

**TECSUN<sup>®</sup>**  
**Building Products**  
PREMIUM LAMINATE FLOORING  
Tecsun Laminate Floors Limited Warranty

\* Tecsun warrants that your Tecsun Building Products Laminate Flooring panels will be free from manufacturing defects and, for the applicable warranty period\*, under normal household condition\*\*, will not fade under artificial light or sunlight, stain or show wear through the image layer and will resist water damage.

\* The applicable warranty period is 25 years.

\*\* Normal household conditions means those daily activities commonly associated with residential use.

#### LIMITED WARRANTY EXCLUSIONS AND CONDITIONS

\* The Limited Warranties apply only to the original purchaser and the original installation site, and are not transferable.

\* The Limited Warranties do not cover conditions or defects caused by improper installation, the use of improper adhesives, inadequate sub-flooring or improper sub-floor preparation.

\* The Limited Warranty that Tecsun's Laminate Flooring panels will resist water damage is subject to the following:

\* The Limited Warranty covers only topical moisture resulting from normal household use, such as wet shoes, liquid spills or dripping while exiting the bath, tub or shower, provided such topical moisture is promptly removed.

\* The Limited Warranty excludes damage caused by flooding, running water or standing liquids.

\* The Limited Warranty does not apply to panels installed in wet areas.

\* The Limited Warranties does not cover construction related damage.

\* The Limited Warranties does not cover damage caused by pet urine.

\* The Limited Warranties do not cover panels that have been installed with obvious visual defects.

\* The Limited Warranties do not cover conditions caused by improper use or maintenance, such as:

\* Loss of gloss or build-up of dulling film due to lack of maintenance or improper maintenance.

\* Damage resulting from failure to follow floor care instructions.

\* Damage caused by scuffs, scratches, cuts, impact, caster wheels or vacuum cleaner beater bars.

\* Damage caused by chemicals, burns, fires and other accidents.

\* Damage caused by abuse (i.e. dragging heavy or sharp objects across the floor without proper protection.)

\* The Limited Warranties does not cover variations of color, shade or texture of the panels you purchase from those shown on sample or photographs.

\* The guarantee is for replacement or refund of the laminate material only, no labor.

\* The guarantee does not cover chipping (Laminate will chip if sharp object are dropped on it) warping (laminate will warp if excessive moisture gets into the boards) or bridging (which is caused by insufficient expansion spacing) we will not consider any claims for these problems.

\* Claims for wear must show a minimum dime size area. This guarantee is pro-rated based on the amount of time the floor has been installed.

#### IMPORTANT

- Your laminate flooring must be allowed to acclimate to the environment of the installation area.

Leave the closed packages in a horizontal position in the room for 48 hours prior to installation. Preferable temperature should be approx. 17-23 ° C (62- 73 °F) with a relative humidity of 45-60 percent. Panels must be checked for defects under suitable lighting conditions.

- Do not install laminate panels in bathrooms, shower rooms, or other rooms exposed to excessive moisture.
- It is recommended that a moisture barrier be placed over all concrete floors, even if no moisture emissions are apparent.

## ROUTINE CLEANING

- Simply dust mop or vacuum with a soft brush to keep your floor clean from dust, dirt or grit.
- A damp cloth or mop can be used without damage to the laminate panels, but do not use excessive water. Dry the floor thoroughly with a clean, soft cloth.
- Blot up spills or water from wet feet or footwear immediately with a clean, dry cloth, sponge, or paper towel. Do not allow excess liquid to remain on the surface.
- Never flood the floor with water.
- Do not use soap-based detergents, as these may leave a dull finish on your floor.
- Do not use abrasive cleaners, steel wool or scouring powder, as these may scratch your floor.
- Never wax, polish sand or lacquer a Tecsun Laminate floor.
- Do not steam clean or use chemicals that may damage the flooring surface.

## CARE AND MAINTENANCE

- Ordinarily vacuuming or sweeping is usually sufficient to keep the floor clean. If needed, occasionally clean with a cloth or mop (micro-fiber or terrycloth hooded) slightly moistened with water.
- \* Use only colorfast and non-scratch carpeting or pads on your laminate surface.
- \* Use doormats outside each entrance to your home to prevent dirt, sand grit and other substances such as oil, asphalt and driveway sealer from being tracked onto your floor.
- \* For furnishings, use wide-bearing, non-staining floor protectors, such as clear, hard plastic or non-staining felt protectors, for heavy furnishings.
- \* Promptly remove all liquid spills, including pet urine.