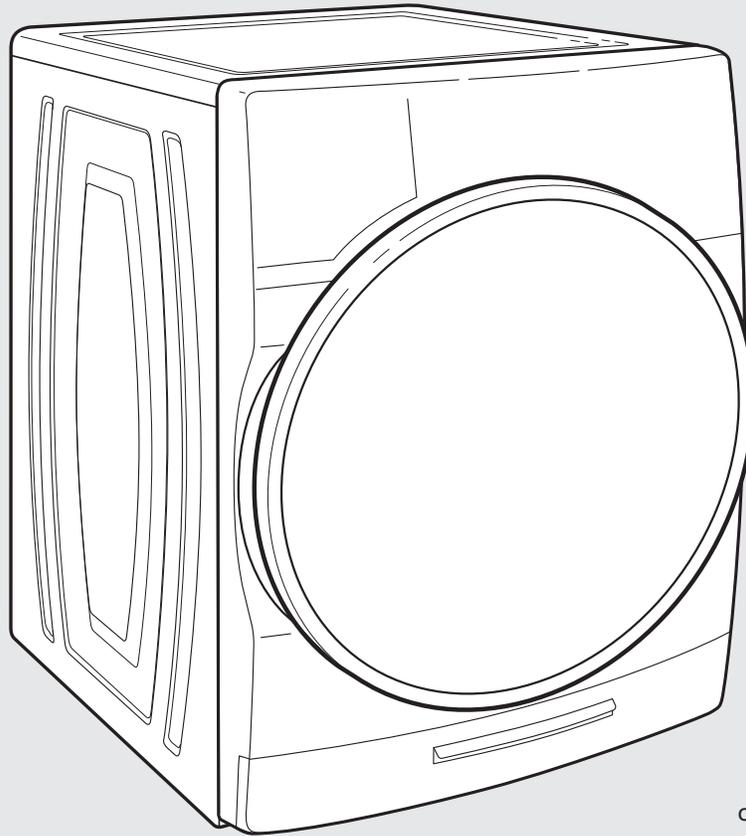




## Use and Care Guide Guide d'utilisation et d'entretien

### Smart All-In-One Washer and Dryer Laveuse et sècheuse intelligente combinées



Para obtener acceso al Manual de uso y cuidado en español, o para obtener información adicional acerca de su producto, visite: [www.whirlpool.com](http://www.whirlpool.com)

If you have any problems or questions, visit us at [www.whirlpool.com](http://www.whirlpool.com).

Pour tout problème ou toute question, consulter [www.whirlpool.ca](http://www.whirlpool.ca).

Connect your Smart All-In-One Washer and Dryer with your mobile device at [www.whirlpool.com/connect](http://www.whirlpool.com/connect) (in Canada, [www.whirlpool.ca/connect](http://www.whirlpool.ca/connect))

Connecter votre laveuse et sècheuse intelligente combinées avec votre appareil mobile à [www.whirlpool.ca/connect](http://www.whirlpool.ca/connect)



W11156987A  
W11156988A-SP



Designed to use only HE High Efficiency detergents.  
Conçue pour l'utilisation d'un détergent haute efficacité seulement.

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## ALL-IN-ONE WASHER/DRYER SAFETY

### Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING."

These words mean:

**⚠ DANGER**

You can be killed or seriously injured if you don't immediately follow instructions.

**⚠ WARNING**

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.



## WARNING - "Risk of Fire"

- Clothes dryer installation must be performed by a qualified installer.
- Install the clothes dryer according to the manufacturer's instructions and local codes.
- To reduce the risk of severe injury or death, follow all installation instructions.
- Save these instructions.

## IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** To reduce the risk of fire, electric shock, or injury to persons when using the washer, follow basic precautions, including the following:

- Read all instructions before using the washer.
- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, other flammable, or explosive substances as they give off vapors that could ignite or explode.
- Do not add gasoline, dry-cleaning solvents, or other flammable, or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using the washing machine, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- Do not allow children to play on or in the washer. Close supervision of children is necessary when the washer is used near children.
- Before the washer is removed from service or discarded, remove the door or lid.
- Do not reach into the washer if the drum, tub or agitator is moving.
- Do not install or store the washer where it will be exposed to the weather.
- Do not tamper with controls.
- Do not repair or replace any part of the washer or attempt any servicing unless specifically recommended in this manual or in published user-repair instructions that you understand and have the skills to carry out.
- See “Electrical Requirements” located in the installation instructions for grounding instructions.

**SAVE THESE INSTRUCTIONS**

## IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** To reduce the risk of fire, electric shock, or injury to persons when using the dryer, follow basic precautions, including the following:

- Read all instructions before using the dryer.
- Do not place items exposed to cooking oils in your dryer. Items contaminated with cooking oils may contribute to a chemical reaction that could cause a load to catch fire. To reduce the risk of fire due to contaminated loads, the final part of a tumble dryer cycle occurs without heat (cool down period). Avoid stopping a tumble dryer before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.
- Do not dry articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances as they give off vapors that could ignite or explode.
- Do not allow children to play on or in the dryer. Close supervision of children is necessary when the dryer is used near children.
- Before the dryer is removed from service or discarded, remove the door to the drying compartment.
- Do not reach into the dryer if the drum is moving.
- Do not install or store the dryer where it will be exposed to the weather.
- Do not tamper with controls.
- Do not repair or replace any part of the dryer or attempt any servicing unless specifically recommended in this Use and Care Guide or in published user-repair instructions that you understand and have the skills to carry out.
- Do not use fabric softeners or products to eliminate static unless recommended by the manufacturer of the fabric softener or product.
- Do not use heat to dry articles containing foam rubber or similarly textured rubber-like materials.
- Keep area around the exhaust opening and adjacent surrounding areas free from the accumulation of lint, dust, and dirt.
- The interior of the dryer and exhaust vent should be cleaned periodically by qualified service personnel.
- See “Electrical Requirements” located in the installation instructions for grounding instructions.

**SAVE THESE INSTRUCTIONS**

## IMPORTANT SAFETY INSTRUCTIONS

When discarding or storing your old clothes dryer, remove the door.

**SAVE THESE INSTRUCTIONS**

## ACCESSORIES

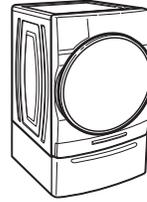
### INSTALLATION & MAINTENANCE ACCESSORIES

**FACTORY CERTIFIED PARTS** – these three words represent quality parts and accessories designed specifically for your appliance. Time tested engineering that meets our strict quality specifications.

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## FACTORY CERTIFIED PARTS

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#### **15" Pedestal**

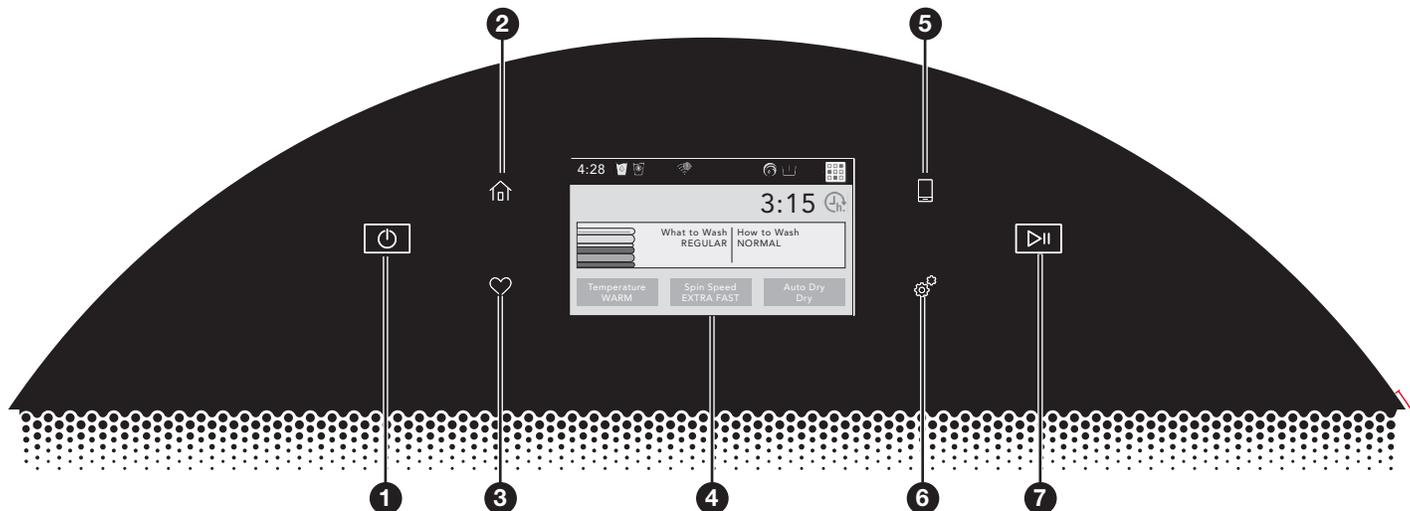
Color-matched pedestals raise the washer/dryer to a more comfortable working height. The large drawer provides convenient storage.

Accessories designed for your appliance:

Customize your new washer/dryer with the following genuine Whirlpool accessory. For more information on options and ordering, call **1-866-698-2538** or visit us at: **[www.whirlpool.com](http://www.whirlpool.com)**. In Canada, call **1-800-688-2002** or visit us at **[www.whirlpool.ca](http://www.whirlpool.ca)**.

# OPERATING INSTRUCTIONS

## Control Panel and Features



**NOTE:** The control panel features a sensitive surface that responds to a light touch of your finger. To ensure your selections are registered, touch the control panel with your fingertip, not your fingernail.

### 1 POWER BUTTON

Touch to power up the washer/dryer.

### 2 HOME BUTTON

Touch this button and the LCD screen will show the home screen, where you can select your cycle, settings, and options.

### 3 FAVORITES BUTTON

Stores and accesses your favorite cycles and a history of your recently run cycles.

### 4 LCD SCREEN

Use this screen to select cycle, settings, options, etc.

### 5 REMOTE ENABLE BUTTON

Download the Whirlpool™ app and follow the instructions to connect your washer/dryer to your home Wi-Fi network. You may also visit [www.whirlpool.com/connect](http://www.whirlpool.com/connect). In Canada, visit [www.whirlpool.ca/connect](http://www.whirlpool.ca/connect). After connecting to WiFi, touch the REMOTE ENABLE button any time you want to use the app. Touching this button locks out the LCD screen and you will be prompted with a message about the washer/dryer waiting for input from the app. If you want to exit this mode, touch the REMOTE ENABLE button again.

### 6 TOOLS BUTTON

Touch this button to access the tools screen. For more information, see “Using the All-In-One Washer/Dryer,” Step 12.

### 7 START/PAUSE BUTTON

Touch and hold to start, or touch to pause a cycle. When you start a cycle, the door will lock, the washer/dryer will sense the load size, and the wash or dry cycle will begin.

### 8 DISPENSERS

#### Load & Go™ Bulk Dispenser

The Load & Go™ dispenser gives you the convenience of not having to add HE detergent and fabric softener to the wash load every time. It also determines the best time and amount to add the detergent to the load. See the “Using the Dispensers” section for information on using the dispenser drawer.

#### A 2-Liter Bulk Liquid High Efficiency (HE) detergent dispenser

This bulk dispenser holds up to 67.6 oz (2 L) of liquid HE detergent.

#### B 1-Liter Bulk Liquid High Efficiency (HE) detergent/fabric softener dispenser

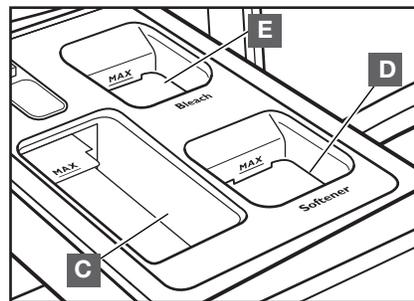
This bulk dispenser holds up to 33.8 oz (1 L) of liquid HE detergent or liquid fabric softener.

Each dispenser holds enough detergent or liquid fabric softener for many loads of laundry. Each adds the appropriate quantity to the wash load at the proper time. See the “Using the Dispensers” section for information on using the dispenser.

**IMPORTANT:** Do not use chlorine bleach or powdered detergent in the bulk dispenser. Powdered detergent and bleach must be added to the single-load dispenser. See the “Using the All-In-One Washer/Dryer” section.

#### Single-Load Dispenser Drawer

The single-load dispenser drawer gives you the convenience of adding HE detergent, liquid chlorine bleach, and liquid fabric softener to the wash load at the proper time. See the “Using the Dispensers” section for information on using the dispenser drawer.



#### C High Efficiency (HE) detergent compartment

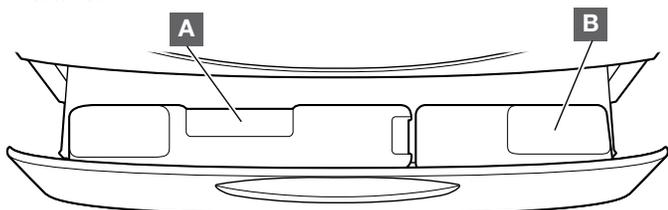
This compartment holds liquid or powdered HE detergent for your main wash cycle, and automatically dispenses detergent in the cycle.

#### D Liquid fabric softener compartment

This compartment holds liquid fabric softener. It automatically dispenses liquid fabric softener at the optimum time in the cycle.

#### E Liquid chlorine bleach compartment

This compartment automatically dilutes and dispenses liquid chlorine bleach at the optimum time during the first rinse after the wash cycle. It cannot dilute powdered bleach.



# Cycle Guides

You can use this washer/dryer to wash only, dry only, or wash and dry. This washer/dryer has a unique user interface to help you select the best wash cycle for your load. The “What to Wash/How to Wash” layout guides you to the optimal cycle in two easy steps: First determine what items are in the load that you are trying to wash. Use that to guide your “What to Wash” selection. Then determine how you want the washer/dryer to wash them and select the appropriate “How to Wash” selection. Selecting “What to Wash” will automatically select a default “How to Wash selection,” so selecting a “How to Wash” is optional. See chart below for more details.

What Items Do You Want to Wash?	“What to Wash” Cycle Selection:
Cottons, linens, and mixed garment loads	Regular
Bright- or dark-colored cottons, linens, and mixed loads	Colors
White fabrics/garments	Whites
Sturdy towels and washcloths	Towels
No-iron fabrics, dress shirts/pants, synthetics, sheer/lacy garments	Delicates
Large items such as small comforters, sleeping bags, jackets, and washable rugs	Bulky Items

How Do You Want to Wash Them?	“How to Wash” Cycle Selection:
Regular/normal	Normal
Fast	Quick
With fewer wrinkles	Wrinkle Control
Intense cleaning	Heavy Duty
Gentle cleaning with cold water	Cold Wash
Eliminate 99.9% of three common household bacteria	Sanitize with Oxi*

Settings and options shown in **bold** are default settings for that wash cycle. For best fabric care, choose the cycle, options, and settings that best fit the load being washed. Always read and follow fabric care labels and laundry product instructions. Avoid tightly packing the washer/dryer. The washer/dryer will not rinse well or spin correctly if tightly packed. Loading the drum half full or less will improve washing and drying performance and cycle time. Not all settings are available with each cycle, and some options cannot be used together.

What	How	Basic Options			Additional Options				
		Temperature	Spin Speed	Drying Options	Soil Level	Pre-Soak	Extra Rinse	FanFresh®	Delay Wash
Regular	<b>Normal</b>	Cold Cool <b>Warm</b> Hot	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	Light <b>Normal</b> Heavy	X	X	X	X
	Quick	Cold Cool <b>Warm</b> Hot	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	<b>Light</b> Normal Heavy	X	X	X	X
	Wrinkle Control	<b>Cold</b> Cool Warm Hot	Off <b>Slow</b> Medium Fast	Auto Dry Timed Dry	<b>Light</b> Normal Heavy	X	X	X	X
	Heavy Duty	Cold Cool Warm <b>Hot</b>	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	Light <b>Normal</b> Heavy	X	X	X	X
	Cold Wash	<b>Cold</b> Cool Warm Hot	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	Light Normal <b>Heavy</b>	X	X	X	X
	Sanitize with Oxi*	<b>Hot</b>	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	<b>Light</b> Normal Heavy		X	X	X
Colors	Normal	Cold Cool <b>Warm</b> Hot	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	<b>Light</b> Normal Heavy	X	X	X	X
	Quick	Cold Cool <b>Warm</b> Hot	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	<b>Light</b> Normal Heavy	X	X	X	X

\*This cycle eliminates 99.9% of the most common bacteria found in clothes, sheets, and towels. Using the highest wash temperature available and adding a powdered Oxi product in the drum ensures sanitization. Check recommended wash temperature of your items and use the amount of Oxi recommended by the manufacturer. Bacteria tested were K. pneumonia, P. aeruginosa, and S. aureus.

What	How	Basic Options			Additional Options				
		Temperature	Spin Speed	Drying Options	Soil Level	Pre-Soak	Extra Rinse	FanFresh®	Delay Wash
Colors (cont.)	Wrinkle Control	<b>Cold</b> Cool Warm Hot	Off <b>Slow</b> Medium Fast	Auto Dry Timed Dry	<b>Light</b> Normal Heavy	X	X	X	X
	Heavy Duty	Cold Cool Warm <b>Hot</b>	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	<b>Light</b> Normal Heavy	X	X	X	X
	<b>Cold Wash</b>	<b>Cold</b> Cool Warm Hot	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	<b>Light</b> Normal Heavy	X	X	X	X
	Sanitize with Oxi*	<b>Hot</b>	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	<b>Light</b> Normal Heavy		X	X	X
Whites	<b>Normal</b>	Cold Cool <b>Warm</b> Hot	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	Light Normal <b>Heavy</b>	X	X	X	X
	Quick	Cold Cool <b>Warm</b> Hot	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	<b>Light</b> Normal Heavy	X	X	X	X
	Wrinkle Control	<b>Cold</b> Cool Warm Hot	Off <b>Slow</b> Medium Fast	Auto Dry Timed Dry	<b>Light</b> Normal Heavy	X	X	X	X
	Heavy Duty	Cold Cool Warm <b>Hot</b>	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	Light Normal <b>Heavy</b>	X	X	X	X
	Cold Wash	<b>Cold</b> Cool Warm Hot	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	Light Normal <b>Heavy</b>	X	X	X	X
	Sanitize with Oxi*	<b>Hot</b>	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	<b>Light</b> Normal Heavy		X	X	X
Towels	Normal	Cold Cool <b>Warm</b> Hot	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	Light Normal <b>Heavy</b>	X	X	X	X
	Quick	Cold Cool <b>Warm</b> Hot	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	<b>Light</b> Normal Heavy	X	X	X	X
	Wrinkle Control	<b>Cold</b> Cool Warm Hot	Off <b>Slow</b> Medium Fast	Auto Dry Timed Dry	<b>Light</b> Normal Heavy	X	X	X	X
	<b>Heavy Duty</b>	Cold Cool Warm <b>Hot</b>	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	Light Normal <b>Heavy</b>	X	X	X	X
	Cold Wash	<b>Cold</b> Cool Warm Hot	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	Light Normal <b>Heavy</b>	X	X	X	X
	Sanitize with Oxi*	<b>Hot</b>	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	<b>Light</b> Normal Heavy		X	X	X

\*This cycle eliminates 99.9% of the most common bacteria found in clothes, sheets, and towels. Using the highest wash temperature available and adding a powdered Oxi product in the drum ensures sanitization. Check recommended wash temperature of your items and use the amount of Oxi recommended by the manufacturer. Bacteria tested were K. pneumonia, P. aureginosa, and S. aureus.

What	How	Basic Options			Additional Options				
		Temperature	Spin Speed	Drying Options	Soil Level	Pre-Soak	Extra Rinse	FanFresh®	Delay Wash
Delicates	Normal	Cold Cool <b>Warm</b> Hot	Off <b>Slow</b> Medium Fast	Auto Dry Timed Dry	Light <b>Normal</b> Heavy	X	X	X	X
	Quick	Cold Cool <b>Warm</b> Hot	Off <b>Slow</b> Medium Fast	Auto Dry Timed Dry	<b>Light</b> Normal Heavy	X	X	X	X
	<b>Wrinkle Control</b>	<b>Cold</b> Cool Warm Hot	Off <b>Slow</b> Medium Fast	Auto Dry Timed Dry	<b>Light</b> Normal Heavy	X	X	X	X
	Heavy Duty	Cold Cool Warm <b>Hot</b>	Off <b>Slow</b> Medium Fast	Auto Dry Timed Dry	Light <b>Normal</b> Heavy	X	X	X	X
	Cold Wash	<b>Cold</b> Cool Warm Hot	Off <b>Slow</b> Medium Fast	Auto Dry Timed Dry	Light <b>Normal</b> Heavy	X	X	X	X
	Sanitize with Oxi*	<b>Hot</b>	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	<b>Light</b> Normal Heavy		X	X	X
Bulky Items	Normal	Cold Cool <b>Warm</b> Hot	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	Light <b>Normal</b> Heavy	X	X	X	X
	Quick	Cold Cool <b>Warm</b> Hot	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	<b>Light</b> Normal Heavy	X	X	X	X
	Wrinkle Control	<b>Cold</b> Cool Warm Hot	Off <b>Slow</b> Medium Fast	Auto Dry Timed Dry	<b>Light</b> Normal Heavy	X	X	X	X
	<b>Heavy Duty</b>	Cold Cool Warm <b>Hot</b>	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	Light <b>Normal</b> Heavy	X	X	X	X
	Cold Wash	<b>Cold</b> Cool Warm Hot	Off Slow Medium <b>Fast</b>	Auto Dry Timed Dry	Light <b>Normal</b> Heavy	X	X	X	X

\*This cycle eliminates 99.9% of the most common bacteria found in clothes, sheets, and towels. Using the highest wash temperature available and adding a powdered Oxi product in the drum ensures sanitization. Check recommended wash temperature of your items and use the amount of Oxi recommended by the manufacturer. Bacteria tested were K. pneumonia, P. aureginosa, and S. aureus.

Government energy certifications were based on the REGULAR (WHAT TO WASH), NORMAL (HOW TO WASH), DRYING MODE - AUTO DRYING OFF, TIMED DRYING 4 HOURS, DRYING ONLY ON CYCLE - DRYING TEMPERATURE SETTING NON - SELECTABLE. The as-shipped defaults of REGULAR (WHAT TO WASH), NORMAL (HOW TO WASH), WARM TEMP, SPIN SPEED FAST, DRYING MODE - AUTO DRYING OFF, TIMED DRYING OFF, DRYING ONLY OFF were not used for energy testing.

## Choosing the Right Detergent

Use only High Efficiency detergents. The package will be marked "HE" or "High Efficiency." Low-water washing creates excessive sudsing with a non-HE detergent. Using non-HE detergent will likely result in longer cycle times and reduced rinsing performance. It may also result in component malfunction and, over time, buildup of mold or mildew. HE detergents should be low-sudsing and quick-dispersing to produce the right amount of suds for the best performance. They should hold soil in suspension so it is not redeposited onto clean clothes. Not all detergents labeled as High Efficiency are identical in formulation and their ability to reduce suds. For example, natural, organic, or homemade HE detergents may generate a high level of suds. Always follow the detergent manufacturer's instructions to determine the amount of detergent to use.



Use only High Efficiency (HE) detergent.

## About Detergent Concentration

Today's liquid HE detergents are concentrated. Most brands of concentrated HE detergent will show the level of concentration on the bottle.

However, if the detergent bottle does not give the concentration, it can be easily calculated. Just divide the package size in fluid ounces by the number of loads. Then refer to the chart below to find the concentration.

Set the concentration level setting on the washer/dryer by using the Tools button (see Step 12 in the "Using the All-In-One Washer/Dryer" section). If you do not get your desired cleaning results, set the concentration level to a lower concentration number. If you have excess suds, set the concentration level to a higher concentration number.

Concentration	Number of ounces ÷ number of loads
2X	1.5–2.49 (44.4 mL–73.6 mL)
3X	0.9–1.49 (26.6 mL–44.1 mL)
4X	0.7–0.89 (20.7 mL–26.3 mL)
5X	0.5–0.69 (14.8 mL–20.4 mL)
6X	0.3–0.49 (8.9 mL–14.5 mL)

# Using the Dispensers

1. For automatic dispensing, open the bulk dispenser drawer using the handle at the base of the washer/dryer. For a single load, open the single load dispenser drawer at the top left corner of the washer/dryer and disable the Load & Go™ option.
2. Add laundry products as described below.
3. Slowly close the dispenser drawer. Make sure it is completely closed.

## NOTES:

- A small amount of water may remain in the single load dispenser from the previous wash cycle. This is normal.
- See “About Detergent Concentration” for information on detergent concentration.
- When detergent in the dispenser is running low, the display will show the detergent level (Low).
- Add single-dose and Oxi-type boosters to the drum before loading items. See the “Using the All-In-One Washer/Dryer” section.

## Adding HE detergent to dispenser

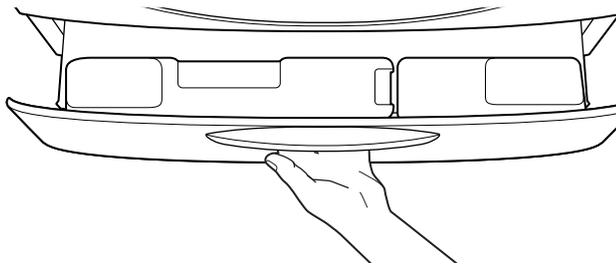
### Load & Go™ bulk dispenser

Use only High Efficiency (HE) liquid detergents. The bulk dispensers will hold about 67.6 oz (2 L) or 33.8 oz (1 L) of liquid HE detergent, depending on dispenser, or enough for many loads of laundry.



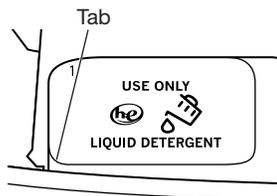
Use only High Efficiency (HE) detergent.

### To Fill Bulk Dispensers:

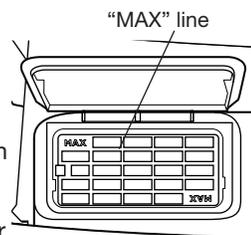


Open the dispenser drawer by pulling on the handle at the base of the washer/dryer. If desired, the bulk dispensers can be completely removed from the drawer.

Locate the Load & Go™ bulk dispenser. Gently pull up on the tab located on the bulk dispenser lid to lift the fill door.

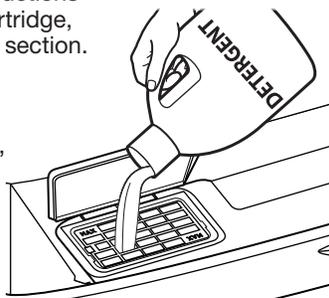


Fill to the “MAX” line (see illustrations at right) with HE liquid detergent or liquid fabric softener (1-liter dispenser only). Close fill door. It will click into place. Make sure the concentration setting is correct (see the “Choosing the Right Detergent” section).

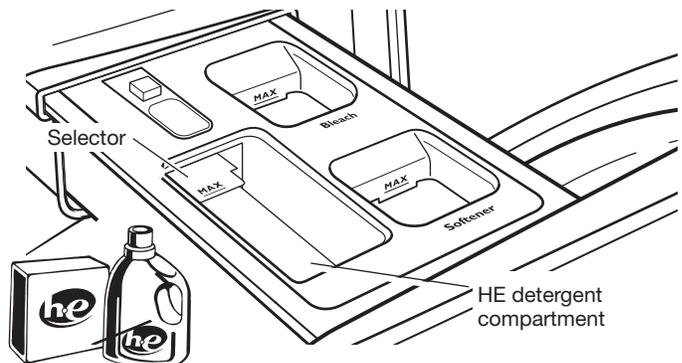


It is recommended that you rinse out the Load & Go™ containers when refilling, when changing detergent types or concentrations, or when the washer/dryer will not be used for an extended period. For instructions on cleaning the dispenser cartridge, see the “Washer/Dryer Care” section.

For instructions on changing detergent concentration, see Step 12 in the “Using the All-In-One Washer/Dryer” section.



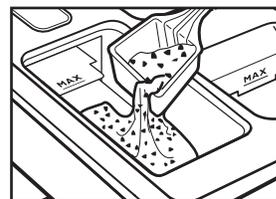
### Adding detergent for a single load



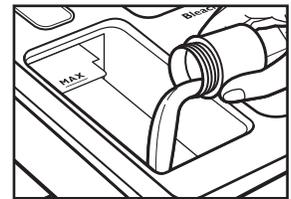
Use only High Efficiency (HE) detergent.

Pour a measured amount of HE detergent into detergent compartment. For powdered detergent, lift the selector to the high position. For liquid detergent, push down the selector to the low position.

Do not overfill; adding too much detergent may cause detergent to be dispensed into the washer/dryer too early.



**Powdered detergent:**  
Lift the selector to the high position. Add directly to the compartment.



**Liquid detergent:**  
Push down the selector to the low position. Add directly to the compartment.

### IMPORTANT:

- Disable Load & Go™ dispenser(s) as desired (see Step 12 in the “Using the All-In-One Washer/Dryer” section) before starting a single load.
- Do not add single-dose laundry packet to dispenser drawer.

# Using the All-In-One Washer/Dryer

## ⚠ WARNING



### Fire Hazard

Never place items in the washer that are dampened with gasoline or other flammable fluids.

No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

Doing so can result in death, explosion, or fire.

## ⚠ WARNING



### Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

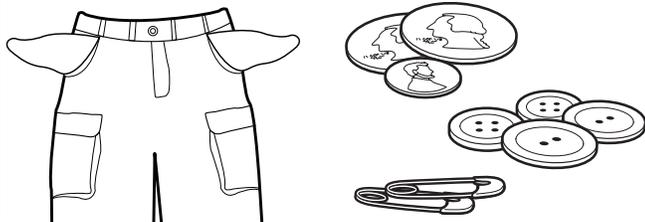
Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

## First wash cycle without laundry

Before washing clothes for the first time, set up the Load & Go™ bulk dispenser or add detergent to the single-dose dispenser (see the “Using the Dispensers” section). Choose the Regular (what to wash) and Quick (how to wash) cycle and run it without clothes. Use only HE detergent. This initial cycle serves to ensure the interior is clean.

## 1. Sort and prepare your laundry

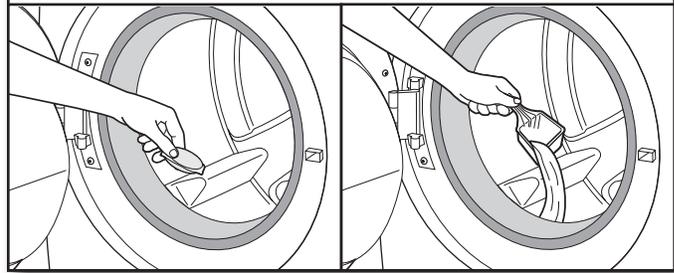


Sort items by recommended cycle, water temperature, and colorfastness. Separate heavily soiled items from lightly soiled. Separate delicate items from sturdy fabrics. Treat stains promptly and check for colorfastness by testing stain remover products on an inside seam.

### IMPORTANT:

- Empty pockets. Loose change, buttons, or any small object can plug pumps and may require a service call.
- Close zippers, fasten hooks, tie strings and sashes, and remove non-washable trim and ornaments.
- Mend rips and tears to avoid further damage to items during washing.
- Turn knits inside out to prevent pilling. Separate lint-takers from lint-givers. Synthetics, knits, and corduroy fabrics will pick up lint from towels, rugs, and chenille fabrics.
- Do not dry garments if stains remain after washing, because heat can set stains into fabric.
- Always read and follow fabric care labels and laundry product instructions. Improper usage may cause damage to your garments.

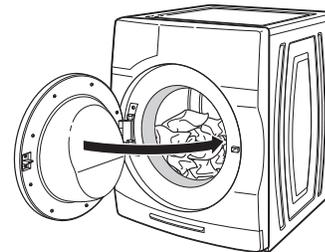
## 2. Add laundry products, if desired



Single-dose laundry packets, Oxi-type boosters, color-safe bleach, or scented crystals can be added to the drum prior to adding laundry. When using single-dose laundry packets, make sure that the bulk dispenser is disabled or off (see Step 12).

**NOTE:** Always follow manufacturer's instructions.

## 3. Load laundry into washer/dryer

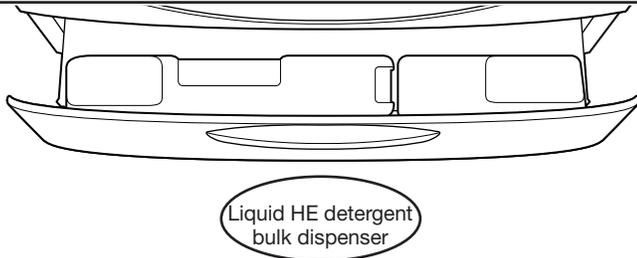


Place a load of sorted items loosely in the washer/dryer. Items need to move freely for best cleaning and to reduce wrinkling and tangling. If using the drying option, loading the drum half full or less and not interrupting the drying cycle by opening the door will improve drying performance and cycle time. Close the washer/dryer door by pushing it firmly until the latch clicks.

- Push load fully into the washer/dryer. Make sure no items are resting on the rubber seal to avoid trapping them between the seal and the door window.
- Mix large and small items and avoid washing single items. Load evenly.
- Wash small items in mesh garment bags. For multiple items, use more than one bag and fill bags equally.

## 4. Add HE detergent

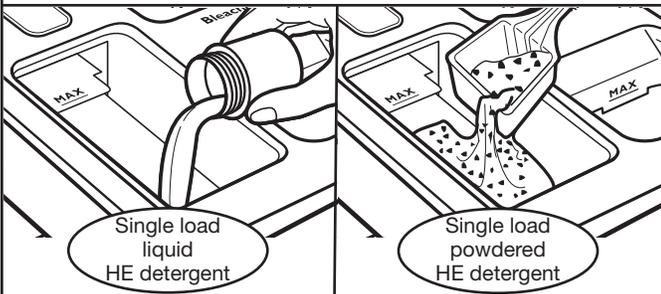
### Load & Go™ Bulk Dispenser



If the bulk dispenser already contains enough detergent to wash your load, ensure the Load & Go™ dispenser you want to use is enabled as described in Step 12. If you need to add detergent to the bulk dispenser, see the “Using the Dispensers” section.

OR

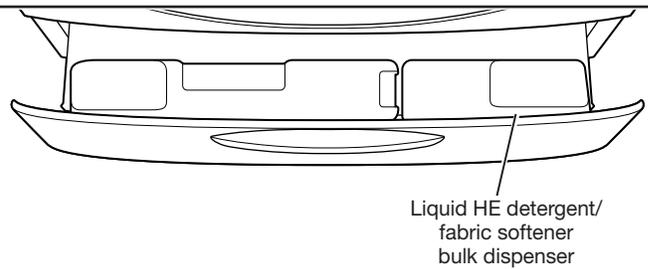
### Single Load Dispenser Drawer



Adjust the selector, based on type of HE detergent used (either liquid or powdered). Add a measured amount of detergent directly into the detergent compartment. See “Using the Dispensers” section. Disable the Load & Go™ dispenser(s).

## 5. Add liquid fabric softener, if desired

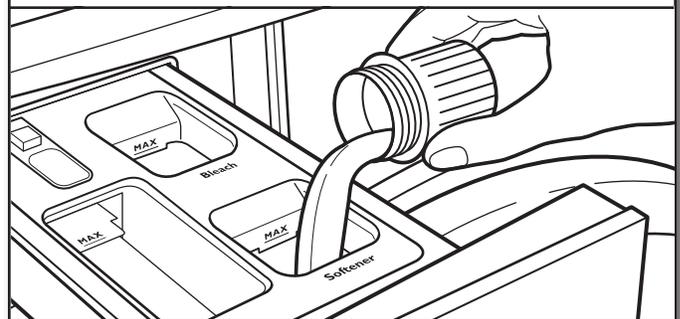
### Load & Go™ Bulk Dispenser



If the bulk dispenser already contains enough fabric softener for your load, ensure the 1-Liter Load & Go™ bulk dispenser is enabled as described in Step 12. If you need to add fabric softener to the bulk dispenser, see the “Using the Dispensers” section.

OR

### Single Load Dispenser Drawer



Pour a measured amount of liquid fabric softener into liquid fabric softener compartment. Always follow manufacturer’s directions for correct amount of fabric softener, based on your load size. Disable the 1-Liter Load & Go™ bulk dispenser if not used to dispense detergent.

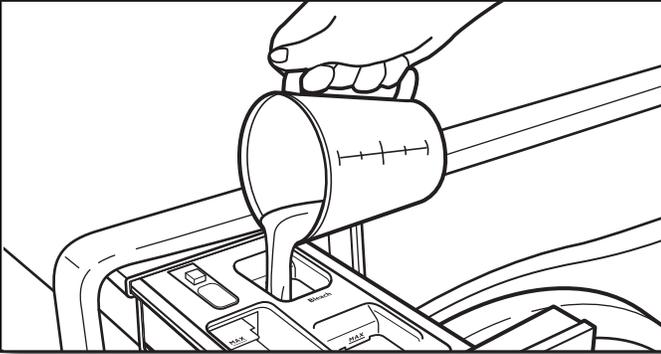
Fabric softener is always dispensed in the last rinse, even if Extra Rinse is selected.

**IMPORTANT:** Do not overfill, dilute, or use more than the manufacturer-recommended quantity of fabric softener. Do not fill past the “MAX” line. Overfilling dispenser will cause fabric softener to immediately dispense into washer/dryer.

- Do not spill or drip any fabric softener onto the clothes.
- Do not use liquid fabric softener dispenser balls in this washer. They will not dispense correctly.
- Do not use fabric softener sheets.

**NOTE:** Do not add single-dose laundry packets, Oxi-type boosters, color-safe bleach, or scented crystals to dispensers. They will not dispense correctly.

## 6. Add liquid chlorine bleach to single load dispenser, if desired



Add liquid chlorine bleach to the bleach compartment. Do not overfill, dilute, or use more than 2/3 cup (165 mL). Do not use color-safe bleach or Oxi in the same cycle with liquid chlorine bleach.

### IMPORTANT:

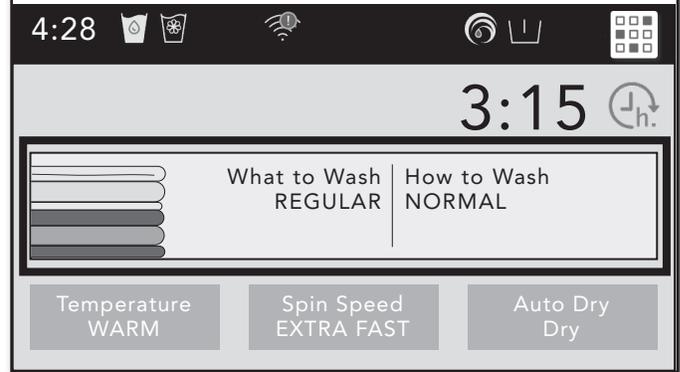
- Always measure liquid chlorine bleach. Use a measuring cup with a pour spout; do not guess.
- Do not fill beyond the “MAX” line. Overfilling could cause garment damage.
- Do not use thickened, easy-pour, or no-splash bleach when running the Clean Washer with affresh® cycle as excess suds may occur.
- Do not add liquid chlorine bleach to the bulk dispenser.
- Slowly close dispenser drawers. Make sure the drawers are closed completely.

## 7. Touch POWER button to turn on washer/dryer



Touch until the indicators turn on.

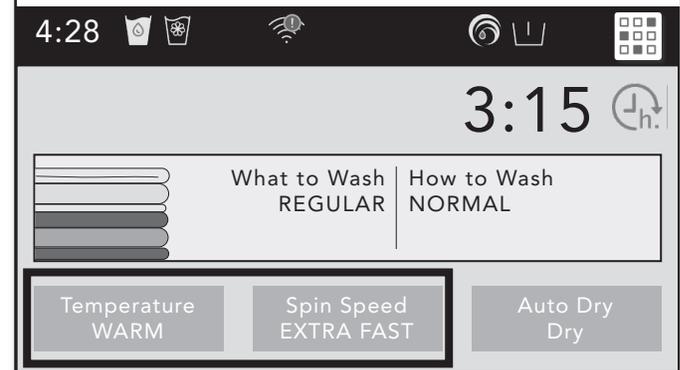
## 8. Select wash program/cycle



From the home screen, touch the “What to Wash” area of the screen to select the program that best matches the items you want to wash. You may need to scroll down with your finger to see all of the selections. Touch the desired program to return to the home screen.

Touch the “How to Wash” area of the screen to select the program that best matches the method that you would like to wash those items. You may need to scroll down with your finger to see all of the selections. Touch the desired program to return to the home screen.

## 9. Adjust temperature and spin speed, if desired†



### To adjust temperature:

From the home screen, touch the “Temperature” area of the screen to show the Temperature settings available for the cycle/program chosen in Step 8. Touch the desired setting and touch OKAY to confirm that setting.

The recommended wash temperature is preset for each cycle. Some preset temperatures can be changed. You may select a different wash temperature based on the level of soil and type of fabric being washed. For best results, use the warmest wash water safe for your fabric, following the garment label instructions. All wash temperatures feature a cold rinse.

### To adjust spin speed:

Touch the “Spin Speed” area of the screen to show the Spin Speed settings available for the cycle/program chosen in Step 8. Touch the desired setting and touch OKAY to confirm that setting.

The recommended spin speed is preset for each cycle. Some preset speeds can be changed.

- Faster spin speeds mean shorter dry times, but may increase wrinkling in your load.
- Slower spin speeds reduce wrinkling, but will leave your load more damp.

†Not all options and settings are available with all programs/cycles. See “Cycle Guides” for available options and settings.

## Drying Function (Step 10)

**⚠ WARNING**



**Explosion Hazard**

Keep flammable materials and vapors, such as gasoline, away from dryer.

Do not dry anything that has ever had anything flammable on it (even after washing).

Failure to follow these instructions can result in death, explosion, or fire.

**⚠ WARNING**



**Fire Hazard**

No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

Do not dry items containing foam, rubber, or plastic in this dryer.

Failure to follow these instructions can result in death or fire.

**10. Select drying function, if desired†**

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	What to Wash REGULAR	How to Wash NORMAL
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Temperature  
WARM

Spin Speed  
EXTRA FAST

Auto Dry  
Dry

From the home screen, touch the “Drying Mode” area of the screen to show the available Drying Mode settings.

From the Drying Mode screen, choose between Automatic Drying and Timed Drying. For Automatic Drying, touch AUTO DRY; then touch the screen to choose between Damp Dry, Dry, and Extra Dry. For Timed Drying, touch TIMED DRY; then touch the screen to choose from among 60 min, 90 min, 120 min, 180 min, and 240 min. Expect longer drying times than with traditional vented dryers.

### To run a dry cycle only:

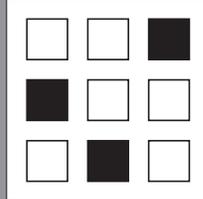
Load the drum half full or less for optimal drying performance and cycle time. From the home screen, touch the “Drying Mode” area of the screen to show the available Drying Mode settings, and from the Drying Mode screen, after making the Automatic Drying or Timed Drying choices as mentioned above, touch “DRYING ONLY ON.” Do not open the door during the drying cycle.

**NOTE:** The washer will spin at high speed prior to running the dry cycle.

### IMPORTANT:

- Do not use dryer sheets.
- Do not dry comforters or large blankets.

**11. Select options, if desired†**



From the home screen, touch the Options icon (at upper right of screen) and the Options screen will show Soil Level, Extra Rinse, Pre-Soak, FanFresh® and Wrinkle Shield™ selections. Previously selected “What to Wash” and “How to Wash” options will be shown on the screen. Touch the screen for each option to change its setting.

### Soil Level Option

The recommended soil level is preset for each cycle. The Soil Level option allows you to select a Light, Normal, or Heavy soil level setting. Some preset soil levels can be changed. For heavily soiled and sturdy fabrics, select the Heavy soil level setting. For lightly soiled and delicate fabrics, select the Light soil level setting. Lower soil level settings will help reduce tangling and wrinkling.

### Extra Rinse Option

The Extra Rinse option provides an additional rinse to the selected cycle.

### Pre-Soak Option

The Pre-Soak option can be set either on or off.

### FanFresh® Option

The FanFresh® option will periodically tumble the load after the end of the cycle for up to 12 hours. Touch FAN FRESH to activate this option. This option is not available when a drying mode is selected. FanFresh® may be ended at any time by touching the “X” on the touch screen to the right of the estimated time remaining.

### Wrinkle Shield™ Option

The Wrinkle Shield™ option is only available when a drying mode is selected, and will periodically tumble the load after the end of the cycle for up to 12 hours. Wrinkle Shield™ may be ended at any time by touching the “X” on the touch screen to the right of the estimated time remaining.

†Not all options and settings are available with all programs/cycles. See “Cycle Guides” for available options and settings.

## 12. Use Tools button to change other settings, if desired



The Tools button gives access to many other settings, utility cycles, preferences, and information. Touch the TOOLS button to access the Tools screen, which contains the following (you will need to scroll down with your finger to access all of the selections).

### Load & Go™ Dispenser 1

Touch this icon to access:

Load & Go™ Status Dispenser 1 and choose between:

- Active
- Disabled (1 Cycle)
- Off (Permanently)

Detergent Concentration Dispenser 1 and choose between:

- 2X
- 4X
- 6X
- 8X

### Load & Go™ Dispenser 2

Touch this icon to access:

Load & Go™ Status Dispenser 2 and choose between:

- Active
- Disabled (1 Cycle)
- Off (Permanently)

Load & Go™ Content Dispenser 2 and choose between:

- Softener
- Detergent

Once set at Detergent:

Set Concentration Dispenser 2 and choose between:

- 2X
- 4X
- 6X
- 8X

### Control Lock

Touch this icon to lock the controls. Swipe up to unlock.

### Mute

Touch this icon to mute or unmute sounds.

### Utility Cycles

Touch this icon to access the following utility cycles: Drain & Spin and the Clean Washer with affresh® cycle. Touch the utility cycle you wish to use and follow the screen prompts.

**NOTE:** To get a Rinse & Spin cycle, select Drain & Spin and the Extra Rinse option.

### Preferences

Touch to access Times and Dates, Sound Volume, Display Settings, and Regional. Follow the screen prompts.

### WiFi

Press to access Connect to Network, SAID (Smart Appliance ID) Codes, Mac Address, and WiFi. Follow the screen prompts.

### Info

Touch to access Service & Support, Store Demo Mode, Restore Factory, WiFi Terms and Conditions, and Software Terms and Conditions. Follow the screen prompts.

**NOTE:** All changes to settings will remain in effect until settings are changed again.

## 13. Touch and hold START/PAUSE button to begin cycle



Touch and hold the START/PAUSE button to start the cycle. To pause a cycle in progress, touch the START/PAUSE button once; then touch again to continue the cycle. To cancel a cycle, touch the “X” on the touch screen to the right of the estimated time remaining.

At each stage of the process, you may notice sounds or pauses that are different from traditional washers.

When Start/Pause is touched the washer will chime, indicating it is starting. The drum will make a partial turn. The door will click when it locks. Once the door has locked, the washer will begin spinning to sense load size. This sensing process will continue throughout the cycle. After the load size is sensed, the estimated time based on load size will be displayed and water will be added. You may hear water flowing through the dispenser, adding detergent to the load. The actual cycle time may be lengthened; however, the display will continue to show the estimated time.

### Unlocking the door to add garments:

If you need to open the door to add one or two missed garments, you may do so when “Add Garment” appears on the display. The time allowed to add a garment will vary based on cycle selection and load size.

Touch ADD GARMENT once; the door will unlock once the washer movement has stopped. This may take several seconds. Then close the door and touch and hold ADD GARMENT again to restart the cycle.

### Adding items after “Add Garment” is no longer displayed:

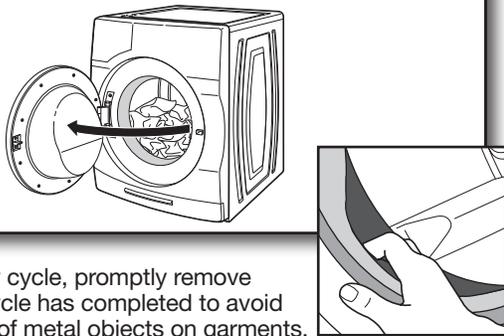
Cancel the current cycle. Water will drain and you will need to reselect the cycle and restart.

## 14. Touch POWER button to turn off washer/dryer after cycle ends



The Power button is also used to turn on the washer before use.

## 15. Remove garments promptly after cycle is finished



After a wash-only cycle, promptly remove garments after cycle has completed to avoid odor and rusting of metal objects on garments. When unloading garments, pull back the door seal and check for small items between the tub and the washer/dryer drum.

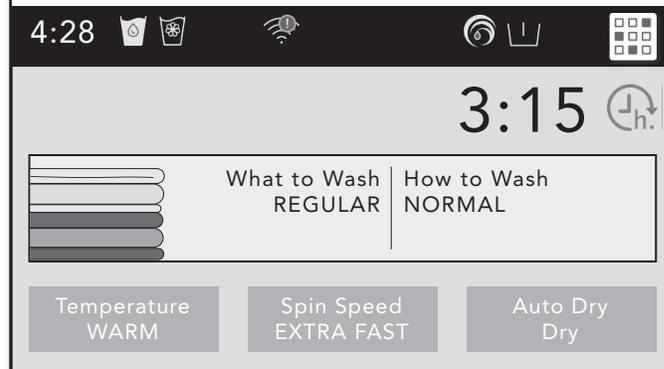
If you will be unable to remove the load promptly after a wash-only cycle, use the FanFresh® option (see Step 11).

After a wash and dry cycle or a dry-only cycle, promptly remove garments after cycle has completed to reduce wrinkling. If you will be unable to remove a load promptly, use the Wrinkle Shield™ option (see Step 11).

### NOTES:

- The door will remain locked while the FanFresh® option is active after a wash-only cycle. To cancel the FanFresh® option and unlock the door, touch the “X” on the touch screen to the right of the estimated time remaining.
- This washer/dryer has a tight seal to avoid water leaks. To avoid odors, leave the door open to allow the washer/dryer to dry between uses.
- If a dry cycle is interrupted and the load removed before the cool-down period at the end of the cycle, the load will be very hot.

## Setting a delayed start



Touch POWER until the indicators turn on. From the home screen, make sure the washer/dryer is set to the correct time and date (if it is not, see Step 12 for instructions on how to set the time and date).

Touch the clock icon on the far right portion of the touch screen. The “Select a start time” screen will show on the display. Scroll horizontally to select a preferred start time for your wash or dry cycle. The times will display in 15-minute increments up to 8 hours. Touch OKAY to set the start time. The display will return to the home screen and the clock icon will turn brown.

To delete or modify the delayed start, touch the clock icon again and follow the screen prompts.

# All-In-One Washer/Dryer Maintenance

## CLEANING THE WASHER/DRYER LOCATION

Keep washer/dryer area clear and free from items that would block the airflow for proper dryer operation. This includes clearing piles of laundry in front of the washer/dryer.

### **WARNING**



#### **Explosion Hazard**

**Keep flammable materials and vapors, such as gasoline, away from dryer.**

**Place dryer at least 18 inches (460 mm) above the floor for a garage installation.**

**Failure to do so can result in death, explosion, or fire.**

## WASHER/DRYER CARE

### **Recommendations to Help Keep Your Washer/Dryer Clean and Performing at Its Best**

1. Always use High Efficiency (HE) detergents and follow the HE detergent manufacturer's instructions regarding the amount of HE detergent to use. Never use more than the recommended amount because that may increase the rate at which detergent and soil residue accumulate inside your washer/dryer which, in turn, may result in undesirable odor.
2. Use warm or hot water washes sometimes (not exclusively cold water washes) because they do a better job of controlling the rate at which soils and detergent accumulate.
3. Always leave the washer/dryer door slightly ajar between uses to help dry out the washer/dryer and avoid the buildup of odor-causing residue.
4. Periodically clean residue from all interior surfaces of the window. For better care, wipe the entire inside of the door with a damp cloth.

### **Cleaning Your Front Loading Washer/Dryer**

Read these instructions completely before beginning the routine cleaning processes recommended below. This washer/dryer maintenance procedure should be performed, at a minimum, once per month or every 30 wash cycles, whichever occurs sooner, to control the rate at which soils and detergent may otherwise accumulate in your washer/dryer.

#### **Cleaning the Door Seal**

1. Open the washer/dryer door and remove any clothing or items from the washer/dryer.
2. Inspect the gray-colored seal between the door opening and the drum for stained areas, soil buildup, or lint. Pull back the seal to inspect all areas under the seal and to check for foreign objects or lint.

## WASHER/DRYER CARE (cont.)

3. If stained areas, soil buildup, or lint are found, wipe down these areas of the seal using either of the following two procedures:
  - a. **affresh® Machine Cleaning Wipes Procedure:**
    - i. When the cycle is complete, gently pull back the rubber door seal and clean the entire surface with the textured side of an affresh® Machine Cleaning Wipe.
  - b. **Dilute Liquid Chlorine Bleach Procedure:**
    - i. Mix a dilute bleach solution, using 3/4 cup (177 mL) of liquid chlorine bleach and 1 gallon (3.8 L) of warm tap water.
    - ii. Wipe the seal area with the dilute solution, using a damp cloth.
    - iii. Let stand 5 minutes.
    - iv. Wipe down area thoroughly with a dry cloth and let washer/dryer interior air dry with door open.

#### **IMPORTANT:**

- Wear rubber gloves when cleaning with bleach.
- Refer to the bleach manufacturer's instructions for proper use.

#### **Cleaning the Inside of the Washer/Dryer**

This washer/dryer has a special cycle that uses higher water volumes in combination with affresh® Washer Cleaner or regular liquid chlorine bleach to thoroughly clean the inside of the washer/dryer.

**IMPORTANT:** Do not use thickened, easy-pour, or no-splash bleach when running the Clean Washer with affresh® cycle as excess suds may occur.

**NOTE:** Read these instructions completely before beginning the cleaning process.

#### **Begin procedure**

##### **1. Clean Washer with affresh® Cycle Procedure (Recommended for best performance):**

- a. Open the washer/dryer door and remove any clothing or items.
- b. Use an affresh® Machine Cleaning Wipe or a soft, damp cloth or sponge to clean the inside door window.
- c. Add an affresh® Washer Cleaner tablet to the washer/dryer drum.
- d. Do not add the affresh® Washer Cleaner tablet to the dispenser drawer.
- e. Do not add any detergent or other chemical to the washer/dryer when following this procedure.
- f. Close the washer/dryer door.
- g. Select the Clean Washer with affresh® cycle.
- h. Select the FanFresh® option to help dry the washer/dryer interior after the cycle is complete.

**NOTE:** The washer/dryer remembers your last option selection and will use it for future wash cycles until you deselect that option. While the fan is on, the washer/dryer door will lock. To unlock the door, touch POWER.

- i. Touch and hold START/PAUSE button to begin the cycle. The Clean Washer with affresh® Cycle operation is described below.

## WASHER/DRYER CARE (cont.)

### 2. Chlorine Bleach Procedure:

- a. Open the washer/dryer door and remove any clothing or items.
- b. Open the single-load dispenser drawer and add regular liquid chlorine bleach to the "MAX" line in both the bleach compartment and the fabric softener compartment. Either traditional or HE chlorine bleach can be used.

**IMPORTANT:** Do not use thickened, easy-pour, or no-splash bleach as excess suds may occur.

**NOTE:** Use of more liquid chlorine bleach than is recommended above could cause washer/dryer damage over time.

- c. Close the washer/dryer door and the dispenser drawer.
- d. Do not add any detergent or other chemicals to the washer/dryer when following this procedure.
- e. Select the Clean Washer with affresh® cycle.
- f. Select the FanFresh® option to help dry the washer/dryer interior after the cycle is complete.  
**NOTE:** The washer/dryer remembers your last option selection and will use it for future wash cycles until you deselect that option. While the fan is on, the washer/dryer door will lock. To unlock the door, touch POWER.
- g. Touch and hold START/PAUSE to begin the cycle. The Clean Washer with affresh® Cycle operation is described below.

**NOTE:** For best results, do not interrupt cycle.

#### Description of Clean Washer with affresh® Cycle Operation:

1. The Clean Washer with affresh® cycle will determine whether clothing or other items are in the washer.
2. If no items are detected in the washer, it will proceed with the cycle.
  - a. If any items are detected in the washer, "rL" (remove load) will be displayed. The door will unlock. Open washer/dryer and remove any garments from the washer/dryer drum.
  - b. Touch POWER to clear the "rL" code.
  - c. Touch and hold START/PAUSE to restart the cycle.
3. After the cycle is complete, leave the door open slightly to allow for better ventilation and drying of the washer/dryer interior.

## WASHER/DRYER CARE (cont.)

### Cleaning the Dispensers

After using the Clean Washer with affresh® cycle, you may find some residue buildup in the washer/dryer's dispensers.

To remove residue from the single-load dispenser, remove the drawer and wipe the surfaces with an affresh® Machine Cleaning Wipe or a damp cloth and towel dry either before or after you run the Clean Washer with affresh® cycle. Use an all-purpose surface cleaner, if needed.

To remove residue from the Load & Go™ bulk dispenser, lift the handle on the dispenser housing and pull to remove it from the washer/dryer cabinet; then rinse the dispenser thoroughly with running water. Wipe the outside dispenser surface with an affresh® Machine Cleaning Wipe or a damp cloth, and towel dry. Use an all-purpose surface cleaner, if needed.

Replace the dispenser in the washer/dryer cabinet and make sure that it is correctly seated.

**IMPORTANT:** Dispensers are not dishwasher-safe.

### Cleaning the Outside of the Washer/Dryer

Use an affresh® Machine Cleaning Wipe or a soft, damp cloth or sponge to wipe up any spills. Occasionally wipe the outside of your washer/dryer to help keep it looking new. Use an affresh® Machine Cleaning Wipe or mild soap and water.

**IMPORTANT:** To avoid damaging the washer/dryer's finish, do not use abrasive products.

## CLEAN WASHER CYCLE REMINDER

The Clean Washer with affresh® message will flash at the end of a wash cycle when the washer/dryer has run 30 wash cycles. This is a reminder to run the Clean Washer with affresh® cycle.

If the Clean Washer with affresh® cycle is not run, the message will stop flashing at the end of a wash cycle after running three more regular wash cycles. After 30 more wash cycles are completed, the Clean Washer with affresh® message will again flash at the end of a wash cycle as a reminder.

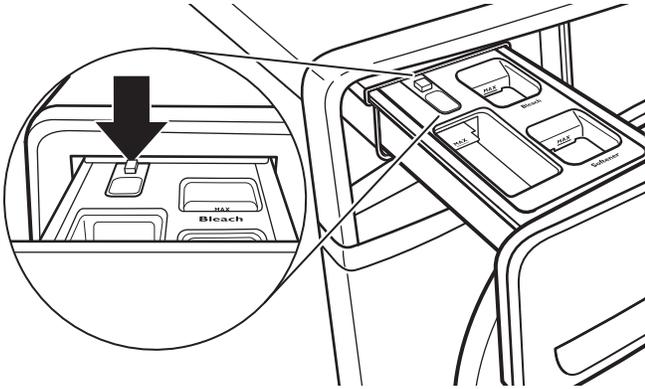
## REMOVING THE DISPENSER

### Single Load Dispenser Drawer

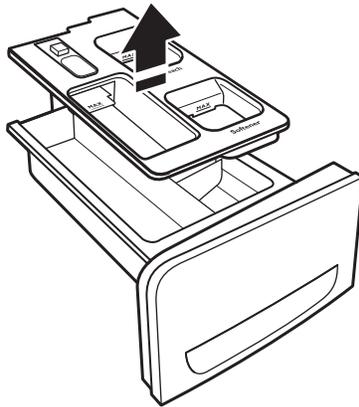
#### Removing the Dispenser

##### To remove:

1. Pull dispenser drawer out until it stops.
2. Press down on the release tab and pull straight out to remove the dispenser.

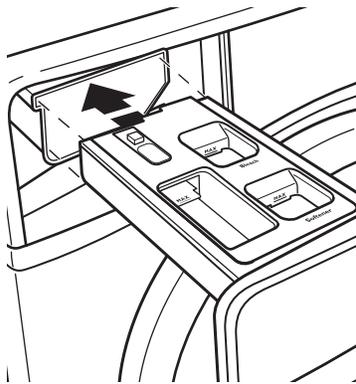


3. Lift off cover panel by pulling straight up.



##### To replace:

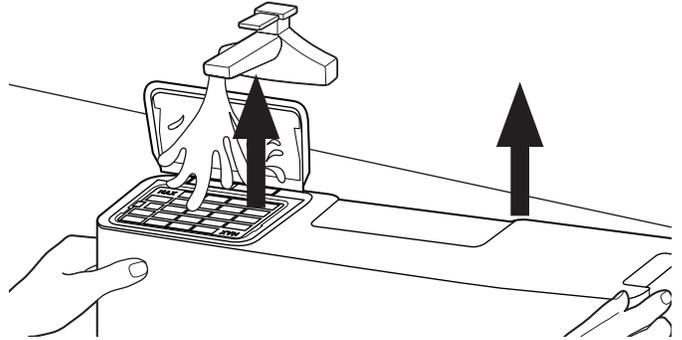
1. Position cover panel back onto posts on dispenser. Apply slight pressure on cover panel to seat it.
2. Align edges of dispenser with guides in washer/dryer; then slide dispenser back into slot.



## CLEANING LOAD & GO™ CONTAINERS

It is recommended that you rinse out the Load & Go™ containers when refilling, when changing detergent types or concentrations, or when the washer/dryer will not be used for an extended period.

1. Pull the dispenser drawer out until it stops.
2. Lift out the Load & Go™ containers.
3. Lift the fill lid and flush interior thoroughly with warm water.



4. Allow to air dry.

**IMPORTANT:** Containers are not dishwasher-safe.

## WATER INLET HOSE

Replace inlet hoses after 5 years of use to reduce the risk of hose failure. Periodically inspect and replace inlet hoses if bulges, kinks, cuts, wear, or leaks are found.

When replacing your inlet hoses:

- Mark the date of replacement on the label with a permanent marker.
- Check that the old washers are not stuck on the washer/dryer inlet valves.
- Use new washers in the new inlet hoses to ensure a proper seal.

## NON-USE AND VACATION CARE

If moving, or not using your washer/dryer for a period of time, follow these steps:

1. Unplug or disconnect power to washer/dryer.
2. Turn off water supply to washer/dryer to avoid flooding due to water pressure surges.

**HELPFUL TIP:** Attach a reminder note to the washer/dryer to turn the water back on before washer's next use.

3. Clean the dispensers. See "Cleaning the Dispensers."

## WINTER STORAGE CARE

**IMPORTANT:** To avoid damage, install and store washer/dryer where it will not freeze. Because some water may stay in hoses, freezing can damage washer/dryer. If storing or moving during freezing weather, winterize your washer/dryer.

**To winterize washer/dryer:**

1. Shut off water faucet, disconnect and drain water inlet hose.

**HELPFUL TIP:** Attach a reminder note to the washer/dryer to turn the water back on before washer's next use.

2. Remove drain pump filter.
3. Put 1 qt. (1 L) of R.V.-type antifreeze in drum and run washer/dryer on Normal cycle for about 2 minutes to mix antifreeze and remaining water.
4. Unplug washer/dryer or disconnect power.

## TRANSPORTING YOUR WASHER/DRYER

1. Shut off water faucet. Disconnect and drain water inlet hose.
2. If washer/dryer will be moved during freezing weather, follow "Winter Storage Care" directions before moving.
3. Disconnect drain hose from drain system and from back of washer/dryer.
4. Unplug power cord.
5. Place inlet hoses and drain hose inside drum.
6. Bundle power cord with a rubber band or cable tie to keep it from hanging to the ground.

**IMPORTANT:** Call for service to install new transport bolts. Do not reuse transport bolts. Washer/dryer must be transported in the upright position. To avoid structural damage to your washer/dryer, it must be properly set up for relocation by a certified technician.

## WARNING



### Electrical Shock Hazard

**Plug into a grounded 3 prong outlet.**

**Do not remove ground prong.**

**Do not use an adapter.**

**Do not use an extension cord.**

**Failure to follow these instructions can result in death, fire, or electrical shock.**

## REINSTALLING/USING WASHER/DRYER AGAIN

To reinstall washer/dryer after non-use, vacation, winter storage, or moving:

1. Refer to the Installation Instructions to locate, level, and connect washer/dryer.
2. Before using again, run washer/dryer through the following recommended procedure:

**To use washer/dryer again:**

1. Flush water pipes and hoses. Reconnect water inlet hoses. Turn on water faucets.
2. Plug in washer/dryer or reconnect power.
3. Run washer/dryer through Heavy Duty cycle to clean washer/dryer and remove antifreeze, if used. Use only HE detergent. Use half the manufacturer's recommended amount for a medium-size load.

## ⚠ WARNING



### Electrical Shock Hazard

Disconnect power before cleaning.

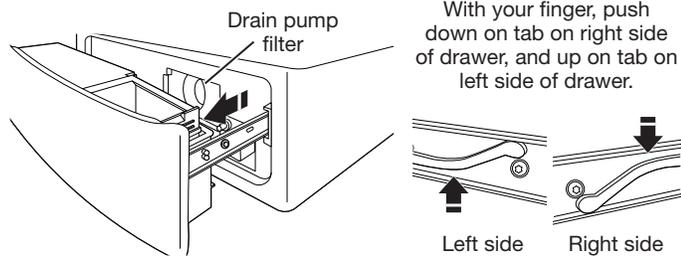
Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

## CLEANING THE DRAIN PUMP FILTER/ DRAINING RESIDUAL WATER

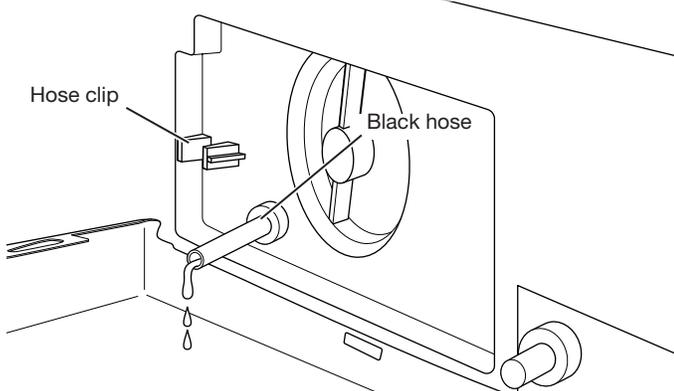
**NOTE:** Perform the following procedure occasionally.

1. Open the dispenser drawer by pulling on the handle at the base of the washer. This will reveal the drain pump filter. Remove the drawer by releasing the tab on each side.

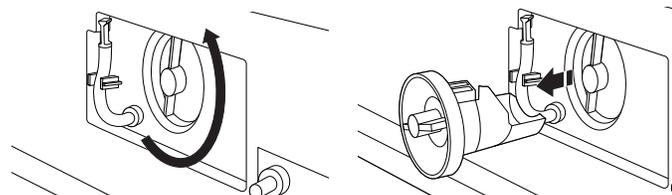


2. Place a broad, flat container beneath the drain pump filter to collect the drain water. Release the black hose from the hose clip, remove the plug, and drain the hose into the container. Empty the container. Repeat this procedure if necessary until all the water has drained. Make sure that the black hose is completely dry, replace the plug, and secure the hose in the clip.

**NOTE:** If water does not drain well, push in hose slightly to remove any possible kinks.

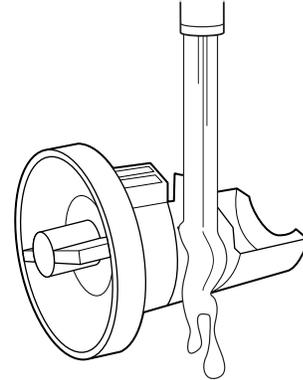


3. Lay a cotton cloth beneath the drain pump filter to absorb any water still in it. Then remove the drain pump filter by turning it counterclockwise.

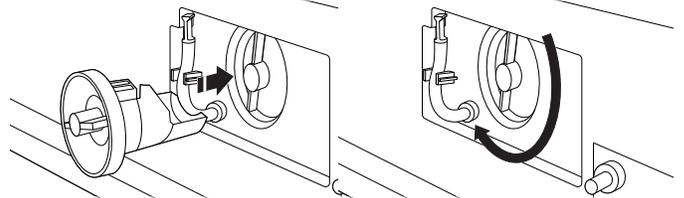


## CLEANING THE DRAIN PUMP FILTER/ DRAINING RESIDUAL WATER (cont.)

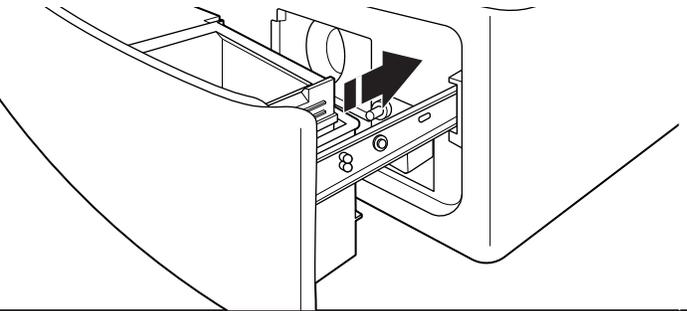
4. Remove large clumps of lint by hand from the filter and place lint in a suitable waste container. Remove remaining residue from the filter by rinsing with water.



5. Reinsert the drain pump filter by turning it clockwise. Make sure to turn it in as far as it will go, with the filter handle remaining as close as possible to the vertical position.

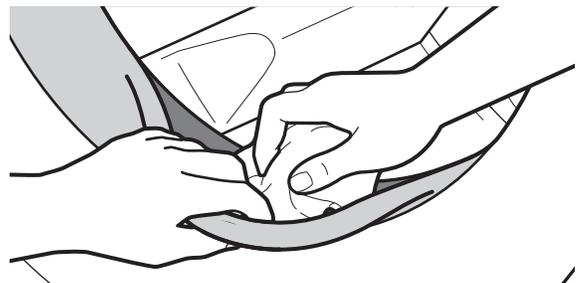


6. Replace and close the dispenser drawer. Make sure to insert both rails simultaneously when replacing the drawer. You will hear a clicking sound that indicates the rails have engaged. To ensure proper placement of the drawer, pull out fully. The drawer should be fully engaged and the rails locked in place. Make sure the drain hose is secured in the hose clip and tucked underneath the cutout.



## ADDITIONAL CLEANING

Gently pull back the rubber door seal and clean any stained areas, soil buildup, or lint with the textured side of an affresh® Machine Cleaning Wipe.





## Internet Connectivity Guide

### Get the App and Get Connected

With your mobile device, get the app, connectivity setup instructions, terms of use, and privacy policy at:  
[www.whirlpool.com/connect](http://www.whirlpool.com/connect)

In Canada, visit  
[www.whirlpool.ca/connect](http://www.whirlpool.ca/connect)

**IMPORTANT:** Proper installation of your appliance prior to use is your responsibility. Be sure to read and follow the Installation Instructions that came with your appliance.

Connectivity requires Wi-Fi and account creation. App features and functionality subject to change. Data rates may apply. If you have any problems or questions, call Whirlpool Corporation Connected Appliances at **1-866-333-4591**.

#### You Will Need:



- A home wireless router supporting Wi-Fi, 2.4Ghz with WPA2 security. If you are unsure of your router's capabilities, refer to the router manufacturer's instructions.
- The router to be on and have a live internet connection.
- The 10-character Smart Appliance ID (SAID) code for your appliance. The SAID code is either printed on a label on the appliance or can be found on the LCD screen. Refer to the appliance Use and Care Guide for the location.

Once installed, launch the app. You will be guided through the steps to set up a user account and to connect your appliance. If you have any problems or questions, call Whirlpool Corporation Connected Appliances at **1-866-333-4591**.

# TROUBLESHOOTING

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If you experience	Possible Causes	Solution
<b>Vibration or Off-Balance</b>		
Vibration, rocking, or "walking"	Feet may not be in contact with the floor and locked.	Front and rear feet must be in firm contact with floor, and washer/dryer must be level to operate properly. Jam nuts must be tight against the bottom of the cabinet.
	Washer/dryer may not be level.	Check floor for flexing or sagging. If flooring is uneven, a 3/4" (19 mm) piece of plywood under your washer/dryer will reduce sound. Do not install washer/dryer on a raised wooden platform. See "Level Washer/Dryer" in Installation Instructions.
	Load could be unbalanced or too large.	Avoid tightly packing the load. Avoid washing single items. Balance a single item such as a rug or jean jacket with a few extra items. Item or load not suitable for selected cycle. See "Cycle Guides" and "Using the All-In-One Washer/Dryer."
	The shipping bolts are still in the back of the washer/dryer.	See "Unpacking Washer/Dryer" in the Installation Instructions.
<b>Noises</b>		
Clicking or metallic noises	Door locking or unlocking.	The door will lock, unlock, and lock again. You will hear three clicks after touching the Start/Pause button. This is normal.
	Objects caught in wash drain system.	Empty pockets before washing. Loose items such as coins could fall between washer/dryer drum and tub or may block pump. It may be necessary to call for service to remove items. It is normal to hear metal items on clothing such as metal snaps, buckles, or zippers touch against the stainless steel drum.
Gurgling or humming	Washer/dryer may be draining water.	The pump may make a humming sound with periodic gurgling or surging as final amounts of water are removed during the spin/drain cycles. This is normal at certain stages of the cycle.
<b>Water Leaks</b>		
Check the following for proper installation	Fill hoses not attached tightly.	Tighten fill hose connection.
	Fill hose washers.	Properly seat cold fill hose flat washer.
	Drain hose connections.	Check that the drain hose is properly secured to drain pipe or laundry tub.
	Drain pump filter is not properly seated.	Make sure filter is correctly placed in the housing. See "Cleaning the Drain Pump Filter/Draining Residual Water."
	Drain pump filter is clogged/drain pump filter hose plug is off or loose.	Clean the drain pump filter (see "Cleaning the Drain Pump Filter/Draining Residual Water"). Make sure drain pump filter hose plug is fully seated. If loose, order a replacement plug (see "Assistance or Service").
	Check household plumbing for leaks or clogged sink or drain.	Water can back up out of a clogged sink or drain pipe. Check all household plumbing for leaks (laundry tubs, drain pipe, water pipes, and faucet.)
	Strainer (or nylon stocking) on end of drain hose is clogged.	Remove strainer/stocking from drain hose.

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If you experience	Possible Causes	Solution
<b>Water Leaks (cont.)</b>		
Water or suds leaking from door or rear of cabinet	Not using HE detergent or using too much HE detergent.	Only use HE detergent. Suds from regular detergents can cause leaking from the door or rear of cabinet. Always measure detergent and follow manufacturer's directions based on your load requirements.
	Using thickened, easy-pour, or no-splash bleach when running the Clean Washer with affresh® cycle.	Use affresh® tablet or regular, non-thickened chlorine bleach when running the Clean Washer with affresh® cycle.
	Residue on door window.	Periodically clean the underside of the window to avoid potential leaks.
Leaking around door	Hair, lint, or other debris on inner door window preventing proper seal with rubber door seal.	Clean inner door window and seal. See "Cleaning the Door Seal" in the "All-In-One Washer/Dryer Maintenance" section.
<b>Wash Cycle Not Performing As Expected</b>		
Load not completely covered in water	Water level not visible on door or does not cover clothes.	This is normal for the all-in-one washer/dryer. The washer/dryer senses load sizes and adds the correct amount of water for optimal cleaning.
Washer/dryer won't run or fill; washer/dryer stops working	Check for proper water supply.	Both hoses must be attached and have water flowing to the inlet valves.
		Both hot and cold water faucets must be turned on.
		Check that inlet valve screens have not become clogged.
		Check for any kinks in inlet hose, which can restrict water flow.

## ⚠ WARNING



### Electrical Shock Hazard

**Plug into a grounded 3 prong outlet.**

**Do not remove ground prong.**

**Do not use an adapter.**

**Do not use an extension cord.**

**Failure to follow these instructions can result in death, fire, or electrical shock.**

Washer/dryer won't run or fill; washer/dryer stops working (cont.)	Check proper electrical supply.	Plug power cord into a grounded 3 prong outlet.
		Do not use an extension cord.
		Ensure there is power to outlet.
		Do not plug into a GFCI (Ground Fault Circuit Interrupter).
		Check electrical source or call an electrician to check if voltage is low.
		Reset a tripped circuit breaker. Replace any blown fuses. <b>NOTE:</b> If problems continue, contact an electrician.

# TROUBLESHOOTING

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If you experience	Possible Causes	Solution
<b>Wash Cycle Not Performing As Expected (cont.)</b>		
Washer/dryer won't run or fill; washer/dryer stops working (cont.)	The load size is being sensed.	After the load size is sensed, the estimated time based on load size will be displayed and water will be added.
	Normal washer/dryer operation.	Washer/dryer will pause during certain phases of cycle. Do not interrupt cycle.
		The washer/dryer pauses for about 2 minutes during certain cycles. Allow the cycle to continue. Some cycles feature periods of tumbling and soak.
		Washer/dryer may be stopped to reduce suds. Use only a proper amount of HE detergent.
	The washer/dryer door is not firmly shut.	The door must be closed during operation.
	The Load & Go™ bulk dispenser is not fully seated in the washer/dryer.	Make sure that the Load & Go™ bulk dispenser is fully seated in the washer/dryer, and that the lid on the bulk dispenser is firmly closed.
	Washer/dryer not loaded as recommended.	Remove several items, rearrange load evenly in washer/dryer drum. Close door and touch the START/PAUSE button.
		Do not add more than one or two additional items after cycle has started to avoid tightly packing or unbalancing. Adding items is only allowed up to a certain point in the cycle.
		Do not add more water to the washer/dryer.
	Not using HE detergent or using too much HE detergent.	Only use HE detergent. Suds from regular detergents can slow or stop the washer/dryer. Always measure detergent, following manufacturer's directions based on your load requirements.
To remove suds, cancel cycle. Select Rinse & Spin. Touch the START/PAUSE button. Do not add more detergent.		
Make sure the Load & Go™ bulk dispenser is disabled if you are using a single dose of detergent.		
Washer/dryer stops during the program/cycle and a message appears on the screen	The program/cycle was interrupted (for example by the door being opened).	Make sure the door is closed. Touch the START/PAUSE button to continue with the program/cycle.
	The safety system has been activated. A failure indicator will light up and/or the display will show a failure code.	Refer to error codes at the end of "Troubleshooting."
	Water faucets are closed.	Make sure both hot and cold water faucets are open and that there are no kinks in the inlet hoses.
Washer/dryer not draining/spinning; loads are still wet	Drain hose extends into standpipe further than 4.5" (114 mm).	Check drain hose for proper installation. Use drain hose form and securely attach to drain pipe or tub. Do not tape over drain opening.
	The drain hose is clogged, or the end of the drain hose is more than 49" (1.3 m) above the floor.	Lower drain hose if the end is higher than 49" (1.3 m) above the floor. Remove any clogs from drain hose. See "Installation Requirements" in the Installation Instructions.
	Strainer/stocking on end of drain hose.	Remove strainer/stocking from drain hose.
	The drain hose fits too tightly in the standpipe or is taped to the standpipe.	The drain hose should be loose, yet fit securely. Do not seal the drain hose with tape. The hose needs an air gap. See "Route Drain Hose" in the Installation Instructions.

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(in Canada [www.whirlpool.ca/owners](http://www.whirlpool.ca/owners)) for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
<b>Wash Cycle Not Performing As Expected (cont.)</b>		
Washer/dryer not draining/spinning; loads are still wet (cont.)	Using cycles with a lower spin speed.	Cycles with lower spin speeds remove less water than cycles with high spin speeds. Use the recommended cycle/spin speed for your garment.
	Washer/dryer not loaded as recommended.	A tightly packed or unbalanced load may not allow the washer/dryer to spin correctly, leaving the load wetter than normal. See "Cycle Guides" for load size recommendation for each cycle.
	An unbalanced load prevented the Spin cycle from activating to avoid damage to the washer/dryer.	To spin wet laundry, add more laundry items of different sizes and start the Rinse & Spin program. Avoid small laundry loads consisting of a few large, absorbent items and wash different-sized items in one load. Avoid washing single items.
	Not using HE detergent or using too much HE detergent.	Use only HE detergent. Suds from regular detergent or using too much detergent can slow or stop draining or spinning. Always measure and follow manufacturer's directions for your load. To remove extra suds, select Rinse & Spin. Do not add detergent.
	Small items may have been caught in the pump or stuck between the washer/dryer drum and the outer tub.	Check the drum for any items sticking through the drum holes. Empty pockets and use garment bags when washing small items.
	Drain pump filter is dirty.	Clean drain pump filter. See "Cleaning the Drain Pump Filter/Draining Residual Water."
Washer/dryer is spinning clothes without water	The washer/dryer is measuring the mass of the dry load.	This measurement is normal and ensures the best cycle time for your load.
Door locked at end of wash cycle	Water remaining in washer/dryer after cycle.	Select Drain to remove any water remaining in the washer/dryer. The door will unlock at the end of the drain.
Door will not unlock	Error code is displayed.	Failure mode will lock the door. Touch the START/PAUSE button to exit, then wait for the door to unlock.
	Water temperature is hotter than 104°F (40°C).	Wait for the water temperature to drop.
	Door lock mechanism malfunction.	Perform procedure in "How to Manually Open Door."
Incorrect or wrong wash temperatures	Check for proper water supply.	Make sure hot and cold inlet hoses are not reversed.
		Both inlet hoses must be attached to both washer/dryer and faucet, and have both hot and cold water flowing to inlet valves.
		Check that inlet valve screens are not clogged.
	Washing many loads.	Remove any kinks in hoses. Your hot water tank may not have enough hot water to keep up with the number of hot or warm washes. This is normal.

# TROUBLESHOOTING

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If you experience	Possible Causes	Solution
<b>Wash Cycle Not Performing As Expected (cont.)</b>		
Load not rinsed	Improper water supply connection.	Make sure hot and cold inlet hoses are not reversed.
		Both hoses must be attached and have water flowing to the inlet valve.
		Both hot and cold water faucets must be on.
		Inlet valve screens on washer/dryer may be clogged.
		Remove any kinks in the inlet hoses.
	Not using HE detergent or using too much HE detergent.	The suds from non-HE detergent can cause the washer/dryer to operate incorrectly.
		Use only HE detergent. Always measure detergent and follow manufacturer's directions based on load size and soil level.
	Washer/dryer not loaded as recommended.	Avoid tightly packing the washer/dryer. The washer/dryer will not rinse well if tightly packed. Load with dry items only. See "Cycle Guides" for load size recommendations for each cycle.
		Use cycle designed for the fabrics being washed.
		Add only one or two garments after washer/dryer has started.
The load may be out of balance.	When load imbalance occurs, a washing process will start to redistribute the load. This may lengthen the cycle time. Avoid washing single items. Balance a single item, such as a rug or jeans jacket, with a few extra items.	
The load needs additional rinses.	Most cycles allow for the option of additional rinses. See "Cycle Guides" and Step 11 in "Using the All-In-One Washer/Dryer" for additional rinse options.	
Load is wrinkled, twisted, or tangled	Washer/dryer not loaded as recommended.	Add load loosely. Items need to move freely to reduce wrinkling and tangling. See "Cycle Guides" for load size recommendations for each cycle.
		Reduce tangling by mixing types of load items. Use the recommended cycle for the type of garments being washed.
	Spin speed too high for load.	Select a lower spin speed. Note that items will be wetter than when using a higher spin speed.
	The washer/dryer is not unloaded promptly.	Unload the washer/dryer as soon as it stops or use the FanFresh® option if you will not be able to unload the washer/dryer at the end of the cycle.
	Not choosing the right cycle for the load being washed.	Choose the "Delicates" What to Wash cycle selection or another cycle selection with a low spin speed to reduce wrinkling.
Not cleaning or removing stains	Washer/dryer not loaded as recommended.	Add load loosely. Items need to move freely for best cleaning. See "Cycle Guides" for load size recommendations for each cycle.
		Add only one or two garments after washer/dryer has started.
	Not using HE detergent or using too much HE detergent.	Use only HE detergent. Always measure detergent and follow manufacturer's directions based on load size and soil level.
	Hard water or high level of iron (rust) in water.	You may need to install a water softener and/or iron filter.
	Fabric softener dispensing ball used.	Dispensing balls will not operate correctly with this washer/dryer. Add liquid fabric softener to the fabric softener compartment.
	Powdered detergent used for low-speed cycle.	Consider using liquid detergent.

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If you experience	Possible Causes	Solution
<b>Wash Cycle Not Performing As Expected (cont.)</b>		
Not cleaning or removing stains (cont.)	Not using correct cycle for fabric type.	Use a warmer wash temperature to improve cleaning.
		If using a What to Wash cycle selection paired with the “Quick” How to Wash cycle selection, wash only a few items.
		Use the “Heavy Duty” How to Wash cycle selection for tough cleaning.
		Add an extra rinse for heavily soiled loads.
	Not using dispensers/ dispensers not loaded properly.	Use dispensers to avoid chlorine bleach and fabric softener staining.
		Load dispensers before starting a cycle.
		Make sure that the Load & Go™ bulk dispenser liquid detergent dispenser is not empty.
		Avoid overfilling.
Do not add products other than those specified directly to load.		
Dispense cartridge is empty.	Fill dispense cartridge to the “MAX” line with HE liquid detergent.	
Not washing like colors together.	Wash like colors together and remove promptly after the cycle is complete to avoid dye transfer.	
Not enough detergent used, or hard water.	Use more detergent for washing heavy soils in cold or hard water.	
Odors	Monthly maintenance not done as recommended.	Run the Clean Washer with affresh® cycle monthly or every 30 wash cycles. See “Washer/Dryer Care” in the “All-In-One Washer/Dryer Maintenance” section.
		Unload washer/dryer as soon as cycle is complete. Use the FanFresh® option if load cannot be removed immediately after the wash is complete.
	Not using HE detergent or using too much HE detergent.	Use only HE detergent. Be sure to measure correctly. Always follow the manufacturer’s directions. See the “Using the All-In-One Washer/Dryer” section.
	Door not left open after use.	This washer/dryer has a tight seal to avoid water leaks. To avoid odors, leave the door open to allow the washer/dryer to dry between uses.
Fabric damage	Sharp items were in pockets during wash cycle.	Empty pockets, zip zippers, and snap or hook fasteners before washing to avoid snags and tears.
	Strings and straps could have tangled.	Tie all strings and straps before starting wash load.
	Items may have been damaged before washing.	Mend rips and broken threads in seams before washing.
	Fabric damage can occur if washer/ dryer is tightly packed.	Avoid tightly packing the washer/dryer. Load with dry items only.
		Use cycle designed for the fabrics being washed.
		Add only one or two garments after washer/dryer has started.
	Fabric damage can occur if washer/ dryer door is closed on an item, trapping it between the door window and the rubber seal.	Do not overfill the washer/dryer.
		Push wash load fully into the washer/dryer.
Liquid chlorine bleach may have been added incorrectly.	Do not pour liquid chlorine bleach directly onto load. Wipe up bleach spills.	
	Undiluted bleach will damage fabrics. Do not use more than recommended by manufacturer.	

# TROUBLESHOOTING

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If you experience	Possible Causes	Solution
<b>Wash Cycle Not Performing As Expected (cont.)</b>		
Gray whites, dingy colors	Load not sorted properly.	The transfer of dye can occur when mixing whites and colors in a load. Sort dark clothes from whites and lights.
	Wash temperatures too low.	Use hot or warm temperatures if safe for the load. Make sure your hot water system is adequate to provide a hot water wash.
	Not enough detergent used, or hard water.	Use more detergent for washing heavy soils in cold or hard water.
Incorrect dispenser operation	Clogged dispensers or laundry products dispensing too soon.	Do not overfill dispenser. Overfilling causes immediate dispensing.
		Load dispensers before starting a cycle.
		Homes with low water pressure may result in residual powder in the dispenser. To avoid, select a warmer wash temperature if possible, depending on your load.
	Liquid chlorine bleach not used in bleach compartment.	Use only liquid chlorine bleach in the bleach compartment.
	Water in dispenser after cycle has finished.	It is normal for small amounts of water to remain in dispenser at the end of the cycle.
Single-dose laundry packet not dissolving	Adding laundry packet incorrectly.	Be sure laundry packet is added to washer/dryer drum before adding clothes. Do not add packet to dispenser. Follow the manufacturer's instructions to avoid damage to your garments.
Cycle time changes or cycle time too long	Normal washer/dryer operation.	The cycle times vary automatically based on your water pressure, water temperature, detergent, and clothes load. The options you select will also affect the cycle times.
	Excessive suds in washer/dryer.	When excessive suds are detected, a special suds routine automatically starts to remove extra suds and ensure proper rinsing of your garments. This routine will add time to the original cycle.
	Load may be out of balance.	When load unbalance occurs, a washing process will start to redistribute the load. This extends the cycle time. Avoid washing single items. Balance a single item, such as a rug or jeans jacket, with a few extra items.
	Not using correct cycle for load type.	A What to Wash cycle selection paired with a "Quick" How to Wash cycle selection is designed for smaller load sizes (2-4 items) of lightly soiled garments.
When using a What to Wash cycle selection paired with the "Quick" or "Delicates" How to Wash cycle selections, you should wash small loads. This ensures a gentle wash for your garments without increasing cycle times.		

# TROUBLESHOOTING

First try the solutions suggested here or visit our website at [www.whirlpool.com/owners](http://www.whirlpool.com/owners) (in Canada [www.whirlpool.ca/owners](http://www.whirlpool.ca/owners)) for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
<b>Drying Operation</b>		
Drying cycle will not run	Door not closed completely.	Make sure the washer/dryer door is closed completely.
	Start/Pause button not touched firmly.	Touch the START/PAUSE button firmly.
	Drain pump filter not in place or clogged.	Clean the drain pump filter. See “Cleaning the Drain Pump Filter/ Draining Residual Water.” Place drain pump filter back in washer/dryer and make sure it is properly seated.
	Household fuse is blown or circuit breaker has tripped.	There may be two household fuses or circuit breakers for the washer/dryer. Check that both fuses are intact and tight, or that both circuit breakers have not tripped. Replace the fuses or reset the circuit breaker. If the problem continues, call an electrician.
	Incorrect power supply.	Electric dryers require 240 volt power supply. Check with a qualified electrician.
	Wrong type of fuse.	Use a time-delay fuse.
	Water supply to washer/dryer not connected and turned on.	Connect the water supply to the washer/dryer and turn it on. The drying cycle will not run unless the water supply is connected and turned on.
	Dry cycle not selected.	Select drying function (see Step 10 in “Using the All-In-One Washer/Dryer”).
<b>Unusual Noise</b>		
Rattling or vibrating noise	A small object caught between the edges of drum.	Check the front and rear edges of the drum for small objects. Clean out pockets before laundering.
	Washer/dryer isn't properly leveled.	The washer/dryer may vibrate if not properly installed. See Installation Instructions. All four washer/dryer feet should be in firm contact with the floor.
	Clothing is balled up in washer/dryer.	When balled up, the load will bounce, causing the washer/dryer to vibrate. Separate the load items and restart the washer/dryer.
Loud humming or increased noise during cycle	Load is packed tightly.	Loading drum half full or less will improve drying performance.
<b>Drying Results</b>		
Clothes are not drying satisfactorily or drying times are too long	The load is too large and heavy to dry quickly.	Separate the load to tumble freely. Loading drum half full or less will improve drying performance and cycle time. Run a high speed spin cycle.
Lint on load	Area under door seal is clogged with lint.	Gently pull back the rubber door seal and clean lint with the textured side of an affresh® Machine Cleaning Wipe.
	Drain pump filter is clogged with lint.	Clean the drain pump filter. See “Cleaning the Drain Pump Filter/ Draining Residual Water.” This procedure should be performed occasionally.
Dried loads are wrinkled	The load was not removed from washer/dryer at the end of the drying cycle.	Remove garments promptly at the end of the drying cycle, or use the Wrinkle Shield™ option (see “Using the All-In-One Washer/Dryer”).
	The washer/dryer was tightly packed.	Dry smaller loads that can tumble freely. Loading drum half full or less will improve drying performance and cycle time. Results may also vary depending on fabric type.
Load too hot	Load removed before cool-down portion of cycle is complete.	Allow the drying cycle to complete the cool-down portion of the cycle before removing the load. If you cancel the cycle before the cool-down portion of the cycle and immediately remove the load, it will be very hot.

# TROUBLESHOOTING

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If you experience	Possible Causes	Solution
<b>Error Code Appears in Display</b>		
Once any possible issues are corrected, touch the POWER button once to clear the code. Re-select and restart the cycle.		
F0E1 Load detected in Clean Washer with affresh® cycle	Items detected in the washer/dryer when running a Clean Washer with affresh® cycle.	Remove load and restart the Clean Washer with affresh® cycle.
F0E2 Oversuds detection	Excessive suds in washer/dryer. Washer/dryer is running a suds reduction routine. Allow the wash cycle to continue.	Use only HE detergent.
F0E5 (OB) Off-balance load detected	Load could be unbalanced or too large.	Avoid tightly packing the washer/dryer. Avoid washing single items. Balance a single item with such as a rug or jeans with a few extra items.
F1E1 ACU memory corruption or hardware failure/ACU main relay cannot be opened or closed	Problem detected with the washer/dryer.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F1E2 MCU memory corruption or hardware failure	Problem detected with the washer/dryer.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F3E1 Analog pressure failure	Problem detected with the pressure sensor.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F3E2 Wash NTC failure	Open circuit or short circuit fault detected.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F3E5 Dry NTC failure	Open circuit or short circuit fault detected. The wash function is still operable, but the dry function will not operate.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F3E6 Accelerometer failure	Accelerometer failed self test or experienced orientation error.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F4E1 Water heater relay failure	Problem detected with the water heater. There is a water heater relay short error or feedback failure.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F4E2 Wash heater relay circuit fault	Wash heater relay is detected as not closed.	
F4E4 Fan drive failure	Dry fan triac open circuit, short circuit, diode mode, or feedback KO fault detected.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F5E1 Door switch failure	Problem detected with the door switch. Door is unlocked during a cycle when it should be locked.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F5E2 Door cannot be locked	Problem detected with the door lock.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F5E3 Door cannot be unlocked	Problem detected with the door lock.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F5E4 (DR) Door not open between consecutive cycles	Door not open between consecutive cycles.	Open and close the door before restarting the cycle.

# TROUBLESHOOTING

First try the solutions suggested here or visit our website at [www.whirlpool.com/owners](http://www.whirlpool.com/owners)  
(in Canada [www.whirlpool.ca/owners](http://www.whirlpool.ca/owners)) for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
<b>Error Code Appears in Display (cont.)</b>		
Once any possible issues are corrected, touch the POWER button once to clear the code. Re-select and restart the cycle.		
F6E1 Communication lost with MCU	Communications problem between ACU and MCU.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F6E2 Communication lost with ACU	Communication missing from ACU to HMI.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F6E3 Communication lost with HMI	Communication missing from HMI to ACU.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F7E2 Motor control over temperature or over current fault or motor drive/motor control driver/motor control DC bus failure	Problem detected with motor control over temperature or over current. Also possible MCI internal failure, motor error designed by MCU developer, or MCI DC bus under voltage.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F7E8 Motor temperature max fault	Motor over temperature detected.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F7E9 Locked rotor	MCI locked rotor detected.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F7EA Lost phase fault	MCI motor lost phase detected.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F7EC Overload fault	MCI motor overload detected.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F8E1 No water flow detected/fill timeout	Washer/dryer may not be connected to the home water supply. Home water supply valves may not be turned on. Inlet hoses to washer/dryer may be kinked. Inlet valves on washer/dryer may have failed.	Make sure that the washer/dryer is connected to the home cold water supply and that the home water supply valve is turned on. Verify that the inlet hose to the washer/dryer is not kinked. If problem persists, call for service.
F8E3 Overflow of water detected/overflow cannot drain	Inlet valves on washer/dryer are leaking internally and washer/dryer cannot drain during overflow.	Call for service.
F9E1 Drain timeout/drain pump failure	Drain pump filter on washer/dryer may need to be cleaned. Bellow drain holes in washer/dryer may be obstructed. Washer/dryer drain hose or home drain system may be obstructed. Drain pump on washer/dryer may have failed.	Clean drain pump filter on washer/dryer. Check bellow drain holes in washer/dryer for obstructions. Check washer/dryer drain hose and home drain system for obstructions. If problem persists, call for service.
FCE1 Wi-Fi error	HMI cannot communicate with Wi-Fi module.	Call for service.

## Manually Unlocking the Door

### **⚠ WARNING**



#### **Electrical Shock Hazard**

**Disconnect power before servicing.**

**Replace all parts and panels before operating.**

**Failure to do so can result in death or electrical shock.**

### **HOW TO MANUALLY OPEN DOOR**

Before removing the top of the washer/dryer as described below, refer to the failure “Door will not unlock” in the “Troubleshooting” section. The door may unlock by itself after the failure condition no longer exists.

If the door still cannot be opened, perform the following:

#### **Before Opening Door:**

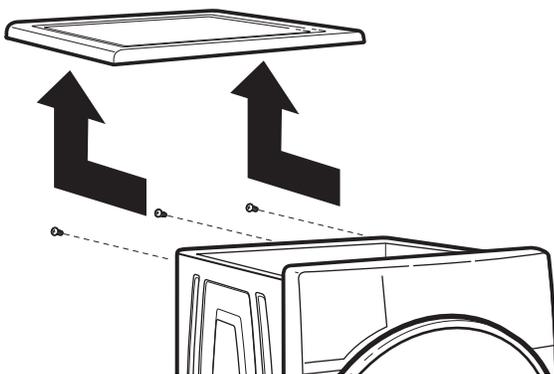
- Turn off and unplug the washer/dryer.
- Close the water faucets.
- Wait until the drum has stopped rotating – never open the door while the drum is in motion.
- Wait until water and laundry have cooled down when washing with high temperatures.

Always drain the water before opening the door by:

- Following the instructions in the “Cleaning the Drain Pump Filter/Draining Residual Water” section.

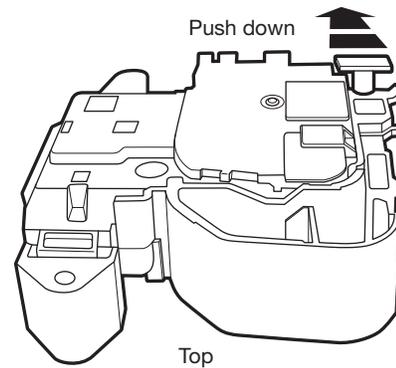
#### **To Unlock and Open Washer/Dryer Door:**

1. Remove the top of the washer/dryer by removing the three Phillips screws in the back. Slide top back and up.



### **HOW TO MANUALLY OPEN DOOR (cont.)**

2. Locate the locking mechanism on the right-hand side of the washer/dryer interior about half-way down. Press down on locking mechanism until the latch is released. The door can now be opened and the laundry removed, if needed.



# Connected Appliance Regulatory Notices

## Federal Communications Commission (FCC) Compliance Notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### RF Exposure Information

To comply with FCC/IC RF exposure requirements for mobile transmitting devices, this transmitter should only be used or installed at locations where there is at least 20 cm separation distance between the antenna and all persons.

To comply with FCC/IC RF exposure limits for general population/uncontrolled exposure, the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

### Industry Canada (IC) Compliance Notice

This Device complies with Industry Canada License-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference,
2. This device must accept any interference, including interference that may cause undesired operation of the device.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

This radio transmitter IC: 10248A-XPWG3 has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Antenna Type	Maximum Permissible Antenna Gain (dBi)	Required Impedance (OHM)
Slot	1.76	50

To comply with FCC and Industry Canada RF radiation exposure limits for general population, the antenna(s) used for this transmitter must be installed such that a minimum separation distance of 20 cm is maintained between the radiator (antenna) and all persons at all times and must not be co-located or operating in conjunction with any other antenna or transmitter.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

Le présent émetteur radio IC : 10248A-XPWG3 a été approuvé par Industrie Canada pour fonctionner avec les types d'antenne énumérés ci-dessous et ayant un gain admissible maximal et l'impédance requise pour chaque type d'antenne. Les types d'antenne non inclus dans cette liste, ou dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur.

Type d'antenne	Gain admissible maximal d'antenne (dBi)	L'impédance requise (OHM)
À fentes	1,76	50

Pour satisfaire aux exigences de la FCC et IC d'exposition aux radiofréquences, une distance de séparation de 20 cm ou plus doit être maintenue entre cet appareil et des personnes lors de fonctionnement du dispositif. Pour assurer la conformité des opérations au plus près que cette distance n'est pas recommandée. L'antenne utilisée pour ce transmetteur ne doit pas être co-localisée en conjonction avec toute autre antenne ou transmetteur.

### OEM Responsibilities to comply with FCC and Industry Canada Regulations

The XPWG3 Module has been certified for integration into products only by OEM integrators under the following conditions:

1. The antenna(s) must be installed such that a minimum separation distance of 20 cm is maintained between the radiator (antenna) and all persons at all times.
2. The transmitter module must not be co-located or operating in conjunction with any other antenna or transmitter.

As long as the two conditions above are met, further transmitter testing will not be required. However, the OEM integrator is still responsible for testing their end-product for any additional compliance requirements required with this module installed (for example, digital device emissions, PC peripheral requirements, etc.).

**IMPORTANT NOTE:** In the event that these conditions cannot be met (for certain configurations or co-location with another transmitter), then the FCC and Industry Canada authorizations are no longer considered valid and the FCC ID and IC Certification Number cannot be used on the final product. In these circumstances, the OEM integrator will be responsible for re-evaluating the end product (including the transmitter) and obtaining a separate FCC and Industry Canada authorization.

### End Product Labeling

The XPWG3 Module is labeled with its own FCC ID and IC Certification Number. If the FCC ID and IC Certification Number are not visible when the module is installed inside another device, then the outside of the device into which the module is installed must also display a label referring to the enclosed module. In that case, the final end product must be labeled in a visible area with the following:

**“Contains Transmitter Module FCC ID: A5UXPWG3”**

**“Contains Transmitter Module IC: 10248A-XPWG3”**

or

**“Contains FCC ID: A5UXPWG3”**

**“Contains IC: 10248A-XPWG3”**

The OEM of the XPWG3 Module must only use the approved antenna(s), which have been certified with this module. The OEM integrator has to be aware not to provide information to the end user regarding how to install or remove this RF module or change RF related parameters in the user manual of the end product.

### The user manual for the end product must include the following information in a prominent location:

“To comply with FCC and Industry Canada RF radiation exposure limits for general population, the antenna(s) used for this transmitter must be installed such that a minimum separation distance of 20 cm is maintained between the radiator (antenna) and all persons at all times and must not be co-located or operating in conjunction with any other antenna or transmitter.”

## Connected Appliance Regulatory Notices (cont.)

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# WHIRLPOOL® LAUNDRY LIMITED WARRANTY

ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.  
Please have the following information available when you call the Customer eXperience Center:

- Name, address, and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

## IF YOU NEED SERVICE:

1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting section of the Use and Care Guide or visit the "HOW-TOS & FAQs" section of <https://www.whirlpool.com/owners.html>.
2. All warranty service is provided exclusively by our authorized Whirlpool Service Providers. In the U.S. and Canada, direct all requests for warranty service to:

### Whirlpool Customer eXperience Center

**In the U.S.A. call 1-866-698-2538. In Canada call 1-800-807-6777.**

If outside the 50 United States and Canada, contact your authorized Whirlpool dealer to determine if another warranty applies.

## ONE YEAR LIMITED WARRANTY

### WHAT IS COVERED

For one year from the date of purchase, when this major appliance is installed, operated, and maintained according to instructions attached to or furnished with the product, Whirlpool Corporation or Whirlpool Canada LP (hereafter "Whirlpool") will pay for Factory Specified Replacement Parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted by the remaining term of the original unit's warranty period.

**YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN.** Service must be provided by a Whirlpool designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

### WHAT IS NOT COVERED

1. Commercial, non-residential, multiple-family use, or use inconsistent with published user, operator, or installation instructions.
2. In-home instruction on how to use your product.
3. Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes, or correction of household electrical or plumbing (e.g., house wiring, fuses, or water inlet hoses).
4. Consumable parts (e.g., light bulbs, batteries, air or water filters, preservation solutions).
5. Defects or damage caused by the use of non-genuine Whirlpool parts or accessories.
6. Conversion of your product from natural gas or propane gas or reversal of appliance doors.
7. Damage from accident, misuse, abuse, fire, floods, acts of God, or use with products not approved by Whirlpool.
8. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration, or modification of the appliance.
9. Cosmetic damage including scratches, dents, chips, and other damage to appliance finishes unless such damage results from defects in materials and workmanship and is reported to Whirlpool within 30 days.
10. Discoloration, rust, or oxidation of surfaces resulting from caustic or corrosive environments, including but not limited to, high salt concentrations, high moisture or humidity, or exposure to chemicals.
11. Pick-up or delivery. This product is intended for in-home repair.
12. Travel or transportation expenses for service in remote locations where an authorized Whirlpool servicer is not available.
13. Removal or reinstallation of inaccessible appliances or built-in fixtures (e.g., trim, decorative panels, flooring, cabinetry, islands, countertops, drywall) that interfere with servicing, removal, or replacement of the product.
14. Service or parts for appliances with original model/serial numbers removed, altered, or not easily determined.

**The cost of repair or replacement under these excluded circumstances shall be borne by the customer.**

### DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

### DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

Whirlpool makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this Warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask Whirlpool or your retailer about buying an extended warranty.

### LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

**YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. WHIRLPOOL SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

## Assistance or Service

Before calling for assistance or service, please check "Troubleshooting" or visit [www.whirlpool.com/owners](http://www.whirlpool.com/owners). It may save you the cost of a service call. If you still need help, follow the instructions below.

When calling, please know the purchase date and the complete model and serial number of your appliance. This information will help us to better respond to your request.

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### If you need replacement parts or to order accessories

We recommend that you use only FSP® Factory Specified Parts. These parts will fit right and work right because they are made with the same precision used to build every new WHIRLPOOL® appliance.

**To locate FSP® replacement parts or accessories, go to [www.whirlpoolparts.com](http://www.whirlpoolparts.com).**

Questions? Call us toll free at **1-866-698-2538** or in Canada call **1-800-688-2002**.

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### Our consultants provide assistance with

#### In the U.S.A.

- Features and specifications on our full line of appliances.
- Installation information.
- Specialized customer assistance (Spanish speaking, hearing impaired, limited vision, etc.).

#### In the U.S.A. and Canada

- Use and maintenance procedures.
- Accessory and repair parts sales.
- Referrals to local dealers, repair parts distributors, and service companies. Whirlpool designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States and Canada.

You can write with any questions or concerns at:

Whirlpool Brand Appliances  
Customer eXperience Center  
553 Benson Road  
Benton Harbor, MI 49022-2692  
1-866-698-2538

Whirlpool Brand Appliances  
Customer eXperience Centre  
Unit 200-6750 Century Ave  
Mississauga, Ontario L5N 0B7  
1-800-688-2002

Please include a daytime phone number in your correspondence.

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## Assistance ou Service

Avant de faire un appel pour obtenir de l'assistance ou un entretien, vérifier la section "Dépannage" ou consulter [www.whirlpool.ca/owners](http://www.whirlpool.ca/owners). Cette vérification peut vous faire économiser le coût d'une visite de réparation.

Si vous avez encore besoin d'aide, suivre les instructions ci-dessous.

Lors d'un appel, garder à portée de main la date d'achat et les numéros de modèle et de série de votre appareil. Ces renseignements nous aideront à mieux répondre à votre demande.

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### Pour commander des pièces de rechange ou des accessoires

Pour commander des pièces de rechange, nous vous recommandons d'utiliser seulement des pièces spécifiées par l'usine. Ces pièces conviendront et fonctionneront bien parce qu'elles sont fabriquées selon les mêmes spécifications précises utilisées pour construire chaque nouvel appareil WHIRLPOOL®.

**Pour trouver des pièces de rechange FSP® ou des accessoires, visiter le [www.whirlpool.ca](http://www.whirlpool.ca).**

Des questions? Composer le numéro sans frais **1-800-688-2002**.

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### Nos consultants fournissent l'assistance pour :

- Procédés d'utilisation et d'entretien.
- Vente d'accessoires et de pièces de rechange.
- Références aux concessionnaires, compagnies de service de réparation et distributeurs de pièces de rechange locaux. Les techniciens de service désignés par Whirlpool sont formés pour remplir la garantie des produits et fournir un service après la garantie, partout au Canada.

### Pour plus d'assistance

Vous pouvez nous soumettre toute question ou tout problème en écrivant à l'adresse ci-dessous :

Whirlpool Brand Appliances  
Centre pour l'eXpérience de la clientèle  
Unit 200-6750 Century Ave  
Mississauga, Ontario L5N 0B7  
1-800-688-2002

Dans votre correspondance, veuillez indiquer un numéro de téléphone où nous pouvons vous joindre dans la journée.

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