

Wood Door Limited Warranty



INTERIOR & EXTERIOR (PANELED, LOUVERED OR GLAZED) DOORS

Masonite warrants to the immediate purchaser for a period of 1 year (3 years of LVL exterior products) from the date of manufacture that its doors will be free from defects in materials or workmanship as follows:

1. Warping of the door in excess of 1/4 inch.
2. Splits in door panels in excess of 1/16 inch.
3. Delaminating of stiles and rails.
4. Separation of stiles and rails in excess of 1/16 inch.

TORREFIED COLLECTION

Masonite warrants to the immediate purchaser for a period of 20 years from the date of manufacture that its doors will be free from defects in materials or workmanship as follows:

1. Warping of the door in excess of 1/4 inch.
2. Splits in door panels in excess of 1/16 inch.
3. Rotting of any part of the door.
4. Separation of stiles and rails in excess of 1/16 inch.
5. Hairline cracks may appear and are not considered a defect.

Warp means a distortion in the plane of the door itself and does not refer to the relationship of the door to the frame or the jamb in which it is hung. The term warp shall include bow, cup and twist. Warp shall be measured by placing a straight edge on the suspected concave face of the door at any angle. The measurement of warp shall be made at the point of maximum distance between the bottom of the straight edge and the face of the door.

INSULATED GLASS

Carries a 5 year warranty against seal failure.

Masonite's responsibility is for the replacement of any product deemed defective. Masonite is NOT responsible for any costs associated with the product, i.e. rehanging, refinishing, labor, shipping, closing or transportation.

Our limited warranty is based on the directions given in our Handling and Finishing Instructions.

GENERAL EXCLUSIONS

The following items are specifically excluded from the warranty of all Masonite Wood products.

1. Unsatisfactory service or appearance caused by failure to follow the Handling and Finishing Instructions.
2. Appearance of field finished doors.
3. Natural variations in the color and/or texture of the wood.
4. Movement or shrinkage of finished raised panels in raised-panel doors.
5. Warping splitting or delaminating caused by failure to protect and seal all six sides within 72 hours of installation on the job site.
6. Defects caused by normal wear and tear, weathering, customer abuse and neglect or alteration.

Masonite wood doors maximum liability is limited to the purchase price of the product.