

Limited Warranty Policy

Thank you for choosing Tybori Furniture and Accessories. All claims for service must be accompanied by proof of purchase (Bill of Sale).

Please read the terms of the Tybori Limited Warranty Coverage carefully. Retain your proof of purchase and this printed warranty to substantiate a claim in the event warranty service is required. These Limited Warranties are given only to the original purchaser who directly buy from Tybori Group Inc, subject to all the terms and conditions below. These Limited Warranties are non-transferable.

Product or Part	Limited Warranty Duration
Frames Steel, aluminum, stainless steel etc. Durable steel material, a rusting can not be absolutely excluded.	Limited Lifetime Warranty*
Cushioning Including Unattached Cushioning which means each cushion core in an unattached(loose)seat cushion and Attached Cushion which means each cushion core in a seat cushion which is attached to the product.	1 Year Limited Warranty
Fabric Polyester, Spun polyester, Olifen etc	1 Year Limited Warranty
Finishes Finishes means all finishes and other parts, components, including but not limited to dining room tables, chairs, beds, marble tops, granite tops, recliner pull cords and handles incorporated into any furniture product.	1 Year Limited Warranty
Wicker Pe wicker	1 Year Limited Warranty
Wood Natural wood material has scab, cracking, color difference, bending, rough surface etc normal attributes. Natural wood material will fade, crack after outdoor using.	1 Year Limited Warranty

*As used in these Limited Warranties, "lifetime" means the normal useful life of the product under reasonable use. 1 year Limited warranty is the period of 1 year from original purchase date and all above is same means.

LIMITATIONS APPLICABLE TO ALL WARRANTIES

Under these Limited Warranties, the sole liability of Tybori is limited to repair, option replacement, of the applicable product or part found, upon examination of an authorized manufacturer, to evidence a material manufacturing defect. REFUNDS ARE NOT AVAILABLE. Tybori will pay reasonable and customary rates for labor during the first year after purchased. The original purchaser will be responsible for the labor costs and is responsible for in-home inspection fees, transportation of the product to and from the Tybori.

Warranties are voided by evidence of excessive soiling, improper cleaning or treatment, abuse, or abnormal use. Warranty does not apply to products used for rental, business, commercial, institutional, in recreational vehicles or other non-residential uses.

LIMITATIONS APPLICABLE TO ALL WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE IMPOSED ON THE SALE OF THIS FURNITURE AND ITS PARTS UNDER STATE LAW, ARE LIMITED IN DURATION TO THE APPLICABLE WARRANTY DURATION OF THE PRODUCT OR PART AND NO WARRANTIES APPLY AFTER THAT PERIOD. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. EXCEPT AS SET FORTH IN THIS WARRANTY AND TO THE EXTENT PROVIDED BY LAW, IN NO EVENT WILL TYBORI BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF IT HAD REASON TO KNOW IN ADVANCE THAT SUCH DAMAGES WERE POSSIBLE.

No Tybori dealer or employee is authorized to make any modification, extension, or addition to this warranty.

CLAIM PROCEDURE

To obtain warranty services, the original purchaser must comply with the requirements of this Claim Procedure.

Contact the Tybori whom you purchased your furniture from to obtain warranty service. All claims must include the original bill of sale, the product serial number, and be filled within the applicable warranty period. Tybori reserves the right to require defective parts be returned upon request. You must make arrangements with the Tybori to schedule the transportation of the furniture or parts from your place to the Tybori or from the Tybori to your place.

Any question about the claim, please contact by email:

customerservice@tybori.com

Tybori Group Inc.