

GRANDEUR

Use and Care Guide

Welcome to the Grandeur family.

We are thrilled to be invited into your kitchen and into the memories you will make in it.The quality of our products will ensure the moments, the experience and the meals will be nothing short of grand.

For product usage instructions and additional warranty details, please review the contents of this booklet. Registering your product allows us to communicate important product information as needed.

Get ready to **Elevate The Everyday** ™

GRANDEUR

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Before switching on the appliance for the first time read the following safety hints!

- This appliance is intended to be used in household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Explanation of terms/symbols

	**DANGER** This symbol indicates that there are dangers to the life and health of persons due to extremely flammable gas.
	**WARNING** The signal word indicates a hazard with a medium level of risk which, if not avoided, may result in death or serious injury.
	**CAUTION** The signal word indicates a hazard with a low degree of risk which, if not avoided, may result in minor or moderate injury.
	**ATTENTION** The signal word indicates important information (e.g. damage to property), but not danger.

IMPORTANT: Pay particular attention to messages that contain the words **DANGER**, **WARNING** or **CAUTION**. These words are used to alert you to a potential hazard that can seriously injure you and others.
The instructions will tell you how to reduce the chance of injury and let you know what can happen if the instructions are not followed.

ATTENTION: These operating instructions are general. This means that certain functions apply to your refrigerator/freezer, while others do not.

We are constantly working on the further development and improvement of our appliance types and models. Therefore, we reserve the right to make changes to the design, equipment and accessories of all types and models without prior notice.

IMPORTANT SAFETY INSTRUCTIONS

READ AND SAVE THESE INSTRUCTIONS!



WARNING: Risk of fire / flammable material

Refrigerant and cyclopentane foaming material used for the appliance are flammable. Therefore, when the appliance is scrapped, it shall be kept away from any fire source and be recovered by a special recovery company with corresponding qualifications to dispose of the appliance properly to prevent damage to the environment or any other harm.

WARNING

General Safety

- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- The appliance has to be unplugged after use and before carrying out user maintenance on the appliance.
- **WARNING:** Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- **WARNING:** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- **WARNING:** Do not damage the refrigerant circuit.
- **WARNING:** Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- **WARNING:** Please dispose of the refrigerator in accordance with local regulations due to its use of flammable blowing gas and refrigerant.
- **WARNING:** When positioning the appliance, ensure the supply cord is not trapped or damaged.
- **WARNING:** Do not install or place multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- Do not use extension cords or ungrounded (two prong) adapters.
- To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions.
- The refrigerator must be disconnected from the electrical power supply before attempting the installation of an accessory. Ensure that the power cable is not trapped by the refrigerator. Do not step on the power cable.
- This appliance is a freestanding appliance and is not intended for built-in use.

⚠ CAUTION

Daily use

- When unplugging the refrigerator, do not pull the power cord. Firmly grasp the plug and pull it from the socket directly.
- To ensure safe use, do not damage the power cord or use the power cord when it is damaged or worn.
- Please use a dedicated power outlet with the refrigerator. Do not share power supply with other appliances.
- The power plug should be firmly connected into wall socket to prevent potential fire hazard.
- Please ensure that the grounding electrode of the power socket is equipped with a reliable grounding line.
- In the case of a gas leak, turn off the valve at the source of the gas leak, if known. Open doors and windows and exit the area to an outside location. Do not unplug the refrigerator or other appliances as a spark could occur. Once outside in a safe location away from gas leak, call your local fire department.
- Do not use electrical appliances on the top of the appliance, unless they are of the type recommended by the manufacturer.
- The gaps between the refrigerator doors and refrigerator body are small. Please use caution not to place hands or fingers in these areas to avoid potential injury. Please close refrigerator doors gently to avoid causing contents within refrigerator from falling.
- When removing food or containers from the freezer compartment, ensure hands are dry and free of moisture to avoid potential injury from frost.
- Do not allow any child to climb into the refrigerator or freezer. Children could become trapped within, and suffocation could occur. Do not allow any child to climb on refrigerator as a fall or crush injury could occur.
- Do not place heavy objects on top of the refrigerator to avoid accidental injuries due to falling objects when opening and closing refrigerator and freezer doors.
- Do not place flammable, explosive, volatile, or highly corrosive items in the refrigerator to prevent fire risk and damage to the appliance.
- Do not place flammable items near the refrigerator to avoid potential fire risk.
- The refrigerator is intended for household use, such as storage of foods; it shall not be used for other purposes, such as storage of blood, drugs or biological products, etc.
- Do not store canned or bottled liquids, or liquids in enclosed containers in the freezer compartment. Contents under pressure while freezing, may crack or explode and cause damage to the appliance or pose potential injury risk.

⚠ WARNING

- Connect to potable water supply only. (Suitable for ice cube maker) **(*)**
- To prevent children from becoming trapped, keys must be kept out of reach of children and not in the vicinity of the appliance. (Applies to products with locks).**(*)**

(*): This feature varies depending on the model purchased.

WARNING

State of California Proposition 65 Warnings:

This product can expose you to chemicals including lead, which is known to the State of California to cause cancer, and bisphenol A (BPA) and lead which are known to the state of California to cause birth defects or other reproductive harm. For more information go to **www.P65Warnings.ca.gov.**

CAUTION

To avoid contamination of food, please respect the following instructions:

- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- Clean surfaces regularly that can come in contact with food and accessible drainage systems.
- Clean water tanks if they have not been used for 48hrs. If water has not been drawn for 5 days, flush the water supply through the water system. **(*)**

WARNING

WARNING: Fill with potable water only. **(*)**

WARNING: Connect to potable water supply only. (Suitable for ice making machine)**(*)**

(*): This feature varies depending on the model purchased.

CAUTION

This product is not recommended for use with A/GFCI sockets or main switch. Use may cause socket or switch to falsely trip.

1. Continued tripping of socket or switch could lead to safety risk.
2. If tripping persists, it is recommended to replace the sockets or main switch without A/GFCI function.

WARNING

Risk of child entrapment. Before disposing of your old refrigerator or freezer:

> Take off the doors.

> Leave the shelves in place so that children may not easily climb inside.

ENVIRONMENTAL PROTECTION

Disposing of old electrical devices in an environmentally-friendly manner



This crossed-out wheeled bin symbol indicates that waste electrical and electronic products (WEEE) should be disposed of separately from the municipal waste stream.

Old electrical products can contain hazardous substances so correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health. Your old appliance may contain reusable parts that could be used to repair other products, and other valuable materials that can be recycled to conserve limited resources.

⚠ CAUTION

Therefore, when the refrigerator is scrapped, it should be kept away from any fire source and be retrieved by a recovery company that specializes in disposal of appliances and combustible material to prevent damage to the environment or any other harm.

Package information



Do not dispose of packaging material with domestic or other wastes. Take them to designated material collection points to be disposed of by local disposal authorities.

INSTALL INSTRUCTION

Before first use

Remove the exterior and interior packing, wipe the outside thoroughly with a soft dry cloth and the inside with a wet, lukewarm cloth.

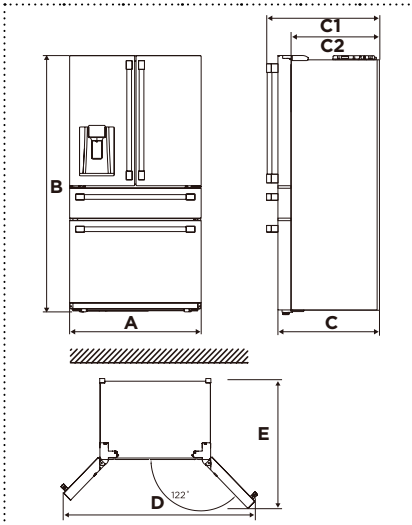
Avoid placing the refrigerator in a narrow, recessed space or near any heat source, in direct sunlight, or areas with high moisture.

Let air circulate freely around the cabinet. When installing the unit, ensure that 4 in of free space is left at both sides, 4 in at the rear of the unit and 4 in at the top of the unit.

Before connecting your refrigerator to the power supply, check that the voltage stated on the rating label of your appliance corresponds to the voltage in your home. A different voltage could damage the appliance.

The appliance must be grounded. The manufacturer is not responsible for damages that may occur as a result of usage without grounding.

Space requirement diagram



A	B	C	C1	C2	D	E
35.8	69.9	29	30.9	24.4	60	42.2

Notice: All dimensions in inches

Providing a proper power supply

Check your local power source. This refrigerator requires a AC115 V, 60 Hz power supply.

Use a receptacle that accepts the grounding prong. The power cord is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this refrigerator.

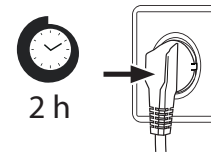
If you have any doubts regarding installation, please turn to the vendor, to our customer service or to the nearest Authorized Service Center.

⚠ CAUTION

The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate. When positioning the appliance, ensure the supply cord is not trapped or damaged.

Connecting the appliance

After installation, please allow the refrigerator to stand for more than 2 hours before turning on the power. Failure to do so could lead to a decrease in cooling capacity or damage to the product.



Allow the appliance to run empty for 24 hours so the compartment can cool to the appropriate temperature.

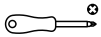
ATTENTION

The cooling performance and power consumption of the refrigerator may be affected by the ambient temperature, the door-opening frequency, and the location of the refrigerator. We recommend adjusting the temperature settings as needed.

Door handle install

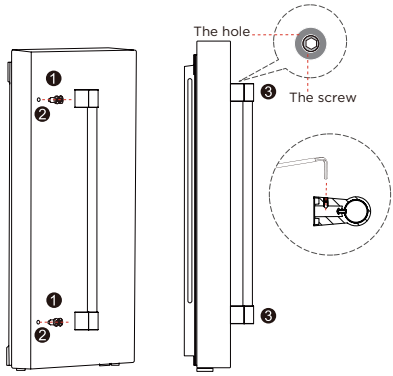
Installing door handles

Precautions should be taken to prevent personal injury from dropping the handle during installation.

List of tools to be provided by the user	
	Phillips screwdriver
	Inner hexagon spanner

Step

1. Take out bolt from accessory bag, then use Phillips screwdriver to fix the bolt into the bolt hole of refrigerator doors. **See Figure.**
2. Put the handle on the door through the bolt and make sure the handle makes close contact with the door surface.
3. Fix the handle to door by rotating the handle screw until handle is firmly secured to the door.



1 Bolt

2 Bolt hole

3 Handle screw

ATTENTION

Parts and installation instruction may vary by model.

Leveling feet

To avoid vibration, the appliance must be leveled.

If required, adjust the leveling feet to compensate for the uneven floor.

The front should be slightly higher than the rear to aid in door closing.

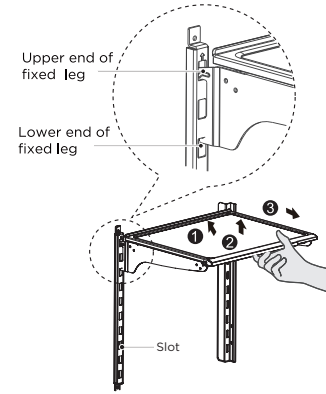
Leveling feet can be turned easily by tipping the cabinet slightly.

Turn the leveling feet counter clockwise to raise the unit, clockwise to lower it.

Adjustment of cantilever rack

Please adjust the cantilever rack by following the arrows as shown in the diagram.

1. Raise it upward first and then take it out by tilting it upward.
2. During installation, put the upper end of the fixed leg into one of the upper slots on the shelf support system first.
3. And then put the lower end of the fixed leg into the third slot on the lower part of the shelf support system.



ATTENTION

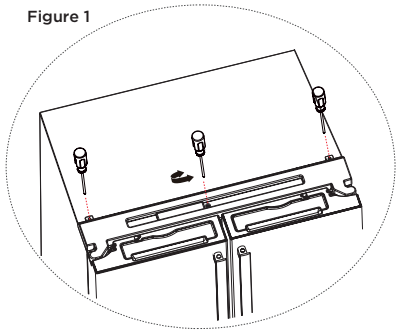
The cantilever rack could be adjusted to the proper height as required by food.

Disassembly of refrigerator door / drawers

In some cases you may need to remove the doors and drawers to move the refrigerator through a doorway. The doors can be removed by the following the steps below.

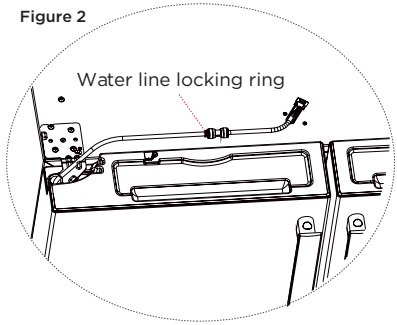
Do not remove the doors/drawers unless it is necessary.

Figure 1



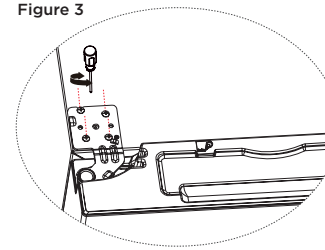
1. Use a screwdriver to remove the 3 screws, and then remove the upper hinge cover of the left door. **See Figure 1.**
2. Press the water line locking ring into place, then pull the left door water line out of the connector by hand. **See Figure 2.**

Figure 2



3. Use the screwdriver to unscrew the 3 screws and the 1 grounding screw securing the upper hinge, remove the plug terminal, then remove the left door. **See Figure 3.**
4. The right door has no grounding screw. Otherwise, follow the same steps as for the left door.

Figure 3



Removing the Quattro Temp Zone drawer (Flex Drawer).

1. Open the Quattro Temp Zone drawer and pull it out as far as it will go.
2. Lift the near end of the tray by grasping both sides, one in each hand. **See Figure 4**.

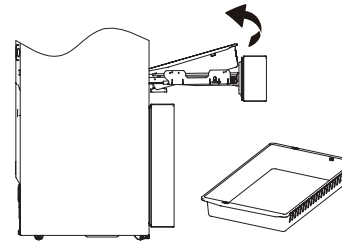


Figure 4

3. Pull the whole tray towards you about 5/8" until the support claws of the slide rails are separated from the tray.
4. Remove the tray from the side rails.
5. Remove the harness cover with a screwdriver or other appropriate tool. **See Figure 5.**

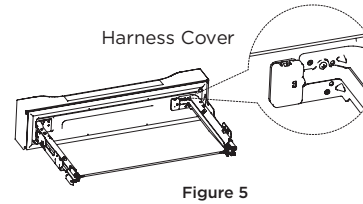


Figure 5

6. Remove the harness clamp with a screwdriver and unplug the connecting terminal. **See Figure 6.**

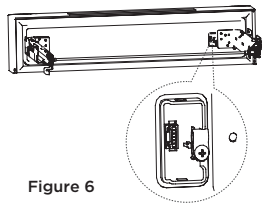
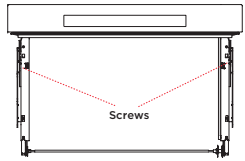


Figure 6



7. Remove the screws on the left and right slide guide supports and have a second person hold the Quattro Temp Zone drawer for support.
8. Lift and angle the Quattro Temp Zone drawer, then pull with both hands to remove.

Removal of the stainless-steel cooling plate

1. Use a small flat-bladed screwdriver to pry up a corner of the cooling plate.
2. Lift one side with your hands and gently remove the plate (we recommend wearing work gloves). **See Figure 7.**

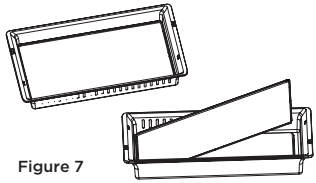


Figure 7

Removing the pull-out drawer

1. Open the freezer drawer as far as it will go.
2. Lift the near end of the pull-out drawer by grasping both sides of the drawer, one in each hand.
3. Pull the slide rails all the way out and push the pullout drawer forward until the drawer is separated from the support claws on the slide rails. **See Figure 8.**
4. Remove the pull-out drawer from the side rails.

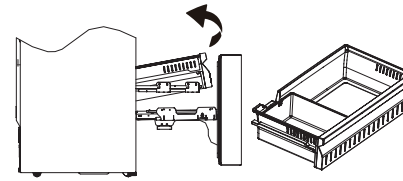


Figure 8

Removing the freezer drawer

1. Open the freezer drawer as far as it will go.
2. Lift the near end of the freezer drawer by holding both sides of the drawer, one in each hand.
3. Pull the whole drawer towards you until the support claws on the slide rails are separated from the drawer.
4. Remove the freezer drawer from the side rails.
5. Remove the screws on the left and right side rails with a screwdriver and have a second person hold the freezer drawer for support. See **Figure 9.**
6. Lift the drawer to a suitable angle and pull forward with both hands to remove.

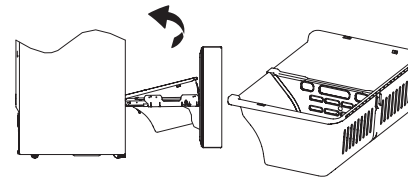


Figure 9

Installing the water line

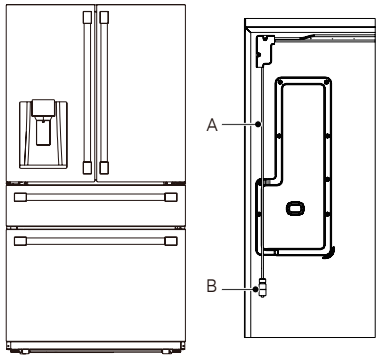
⚠ CAUTION

Risk of electric shock and damage to the appliance! Disconnect the appliance from the power source before performing any work on the water connection.

Only a qualified installation technician may connect the appliance to the water supply in accordance with plumbing and relevant water utility company regulations.

Water connection

- The water should be connected only by a competent plumber according to the local regulations of the appropriate Water Supply Company.
- A cold water connection is necessary for operating the ice maker. The water pressure must be between 0.17 MPa (1.72 bar, 24.95 PSI) and 0.82 MPa (8.25 bar, 119.66 PSI). The installation must correspond to the local plumbing regulations.
- A separate Shut-Off-Valve should be installed in the cold-water inflow.
- The Shut-Off-Valve should not be located behind the appliance. It is recommended that you mount the Shut-Off-Valve directly next to the appliance or at another place that is easily accessible.
- When installing the water connection, pay attention to the permissible installation area for the water line.
- When connecting the drinking water line, use only water pipes that are suitable for drinking water. Observe national regulations and connection conditions of local Water Supply companies.



WARNING: Connect to potable water supply only.

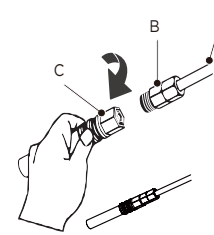
- Minimum pressure: 0.17 MPa (1.72 bar, 24.95 PSI)
- Maximum pressure: 0.82 MPa (8.25 bar, 119.66 PSI)
- Pressure over 0.82 MPa (8.25 bar, 119.66 PSI): install a pressure limiter between drinking water connection and hose set.

Connecting the water line

Most homes are equipped with water line installation parts. If yours is not or needs replacing, Water line installation kits are available as an additional accessory from your dealer or at a local hardware store.

Step

1. Shut off the main water supply line.
2. Install a shut-off valve and water line ¼ x ¼ compression thread (UNS 7/16-24), accessible with product in place. Refer to local code and instructions with water line installation kit (not included).
3. Connect the newly installed water supply line (C) to the refrigerator water inlet connector (B), tighten using tool.
4. Gently tug on the supply waterline to ensure a proper fit and risk of damage when pulling or pushing the unit for cleaning.
5. Turn main water back on and check for leaks.



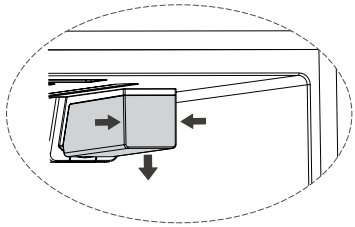
ATTENTION

If your water line is NOT drinkable, please add an external water filter.

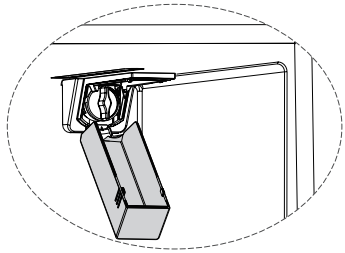
If you must repair or disassemble the water line, cut off the plastic tubing to make sure you get a snug, leak-free connection.

Installing filter

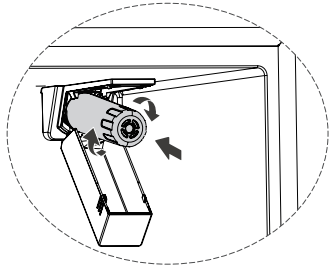
1. When the refrigerator is used for the first time, press down the marks on both sides of the filter cover by hand and open the filter cover downward.



2. Then rotate the dustproof plug anticlockwise and remove the dustproof plug.



3. Remove the exterior package of the filter, rotate the filter clockwise and press the filter element, and install the filter element at the joint position of the refrigerator filter until the filter element can not rotate.

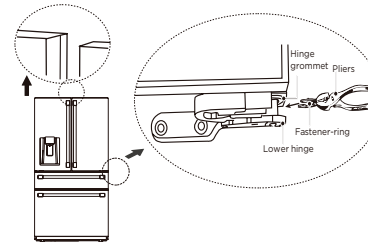


4. When the filter sign illuminates on the display panel, the filter should be replaced. The method for removing the filter is the same as above instructions for removing the dustproof plug.
5. The filter is recommended to be replaced every half a year.

Leveling doors

If the doors are not at the same height, the door can be adjusted with a spanner.

1. Raise the lower door up to the level of the higher door.
2. Insert the supplied fastener-ring by using plier in the gap between the hinge-grommet and the lower hinge. The number of fasten-rings you will need to insert depends on the gap.



Changing the light

Any replacement or maintenance of the LED lamps is intended to be made by the manufacturer, its service agent or similar qualified person.

Moving the appliance

1. Remove all items from the appliance.
2. Pull the power plug out, insert and fix it into the power plug hook at the rear or on top of the appliance.
3. Tape parts such as shelves and the door to prevent from falling off while moving the appliance.
4. Move the appliance with more than two people carefully. When transporting the appliance over a long distance, keep the appliance upright.

Tips for energy saving

Do not place the appliance near cookers, radiators or other heat sources. If the ambient temperature is high, the compressor will run more frequently and for longer, resulting in increased energy consumption.

Ensure that there is sufficient ventilation at the base of the appliance, on the sides of the appliance and at the back of the appliance.

Please also observe the spacing dimensions in the chapter “Installation”.

The arrangement of drawers, shelves and trays as shown in the product overview offers the most efficient use of energy and should be retained as long as possible.

To obtain a larger storage space (e.g. for large refrigerated/frozen goods), the middle drawers and shelves can be removed. The top and bottom drawers and shelves should be removed last if necessary.

An evenly filled refrigerator/freezer compartment contributes to optimal energy use.

Allow warm food to cool before placing it in the refrigerator/freezer compartment. Food that has already cooled down increases energy efficiency.

Allow frozen food to defrost in the refrigeration compartment. The coldness of the frozen food reduces the energy consumption in the refrigerator compartment and thus increases the energy efficiency.

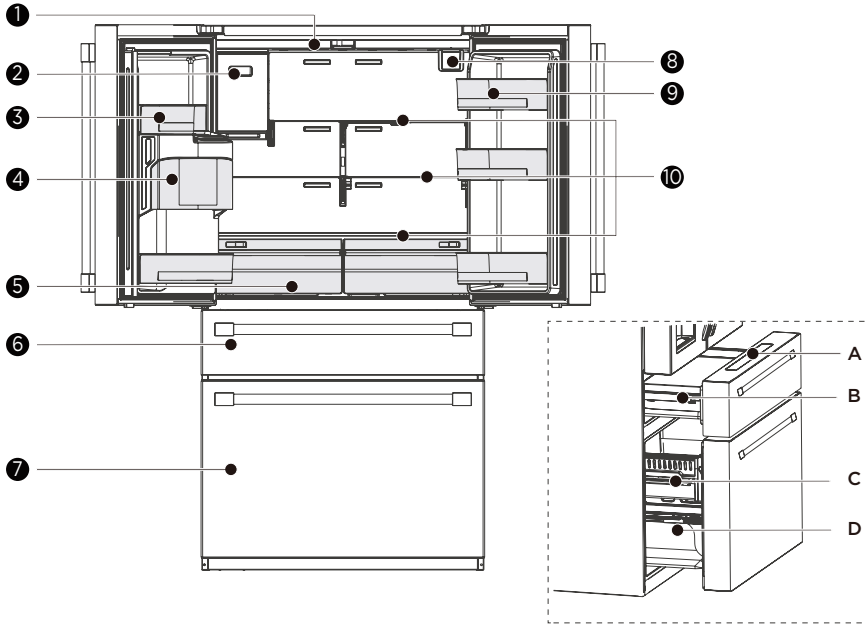
Open the door only as briefly as necessary to minimise cold loss. Opening the door briefly and closing it properly reduces energy consumption.

Setting the temperature no colder than necessary contributes to optimal energy use.

The door gaskets of your appliance must be perfectly intact so that the doors close properly and energy consumption is not increased unnecessarily.

PRODUCT OVERVIEW

Parts and functions



1	Led light	6	Flex Drawer	A	Display screen
2	Ice maker	7	Freezer Drawer	B	Flex Drawer
3	Door tray	8	Filter	C	Upper freezer drawer
4	Turnover box	9	Door tray	D	Lower freezer drawer
5	Crisper drawers	10	Shelf		

> For the most efficient use of energy, please keep all internal items such as trays, drawers, shelves and ice cube box in the position supplied by manufacturer.

> This refrigerator is designed to be free standing only, and should not be recessed or built-in. Improper installation may lead to a reduction in performance and life of the appliance and may not be covered under the basic appliance warranty.

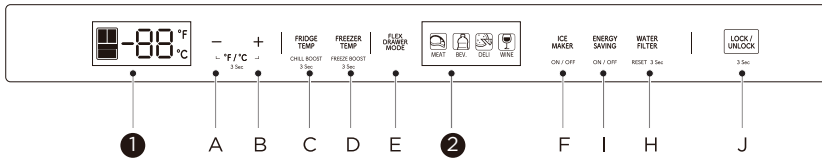
ATTENTION

Differences: Due to technical changes and different models, some of the illustrations in this manual may differ from your model.

OPERATION INSTRUCTIONS

Use and functions

Feature panel



Button

- **A** Decrease temperature
- **B** Increase temperature
- **C** Refrigerating compartment button
- **D** Freezing compartment button
- **E** Flex Drawer button
- **F** Ice Maker On/Off
- **H** Water filter reset
- **I** Energy saving mode
- **J** Lock/unlock

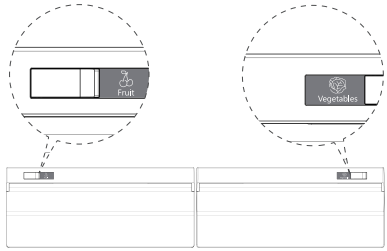
Display

- **1** Temperature zone display
- **2** Flex drawer temperature selection options

ATTENTION

The actual control panel may differ from model to model.

Humidity control for crispers



The crisper drawers can be pulled out for cleaning.

The refrigerator comes with two separate crisper drawers. The drawers are suitable for storing fruit and vegetables.

Each drawer has a humidity adjustment slider. Set the slider to the " " position for higher humidity. Set the slider to the " " position for lower humidity.

Function	Settings and Status
Display	**Main display control (display control on drawer door)** • When the power is on for the first time, the icons will be semi-bright and fully displayed and scrolled from left to right. Then the icons will be fully highlighted and fully displayed for 3 seconds. At the same time, the start-up bell will ring, and then the display will enter normal operation. (When the refrigerator is energized for the first power, the temperature of refrigerating chamber, freezing chamber and flex drawer is set at 39°F/0°F/37°F respectively). • Under normal conditions, if there is no door opening action and no key operation for 30 seconds, then the display will be locked, and the display will be off after 30 seconds at locking status; • When the display screen is not on, if any key is pressed, the display screen will be on normally; **Distributor display and control** • When the refrigerator is energized for the first time, the distributor display and control will be fully displayed for 3 seconds and then it enters the normal operation display (water outlet function is default option when the refrigerator is energized for the first time).
Lock/Unlock	• In the unlock state, press and hold the button for 3 seconds to enter the lock state and the buzzer sound rings. • In the lock state, press and hold the button for 3 seconds to enter the unlock state and the buzzer sound rings. • It will enter the lock state if there is no opening door action or any buttons operation within 30 seconds. • The alarm sound can be stopped by pressing any one button in lock state, but all other button operations need to be performed in unlock state.
Refrigerator compartment temperature adjustment	• Press the refrigerating key to select the refrigerating temperature zone, and then press the "-" and "+" temperature regulation keys to adjust the temperature of the refrigerating compartment. The "-" key is pressed once the temperature will drop by 1°C/1°F. After the temperature reaches 1°C/34°F, the "-" key will be invalid no matter how it is pressed. • The "+" key is pressed once the temperature will rise by 1°C/1°F. After the temperature reaches 7°C/44°F, the "-" key will be invalid no matter how it is pressed. The temperature setting range of refrigerating compartment 1°C /34°F ~ 7°C/44°F. The setting will take effect after locking.
Flex drawer temperature adjustment	• Press the flex drawer key to select temperature shift zone, and press the temperature shift key again to adjust the temperature of flex drawer. The temperature shift key is pressed once, the temperature will shift by 1 selection option. When the temperature is increased to WINE (1st gear), press the temperature shift key again, the temperature will return to MEAT (1st gear). The corresponding temperature settings of each selection option are MEAT (-1°C/30°F), BEV (1°C/34°F), DELI (3°C/37°F), and WINE (5°C/ 41°F). The settings will take effect after locking.
Freezer compartment temperature adjustment	• Press the freezing key to select the freezing temperature zone, and then press the "-" and "+" temperature regulation keys to adjust the temperature of the freezing compartment. The "-" key is pressed once the temperature will drop by 1°C/1°F. After the temperature reaches -22°C/-7°F, the "-" key will be invalid no matter how it is pressed. The "+" key is pressed once the temperature will rise by 1°C/1°F. • After the temperature reaches -14°C/7°F, the "-" key will be invalid no matter how it is pressed. • The temperature setting range of freezing compartment -22°C /-7 °F ~ -14°C/7°F. The setting will take effect after locking.

Function	Settings and Status
Switching between Fahrenheit temperature and Celsius temperature	• The composite key of "+" and "-" is pressed for 3s, Fahrenheit temperature and Celsius temperature are switched and it will take effect after locking; **State setting of distributor** • Touch the key of the corresponding mode to select ice cube mode / water drainage mode / ice breaking mode. • After the corresponding function is selected, the indicator light of the corresponding mode will be on. Water will be drained out immediately after water drainage mode is selected. Ice is drained out 3 seconds after the switch of ice cube mode /ice breaking mode is pressed.
Control of distributor lamp	• When the distributor switch is switched on, the distributor lamp will be on; when the distributor switch is disconnected, the distributor lamp will be off after 3S delay; • Press the REF-ICE key to turn on the backlight and the refrigerating ice maker; press the REF-ICE key again to turn off the backlight and the refrigerating ice maker. It will take effect after locking; • Note: When the refrigerating ice maker is on, the ice maker will turn over the ice into the ice compartment if the ice storage box is removed and the ice maker is currently turning over the ice.
Tips for replacing filter	• When the filter is used for more than 150 days and the backlight is always on, or when the filter is used for more than 180 days and the backlight flashes, press WATER-FILTER key for 3s to clear the alarm settings and reset it. • The buzzer will ring 3 times.
Mode setting	**Quick cooling mode** • Press and hold the refrigeration key for 3s to enter the quick cooling mode. At the same time, the icon of the refrigerating compartment turns blue. The quick cooling mode will take effect after being locked; • At the time of setting the quick cooling mode, the temperature of refrigerating compartment is automatically set at 1°C; when the quick cooling mode is exited, the set temperature of the refrigerating compartment automatically returns to the set temperature before the quick cooling mode. **Quick freezing mode** • Press and hold the freezing key to enter the quick freezing mode. At the same time, the icon of the freezing compartment turns blue. The quick freezing mode will take effect after being locked; • At the time of setting the quick freezing mode, the temperature of freezer compartment is automatically set at -22°C; when the quick freezing mode is exited, the set temperature of the freezer compartment automatically returns to the set temperature before the quick freezing mode.
ECO mode	• Press ENERGY SAVING key to enter the ECO mode, and the backlight will be on; the quick-freezing mode is cancelled at the same time. The quick freezing is controlled at - 14°C and refrigerating at 7°C. Press the ENERGY SAVING key again to exit the ECO mode, the backlight will be off, and the temperature of freezing and refrigerating will return to the set temperature before entering the ECO mode. The mode will take effect after locking.
Anti-condensation heater strip	• The anti-condensation heater strip could be turned on and off via combined button, by pressing • "ENERGY SAVING +FREEZER-TEMP" for 3 seconds, the Fahrenheit symbol will blink, it will take effect by pressing the locking key, and the anti-condensation heater strip will be turned off; • When the anti-condensation heater strip is off, by pressing "ENERGY SAVING +FREEZER-TEMP" for 3 seconds, the Fahrenheit symbol will no long blink, it will take effect by pressing the locking key, and the anti-condensation heater strip will be turned on; • The on and off anti-condensation heater strip are for the inspection and maintenance convenience; users shall not easily turn off the anti-condensation heater strip, as it will cause the risk of condensation.

ATTENTION

Recommended setting: Refrigerated compartment 4°C, freezing compartment -18°C.
The quick-freezing function is designed to maintain the nutritional value of the food in the freezer. It can freeze the food in the shortest time. If a large amount of food is frozen at one time, it is recommended that the user turn on the quick-freezing function and put the food in. At this time, the freezing speed of the freezer compartment is increased, which can quickly freeze the food, effectively lock the nutrition of the food, and facilitate storage.

Fault code

When the following fault codes appear on the display screen, the appliance may not work properly. Please contact service agent or local servicer for repair.

When there is a fault, the tube displays the fault code (cycle display after locking), and the buzzer rings the alarm sound; press any key when unlocking or locking, the alarm sound can be released; after the corresponding sensor / ice maker fault is eliminated by maintenance, the tube will clear the corresponding fault status code;

When any door is opened for more than 2 minutes, the buzzer will sound an alarm sound; when the door is locked / unlocked, press any key to clear the alarm sound, or close all doors, the alarm sound is released.

Fault code	Fault Description
E0	Mechanical fault with the freezer ice maker
E1	Refrigeration temperature sensor fault
E2	Freezer temperature sensor fault
E3	Chiller drawer / Flex chamber temperature sensor fault
E4	Refrigeration defrost sensor fault
E5	Freezer defrost sensor fault
E6	Main control board and Display board communication fails
E7	Ambient temperature sensor fault
EH	Humidity sensor fault
F4	Refrigeration ice maker temperature sensor fault
F5	The refrigeration ice maker fails to turn over the ice
F6	The refrigeration ice maker fails to initialize
C9	Temperature sensor in the refrigerating ice-making chamber fault
CC	Defrost sensor in the refrigerating ice-making chamber fault
CA	Main control board and ice-making board communication fault

Water and ice

Various sounds will accompany the normal operation and use of the ice and water dispenser, creation of ice, crushing of ice, and operation of water valve to facilitate ice creation and water disbursement.

Ice may become stuck together in ice compartment. Please remove ice compartment and carefully separate ice with use of a utensil such as a plastic or wooden spoon.

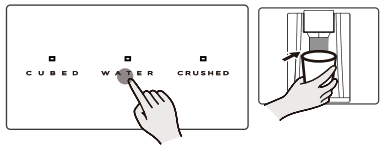
When in need of a lot of ice, it is best to retrieve via the ice compartment.

The ice compartment should be cleaned regularly to prevent foul taste or odor from ice.

Ice and water can only be dispensed when the door is closed.

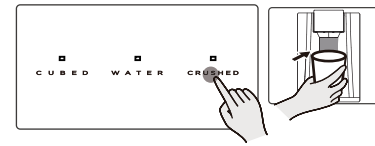
The ice/water dispenser is located on the outside of refrigerating compartment door. It offers a choice of cubed or crushed ice, or cold water. The dispenser only works when the refrigerating compartment door is closed.

Dispensing cold water



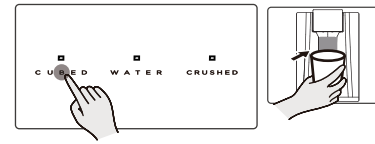
- Press the WATER button until the indicator light displays WATER has been selected.
- Push the container in the direction of the dispenser cushion. Cold water will begin to dispense into the container.
- Remove the container from the dispenser cushion to end dispensing of water.

Dispensing crushed ice



- Press the CRUSHED button until the indicator light displays CRUSHED has been selected.
- Push the container in the direction of the dispenser cushion. Make sure the container is held closely to the dispenser opening to collect ice. Ice will begin to dispense into the container.
- Remove the container from the dispenser cushion to end dispensing of ice.

Dispensing cubed ice



- Press the CUBED button until the indicator light displays CUBED has been selected.
- Push the container in the direction of the dispenser cushion. Make sure the container is held closely to the dispenser opening to collect ice. Ice will begin to dispense into the container.
- Remove the container from the dispenser cushion to end dispensing of ice.

ATTENTION

Differences: Due to technical changes and different models, some of the illustrations in this manual may differ from your model.

Storing food

Freezer compartment

The freezer compartment is designated for the low-temperature freezing of food, long-term storage of frozen food, and for the production of ice cubes.

Pay attention to the star classifications (4 star, 2 star and 1 star) in the freezer compartment and the resulting storage periods for frozen food.

Do not put fresh and frozen food next to each other. The frozen food may thaw.

When freezing large amounts of fresh food (such as meat, fish or chopped meat), please divide them into several small pieces before putting in, so that they can be quickly frozen and pick up easily.

Abide by the storage times recommended by food manufacturers on the packages, there is no information on the packaging, food should not be stored frozen for longer than three months from the date of purchase.

When purchasing frozen food, make sure that it was frozen at a suitable temperature and that the packaging is not damaged.

Frozen food should be kept in suitable individual packages to ensure that adjacent food cannot be contaminated. Consume thawed and defrosted foods immediately, do not refreeze them.

In case of prolonged power failure or malfunction of the appliance, remove the stored frozen food and check whether they are still edible, then store them in a sufficiently cool place or in another appliance.

To defrost food, remove it from the freezer and let it defrost at room temperature or in the refrigerator. To defrost food quickly, you can use the defrost function on your microwave, for example.

If you only want to defrost part of a pack, remove the portion you need and immediately close the rest of the pack. In this way, you will avoid “freezer burn” and will reduce ice formation on the remaining foods.

Cooling compartment

To reduce moisture and subsequent ice build-up, never put liquid into the fridge compartment in unsealed containers. Frost tends to concentrate in the coolest parts of the evaporator. Storing uncovered liquids results in a more frequent need for defrosting.

Never put warm foods in the fridge compartment. These should first cool down at room temperature and then be placed so as to ensure adequate air circulation in the fridge compartment.

Foods or food containers should not touch the back wall of the fridge because they could freeze to the wall. Do not keep regularly opening the door of the refrigerator.

Meat and clean fish (packed in a package or plastic foil) can be placed in the fridge compartment, which can be used in 1–2 days.

Fruit and vegetables without packaging can be placed in the part designated for fresh fruit and vegetables

ATTENTION

Storage of too much food during operation after the initial connection to power may adversely affect the freezing effect of the refrigerator.

Flex drawer compartment

The Flex Drawer temperature setting can be selected from among the following: -1°C/30°F, 1°C/34°F, 3°C/37°F and 5°C/41°F. The appropriate mode can also be chosen based on the requirements of different foods, as described below:

> MEAT & FISH mode is set at -1°C/30°F, suitable for meat and fish.

> BEVERAGES mode is set at 1°C /34°F, suitable for beverages.

> DELI mode is set at 3°C/37°F, suitable for cheese and cold cuts.

> WINE mode is set at 5°C/41°F, suitable for wine.

As stainless steel conduction is fast and uniform, the food on the cooling plate can be chilled rapidly and evenly.

Water vapor will adhere to the cooling plate to form a mist, which will help keep the food moist and prevent it from drying out.

Storage times and temperature

Note: Overlong storage or storage at inappropriate freezing temperature may cause a quality loss or spoiled foods, which causes food waste, is inedible and may cause food poisoning. The minimum temperature in most cases should be -18°C or colder. Follow the maximum recommended storage times below:

- Stew, ice cream, sausages, bread: 2-6 months.
- Fish, shrimp, lamb, meat: 4-8 months.
- Vegetables, fruits, poultry, beef: 6-12 months.

MAINTENANCE AND CLEANING

⚠ CAUTION

Disconnect the appliance from the electrical supply before initiating any routine maintenance. Allow at least 5 minutes before restarting the appliance, as frequent starting may damage the compressor.

Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

Do not try to repair, disassemble or modify the appliance by yourself. In case of repair please contact our customer service.

Eliminate the dust on the back of the unit at least once in the year to avoid hazard by fire, as well as increased energy consumption.

Check the door gasket regularly to make sure there are no debris. Clean the door gasket with a soft cloth dampened with soapy water or diluted detergent.

The interior of the product should be cleaned regularly to avoid odor.

Use a soft cloth or sponge to clean the inside of the product, with two tablespoons of baking soda and a quart of warm water. Then rinse with water and wipe clean. After cleaning, open the door and let it dry naturally before turning on the power.

For areas that are difficult to clean in the product (such as narrow gaps or corners), it is recommended to wipe them regularly with a soft rag, soft brush, etc. and when necessary, combined with some auxiliary tools (such as toothpicks) to ensure no contaminants or bacteria accumulate in these areas.

Wipe the outer surface of the product with a soft cloth dampened with soapy water, detergent, etc., and then wipe dry.

Do not use hard brushes, clean steel balls, wire brushes, abrasives (such as toothpastes), organic solvents (such as alcohol, acetone, Isoamyl acetate, etc.), boiling water, acid or alkaline items, which may damage the fridge surface and interior. Boiling water and organic solvents such as benzene may deform or damage plastic parts.



Do not rinse directly with water or other liquids during cleaning to avoid short circuits or affect electrical insulation after immersion.

Defrosting

Although this appliance automatically defrosts, a layer of frost may occur on the freezer compartment's interior walls if the freezer door is opened frequently or kept open too long. If the frost is too thick, choose a time when the supply of food stocks are low and proceed as follows:

1. Remove existing food and accessories baskets, unplug the appliance from the mains power and leave the doors open. Ventilate the room thoroughly to accelerate the thawing process.
2. When defrosting is completed, clean your freezer as described above.

CAUTION! Don't use sharp objects to remove frost from the freezer. Only after the interior completely dry should the appliance be switched back on and plugged back into the mains socket.

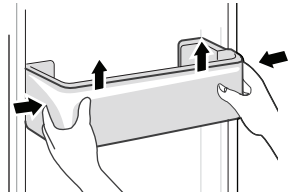
ATTENTION

The appliance shall run continuously once it is started. Generally, the operation of the appliance shall not be interrupted; otherwise the service life may be impaired.

Cleaning of door tray

According to the direction arrow in the figure below, use both hands to squeeze the tray, and push it upward, then you can take it out.

After removing and washing the tray, you can replace and adjust the height in accordance with your preference.



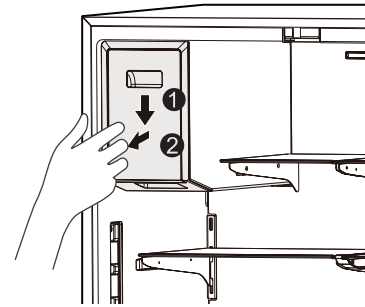
Cleaning the drawer and glass shelf

Refer to section **"Disassembly of refrigerator door / drawers"** and **"Adjustment of cantilever rack"** of manual.

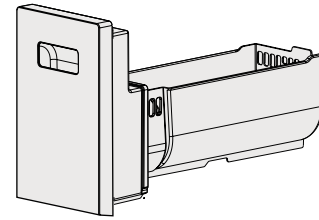
Clean the ice storage box

Ice cubes may block the ice dispenser outlet from time to time. Blockage may need to be removed manually.

1. Hold the button of the ice storage box with your hand, press it gently, and then pull it out horizontally;



2. Push the ice storage box in slightly after cleaning.



ATTENTION

If ice falls in ice making compartment while ice container is removed, please carefully remove ice before reinstalling ice container.

TROUBLESHOOTING

The following simple issues can be handled by the user. Please call the after-sale service department if the issues are not solved.

Problem	Possible Causes	Solution
Failure to operate	• The power supply is not turned on and the plug is not firmly inserted. • Low voltage, power failure or part of the circuit tripped.	• Insert the power cord plug firmly. • Check the power supply at home.
Light not on	• The appliance is not powered on. • The light is broken.	• Unplug and re-plug the power cord. • Replace the light with a new one.
Fruits or vegetables are frozen	• Has the food been placed at the back of the fridge? The area near the back wall is where the temperatures are coldest. • Fruits or vegetables are stored in the Fresh/Chill zone.	• Not placing food which may freeze easily at the back of the fridge compartment. • The Fresh/Chill zone is only for meat/ fish.
Fridge/freezer is over-cooling	• Temperature control is not set correctly.	• Set the temperature higher.
Compressor working for a long time	• High ambient temperature causing long working time. • Putting too much food in at one time. • Food is put in before it has cooled down. • Opening the door too often. • The frost layer inside is too thick.	• This is normal. • Do not put too much food in at one time. • Wait until the food has cooled down before putting it in. • Do not open the door too often. • Need to defrost.
Door does not close properly	• Door is obstructed with object • Fridge overloaded with food. • Door gasket deformed.	• Do not put in too much food. • Ensure appliance is level.
Outer wall is hot	• When the appliance is operating, heat is dissipated to the outside through the metal tubes inside the cabinet. • Higher ambient temperatures in the summer cause the temperature of the outer wall to rise.	• Higher temperature on the outer wall is normal. • Increase the heat dissipation space, or put the appliance in a ventilated and cool place.
Cross or vertical beams are hot	• There are metal tubes inside the beams, and the heat released from the tubes prevents condensation.	• This is normal.
Odors	• Spoiled food • Food with strong odors • The interior compartment is dirty.	• Clean and remove any spoiled food. • Make sure strong smelling food is wrapped airtight. • Clean the interior compartment.
The actual temperature differs from the set temperature	• When warm food is put in, the temperature will rise temporarily. • After setting a new temperature, it will take some time for the temperature in the compartment to reach the set temperature when the door is not opened. • After the temperature stability, the actual temperatures at different locations within the compartment are different, with a deviation of about ±3°C.	• This is normal. • Wait for some time before testing the actual temperature.

Problem	Possible Causes	Solution
Condensation forms on the outside	• Condensation may form when the humidity in the room is high.	• This is normal. Wipe off the condensation using a dry cloth.
Condensation forms inside the fridge and drawers	• The fridge maintains a high humidity to keep vegetables and other food items fresh. • Humidity is too high in the room and doors have been opened frequently. • The door gasket are not tight.	• Wipe off the condensation using a dry cloth. • Do not open doors as frequently or do not keep them open too long. • Check the door gasket, clean or correct position.
Frost around the vents	• Door is not closed properly. • The door gasket are not tight.	• Make sure food does not block the door. • Check the door gasket, clean or correct position.
Hard to open the door	• The difference in air pressure between the inside and outside of the compartment may sometimes make it hard to open the freezer door.	• Wait a few moments, and then try to open the door slowly.
Not making ice cubes (Only models with ice maker)	• The ice making function not turned on. • The appliance is not being supplied with water. • The water pipe has kinks in it. • The water pipe connection is installed incorrectly. • Water pressure is too low.	• Switch on the ice maker. • Check whether the water supply is on. • Straighten out the kinks. • Check the water connection. • Check the pressure of the water supply, or whether the filter is clogged.

Certain sounds can be heard during normal use of the refrigerator, which do not affect its correct operation.

Sounds, which can be easily prevented:

> Noise caused by the appliance which is not level - adjust the position with the adjustable turn-in front feet. Alternatively, place pads made of soft material under the rear rollers, especially when the appliance is placed on tiles.

> Touching adjacent wall or cabinet – provide space by moving refrigerator.

> Creaking of the drawers or shelves - take out and put back the drawer or shelf.

> Sounds of clinking bottles - move bottles apart.

Sounds heard during normal use are mainly due to operation of the compressor (switching on) and cooling, system (thermal expansion and contraction of the radiator caused by flow of the cooling agent).

GRANDEUR

GRAND ASSURANCE MAJOR APPLIANCE LIMITED WARRANTY

ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you call:

- Name, address and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase/delivery including dealer/retailer name and address

IF YOU NEED SERVICE:

1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting or Problem Solver section of the Use and Care Guide.
2. All warranty service is provided exclusively by our authorized Grand Assurance Service Providers. In the U.S.and Canada, direct all requests for warranty service to:

GRAND ASSURANCE WARRANTY

Call 1-800-325-4363

If outside the 50 United States or Canada, contact your authorized Grandeur dealer to determine whether another warranty applies.

TWO YEAR LIMITED WARRANTY

WHAT IS COVERED

For two years from the date of purchase/delivery, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product,
The Crosley Group, Inc.will pay for Factory Specified Replacement Parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted for the remaining term of the original unit's warranty period.

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. Service must be provided by a Grand Assurance designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase/delivery. Proof of original purchase/ delivery date is required to obtain service under this limited warranty.

Initially, the Grandeur appliance will be protected by the manufacturer's limited warranty. If failure should occur during this period, repair will be by the manufacturer. If at any time after the expiration of the manufacturer's limited warranty, but NOT MORE THAN TEN (10) YEARS AFTER THE DATE OF PURCHASE/DELIVERY OF THIS GRANDEUR APPLIANCE, the component covered should become defective through normal use, you will be entitled to receive free of charge a replacement component of the same or substantially the same quality as the original manufacturer would have furnished during their limited warranty period, when the appliance has been properly registered. This extended limited warranty is being furnished by Grand Assurance Warranty and has no relation to the manufacturer's original limited warranty.

WHAT IS NOT COVERED

1. Commercial, non-residential, multiple-family use, or use inconsistent with published user, operator or installation instructions.
2. In-home instruction on how to use your product.
3. Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes or correction of household electrical or plumbing (i.e. house wiring, fuses or water inlet hoses).
4. Consumable parts (i.e. light bulbs, batteries, air or water filters, preservation solutions, etc.).
5. Conversion of products from natural gas or L.P. gas.
6. Damage from accident, misuse, abuse, fire, floods, acts of God or use with products not approved by Grand Assurance Warranty.
7. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration or modification of the appliance.
8. Cosmetic damage including scratches, dents, chips, and other damage to the appliance finishes unless such damage results from defects in materials and workmanship and is reported to Grand Assurance Warranty within 30 days.
9. Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments including but not limited to high salt concentrations, high moisture or humidity or exposure to chemicals.
10. Food or medicine loss due to product failure.
11. Pick-up or delivery. This product is intended for in-home repair in most cases.
12. Travel or transportation expenses for service in remote locations where an authorized Grand Assurance servicer is not available.
13. Removal or reinstallation of inaccessible appliances or built-in fixtures (i.e. trim, decorative panels, flooring, cabinetry, islands, countertops, drywall, etc.) that interfere with servicing, removal or replacement of the product.
14. Service or parts for appliances with original model/serial numbers removed, altered or not easily determined.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

Crosley makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask your retailer about buying an extended warranty.

LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. CROSLEY SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.



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