

For use with laminate, engineered wood, hybrid resilient, and vinyl flooring
(5 mm and above), with or without an attached pad.

The manufacturer warrants that its PROJECT SOURCE™ UNIVERSAL UNDERLAYMENT will conform to the published product specifications and is free from defects in manufacturing, materials, and workmanship for the life of the original residential homeowner (the “Limited Warranty Period.”) (The Product) subject to manufacturing tolerances, will be merchandisable for the ordinary purpose for which the goods are designed. All installations must be conducted in strict accordance with the installation instructions provided and the installation instruction provided by the flooring manufacturer, which includes acceptable subfloor types, flatness, moisture/temperature, expansion requirements, and limitations. In addition, this product should not be used over existing vinyl without the use of an approved 6 mil moisture barrier. This warranty is null and void if the product has been punctured, penetrated, ripped or torn during or before installation.

This warranty will only be effective if the PROJECT SOURCE™ UNIVERSAL UNDERLAYMENT is installed and maintained in full compliance with the manufacturer’s instructions, recommendations, and specifications. The manufacturer is not responsible or liable for faulty installations procedures inconsistent with the flooring manufacturer’s installation instructions and maintenance procedures. Flooring product shrinkage and expansion cannot be controlled by PROJECT SOURCE UNIVERSAL UNDERLAYMENT, and should shrinkage or expansion occur to the flooring the manufacturer is not responsible.

EXCLUSIONS TO THIS WARRANTY

- Standing water pre-existent to the installation or post installation.
- Moisture in the slab exceeding the ranges previously specified in this document or the manufacturer’s installation instructions.
- Failures or damage resulting from installation errors or neglect.
- Uneven subfloors not addressed per the manufacturer’s installation instructions.
- Hydrostatic water pressure.
- Atmospheric conditions found to be outside of the manufacturer’s tolerances including but not limited to excessive high or low air temperature and humidity.
- Failure to follow the Project Source™ Universal Underlayment installation instructions.
- Failure to follow the flooring manufacturer’s installation instructions.
- Abuse, misuse and defects to the flooring being installed.
- Any outdoor installations.

CONDITIONS AND EXCLUSIONS TO THIS LIMITED LIFETIME WARRANTY

IN THE EVENT OF A DEFECT, MALFUNCTION OR OTHER FAILURE OF THE PRODUCT (NOT OTHERWISE EXCLUDED ABOVE.) THE MANUFACTURE WILL REMEDY THE DEFECT UPON PHYSICAL INSPECTION OF THE FLOORS SHOULD IT BE DETERMINED THAT THE PROJECT SOURCE™ UNIVERSAL UNDERLAYMENT WAS THE SOLE CAUSE OF THE FAILURE. IN THAT EVENT, THE MANUFACTURER MAY REPLACE, REPAIR OR REFUND THE DAMAGED UNDERLAYMENT IN THE EFFECTED AREA TO WHICH THE PROJECT SOURCE™ UNIVERSAL UNDERLAYMENT WAS ORIGINALLY INSTALLED. THIS INCLUDES REASONABLE REPLACEMENT LABOR COSTS RESULTING FROM A DEFECT IN PROJECT SOURCE™ UNIVERSAL UNDERLAYMENT SOLELY ATTRIBUTED TO A MANUFACTURING DEFECT AND NOT A DEFECT AS A RESULT OF FAULTY OR CARELESS INSTALLATION PROCEDURES. THIS EXCLUSIVE AND LIMITED WARRANTY WILL BE EFFECTIVE ONLY IF THE UNDERLAYMENT WAS INSTALLED AND MAINTAINED IN FULL COMPLIANCE TO THIS LIMITED WARRANTY AND THE WARRANTY AS SPECIFIED IN THE FLOORING MANUFACTURER INSTRUCTIONS, RECOMMENDATIONS AND SPECIFICATIONS. THE MANUFACTURER RESERVES THE RIGHT TO CONDUCT AN INDEPENDENT INSPECTION OF THE INSTALLATION TO DETERMINE THE CAUSES OF ANY ALLEGED FAILURES. ALL ORIGINAL RECEIPTS OF PURCHASE OF THE FLOORING PLUS MANUFACTURERS INSTALLATION INSTRUCTIONS MUST BE AVAILABLE TO THE INSPECTOR UPON INSPECTION OR PRIOR TO INSPECTION.

NEITHER THE MANUFACTURER NOR LOWE'S IS RESPONSIBLE FOR REPLACEMENT COST ASSOCIATED WITH SUBFLOOR PREPARATION; ADDITIONAL ACCESSORIES SUCH AS MOLDING, THRESHOLD AND DOOR JAMS OR LABOR ASSOCIATED WITH SUCH. THE MANUFACTURER OR LOWE'S IS NOT RESPONSIBLE FOR TRAVEL, MEALS, LODGING OR ADDITIONAL EXPENSES, FURNITURE MOVING, LOSS OF USE OR ANY OTHER INCIDENTAL AND/OR CONSEQUENTIAL DAMAGES DUE TO PRODUCT REPLACEMENT.

THIS WARRANTY APPLIES TO THE ORIGINAL PURCHASER. ANY CLAIM BROUGHT FORWARD BY THE ORIGINAL PURCHASER MUST BE ACCOMPANIED BY THE ORIGINAL PURCHASE RECEIPT.

IN THE EVENT THAT YOU HAVE A WARRANTY CLAIM, IT MUST BE MADE IN WRITING WITHIN THIRTY (30) DAYS AFTER THE BASIS FOR THE CLAIM HAS BEEN DETECTED.

TO MAKE A CLAIM.

CONTACT INFORMATION

For warranty service or special assistance, call the Project Source™ Support Team at (866) 389-8827. Business hours are 8AM to 5PM EST, Monday through Friday.

UNDER NO CIRCUMSTANCES SHALL THE MANUFACTURER NOR LOWE'S BE LIABLE TO THE OWNER OR ANY OTHER PERSON FOR ANY CONSEQUENTIAL, INCIDENTAL, ECONOMIC DIRECT, INDIRECT, GENERAL, OR SPECIAL DAMAGES ARISING OUT OF ANY BREACH OF WARRANTY, EXPRESSED OR IMPLIED UNDER THIS CONTRACT.