

Pella® Warranties



Available at



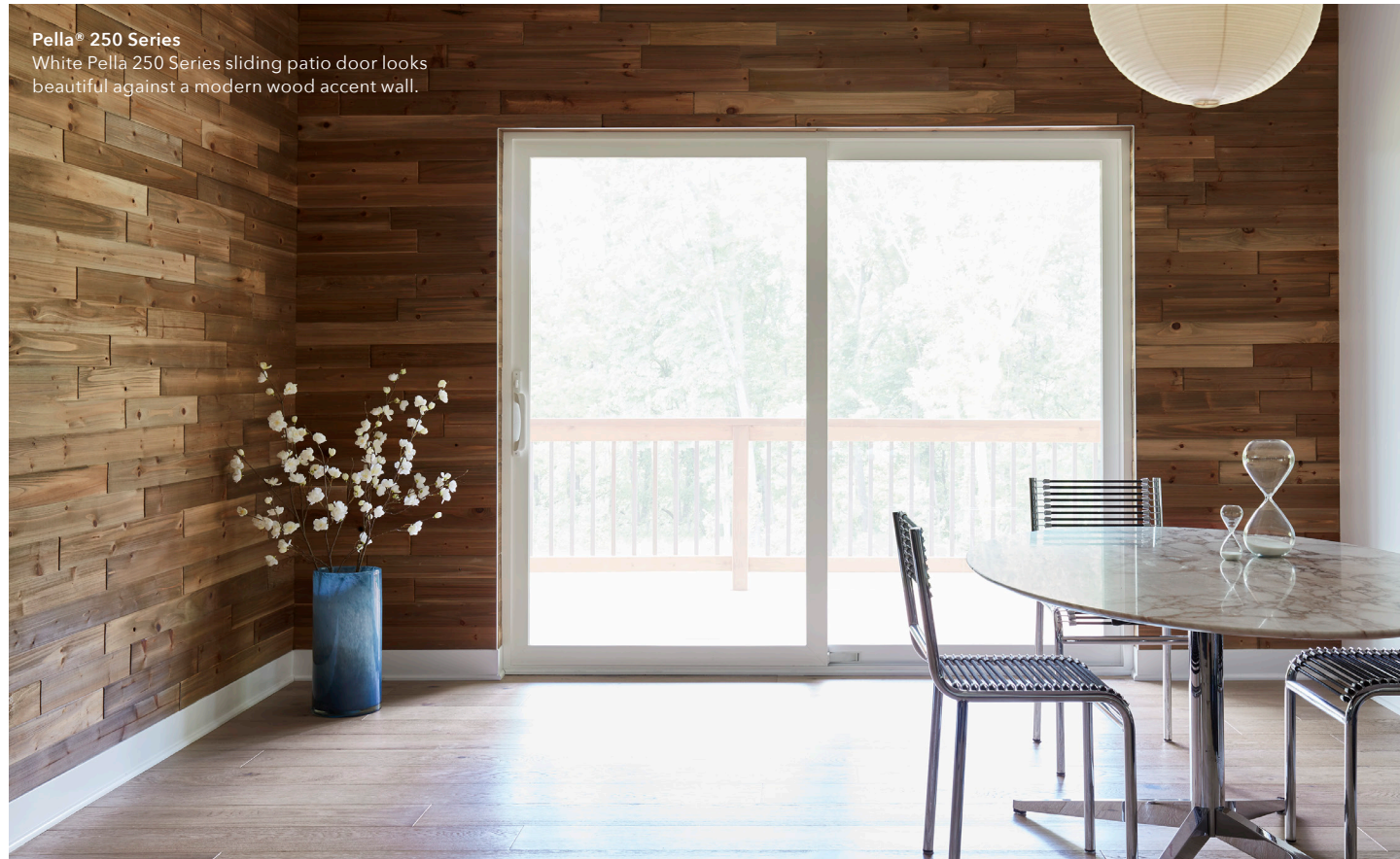
Pella® Lifestyle Series
Black fixed casement windows with grilles-between-the-glass
allow in an abundance of natural light.



Pella windows
provide the
highest value
to homeowners.*

*Study of homeowner perceptions of leading national brands.
Study commissioned by Pella, 2021.

Pella® 250 Series
White Pella 250 Series sliding patio door looks beautiful against a modern wood accent wall.



Vinyl Windows & Patio Doors

Pella 250 Series, Pella 150 Series, ThermaStar by Pella, Pella Hurricane Shield Series™, Pella Defender Series™

VINYL	Owner Occupied Single Family		Non-Owner Occupied Or Non Single Family	
Component	Original Owner	Subsequent Owner	Original Owner	Subsequent Owner
GLASS				
Standard Glass	20 years	Remainder of 20 years	20 years	Remainder of 20 years
Laminated Glass	10 years	Remainder of 10 years	10 years	Remainder of 10 years
Blinds-Between-the-Glass: Glass	5 years	Remainder of 5 years	5 years	Remainder of 5 years
HARDWARE				
Hardware Finish	No warranty		No warranty	
Hardware Defect	For as long as the original purchaser owns the home	Remainder of 10 years	10 years	Remainder of 10 years
OTHER				
Standard Non-Glass	For as long as the original purchaser owns the home	Remainder of 10 years	10 years	Remainder of 10 years
Blinds-Between-the-Glass: Blinds	5 years	Remainder of 5 years	5 years	Remainder of 5 years
Exterior Surround Made with Azek Trim	25 years	Remainder of 25 years	25 years	Remainder of 25 years
DuraColor™ Exterior Paint	10 years	Remainder of 10 years	10 years	Remainder of 10 years
LABOR	Includes labor for service on replacement parts or repair for the first two (2) years from date of sale.		Includes labor for service on replacement parts or repair for the first two (2) years from date of sale.	

Fiberglass Windows & Patio Doors

Pella® Impervia®

IMPERVIA	Owner Occupied Single Family		Non-Owner Occupied Or Non Single Family	
Component	Original Owner	Subsequent Owner	Original Owner	Subsequent Owner
FINISH				
Factory Interior Finish (excludes primer only) Bay/Bow	2 years	Not transferable	2 years	Not transferable
Factory Painted Finish applied	10 years	Remainder of 10 years	10 years	Remainder of 10 years
HARDWARE				
Finish Non-Painted example: ORB	No warranty		No warranty	
Finish Painted / (paint matched)	10 years	Remainder of 10 years	10 years	Remainder of 10 years
GLASS				
Standard Non-Laminated Glass	20 years	Remainder of 20 years	20 years	Remainder of 20 years
OTHER				
Non-Glass Bay/Bow Frame	10 years	Remainder of 10 years	10 years	Remainder of 10 years
Material Rectangular	For as long as the original purchaser owns the home			
Material Non-Rectangular Special Shapes	10 years			
Exterior Surround Made with Azek Trim	25 years	Remainder of 25 years	25 years	Remainder of 25 years
LABOR	Includes labor for service on replacement parts or repair for the first two (2) years from date of sale.		Includes labor for service on replacement parts or repair for the first two (2) years from date of sale.	

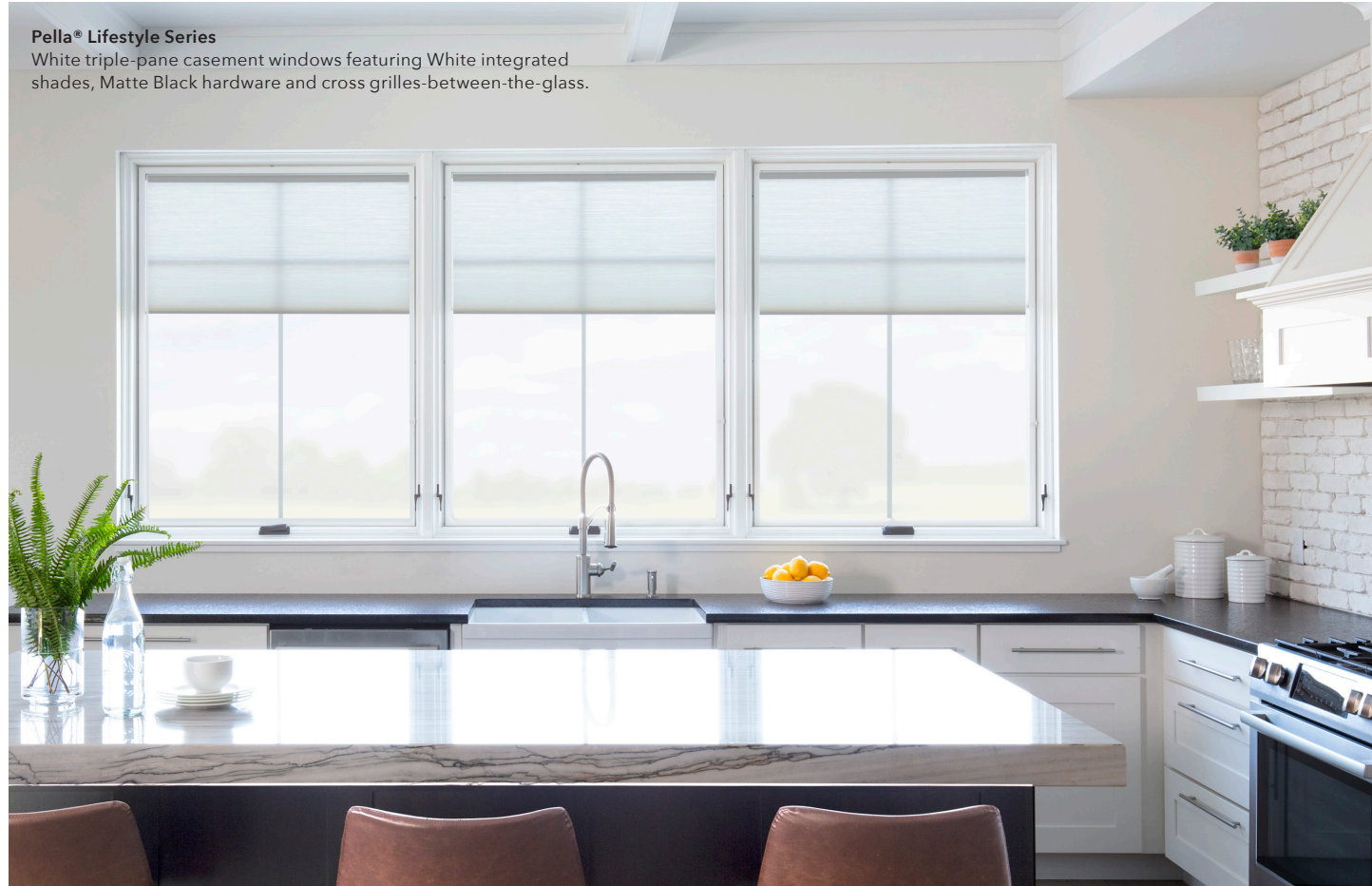
* Screen warranty does not include damage caused by insects

Warranty information is correct as of 4/1/2021. Warranties are subject to change and buyers are subject to the current warranty at time of sale. See pella.com/warranty for all current and historical warranties as well as additional details, limitations, and exclusions.



Pella Impervia
Black dual-pane casement windows with custom grilles-between-the-glass and Matte Black hardware.

Pella® Lifestyle Series
White triple-pane casement windows featuring White integrated shades, Matte Black hardware and cross grilles-between-the-glass.



Clad/Wood Windows and Patio Doors

Pella Architect Series®, Pella Lifestyle Series

CLAD/WOOD WINDOW & PATIO DOOR	Owner Occupied Single Family		Non Owner Occupied or Non Single Family	
	Original Owner	Subsequent Owner	Original Owner	Subsequent Owner
GLASS				
Non-Laminated	Lifetime for as long as the original purchaser owns their home	Remainder of 10 years	20 years	Remainder of 10 years
Laminated (Impact Resistant)	10 years	Remainder of 10 years	10 years	Remainder of 10 years
PAINT - If property is on seacoast				
EnduraClad – Chalk or Fade	10 year limited warranty	Remainder of 10 years	10 years limited warranty	Remainder of 10 years
EnduraClad – Corrosion, Crack or Peel	No warranty	No warranty	No warranty	No warranty
Seacoast EnduraClad – Chalk or Fade	10 year limited warranty	Remainder of 10 years	10 year limited warranty	Remainder of 10 years
Seacoast EnduraClad – Corrosion, Crack or Peel	10 year limited warranty	Remainder of 10 years	10 year limited warranty	Remainder of 10 years
EnduraClad Plus – Chalk or Fade	20 year limited warranty	Remainder of 10 years	20 years (chalk or fade)	Remainder of 10 years
EnduraClad Plus – Corrosion, Crack or Peel	10 year limited warranty	Remainder of 10 years	10 year limited warranty	Remainder of 10 years

PAINT - If property is not on seacoast				
EnduraClad – Chalk or Fade	10 years limited warranty	Remainder of 10 years	10 year limited warranty	Remainder of 10 years
EnduraClad – Corrosion, Crack, or Peel	Lifetime for as long as the original purchaser owns their home	Remainder of 10 years	10 years	Remainder of 10 years
Seacoast EnduraClad – Chalk or Fade	10 years limited warranty	Remainder of 10 years	10 year limited warranty	Remainder of 10 years
Seacoast EnduraClad – Corrosion, Crack, or Peel	Lifetime for as long as the original purchaser owns their home	Remainder of 10 years	10 years	Remainder of 10 years
EnduraClad Plus – Chalk or Fade	20 year limited warranty	Remainder of 10 years	20 year limited warranty	Remainder of 10 years
EnduraClad Plus – Corrosion, Crack, or Peel	Lifetime for as long as the original purchaser owns their home	Remainder of 10 years	10 years	Remainder of 10 years
INTERIOR FINISH				
Prefinish	2 years	Remainder of 2 years	2 years	Remainder of 2 years
Non-Factory Finish	No warranty		No warranty	
SCREEN				
All Screens	10 years against defects	Remainder of 10 years	10 years against defects	Remainder of 10 years
HARDWARE				
Finish	No warranty		No warranty	
Operation	10 year limited warranty	Remainder of 10 years	10 year limited warranty	Remainder of 10 years
OTHER				
Non-Glass Components	Lifetime for as long as the original purchaser owns their home	Remainder of 10 years	10 years	Remainder of 10 years
* Accessories (screen, blind, or shade, etc)	10 years	Remainder of 10 years		
LABOR		Includes labor for service on replacement parts or repair for the first two (2) years from date of sale.	Includes labor for service on replacement parts or repair for the first two (2) years from date of sale.	

* Screen warranty does not include damage caused by insects

Warranty information is correct as of 4/1/2021. Warranties are subject to change and buyers are subject to the current warranty at time of sale. See pella.com/warranty for all current and historical warranties as well as additional details, limitations, and exclusions.



Pella® Lifestyle Series
A crisp White, two-panel sliding patio door creates timeless appeal.



Pella® Entry Door
Make a statement at your front door with a Fan Light Camber Top front door in Soft Linen with Avoca decorative glass.

Pella Entry Doors

Fiberglass or Steel

FIBERGLASS OR STEEL ENTRY DOOR	Owner Occupied Single Family		Non-Owner Occupied Or Non Single Family	
	Original Owner	Subsequent Owner	Original Owner	Subsequent Owner
FINISH				
Pre-Finish	2 years	Not transferable	2 years	Not transferable
Non-Factory	No warranty		No warranty	
GLASS				
Decorative	10 years	Remainder of 10 years	5 years	Remainder of 5 years
Non-Decorative	20 years	Remainder of 20 years		
OTHER				
Panel (and all factory-applied attachments except glass)				
Composite Frame / Non-Glass Materials And Workmanship	Lifetime for as long as the original purchaser owns their home	Remainder of 10 years from original purchase of product	1 year	Remainder of 1 year
Clad Frame / Non-Glass Materials And Workmanship				
Hinges, Weatherstripping, and the Multipoint Lock	10 years	Remainder of 10 years		
Blinds-Between-the-Glass	5 years	Remainder of 5 years	5 years	Remainder of 5 years
LABOR	Includes labor for service on replacement parts or repair for the first two (2) years from date of sale.		Labor for service on replacement parts or repair for decorative or non-decorative glass for two (2) years from date of sale. Includes labor for service on replacement parts or repair for non-glass materials for one (1) year from date of sale.	

*Installing viewing holes, door knockers, doggie doors, and mail slots WILL void the customers warranty if damage is related to installation of the above.
*Hardware Finish is NOT covered under warranty

Premium Wood Entry Doors

WOOD ENTRY DOOR	Owner Occupied Single Family	
Component	Original Owner	Subsequent Owner
FINISH		
Pre-Finish	1 year	Not transferable
Non-Factory	No warranty	
GLASS		
Decorative	10 years	Not transferable
Non-Decorative		
OTHER		
Panel (and all factory-applied attachments except glass)	2 years	Not transferable
Entry Door Frame		
LABOR	Includes labor for service on replacement parts or repair for the first two (2) years from date of sale.	

*Doors must be installed providing protection from exposure, typically with a standard overhang extending outward a distance equal to one-half it's height from the bottom of the door up to the overhang to be covered by this warranty.
*Pella is not responsible for or makes no warranty as to: Product failure, loss or damage due to:
• Normal wear from product usage or age, including normal wear and tear of weatherstrip.
• Warpage not exceeding one-fourth inch (1/4") in the plane of the door. ALL 8' height doors are NOT warranted against warpage.
*Adding a storm door will void the warranty of the wood entry door.

Warranty information is correct as of 8/6/2020. Warranties are subject to change and buyers are subject to the current warranty at time of sale. See pella.com/warranty for all current and historical warranties as well as additional details, limitations and exclusions.



Pella® Entry Door
Premium 2 Panel Continuous Arch wood double door featuring 2x3 grilles and the Matte Black multi-point locking hardware.



Want to learn more? Call us at 877-473-5527 or visit pellaatlowes.com



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