



# Warranty Guide

## Warranty Service How to Obtain Warranty Service

Consumers: If your Igloo product fails due to defects in material or workmanship, and falls within the guidelines of the Warranty Policy below, you may submit a claim by calling 800-364-5566 in the United States or 800-500-5447 in Canada. PLEASE DO NOT RETURN YOUR IGLOO PRODUCT TO THE PLACE OF PURCHASE, AND PLEASE DO NOT SEND YOUR PRODUCT BACK TO IGLOO UNTIL INSTRUCTED TO DO SO BY AN IGLOO CUSTOMER CARE REPRESENTATIVE.

## Warranty Policy

LIMITED WARRANTY. Igloo Products Corp. warrants its products to be free from defects in material or workmanship under normal use and service from the date of original purchase for the period listed on the chart below. This warranty is your exclusive warranty and there are no warranties that extend beyond the description contained here. Igloo shall either repair the product free of charge or provide you with a replacement product if the product proves defective under the terms of this warranty. The warranty is valid for the original retail purchaser and is not transferable. Dealers, service centers, or retail stores do not have the right to change the terms and conditions of the warranty. Igloo is not responsible for incidental or consequential damage resulting from any malfunction. The warranty shall not apply to any product, or component thereof, which is not returned as stated below and/or which has been: (1) damaged through abuse, misuse or neglect, (2) damaged in an accident, (3) unreasonably used or used for any purpose not expressly stated in the product manual, (4) repaired or altered in any way, including electronic changes from its original configuration. Any implied warranties including the implied warranty of merchantability are also limited to the durations indicated below. This warranty gives you specific legal rights and you may also have other rights which vary from state to state, province to province, and country to country. Please carefully review any care instructions provided with the product for proper use and care.

## Warranty Service Periods for Igloo Products

| Category                                              | Warranty Terms* |
|-------------------------------------------------------|-----------------|
| Coolers - Hard and Soft Sides<br>(Excluding IcyTunes) | 1 Year          |
| Coolers - Thermoelectric                              | 1 Year          |
| Coolers - Wood Patio Coolers                          | 1 Year          |
| Coolers - IcyTunes Coolers with MP3 Speakers          | 90 Days         |
| Beverage                                              | 1 Year          |
| Ice Substitutes                                       | 90 Days         |
| Accessories                                           | 1 Year          |
| MaxCold Gel Food Containers                           | 1 Year          |
| Replacement Parts                                     | 1 Year          |