

K301W

Electric Fireplace Heater

User's Manual



Mexhom

01 Important Safety Information



Any use of this appliance other than that recommended by the manufacturer in this user manual may cause fire, burns, electric shock, and/or other serious injury or death.

THIS FIREPLACE IS HOT WHEN IN OPERATION AND CAN CAUSE SEVERE INJURY.

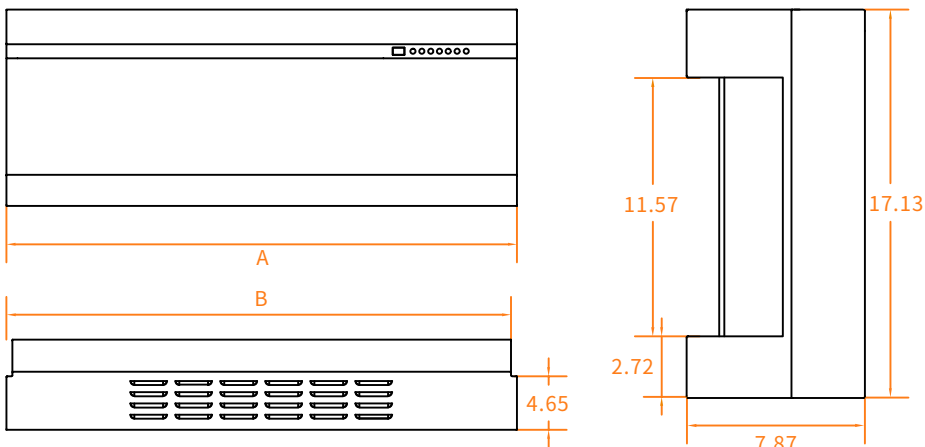
1. Do not operate fireplace before reading and understanding operating instructions. Failure to operate fireplace according to operating instructions could cause fire or injury.
2. Risk of injury. This fireplace is HOT when in operation and heating element is ON. Before maintenance, You must turn off the power to the fireplace and wait for it to cool down. To disconnect power to the fireplace, turn the fireplace OFF, then remove plug from outlet.
3. Do not install damaged, incomplete, or substitute components.
4. Young children should be carefully supervised when they are in same room with fireplace. Toddlers, young children and others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at-risk individuals in the house. To restrict access to the fireplace, install an adjustable safety gate to keep at-risk individuals away from the fireplace and hot surfaces.
5. Due to the high temperatures, the fireplace should be placed in a location that you rarely pass by and away from furniture, curtains and any flammable objects.
6. It is imperative that the control compartments, circulating blower, and its passageway are kept clean.
7. Under no circumstances should this fireplace be modified.
8. Do not use the fireplace if any part has been under water.
9. Do not operate the fireplace with the glass panel removed, cracked or broken.
10. Keep the packaging material out of the reach of children. As with all plastic bags, these are not toys and should be kept away from children and infants.
11. Unplug fireplace if not being used for long time.
12. Always plug this fireplace into a wall outlet or receptacle. Never plug this fireplace into a surge protector, extension cord, or relocatable power tap.
13. Do not operate this fireplace with a damaged cord or plug, after the fireplace malfunctions, or has been dropped, or damaged in any manner.
14. Do not use outdoors. Never locate fireplace where it may fall into a bathtub or other water container.
15. Do not place the cord under carpeting. Do not cover cord with throw rugs, runners, or the like. Arrange cord away from traffic area and where it will not be tripped over.
16. Connect to properly grounded outlets or hard wire connection only.
17. To prevent a possible fire, do not block the air intakes or exhaust in any manner. Do not use on soft surfaces, like a carpet, where openings may be blocked.
18. Ensure clearances to combustibles are maintained when building a mantel or shelves above the Elevated temperatures on the wall or in the air above the fireplace can cause melting, discoloration or damage to decorations, television or other electronic components.

02 Technical Specifications

1. Fireplace Specifications

Model	Size	Voltage	Power	Hz
C.BL.DZ.K301W-30-Mex	30"	220V/120V	1500W	50/60Hz
C.BL.DZ.K301W-36-Mex	36"			
C.BL.DZ.K301W-42-Mex	42"			
C.BL.DZ.K301W-50-Mex	50"			
C.BL.DZ.K301W-60-Mex	60"			
C.BL.DZ.K301W-72-Mex	72"			

2. Product Dimensions



Size	Unit	A	B	Size	Unit	A	B
30"	inch	30	28.9	50"	inch	50	48.9
	mm	762	734		mm	1270	124.2
36"	inch	36	34.9	60"	inch	60	58.9
	mm	914	886		mm	1524	1496
42"	inch	42	40.9	72"	inch	72	70.9
	mm	1066	1038		mm	1828	1800

03 Installation information

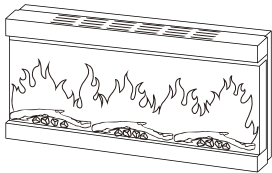
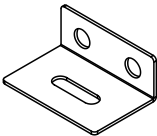
Unpacking and Setup

Remove all parts and hardware from the carton and place them on a clean, soft, dry surface. Check the parts list to make sure no parts are missing. If parts are missing, please contact technical support at service@mexhom.com for replacement parts.

NOTE: Dispose of plastic bag, as it may cause choking hazard with young children. Do not let children play with plastic bag.

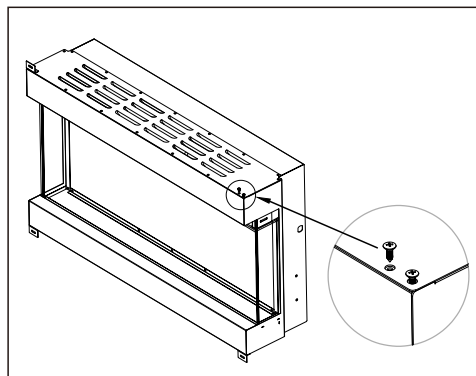
Tools Required: Phillips screwdriver, Stud finder, Level, Tape measure, Electric drill, 1/4" wood drill bit

What's in the Box

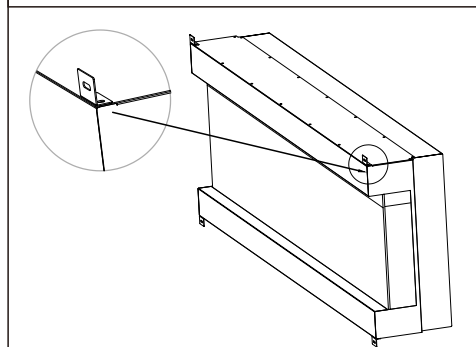
			
A.Fireplace		B.Corner Brace Bracket	
			
C.Remote Control	D.Crystal Embers		E.Fire Log

04 Built-In Installation

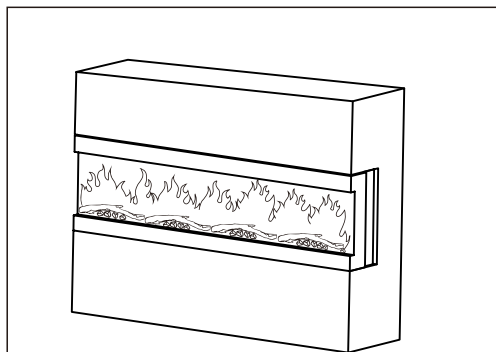
1. Fireplace Specifications



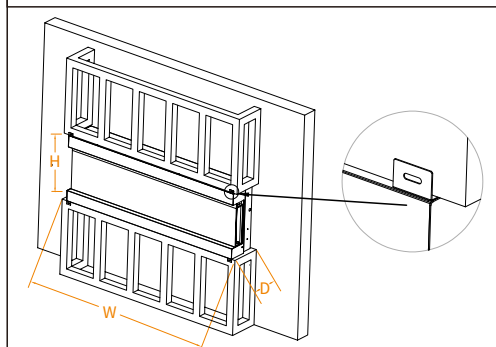
1.Remove screws at the corner.



2.Fix the corner Brace Bracket.



4.Installation completed



3.Mount the fireplace to the frame.



2. Rough Opening Dimensions

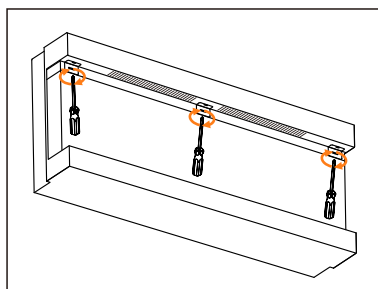
Model	W		D		H	
C.BL.DZ.K301W-30-Mex	30.2"	767mm	8.27"	210mm	17.3"	440mm
C.BL.DZ.K301W-36-Mex	36.2"	919mm	8.27"	210mm	17.3"	440mm
C.BL.DZ.K301W-42-Mex	42.2"	1072mm	8.27"	210mm	17.3"	440mm
C.BL.DZ.K301W-50-Mex	50.2"	1326mm	8.27"	210mm	17.3"	440mm
C.BL.DZ.K301W-60-Mex	60.2"	1529mm	8.27"	210mm	17.3"	440mm
C.BL.DZ.K301W-72-Mex	72.2"	1834mm	8.27"	210mm	17.3"	440mm

05 Glass/Crystal/Fire Log Installation

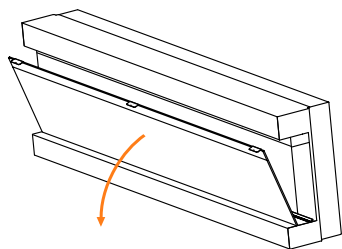


Do not install the glass when testing. After turning on the power, press the manual controlpanel or the remote control to perform a functional test.
If any defects are found, please contact the service team for assistance.

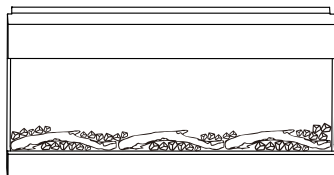
Please make the installation according to the embers which you bought or selected and the procedures are as follows:



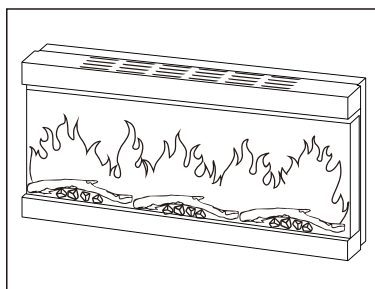
1. Remove screws. ⬇️



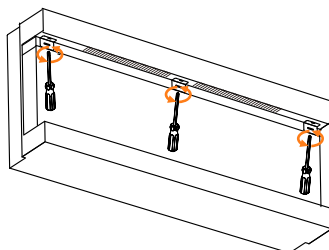
2. Take off the glass. ⬆️



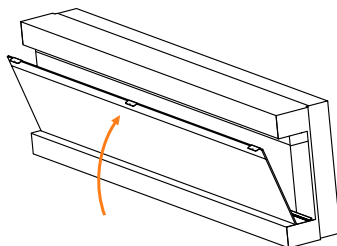
3. Place crystals and fire log. ➡️



6. Installation completed.



5. Install the screws. ⬆️



4. Install the glass. ⬇️

06 Touch Panel Functions

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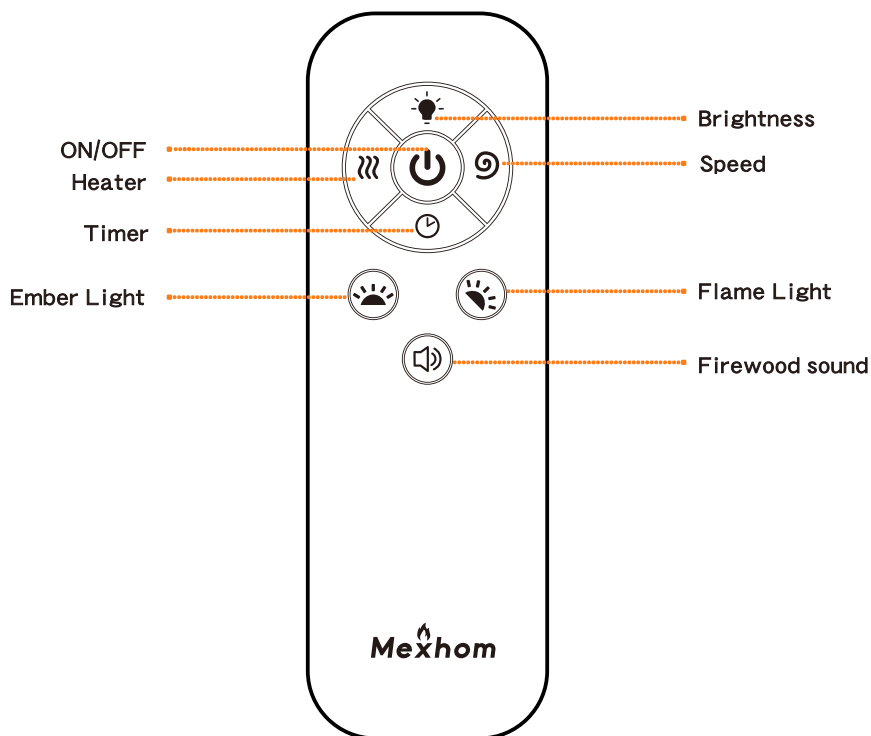
BUTTON	FUNCTION	ACTION & INDICATION	
	ON: Enables control panel functions and remote control. Turns on the flame effect. OFF: Disables control panel functions and remove control. Turns off the flame effect.	Short Press	ON/OFF
		Long press	Connect WiFi when it "beeps"
	TIMER: Controls time settings to turn off fireplace at selected time. Settings range from 1 hour to 8 hours.	Short Press	to set the time to turn off the fireplace. Digital display shows 1h,2h...8h. Each subsequent press adds 1 hour. Max is 8 hours.
		Long press	to activate the child lock with digital display shows "--". Only ON/OFF is enabled, other functions are disabled. Long press again to disable the child lock and enable all functions.
	FLAME button: Changes the color of the flame, with 1-13 color settings. NOTE: Flame effect stays on until power button is turned off. The fireplace will remember the last flame color used when the fireplace is turned off.	Short Press	to change the color of the flame with digital display showing 1-13. 13 means automatic color changing.
		Long press	digital display shows 13 to start automatic color changing directly.
	EMBER button: Changes the color of the embers, with 1-13 color settings. NOTE: Flame effect stays on until power button is turned off. The fireplace will remember the last flame color used when the fireplace is turned off.	Short Press	to change the color of the embers with digital display showing 1-13. 13 means automatic color changing.
		Long press	digital display shows 13 to start automatic color changing directly.
	BRIGHTNESS button: Makes flame and ember lights effects dimmer and brighter, with 5 brightness setting.	Short Press	to change the brightness of flame and ember lights. L1(lowest), L2, L3, L4, L5 (brightest).
		Long press	to set the burning sound. U0(off), U1(Min), U2, U3, U4, U5(Max).
	SPEED button: Changes the speed of the flame, with 5 speed settings.	Short Press	to change the flame speed. P1(slowest), P2, P3, P4, P5(fastest).
		Long press	to switch the °Cand°F. Eg. Long press until it"beeps"to switch to °C if it display °F; vice versa.
	HEATER button: Turns heater on and off. NOTE: To prevent overheating, the heater fan will blow for about 25 seconds after the heater turns off. When the temperature is 2° > the setting temperature, the heater stops working. When the temperature is < the setting temperature, the heater will work again.	Short Press	Turn on/off heater.
		Long press	Set the temperature. Setting range: ON.59 64 69 74 79 84 89 94 99 °F ON.13 16 19 22 25 28 31 34 37 °C
	DISPLAY: Digital display of flame, ember bed, temperature and timing.	No action is needed.	

07 REMOTE CONTROL FUNCTIONS

- This remote control uses 2 AAA batteries (not included).
- The remote control is infrared sensor type. Please aim the remote control at the display screen of the fireplace to ensure accurate operation.
DO NOT PRESS the buttons too quickly. Give the unit time to respond to each command.
- NOTICE: NEVER dispose of batteries in fire. Failure to observe this precaution may result in an explosion. Dispose of batteries at your local hazardous material processing center.



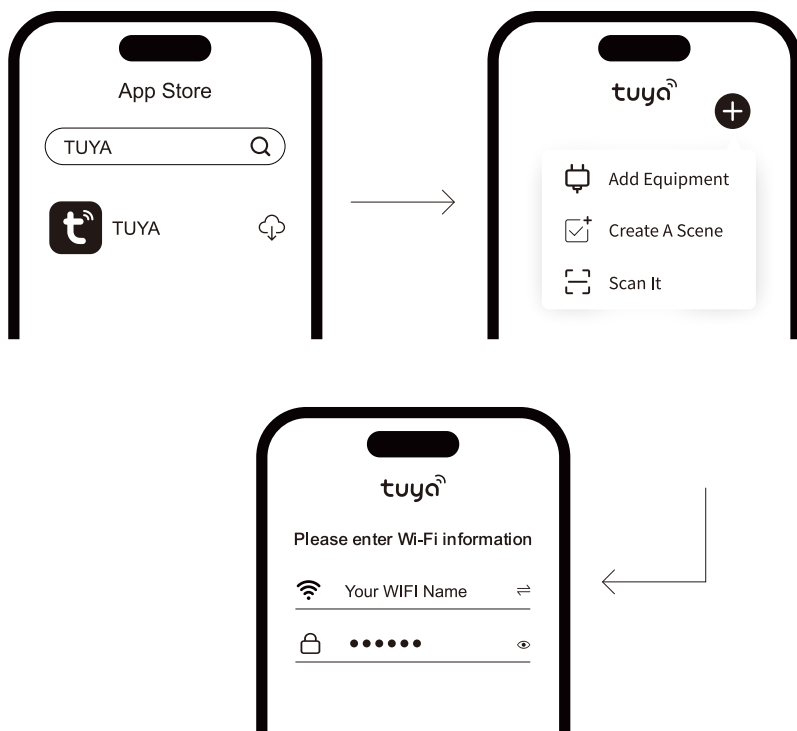
Do not mix old and new batteries in the remote control. Do not mix alkaline, standard (carbon-zinc) or rechargeable (nickel, nickel metal, hydride, etc.) batteries together.



08 Mexhom Fireplace WiFi Setup Guide

After linking the Mexhom Fireplace to TUYA APP as a skill, you can now control your Mexhom Electric Fireplace with your phone. The following is the steps for connection:

- Download "TUYA" APP;
- Activate the bluetooth and WiFi on your phone;
- Plug the power cord, press and hold the power button on touch panel for 3 seconds until it "beeps";
- Open "TUYA" APP and click "Add equipment";
- Click the found equipment, enter WiFi account & password for connection;
- Click "Complete" at the bottom and operate on your phone.



09 CARE AND MAINTENANCE



- ALWAYS turn the heater OFF and unplug the power cord from the outlet before cleaning, performing maintenance, or moving the fireplace. Failure to do so could result in electric shock, fire, or personal injury.
- NEVER immerse in water or spray with water. Doing so could result in electric shock, fire, or personal injury.
- Risk of electric shock! DO NOT OPEN! Contact our customer service team for help first if you need to replace the parts!

Metal:

Buff using a soft cloth, slightly dampened with citrus oil-based product.

DO NOT use brass polish or household cleaners, as these products will damage the metal trim.

Glass:

Use a good quality glass cleaner sprayed onto a cloth or towel. Dry thoroughly with a paper towel or lint-free cloth.

NEVER use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Vents:

Use a vacuum or duster to remove dust and dirt from the heater and vent areas.

Plastic:

Wipe gently with a slightly damp cloth and a mild solution of dish soap and warm water.

NEVER use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Maintenance:

- RISK OF ELECTRIC SHOCK! DO NOT OPEN any panels. No user-serviceable parts inside!
- ALWAYS turn the heater OFF and unplug the power cord from the outlet before cleaning, performing maintenance, or moving the fireplace. Failure to do so could result in electric shock, fire, or personal injury.

Electrical and Moving Parts:

- The fan motors are lubricated at the factory and will not require lubrication.
- Electrical components are integrated in the fireplace and are not serviceable by the customer.

Storage:

- Store fireplace in a clean, dry place when not in use.

10 LIMITED WARRANTY

- Mexhom will repair or replace any fireplace or fireplace part that is deemed defective or becomes defective during normal use within two years after the date of purchase. The original dated sales receipt is required for all warranty claims.
- This warranty does not cover damage which has occurred during transport from the point of purchase to the consumer's home.
- This warranty does not cover glass, light bulbs, batteries, transportation, labor, or other issues not associated with the manufacture of the product.
- The warranty does not cover paint scratches, cosmetic blemishes, dents, corrosion, or other normal wear and tear associated with the fireplace.
- This product is for residential use only. Any and all commercial use of this product voids a warranties, and frees the manufacturer from all liability.
- Read and understand all assembly and operating instructions, and all safety information and warnings, before use.
- The following will void this warranty: Damage caused from tampering with, modifying, or altering the fireplace insert in any manner; Damage due to incorrect assembly, improper care, misuse, or abuse; Damage from being used with the wrong power source; Water damage; Damage caused from this insert being used outdoors; Damage caused from this insert being used for excessive periods of time; Damage caused by the insert being used in a commercial application; Damage from use as a primary heat source; Other misuse or abuse not specifically listed herein.
- This product is not intended to be used as a primary heat source. It is for supplemental heating purposes only.



**CONTACT US FIRST !
DO NOT RETURN TO THE STORE.**



For immediate help with assemble
product information
or if your product arrives damaged
reach out at



service@mexhom.com or WhatsApp +8613005547278

Our staff is ready to provide assistance.

220/120VAC/50/60Hz/1500W



WARNING

Read and understand this entire owner's manual, including all safety information, before plugging in or using this product. Failure to do so could result in fire, electric shock, or serious personal injury.



CAUTION

Keep this owner's manual for future reference. If you sell or give this product away, make sure this manual accompanies this product. Two people are required to lift this item since it's heavy and will break if dropped.