



LIMITED LIFETIME WARRANTY ON HARPER HAYES PRODUCTS

PrimeSource Building Products, Inc. ("we") warrants that during the Warranty Period, the Product will be free from defects in materials and workmanship.

WHO MAY USE THIS WARRANTY?

PrimeSource Building Products, Inc., located at 1321 Greenway Dr, Irving, TX 75038 extends this limited lifetime warranty only to the customer who originally purchased the Product ("you"). It does not extend to any subsequent owner or transferee of the product.

WHAT DOES THIS WARRANTY COVER?

This limited warranty covers defects in materials and workmanship of our Harper Hayes line of products (each, the "**Product**") for the Warranty Period as defined below.

WHAT DOES THIS WARRANTY NOT COVER?

This limited warranty does not cover damage due to transportation, storage, improper use, failure to follow instructions, modifications, unauthorized or improper repair, normal wear and tear, external causes such as accidents, abuse, improper cleaning, outdoor use, or other actions or events beyond our control, or installation not in conformance with our instructions or with applicable building codes. Slight variations in Product finishes are not considered defects in material or workmanship. This limited warranty does not cover labor costs associated with repairing or replacing a defective Product.

WHAT IS THE PERIOD OF COVERAGE?

This limited lifetime warranty begins on the date of your purchase and lasts for the lifetime of the project installation in which the Product was first installed or until you sell or otherwise transfer the property on which the Product was first installed (the "**Warranty Period**"). The Warranty Period is not extended if we repair or replace the Product. We may change the availability of this limited lifetime warranty at our discretion, but any changes will not be retroactive.

WHAT ARE YOUR REMEDIES UNDER THIS WARRANTY?

With respect to any defective Product during the Warranty Period, we will, in our sole discretion, either: (a) replace such Product (or the defective part) free of charge or (b) refund the purchase price of such Product. We will also pay for shipping and handling fees to ship the replacement Product to you if we elect to replace the defective Product. Any replacement product we provide will be a product of the same or comparable style and quality.

HOW SHOULD YOU CLEAN THE PRODUCT?

For best results, use water and a mild soap with a soft cloth. Avoid glass cleaners, general kitchen/bathroom cleaners and other abrasive cleansers, as those cleaners could damage the finish.

HOW DO YOU OBTAIN WARRANTY SERVICE?

To obtain warranty service, you must file a claim within thirty (30) days of discovery of the Product defect during the Warranty Period by sending written notice to: Warranty Claims

PrimeSource Building Products, Inc.
1321 Greenway Dr
Irving, TX 75038

You must be able to provide sufficient proof of the Product's alleged defects (such as samples and/or a number of clear photographs for us to be able to evaluate the claim). If we require a sample of the defective Product, you must pay for shipping and handling to our address. We reserve the right to inspect the allegedly defective Product at the site of installation. You must be able to provide a detailed receipt for the Product. We have the sole right to determine whether a warranty claim filed pursuant to this limited warranty is valid.

With questions, please call 1-800-676-7777.

LIMITATION OF LIABILITY

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

WE LIMIT THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

