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Warranty Information

Thank you for purchasing a Gemmy product! We're delighted to be part of your holiday decorating tradition.

We trust you've enjoyed your Gemmy product and found it in perfect working order. However, we know sometimes it is necessary to exchange or return an item. If that's the case, please first contact the retailer where the item was purchased to secure an exchange or return.

If you are unable to return or exchange your item via a retailer, Gemmy offers a 30-day limited warranty on most products. This warranty is only offered to the original purchaser for products purchased directly from an authorized retailer or wholesaler of Gemmy products.

We value our relationship with you and are happy to repair a defective item or replace it with an item of equal value to the original purchase price if it meets our return requirements.

Return Requirements:

- Item was purchased within the last 30 days.
- Item was purchased during its intended season.
- Proof of purchase can be provided.
- Item is in its original packaging.

If you can meet these requirements, please contact us to begin a warranty claim.



*Please note, warranty is not extended to items that are purchased from seasonal stores as they generally sell items with an “all sales final” policy. Warranty is also not extended to close-out, second quality, or resold products (i.e. garage sales, online auctions, or online retailers not purchasing directly from Gemmy Industries Corporation). Any issues with items purchased from these types of vendors/sellers will need to be addressed with them directly.

GEMMY INDUSTRIES

Gemmy is a trendsetter and industry leader in the seasonal decor space. With a passion for innovation, technology and creative design, Gemmy has changed the landscape of holiday decorating and seasonal gift giving, becoming part of the cultural lexicon.



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