



Extreme Tools® Inc. Tool Storage Products Limited Warranties

Extreme Tools®, Inc. Limited Warranties warrant our products to be free from defects in workmanship and materials under normal use from the date of original purchase for the specified period of time as outlined below by product series or individual item:

- **EXQ Professional Series: Limited Lifetime Warranty** (excludes electronic components-see below): **INCLUDED MODELS** EX2404SCQ, EX5501HCQ, EX5510CHQ, EX5511RCQ, EX7201HCQ, EX7215CHQ, EX7217RCQ
- **EX Tool Cart Series: Limited 5-Year Warranty:** EX3304TC, EX4106TC, EX4106TCS (excludes electronic components-see below)
- **DX Series, RX and THD Series: Limited 5-Year Structural Warranty, Limited One-Year Warranty on finish and aluminum components** (excludes electronic components-see below)
- **PWS Series: Limited 5-Year Warranty on structural material defects and workmanship** (does not include electronic components*, normal wear items such as gas struts, latch system, accessories, etc.)
- **TX Series: Road Boxes: Limited One-Year Warranty on structural components, Limited 90-Day Warranty on finish, aluminum and electronic components**
NOTE: *Extreme Tools® Road Boxes and PWS models are NOT intended for off road use. Product damage may occur during off-road transport and usage and is not considered to be a defect in product. Off-road usage is not covered by the Limited One-Year Warranty or Limited 5-Year Warranty and will void product warranty.*
- **90 Day Limited Warranty:** accessories; *electrical components contained in or on any Extreme Tools® tool box or accessory.

Limited Warranties, no matter the duration, do not apply to products that have been subjected to abnormal use. Abnormal use includes, but is not limited to, misuse, abuse, damage by accident, modification, unreasonable use, neglect, lack of maintenance, situations when a unit is pulled using a mechanical vehicle, used in any type of over the road usage, rolled over large drops, used in a corrosive environment, modified with non-Extreme Tools® parts, overloaded or used in a manner other than for tool storage.

Limited Warranties, no matter the duration, do not cover components that are worn from normal wear through use (unless otherwise noted) such as paint/powder coat, anodized coating, PWS latching system, lost keys, drawer liners, etc. It is the responsibility of the owner to replace wear and tear components.

To activate warranty, a copy of the receipt must be mailed or emailed, sales@extremetools.net, along with the warranty card completely filled out and returned to Extreme Tools® within 30 days of purchase. Extreme Tools®' obligation to repair or replace defective parts in accordance with the terms set forth herein shall be at the discretion of Extreme Tools® and is the buyer's sole and exclusive remedy. Extreme Tools® shall not be liable for any damage for loss of the product or consequential damages of any kind. The company neither assumes nor authorizes any other person to assume for it, any other liabilities beyond the conditions set forth in this warranty, in connection with the product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply. This warranty gives the purchaser specific legal rights; the purchaser may also have other rights which vary from state to state.

If a customer believes product is defective, please call Extreme Tools® at 630.369.9303 AND email, sales@extremetools.net. The following items are required for a warranty claim: pictures of the defect, model number, serial number, date of purchase and description of the issue. If the product is defective, Extreme Tools® will replace the defective part at no cost to customer. **DO NOT** ship the product back to the store, distributor, or to Extreme Tools® unless a return has been approved and written instructions for return have been emailed. In the event that it becomes necessary for the product to be returned, the purchaser will receive instructions as to how to proceed and will be issued a Return Goods Authorization number (RGA). A copy of the original purchase receipt must accompany the return. Shipping and handling is not included in warranty coverage.

Extreme Tools® shall not be liable for, nor shall this warranty include or apply to, any loss or damage caused by or resulting from the following; (1) use of the product in a manner other than as specified in the product/owner's manual;(2) use of the product beyond its rated capacity or specifications; (3) modification, alteration or repair not performed by Extreme Tools® or its authorized subcontractors or third parties approved by Extreme Tools®; (4) floods, fires, earthquakes, tornado, vandalism or other acts of nature, including windstorms, lightning and hail damage or any other insurable loss under standard fire and extended coverage plans; (5) abuse, misuse, negligent handling, improper or inadequate maintenance, tampering, or accident; chemicals that can damage powder coat finish or causing rust; (6) accessories, alterations, attachments or other devices not furnished by the company or (6) failure of buyer to follow operating procedures or the instructions of the company, or to provide a suitable operating environment.

All customers receiving shipments of Extreme Tools® products are responsible to inspect shipments before accepting. Extreme Tools® will not be responsible after shipment of product is accepted if product is damaged or has missing parts.

Warning

- **Do not open more than one drawer at a time.** Tool box may tip over and cause injury.
- Keep children away from tool boxes.
- **Lock drawers before moving.**
- Apply brakes on casters when not moving unit.
- Do not step in or on drawers.

Tools and materials shown on Extreme Tools® or any other website are for display purposes and are not included unless specified.

Extreme Tools® Inc.
740 Frontenac Rd.
Naperville, Illinois 60563
Ph: 630.369.9303
Fax: 815.254.1930
sales@extremetools.net
www.extremetools.net



Warranty Certificate

Thank you for purchasing an Extreme Tools® product!

Your product has Warranty which is Limited Lifetime, 5 Year Limited, 1 Year Limited or 90 Day (for electronic components) as detailed above. Refer to Limited Warranty information included with your product or our website, www.extremetools.net, for detailed information.

Before using the tool box, completely read through Owner's Manual included in this tool storage unit and the Limited Warranty before using your product.

Please fill out and submit your warranty registration and a **copy of your receipt** within 30 days of purchase by mailing, emailing or faxing to Extreme Tools®, Inc. - Corporate, 12926 Northland Drive, Plainfield IL 60585 U.S.A., sales@extremetools.net, or Fax: 815.254.1930.

Detach and mail lower portion or fax page

WARRANTY INFORMATION

Name _____

Address _____

City _____

State _____ Zip Code _____

Phone _____

Email _____

Model # _____

Serial number _____

Retailer _____

Purchase Date _____

Scan & Email to: Sales@extremetools.net

Fax to: 815.254.1930

or

Mail to:

Extreme Tools®, Inc. - Corporate
12926 Northland Drive
Plainfield, IL 60585