

GRANDEUR

Use and Care Guide

Welcome to the Grandeur family.

We are thrilled to be invited into your kitchen and into the memories you will make in it.The quality of our products will ensure the moments, the experience and the meals will be nothing short of grand.

For product usage instructions and additional warranty details, please review the contents of this booklet. Registering your product allows us to communicate important product information as needed.

Get ready to **Elevate The Everyday** ™

GRANDEUR

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SAFETY INSTRUCTIONS

Intended use

Before switching on the appliance for the first time read the following safety information!

This appliance is intended to be used in household and similar applications such as staff kitchen areas in shops, offices and other working environments; farmhouses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications.

If the appliance is used commercially or for purposes other than cooling food, please note that the manufacturer cannot accept any liability for any damage.

Modifications or alterations to the unit are not permitted for safety reasons.

Explanation of symbols

	**Danger** This symbol indicates that there are dangers to the life and health of persons due to extremely flammable gas.
	**Warning of electrical voltage** This symbol indicates that there is a danger to life and health of persons due to voltage.
	**Warning** The signal word indicates a hazard with a medium level of risk which, if not avoided, may result in death or serious injury.
	**Caution** The signal word indicates a hazard with a low degree of risk which, if not avoided, may result in minor or moderate injury.
	**Attention** The signal word indicates important information (e.g. damage to property), but not danger.
	**Observe instructions** This symbol indicates that a service technician should only operate and maintain this appliance in accordance with the operating instructions.

Read these operating instructions carefully and attentively before using/ commissioning the unit and keep them in the immediate vicinity of the installation site or unit for later use!



WARNING

Risk of fire / Flammable material

- **DANGER** Risk of fire or explosion. Flammable refrigerant used. Do not use mechanical devices to defrost the refrigerator. Do not puncture refrigerant tubing.
- **DANGER** Risk of fire or explosion. Flammable refrigerant used. To be repaired only by trained service personnel. Use only manufacturer authorized service parts. Any repair equipment used must be designed for flammable refrigerants. Follow all manufacturer repair instructions. Do not puncture refrigerant tubing.

⚠ CAUTION

- **CAUTION** Risk of fire or explosion. Dispose of refrigerator properly in accordance with the applicable federal or local regulations. Flammable refrigerant used.
- **CAUTION** Risk of fire or explosion due to puncture of refrigerant tubing. Follow handling instructions carefully. Flammable refrigerant used.

⚠ WARNING General safety

- Install in accordance with the manufacturer's instructions.
- This product should not be recessed or built-in an enclosed cabinet. It is designed for freestanding installation only.
- **WARNING** - Keep ventilation openings, in the product, clear of obstruction.
- Do not install near any heat sources, such as radiators, heat registers, stoves, other cooking appliances or in direct sunlight.
- Do not store or use gasoline or any flammable liquids inside or in the vicinity of this refrigerator.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

WARNING Electrical safety

Incorrect electrical installation or excessive main voltage can lead to electric shock!

- Only connect your fridge-freezer to a properly installed grounded socket if the main voltage of the socket corresponds to the specification on the rating label*.
- Please use a dedicated power outlet. Do not share power outlet with other electrical appliances. Do not use an extension cord, power-strip, ungrounded (two-pin) adapters or similar devices.
- Make sure that all electrical cables outside the appliance are protected from damage (e.g. by animals or sharp edges).
- Do not locate multiple portable socket outlets or portable power supplies at the rear of the appliance.
- Improper power supply may result in fire or electric shock.
- Avoid electrical overload. Disconnect the main plug from the main socket before carrying out care, maintenance and repair work on the unit.
- Switch off the unit and disconnect the main plug from the main socket when you are not using the unit.
- Do not pull the power cord to disconnect from the outlet. Please firmly grasp the plug and pull it out from the socket directly.
- Ensure the plug is firmly seated in the power outlet to ensure a proper connection. Loose fitting or improperly seated plugs pose a fire risk.
- In the event of a gas leak, first close the gas valve, then open the doors and windows to provide proper ventilation. Do not disconnect the power cord from the outlet at this time to avoid an electric spark potentially igniting the flammable gas.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- When positioning the appliance, ensure the supply cord is not trapped or damaged.
- If the products are equipped with LEDs, do not remove the lighting cover and LED yourself. Any replacement or maintenance of the LED lamps is intended to be made by the manufacturer, its service agent or similar qualified person.

This product is not recommended for use with sockets or main switch with the AFCI/GFCI function, otherwise it may cause false tripping.

1. The product does not pose a safety risk when tripped.

2. If tripping persists, it is recommended to replace the sockets or main switch without AFCI/GFCI function.

⚠ WARNING Child safety

- Children should be supervised to ensure that they do not play with the appliance.
- Destroy carton, plastic bags, and any exterior wrapping material immediately after the product is unpacked.
- Children should never use these items to play. Cartons covered with rugs, bedspreads, plastic sheets or stretch wrap may become airtight chambers, and can quickly cause suffocation.
- Remove all staples from the carton. Staples can cause severe cuts and destroy finishes if they come in contact with other appliances or furniture.

Risk of child entrapment. Before you throw away your old refrigerator or freezer:

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.

⚠ CAUTION Risk of injury and damage!

- Never put frozen food in your mouth immediately after taking it out of the freezer.
- Avoid prolonged skin contact with frozen food, ice and the pipes in the freezer compartment.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance. Also do not place flammable products near the product.
- Do not store beer, drinks or other liquids in bottles or tightly closed containers in the freezer compartment!

⚠ WARNING

State of California Proposition 65 Warnings:

- This product can expose you to chemicals including lead, which is known to the State of California to cause cancer, and bisphenol A (BPA) and lead which are known to the state of California to cause birth defects or other reproductive harm. For more information go to **www.P65Warnings.ca.gov.**

⚠ CAUTION

To avoid contamination of food, please respect the following instructions:

- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- Clean regularly surfaces that can come in contact with food and accessible drainage systems.
- Clean water tanks if they have not been used for 48h; flush the water system connected to a water supply if water has not been drawn for 5 days. (*)
- **WARNING:** Fill with potable water only. (*)
- **WARNING:** Connect to potable water supply only. (Suitable for ice making machine) (*)

ATTENTION

(*): This feature varies depending on the model purchased. Please confirm whether it is applicable according to your product.

Before The First Use

The packaging must be undamaged. Check the device for transport damage. Do not connect a damaged device under any circumstances. In case of damage, please contact the supplier.

Remove transport cover

The unit and parts of the interior are protected for transport. You can remove all adhesive tapes on the right and left side of the device door as well as any adhesive residues with cleaning solvent. Remove all adhesive tapes and packaging parts from the interior of the device as well.

⚠ CAUTION Risk of damage!

Set up device

- The ambient temperature affects the power consumption and proper functioning of the device. Therefore, the device should be placed in a well-ventilated and dry room with an ambient temperature corresponding to the climate class for which the device is designed.
- Do not place the device outdoors (e.g. balcony, terrace, garden shed, etc.).

Do not use sharp knives or pointed objects when opening the device. Please observe the notes when setting up: “Tips for energy saving”

Remove the device doors

- If the unit does not fit through the entry doors or hallways, the unit doors can be unscrewed.

ATTENTION

The unscrewing of the unit doors may only be carried out by customer service.

⚠ CAUTION Notes for cleaning

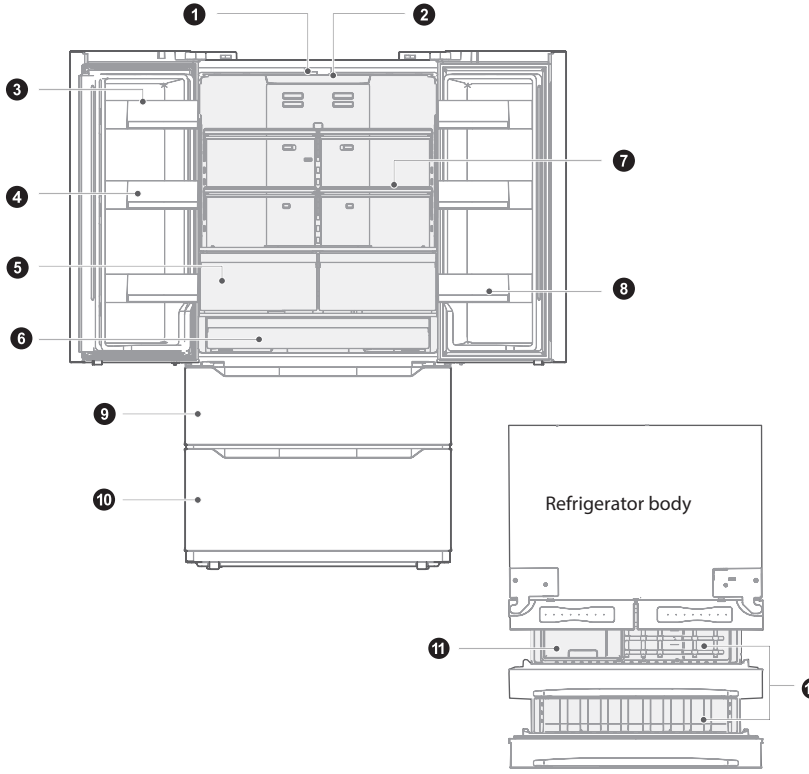
Disconnect the appliance from the power supply before cleaning.

- Dust behind the product and on the floor must be cleaned to improve cooling and energy savings.
- Check the door gasket regularly to make sure there is no debris. Clean the door gasket with a soft cloth dampened with soapy water or diluted detergent.
- The interior of the product should be cleaned regularly to avoid odors.
- Please turn off the power before cleaning the interior, remove all foods, drinks, shelves, drawers, etc.
- Use a soft cloth or sponge to clean the inside of the product, with two tablespoons of baking soda and a quart of warm water. Then rinse with water and wipe clean. After cleaning, open the door and let it dry naturally before turning on the power.
- For areas that are difficult to clean inside the product (such as narrow gaps or corners), we recommend wiping them regularly with a soft rag, soft brush, etc. to ensure no contaminants or bacterial accumulation occurs.

- Do not use soap, detergent, scrub powder, spray cleaner, etc., as these may cause odors inside the product or contaminate food.
- Clean the door tray, shelves and drawers with a soft cloth dampened with soapy water or diluted detergent. Dry with a soft cloth or dry naturally.
- Wipe the outer surface of the product with a soft cloth dampened with soapy water, detergent, etc., and then wipe dry.
- Do not use hard brushes, scouring pads, wire brushes, abrasives (such as toothpaste), organic solvents (such as alcohol, acetone, Isoamyl acetate, etc.), boiling water, acid or alkaline items, which may damage the fridge surface and interior. Boiling water and organic solvents such as benzene may deform or damage plastic parts.
- Do not rinse directly with water or other liquids during cleaning to avoid short circuit or damage to electrical insulation after immersion.

PRODUCT OVERVIEW

Names of components



1	LED lighting	**7**	Shelf
2	Control and display panel	**8**	Door tray
3	Dairy bin	**9**	Upper freezer drawer
4	Door tray	**10**	Lower freezer drawer
5	Crisper drawer	**11**	Ice storage bin
6	Big drawer	**12**	Freezer drawer

ATTENTION

The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor

PRODUCT INSTALLATION

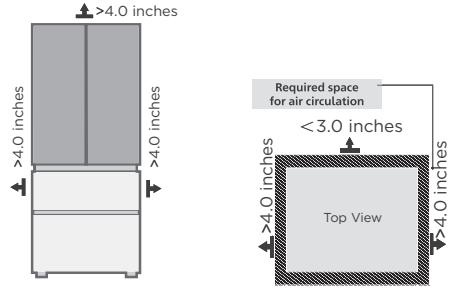
Install Instruction

Finding a suitable location

- This refrigerator is designed to be free standing only, and should not be recessed or built-in.
- The refrigerator should be placed in a well-ventilated indoor place; the ground shall be flat and sturdy.
- Keep away from heat and avoid direct sunlight. Do not place the refrigerator in moist or watery places to prevent rust or reduction of insulating effect.

Dimensions and Clearances

- Degradation of cooling capability and increased electricity costs may occur if the refrigerator is not allowed proper clearance from adjacent items. The refrigerator should be placed against the back wall with at least 3.0 inches of clearance between wall and refrigerator. The side walls of the refrigerator should have 4.0 inches of clearance between wall and refrigerator.



Providing a proper power supply

- Check your local power source. This refrigerator requires an **AC115 V, 60 Hz** power supply.
- Use a receptacle that accepts the grounding prong. The power cord is equipped with a 3-prong (grounding) plug which connects with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this refrigerator.

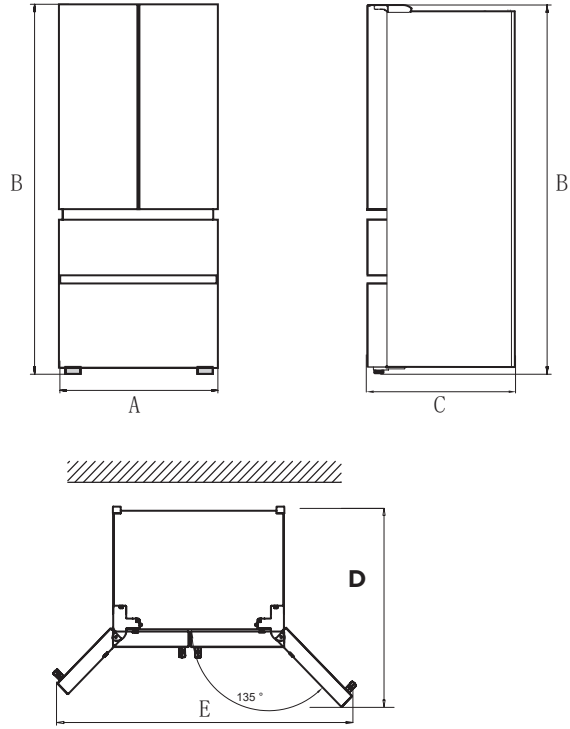
⚠ CAUTION

The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.
Never unplug your refrigerator by pulling on the power cord. Always grip the plug firmly and pull straight out from the outlet.

Instruction for initial use

- For initial use, the refrigerator shall remain unplugged and upright for at least half an hour before connecting power.
- The refrigerator shall run 2 to 3 hours before loading fresh or frozen foods; the refrigerator shall run for more than 4 hours in summer in advance considering that the ambient temperature is high.

Space requirement diagram (when the door is open and when the door is closed)



Width	Overall Height	Depth	Depth doors open 135°	Width doors open 135°
A	B	C	D	E
35.8	69.9	29.0	41.2	63.0

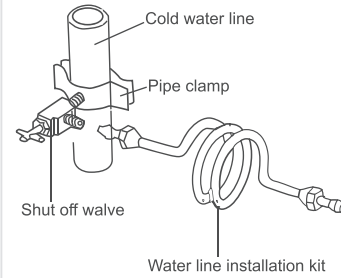
Notice: All dimensions in inches

Installing the Waterline

Installing the Waterline

- Waterline installation kits are available as an additional accessory from your dealer or at a local hardware store.

1. First, shut off the main water supply line and turn the icemaker off.
2. Locate the nearest cold water supply valve.
3. After connecting the water supply to the water valve, turn your main water supply back on and flush several gallons of water to clear the water supply line.



Connecting the Water Line to The Refrigerator

- There are several items that you need to purchase to complete this connection.
- You will find these items sold as a kit at your local hardware store.

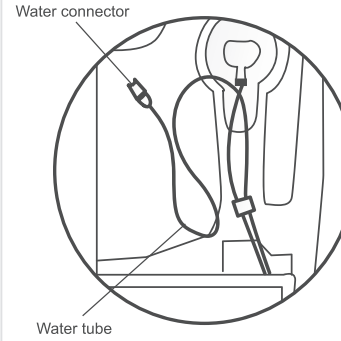
1. First, water tubes (supplied) insert into corresponding hole of water connector(supplied).
2. Second, water line installation kit (not included) inserts into another hole of water connector (supplied).
3. Turn water valve on and check for any leakage.

Connecting the Water Line to A Drinkable Water Source

- If your water line is not drinkable, please add an external water filter.
- If you must repair or disassemble the water line, cut off the plastic tubing to make sure you get a snug, leak-free connection.

ATTENTION

The minimum inlet water pressure: 276kPa.
The maximum inlet water pressure: 689kPa.
WARNING: Connect to potable water supply only. New hose sets supplied with the appliances are to be used and the old hose set should not be reused.



Leveling feet

To avoid vibration, the unit must be leveled.

If required, adjust the leveling screws to compensate for an uneven floor.

The front should be slightly higher than the rear to aid in door closing.

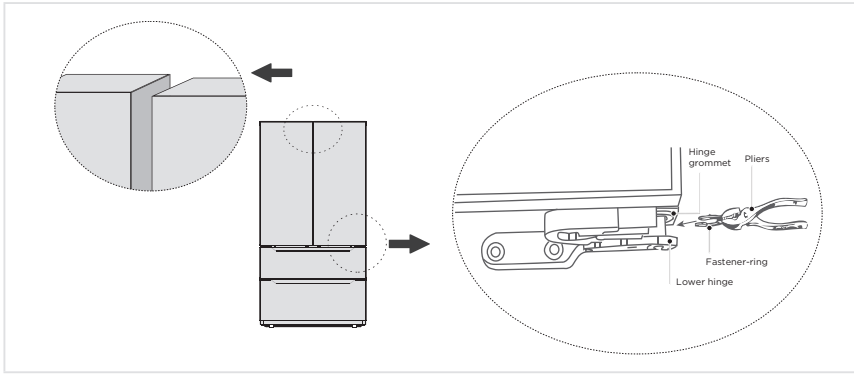
Leveling screws can be turned easily by tipping the cabinet slightly.

Turn the leveling screws counterclockwise to raise the unit, clockwise to lower it.

Leveling doors

List of tools to be provided by the user	
	Pliers

1. Raise the lower door up to the level of the higher door.
2. Insert the supplied fastener-ring by using plier in the gap between the hinge-grommet and the lower hinge. The number of fastener-rings you will need to insert depends on the gap.



Moving the appliance

1. Remove all food from inside the appliance.
2. Pull the power plug out, insert and fix it into the power plug hook at the rear or on top of the appliance.
3. Tape parts such as shelves and the door handle to prevent from falling off while moving the appliance.
4. Move the appliance with more than two people carefully. When transporting the appliance over a long distance, keep the appliance upright.
5. After installing the appliance, connect the power plug in a wall outlet to switch on the appliance.

Changing the light

- Any replacement or maintenance of the LED lamps is intended to be made by the manufacturer, its service agent or similar qualified person.

Connecting the appliance

After installing the appliance, connect the power plug into a socket outlet.

ATTENTION

- After connecting the power supply cord (or plug) to the outlet, wait 2 or 3 hours before you put food into the appliance. If you add food before the appliance has cooled completely, your food may spoil.

PRECAUTIONS BEFORE OPERATION:

- Before making changes, the refrigerator must be disconnected from power.
- Precautions should be taken to prevent any personal injury.

Tips for energy saving

- Do not place the appliance near cookers, radiators or other heat sources. If the ambient temperature is high, the compressor will run more frequently and for longer, resulting in increased energy consumption.
- Ensure that there is sufficient ventilation at the base of the appliance, on the sides of the appliance and at the back of the appliance. Never cover ventilation openings.
- Please also observe the spacing dimensions in the chapter “Installation”.
- The arrangement of drawers, shelves and racks as shown in the illustration offers the most efficient use of energy and should therefore be retained as far as possible. All drawers and shelves should remain in the appliance to keep the temperature stable and save energy.
- To obtain a larger storage space (e.g. for large refrigerated/frozen goods), the middle drawers can be removed. The top and bottom drawers and shelves should be removed last if necessary.
- An evenly filled refrigerator/freezer compartment contributes to optimal energy use. Therefore, avoid empty or half-empty compartments.
- Allow warm food to cool before placing it in the refrigerator/freezer. Food that has already cooled down increases energy efficiency.
- Allow frozen food to defrost in the refrigerator. The coldness of the frozen food reduces the energy consumption in the refrigerator compartment and thus increases the energy efficiency.
- Open the door only as briefly as necessary to minimize cold loss. Opening the door briefly and closing it properly reduces energy consumption.
- The door seals of your appliance must be perfectly intact so that the doors close properly and energy consumption is not increased unnecessarily.

OPERATION INSTRUCTIONS

Control panel



Buttons			
1	Ice-making button	4	Temperature adjustment button for freezer compartment
2	Super cool button	5	Super freeze button
3	Temperature adjustment button for refrigerator compartment	6	Lock/unlock button

Display

1. When the refrigerator is plugged-in and powered, the display screen will illuminate for 3 seconds followed by a ringing bell sound, then the display screen enters the normal display of operation.(if power-on for first time, the default set temperature of the refrigerator room and the freezer room is 41 ℉ / 0 ℉).
2. It will display the set temperature of both refrigerator and freezer rooms when there is no fault.
3. Under normal operation, the display screen will no longer illuminate after 30 seconds in lock state. Button operation on display panel will cause the display screen to illuminate. When opening the door, if the display screen illuminates, the display light will go out immediately when the door is closed.
   If the “fault code visible” error occurs, the display screen will illuminate and go out after 30 seconds.

ATTENTION

The actual control panel may differ from model to model.

Operating instructions

Lock/Unlock

1. In the unlock state, press and hold the lock/unlock button for 3 seconds to enter lock mode. Selection of mode will be indicated by ringing sound.
2. In the lock state, press and hold the lock/unlock button for 3 seconds to enter unlock mode. Selection of mode will be indicated by ringing sound.
3. The control panel will enter the lock state if the door is not opened, and no buttons operation occurs within 30 seconds.
4. The ringing sound can be stopped by pressing any button in lock state. All other button operations must be performed in unlock state. If you attempt to operate in the lock state, an error noise will be given.

Refrigerator temperature setting

- Press the temperature adjustment button for refrigerator compartment to change the set temperature. Each press of the button will set the temperature 1°F lower. When the set temperature reaches 34°F, pressing the button once more, will set the temperature to 44°F. The temperature setting will take effect after the display panel is locked.

Freezer temperature setting

- Press the temperature adjustment button for freezer compartment to change the set temperature. Each press of the button will set the temperature 1°F lower. When the set temperature reaches -7°F, pressing the button once more, will set the temperature to 7°F. The temperature setting will take effect after the display panel is locked.

Switching between Fahrenheit and Celsius

- By pressing **“FRIDGE”** and **“FREEZER”** for 3 seconds, the temperature display can be converted between Fahrenheit and Celsius. The corresponding icon “°C” and “°F” will display. This setting takes effect after the display panel is locked.

Mode setting

- Press the “ SUPER COOL” button to start the super cool function. The refrigerator compartment is set at 34°F automatically, and the “ SUPER COOL ” indicator will illuminate. When exiting the super cool mode, the set temperature of the refrigerator compartment will return to the set temperature prior to use of super cool mode.
- Press the “SUPER FRZ ” button to start the super freeze function. The freezer compartment is set at -7°F automatically, and the “ SUPER FRZ. ” indicator will illuminate. When exiting the super freeze mode, the set temperature of the freezer compartment will return to the set temperature prior to use of super freeze mode.
- Pressing the **“ICE MAKER”** button will switch the ice-making function on and off. When the “  ” indicator is on, the ice-making function is activated.

Fault indication

- When the following tips appear on the display screen, it indicates a problem with the refrigerator. Although the refrigerator in the following fault case can still provide cool/freeze functions, the user should contact maintenance personnel to ensure the normal use of refrigerator.

Fault Code	Fault Description
E1	Temperature sensor failure of refrigerator compartment
E2	Temperature sensor failure of freezer compartment
E5	Defrost sensor error of freezer compartment
E6	Communication error
E7	Ambient temperature sensor error
EH	Humidity sensor error
EO	Ice maker error
EE	Ice maker sensor fault
EP	Failure of separating ice

ATTENTION

The quick-freezing function is designed to maintain the nutritional value of the food in the freezer. It can freeze the food in the shortest time. If a large amount of food is frozen at one time, it is recommended that the user turn on the quick-freezing function and put the food in. At this time, the freezing speed of the freezer compartment is increased, which can quickly freeze the food, effectively lock the nutrition of the food, and facilitate storage.

Tips on storing food

Freezer compartment

- The freezer is designated for the storage of food frozen at very low temperature, long-term storage of frozen food and to produce ice.
- Only use the door bins of the freezer to store frozen food. The door bins are not designed to store hot food intended for freezing.
- Do not put fresh and frozen food next to each other. The frozen food may thaw.
- When freezing fresh food (such as meat, fish or chopped meat), cut them into parts that can be used at the same time.
- When storing frozen food, follow instructions stated on food packaging. If there is no information on the packaging, food should not be stored for longer than three months from the date of purchase.
- When purchasing frozen food, make sure that it is frozen at a suitable temperature and that the packaging is not damaged.
- Frozen food should be kept in suitable packages to retain quality and should be returned to the freezer compartment as soon as possible.
- If a package of frozen food shows moisture or abnormal bulging, it is probable that it was stored at the wrong temperature and the content is spoiled.
- The storage period for frozen food depends on the room temperature, the thermostat setting, the frequency of opening the door of the freezer, the type of food and the time of transporting the product from the shop to the household. Always follow the instructions printed on the packaging and never exceed the maximum storage time stated on the package.

Cooling compartment

- To reduce moisture and subsequent ice build-up, never put liquid into the refrigerator in unsealed containers. Frost tends to concentrate in the coolest parts of the evaporator. Storing uncovered liquids results in a more frequent need for defrosting.
- Never put warm foods in the refrigerator. Food should first cool down at room temperature and then be placed to ensure adequate air circulation in the refrigerator.
- Foods or food containers should not touch the back wall of the refrigerator because they could freeze to the wall. Do not keep regularly opening the door of the refrigerator.
- Meat and clean fish (packed in a package or plastic foil) can be placed in the refrigerator, which can be used in 1–2 days.
- Fruit and vegetables without packaging can be placed in the part designated for fresh fruit and vegetables.

Recommended Temperature

The optimal temperature setting for food storage:

- Fridge: 4 °C, Freezer: -18 °C

ATTENTION

The optimal temperature setting of each compartment depends on the ambient temperature. Optimal temperature is based on the ambient temperature of 25 °C.

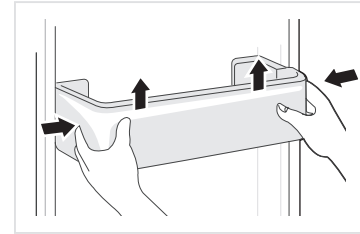
CLEANING AND MAINTENANCE

Defrosting

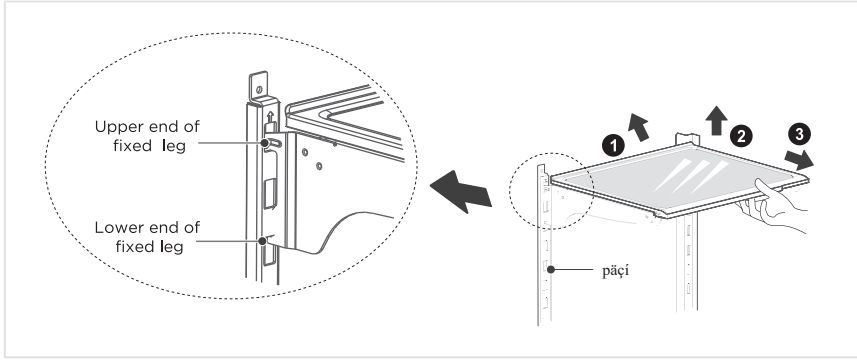
- The refrigerator is made based on the air-cooling principle and thus has an automatic defrosting function. Frost formed due to change of season or temperature may also be manually removed by disconnection of the appliance from power supply or by wiping with a dry towel.

Cleaning of door tray

- According to the direction arrow in the figure below, use both hands to squeeze the tray, and push it upward, then you can take it out.
- After removing and washing the tray, you can replace and adjust the height in accordance with your preference.



Cleaning of glass shelf

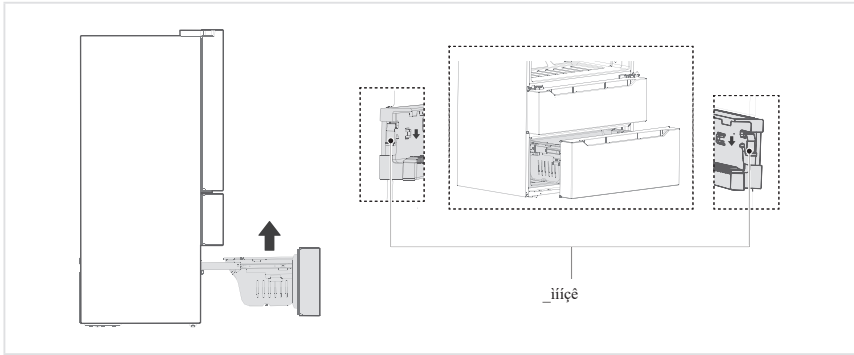


Please dismantle the cantilever shelf according to the arrows shown as above:

1. Please hold the front edge of the shelf and tilt the shelf inwards until the lower end of fixed leg is separated from the shelf support system slot.
2. Lift the whole shelf upwards until unable to raise further.
3. Take out the shelf horizontally.

During installation, put the upper end of the fixed leg into one of the upper slots on the shelf support system first and then put the lower end of the fixed leg into the third slot on the lower part of the shelf support system.

Cleaning of freezer lower drawer



- Pull out the lower freezer drawer to the proper position.
- As shown in the illustration, press the buttons in both slots respectively (must press both sides at the same time), pull out the freezer drawer until it stops.
- Take out the lower drawer as directed by the arrows.
- After cleaning, replace the drawer to original position, then close the lower drawer, the button will lock the drawer automatically.

ATTENTION

Note: Don't remove the lower freezer drawer if not necessary.

In case of power failure or long-term non-use

Power failure:

In case of power failure, even during summertime, food inside the appliance can be kept for several hours. During the power failure, please reduce the time and frequency of door opening and do not add additional fresh food into the appliance.

Long-term non-use:

The appliance should be unplugged, cleaned, and doors should be left open to prevent odor.

Moving:

Before the refrigerator is moved, please take out all objects from within. Fix the glass shelves, door bins, crisper drawers, and freezer drawers with tape and tighten leveling feet. Close the doors and secure them with tape. The appliance should remain upright when in process of moving. Do not lay appliance upside down or on its side. The inclination shall be no more than 45° during the move.

ATTENTION

The appliance shall run continuously once it is started. Generally, the operation of the appliance shall not be interrupted; otherwise the service life may be impaired.
Foods can be preserved for a couple of hours even in summer in case of power failure; it is recommended to reduce the frequency of opening door.

TROUBLESHOOTING

The following simple issues can be handled by the user. Please call the after-sale service department if the issues are not solved.

Problem	Possible reason
Failed operation	• Check that the appliance is connected securely to power supply
	• Check whether the voltage is too low
	• Check whether there is a power failure or partial circuits have tripped
Odor	• Odorous foods shall be tightly wrapped
	• Check whether there is any rotten food
	• Clean the inside of the refrigerator
Compressor remains in operation for extended period of time	• Extended operation of the compressor during the summer is normal
	• When the ambient temperature is high, it is not suggested to overload the appliance with too much food
	• Food shall get cool before being put into the appliance
	• The doors are opened too frequently
Light fails to illuminate	• Check whether the refrigerator is connected to the power supply and whether the light is damaged
	• Have the light replaced by a servicer
Door cannot be properly closed	• The door is blocked by food packaging
	• The refrigerator is titled or not level
Loud noises	• Check whether the floor is level and whether the refrigerator is placed stably
	• Check whether accessories are placed at proper locations

Problem	Possible reason
Water pan overflows	• There is too much food in the chamber or food stored contains too much water, resulting in heavy defrosting
	• The doors are not closed properly, resulting in frosting due to entry of air and increased water due to defrosting
Hot housing	• Heat dissipation of the built-in condenser via the housing is normal. Housing may become hot due to high ambient temperatures, storage of too much food, or failure of the compressor. Ensure proper ventilation is allowed to facilitate heat dissipation
Surface condensation	• Condensation on the exterior surface and door seals of the refrigerator is normal when the ambient humidity is too high. Just wipe the condensate with a clean towel.
Abnormal noise	• Buzz: The compressor may produce buzzes during operation, and the buzzes are loud particularly upon start or stop. This is normal.
	• Creak: Refrigerant flowing inside of the appliance may produce creak, which is normal.

DISPOSAL AND RECYCLING

Important instructions for environment

Compliance with the WEEE Directive and Disposing of the Waster Product: This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste from electrical and electronic equipment (WEEE).

This symbol indicates that this product shall not be disposed of with other household wastes at the end of its service life. Used devices must be returned to the official collection point for recycling electronic devices. To find these collection systems please contact your local authorities or retailer where the product was purchased. Each household performs an important role in recovering and recycling old appliances. Appropriate disposal of used appliance helps prevent potential negative consequences for the environment and human health.



Compliance with RoHS Directive

The product you have purchased complies with EU RoHS Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

Package information

Packaging materials for the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with domestic or other waste materials. Take them to the packaging material collection points designated by the local authorities.



GRANDEUR

GRAND ASSURANCE MAJOR APPLIANCE LIMITED WARRANTY

ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you call:

- Name, address and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase/delivery including dealer/retailer name and address

IF YOU NEED SERVICE:

1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting or Problem Solver section of the Use and Care Guide.
2. All warranty service is provided exclusively by our authorized Grand Assurance Service Providers. In the U.S.and Canada, direct all requests for warranty service to:

GRAND ASSURANCE WARRANTY

Call 1-800-325-4363

If outside the 50 United States or Canada, contact your authorized Grandeur dealer to determine whether another warranty applies.

TWO YEAR LIMITED WARRANTY

WHAT IS COVERED

For two years from the date of purchase/delivery, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product,
The Crosley Group, Inc.will pay for Factory Specified Replacement Parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted for the remaining term of the original unit's warranty period.

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. Service must be provided by a Grand Assurance designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase/delivery. Proof of original purchase/ delivery date is required to obtain service under this limited warranty.

Initially, the Grandeur appliance will be protected by the manufacturer's limited warranty. If failure should occur during this period, repair will be by the manufacturer. If at any time after the expiration of the manufacturer's limited warranty, but NOT MORE THAN TEN (10) YEARS AFTER THE DATE OF PURCHASE/DELIVERY OF THIS GRANDEUR APPLIANCE, the component covered should become defective through normal use, you will be entitled to receive free of charge a replacement component of the same or substantially the same quality as the original manufacturer would have furnished during their limited warranty period, when the appliance has been properly registered. This extended limited warranty is being furnished by Grand Assurance Warranty and has no relation to the manufacturer's original limited warranty.

WHAT IS NOT COVERED

1. Commercial, non-residential, multiple-family use, or use inconsistent with published user, operator or installation instructions.
2. In-home instruction on how to use your product.
3. Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes or correction of household electrical or plumbing (i.e. house wiring, fuses or water inlet hoses).
4. Consumable parts (i.e. light bulbs, batteries, air or water filters, preservation solutions, etc.).
5. Conversion of products from natural gas or L.P. gas.
6. Damage from accident, misuse, abuse, fire, floods, acts of God or use with products not approved by Grand Assurance Warranty.
7. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration or modification of the appliance.
8. Cosmetic damage including scratches, dents, chips, and other damage to the appliance finishes unless such damage results from defects in materials and workmanship and is reported to Grand Assurance Warranty within 30 days.
9. Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments including but not limited to high salt concentrations, high moisture or humidity or exposure to chemicals.
10. Food or medicine loss due to product failure.
11. Pick-up or delivery. This product is intended for in-home repair in most cases.
12. Travel or transportation expenses for service in remote locations where an authorized Grand Assurance servicer is not available.
13. Removal or reinstallation of inaccessible appliances or built-in fixtures (i.e. trim, decorative panels, flooring, cabinetry, islands, countertops, drywall, etc.) that interfere with servicing, removal or replacement of the product.
14. Service or parts for appliances with original model/serial numbers removed, altered or not easily determined.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

Crosley makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask your retailer about buying an extended warranty.

LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. CROSLEY SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.



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