/8 to 2 inch (35-50mm)		Lock activity record
	Home Access app	Opening direction	Left inside / Left outside	Language	English / French / Spanish
	Grab and go		Right inside / Right outside	Voice navigation	Real person voice navigation
	Voice assistant	Cross bore hole	1-1/2 or 2-1/8 inch (38/54mm)	Work with voice assistant	Amazon Alexa
Max Credentials Capacity		Backset	2-3/8 or 2-3/4 inch (60mm/70mm)		Google Assistant
Palm ID	50			Accessory	Doorbell chime (included)
Master PIN code	1				
User PIN code	100				
One-time PIN code	Unlimited				