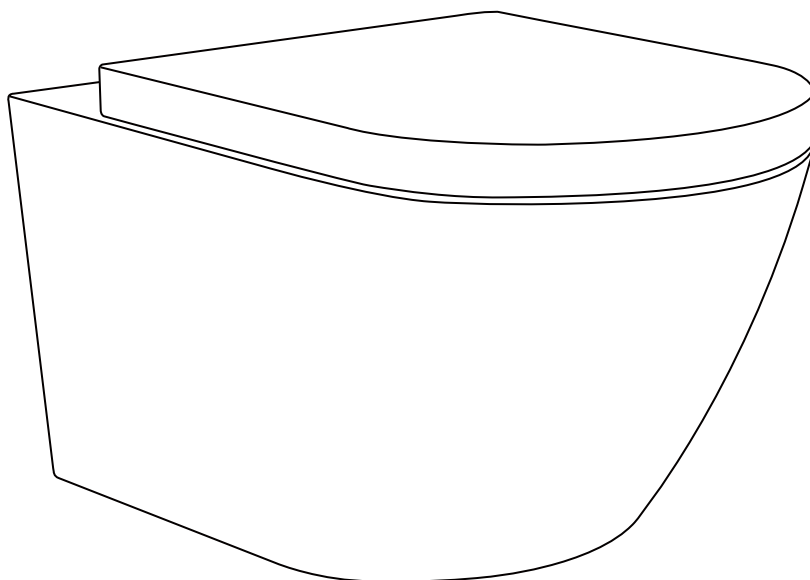
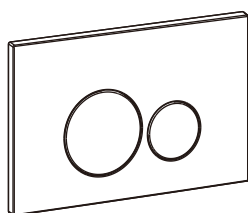


HOROW

Wall Hung Toilet with In-wall Tank Carrier System



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- Thank You for Choosing HOROW. Please read the instructions carefully before installation and keep it available for future maintenance or reference.
- We are not responsible for the accidents resulting from the user's negligence.
- HOROW reserves the right to make revisions to this manual without notice.



Need help? Contact HOROW Customer Service Team.

Phone: (+1)209-200-8033

Monday to Friday

Email: support@horow.com

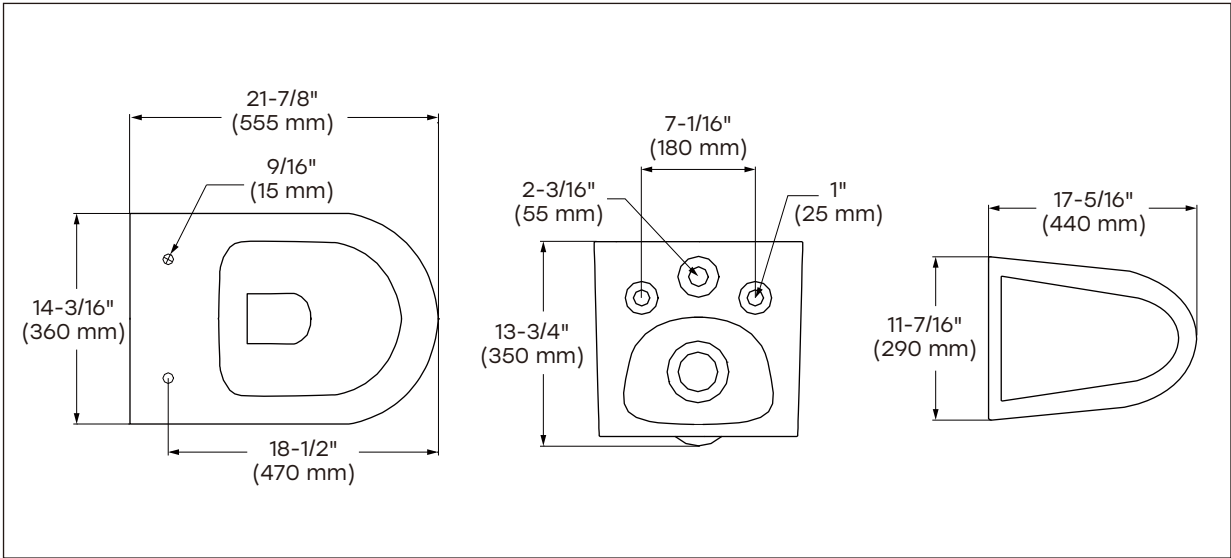
Important Information



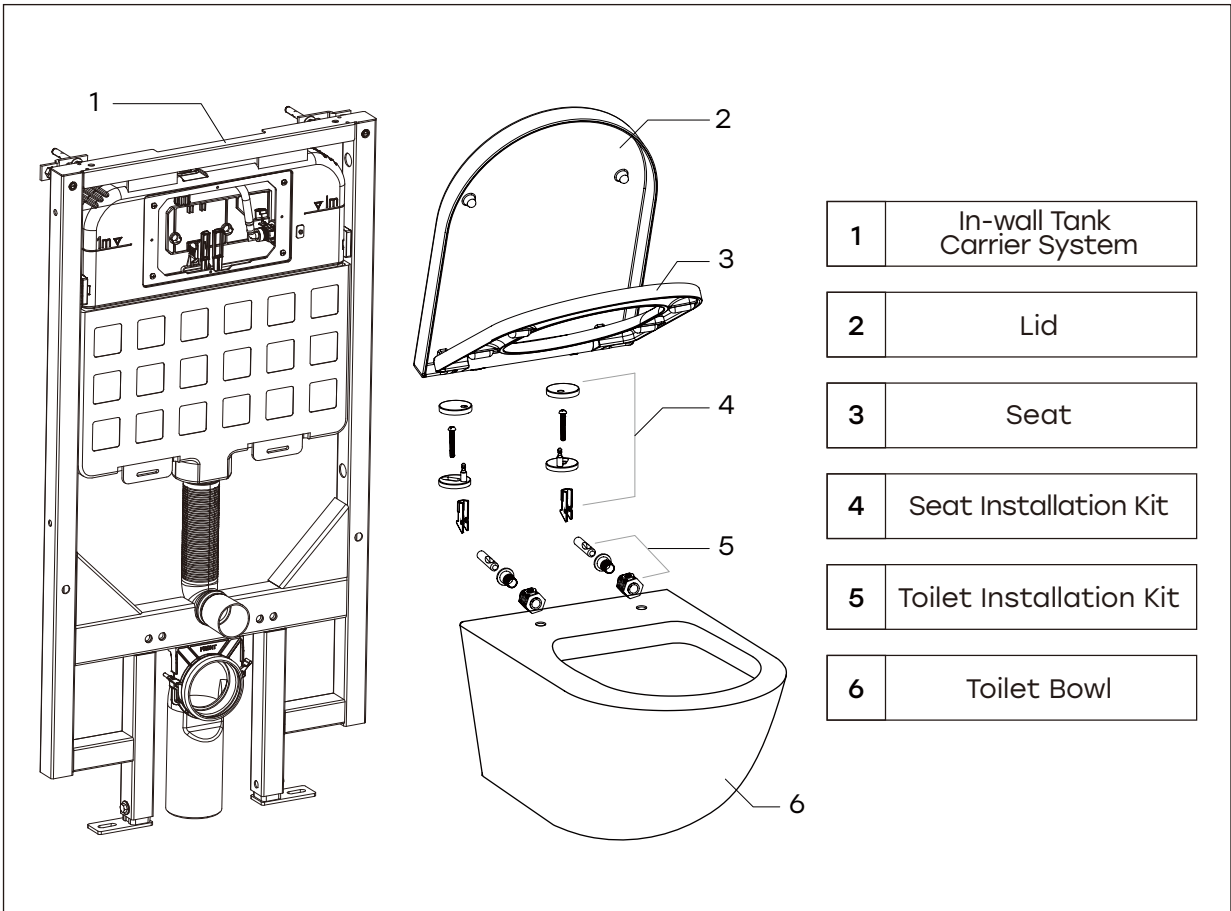
1. Please keep the box and packaging materials until your product is completely installed.
2. If you have any questions, require technical assistance or have any problems with your product: please contact our Customer Service Team.
3. Please have the model number available and retain a copy of your purchase receipt for reference.
4. If for any reason this product does not meet your expectations, please repack this product in the original box and packaging material to avoid damage during transit.
5. Under no circumstances shall we be liable for any incidental damages sustained in connection with this product.
6. The step-by-step guidelines provided in this manual are intended as general guidance for installing HOROW products. In the event of any discrepancies, HOROW shall not be held liable.
7. Keep all small parts and packaging materials out of reach of children.
8. Dispose of packaging materials in accordance with local regulations.
9. Do not use this product for any purpose other than its intended use.
10. Product images shown in this manual are for reference only and may differ from the actual product.

Overall Sketch

Dimensions



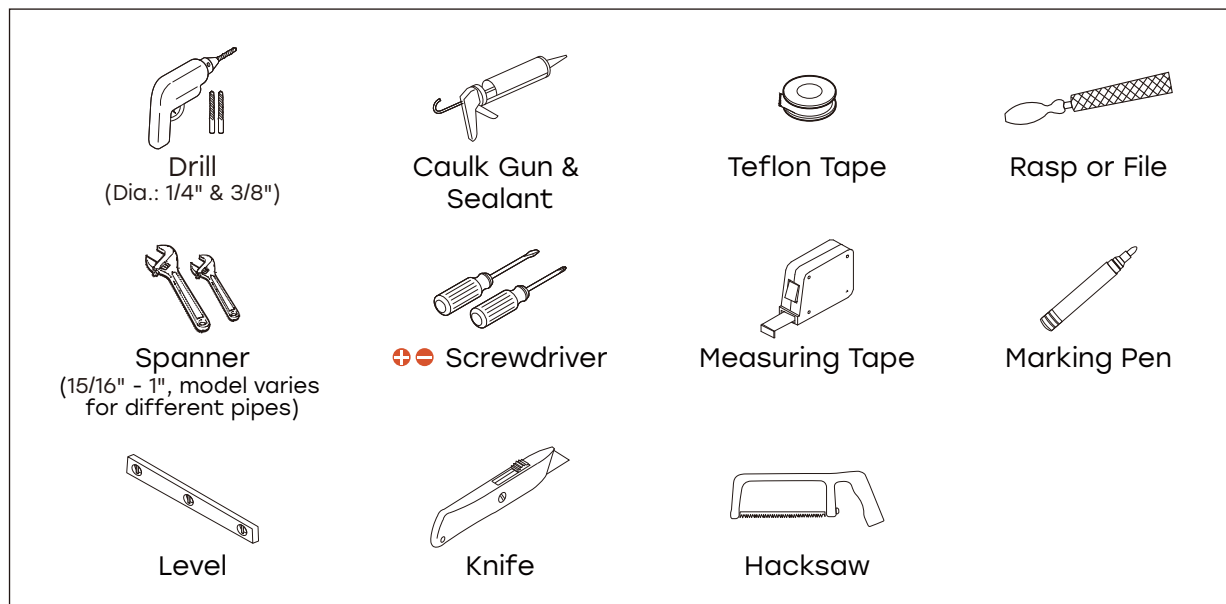
Product Overview



Product Installation

Tools Needed for Installation

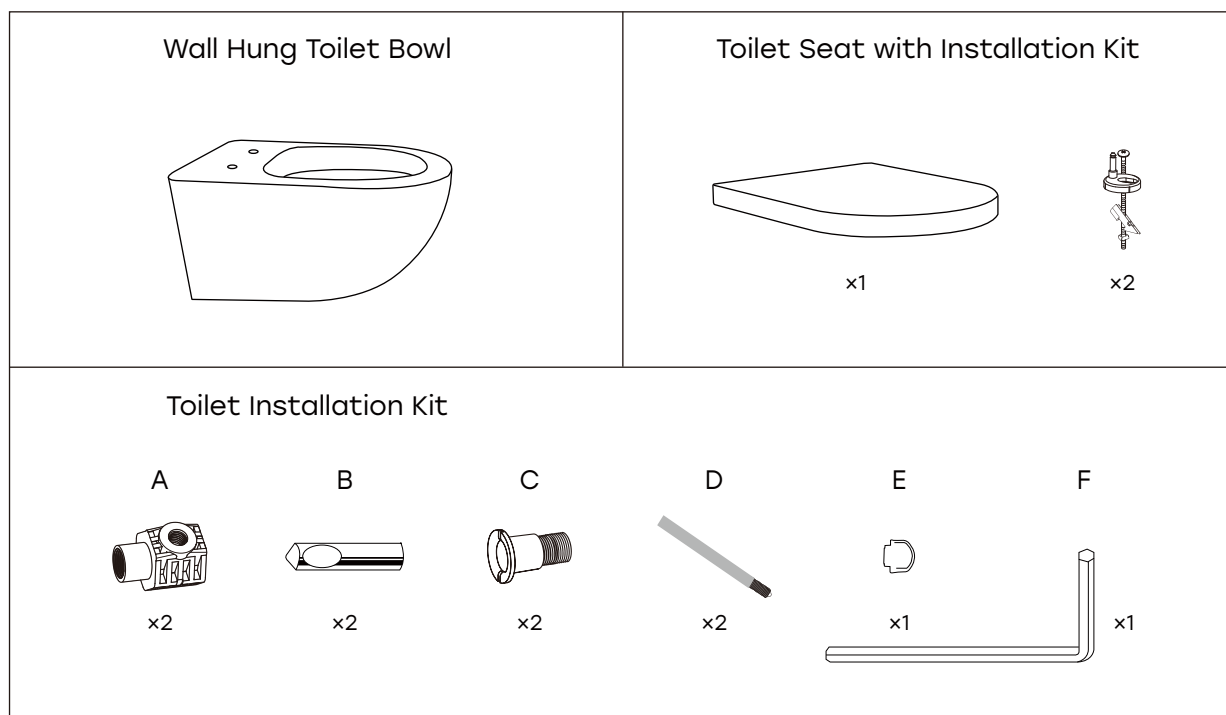
Please have these tools prepared prior to installation.

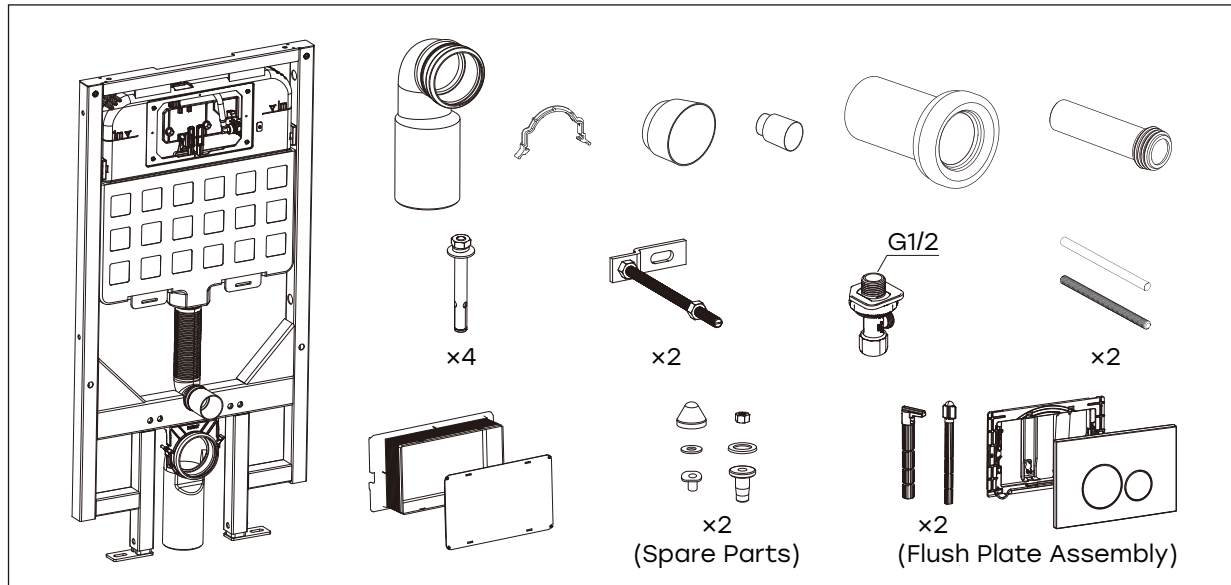


Parts Included

Please confirm that all items below are inside the box.

Package 1



Package 2**Note:**

For some parts, please refer to the actual product received.

Prior to Installation

Follow all plumbing and building codes according to state and local requirements.

Please confirm that all the aforementioned items in the package are present. In case of any missing or damaged parts, please feel free to contact our Customer Service Team. Illustrations above are for reference only. The ceramic product may have slight deformation during the firing process. Please consult the actual product for accurate details.

Read the installation and maintenance instructions carefully before installation. Always use appropriate tools and wear appropriate personal protective equipment during installation.

HOROW strongly recommends professional installation by a licensed plumber.

Two people are required to handle and install this product as it is fragile.

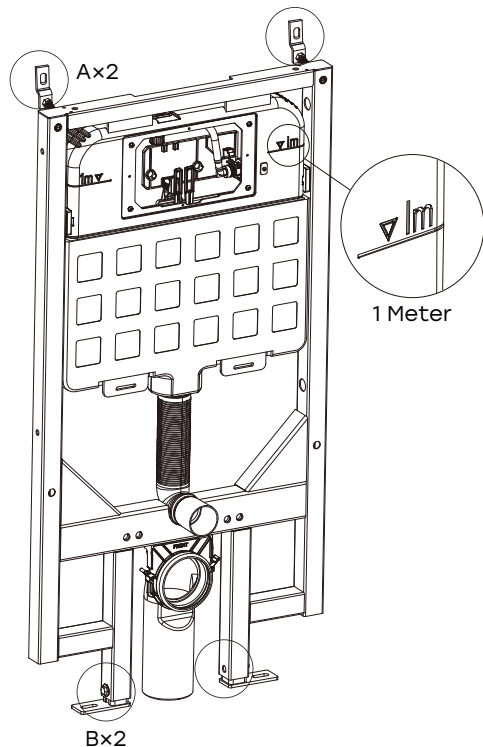
Installation Procedure

Installation of Tank Carrier System

1

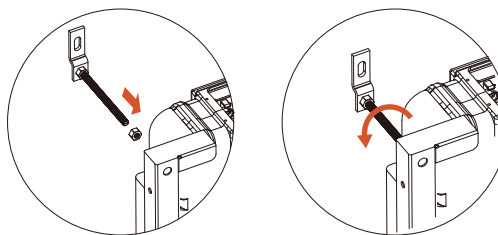
Preinstall the carrier frame.

Note: It is recommended to align the 1 m reference scale on the carrier frame with the 1 m mark on the wall.



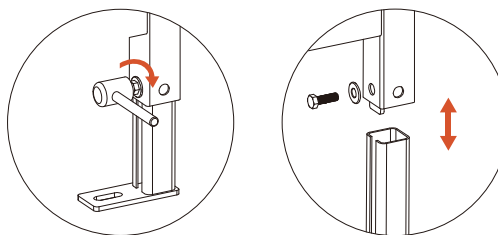
Step A:

Install the two mounting brackets.



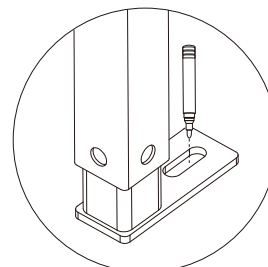
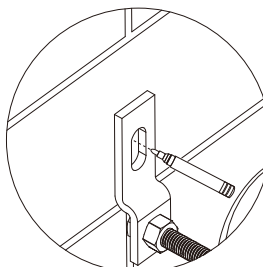
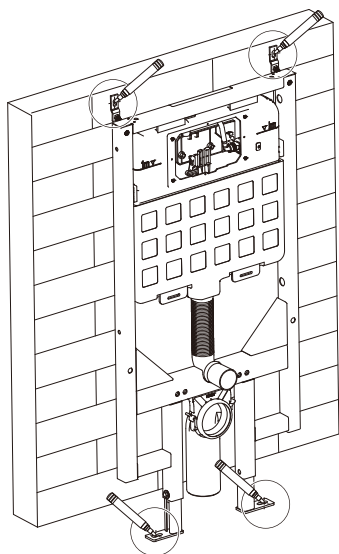
Step B:

Adjust the adjustable feet at the bottom of the frame.



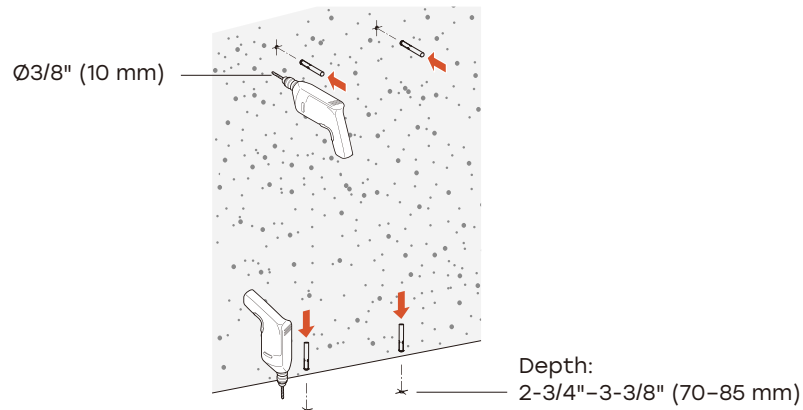
2

Adjust the mounting brackets to ensure the carrier frame is level and aligned. Mark the drilling locations as shown below.



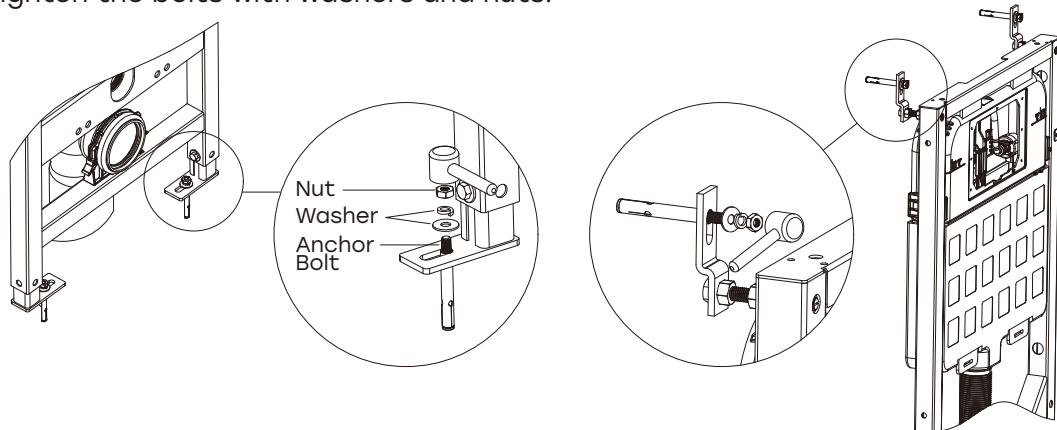
3

Drill four holes and hammer the expansion anchors into the mounting holes.



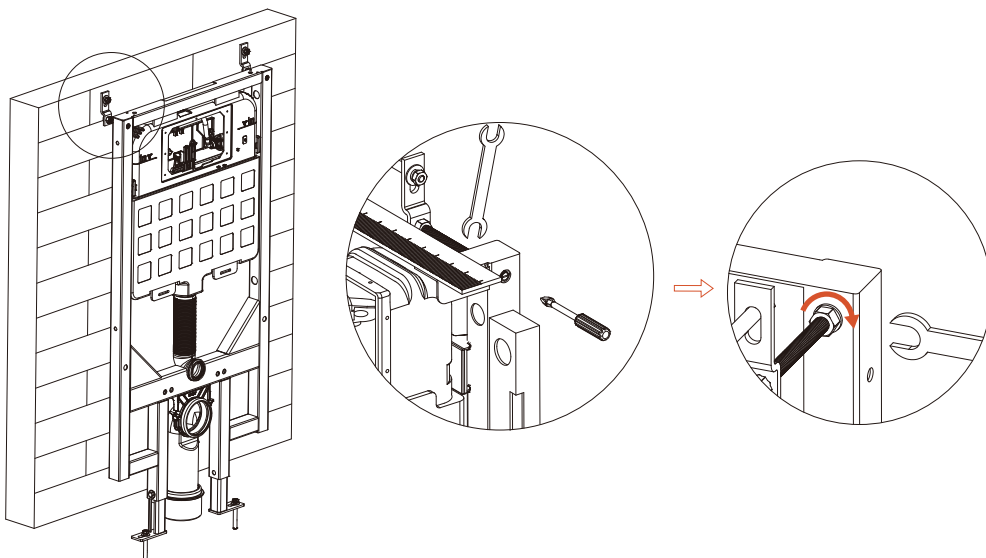
4

Move the carrier frame back into position, align it with the mounting holes, and tighten the bolts with washers and nuts.

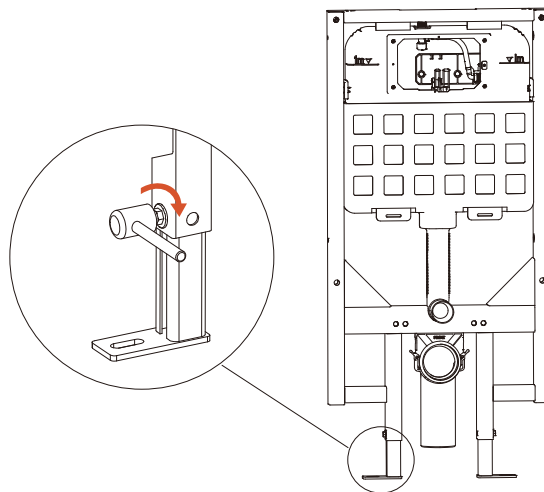


5

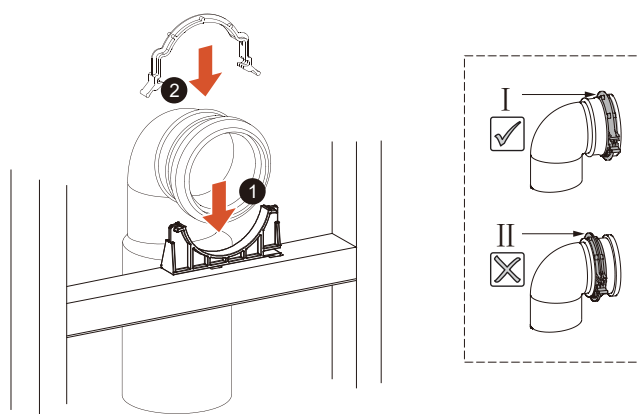
Adjust the bolts to the proper length, ensure the tank is level, and tighten the nuts on both ends to secure the carrier frame.



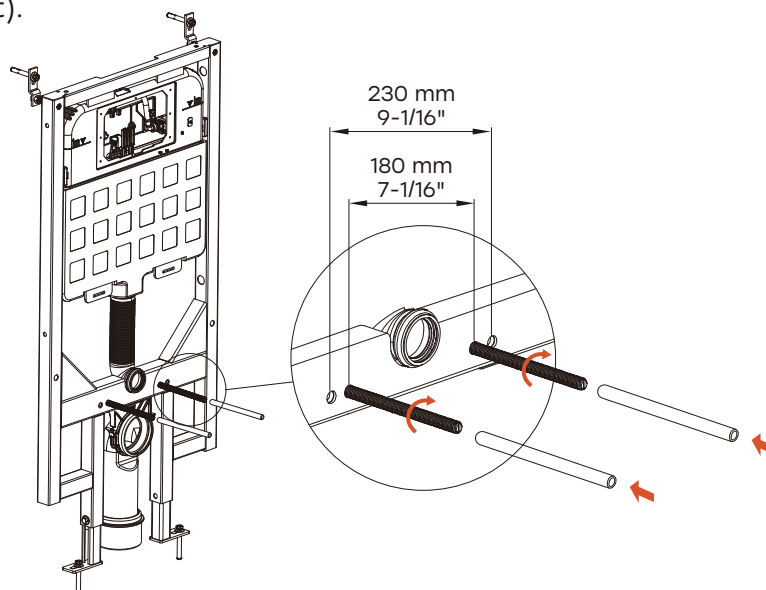
- 6 Secure the screws for the adjustable feet.



- 7 Install the elbow pipe, paying attention to the fixing position of the pipe clamp.

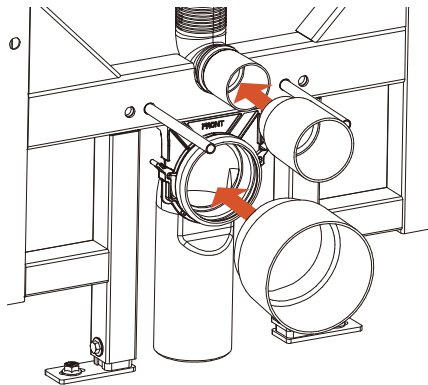


- 8 Install the threaded rods and protective sleeves into the two mounting holes (180 mm apart).



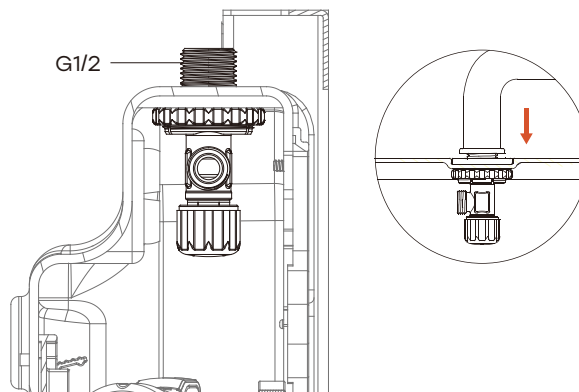
9

Temporarily insert dust caps into the in-wall tank outlet and the drain outlet.



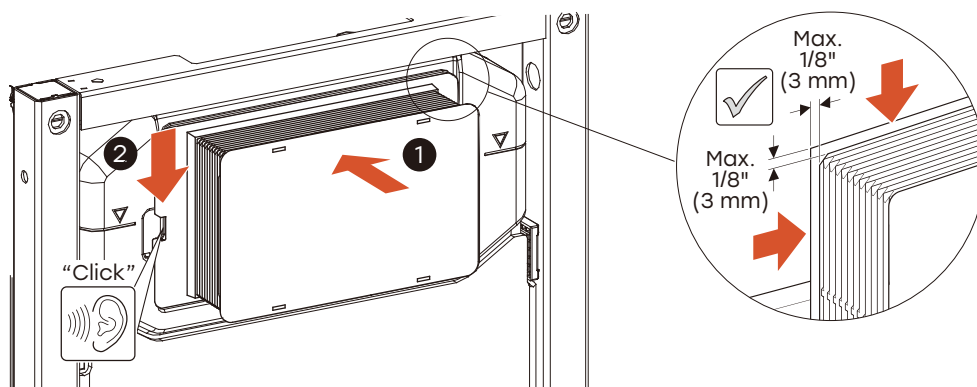
10

Connect the water supply pipe to angle valve.



11

Install the protective frame on the tank access panel opening.



Note:

Ensure it is secure to keep debris from entering the tank.

Installation of Wall-Hung Toilet

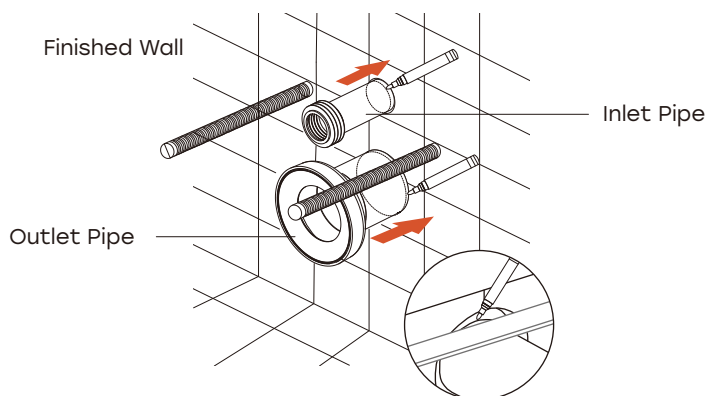
Install your toilet using the following steps:

1 Dry Fit Outlet Pipe and Inlet Pipe

Mark the Pipes – Wall Side

Firmly insert the inlet pipe into the cistern flushing outlet and then insert the outlet pipe into the discharge outlet on the wall.

Use a level or other straight edge to mark the inlet pipe and the outlet pipe even with the front edge of the finished wall successively, as shown below.

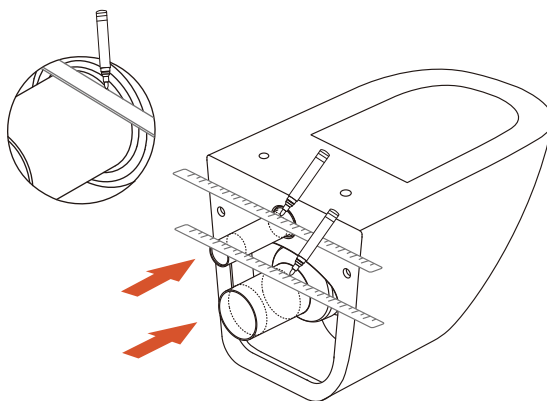


Remove the inlet and outlet pipes.

Mark the Pipes – Bowl Side

Apply lubricant on the inlet pipe and the outlet pipe, firmly insert the inlet pipe into the water inlet and then insert the outlet pipe into the bowl outlet.

Use a level or other straight edge to mark the inlet pipe and the outlet pipe even with the back edge of the toilet bowl successively, as shown below.



Remove the inlet and outlet pipes.

2

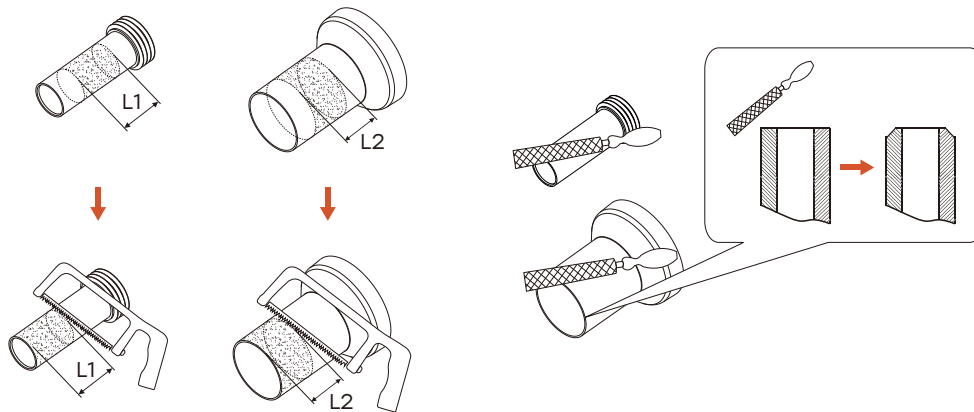
Cut the Pipes

Measure the distance between both marked lines on the inlet pipe and the outlet pipe.

Take measured distance, deduct from bald end of the pipe and cut the pipes as shown below.

After cutting, use a file to polish and chamfer the cut ends of both pipes.

- L1: The distance between the two marked lines on the inlet pipe.
- L2: The distance between the two marked lines on the outlet pipe.

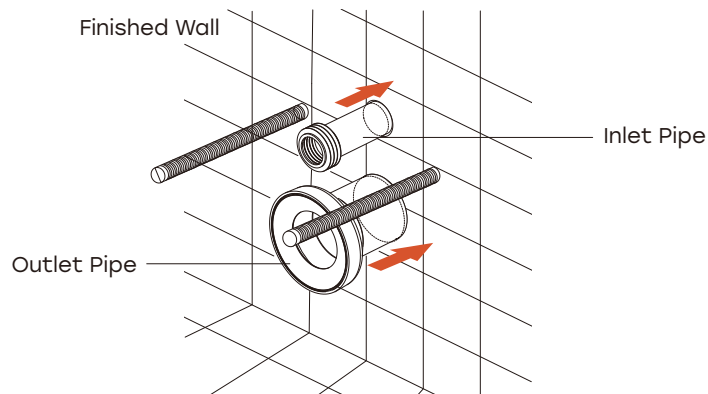

3

Install the Pipes

Apply lubricant to the joint surface on the inlet pipe and the outlet pipe.

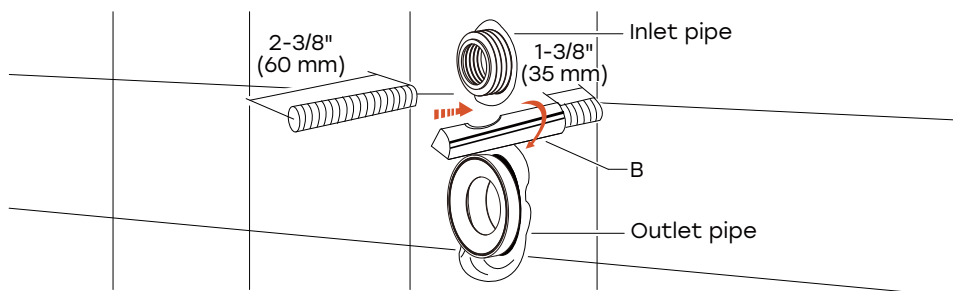
Insert the inlet pipe into the cistern flushing outlet on the wall.

Insert the outlet pipe into the discharge outlet on the wall.

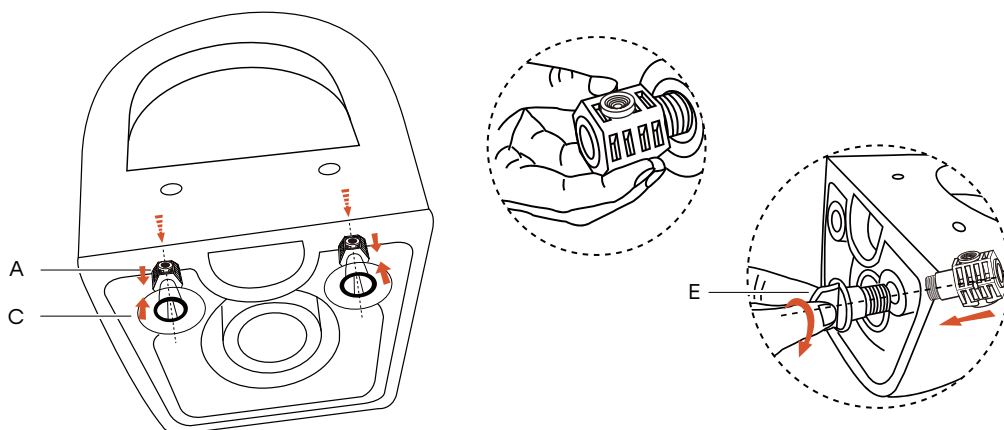


4
Install Toilet Bowl

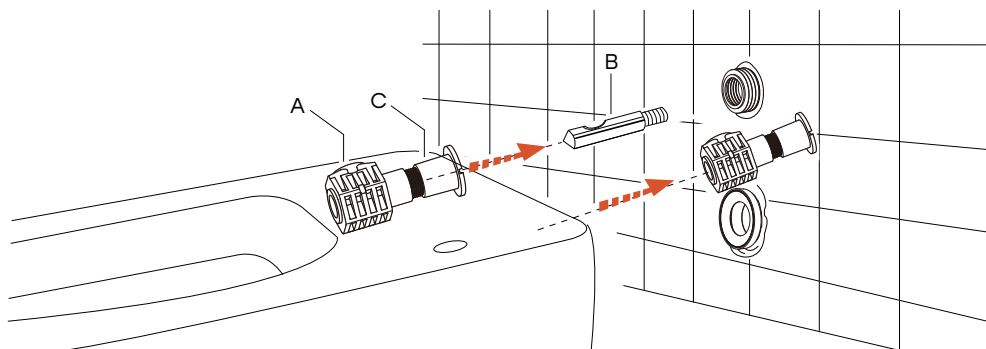
Make sure the length of the embedded screws of the water tank is 2-3/8" (60 mm). If the screws are too long, they need to be cut off. Tighten Part B onto the embedded screws. Make sure the distance from the end of Part B to the wall is 1-3/8" (35 mm) and the concave of Part B faces upwards.



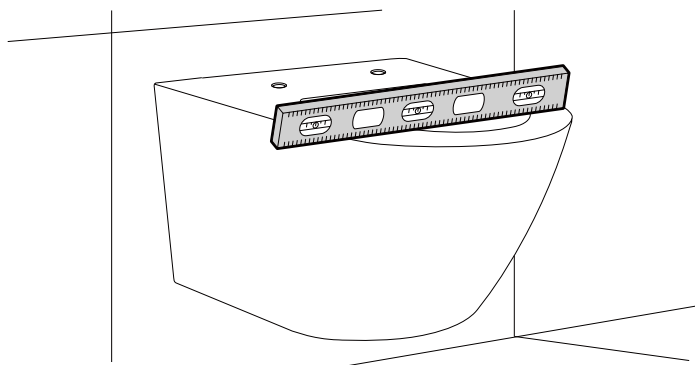
Put Part A behind the mounting hole from the back of the toilet, insert Part C into the mounting hole and tighten Part A with Part C (the tool Part E can be used to assist in tightening), making sure the screw hole of Part A faces upward. (If it is inconvenient to operate, turn the toilet upside down.)



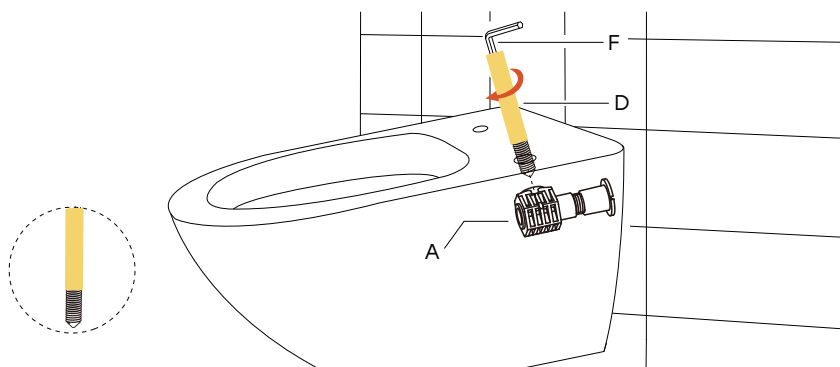
Carefully lift the toilet bowl with two people and insert Part C of the toilet bowl into Part B on the wall until it is attached to the wall. Make sure the concave of Part B is in the same plane as the screw hole of Part A.



Use a level to measure the toilet bowl and make sure it is level.



Insert Part D (the yellow tube is an auxiliary tool and needs to be removed after installation) into the toilet seat mounting hole, and use the tool Part F to tighten Part D with the screw hole of Part A.



Installation of Toilet Seat

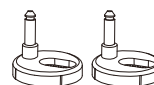
+



Toilet Seat



Hinge Covers



Hinges



Nuts



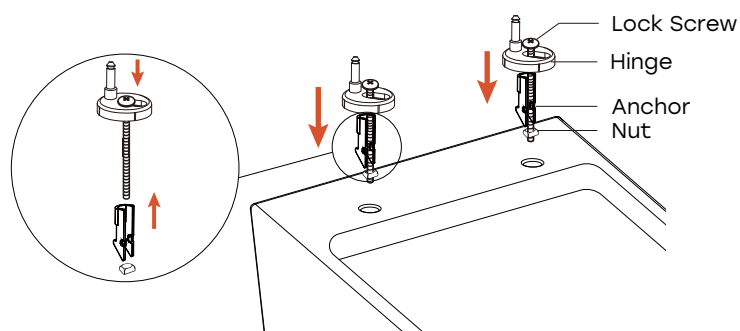
Anchors



Lock Screws

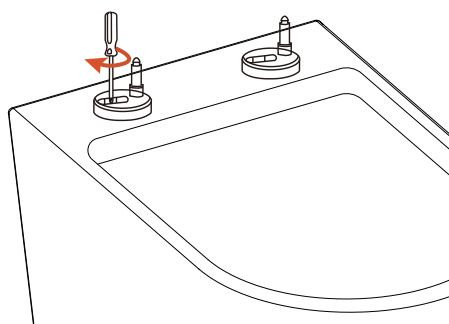
1

Insert the screws into the holes on the hinges, install the anchors and the nuts onto the lock screws and then insert the hinges into the two mounting holes on the toilet bowl.



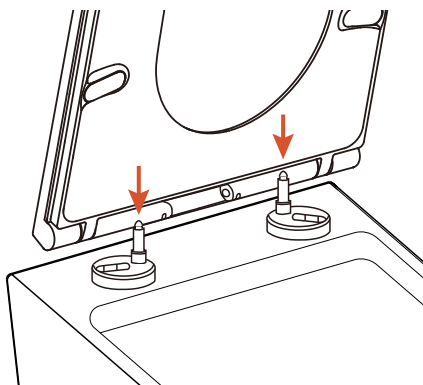
2

Lightly tighten the hinges with a screwdriver to allow for later adjustment.

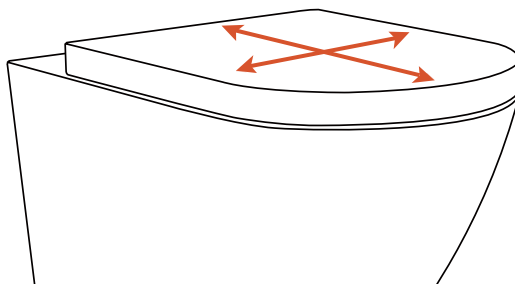


3

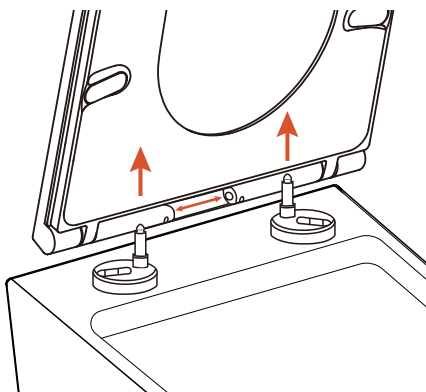
Attach the toilet seat to the hinges as shown below.

**4**

Adjust the seat position and align the toilet seat to the top rim of the toilet bowl.

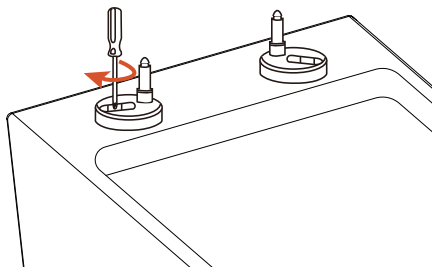
**5**

Remove the toilet seat by pressing the two push buttons.

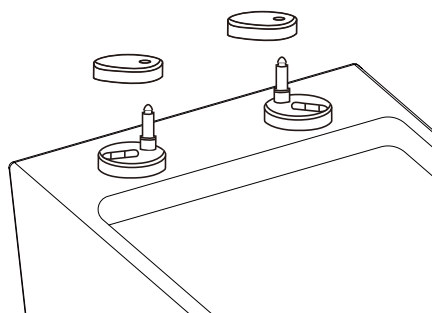


6

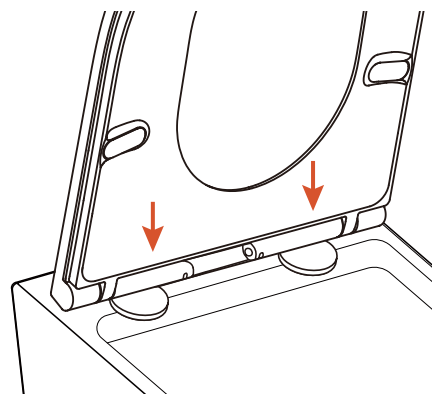
Use a screwdriver to firmly tighten the lock screws to the bowl.

**7**

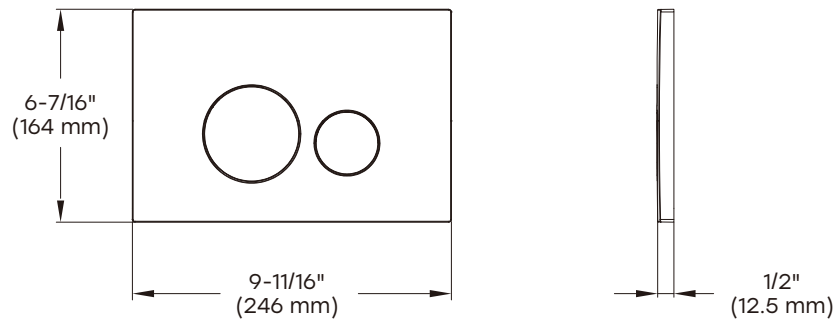
Put the decorative hinge covers on the hinges.

**8**

Install the toilet seat back onto the hinges.

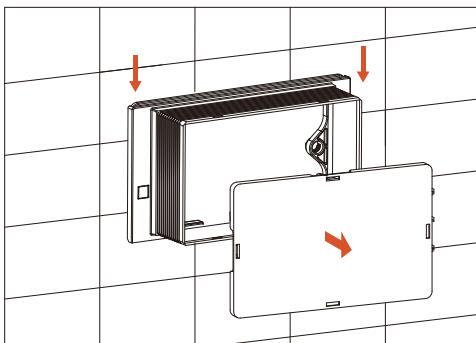


Installation of Flush Plate



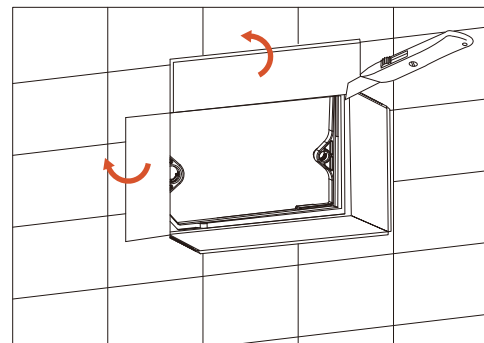
Step 1

Remove the protective frame cover.



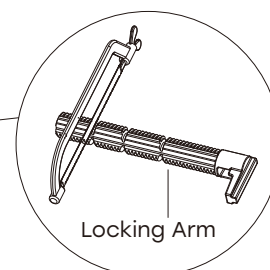
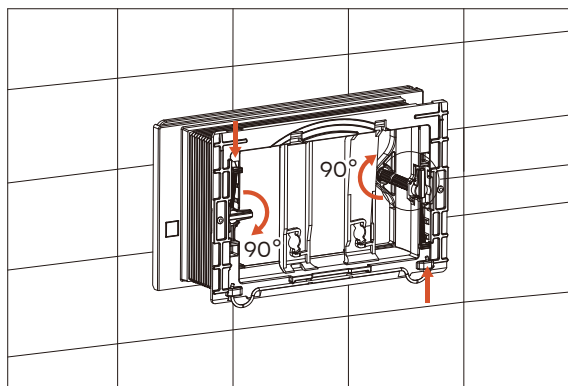
Step 2

Use a utility knife to trim the protective frame flush with the finished wall.



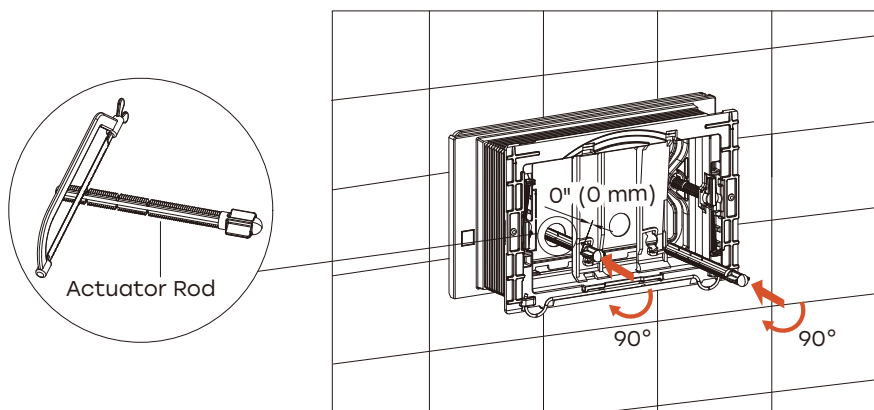
Step 3

Install the mounting frame and secure it with locking arms.



Step 4

Connect the actuator rods to the flush mechanism.

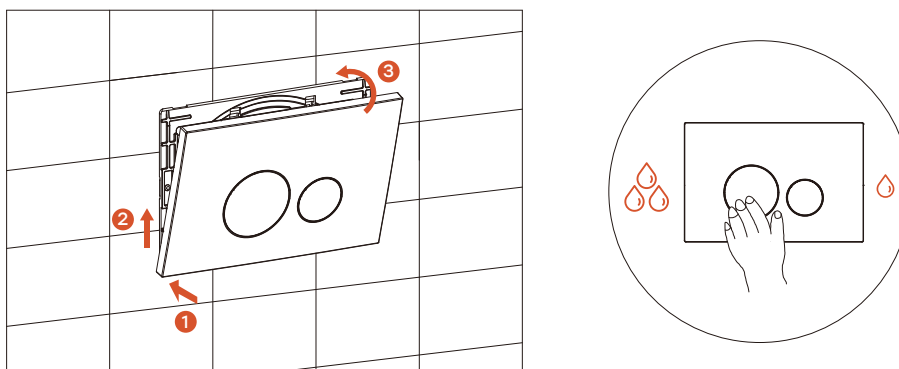


Note:

Trim the actuator rods and the locking arms to the required length if necessary.

Step 5

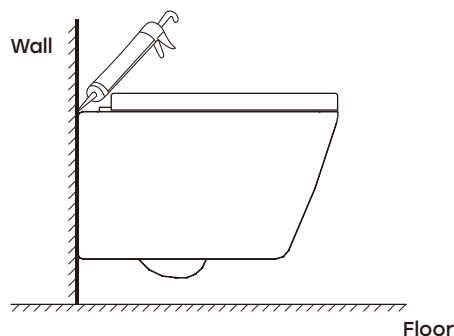
Align the flush plate with the lower clips, then lift the plate upward while pressing the upper edge toward the wall until it clicks into place.



Product Test Run



1. Turn on the angle valve on the water supply pipe and allow the tank to fill.
2. Check all connections for leakage and tighten them as needed.
3. Once the tank is filled with water, flush it 4 to 5 times to test the flushing system. At the same time, check the toilet for leakage.
4. If there is no leakage, you are ready to finalize the installation. If any leakage is detected, immediately shut off the water supply valve and contact your local plumber to fix it.
5. Fill any gaps with the silicone sealant and wait for 24 hours.

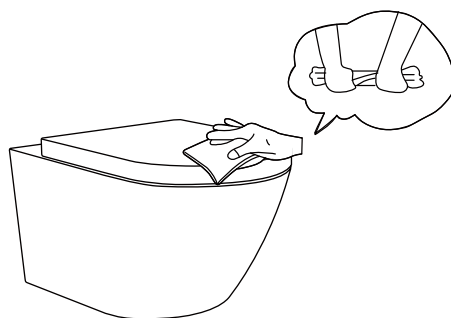


Care and Cleaning



The new toilet is made of vitreous china, which is resistant to stains, acids and abrasion. Clean the outside surface with mild soap, warm water and a soft cloth. For stubborn stains, use a powdered detergent with a damp sponge or nylon scouring pad. Avoid abrasive scouring powders, cleansers or pads, as they can scratch, damage and dull the surface. HOROW is not responsible for any tank fitting damage caused by the use of cleaners containing chlorine (calcium hypochlorite).

To clean the toilet seat, wash it with mild soapy water, rinse thoroughly with clean water and dry with a soft cloth. Avoid using detergents, disinfectants or aerosol cleaning products. Never use abrasive scouring powders on the seat. Some bathroom chemicals and cosmetics may damage the seat's finish, so always test your cleaning solution on a small and inconspicuous area before applying it to the entire surface.



Warranty

ONE YEAR LIMITED WARRANTY

HOROW products are made with high-quality materials and workmanship to provide customers with products that are built to last. If any defects in material or workmanship are detected during normal use within the first year of purchase, such as the replacement of any product or product part that you consider to be defective, HOROW will provide replacement parts free of charge. We are **not responsible** for all damages that result from **improper installation resulting in unavailability, repair and maintenance**. This warranty applies only to the original purchaser. Proof of purchase and **evidence of damage** will be required in the case of a **claim**.

HOROW recommends the installations to be made by a licensed, professional plumber.

HOROW will not be held responsible for any damage or product failure due to improper installation, misuse, or failure to use a licensed professional. HOROW is not responsible for any removal or installation cost.

This One Year Limited Warranty will be voided if:

The installation recommendations were not followed.

The product has been moved from its initial place of installation.

The product has been modified.

The product has been subjected to improper maintenance, abuse, misuse, excessive use of chemicals, accident or other damages.

HOROW makes no implication that products comply with any or all local building or plumbing codes. It is the consumer's responsibility to determine local code compliance. This warranty extends to the original purchaser and first consumer.

HOROW is not liable for any incidental, consequential or special damages associated with the return, replacement, installation or use of your product. This includes freight costs, labor, travel time, lost profit, home damages and other contingent liabilities and costs (including, without limitation, costs associated with experts, investigations, analyses, attorneys and other professionals and services).

The HOROW warranty is a comprehensive and explicit limit of liability, and all items outside of it are not addressable by or the responsibility of HOROW. Certain states have variances regarding implied warranties and in those situations, we remain fully compliant.

Warranty Registration

Proof of purchase is required to validate this limited warranty. HOROW encourages you to register your product upon purchase to create a record of ownership at www.horow.com. Registration is voluntary and not required to maintain your limited warranty rights.



For any questions or claims, please contact us by phone or email.

Phone: (+1)209-200-8033

Monday to Friday

Email: support@horow.com

When making a claim, please prepare a photo of the evidence of damage so that we can quickly resolve the claim for you.



Warning

Content may contain sharp and other possibly harmful pieces and may cause hazard to children and adults; HOROW is not responsible in any way for personal damage.