

# **Questions & Answers**

## **1.** How natural stone veneer is installed?

Our stone is installed just like tile, using thin set or any set material made for natural stone products. It can be cut with a wet saw just like tile, and installed on exterior stucco surfaces, cement boards and masonry block. Installation on interior surfaces can be the same as exterior or on surfaces like cement boards or painted drywall, using a wire mesh. Make sure that the substrate is attached properly to the structure prior of installation, and read instructions on using thinset to insure adherence onto substraight.

#### 2. Does natural stone veneer need to be mechanically attached?

Natural Stone Veneer has been engineered to be installed on an existing foundation without major preparation to the structure, which would make Natural Stone Veneer one of the lightest natural stone. Therefore, it could be installed using thin-set for higher elevations.

Please check with your structural engineer to verify your local codes.

### 3. How do we finish exposed edge?

Natural Stone Veneer offers corners to finish exposed edges or seal enhance the exposed edges for a finished exposed colored edge.

### 4. Does natural stone veneer need grouting?

Grouting will depend on the customer's taste and the look he is trying to achieve. Our product can be butt joint with no grout line.

Sometimes grouting is used in a freezing climate to prevent the water to go behind the stone.



# 5. Do you have to seal natural stone veneer?

Sealing the stone is not necessary. However, it can be added as extra protection especially for the grout lines or to prevent damage if exposed to water regularly. Two sealants can be used – deep sealer and surface sealer. The deep sealer will not change the natural look of the stone. The surface sealer will enhance the colors of the stone and can add either a glossy or a matt finish. Wet a sample with water and this will illustrate the color after surface sealing.

#### 6. How do I maintain natural stone veneer?

Our stone is virtually maintenance free. You can sand blast it or pressure-wash it depending on the depth of the stain.

\*\*\*\*All above figures can be changed depending on your jurisdictions and construction code enforcement. Check with your local structural engineer for all the specifics on your project.