

2. Unscrew bottle valve from Pump Guard bottle and remove seal.
3. Screw bottle valve back onto bottle.
4. Attach bottle to water inlet of pump.
5. Squeeze bottle to inject contents into pump.
6. With ignition switch off, simultaneously pull starter rope and squeeze bottle. Repeat until protector fluid exits pump outlet. **NOTE:** This step may require two people.

---

## ACCESSORIES

---

**⚠ DANGER:** *Risk of fluid injection. When using replacement spray wands or guns with this pressure washer, DO NOT use a spray wand and/or spray gun/wand combination that is shorter in length than what was provided with this pressure washer as measured from the nozzle end of the wand to the gun trigger.*

**NOTICE:** *The use of any other accessory not recommended for use with this tool could be hazardous. Use only accessories rated equal to or greater than the rating of the pressure washer.*

---

## SERVICE INFORMATION

---

**Do not return this product to your retailer.** Please contact our customer service department at [www.simpsoncleaning.com](http://www.simpsoncleaning.com)

---

## LIMITED WARRANTY

---

The manufacturer of this product agrees to repair or replace designated parts that prove defective within the warranty period listed below at the manufacturer's sole discretion. Specific limitations/extensions and exclusions apply.

This warranty covers defects in material and workmanship and not parts failure due to normal wear, depreciation, abuse, accidental damage, negligence, improper use, maintenance, water quality or storage. To make a claim under the terms of the warranty, all parts said to be defective must be retained and available for return upon request to a designated Warranty Service Center for warranty inspection. The judgments and decisions of the manufacturer concerning the validity of warranty claims are final.

These warranties pass through to the end user and are non-transferable. As a factory authorized and trained Warranty Service Center, the factory will honor the terms of all component warranties and satisfy claims of the appropriate warranty provisions.

Normal wear items include, but are not limited to, valves and seals, which are not covered by this warranty.

This warranty replaces all other warranties, express or implied, including without limitation any warranties of merchantability or fitness for a particular purpose and all such warranties are hereby disclaimed and excluded by the manufacturer. The manufacturer's warranty obligation is limited to repair and replacement of defective products as provided herein and the manufacturer shall not be liable for any further loss, damages, or expenses – including damages from shipping, accident, abuse, acts of God, misuse, or neglect. Neither is damage from repairs using parts not purchased from the manufacturer or alterations performed by non-factory authorized personnel. Failure to install and operate equipment according to the guidelines put forth in the instruction manual shall void warranty.

**This warranty does not cover the following:** machines used for rental purposes, damage resulting from shipping (claims must be filed with freighter), accident, abuse, act of God, misuse, or neglect. Neither is damage from repairs or alterations performed by non-factory authorized personnel or failure to install and operate equipment according to the guidelines put forth in the instruction manual.

The manufacturer will not be liable to any persons for consequential damage, for personal injury, or for commercial loss.

**RESPONSIBILITY OF ORIGINAL PURCHASER (INITIAL USER):**

- To process a warranty claim on your *SIMPSON®* pressure washer, report the concern to **1-877-362-4271** or **cservice@fna-group.com** for authorization and direction to the nearest authorized service centre in your area.
- Retain original cash register sales receipt as proof of purchase for warranty work.
- Use reasonable care in the operation and maintenance of the product as described in the Owners Manual(s).

**WARRANTY DOES NOT APPLY TO FAILURES DUE TO:**

- Freight damage
- Damage due to chemical deterioration, scale build up, rust, corrosion or thermal expansion
- Freeze damage
- Damage caused by parts or accessories not obtained from an authorized dealer or not approved by the manufacturer.
- Normal wear of moving parts or components affected by moving parts.

**ENGINE AND EMISSIONS CONTROL SYSTEM**

Covered by engine manufacturer warranty. See **engine manual**.

**HIGH PRESSURE PUMP (DEFECTS IN MATERIAL AND WORKMANSHIP)**

AAA™ - Five (5) years from date of purchase

CAT Pumps®\*\*\* - Five (5) years from date of purchase

**FRAME (DEFECTS IN MATERIAL AND WORKMANSHIP)**

Ten (10) years from date of purchase.

**ACCESSORIES (DEFECTS IN MATERIAL AND WORKMANSHIP)**

Includes nozzles, hoses, spray guns, wands, tires, feet

Ninety (90) days from date of purchase.

## **TROUBLE SHOOTING GUIDE**

<b>OPERATIONAL ISSUE</b>	<b>POSSIBLE CAUSE</b>	<b>SOLUTION</b>
Engine will not start (see <b>Engine Owner's Manual</b> for further engine troubleshooting)	No fuel	Add fresh fuel
	Pressure builds up after two pulls on the recoil starter or after initial use	Squeeze gun trigger to relieve pressure
	Choke lever in the "No Choke" position	Move choke to the "Choke" position
	Spark plug wire not attached	Attach spark plug wire