Inspiring Great Spaces®

Armstrong® FLOORING

ARMSTRONG FLOORING LIMITED WARRANTY – LUXURY FLOORING

CARE, MAINTENANCE & INSTALLATION REQUIREMENTS

Proper care, maintenance and installation play a key role in the performance of Armstrong Flooring floors. Installation and maintenance guidelines can be found on www.FloorExpert.com or by calling 1-800-233-3823.

To keep the lasting shine and fresh feel of your investment for as long as possible, we recommend that you:

Do

- Wipe up spills as soon as possible. Never use highly abrasive scrubbing tools on any resilient floor.
- Wash occasionally with Armstrong® Flooring Once 'n Done® Resilient Floor Cleaner.

Don't

- Use detergents, abrasive cleaners or "mop and shine" products – they may leave a dull film on your floor.
- Use paste wax or solvent-based polishes.
- Use rolling casters as they can damage the floor.
- Use a beater bar when vacuuming because it can visibly damage the floor surface.
- Use highly abrasive scrubbing tools.

Proactive protection for your floor

- When moving appliances or heavy furniture, lay a plywood panel on your floor and "walk" the item across it. This protects your floor from scuffing and tears.
- Use floor protectors on furniture to reduce indentation. As a general rule, the heavier the item, the wider the floor protector needed.
- Place a walk-off mat at outside entrances to reduce the amount of dirt brought into your home. We do not recommend the use of rubber- or latex-backed mats (except where noted) because the chemical (antioxidant) they often contain can permanently stain your floor. We suggest a non-staining vinyl-backed mat or a woven rug that is colorfast.
- All Armstrong floor care products have been specifically developed to care for Armstrong floors.

Immediately after installation

- Maintain a minimum room temperature between 65 and 85 degrees Fahrenheit for 48 hours before, during and after installation is completed, then maintain temperatures between 55°F (13°C) and 85°F (29°C) thereafter. *Rigid Core Vantage* can be be installed in fully-enclosed three-season rooms where the expected temperature range is 32°F (0°C) to 100°F (38°C) after installation is complete.
- We recommend that you do not scrub or wash your floor for five days.

WHAT IS COVERED?

RESIDENTIAL

For residential installations, Armstrong Flooring warrants its regular (first quality) floor products to be free from manufacturing defects for (see applicable products and years below) from the date of purchase; if installed according to the Vivero®, Luxe Plank®, Rigid Core Essentials™, Rigid Core Elements™, Rigid Core Vantage™ and Empower™ installation instructions and the F-5061 installation guide the products:

- Will not wear through*
- Will not stain from common household stains
- Will not contain manufacturing defects
- Will not rip or tear from normal household use**
- Will not permanently indent from normal household use†
- Will not bottom-up discolor from underlayment panels (including lauan), as well as alkali, mold or mildew growth
- The edges of the flooring will not curl

COMMERCIAL

For commercial installations, Armstrong Flooring warrants its regular (first quality) floor products are warranted to be free from manufacturing defects and will not wear through the printed image for the term length of the warranty coverage as set forth below in the Limited Warranty Term Length for Applicable Products and Years section, starting from the date of purchase, installed according to the *Vivero, Luxe Plank, Rigid Core Essentials, Rigid Core Elements, Rigid Core and Empower™ Vantage* installation instructions and the F-5061 installation guide available at www.armstrongflooring.com.

WHAT DOES 100% WATERPROOF MEAN?

When exposed to water *Vivero*, *Luxe Plank* tiles/planks, *Rigid Core Essentials, Rigid Core Elements and Rigid Core Vantage* are waterproof and will not swell, buckle or lose integrity. If exposure to water occurs, all *Vivero, Luxe Plank, Rigid Core Essentials, Rigid Core Elements, Rigid Core Vantage and Empower* flooring installation systems (IntegriLock™ System, Lynx® Technology, FasTak™ installation, Rigid Core Technology, full-spread adhesive and locking) will continue to create a secure bond. In the case of standing water or flooding, *Vivero, Luxe Plank, Rigid Core Essentials, Rigid Core Elements, Rigid Core Vantage and Empower* flooring will not act as a waterproofing barrier for the subfloor and/or any surrounding structure. Any damage to the subfloor and/or surrounding structure that is caused by standing water or flooding is not covered by this warranty.

WHAT IS THE ARMSTRONG FLOORING PET-FRIENDLY WARRANTY?

When exposed to soiling from pets (domestic dogs and cats), *Vivero* luxury flooring will resist stains during the specific warranty timeframe. However, accidents should be cleaned up immediately, as the longer they sit, the more difficult they will be to remove. Any damage to the subfloor and/or surrounding structure caused by pets is not covered by this warranty.

WHAT WILL ARMSTRONG FLOORING DO IF ANY OF THE ABOVE HAPPENS?

RESIDENTIAL

If there is a defect covered by this limited warranty period for each flooring product, Armstrong Flooring will furnish comparable Armstrong flooring of similar color, pattern, and quality, for either the repair of the defective area or the replacement of the floor, at our option. And, if your floor was professionally installed, Armstrong Flooring will also pay reasonable labor costs for the direct repairs or replacement.

Armstrong Flooring will replace or repair a floor discolored from mold, mildew, or alkali one time. If the replacement or repair fails in the same manner a second time, the flooring conditions may not be acceptable for the installation of vinyl tile or plank.

We reserve the right to verify any claims or defect by inspections, including having samples removed for technical analysis.

COMMERCIAL

What commercial applications are recommended for Armstrong Flooring residential products?

Durability, ease of installation and care make many of our residential products great options for light commercial and small commercial applications. When choosing a floor, consider the space where it will be installed and select a wear layer and visual that will withstand to the expected level foot traffic. Guidelines are included below. If you have questions about a specific application, please contact your Armstrong Flooring representative prior to purchase.

Within One Year:

If a defect covered by this limited warranty is reported to Armstrong Flooring in writing within one year of purchase, Armstrong Flooring will supply new material of the same or similar grade sufficient to repair or replace the defective material.

Armstrong Flooring will also pay reasonable labor costs.

Within Two Years:

If a defect covered by this limited warranty is reported to Armstrong Flooring in writing after one year but within two years of purchase, Armstrong Flooring will supply new material

Application Guidelines for Armstrong Flooring Residential Products

WEAR LAYER THICKNESS	MAXIMUM LEVEL OF FOOT TRAFFIC	APPLICATIONS	AREAS IN APPLICATION
6 mil	Residential	Residences	Homes and multifamily residences
12 mil	Light	Privately owned businesses, multifamily units, and activity common areas: Small retail shops, small salons, small restaurants, doctor/dentist offices, small daycare	Sales floors, dining areas, common areas, activity rooms, corridors, residences
20 mil	Heavy		

For large commercial and institutional applications, please refer to the **Recommended Applications at ArmstrongFlooring.com.**

Non-intended Commercial Applications:††

– Anywhere commercial cleaning machines will be used
– Assisted-Living - go to ArmstrongFlooring.com to review Recommended Applications for commercial use.
– Large commercial applications (education/institutional, hospital/health care, large retail, office, hospitality) – over 900 sq ft

* Wear-through is defined as loss of the floor design due to normal household use.
**Normal household use is defined as common daily activities in the home, excluding pet damage such as chewing, digging, clawing, etc.
† We recommend using floor protectors. As a general rule of thumb, the heavier the item, the wider the floor protectors should be.
†† Vivero Better and Best glue down and Rigid Core Vantage can be installed in large commercial and institutional applications as listed in the Armstrong Flooring Commercial Product Guide, and if installed in accordance with the installation instructions.

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of the same or similar grade sufficient to repair or replace the defective material. Armstrong Flooring will also pay fifty percent of the reasonable labor costs.

After Two Years:
If a defect covered by this limited warranty is reported to Armstrong Flooring in writing after two years but within (see applicable products and years below) of purchase, Armstrong Flooring will supply new material of the same or similar grade sufficient to repair or replace the defective material.

Armstrong Flooring will not pay labor costs. Armstrong Flooring will not pay labor costs to repair or replace material with defects that were apparent before or at the time of installation.

WORKMANSHIP

Armstrong Flooring does not warrant the installers' workmanship. Workmanship errors should be addressed to the contractor who installed the floor. Your Armstrong floor should be professionally installed by contractors who have demonstrated expertise in installing commercial floors.

WHAT IS NOT COVERED BY THIS LIMITED WARRANTY?

- Damage caused by fire, flooding, exposure to standing water or intentional abuse.
- Damage caused by moisture to surrounding structure, walls, subfloor, fixtures, furniture, underlayment, moldings, trims, subfloor heating elements, or anything that is not the structural integrity or dimensional stability of the floor plank or tile.
- Damage resulting from mold and mildew growth due to prolonged exposure to moisture. While moisture will not affect the structure of the plank or tile, when excessive moisture accumulates (and in particular remains undiscovered or unaddressed) mold and/or mildew growth can occur.
- Flooring that is installed outdoors.
- Damage caused by vacuum cleaner beater bar, rolling caster wheels, and cutting from sharp objects.
  - When vacuuming, we recommend using the wand attachment on your vacuum.
- Indentation or damage from improper loading including high heels, spiked shoes, rolling loads, chairs or other furniture not using floor protectors
- Damage caused by abuse such as moving appliances across the floor without adequate protection. When moving appliances or heavy furniture, lay a plywood panel on your floor and "walk" the item across it. This protects your floor from scuffing and tears.
- Loss of gloss/scratching.
- Minor color, shade or texture variations between samples or printed color photography and the actual material.
- Floors that are graded "irregular" or sold "as is" without warranty.
- Floors that are installed in structures other than owner-occupied or tenant-occupied residences. (Except products that are noted as warranted commercial or limited commercial.)
- Discoloration from moisture or underlayment panels after having been repaired or replaced by Armstrong one time.
- Construction or installation-related damage - including installation defects due to installations not using the recommended Armstrong products.
- Failure of the floor to adhere to the subfloor due to, for example, moisture, alkaline or hydrostatic pressure from the subfloor.
- Inappropriate end-user activities.

WHAT IS EXCLUDED FROM THIS LIMITED WARRANTY?

NONE OF OUR INSTALLERS, RETAILERS, DISTRIBUTORS OR EMPLOYEES HAS AUTHORITY TO ALTER THE OBLIGATIONS, LIMITATIONS, DISCLAIMERS OR EXCLUSIONS UNDER ANY OF OUR WARRANTIES.

THERE ARE NO WARRANTIES BEYOND THIS EXPRESSED LIMITED WARRANTY. ALL OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED.

ARMSTRONG FLOORING EXCLUDES ANY LIABILITY FOR LOST PROFITS AND WILL NOT PAY ANY OTHER INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES UNDER THIS WARRANTY. BY THIS WE MEAN ANY LOSS, EXPENSE, OR DAMAGE OTHER THAN TO THE FLOORING ITSELF THAT MAY RESULT FROM A DEFECT IN THE FLOORING. THE REMEDIES CONTAINED HEREIN ARE THE ONLY REMEDIES AVAILABLE FOR BREACH OF THIS WARRANTY.

Please note: Some jurisdictions do not allow exclusion or limitations of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

Also note: This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Non-intended Applications:††
- Anywhere commercial cleaning machines will be used
- Assisted-Living - go to ArmstrongFlooring.com to review Recommended Applications for commercial use.
- Large commercial applications (education/institutional, hospital/health care, large retail, office, hospitality)

For large commercial and institutional applications, please refer to the Recommended Applications at ArmstrongFlooring.com.

WHAT SHOULD YOU DO IF YOU HAVE A PROBLEM?

We want you to be happy with your Armstrong floor. If you're not, call your retail store. They can answer your questions and, if necessary, start to process a claim. If you have further questions, please call us at 1 800 233 3823.

PLEASE KEEP YOUR RECEIPT. Armstrong Flooring needs the receipt in order to verify date and proof of purchase to resolve any problems that may occur.

WARRANTY OWNER

This limited warranty extends only to the original end-user, is non-transferrable and applies to floors purchased after June 1 2020.

Limited Warranty Term Length for Applicable Products and Years

Use	Lifetime	30-Years	15-Years	10-Years	7-Years	5-Years
Residential	LUXE PLANK WITH LYNX TECHNOLOGY BEST VIVERO BEST EMPOWER	LUXE PLANK WITH LYNX TECHNOLOGY BETTER LUXE PLANK WITH FASTAK INSTALLATION LUXE PLANK WITH RIGID CORE TECHNOLOGY VIVERO BETTER RIGID CORE ESSENTIALS RIGID CORE ELEMENTS PARALLEL 20 RIGID CORE VANTAGE	LUXE PLANK WITH LYNX TECHNOLOGY GOOD VIVERO GOOD PARALLEL 12	LUXE PLANK WITH LYNX TECHNOLOGY VALUE		
Commercial			VIVERO BEST* PARALLEL 20* RIGID CORE VANTAGE* EMPOWER	LUXE PLANK WITH LYNX TECHNOLOGY BEST LUXE PLANK WITH FASTAK INSTALLATION LUXE PLANK WITH RIGID CORE TECHNOLOGY VIVERO BETTER*	LUXE PLANK WITH LYNX TECHNOLOGY BETTER RIGID CORE ESSENTIALS RIGID CORE ELEMENTS PARALLEL 12*	LUXE PLANK WITH LYNX TECHNOLOGY GOOD LUXE PLANK WITH LYNX TECHNOLOGY VALUE VIVERO GOOD*

*Go to ArmstrongFlooring.com for additional commercial warranty coverage for light commercial applications.

Go to ArmstrongFlooring.com to review Recommended Applications for commercial use of all products listed under Commercial.

PLEASE SEND CORRESPONDENCE TO: **customerservice@armstrongflooring.com**

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