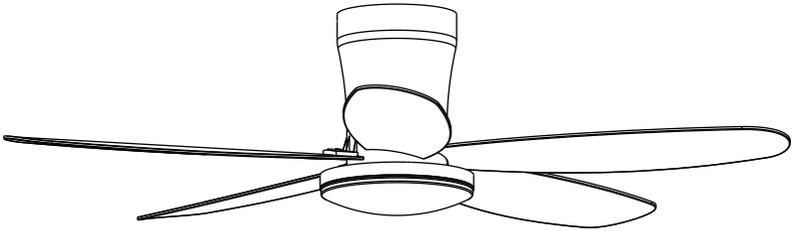# INSTALLATION & USER MANUAL

CEILING FAN WITH LIGHT

Item#40021

Customer Service: support@ceilingfanhelp.com

Fan Blade

Accessory Kit

Motor Assembly/
Lampshade

Mounting Bracket/
Ceiling Canopy

Remote Control

Table of Contents

Safety Information

READ AND SAVE THESE INSTRUCTIONS.

1. To reduce the risk of electric shock, ensure the power is turned off at the circuit breaker or fuse box before installation.

2. All wiring must be in accordance with the National Electrical Code "ANSI/NFPA 70" and local electrical codes. Electrical installation should be performed by a qualified licensed electrician.

3. Make sure the outlet box and support structure are securely mounted and rated to safely support a fan weighing up to 35 lbs (15.9 kg); this fan must be installed on a UL-listed outlet box clearly marked "Acceptable for Fan Support of 35 lbs (15.9 kg) or less." If you are unsure about safety or compatibility, please consult a qualified electrician.

4. Do not place objects in the path of the blades.

5. To clean the fixture, turn off the power, wait for it to cool, and wipe the fixture with a clean, soft cloth.

6. After making electrical connections, spliced conductors should be turned upward and carefully pushed into the outlet box. The wires should be spread apart with the grounded conductor and the equipment-grounding conductor on one side of the outlet box and ungrounded conductor on the other side of the outlet box.

7. All set screws must be checked and retightened where necessary before installation.

WARNING: To reduce the risk of electrical shock or fire, do not use this fan with any solid-state fan speed control device. Such use will permanently damage its electronic circuitry.

WARNING: To reduce the risk of personal injury, do not bend the blade brackets during installation, blade balancing, or fan cleaning.

WARNING: To reduce the risk of fire, electric shock or personal injury, mount to outlet box marked "acceptable for fan support of 35 lbs. (15.9 Kg) or less" and use screws provided with the outlet box.

WARNING: To avoid possible electrical shock, turn the electricity off at the main fuse box before wiring.

WARNING: To reduce the risk of electrical shock, this fan should not be installed with an isolating wall control or switch, as it may cause incompatibility issues.

CAUTION: To reduce the risk of personal injury, use only the screws provided with the outlet box.

CAUTION: Please use carefully when working around or cleaning the fan to avoid injury or damage to the fan.
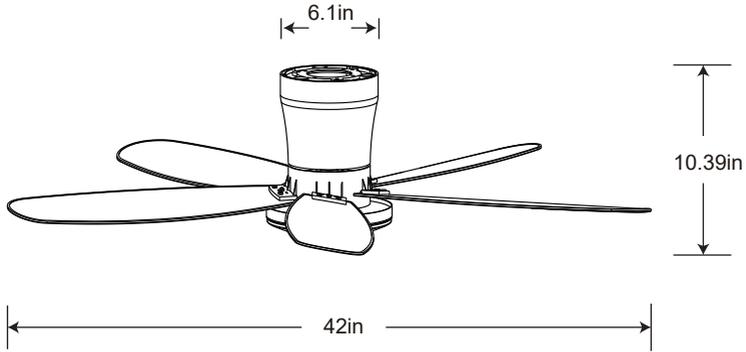
CAUTION: The fan must be mounted with a minimum of 7 ft (2.1 m) clearance from the trailing edge of the blades to the floor.

CAUTION: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
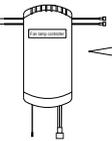
Dimension Reference

6.1in

10.39in

42in

Hardware Included

				Hardware Package	Quantity
	S1		S4	S1. J-Box Screw	2
	S2		S5	S2. Self-Tapping Screw	4
	S3		S6	S3. Washer	4
				S4. Spring Washer	4
				S5. Wire Nut	3
				S6. Fan blade screw	16

Fan Parts Included

				Item Name	Quantity
	1		4	1.Remote Control	1
				2.Mounting Bracket	1
			5	3.Ceiling Canopy	1
	2			4.Motor Assembly	1
				5.Lampshade	1
	3		6	6.Fan Blade	5

Exploded View

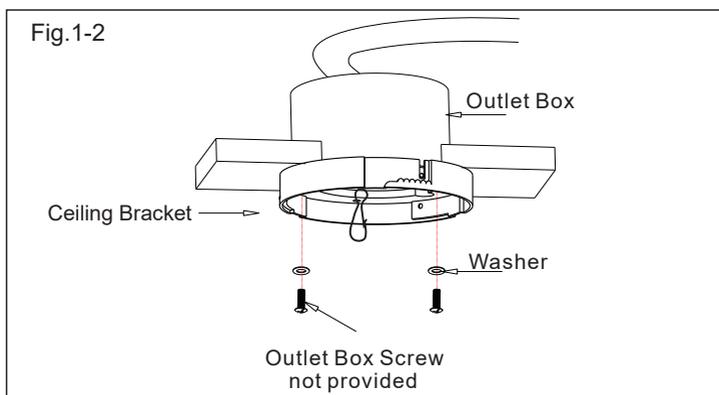Mounting Bracket

Ceiling Canopy

Motor Assembly

Fan Blade

Lampshade
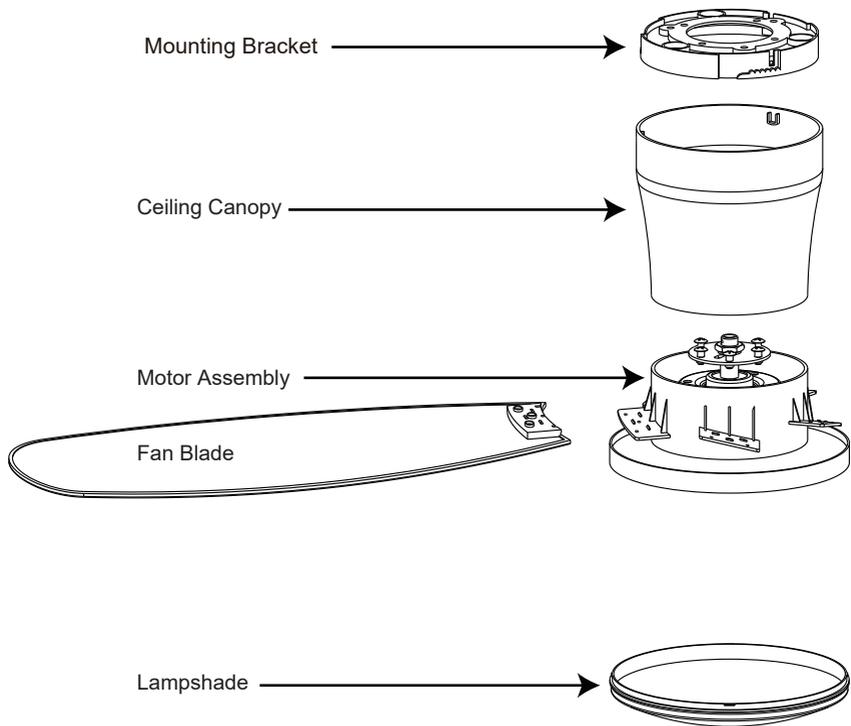
Step1 Install the Ceiling Bracket

● Remove the luminaire from its packaging and detach the mounting bracket as illustrated.(Fig.1-1)

Fig.1-1

① ②
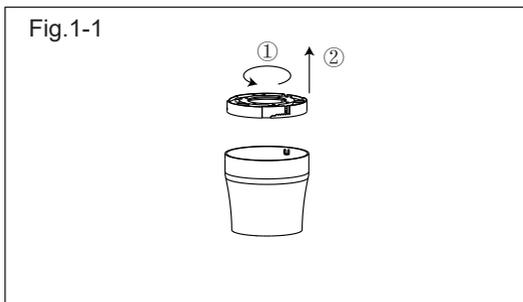
● Secure mounting bracket to metal outlet box.(Fig.1-2)

Fig.1-2

Outlet Box

Ceiling Bracket →

Washer

Outlet Box Screw
not provided

WARNING: To reduce the risk of fire, electric shock, or personal injury, mount to a UL/CSA-listed outlet box marked "Acceptable for Fan Support" and use only the mounting screws provided with the outlet box.
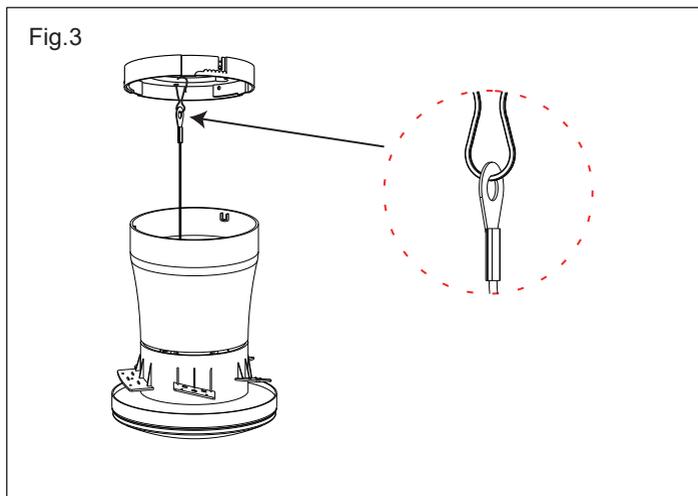
Installation Instructions

Step 2: Install the canopy and motor assembly

● Remove the ceiling canopy and motor assembly from the packaging and secure them with screws as shown in the diagram.

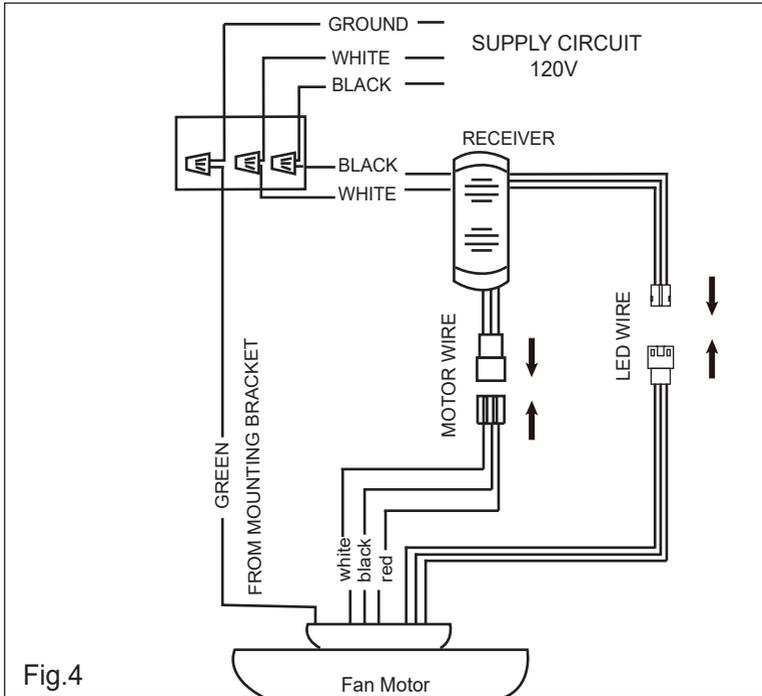Fig.2
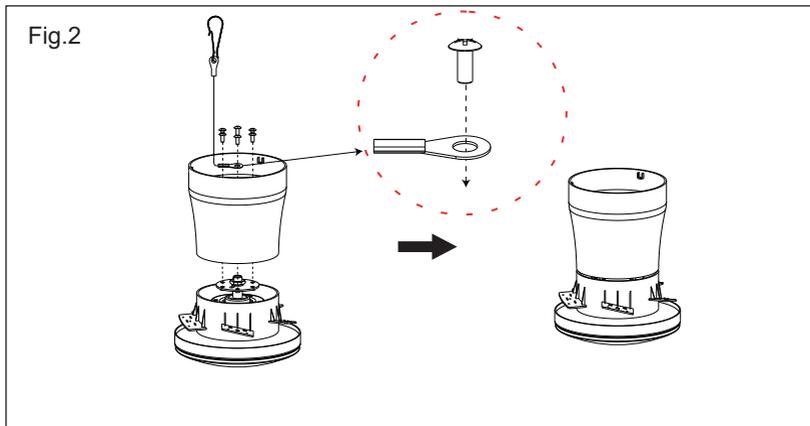
Step 3: Hang the Motor Assembly

● Hang the motor assembly onto the safety hook of the mounting bracket to temporarily support the fan during wiring.(Fig.3)

Fig.3

Step4 Wiring the Fan

- Connect all wires exactly as shown in the wiring diagram.
- Ensure power is turned off before wiring and use UL-listed wire connectors.

Fig.4

Step 5: Install the Motor Assembly

- Align the motor assembly with the mounting bracket screw holes on the suspension plate, then push upwards and rotate clockwise to lock it into position, securing it with screws. (Fig.5)

Fig.5
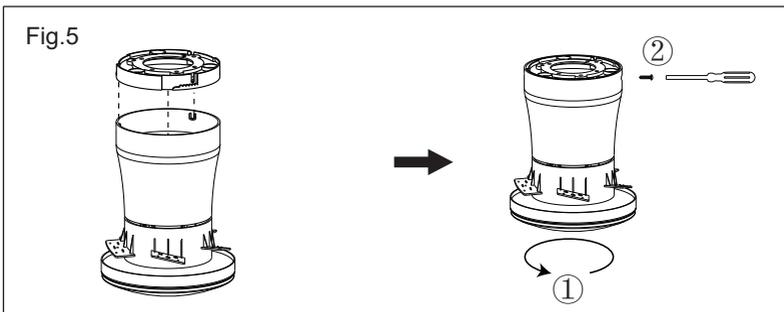
Step6 Installing the blades assembly onto the motor

● As shown in the diagram, fit the fan blades onto the motor body using the illustrated method.

● After installing the fan blades, secure them using three blade screws. Ensure the screws are tightened securely. (Fig. 6-②)

Fig.6
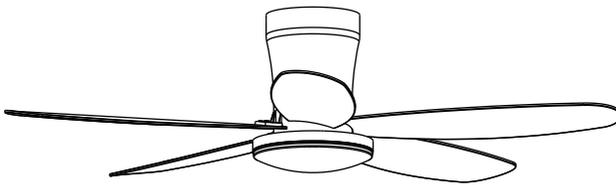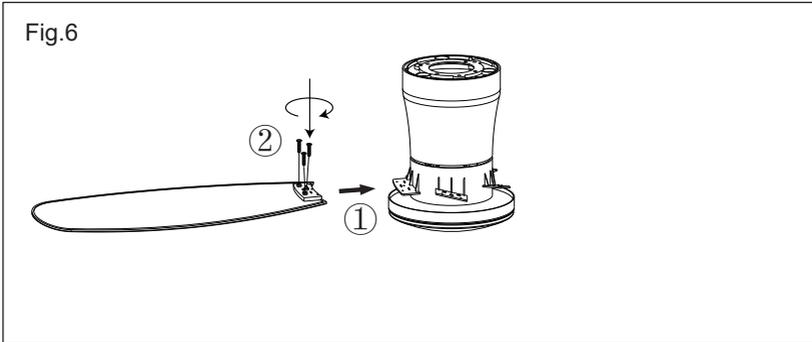
CONGRATULATIONS!
YOU HAVE COMPLETED THE INSTALLATION

Installation Instructions

Remote Control Instructions

Open the battery cover on the handheld remote and install two AAA (1.5V) batteries (not included).

1. Light/Fan All Off
2. Light ON/OFF
3. Forward/Reverse
4. Button Sound Mute
5. Fan Speed (1–6)
6. Fan OFF/Pair
7. 1H Timer
8. 4H Timer
9. 8H Timer
10. Warm White
11. Neutral White
12. Cool White
13. Brightness +
14. Brightness -
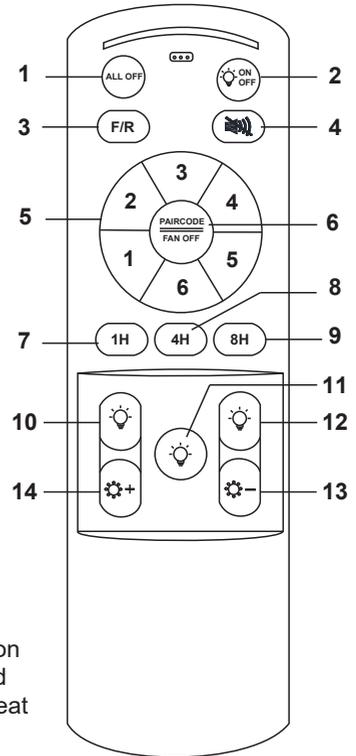
After powering on,press and hold" 📢 "on the handle immediately.After hearing the beep,release the" 📢 "button to turn off the beeping.(If you need to turn the prompt sound back on,turn off the power first,then turn iton again,and repeat the above actions)

After restoring power, press the "PAIR CODE" button within 3 seconds. The receiver will beep twice to confirm pairing. If pairing fails, turn power off for 1 minute and try again.

When the emitter cannot control the receiver,please check the battery switch touching normally or not,correction of the positive and negative,full or empty of the power.

If the remote cannot control the fan, check battery orientation and power level. Nearby devices using the same frequency may cause interference.

Please take out the battery from the emitter when leaving unused for long time.

Troubleshooting Guide

If you have difficulty operating your new ceiling fan it may be the result of incorrect assembly,installation,or wiring.In some cases these installation errors may be mistaken for defects.If you experience any faults please check this troubleshooting guide.

	Problem	Suggested Remedy
1	If fan does not start.	□ Check the main and branch circuit fuses or breakers. □ Check the line wire connections to the fan and switch wire connections in the switch housing. □ Check the battery in the remote control. □ Ensure you are in the normal range of 10-20 feet.
2	If fan sounds noisy.	□ Ensure all motor housing screws are snug. □ Ensure the screws that attach the fan blade bracket to the motor hub are tight. □ Ensure the wire nut connections are not rattling against each other or the interior wall of the switch housing. □ Allow a 24-hour "breaking in" period. Most noises associated with a new fan disappear during this time. □ If you are using the Ceiling Fan light kit, ensure the screws securing the glassware are tight. Check that the light bulbs are also secure. □ Ensure the canopy is a short distance from the ceiling. It should not touch the ceiling. □ Ensure your outlet box is secure and rubber isolator pads were used between the mounting plate and outlet box.
3	If fan wobbles.	□ Check that all blades are screwed firmly into blade holders. □ Check that all blade holders are tightened securely to motor. □ Make sure that canopy and mounting bracket are tightened securely to ceiling junction box and junction box is mounted firmly to ceiling joist. □ Most fan wobble problems are caused when blade levels are unequal.Check this level by selecting a point on the ceiling above the tip of one of the blades keeping measure within 1/8 in.Rotate the fan until the next blade is positioned for measurement.Repeat for each blade.If all blade levels are not equal you can adjust blade levels by the following procedure.To adjust a blade tip down insert a washer(not supplied)between the blade and blade holder at the screw closest to the motor.To adjust a blade tip up insert washer(not supplied)between the blade and blade holder at the two screws farthest from the motor. □ If blade wobble is still noticeable interchanging two adjacent (side by side)blades can redistribute the weight and possibly result in smoother operation.
4	If light does not work.	□ Check blue wire from fan to make sure it is connected to hot wire from the house. □ Check for loose or disconnected wires in fan switch housing. □ Check for loose or disconnected wires in light kit. □ Check for faulty light bulbs.CAUTION:Make sure main power is turned off before entering switch housing. □ If the fan light shuts off shortly after being switched on it may be due to excessive current demand.Turn off power to the fan and replace the light bulbs with lower wattage bulbs.Turn on power to the fan using the pull chain,wall switch,or remote control (whichever is installed on the particular fan).