

1-Year Limited Warranty

All listed FXN-S Series sizes | Excludes FXN-S1

Covered products: FXN-S20, FXN-S30, FXN-S50, FXN-S65 and FXN-SA4. FXN-S1 is excluded.

Warrantor

FireXNull Inc., Irvine, CA 92618, USA. Contact support@firexnull.com or +1 (888) 969-0010; [FireXNull.com](https://www.firexnull.com).

Products and Persons Covered

- FXN-S Series stickers, purchased new in the United States from FireXNull Inc. or an authorized reseller.
- The original end-user purchaser. This warranty is not transferable.

What Is Covered

FireXNull warrants that FXN-S Series will be free from defects in materials and workmanship and will materially conform to its published specifications for a period of one (1) year from the date of delivery.

What This Warranty Does Not Guarantee

This warranty applies to manufacturing defects. It does not guarantee performance in preventing or suppressing any fire event.

FireXNull does not warrant that FXN-S Series will prevent a fire, suppress a fire, extinguish any fire, prevent electrical faults, protect property, or prevent loss or damage. FXN-S Series is a supplemental product. It is not a replacement for proper electrical installation, inspection, maintenance or repair; for breakers, fuses, AFCI/GFCI protection or other required electrical protection; or for smoke alarms, fire extinguishers, sprinklers or any code-required fire or life-safety system.

Warranty Period and Recommended Service Life Are Separate

Limited warranty	One (1) year from the date of delivery.
Recommended service life	Up to five (5) years after installation under specified installation and environmental conditions.

The recommended service life is not a warranty period. It does not extend or modify this one-year limited warranty and does not guarantee fire-suppression performance throughout that period. Unopened storage periods, install-by dates, inspection intervals and replacement guidance are maintenance guidance only and do not extend or modify this warranty.

What FireXNull Will Do

For a valid claim under this limited warranty, the sole and exclusive remedy shall be, at FireXNull's option: repair, replacement, or refund of the purchase price of the defective product. FireXNull provides the repair, replacement or refund at no charge to you.

Activation Is Not a Defect

FXN-S Series is a single-use, heat-activated product. Activation in response to heat at or above the activation temperature is normal product function and is not, by itself, evidence of a manufacturing defect. Replace after known or suspected activation. This warranty covers qualifying defects in materials and workmanship and material conformity to published specifications; it does not cover the occurrence or outcome of a fire or heat event.

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What Is Not Covered

- Misuse, abuse, improper product selection, or use outside the intended applications described in FireXNull documentation.
- Failure to follow FireXNull instructions, applicable electrical codes or safety procedures.
- Puncturing, crushing, bending, folding, painting, covering, stacking, or cutting or other alteration outside FireXNull instructions.
- Use outside specified conditions: outside enclosed electrical or electronic environments, in open air, with condensation, above 149°F (65°C) normal sustained ambient temperature, or above 80% RH.
- Damage after delivery not caused by a manufacturing defect, including handling damage, improper storage, or damage from an electrical, heat or fire event.
- Use, reuse or reinstallation after known or suspected activation, or use of a damaged, removed, loose, obstructed or visibly abnormal product.
- Product not purchased new from FireXNull Inc. or an authorized reseller.

Cutting FXN-SA4 in accordance with FireXNull-approved sizing and cutting instructions does not, by itself, exclude warranty coverage.

How to Make a Warranty Claim

Contact FireXNull support within the warranty period at support@firexnull.com or +1 (888) 969-0010. You do not need to return the product to open a claim. Please provide the following, so far as available:

- Product model, purchased size and quantity; proof of purchase or delivery and the purchase or delivery date.
- A description of the claimed defect; the lot, batch or date code; and photographs of the product and, where relevant, installation.

FireXNull will review your claim and advise the next steps. FireXNull may request return of the product for evaluation where needed to assess the claim, and will provide return instructions and any applicable shipping arrangements at that time. Inability to supply an item that is not reasonably available to you will not, by itself, invalidate an otherwise valid claim.

Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, FIREXNULL SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION PROPERTY DAMAGE, LOSS OF PROFITS, OR DOWNTIME, ARISING FROM IMPROPER SELECTION, IMPROPER INSTALLATION, MISUSE, USE OUTSIDE INTENDED APPLICATIONS, OR FAILURE TO FOLLOW PUBLISHED INSTRUCTIONS, APPLICABLE CODES, AND SAFETY PROCEDURES. Nothing in this limited warranty excludes or limits liability for personal injury or death to the extent that such liability cannot lawfully be excluded or limited under applicable law.

Implied Warranties

ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE ONE (1) YEAR PERIOD OF THIS WRITTEN LIMITED WARRANTY.

Your Rights Under State Law

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Companion documents: FXN-SWG-001-US V2.4; TDS-FXN-STK-001-US V3.7; SDS-FXN-STK-001-US V4.0; FXN-S-UC-001-US V1.0; FXN-S-CIG-001-US V1.0; FXN-S-WTY-001-US V1.0.