

Foley Hardware Corp. 90-Day Limited Warranty:

Foley Hardware Corp. warrants that Sumner Street Home Hardware® cabinet hardware products will be free of any defects in material and workmanship.

This warranty applies only to the original purchaser and is non-transferable. It is valid only for products installed within the United States or Canada.

Products made with natural materials—such as wood, glass, or leather—are covered under a 90-day limited warranty from the date of purchase, specifically for manufacturing defects. This warranty excludes coverage for normal wear and tear, improper use, or insufficient care. Natural variations in color, grain, and surface markings are to be expected and are inherent to these materials, not considered defects.

This warranty supersedes all prior warranty policies.

Warranty Limitations

This warranty is valid only for products purchased directly from Sumner Street Home Hardware® or through an authorized Sumner Street Home Hardware® retailer, unless otherwise required by law. We reserve the right to deny warranty coverage for items purchased from unauthorized sellers, including unverified online sellers.

This warranty does not cover failures of issues caused by poor or improper installation, improper cleaning, normal wear and tear, outdoor use, acts of Mother Nature, or other abnormal conditions.

This warranty does not include any labor associated with the removal of the cabinet hardware or installation of the replacement hardware.

All of our finishes are handcrafted and produced within a controlled range of variation. Minor differences in color, texture, or tone are a natural result of this process and are not considered defects.

What We Will Provide

If a valid warranty claim is submitted during the warranty period, Sumner Street Home Hardware® will, at our sole discretion, either replace the item with the same style, size, and finish (subject to availability), or issue a refund for the original purchase price if the exact item is no longer available.

How to File a Claim

To start a warranty claim, please email warranty@sumnerstreethardware.com with the following information:

Proof of purchase (original sales receipt) showing the date and where the item was purchased



- A brief description of the issue
- Photos of the product and the defect, if applicable

Once we receive your claim, we will review it within 5 business days to confirm eligibility under our warranty policy. If the product qualifies, we will provide instructions for returning the item. Please do not ship the product until you have received return authorization.

You are responsible for all return shipping costs and for ensuring the package arrives safely. Sumner Street Home Hardware® is not liable for any lost or damaged packages during return shipping. We recommend shipping products via a service that allows you to track your shipment. Any product that is replaced or refunded becomes the property of Sumner Street Home Hardware®.

Thank you for choosing Sumner Street Home Hardware®

warranty@sumnerstreethardware.com

Attn: Warranty Dept.
Sumner Street Home Hardware
2230 NW 22nd Place,
Portland, Oregon 97210