WARRANTY

PLEASE DO NOT RETURN TO THE STORE

YOU HAVE A 1-YEAR WARRANTY AND DK2 WILL REPLACE A DEFECTIVE PART FOR FREE. CALL US AT 1 (888) 277-6960 FOR WARRANTY PARTS AND QUESTIONS.

WHAT IS COVERED – 3-YEAR ENGINE AND 1-YEAR PARTS AND LABOR WARRANTY INCLUDED

Detail K2 Inc. warrants to the original purchaser that product will be free and clear of manufacturing defects in workmanship and materials under normal use and service for a period of one (1) year from the date of the original purchase. If within one (1) year from the original date of purchase this product fails due to defect in material or workmanship, Detail K2 will repair, replace, or supply any covered defective part at our option. DK2 POWER is 1-year parts only warranty no labor. KOHLER® 3-year warranty is PARTS and LABOR.

Upon expiry of one (1) year, Detail K2 will have no further liability related to the product. Detail K2 does not authorize any party, including its authorized distributors or dealers, to offer any other warranty on behalf of Detail K2 Inc.

SERIAL NUMBERS MUST BE REGISTERED ONLINE AT WWW.DK2POWER.COM, WARRANTY NON-TRANSFERABLE.

KOHLER[®] ENGINES –KOHLER[®] CH SERIES ENGINES COMMERCIAL 3 YR PARTS AND LABOR WARRANTY KOHLER[®] ENGINES –KOHLER[®] SH SERIES ENGINES RESIDENTIAL 2 YR PARTS AND LABOR WARRANTY See your KOHLER[®] manual for specific warranty. DK2–1-Year parts only, no labor. 3-year KOHLER[®] warranty.

THIS WARRANTY DOES NOT COVER OR APPLY TO:

- (a) Damage to the product due to misuse, mishandling and abuse
- (b) Improper installation, maintenance and storage

(c) Expendable parts such as nuts and bolts, pins and springs, wiring and switch components, hydraulic hoses and fittings, cutting teeth, cutting chains, cutting blades, throttles, belts and tires.

(d) Normal wear and tear

(e) Consequential damage & incidental damages such as damage to persons or property

PROCEDURE FOR OUTDOOR POWER EQUIPMENT WARRANTY

Within the one (1) year warranty period, the purchaser of the product can CALL **1 (888) 277-6960** or contact us on **www.DK2.com**. Notify us of the claimed defect and provide proof of original purchase. At this time the validity of the claim will be determined, and if approved replacement parts will be issued. No returned product will be accepted under warranty unless accompanied by an RGA# issued by Detail K2 Inc.

DAMAGED FREIGHT

Damage to your product caused by freight mishandling is **NOT** covered under warranty. If your freight arrives damaged, REFUSE it. **Inspect your product when it arrives**, otherwise if you accept it, you will be responsible for filing any freight claims with the delivery company. DK2 warranty excludes damage to product.

RETURNS BEFORE GAS AND OIL

Follow the return policy from the retailer you purchased the equipment from.

RESOLUTION FOR A DEFECTIVE PRODUCT AFTER GAS AND OIL HAS BEEN ADDED.

Call us at 1 (888) 277-6960 between 8am-4pm Monday to Friday EST.

ONLINE RESOURCES



PRODUCT PAGE

LEARN MORE ABOUT YOUR PRODUCT

Visit your product's web page by visiting www.detailk2.com/ opg777-info where you can find all sorts of information specific to your product, from description, to photos/videos, specifications, and support. You can also visit this page on your mobile device by scanning the PRODUCT PAGE QR Code on the left.



PARTS STORE

PURCHASING REPLACEMENT PARTS

In need of replacement parts? You can visit **www.detailk2.com/ shop-power-equipment-parts** where you can purchase anything from small to large items. You can also shop on your mobile device by scanning the **PARTS STORE QR Code** on the left and you'll be directed to our online store.

DON'T SEE YOUR PRODUCT'S PARTS ONLINE?

Not a problem, visit www.detailk2.com/shop-power-equipmentparts and fill out the form prompted by the button on the top of the page. Our team will acknowledge your request and proceed to upload your part(s) to the store as soon as possible. You can also get to this form on your mobile device by scanning the PARTS STORE QR Code on the left.



VIEW THIS USER MANUAL ON YOUR PHONE

Scan the **USER MANUAL QR Code** on the left to view this product's user manual on your mobile device. You may save the manual to your phone or keep it open in your phone's internet browser for future use.

USER MANUAL