

Lighting Warranty

Sea Gull Collection lighting fixtures (both indoor and outdoor), components, and electronic products, when properly installed and under normal conditions of use, are warranted to be free from defects in materials and workmanship for one year from date of sale. LED products with dedicated LEDs or proprietary LED bi-pin modules are warranted for five years. ENERGY STAR® qualified products are warranted for three years.

Outdoor Lighting Fixture Warranty

Lighting fixtures installed outdoors are subject to change due to prolonged exposure to sunlight, pollutants and other environmental conditions. Metal finishes on outdoor fixtures will mature naturally over time, and may change in appearance, creating a living finish. Painted finishes on outdoor fixtures may naturally fade over time, depending on the fixture's exposure to the outdoor elements. Therefore, any claim for fading, discoloration or "patina" of a finish on an outdoor fixture is not applicable after expiration of the fixture's warranty.

Coastal Environments

The environment within ten miles of a sea coast can be extremely corrosive. Even with appropriate maintenance, products installed in this environment will typically deteriorate more than products installed in other, less severe environments. Corrosion and/or deterioration is considered "normal wear" in this environment. Therefore, any claim for finish failures, or for corrosion of fixture components due to coastal environment conditions is not applicable to the fixture warranty.

Sea Gull Collection at their sole option will repair or replace, F.O.B. Factory, freight prepaid, any lighting product defective in materials or workmanship. Such replacement is the exclusive remedy against Sea Gull Collection should any of the products delivered prove defective.

To replace a product that has a warranted defect, the original purchaser shall return any defective parts or products to the authorized dealer from which the product was purchased, along with proof of purchase and a detailed description of the claimed product defect.

Any modification to a lighting product not made at the factory will void the products' safety listing (such as UL, ETL, etc. or other recognized laboratory) as well as the lighting warranty policy. Flood damage voids any and all warranty of lighting products. This warranty only applies when all components, including power supplies, have been provided by Sea Gull Collection. Substituting another manufacturer's product will render the warranty completely void. Upon confirmation of a defect or failure, at our discretion we will repair or replace the item or will refund your purchase price if repair or replacement is not possible or practical. Our warranty covers only the product itself; we will assume no liability for labor costs, installation costs, or other losses. Your warranty rights will be honored only when the product has been installed and used properly. Sea Gull Collection will not repair or replace products damaged by improper use or faulty installation.

FOR BREACH OF ANY WRITTEN EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, THE CONSUMER IS LIMITED EXCLUSIVELY TO THE REMEDIES PROVIDED IN THIS WARRANTY. IN NO EVENT SHALL SEA GULL COLLECTION BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL DAMAGES SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Ceiling Fan Warranty

Sea Gull Collection extend the following Limited Lifetime Warranty to the original user or consumer purchaser of this ceiling fan. To assure that this limited warranty is effective, please complete the questionnaire on the return portion of the warranty card and mail to Sea Gull Collection Customer Service Center within ten (10) days from the date of purchase to activate warranty coverage.

This Limited Lifetime Warranty includes motor only, which will be replaced or repaired as determined by Sea Gull Collection during the period in which this warranty is in effect, as further defined below. For plated finishes, wood blades and switches, the warranty period is ninety (90) days. Glass globes and light bulbs are not covered by this warranty, but will be replaced if found broken at time of purchase. If parts should fail within the warranty period due to a defect in materials or workmanship, we will repair or replace the parts free of charge when the parts and labor are provided by our service center.

If the original user or consumer purchaser ceases to own the fan, this warranty and any other implied warranty will be voided.

No warranty, expressed or implied, including but not limited to any warranty of fitness for a particular purpose is made in respect to light fixture, glassware, light bulbs, or the finish on any metal or wooden portion of the fan.

This warranty is in lieu of all other express or implied warranties. The duration of any implied warranty, including but not limited to any implied warranty of merchantability of fitness for a particular purpose, in respect to any ceiling fan motor parts or accessories, is expressly limited to the period of the express warranty set forth above for such motor, parts, or accessories.

This warranty is void if your fan is not purchased from an authorized dealer and installed in the United States or Canada.

This warranty does not apply and is void in cases of improper installation, failure of supporting devices not supplied, such as original mounting hardware, neglect, accident, misuse, exposure to environmental extremes such as heat or humidity, or as a result of modification to the original product. **All costs of removal and reinstallation of the fan are the expressed responsibility of the original user / purchaser.**

Sea Gull Collection reserves the right to modify or discontinue any product at any time and will supply equal or similar parts and/or product in the event of replacement. Repair, replacement or service to the fan motor, parts, or accessories should be secured by immediately contacting our Customer Service Department at 1-800-519-4092 (weekdays between 8:00am - 5:30pm central time). Most problems can be handled by one of our customer service representatives over the telephone.

To replace a product that has a warranted defect, the original purchaser shall return any defective parts or products to the authorized dealer from which the product was purchased, along with proof of purchase and a detailed description of the claimed product defect.

In those cases where factory repair or replacement is required, arrangements must be made with an authorized customer service representative prior to return. Sea Gull Collection will issue a returned goods authorization number which is required to complete the return/transaction. Under no circumstances should a product be returned without Sea Gull Collection's prior authorization. To avoid damage in transit, all products should be returned in the original shipping carton, as Sea Gull Collection will not be responsible for any such damage. Authorized returns of defective motor, parts or accessories should be shipped freight and insurance charged prepaid to Sea Gull Collection.

FOR BREACH OF ANY WRITTEN EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, THE CONSUMER IS LIMITED EXCLUSIVELY TO THE REMEDIES PROVIDED IN THIS WARRANTY. IN NO EVENT SHALL SEA GULL COLLECTION BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL DAMAGES SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.