ARMSTRONG LAMINATE FLOORING WARRANTY
Lowe's Products

THE ARMSTRONG LIFETIME LIMITED RESIDENTIAL WARRANTY FOR:

12 mm Specialty Collection*
High Gloss Collection*
Long Plank Collection*
Premium Collection**
Premium Lustre Collection**
Stones & Ceramics Collection*
Traditional Collection**
*See additional light commercial warranty coverage
**See additional commercial warranty coverage

What is covered and for how long?

Armstrong guarantees to the original purchaser that for the lifetime of your floor (up to 50 years from the date of original purchase), and in a residential indoor setting, your locking laminate floor:

- Will not stain.
- Will not fade from sunlight or artificial light.
- Will not show wear-through.
- Will be free from manufacturing defects.
- Will resist water damage caused by normal household spills and cleaning when our recommended cleaning practices are used.
- Will not unlock at the seams.

THE ARMSTRONG 35-YEAR LIMITED RESIDENTIAL WARRANTY FOR:

Value Collection*
***See additional light commercial warranty coverage

What is covered and for how long?

Armstrong guarantees to the original purchaser that for 35 years from the date of original purchase, and in a residential indoor setting, your locking laminate floor:

- Will not stain.
- Will not fade from sunlight or artificial light.
- Will not show wear-through.
- Will be free from manufacturing defects.
- Will resist water damage caused by normal household spills and cleaning when our recommended cleaning practices are used.
- Will not unlock at the seams.

THE ARMSTRONG 30-YEAR LIMITED RESIDENTIAL WARRANTY FOR:

American Duet Collection
Coastal Living® Collection*
Exotics Collection
High Gloss Collection*
Long Plank Collection*
Nature's Gallery® Collection
Pacific Heights™ Collection
Reserve Collection
Rustics Premium Collection
Stones & Ceramics Collection*
***See additional light commercial warranty coverage

What is covered and for how long?
Armstrong guarantees to the original purchaser that for 30 years from the date of original purchase, and in a residential indoor setting, your locking laminate floor:

- Will not stain.
- Will not fade from sunlight or artificial light.
- Will not show wear-through.
- Will be free from manufacturing defects.
- Will resist water damage caused by normal household spills and cleaning when our recommended cleaning practices are used.
- Will not unlock at the seams.

THE ARMSTRONG 25-YEAR LIMITED RESIDENTIAL WARRANTY FOR:

Beveled Wood Collection*
Classics & Origins™ Collection
*See additional light commercial warranty coverage

What is covered and for how long?
Armstrong guarantees to the original purchaser that for 25 years from the date of original purchase, and in a residential indoor setting, your locking laminate floor:

- Will not stain.
- Will not fade from sunlight or artificial light.
- Will not show wear-through.
- Will be free from manufacturing defects.
- Will resist water damage caused by normal household spills and cleaning when our recommended cleaning practices are used.
- Will not unlock at the seams.

THE ARMSTRONG 20-YEAR LIMITED RESIDENTIAL WARRANTY FOR:

Cumberland™ II Collection
Value Collection

What is covered and for how long?

Armstrong guarantees to the original purchaser that for 20 years from the date of original purchase, and in a residential indoor setting, your locking laminate floor:

- Will not stain.
- Will not fade from sunlight or artificial light.
- Will not show wear-through.
- Will be free from manufacturing defects.
- Will resist water damage caused by normal household spills and cleaning when our recommended cleaning practices are used.
- Will not unlock at the seams.

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THE ARMSTRONG 10-YEAR LIMITED LIGHT COMMERCIAL WARRANTY FOR:

Coastal Living® Collection
High Gloss Collection
Long Plank Collection
Rustics Premium Collection
Stones & Ceramics Collection

What is covered and for how long?

Armstrong guarantees to the original purchaser that, for 10 years from the date of original purchase, and in a light commercial indoor setting, your locking laminate floor will not stain, fade from sunlight or artificial light, will not show wear and will be free from manufacturing defects, when installed and maintained in accordance with our recommended installation and maintenance guidelines. Mere reduction in gloss is not "wear."

THE ARMSTRONG 5-YEAR LIMITED LIGHT COMMERCIAL WARRANTY FOR:

American Duet Collection
Beveled Wood Collection
Exotics Collection
High Gloss Collection
Reserve Collection
Stones & Ceramics Collection
Value Collection

What is covered and for how long?

Armstrong guarantees to the original purchaser that, for 5 years from the date of original purchase, and in a light commercial indoor setting, your locking laminate floor will not stain, fade from sunlight or artificial light, will not show wear and will be free from manufacturing defects, when installed and maintained in accordance with our

recommended installation and maintenance guidelines. Mere reduction in gloss is not "wear."

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THE ARMSTRONG 15-YEAR COMMERCIAL WARRANTY FOR:

Premium Collection
Premium Lustre Collection
Traditional Collection

What is covered and for how long?

Armstrong guarantees to the original purchaser that, for 15 years from the date of original purchase, your locking laminate floor:

- Will not stain
- Will not fade or discolor from sunlight or artificial light
- Will not wear through the decorative print layer
- Will be free from manufacturing defects
- Will not unlock at the seams

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What Will Armstrong Do If Any Of The Things Listed Above Happen to a Residential or Light Commercial Warranted Product?

If you make a claim and follow our service procedures within the first year after date of purchase Armstrong will provide materials either to repair or replace the defective area of the floor at our option.

If you make a claim after the first year after date of purchase and before the end of your limited warranty period Armstrong will provide or pay a percentage of the reasonable material costs, for repair or replacement, at our option, of the warranted product. This percentage will be based on the number of years from the date of purchase and the remaining warranty period of the product, up to the total number of years in warranty period from date of purchase. For example, for a product, which is covered by a 30 year warranty, Armstrong will pay 24/30th (or 80%) of the reasonable material costs on an approved claim submitted 6 years after the date of purchase.

NOTE: Any repair or replacement is limited to colors and styles of products available at the time of repair or replacement. If the original design is no longer available, Armstrong has the right to substitute another Armstrong design of similar value. The product must be of a similar structure and the customer may choose the design.

See www.armstrong.com for full warranty details.

What Will Armstrong Do If Any Of The Things Listed Above Happen to a Commercial Warranted Product?

If you make a claim and follow our service procedures within the first year after date of purchase Armstrong will provide materials either to repair or replace the defective area of the floor at our option. If the floor was professionally installed, Armstrong also will pay reasonable labor costs to repair or replace the defective area of your floor.

If you make a claim after the first year after date of purchase and before the end of your limited warranty period, Armstrong will provide or pay a percentage of the reasonable

material and labor costs (if the floor was professionally installed), for repair or replacement, at our option, of the warranted product. This percentage will be based on the number of years from the date of purchase and remaining warranty period of the product, up to 15 years after date of purchase. For example, for a professionally installed product, which is covered by a 15 year warranty, Armstrong will pay 12/15th (or 80%) of the reasonable material and labor costs on an approved claim submitted 3 years after the date of purchase.

NOTE: Any repair or replacement is limited to colors and styles of products available at the time of repair or replacement. If the original design is no longer available, Armstrong has the right to substitute another Armstrong design of similar value. The product must be of a similar structure and the customer may choose the design.

See www.armstrong.com for full warranty details.

What Is Not Covered By This Warranty?

This warranty does not cover damage caused by:

- Improper care and maintenance (see our Care Instructions).
- Accidents, abuse, or misuse.
- Abnormal wear and tear such as damage caused from spike heel shoes, insufficient protection from furniture, pebbles, sand and other abrasives.
- Improper workmanship, or installation not in accordance with Armstrong's installation instructions.
- Water damage from excessive moisture in a concrete slab, hydrostatic pressure, flooding caused by malfunctions from appliances such as dishwashers, ice makers, refrigerators, sinks, pipes or from natural disasters.
- Planks coming apart at the seams because they have been engaged/ disengaged more than three (3) times.
- Damage caused by vacuum cleaner beater bars and hard or metal caster wheels.
- When vacuuming, we recommend using the wand attachment on your vacuum.
- If rolling casters are used, we recommend only soft wheels that are wide enough to support the load.
- Damage caused by pet urine which has not been promptly wiped up and removed.

What Is Excluded From This Warranty?

ARMSTRONG EXCLUDES AND WILL NOT PAY INCIDENTAL OR CONSEQUENTIAL DAMAGES UNDER THIS WARRANTY. BY THIS WE MEAN ANY LOSS, EXPENSE, OR DAMAGES OTHER THAN TO THE FLOORING ITSELF THAT MAY RESULT FROM A DEFECT IN THE FLOORING. NO IMPLIED WARRANTIES EXTEND BEYOND THE TERM OF THIS WRITTEN WARRANTY.

Please Note:

Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

What Should You Do If You Have A Problem?
We want you to be happy with your Laminate floor. If you're not, call your retail store. They can answer your questions and, if necessary, start to process a claim. If you have further questions, please call us at 1 800 233 3823.

PLEASE KEEP YOUR RECEIPT OR OBTAIN IT FROM THE ORIGINAL PURCHASER.
Armstrong needs the receipt in order to verify date and proof-of-purchase to resolve any problems that may occur.

This warranty applies to floors purchased after July 1, 2002.