



## Maintenance Instructions:

Unilin's Columbia Flooring branded laminate flooring is virtually maintenance-free. Routine cleaning requires you only to vacuum, use a dust mop, or a very slightly damp (not wet) mop and dry with a clean, white cotton cloth. The only product that should be used to clean your floor on a regular basis is an alcohol-based laminate floor cleaner or plain water. With its smooth surface, Unilin's laminate flooring cannot retain dust or dirt.

NEVER use shine enhancers/restorers, wax, polish, oil, or varnish coating on the floor. Do not use soap or detergents, oil soaps, or one-step clean and shine type products, or **any product that squirts liquid directly on the floor**. Do not use products designated for wood flooring.

For dry maintenance, use a dust mop, microfiber mop, or vacuum cleaner. Use only vacuum heads with soft bristles. Avoid vacuum attachments with 'beater bars' or spinning heads, which could damage your floor. Ensure vacuum cleaner wheels are not impregnated with grit; plastic wheels may scratch your floor.

For damp maintenance: Mist cleaning products (or plain water) lightly onto a dry, soft cloth (never directly to the floor), wipe over floor. DO NOT allow floor to air dry as this will leave a film on your floor. Use only a WELL WRUNG OUT CLOTH. ALWAYS WIPE DRY IMMEDIATELY AFTER until no moisture is visible on the floor.

WET MAINTENANCE WILL RUIN YOUR FLOOR. Never wet mop or use steam cleaners on your floor.

Remove stubborn stains carefully with a little acetone (fingernail polish remover) on a soft cloth. Never use steel wool, abrasive cleaners, or scouring powder, as they will scratch your floor.

Unilin laminate is based on pre-treated, watertight, glued HDF board. Despite Unilin laminate's relative moisture-resistance, remove any excess water immediately.

Cleaning solutions for specific problems:

| <b>Problem</b>                                                                               | <b>Solution</b>                                                                                                                                                    |
|----------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Grease, Juice, Wine, Mustard, Coffee, Tea, Milk</b>                                       | <b>Water &amp; clear ammonia or water &amp; vinegar (4 parts water to 1 part vinegar or clear non-sudsing ammonia)</b>                                             |
| <b>Crayon, Asphalt, Nail Polish, Paint, Lipstick, Ball Point Pen Ink, Laundry Marker Ink</b> | <b>Denatured alcohol or Acetone™ (nail polish remover), then water and an alcohol based soap-free non-abrasive household cleaner (like Windex) Dry thoroughly.</b> |
| <b>Gum, Candle Wax</b>                                                                       | <b>Allow to harden, then gently scrape free with a rubber scraper</b>                                                                                              |

The following items will damage your laminate flooring if left on it for longer than 10 minutes. If spilled, they should be removed immediately and the area thoroughly cleaned with an alcohol-based laminate cleaner.

bleach  
lye (oven cleaner)  
hydrochloric acid  
shoe polish  
hydrogen peroxide (30% solution)  
sodium hydroxide (25% solution)  
concentrated vinegar (30% acetic acid)  
acid-based metal cleaners  
mercurochrome  
hair dye and bleaching agents  
iodine  
boric acid  
lacquers and adhesives