

USE AND CARE GUIDE

52-INCH CRYSTAL CEILING FAN



Customer Service Number: (832) 478-8866

Customer Service Email Address: WeCareWeFix@gmail.com

Please include your name, contact methods,
product name, and model number in the email.

Pictures are always helpful
for understanding the issues.

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Safety Information

1. To reduce the risk of electrical shock the electricity has been turned off at the circuit breaker or fuse box before begin.
2. All wiring must be in accordance with the National Electrical Code NASI/NFPA 70 -1999 and local electrical codes. Electrical installation should be performed by a qualified licensed electrician .
3. The outlet box and support structure must be securely mounted and capable of reliably supporting 35lbs(15.9kg).Use only UL listed outlet boxes marked "Acceptable for Fan Support of 35lbs(15.9kg)or less."
4. The fan must be mounted with a minimum of 7 ft. (2m) clearance from the trailing edge of the blades to the floor.
5. Do not operate the reversing switch while the fan blades are in motion. You must turn the fan off and stop the blades before you reverse the blade direction.
6. Do not place objects in the path of the blades.
7. To avoid personal injury or damage to the fan and other items use caution when working around or cleaning the fan.
8. Electrical diagrams are for reference only. Light kits that are not packed with the fan must be UL-listed and marked suitable for use with the model fan you are installing. Switches must be UL General Use Switches. Refer to the instructions packaged with the light kits and switches for proper assembly.
9. After making electrical connections , spliced conductors should be turned upward and pushed carefully up into the outlet box.The wires should be spread apart with the grounded conductor and the equipment-grounding conductor on one side of the outlet box.
10. All setscrews must be checked and retightened where necessary before installation.
11. Suitable for use in damp locations. Use only with light kits marked "Suitable for use in damp locations".



WARNING:TO reduce the risk of personal injury, do not bend the blade brackets (also referred to as flanges) during assembly or after installation.Do not insert objects in the path of the blades .



WARNING: Remove the rubber motor stops on the bottom of the fan before installing the blades or testing the motor.



WARNING: To reduce the risk of fire or electric shock,do not use this fan with any solid-state speed control device.



WARNING:To avoid possible electrical shock, turn the electricity off at the main fuse box before wiring. If you feel you do not have enough electrical wiring knowledge or experience, contact a licensed electrician.



WARNING: Electrical diagrams are for reference only. Optional use of any light kit shall be UL-listed and marked suitable for use with this fan.



WARNING: To reduce the risk of fire, electric shock, or personal injury. mount to outlet box marked "Acceptable for fan support of 35 lbs.(15.9 kg)or less." and use the screws provided with the outlet box.

Warranty

The supplier warrants the fan motor to be free from defects in workmanship and material present at time of shipment from the factory for a lifetime after the date of purchase by the original purchaser. The supplier also warrants that all other fan parts, excluding any glass or acrylic blades, to be free from defects in workmanship and material at the time of shipment from the factory for a period of one year after the date of purchase by the original purchaser. We agree to correct such defects without charge or at our option replace with a comparable or superior model if the product is returned. To obtain warranty service, you must present a copy of the receipts proof of purchase. All costs of removing and reinstalling the product are your responsibility. Damage to any part, such as by accident, misuse, improper installation or by affixing any accessories, is not covered by this warranty. Because of varying climatic conditions this warranty does not cover any changes in brass finish, including rusting, pitting, corroding, tarnishing or peeling. Brass finish of this type give their longest useful life when protected from varying weather conditions. A certain amount of "wobble" is normal and should not be considered a defect. Servicing performed by unauthorized persons shall render the warranty invalid. There is no other express warranty. hereby disclaims any and all warranties, including but not limited to those of merchantability and fitness for a particular purpose to the extent permitted by law. The duration of any implied warranty which cannot be disclaimed is limited to the time period as specified in the express warranty. Some states do not allow a limitation on how long an implied warranty lasts, so the above limitation may not apply to you. The retailer shall not be liable for incidental, consequential, or special damages arising out of or in connection with product use or performance except as may otherwise be accorded by law. Some states do not allow the exclusion of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives specific legal rights, and you may also have other rights which vary from state to state. This warranty supersedes all prior warranties. Shipping costs for any return of products as part of a claim on the warranty must be paid by the customer.

Pre-Installation

SPECIFICATION

Size	Speed	Volts	Amps	Watts	RPM	CFM	Net Weight	Gross Weight	Cube Feet
52"	Low	120	0.215	9.7	62	1200	9.1kgs (20.02lbs)	10.7kgs (23.54lbs)	3.98cu. ft
	Medium		0.358	26.2	115	2700			
	High		0.572	66.7	189	5100			

The above data are for reference only, Actually the motor speed of each ceiling fan is a little different. Any products, Subject to actual products as standard.



NOTE: These are approximate measures. They do not include the amps and wattage used by the light kit.

Specifications & measurements shown are subject to $\pm 5\%$ variations.

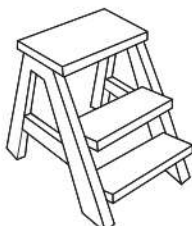
TOOLS REQUIRED



Phillips
screwdriver



Flat blade
screwdriver



Step
ladder



Wire
stripper

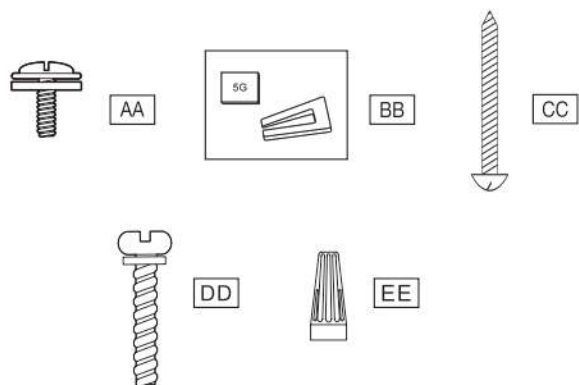


Electrical
tape

Pre-Installation(continued)

HARDWARE INCLUDED

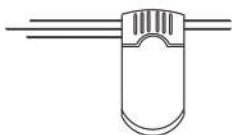
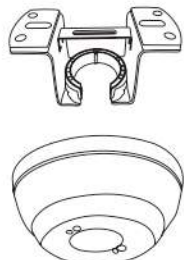
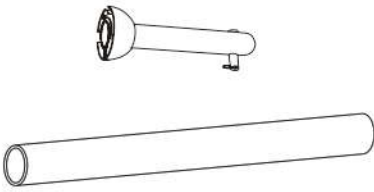
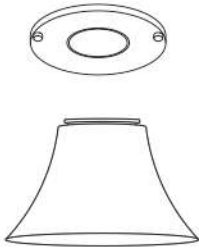
components table



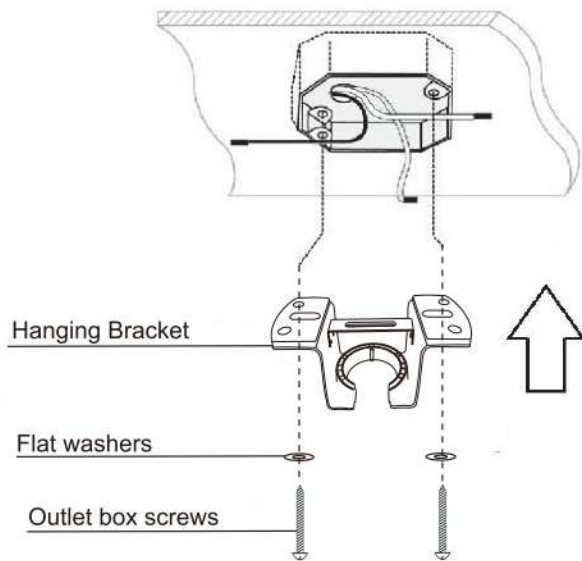
NOTE: Hardware not shown to actual size.

AA	Blade attachment screw and fiber washer	16
BB	Balanced parts package	1
CC	Mounting screws	4
DD	Outlet box screws and Flat washers	2
EE	Plastic wire nut(not to scale)	3

PACKAGE CONTENTS

						remote control<ONLY>  		
A	Fan-motor assembly	1	B	Arm (with pre-installed screws)	5	C	Remote control (Transmitter)	1
							Remote control (receiver)	1
								
D	Crystal shade	1	E	Blade	5			
F	Slide-on mounting bracket (inside canopy)	1	G	12.5CM Ball/downrod assembly	1	K	Canopy Cover	1
								
H	Canopy	1	I	25CM Ball/downrod assembly	1	J	Coupling cover	1

Assembly - Standard Ceiling Mount



⚠ CAUTION: Be sure outlet box is grounded properly and that a ground wire (green or bare) is present.

Partially loosen screws in slotted holes of canopy. Remove the other 2 screws (along with the star washers) - save for later use. Twist canopy to remove the hanging bracket.

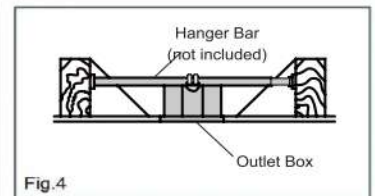
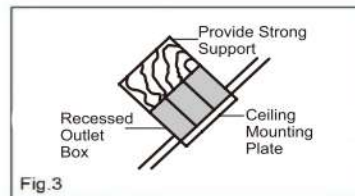
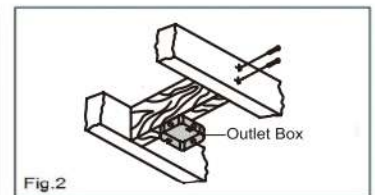
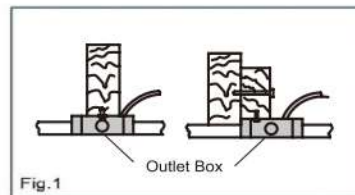
Install hanging bracket to outlet box using original screws, spring washers and flat washers provided with new or original outlet box. If installing on a vaulted ceiling, face opening of Hanging Bracket towards high point of ceiling. Arrange electrical wiring around the back of the hanging bracket and away from the hanging bracket opening.

⚠ CAUTION: It is very important that you use the proper hardware when installing the hanging bracket as this will support the weight of the fan.

ELECTRICAL OUTLET BOX

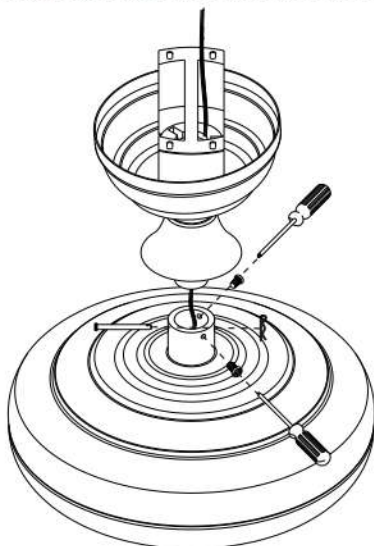
WARNING: Contact a qualified electrician to replace the outlet box if it is not suitable for ceiling fans

1. If there is an existing outlet box, ensure it is clearly marked "Suitable For FanSupport". If not, it must be replaced with an approved one.
2. Secure the outlet box (or make sure the existing box is secured) directly to the building structure. Use appropriate fasteners and building materials. Wood joist and outlet box must be able to support a minimum of 50 pounds.
3. Figure 1, 2 and 3 are examples of different ways to mount the outlet box in different situations.
4. To hang the fan in locations where no ceiling joists is available. A hanger support bar may be required (Fig. 4)

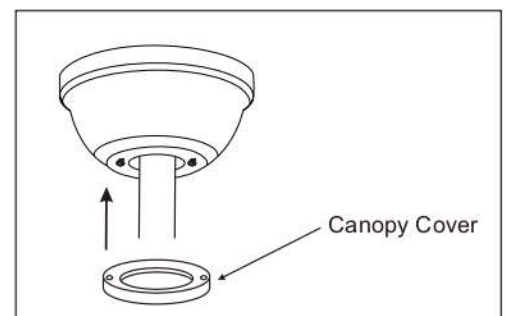


Install the hanging part of the ceiling fan

1. install downrod assembly



1. Thread the suspender through the suspended clock and coupling cover.
2. Then insert the tail of the suspender from the lifting head of the motor.
3. After the lateral pin is threaded out from the suspended head position, insert R type pin.
4. Tighten the lifting head screws.
5. Hang the fan of the hanging pipe into the hanger.



Assembly – Hanging the Fan(continued)

1. Making the electrical connections



WARNING: Each wire not supplied with this fan is designed to accept up to one 12-gauge house wire and two wires from the fan. If you have larger than 12-gauge house wiring or more than one house wire to connect to the fan wiring, consult an electrician for the proper size wire nuts to use.



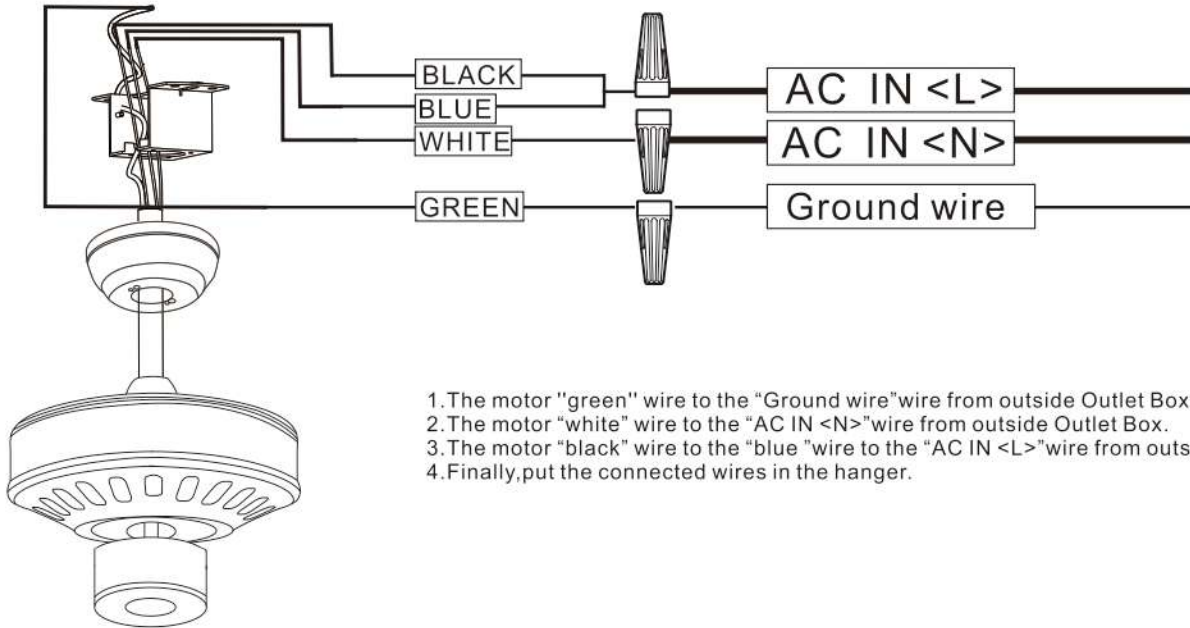
WARNING: Remove the rubber motor stops on the bottom of fan before installing the blades or testing the motor.



IMPORTANT: Use the plastic wire connectors (BB) supplied with your fan. Secure the connectors with electrical tape and ensure there are no loose strands or connections.



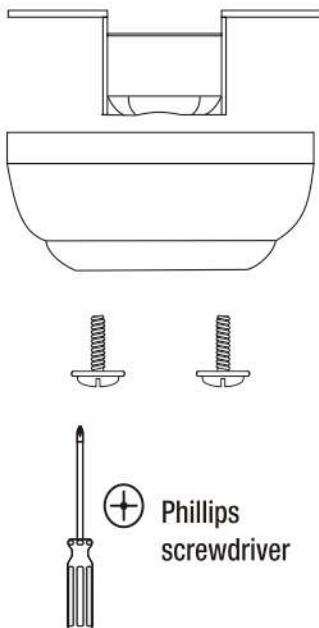
NOTE: The fan comes with 54in. Lead wires for use with an extended ball/downrod assembly. If using the 4.5in. ball/downrod assembly (B) provided you can cut the lead wires to your desired length (no sooner than 12in.).



1. The motor "green" wire to the "Ground wire" wire from outside Outlet Box.
2. The motor "white" wire to the "AC IN <N>" wire from outside Outlet Box.
3. The motor "black" wire to the "blue" wire to the "AC IN <L>" wire from outside Outlet Box.
4. Finally, put the connected wires in the hanger.

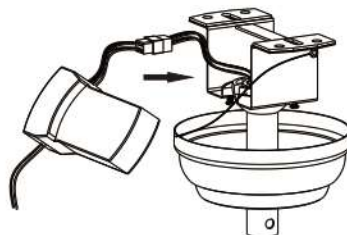
Assembly – Hanging the Fan(continued)

Preparing for mounting



- 1: Remove the mounting bracket from the canopy by loosening the two canopy screws located in the L shaped slots.
- 2: Remove and save the two canopy screws in the round holes. This will enable you to remove the mounting bracket

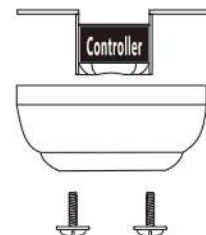
Install remote control



1. Carefully push the canopy to the bottom of the mounting bracket, make two sliding holes aligned to the two prominent screws on the mounting bracket, and then turn clockwise until tight.
2. Push the canopy ring to the bottom of the canopy, slide the inner holes aligned to the two prominent screws on the mounting bracket again, and turn the canopy ring clockwise until tight.

remote control <ONLY>

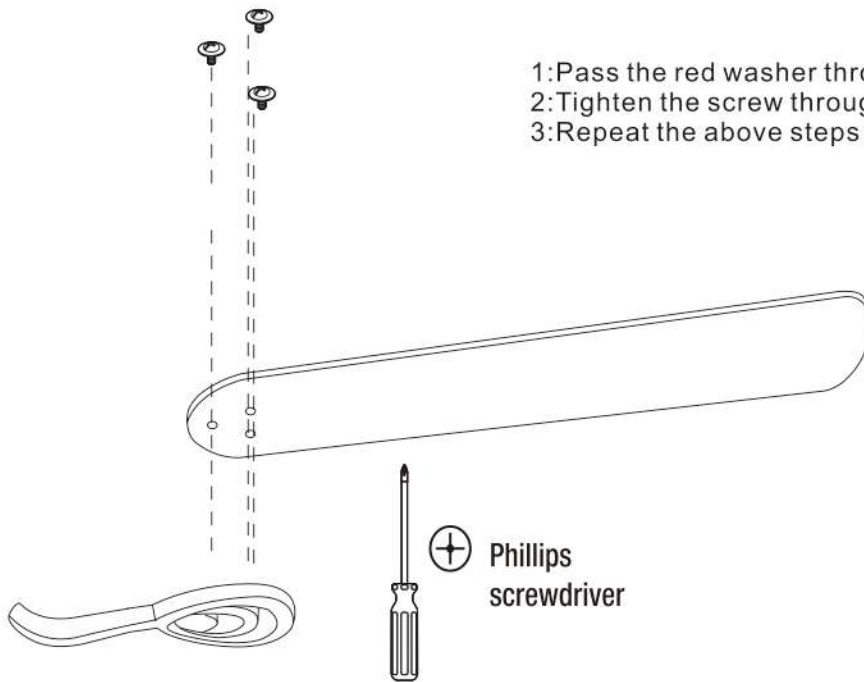
Preparing for mounting



- 1: Remove the mounting bracket from the canopy by loosening the two canopy screws located in the L shaped slots.
- 2: Remove and save the two canopy screws in the round holes. This will enable you to remove the mounting bracket

Assembly– Attaching the Fan Blades

1.Attaching the blades to the arms



- 1:Pass the red washer through the screw.
- 2:Tighten the screw through the blade and tighten it on the arms.
- 3:Repeat the above steps to tighten the four sets of blades.

Assembly – Attaching the Fan Blades

2.Fastening the blade arms to the motor



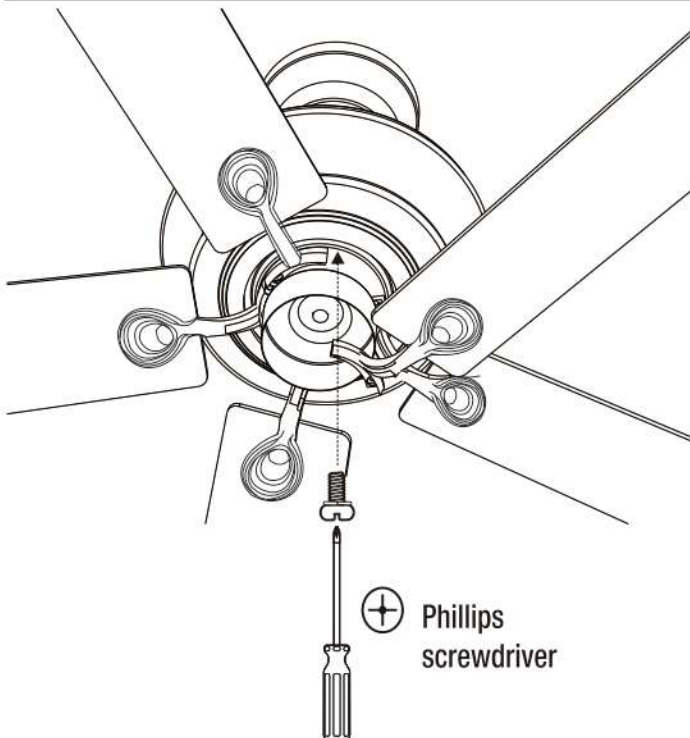
WARNING:Remove the rubber motor stops on the bottom of the fan before installing the blades or testing the motor.



NOTE:Your fan features revolutionary advancements for quick and easy blade installation.Including an alignment post and captive blade arm screws.



NOTE:Your fan blades are reversible.Select the blade side finish which best accentuates your decor.



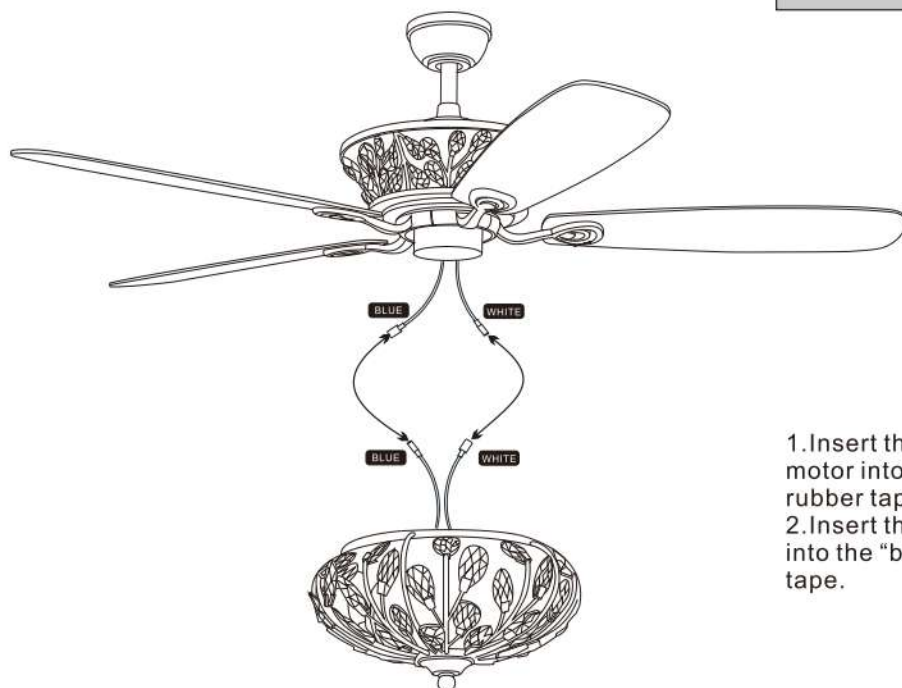
- 1: Fasten the arm to the fan-motor assembly by inserting the alignment post into the slot on the bottom of the motor and tightening the pre-installed arm screws.
- 2: Repeat this step for the remaining blade assemblies.

Assembly – Attaching the Lights

1. Connecting lamp wire



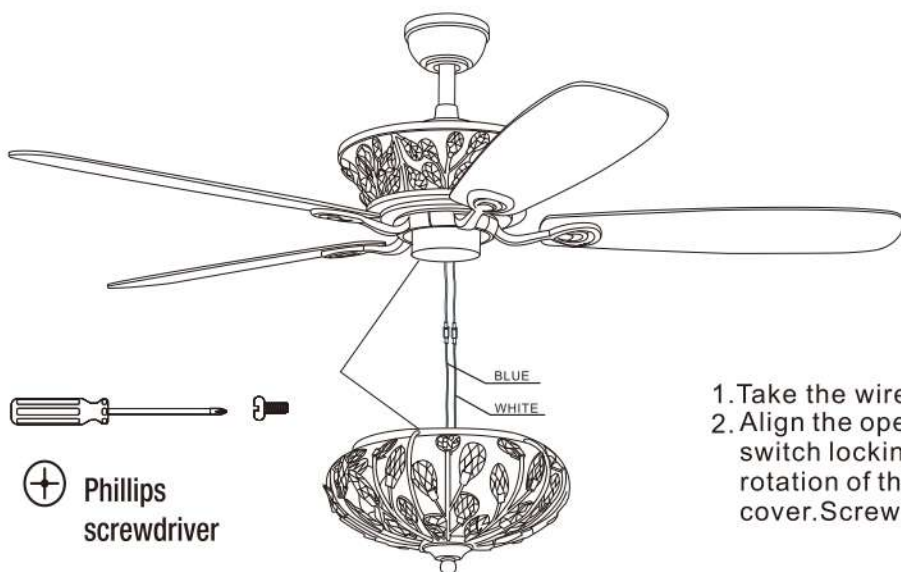
CAUTION: To reduce the risk of electric shock, disconnect the electrical circuit to the fan installing the light fixture.



1. Insert the "white" line in the switching box of the motor into the "white" line of the light and tie insulated rubber tape.
2. Insert the "bule" line in the switching box of the motor into the "blue" line of the light and tie insulated rubber tape.

Assembly – Attaching the Lights

2. Tighten the screw of the box cover.



1. Take the wire into the switching box of the motor.
2. Align the opening of switching box of the light at switch locking position of the positive and negative rotation of the motor switching box. Place the cover. Screw in the screw of the switching box.

Assembly – Attaching the Lights

1.Install the crystal shade & bulb



WARNING: Allow the shatter resistant bowl to cool completely before removing.

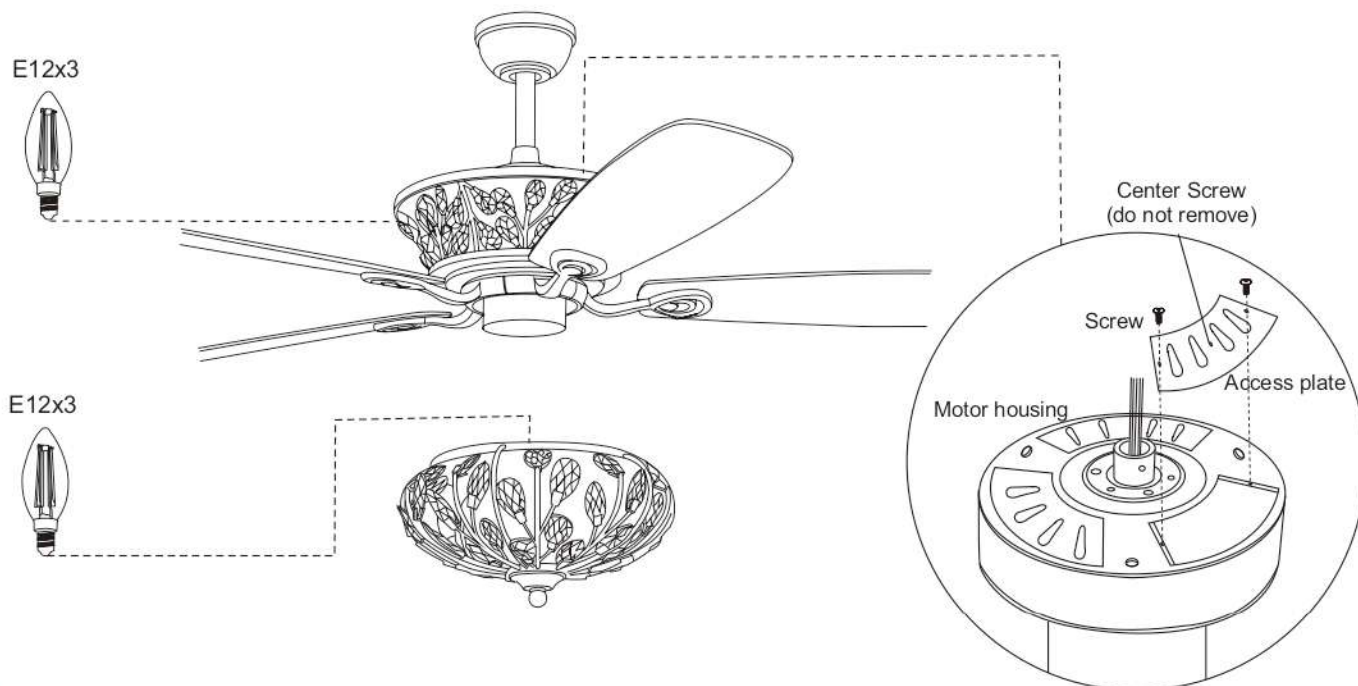


CAUTION: Make sure the power is off before attaching or removing the shatter resistant bowl.



CAUTION: Do not over tighten the hex nut, overtightening the hex nut may cause the shatter resistant bowl to break.

- 1.Select the appropriate bulbs(included) and install it on the lamp holder.
- 2.Hang the crystal shade string on the lamp.



Operation

OPERATING YOUR FAN

Turn on the power and check the operation of the fan.The remote controls the fan speed and light.

The appropriate speed settings for warm or cool weather depends on factors such as the room size,ceiling height,and number of fans.

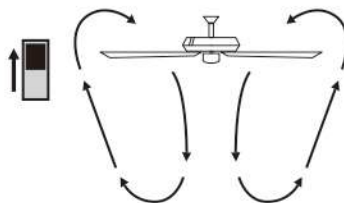
The slide switch (XX) controls the direction of the blades:forward (switch down) or reverse (switch up).



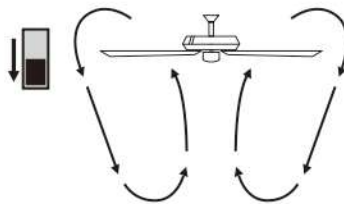
NOTE:Wait for the fan to stop before reversing the direction of the blade rotation

A. Warm weather-(Forward) A downward airflow creates a cooling effect.This allows you to set your air conditioner on a higher setting without affecting your comfort.

B. Cool weather-(Forward) An upward airflow moves warm air off of the ceiling. This allows you to set your heating unit on a lowering setting without affecting your comfort.

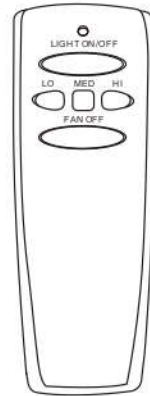


A. Warm Weather
(summertime)



B. Cool Weather
(wintertime)

Use of remote control



remote control <ONLY>

LIGHT ON/OFF



FAN OFF



LO

FanSpeed Low Level

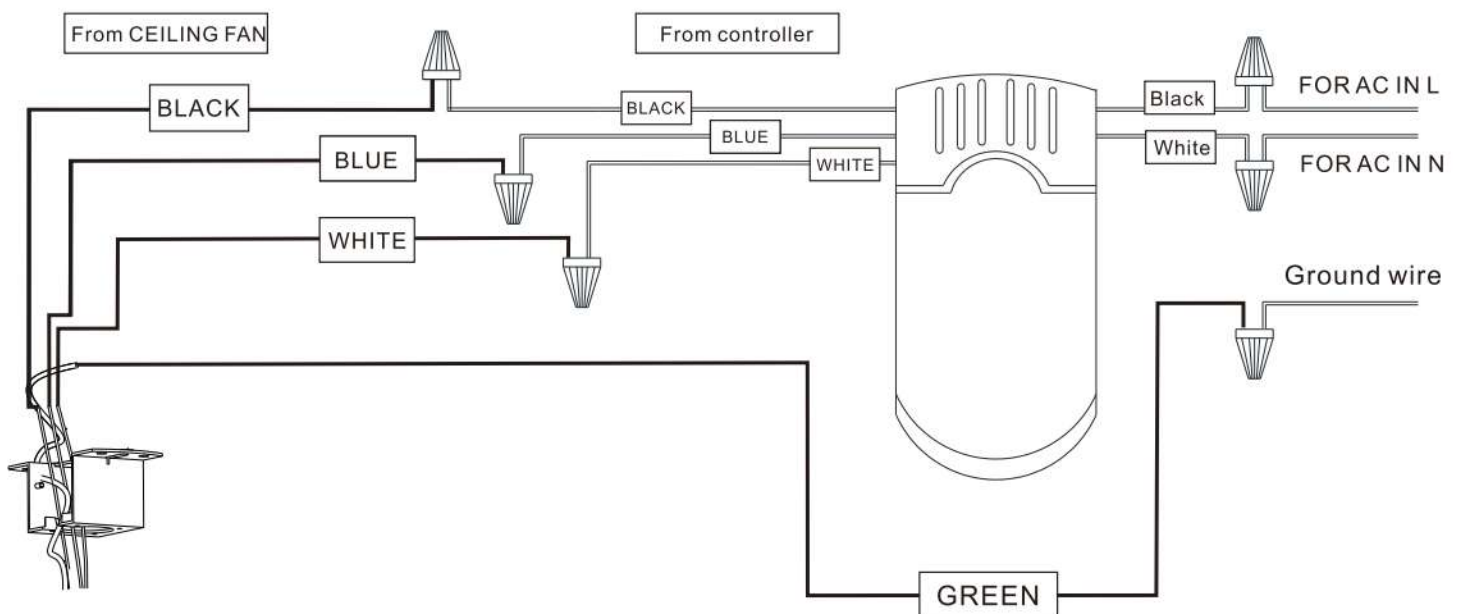
MED

FanSpeed Middle Level

HI

FanSpeed High level

Remote control wiring diagram



- The motor **white** wire to the **white** "TO MOTOR N" wire from Receiver with a wire nut.
 - The motor **black** wire to the **black** "to motor L" wire from Receiver with a wire nut.
 - The lamp **blue** wire to the **blue** "to Light" wire from Receiver with a wire nut.
 - The **white** wire from Outlet Box to the red "AC in N" wire from Receiver with a wire nut.
 - The **black** wire from Outlet Box to the red "AC in L" wire from Receiver with a wire nut.
- Connect the supply ground wire to green ground wire from canopy and the green ground wire from the hanger bracket together using a wire nut.
- Tuck all wire nuts and wires carefully up into the Outlet Box, EXCEPT antenna, which should remain outside Outlet Box

Care and Cleaning



WARNING: Make sure the power is off before cleaning your fan.

- ☐ Because of the fan's natural movement, some connections may become loose. Check the support connections, brackets, and blade attachments twice a year. Make sure they are secure. It is not necessary to remove the fan from the ceiling.
- ☐ Clean your fan periodically to help maintain its new appearance over the years. Do not use water when cleaning, as this could damage the motor or the wood, or possibly cause an electrical shock. Use only a soft brush or lint-free cloth to avoid scratching the finish. The plating is sealed with a lacquer to minimize discoloration or tarnishing.
- ☐ You can apply a light coat of furniture polish to the wood for additional protection and enhanced beauty. Cover small scratches with a light application of shoe polish.
- ☐ You do not need to oil your fan. The motor has permanently-lubricated sealed ball bearings.

Troubleshooting

Problem	Solution
The fan will not start.	☐ Check the main and branch circuit fuses or breakers. ☐ Check the line wire connections to the fan and switch wire connections in the switch housing.
The fan is noisy.	☐ Ensure all motor housing screws are snug. ☐ Ensure the screws that attach the fan blade bracket to the motor hub are tight. ☐ Ensure the wire nut connections are not rattling against each other or the interior wall of the switch housing. ☐ Allow a 24-hour "breaking in" period. Most noises associated with a new fan disappear during this time. ☐ If you are using the Ceiling Fan light kit, ensure the screws securing the glassware are tight. Check that the light bulbs are also secure. ☐ Ensure the canopy is a short distance from the ceiling. It should not touch the ceiling. ☐ Ensure your outlet box is secure and rubber isolator pads were used between the mounting plate and outlet box.
The fan wobbles.	☐ Check that all blade and blade arm screws are secure. ☐ Most fan wobble problems are caused when blade levels are unequal. Check this level by selecting a point on the ceiling above the tip of one of the blades. Measure from a point on the center of each blade to the point on the ceiling. Measure this distance. Rotate the fan until the next blade is positioned for measurement. Repeat for each blade. Any measurement deviation should be within 1/8 in. Run the fan for ten minutes. If the fan continues to wobble please contact Customer Service and a balancing kit will be sent to you at no charge.