

Care & Maintenance

NOTE: Please ensure you wash your hands with soap and water for at least 20 seconds or use a hand sanitizer with >70% alcohol content before and after removing your AirPop facemask.

How do I clean my AirPop mask / filters ?

Our masks and filters are designed to be reusable and we've had them independently tested to verify they continue to perform at the stated fit, filtration and breathability levels following a number of cleaning cycles as below.

1. Quick Refresh - Tested up to 10 cleans

Using a >70% ethanol alcohol wipe or solution sprayed onto a clean cloth, wipe down all surfaces of the mask and ear loops for a minimum of 20 seconds each side. Allow to dry naturally and check there's no residual alcohol odour before wearing again.

2. Hand Wash - Tested up to 5 washes

Hand wash the mask or filter with mild detergent at 30-40 degree Celsius in warm water for 5 - 10 minutes. Rinse in clean water and allow to dry naturally, ideally at least 24 hours or until your mask is completely dry. Do not iron.

To prolong the effective lifespan of your AirPop masks, we recommend you have between 3 to 5 face masks / coverings and rotate daily so that each is allowed >72 hours to sanitise naturally in between wears.

How do I clean the Active or Original outer shells ?

The Original mask outer shells are made from microfibre so can be wiped down with a >70% alcohol wipe or with a clean paper towel, soap, and water. Do not submerge in water.

The Active /Active+ outer shell is made from nylon jacquard and can be hand washed with mild detergent at 30-40 degree Celsius in warm water for 5 - 10 minutes. Rinse in clean water and allow to dry naturally, ideally at least 24 hours or until your mask is completely dry. Do not iron.

NOTE: Remove the Halo sensor as per the instruction booklet before attempting to clean the outer shell.

How often should I change my mask for a new one ?

The best indicator it's time for a new mask is when it becomes more difficult to breath through or retains an odour after washing. You'll start to notice it collapsing onto your lips if the filter starts to clog.

How frequently you'll need to replace your mask really depends on how much you wear and wash them but most people can expect their AirPop to be at peak performance based on the below wearing patterns:

If You Wear Your AirPop

1-2 Hours per day
3-5 Hours per day
6+ hours per day

Consider Changing

Every 4 to 6 weeks
Every 2 to 3 weeks
Every 1 to 2 weeks

How can I store my masks?

AirPop masks sealed in packaging will remain effective for a minimum of 3 years from the batch date of manufacturer printed on the packaging.

Our packaging is resealable so unused masks will remain effective for at least 12 months once opened provided they are stored in a ventilated environment, away from contamination, dust, sunlight, excessive moisture, chemicals and extreme temperatures.

How do I safely dispose of my masks after use?

When the time comes to dispose of your AirPop masks, please place them in your 'black bag' general waste bin at home or at work, or a litter bin if you're outside.

Do not put them in a recycling bin as they cannot be recycled through conventional recycling facilities. Take them home with you if there is no litter bin - please do not drop them as litter.

You do not need to put them in an extra bag or store them for a time before throwing them away.

If you or members of your household are self-isolating and need to dispose of any masks and other PPE items, please double bag them and store them for 72 hours before putting them in a 'black bag' waste bin. Do not put them in a recycling bin.

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