

MRCOOL SALES FAQ



Q Is the MRCOOL DIY really do it yourself?

- A** Yes! The MRCOOL DIY is designed to make installation easy.
- ✓ Refrigerant lines are precharged. No vacuum required
 - ✓ Connection is easy. No special tools necessary.
 - ✓ Communication wire is connected easily via snap lock fitting.
 - ✓ Interior mounting plate makes hanging the unit simple and easy.

Q Are you sure the lines don't need to be vacuumed and charged?

- A** Yes, we're sure. The R-410A is already there.

Q What size MRCOOL DIY do I need?

- A** Approximate MRCOOL DIY heating and cooling capacity:
- ✓ DIY12 — up to 500 square feet
 - ✓ DIY18 — up to 750 square feet
 - ✓ DIY24 — up to 1000 square feet
 - ✓ DIY36 — up to 1500 square feet

Q What other features come with a MRCOOL DIY?

- A** The MRCOOL DIY has great features:
- ✓ 16-17.5 SEER Energy Efficiency
 - ✓ 25' Precharged R-410A Refrigerant Quick Connect Linesets
 - ✓ Easy-to-Use Remote Control
 - ✓ Use the MRCOOL App to turn your phone into a remote control
 - ✓ Pre-installed low ambient kit ensures effective low temperature operation
 - ✓ 7-Year Compressor Warranty and a 5-Year Parts Limited Warranty

Q Anything else I need to know about installation?

- A** Want to know more about how to the install the MRCOOL DIY? Visit mrcool.com for a complete DIY installation video on the front page.
- ✓ DIY 12K Power Supply 115v, 60HZ, 1Phase, Minimum Circuit Amp 15 Max Fuse Amp 20
 - ✓ DIY 18K Power Supply 208-230v, 60HZ, 1Phase, Minimum Circuit Amp 15 Max Fuse Amp 20
 - ✓ DIY 24K Power Supply 208-230v, 60HZ, 1Phase, Minimum Circuit Amp 15 Max Fuse Amp 25
 - ✓ DIY 36K Power Supply 208-230v, 60HZ, 1Phase, Minimum Circuit Amp 25 Max Fuse Amp 35