

# General Warranty, Limitations, and Claims Procedures

Aside from the exceptions and limitations noted below, Kichler Lighting warrants that its products will be free from defects in material and workmanship for: one (1) year and five (5) years for the LED Light Engines and electrical components. The exceptions are:

- **Landscape – Cataloged Landscape Lighting Products (for details, see [Landscape Warranty](#))**
- **Ceiling Fans – Cataloged Ceiling Fan Products (for details, see [Ceiling Fan Warranty](#))**
- **Cabinet Lighting – Cataloged Under Cabinet Lighting Products (for details, see [Under Cabinet Warranty](#))**
- **Tape Lighting – Cataloged Lighting Products (for details, see [Tape Lighting Warranty](#))**
- LifeBrite® outdoor lanterns' exterior finishes are warranted for Normal Use for as long as the Original Purchaser owns the product.
- Energy Star® labeled products purchased prior to April 1, 2012, are warranted for two (2) years or longer if specifically stated so here; Energy Star® labeled products purchased after April 1, 2012 are warranted for three (3) years or longer if specifically stated so here.
- There are no warranties on polished brass product finishes.
- Non-LED Light bulbs carry no warranty.
- Non-Kichler branded LED bulbs supplied by, but not manufactured by Kichler carry no warranty other than manufacturer's warranty.

All warranty time periods start on the date of purchase by original purchaser.

This warranty only applies when all components, including transformers and power supplies, have been provided by Kichler. Substitution of another manufacturer's product and/or components will render the warranty completely void.

**Any special order products (not cataloged products), LED or otherwise, will be free from defects in material and workmanship for (1) year from the date of purchase by the Original Purchaser.**

## **WARRANTY CLAIM PROCEDURE:**

The Original Purchaser shall return any allegedly defective parts or products to the authorized Kichler distributor the product was purchased from with PROOF OF PURCHASE, Original Purchaser's name and return address and a description of the claimed product defect.

If any of the warranted products are found by Kichler, in its sole discretion, to be defective, such products will, at Kichler's sole option and cost, be replaced, repaired or refunded less an amount directly attributable to prior use of the product. Kichler will return the repaired or replaced product prepaid freight or provide a refund. This warranty does not cover labor or other costs or expenses to remove or install a defective, repaired or replaced product.

The parties hereto expressly agree that Original Purchaser's sole and exclusive remedy against Kichler shall be for the repair, replacement or refund of defective products as provided herein. All Kichler warranties extend only to product ownership by the Original Purchaser; are not transferable whether to heirs, subsequent owners, or otherwise; and are void if the Original Purchaser ceases to own the product.

This warranty does not apply to any products that have been subjected to misuse, mishandling, misapplication, connected to voltage outside of the North American Standard Voltage Range 108 to 132 VAC (60HZ), unusual use (including but not limited to use in an environment where the **annual average** ambient operating temperature is below 27 or above 95 degrees Fahrenheit), neglect (including but not limited to improper maintenance), accident, acts of god such as high winds, improper installation or care, failure to follow the Product's written instructions for normal use and care, improper packaging of products returned to Kichler, modification (including but not limited to use of unauthorized parts or attachments), or adjustment or repair. Significant product exposure to chemicals, harsh cleaners, salt water or salt will void any and all warranties on exterior finishes. Notwithstanding the foregoing, LifeBrite and marine grade products are warranted against exposure to natural environmental elements but are not warranted against chemicals and harsh cleaners.

**THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.**

LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THOSE OF MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE OR INFRINGEMENT. ORIGINAL PURCHASER SHALL IN NO EVENT BE ENTITLED TO, AND KICHLER LIGHTING SHALL NOT BE LIABLE FOR, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE, INCLUDING, BUT NOT LIMITED TO LOSS OF PROFIT, PROMOTIONAL AND/OR MANUFACTURING EXPENSES, OVERHEAD, INJURY TO REPUTATION AND/OR LOSS OF CUSTOMERS.